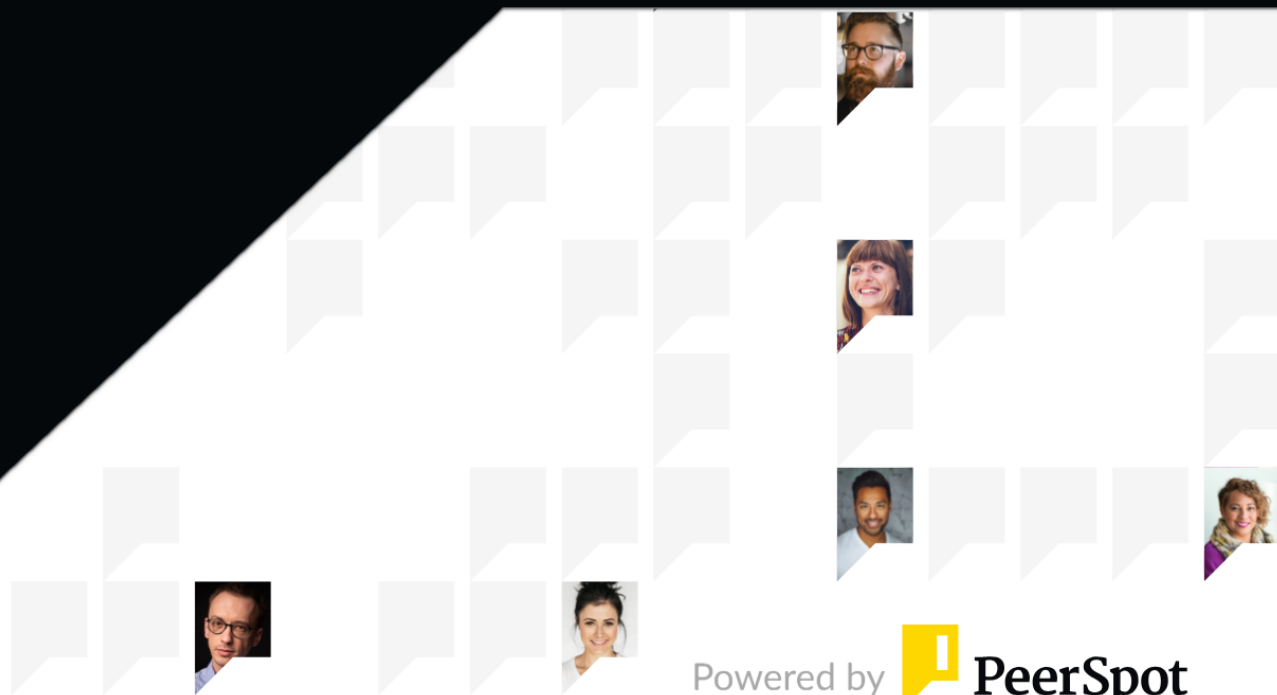




Skyhigh Security

Reviews, tips, and advice from real users



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Product Recap



Skyhigh Security

Skyhigh Security Recap

Skyhigh Security provides comprehensive protection with features like user behavior analytics, shadow IT identification, and data loss prevention. Its integration with IT infrastructure offers robust security insights and helps maintain compliance.

Skyhigh Security offers a user-friendly interface that simplifies navigation while delivering substantial threat protection. It enhances existing IT infrastructure integration, such as DLP and Active Directory, to strengthen security. Yet, there is room for improvement in report generation speed, interface intuitiveness, and integration with other products. Organizations utilize Skyhigh Security to audit internet behavior, secure cloud environments and control web content. It effectively manages data movement and ensures compliance, while preventing unauthorized access and bandwidth misuse.

What are the key features of Skyhigh Security?

- **Shadow IT Identification:** Detects unauthorized IT activity to maintain security.
- **Cloud Service Risk Assessments:** Offers detailed evaluations of cloud services' risks.
- **Data Loss Prevention:** Protects against accidental or deliberate data breaches.
- **User Behavior Analytics:** Analyzes user actions for potential security threats.
- **Security Insights:** Provides comprehensive reports to understand security posture.

What benefits should users look for in reviews?

- **Threat Protection:** Offers robust measures against potential security risks.
- **Compliance:** Assists with industry regulations and standards adherence.
- **Integration Capabilities:** Enhances protection by integrating with existing infrastructure.
- **User Experience:** Easy navigation despite needing interface improvements.
- **Cloud Security:** Secures cloud environments effectively.

In sectors like finance, healthcare, and technology, companies implement Skyhigh Security for its comprehensive monitoring capabilities. It helps secure access to SaaS applications and protects against threats, ensuring adherence to regulatory requirements and preventing data breaches while optimizing performance in cloud environments.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Skyhigh Security is a good product that is very easy to integrate with any tools, and the dashboards are user-friendly and easy to understand.”



DeepakGupta_

Deputy Manager at a comms service provider with 10,001+ employees



“Skyhigh Security has positively impacted my organization by helping fill a need that was unaddressed at the time, especially as Cloud Access Security Brokers came out and were very popular around 2018.”



Delicate Prism

Cybersecurity Engineer at a retailer with 10,001+ employees



“Skyhigh Security positively impacted my organization by allowing us to get rid of the VPNs, which reduced the overhead for IT, and it meant we did not need as many licenses for the VPN software for all of the laptops.”



Validated user

Manager - Cyber Security at a educational organization with 1-10 employees



“In security posture, we have integrated Skyhigh Security with IBM QRadar, which is quite helpful to know how the activities are going, and if any critical or security events occur in Skyhigh Security, we are able to get those to our IBM QRadar, making it very much easier to monitor all the security events in our environment.”



Karthik Sathivel

Technical Associate Network Security at Valuepoint Systems



“Skyhigh Security has positively impacted my organization by enabling us to discover the Shadow IT concept and identify unauthorized cloud applications or integrations, helping us maintain compliance and governance.”



Madhukar Pandey

Team Leader at L & T Finance



“In my opinion, the best feature Skyhigh Security offers is the DLP capabilities and visibility into cloud.”



Rafael Martins

Sales Engineer at a consultancy with 11-50 employees



“In my opinion, the best features of Skyhigh Security are that it is easy to recommend because it is not expensive like Symantec, and second is antivirus, and third, I think it is not heavy.”



Eunsok Kim

Secure at ESCARE COLtd

What users had to say about valuable features:

“In my opinion, the best feature Skyhigh Security offers is its ability to perform deep TLS interception to take action based on that analysis. Deep TLS inspection is a very valuable technology to have with your device.

“Skyhigh Security has positively impacted my organization by providing more compliance and more regulatory adherence..”

Validated user

Security automation specialist at a comms service provider with 51-200 employees

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“Skyhigh Security's best features are identification of sensitive information, classification, and remediation. Out of those features, I find remediation the most valuable in my day-to-day work because it is simple and I can restrict access and prevent data leaking from our organization.

“Skyhigh Security has impacted my organization positively because we could provide and roll out cloud services across all our users while protecting intellectual property. I do not track any metrics or see specific improvements to measure the impact..”

Validated user

[Read full review](#) 

Senior Forward Deployed Engineer at a tech vendor with 1,001-5,000 employees

“In my opinion, the best feature Skyhigh Security offers is the DLP capabilities and visibility into cloud. The CSPM was a good feature, and app control for SaaS applications was also good.

The visibility and EAP capabilities help provide a clear view of user activity. For example, it made it easier to identify risk access patterns, understand which users were interacting with sensitive data, and apply the right controls before the risk becomes a bigger issue on the client.

The best description is that it helps the security team respond faster to risk behaviors and give more confidence when managing sensitive data across SaaS applications..”

RafaelMartins

[Read full review](#) 

Sales Engineer at a consultancy with 11-50 employees

“The best features that Skyhigh Security offers include private access, also called ZTNA, and we can use both on-premises Swig and hybrid Swig or we can pass it to cloud where the categorization will happen. This is a better feature than the competitors.

“Skyhigh Security's ZTNA feature has helped our organization as we have migrated a few of the applications which are dependent on VPN to ZTNA, and that was the main use case which helped us eliminate VPN.

“Skyhigh Security has positively impacted our organization as we have moved away from VPN, which saved us a ton of money that was being given to the VPN provider, and since Skyhigh Security is an in-house solution, we are using our own product..”

Validated user

Information Security Specialist at a tech vendor with 1,001-5,000 employees

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“One specific example of how we have positioned SWG with a client is that M.Tech used to be a distributor of Broadcom or Blue Coat in the Philippines, and we lost the distributorship, which was transferred to Wesco. One of the strategies we are using is to approach those customers who are Broadcom or Blue Coat users and replace it with SWG. We are offering a competitive swap campaign or displacement campaign, and we are offering high incentives for those partners who will position and replace Broadcom and Blue Coat.

“Regarding features from a technical perspective, we have integration capabilities because we already have a lot of McAfee or FireEye customers. We are leveraging Trellix database, data, and Trellix customers, and it is easy for us to integrate with Trellix because we can use the same ePO. As part of the DLP requirements, Skyhigh Security has a lot of disadvantages in the Philippines. That is what we are hearing from the market, so we are slowly losing market share..”

Validated user

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Product Team Lead at a tech services company with 501-1,000 employees

Skyhigh Security offers the best feature of flexibility in applying the policy on the user.

When I mention flexibility in applying policy, it works for me because I have a device provided by the company, but I can take that device to my personal infrastructure, such as personal hotspots or Wi-Fi. Accordingly, those policies should be implemented where I am right now. It is flexible regarding where your device is and which user is using that device. Accordingly, the policy will be applied.

“Skyhigh Security has positively impacted my organization by easing my day-to-day job in managing policies and users. If there is an outrage in terms of a policy change, who changed it, or why a certain website is not working, it is very easy to troubleshoot because I have those reporting systems.

“Troubleshooting has become easier with Skyhigh Security. For example, if a certain website is not working, I can easily see where it is failing. During the initial handshake, TCP handshake, or DNS, I can identify if the issue is due to a certificate or a policy. If I discuss the policy, I can determine which policy it is—web filter, application filter, or DLP policy. .”

Mohit Saraswat

Escalation Network Engineer at a tech vendor with 1,001-5,000 employees

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Other Solutions Considered

“We have not previously used a different solution in our organization or for our clients because we are distributing it. We are a distributor, so we are not using Skyhigh Security..”

Validated user

Product Team Lead at a tech services company with 501-1,000 employees

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“I did not previously use a different solution. We did not have a comparable solution in the past, though we may have had Zscaler or similar offerings, but nothing comparable to Skyhigh Security so far..”

Validated user

Security automation specialist at a comms service provider with 51-200 employees

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“Before choosing Skyhigh Security, we evaluated some other options but decided to stick with Skyhigh Security. We are also aware of Trellix, but we chose to remain with Skyhigh Security..”

Validated user

Security automation specialist at a comms service provider with 51-200 employees

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“We are currently evaluating another product and will not be using MVISION in the future. One of the products that we are looking at is MVISION for the cloud.

We evaluated Netskope, but we were offered a better price for MVISION..”

Validated user

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Data Centric Security Expert, Strategic DCAP Business Enabler at a tech services company with 10,001+ employees

“Previously, we used a Forcepoint solution. We switched because we needed better visibility across SaaS applications, stronger cloud activity monitoring, and a more centralized way to manage DLP and risky user behavior. The other product was not giving us the visibility we needed and had a lot of uptime problems..”

RafaelMartins

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Sales Engineer at a consultancy with 11-50 employees

“Honestly speaking, there is no competitor for MVISION Cloud. There are competitors in the market, of course, in the CASB market, lots of them. However, there's no one that's reached the level of MVISION Cloud just yet..”

Validated user

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Technical Presales Consultant/ Engineer at a tech vendor with 10,001+ employees

ROI

Real user quotes about their ROI:

“I have not seen a return on investment from Skyhigh Security yet. I do not have numbers for this, but it is a sound investment idea. We should develop metrics to measure this..”

Validated user

Security automation specialist at a comms service provider with 51-200 employees

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“While I cannot calculate the ROI directly since it is a security product, Skyhigh Security has helped maintain compliance and save resources, particularly in terms of time..”

Madhukar Pandey

Team Leader at L & T Finance

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“I have seen a return on investment from using Skyhigh Security; we saved a lot of time since the dashboard gives the complete picture of the overall usage of cloud apps..”

Balu Paulraj

[Read full review](#) 

Cloud Operations Engineer at a tech vendor with 1,001-5,000 employees

“I have seen a return on investment because time has been saved. Earlier I had to go through each and every user and revoke access, but the remediation capabilities have picked up pretty quickly, and that has been our major time-consuming event in the past that has now been improved..”

Validated user

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Senior Forward Deployed Engineer at a tech vendor with 1,001-5,000 employees

“We saw return on investment. For example, before using Skyhigh Security, a security analyst could spend around two to three hours manually investigating a potential data exfiltration incident, checking logs, users, applications, and file activity across different tools. With Skyhigh Security, that same analysis could often be reduced to around ten minutes because the platform provides centralized visibility into the users, applications, and data involved. I think it was a good investment and we have seen ROI..”

RafaelMartins

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Sales Engineer at a consultancy with 11-50 employees

“I have seen a return on investment, and while I cannot share specific metrics, there are fewer gateways needed to be deployed on-premise. I suspect we would have lost one or two heads in our IT support team or IT deployment team, though I do not know for definite. I do know that by moving to having more in the cloud, their cloud is automatically updated as part of a SaaS solution, which reduces the responsibility on the company to do the updates themselves. Their support system worked reasonably well, and because there were not many problems with their agent on the laptops, we did not need a great deal internally to manage that..”

Validated user

[Read full review](#) 

Manager - Cyber Security at a educational organization with 1-10 employees

Use Case

“My main use case for Skyhigh Security is CASB and cloud security. A specific example of how I use Skyhigh Security for CASB and cloud security is that we are protecting sensitive information from being leaked out of our Microsoft and other systems..”

Validated user

Senior Forward Deployed Engineer at a tech vendor with 1,001-5,000 employees

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“My main use case for Skyhigh Security is blocking malicious websites, blocking non-DLP acceptable websites, preventing data sharing, enforcing DLP, preventing access to unpleasant websites, and preventing people from using YouTube, advertisement applications, or LinkedIn. We mainly use it to make the work environment dedicated to work without giving employees entertainment that is not allowed..”

Validated user

Security automation specialist at a comms service provider with 51-200 employees

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“Skyhigh Security serves as a proxy to block requests that are going to the internet, and we are also using it as ZTNA. In our daily operations, we use Skyhigh Security as a proxy to block requests which are not supposed to happen, and to migrate ourselves from VPN, we are using the ZTNA technology which is being provided by Skyhigh. Trellix and Skyhigh are the same company..”

Validated user

[Read full review](#) 

Information Security Specialist at a tech vendor with 1,001-5,000 employees

“My main use case for Skyhigh Security is preventing cloud access and user activity, especially around SaaS applications, DLP, web security, and visibility into risky user behavior.

I have a recent example of how I use Skyhigh Security for protecting cloud access and monitoring risky user behavior. The workflow was to identify the risk activity, validate if it was legitimate by the proper DLP policy, and then use the visibility to support the security team of the client, reducing the exposure.

Mainly, I use Skyhigh Security to monitor cloud and web activity, validate risk, and help the security team understand where sensitive data may be exposed or leaving the environment..”

RafaelMartins

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Sales Engineer at a consultancy with 11-50 employees

“I do not use Skyhigh Security firsthand, but M.Tech Philippines distributes Skyhigh Security as one of the authorized distributors. My main use case for Skyhigh Security in my role as a distributor is to position SWG in the market. We have noticed that companies in the Philippines are not yet ready for the full SSE suite. As a startup, we are positioning SWG because the Philippines is not yet ready for the whole SSE suite unless it is mandated by the bank.

“One specific example of how we have positioned SWG with a client is that M.Tech used to be a distributor of Broadcom or Blue Coat in the Philippines, and we lost the distributorship, which was transferred to Wesco. One of the strategies we are using is to approach those customers who are Broadcom or Blue Coat users and replace it with SWG. We are offering a competitive swap campaign or displacement campaign, and we are offering high incentives for those partners who will position and replace Broadcom and Blue Coat..”

Validated user

Product Team Lead at a tech services company with 501-1,000 employees

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My main use case for Skyhigh Security is its security, applying policy on the user, platform-independent, location-independent policy for users. It is easy to troubleshoot, easy to apply the policy, and easy to refer to the logs.

In my day-to-day work, I use Skyhigh Security to manage two specific people in my team, one being a vendor and the other a full-time employee. I have a different policy for contractors and full-time employees. Using Skyhigh Security, it is easy to implement those policies based on the user, user type, group type, or the device they are using, and the location of the user.

“Overall, I personally use Skyhigh Security for Shadow IT discovery, which is very useful. Being able to see which unsanctioned apps employees are accessing helps me prioritize policy decisions, so that secure web gateway and CASB perform reliably for policy enforcement and filtering. Additionally, integration with my existing infrastructure was smoother than expected. .”

Mohit Saraswat

Escalation Network Engineer at a tech vendor with 1,001-5,000 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“Installing was not hard, but talking with the customer about the certification was difficult, so making them understand is hard, but the installation was actually easy..”

Eunsok Kim

Secure at ESCARE COLtd

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“The initial setup of Skyhigh Security was complicated; we were trying to move to the cloud and faced challenges, such as troubleshooting and live web analysis, which was very difficult..”

GururajMeghraj

Senior Technical Architect at a tech vendor with 1,001-5,000 employees

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“I was not directly involved in the purchasing part, but the marketing team handled that. However, I was involved in setting up the entire Skyhigh Security CASB implementation and also did the licensing for Skyhigh Security..”

Balu Paulraj

[Read full review](#) 

Cloud Operations Engineer at a tech vendor with 1,001-5,000 employees

“The solution's initial setup is easy. Since our company has a very clear internet surfing policy, it is easy to implement it on the device without any problem. The solution's deployment takes one month. One engineer from my team and one engineer from the vendor side helped with the deployment process..”

Yovanny Amariles

[Read full review](#) 

Information Security Leader at Alcaldía de Medellín

“My advice would be to plan the deployment carefully, especially around the DLP policy, user groups, and business exemptions. Skyhigh Security is a strong platform, but the policy tuning, a clear use case, and good alignment between the security, IT, and business teams are important. I recommend starting with the critical SaaS apps and sensitive data flows first, then expanding gradually..”

RafaelMartins

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Sales Engineer at a consultancy with 11-50 employees

“Recently we have just migrated our servers to new on-premises servers with the latest version. For deployment, we have worked with our deployment team who provided good support from Trellix team as well. It was not disruptive at that time; we went live within two to three days without any disturbance in that area, making it much quicker compared to other tools. Migration is easier, and deployment is quite straightforward..”

Karthik Sathivel

Technical Associate Network Security at Valuepoint Systems

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Customer Service and Support

“I currently get support via our vendor, so I find it hard to comment on the direct support from Skyhigh Security, but I can say it is good and not bad; it is acceptable..”

Madhukar Pandey

Team Leader at L & T Finance

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“Regarding the customer support for Skyhigh Security, we do not work with customer support; we work with the engineering team and bypass the support, which is the point of an internal product..”

Validated user

Information Security Specialist at a tech vendor with 1,001-5,000 employees

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“Their support is somewhat inexperienced and there is a fair amount of turnover within the company that we experienced, which we found challenging; but that may not be atypical for security vendors..”

Delicate Prism

Cybersecurity Engineer at a retailer with 10,001+ employees

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“Customer support for Skyhigh Security, based on my clients' experience or my own interactions as a distributor, is managed by Trellix, which we do not prefer. What we are doing as a distributor is offering level one support. We are not relying heavily on the vendor when it comes to support because it is not great. They have to improve it..”

Validated user

[Read full review](#) 

Product Team Lead at a tech services company with 501-1,000 employees

“I think customer support is generally helpful and professional, but the time to reach a final resolution could be improved. In some cases, the first responses are useful, but complex issues can take longer than expected to fully resolve, especially when an escalation is needed..”

RafaelMartins

[Read full review](#) 

Sales Engineer at a consultancy with 11-50 employees

“Skyhigh Security provides awesome support, and I can call anytime if I face any challenges. Weekly setup calls are conducted with all clients to discuss ongoing issues and resolutions. The customer experience has been very nice, and I appreciate this support. I have worked with Forcepoint previously but really prefer the support provided by Skyhigh Security.

Customer support is very nice and has been very prompt. I rate customer support 10 out of 10 because of the weekly calls regarding raised tickets and immediate responses from support, which has been really useful..”

DeepakGupta_

Deputy Manager at a comms service provider with 10,001+ employees

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Other Advice

“My advice to others looking into using Skyhigh Security is that it is easily adoptable, implementation will be pretty quick, and customer support is great. I would rate this review a 9 out of 10..”

Validated user

Senior Forward Deployed Engineer at a tech vendor with 1,001-5,000 employees

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“My advice to others looking into using Skyhigh Security would include its user interface, its support, and the scalability, which are very good. These three points are what I appreciate most about Skyhigh Security, and every time I meet others, I suggest that. Skyhigh Security is well managed, and its user interface is simple and easy to use for a security solution; it is a very good solution. I would rate this product a nine overall..”

Pratap Roy

Security Consultant at RL

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“One example was a user trying to upload sensitive internal files to an unsanctioned cloud storage app. Skyhigh Security helped us quickly see the user, the application, and the type of data involved. That visibility helped us take action before another attempt occurred. Because of that visibility, the team was able to block the upload and validate the activity with the user and adjust the DLP policy to prevent similar incidents in the future. I rated this review seven out of ten..”

RafaelMartins

Sales Engineer at a consultancy with 11-50 employees

[Read full review](#) 

“Regarding Skyhigh Security's AI capabilities, I have not tried them. I did not hear about Skyhigh Security's AI capabilities, and I only used Skyhigh Security without AI. This is the first time I have heard that Skyhigh Security has AI capabilities.

“Skyhigh Security is deployed throughout our organization. According to our engineer, it should be on-premises, and it is deployed on-premises.

“My advice to others considering Skyhigh Security is that it has more capabilities than you might initially think. You should make sure to explore everything before you start using it so you can understand all the areas where you can utilize Skyhigh Security, as you might find many other useful options for deployment. An important consideration is to ensure that Skyhigh Security will not negatively affect the daily work of your engineers and employees. You should plan for a smooth implementation of Skyhigh Security because it might block access to resources that it was not intended to restrict.

“I have rated Skyhigh Security with a score of eight out of ten..”

Validated user

Security automation specialist at a comms service provider with 51-200 employees

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“I always believe that Skyhigh Security works hand-in-hand with Trellix. What we are doing in our approach is to deliver the whole use case from an end-to-end approach, and from on-premises to cloud. We can tie the story together with Trellix since they are from the same mother company, which is STG. It is easy for us to look for opportunities and to penetrate the market if we are using Trellix to integrate the solution.

“Regarding Skyhigh Security's AI capabilities, I think the governance and security are not ready in the Philippines. We are seeing in the market that a lot of customers are still using legacy applications and legacy appliances. They are not ready for the cloud, and they still need to host their data on-premises. I think the AI capability cannot be maximized in the Philippines right now. No feedback has been received from partners regarding Skyhigh Security's AI capabilities. We are just seeing that it is not ready. The market in the Philippines is so late and delayed that we are not yet ready for this kind of technology and capabilities.

“If others are looking into using Skyhigh Security, I would advise them to talk to us as a distributor. I find this interview great, and you just need to evaluate and reassess if you are talking to the customer, a distributor, or a partner. My overall rating for Skyhigh Security is a seven..”

Validated user

Product Team Lead at a tech services company with 501-1,000 employees

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“Regarding Skyhigh Security's AI capabilities, I do not have much experience with their AI capabilities. They did have a regex generator that was built in, which was novel, and they helped us surface the use of AI in other platforms, but I have not used any Skyhigh Security AI services.

“In terms of Skyhigh Security's AI capabilities, I would characterize them as not mature.

“Skyhigh Security is deployed in my organization as a SaaS platform. We only use

the Cloud Access Security Broker, so it was all in Skyhigh Security's SaaS.

“We did host the cloud connector in [Azure](#), but that is not necessary for the operation of Skyhigh Security, just to help with Shadow IT log processing.

“I would advise others looking into using Skyhigh Security to consider the goals of implementing a Cloud Access Security Broker, as a lot of cloud services such as Microsoft and Salesforce have invested heavily in native capabilities. Therefore, it is possible that third-party tooling is not needed. I would rate this product a 4 overall..”

Delicate Prism

Cybersecurity Engineer at a retailer with 10,001+ employees

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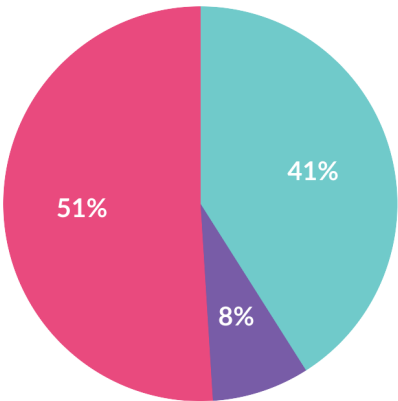
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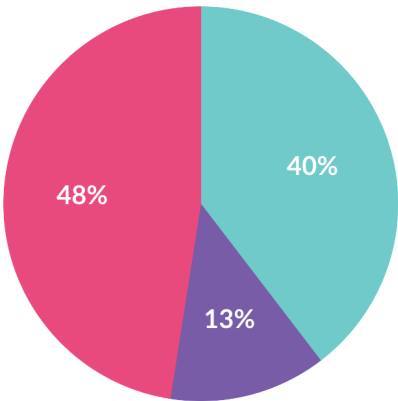


Company Size

by reviewers



by visitors reading reviews



Large Enterprise

Midsize Enterprise

Small Business

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