



QuickBase

Reviews, tips, and advice from real users



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Product Recap



QuickBase

QuickBase Recap

QuickBase provides a cloud-based, low-code platform for building custom applications and improving workflows with real-time data updates and automated notifications.

QuickBase stands out with its rapid application development, which is highly customizable and secure. Users appreciate its Excel-like data management and the ease of creating dynamic forms and custom reports. Its seamless API integration and intuitive interfaces make it accessible to non-developers. QuickBase's cloud platform empowers organizations to build apps that enhance efficiency and accuracy. Scalability allows it to accommodate diverse requirements.

What are QuickBase's Key Features?

- **Rapid Application Development:** Enables quick building of custom applications.
- **High Customizability:** Offers flexibility for tailored solutions.
- **Robust Security:** Ensures secure data management.
- **Excel-like Data Management:** Streamlines data handling with familiar interfaces.
- **Seamless API Integration:** Facilitates connectivity with other applications.
- **Cloud-Based Accessibility:** Allows users access from anywhere.

What Benefits Can Users Expect?

- **Improved Workflows:** Automate processes to reduce errors.
- **Enhanced Efficiency:** Real-time updates and notifications boost productivity.
- **Increased Customization:** Build apps without extensive coding expertise.
- **Data Visibility:** Provides detailed insights through custom reports.

QuickBase is implemented across industries for project management, workflow tracking, and data management. It is used for ticketing systems, ERP, and content management, with capabilities to automate processes, enhance data visibility, and build custom workflows. Its versatility supports inventory management, production tracking, and compliance reporting, streamlining operations and increasing efficiency.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“QuickBase has positively impacted my organization by resolving our purchase order and inventory management issues, helping us in revenue management and forecasting revenue, and making data-driven decisions easily while saving significant time and cost.”



Morgan Victor

Software Test Engineer at Roche



“QuickBase has positively impacted my organization, with a huge ROI where our company saved over 3.8 million in one year alone based on developments that year in QuickBase that saved time for many teams.”



Mahol Patel

Data Entry Specialist at Pfizer



“QuickBase has positively impacted my organization by allowing business level resources without significant technical experience to create workflows and databases when our IT resources are limited.”



Ryan McKnight

Lead & Initiatives Director, Strategic Projects at a insurance company with 10,001+ employees

- ✓ “QuickBase has positively impacted my organization by improving workflows through automation, and I have noticed time saved, fewer errors, and other improvements as specific outcomes or metrics.”



Cn Garden

Director at a healthcare company with 10,001+ employees

- ✓ “If you are trying to automate a workflow, capture a workflow, and have a centralized space for data, I think QuickBase is a great option.”



Alicia Leja

Scrum Master at a tech vendor with 51-200 employees

- ✓ “QuickBase has positively impacted my organization by creating a very seamless collaboration across different functional groups or stakeholders and acting as a single source of truth since all the data was in a single repository.”



Verified user

Head of Quality & Supply-Chain at a manufacturing company with 11-50 employees

- ✓ “One of the valuable features of Quick Base is its ability to function as a content management system without the need for SQL.”



RahulSharma15

Associate principal engineer at a tech vendor with 5,001-10,000 employees

What users had to say about valuable features:

“The best features QuickBase offers are custom app building and reporting.

“The flexibility and customization of custom app building and reporting stand out to me most.

“QuickBase has positively impacted my organization by improving workflows through automation. I have noticed time saved, fewer errors, and other improvements as specific outcomes or metrics..”

Cn Garden

Director at a healthcare company with 10,001+ employees

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“The best features QuickBase offers are its high customizability, ease of generating reports, and strong analytics. Many different modules in MES can be customized, such as including a quality module for data collection and disposition of goods, allowing us to set up workflows, roles, and responsibilities, approval and review within the same system. QuickBase is a very comprehensive system from that standpoint.

Because it captures data in the same system, generating reports is very seamless, and creating reports at both the user level and management level is very easy. There are various different charts you can set up, making it very feature-rich. QuickBase has positively impacted my organization by creating a very seamless collaboration across different functional groups or stakeholders and acting as a single source of truth since all the data was in a single repository. This ensured everybody was looking at the same data, and whatever analytics were being generated led to good efficiency and a strong collaborative platform..”

Verified user

Head of Quality & Supply-Chain at a manufacturing company with 11-50 employees

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“The best features QuickBase offers include being a no-code software, meaning it is very easy to use even for new users. It also provides life cycle management, workflow management, and dashboards.

“The dashboards and workflow management help my team significantly, as they have a drag-and-drop interface and prebuilt templates, which play a pivotal role in creating custom applications. Those features also help provide the ability to manage the entire application life cycle with QuickBase easily.

“Integration has been very seamless with our overall IT stack. The user interface is very user-friendly and intuitive, which makes it very easy to use, together with the no-code aspect. Any kind of personnel can use this tool easily..”

Morgan Victor

Software Test Engineer at Roche

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“QuickBase's best features include the ability to create an application really quickly.

The ability to create applications quickly helps me and my team in our day-to-day work because it allows normal business users to create applications without requiring significant technical experience.

QuickBase has positively impacted my organization by allowing business level resources without significant technical experience to create workflows and databases when our IT resources are limited.

With the specific example I provided earlier, our compliance for turning around state requirements has increased significantly, though I cannot quantify it precisely.

QuickBase has allowed me to expand my workflows and tools to other markets to help compliance and to help other less sophisticated business users be able to do standardized and repeatable processes with much less error..”

Ryan McKnight

Lead & Initiatives Director, Strategic Projects at a insurance company with 10,001+ employees

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“The best part is that QuickBase is easy and quick to set up. The best features QuickBase offers are ease of use and development. QuickBase development, training, and certification are offered through QB University. Communication is excellent, and I am always kept up to date on all the latest things. QuickBase seems to really care how each company is doing and performs routine check-ins.

“It has been very easy for new users to use QuickBase. The user interface is very easy to customize and navigate through, making the learning curve smooth. Everything falls into place, making it very quick to develop new applications.

“QuickBase is capable of handling complex and powerful workflows. The new dashboard feature is exciting as it provides pipelines and role-based customization.

“QuickBase has positively impacted my organization. The ROI is huge; our company saved over 3.8 million in one year alone based on developments that year in QuickBase that saved time for many teams. Also, less user error is noted. Implementing automations and standardized workflow has led to less user error than maintaining spreadsheets or Smartsheets..”

Mahol Patel

Data Entry Specialist at Pfizer

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“Creating an automated workflow via QuickBase provided a centralized space where we could pull data on requests instead of using email threads or chats, and we were also able to capture all of the details in one space, which was helpful. Moving away from ad hoc collection or intake for the procurement requests and moving towards one centralized flow was a significant improvement.

“I enjoyed using QuickBase because it is a low-code platform, which means you do not have to be a developer to build out a process. It is really user-friendly to build out all of the questions and how they appear and the options, so I appreciated the ease of using the tool.

“In my opinion, the best features QuickBase offers are very detailed ways in which you can create your own process flow form. I remember being very specific in the types of fields or widgets that you were putting on the form and how you wanted them to appear, accepting different types of values. Being able to take in all types of data was appreciated for creating POs, as there are multiple different types of data points you want to collect to be able to produce a form or PO.

“I liked being able to do an iterative process of improving the form. Being that it was customizable and highly detailed and allowing you to take in different types of data points, we were able to improve it over iterations and have it full and ready for the team to use..”

Alicia Leja

Scrum Master at a tech vendor with 51-200 employees

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Other Solutions Considered

“I had no previous solution prior to QuickBase other than using Microsoft Excel, and using QuickBase has allowed us to prevent errors when inputting data by using forms and controls on the forms to keep user errors minimized during data entry..”

Ryan McKnight

Lead & Initiatives Director, Strategic Projects at a insurance company with 10,001+ employees

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“I believe my company chose QuickBase since it was the most efficient software that they could use. I know there's talk about using new software, and I'm not sure what that is. But for right now, QuickBase is one software that not just the teams but the company could use at a national level..”

Alyssa Lawson

Founder at SMPLX

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“We evaluated several other options over the past two years but we did not see anything that was good for us. There may have been an alternative that had an additional feature, although it is too hard to change everything now. When you start to develop a platform and it has a lot of capabilities, it is difficult to start again..”

Verified user

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Governance & Assurance Manager at a energy/utilities company with 10,001+ employees

“I did not switch to QuickBase from a different solution, as I was directly exposed to it at Applied Materials. However, in my previous roles at other organizations, I had used similar tools offered by ERP tools such as SAP or Oracle..”

Verified user

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Head of Quality & Supply-Chain at a manufacturing company with 11-50 employees

“I previously used a different solution, specifically Smartsheet and Salesforce CMS.

“I switched from Smartsheet and Salesforce CMS to QuickBase because QuickBase is an excellent tool for various scenarios. I have used it for several business cases, such as needing a platform for our marketing department to manage various campaigns and projects. I also use this product for keeping track of inventory, customizing reports and forms, and avoiding stock and overstock situations. For customer service departments, this product is ideal for managing client information, tracking interactions, and handling support tickets. QuickBase is very appropriate and much more appropriate compared to Smartsheet..”

Morgan Victor

Software Test Engineer at Roche

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“We had the opportunity to collaborate with other companies across the United States that were using QuickBase, and they expressed high satisfaction with the software.

In particular, a joint venture we were involved in with a large electric contractor successfully used QuickBase and achieved positive outcomes.

This positive feedback and success stories from other organizations influenced our decision to choose QuickBase as well.

I believe it would be beneficial to explore at least two other alternatives in the market to ensure that you have thoroughly researched and considered all available options.

Conducting a comprehensive evaluation of multiple solutions will provide you with a broader perspective and enable you to make an informed decision based on your specific needs and requirements. It's always a good practice to explore different options before finalizing your choice.

I believe QuickbBase is a great product, but there are other alternatives available in the market that offer similar features.

These alternatives might be more cost-effective, especially for smaller to mid-sized businesses. With QuickBase, you not only have the initial expense of nearly twenty thousand dollars but also the ongoing costs of development and maintenance.

This requires time, financial resources, and manpower. Exploring other options with a more approachable price point could be beneficial for organizations looking to optimize their expenses..”

Daniel Ream

Director of Estimating at a manufacturing company with 51-200 employees

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ROI

Real user quotes about their ROI:

“The time saved across all the various application uses compared to manual errors created in using a spreadsheet that cannot stop error input or management has been really significant..”

Ryan McKnight

Lead & Initiatives Director, Strategic Projects at a insurance company with 10,001+ employees

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“QuickBase has positively impacted my organization. The ROI is huge; our company saved over 3.8 million in one year alone based on developments that year in QuickBase that saved time for many teams..”

Mahol Patel

Data Entry Specialist at Pfizer

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“I have seen a return on investment, as I have seen a reduction in duplication of information and workflows, and unification of siloed systems. QuickBase provides my company with the ability to execute work consistently and timely. It helps us to save time through automation. It helps us to create tasks and assign them easily..”

Morgan Victor

Software Test Engineer at Roche

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“Anytime you're deploying any type of software application, there will be some type of return on investment. As we continue to scale and reorganize our apps, we'll see a greater return on investment that will then also increase productivity because everything will be able to talk together in a seamless fashion..”

Verified user

Director of Information Technology & Corporate Partnerships at a consultancy with 51-200 employees

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“The amount of time that you would save by creating a Quickbase app that is specifically tailored to your company's needs is immeasurable. Keeping track of this kind of data, reporting in separate documents, and keeping those relationships intact would take hours of work.

Once the application is deployed, the ROI is almost immediate, and is translated in time savings, and quick access to information..”

Verified user

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Chief Technology Officer at a tech services company with 51-200 employees

“In my opinion, I would say no. The reason is that the QuickBase platform was never fully deployed in our organization.

Additionally, there may be challenges in terms of pushing adoption within the organization, as some individuals may resist using it.

This is particularly relevant because the purpose of the program was not only to track projects but also to monitor project metrics.

Some people prefer to keep those metrics confidential rather than share them openly..”

Daniel Ream

[Read full review](#) 

Director of Estimating at a manufacturing company with 51-200 employees

Use Case

“I mainly use QuickBase as an ERP and MRP system. Although in my current role, we do not use QuickBase, previously when we used it, I created purchase orders and managed inventory receipt of goods into inventory. In my previous roles, I also used QuickBase to manage MES, manufacturing execution systems..”

Verified user[Read full review](#) 

Head of Quality & Supply-Chain at a manufacturing company with 11-50 employees

“I used QuickBase when I was a contractor at Tropicana Brands Group in 2023, and I used it for a couple of months because we were using it to build out an intake form for when people needed requests around procurement, specifically in the technology space. We used QuickBase to document the IT TBG procurement processes and worked with the business team to identify gaps, and then we implemented an automated workflow using QuickBase just for the TBG procurement processes..”

Alicia Leja[Read full review](#) 

Scrum Master at a tech vendor with 51-200 employees

“My main use case for QuickBase is building apps to meet individualized business need solutions.

“A specific example of an app I built with QuickBase is a workflow process to enhance an internal ticketing system to ensure that internal requests got routed to the correct area.

“That workflow process changed things for my team by enhancing the process that was previously handled straight through email, making it more efficient and allowing for trending and tracking..”

Cn Garden

Director at a healthcare company with 10,001+ employees

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“My main use case for QuickBase is tracking and organizing workflows, replacing manual spreadsheets with a workable database that mitigates user input error and promotes reporting.

A specific example of how I use QuickBase for tracking and organizing workflows is that we automated a process that uses an error report, uploads it into QuickBase automatically with a feed on a daily basis that refreshes existing authorizations for care management and then allows individual staff to go in and use that error report to correct errors in our actual system. Staff then mark the error as corrected in our system, which promotes compliance with state regulatory requirements and allows our reporting to see what kind of errors are being produced most frequently, so we can use targeted system changes in order to address those errors systematically.

We have also used QuickBase for outreach where we mark off the outreach status of contacting individuals..”

Ryan McKnight

Lead & Initiatives Director, Strategic Projects at a insurance company with 10,001+ employees

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“Our organization uses QuickBase for project management, production, fieldwork tracking, training, training tracking, travel tracking, and more. The platform allows us to standardize workflows across the company and eliminate spreadsheets, emails, and phone calls, which increases production. It has allowed us to automate many workflows that were previously very manual and time-consuming.

“We have created a ticketing system, surveys, workflow tools, reporting services, and much more using QuickBase. I love that the versatility of the product allows us to be more creative with our solutions. By taking some of this work out of Excel spreadsheets, it has given us greater visibility into data, and we continue finding new use cases for it.

“We have even used QuickBase for disaster recovery when hurricanes hit and our work is needed in those areas. We are able to build an app in a day or two so that there is one centralized system that everyone has access to in order to record important information that can be accessed anywhere and reported on later..”

Mahol Patel

Data Entry Specialist at Pfizer

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“I have been using QuickBase for the past five years.

“My main use case for QuickBase is for project management, including project progress, compilation, completion, billing management, and inventory management for a few years. QuickBase is very good in inventory management. It is easy to use with a simple dashboard. It easily helps us in managing labor and material projects differently. It is easy to synchronize with our other software. QuickBase's drag-and-drop interface is simple and intuitive. QuickBase's pre-built templates play a pivotal role in creating custom applications easily. Ease of customization is another added advantage. The ability to manage the entire application life cycle with QuickBase has become seamless.

“A specific example of how I use QuickBase for project management or inventory management is that QuickBase has been very helpful, as it helps in automating processes and decreasing manual entry. The project can easily be tracked, and we can easily save on time, labor, and cost. It is also a good tool that we use for task creation and assigning tasks to individuals along with due or target dates. It also helps us in revenue forecasting, as it provides good reporting features and integrations.

“It is very simple to enter data with QuickBase..”

Morgan Victor

Software Test Engineer at Roche

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The setup process is moderate, not simple, and it requires a quick walkthrough of the entire system. A technical person who has experienced a walkthrough can work on it..”

RahulSharma15

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Associate principal engineer at a tech vendor with 5,001-10,000 employees

“I did not manage the pricing, setup costs, and licensing for QuickBase; the enterprise managed that, and we paid on a per-user basis. However, recently, I think it has been open to the entire organization, which is more helpful than it was when I first started..”

Ryan McKnight

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Lead & Initiatives Director, Strategic Projects at a insurance company with 10,001+ employees

“I was not a part of that conversation. I was basically someone who was a subject matter expert who understood the procurement process at TBG, and so they included me in building out the flow since I understood it well. I participated in building it out and also testing QuickBase and being a part of that..”

Alicia Leja

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Scrum Master at a tech vendor with 51-200 employees

“The initial setup is generally straightforward, but the testing process behind feature updates may sometimes cause delays in their rollout. Incorporating every feature of Excel into QuickBase can be challenging and may take some time. However, once achieved, it can be utilized as a highly effective tool..”

Shashank Garg

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Low Code Development Analyst at Accenture

“The initial setup is simple. If you have the proper use case and insight, we can build and deploy it quickly.

To start using QuickBase, you must first sign in with your email ID. They offer a 30-day trial period, during which you can explore and build demo applications. These demos showcase basic features that help in learning. While learning, you may not initially encounter advanced features like automation and integration. These aspects become more apparent as you delve deeper into working with QuickBase. .”

Bhavatha Ranjanni S

Data Analyst at Global Value Web

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“The usability of QuickBase can vary depending on an individual's technical acumen.

With proper customization and tailoring, it is possible to create a simple and user-friendly experience.

However, it is important to note that the success of the implementation ultimately relies on the care taken during the setup and configuration process.

If attention is not given to properly implementing the product and ensuring data quality, usability may suffer, making it more challenging to use effectively..”

Daniel Ream

Director of Estimating at a manufacturing company with 51-200 employees

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Customer Service and Support

“I have contacted the technical support team three to four times for assistance with certain features. Their response time and ability to find a resolution are quite good..”

Shashank Garg

Low Code Development Analyst at Accenture

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“QuickBase's customer support has been fine for us since we have had internal corporate customer support assigned to Aetna, though I do not know about the other forms of customer support..”

Ryan McKnight

Lead & Initiatives Director, Strategic Projects at a insurance company with 10,001+ employees

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“We have a very complex process. I contact the support team at least once a week. The support responds quickly. However, the answers are very basic. We often have to pay more to get an appropriate solution to our problems..”

Brandon Ospino

QuickBase Developer - IT Support at a maritime company with 51-200 employees

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“Their support is definitely very helpful. They've been amazing. Whenever I reach out, it's been constant communication. They try to help us find the right solution. They just take their time with us through the process and really understand our needs. They've been awesome..”

Verified user

[Read full review](#) 

Director of Information Technology & Corporate Partnerships at a consultancy with 51-200 employees

“I do not think I have contacted QuickBase's customer service and support. I usually contact my company's IT team, who contacts QuickBase's technical team, because I think any problem I've ever had, was QuickBase having a problem in general, so we couldn't do anything about it. Hence, I don't think I've ever contacted them before.

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Alyssa Lawson

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Founder at SMPLX

“I have contacted support because, in some cases, we know the solution and can build it. There are instances where the requirements are unclear, and we cannot identify them. In such cases, we can submit a support ticket to the QuickBase team, as they have access and can assist us. Even though we have purchased only limited features in the pipelines and automation, when we reach out to the QuickBase team, they provide helpful insights and assistance through IDRs. .”

Bhavatha Ranjanni S

Data Analyst at Global Value Web

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Other Advice

“My advice to others looking into using QuickBase is to make sure that there is a thorough requirements gathering process. I would rate this review a 9..”

Cn Garden

Director at a healthcare company with 10,001+ employees

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“If you are trying to automate a workflow, capture a workflow, and have a centralized space for data, I think QuickBase is a great option. I really enjoyed using it, and it was a good experience for me. I would rate this review 9 out of 10..”

Alicia Leja

Scrum Master at a tech vendor with 51-200 employees

[Read full review](#) 

“I advise others looking into using QuickBase to make sure they have internal experts who are aware of QuickBase's capabilities and features because it can be overwhelming. I would rate this product an eight out of ten..”

Verified user

Head of Quality & Supply-Chain at a manufacturing company with 11-50 employees

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“My advice to others looking into using QuickBase is that it is excellent at automating workflows that require less manual work and boosts the productivity of our team. We always recommend our peers to use it to save time and effort behind processes that can be automated using QuickBase. I rate this product a 9 out of 10..”

Mahol Patel

Data Entry Specialist at Pfizer

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“The advice I would give to others looking into using QuickBase is that the use case for me using QuickBase versus the use case for others just starting to use QuickBase now has changed in terms of the knowledge base needed to create a new QuickBase application. Now you can use AI to create QuickBase applications, whereas before, I had to take online courses in QuickBase with self-paced learning and figure it out myself, but much of that can be cut down significantly using AI, making the learning curve much less steep and probably much faster to create usable, workable applications to do the same thing that used to take me much longer. I would rate my overall experience with QuickBase a seven out of ten..”

Ryan McKnight

Lead & Initiatives Director, Strategic Projects at a insurance company with 10,001+ employees

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“My advice to others looking into using QuickBase is that it is an excellent tool that helps to improve efficiency for several processes, especially due to its automation capabilities, while reducing human errors and saving time and cost through the automation of tedious and time-consuming tasks. It provides fast access to customer information, which has increased client satisfaction, especially for our support department. QuickBase is a highly recommendable tool.

“Integrating multiple tools into QuickBase has really reduced our technology cost by 25%, which has been great. I would rate this product a 9..”

Morgan Victor

Software Test Engineer at Roche

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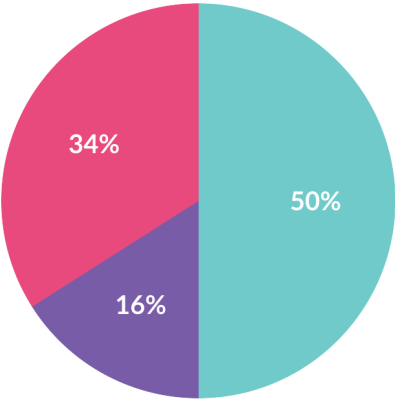
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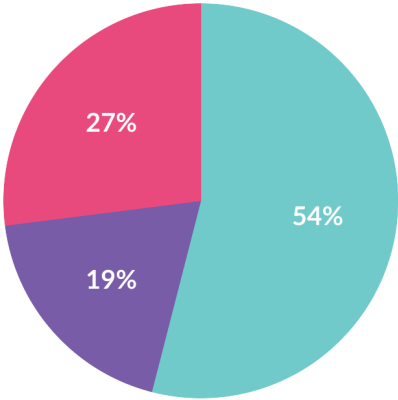


Company Size

by reviewers



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Large Enterprise Midsize Enterprise Small Business

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