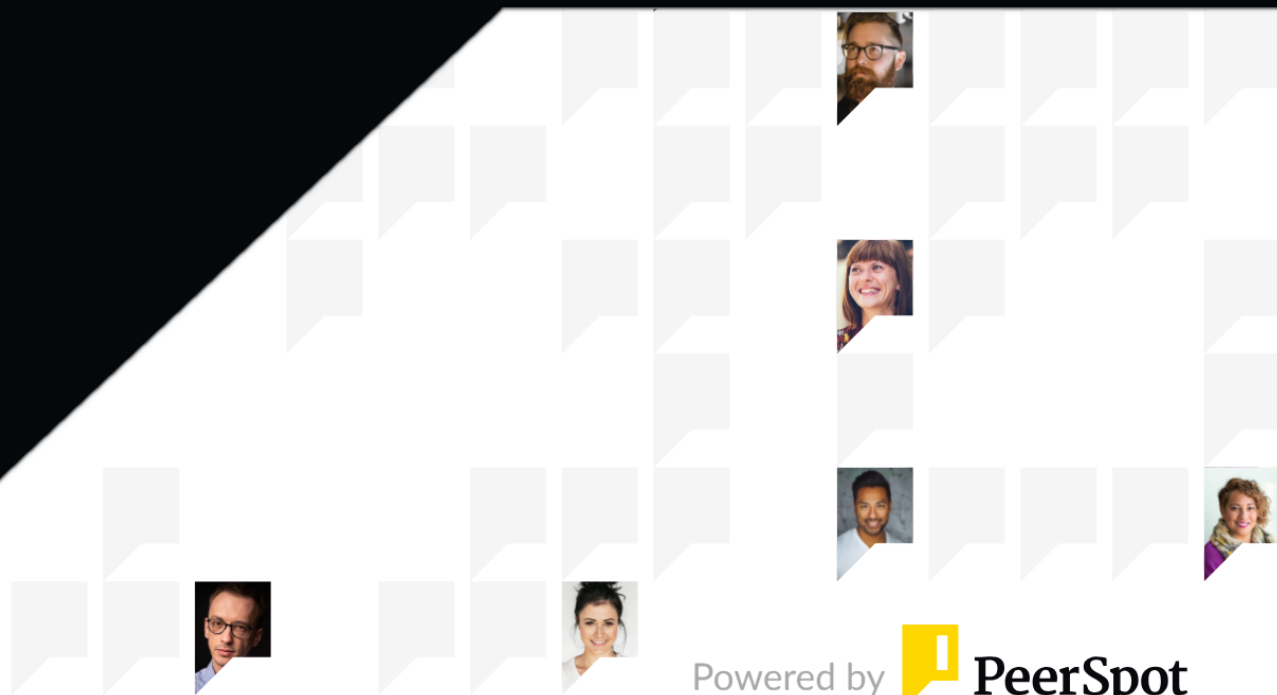




Cisco Crosswork Network Insights

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

Contents

Product Recap..... 3 - 4

Valuable Features..... 5 - 10

Other Solutions Considered..... 11

ROI..... 12 - 13

Use Case..... 14 - 17

Setup..... 18

Customer Service and Support..... 19 - 20

Other Advice..... 21 - 23

Trends..... 24 - 25

About PeerSpot..... 26 - 27

Product Recap



Cisco Crosswork Network Insights

Cisco Crosswork Network Insights

Recap

Cisco Crosswork Network Insights provides advanced network monitoring and insights, enabling efficient network operations and ensuring high performance and reliability for businesses.

Cisco Crosswork Network Insights delivers enhanced visibility into network operations through real-time data analysis and intelligent tools. It facilitates proactive management by identifying potential issues before they impact performance, supporting seamless network operations. By leveraging comprehensive analytics, it offers valuable insights that optimize network efficiency and minimize downtime.

What features make Cisco Crosswork Network Insights valuable?

- **Real-time Analytics:** Delivers instant data insights for proactive monitoring.
- **Anomaly Detection:** Identifies network anomalies to prevent outages.
- **Scalability:** Supports scalable network growth without compromising performance.
- **Customizable Alerts:** Provides tailored notifications for timely action.
- **Integration Capabilities:** Seamlessly integrates with existing infrastructure.

What benefits or ROI can Cisco Crosswork Network Insights offer?

- **Improved Uptime:** Reduces downtime with predictive maintenance.
- **Cost Efficiency:** Decreases operational costs through streamlined processes.
- **Enhanced Security:** Strengthens network security with advanced threat detection.
- **Resource Optimization:** Optimizes resource allocation for better performance.

Cisco Crosswork Network Insights is implemented across industries such as telecommunications, enterprise IT, and service providers. By addressing industry-specific challenges, it enables telecom companies to maintain seamless connectivity and supports enterprise IT in managing complex networks efficiently. Service providers benefit from enhanced service delivery and reliability.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Cisco Crosswork Network Insights has been very fundamental and robust and helpful in my organization, empowering our team to deploy network devices at customer locations more efficiently than ever, and it also delivers critical network telemetry, streamlining troubleshooting and reducing reliance on manual processes.”



James Scot

Project Specialist at FedEx



“Cisco Crosswork Network Insights has positively impacted my organization primarily through security and trust, as it provides monitoring of routing health, IP health, and protection from hijacks or leaks.”



Sanjay Charitesh Makam

Student at Rochester Institute of Technology



“Cisco Crosswork Network Insights has positively impacted my organization by reducing downtime when any problems are detected early before impacting users, allowing us to take action.”



Rajeshk Kumar Nayak

Solution Architect at Dhanyaayai enterprise private limited



“The real-time analytics feature of Cisco is very good.”



VIJAY PANDEY

Network Architect at neev limited



“The major benefits of using Cisco Crosswork Network Insights are that it is a better product to plan and deploy the network, as it is quite a comprehensive product that gives real-time visualization and lifecycle management, reduces the operating expenses eventually, decreases the deployment time, and definitely creates interest for the staff and boosts their productivity.”



Hasnain Mawjee

Manager, Project Implementation at ibl-unisys



“The advanced visualization tools were really nicely done.”



DanCampeanu

Security Engineer at European Public Prosecutor's Office (EPPO)



“Cisco Crosswork Network Insights has positively impacted us by securing our data, including customer data, and it secures our cybersecurity products while being excellent for security purposes.”



Yogeshwar Patil

Senior system engineer at Honeywell

What users had to say about valuable features:

“The best features or advantages of Cisco Crosswork Network Insights are that Cisco is very popular in Vietnam, and they perform very well in education, so many people and engineers know very clearly about Cisco, especially if you compare it to another vendor. Students are educated by Cisco, and then when they become workers, engineers will suggest buying a Cisco device..”

Pham Van Anh

Consultant at CMC CSI saigon

[Read full review](#) 

“What I personally appreciate about Cisco Crosswork Network Insights are the monitoring and real-time features, which are quite helpful for us, as they provide us the previous logs and the current situation, specifically for troubleshooting issues and conducting RCAs.

“Integration with third-party tools is important, as it will save the analysis and findings and reporting, which is quite helpful..”

Fakhar Mahmood

Sr. Network Administrator at i2c

[Read full review](#) 

“We do use real-time analytics with Cisco Crosswork Network Insights, and from what I remember, we were using this.

“I remembered that the real-time analytics helped us detect anomalies, and we had some questions about what we were seeing there.

“The advanced visualization tools were really nicely done.

“Overall, I do see some benefit from using Cisco Crosswork Network Insights..”

DanCampeanu

[Read full review](#) 

Security Engineer at European Public Prosecutor's Office (EPPO)

“The major benefits of using Cisco Crosswork Network Insights are that it is a better product to plan and deploy the network. It is quite a comprehensive product that gives real-time visualization and lifecycle management. It reduces the operating expenses eventually, decreases the deployment time, and definitely creates interest for the staff and boosts their productivity.

“End-to-end visibility is significant in Cisco Crosswork Network Insights for proactive network management, as right now, there are several tools available, and network management tools can help create that visibility very easily. Initially, we had to only look at the lights, and if the light was on, we would understand that the network point was working, but now it is all virtual points. You can connect anywhere and just reassign the users to another point if one point is not working, so the point of failure has now become much easier to manage through the network management tools. With those network tools, it is easier for the IT team to manage the entire setup..”

Hasnain Mawjee

[Read full review](#) 

Manager, Project Implementation at ibl-unisys

“Cisco Crosswork Network Insights provides very good visualization dashboards, and it is also very effective in alerting and automations.

“The best features Cisco Crosswork Network Insights offers include its effectiveness in alerting and automations, visualization dashboards, and its suitability for banking organizations, telecom providers, or any large enterprises that heavily work with networking and security needs.

“Cisco Crosswork Network Insights has positively impacted my organization by reducing downtime when any problems are detected early before impacting users, allowing us to take action. It also facilitates faster troubleshooting, enabling network engineers to identify the root cause quickly and carry out any RCA without manually checking the logs at every point. Additionally, it can detect suspicious routing behavior and BGP hijacking attempts, thereby improving the security of our organizations.

“Cisco Crosswork Network Insights has helped with time efficiency, as it leads to low downtimes, and the automations and alerting features help reduce the manpower needed in organizations..”

Rajeshk Kumar Nayak

Solution Architect at Dhanyaayai enterprise private limited

[Read full review](#) 

“It was quite easy to implement. I do not see any challenge because it is automation. For automation, more than a cross-work of Cisco, it is an agentic automation tool where you can increase the visibility of the networks. You can capture the insight of real-time traffic. You can take advantage of planning, design, testing, and make some changes based on the insights which you get from the tool.

“The workflow, the low-code automation workflow which it provides, and the visibility for the SDN with the CNC Crosswork Network Controller is always an advantage. It can provide optimization for the segment routing versions V4, V6. Optimize the leadership top-related IP address SD-WAN controller. This is huge for any OpEx network.

“The real-time analytics feature of Cisco is very good. Cisco does have similar products like Cisco Nexus Dashboard Insights, NDI, but this is more of AI analytics. It is not just proactive; this is a predictive AI model. Typically, vendors in the market provide reactive and proactive operating models, but this one has a predictive AI model, predicting the future of your workflow, utilization, and service optimization.

“The route monitoring capability is quite good. When it comes to visibility, it provides hardware, software instrumental visibility with telemetry and events. It also provides fault, service health, and network health insights, which compares favorably to other monolithic applications in the old version of traditional network operating systems..”

VIJAY PANDEY

Network Architect at neev limited

[Read full review](#) 

Other Solutions Considered

“We did not use any previous solutions before Cisco Crosswork Network Insights. I recommend it to new users because it is a great tool that saves manual work, time, and money while providing a secure environment..”

Sanjay Charitesh Makam

Student at Rochester Institute of Technology

[Read full review](#) 

“Previously, we used Juniper and SolarWinds Engineer's Toolset.

“We decided to switch from Juniper and SolarWinds Engineer's Toolset to Cisco Crosswork Network Insights because they were a bit more expensive, they were not providing what we needed, especially to automate the workloads of our services, and the customer support from their side was not as quick to respond and was less powerful..”

James Scot

Project Specialist at FedEx

[Read full review](#) 

ROI

Real user quotes about their ROI:

“We see a return on investment with Cisco Crosswork Network Insights. We have saved 70% of manual work, reduced the number of employees needed for this task, and saved significant time, which has improved our efficiency and productivity by around 50%..”

Sanjay Charitesh Makam

Student at Rochester Institute of Technology

[Read full review](#) 

“I have not seen it as money-saving, but it is definitely time-saving. It provides excellent time-saving solutions to improve the managed network and cybersecurity, and I easily get solutions from Cisco, which simplifies implementations..”

Yogeshwar Patil

Senior system engineer at Honeywell

[Read full review](#) 

“If I were to give a rating for Cisco Crosswork Network Insights from one to ten, I can give them nine out of ten, considering Cisco's ROI, as it is quite a comprehensive product with very few errors and enhanced network performance, so basically, all of those points collate together..”

Hasnain Mawjee

Manager, Project Implementation at ibl-unisys

[Read full review](#) 

“In terms of finance, I cannot fully answer. I think it was a bit expensive.

“In the end, it was decided that we would go for it. Pricing wasn't the decisive factor; it was functionality..”

DanCampeanu

Security Engineer at European Public Prosecutor's Office (EPPO)

[Read full review](#) 

“I have seen a return on investment because Cisco Crosswork Network Insights has enhanced automation for endpoint deployment, hence saving a lot of time, and network usage statistics have been great because it helps us make data-driven decisions easily. Delivery to the end-user environment has been quicker and more efficient, hence improving our productivity overall in my organization..”

James Scot

Project Specialist at FedEx

[Read full review](#) 

Use Case

“I use Cisco Crosswork Network Insights on-premise because I have been using Cisco for a long time, and at that time, it was about on-premise, not cloud..”

Pham Van Anh

Consultant at CMC CSI saigon

[Read full review](#) 

“I have been working with Cisco Crosswork Network Insights for around 10 years. Overall, I have been working with software in general for 11 years. I have been working on the private cloud as well as on-premises. I was part of the design and deployment of Cisco Crosswork Network Insights both..”

VIJAY PANDEY

Network Architect at neev limited

[Read full review](#) 

“I wanted to know if we are still working with products from Cisco, and we are still working with Cisco, but I'm not working at the same company anymore, so I'm no longer the point of contact.

“What interests me is whether I personally use Cisco, and I do.

“I believe I am familiar with Cisco Crosswork Network Insights..”

DanCampeanu

Security Engineer at European Public Prosecutor's Office (EPPO)

[Read full review](#) 

“Currently, our infrastructure has very limited use of Cisco Crosswork Network Insights, so we haven't explored much of those technologies, and I'm not getting anything to improve from that perspective.

“We use real-time analytics because we have FinTech and we require high availability with an SLA of uptime at 99.99%. Any minor issue or slight degradation requires immediate troubleshooting, and in those cases, we have real-time monitoring and other logs, which are really helpful..”

Fakhar Mahmood

Sr. Network Administrator at i2c

[Read full review](#) 

“I would like to share my opinion about Cisco, particularly Cisco Crosswork Network Insights, as we are implementing Cisco products for the infrastructure needs for the internet. If you connect the networks, you cannot do it without the switches and all, and Cisco switches do come in as an important piece of hardware where routers, switches, or wireless access points are needed. All of those are basically important to build the right infrastructure to even deploy any type of framework on top of it. Until you do not have the infrastructure in place with the right routers, switches, and wireless access points, Cisco is quite a credible product.

“Initially, it was Novell. When Novell was there, then Novell moved out from the market, and Cisco took over. Then you had all the different people with CCNA and CCNP type of certifications coming in. Now it is pretty much a standard in the market..”

Hasnain Mawjee

Manager, Project Implementation at ibl-unisys

[Read full review](#) 

“My main use case for Cisco Crosswork Network Insights is that it provides real-time network monitoring, BGP and internet route monitoring, and predictive analysis.

“For real-time network monitoring with Cisco Crosswork Network Insights, we can see which link is getting overloaded, which router is unstable, and where the traffic is flowing, as well as where the latency and packet loss are happening. These are the main use cases when we look at real-time network monitoring. Related to predictive analysis, it can predict which link has been running at very high utilizations over the last few days or over the last few retention periods.

“The automation features of Cisco Crosswork Network Insights allow us to set smart alerts using high latency, packet drops, BGP flaps, router changes, and bandwidth spikes, as well as connections between different routers. These are the primary use cases where we can integrate with the automation tool to trigger actions automatically.

“Moreover, when we get the RCA, we can create any SOPs using that RCA so that whenever we encounter the same types of issues, we are well-prepared with our pre-checks, preventing those issues from arising. This is how it impacts downtimes and enables faster troubleshooting..”

Rajeshk Kumar Nayak

Solution Architect at Dhanyaayai enterprise private limited

[Read full review](#) 

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“It was quite easy to implement. It can be done in hours and days, not much work. With respect to the deployment for Cisco Crosswork Network Insights, you just need one person to enable that..”

VIJAY PANDEY

Network Architect at neev limited

[Read full review](#) 

“I was not involved with the deployment. It was done by a different team, and we have a dedicated team for that.

“I don't remember the exact time required for deployment, but I think it took approximately two weeks..”

DanCampeanu

Security Engineer at European Public Prosecutor's Office (EPPO)

[Read full review](#) 

Customer Service and Support

“I would rate the customer support nine out of ten; there is room for improvement in some areas, although I cannot specify exactly what parts could be better..”

Sanjay Charitesh Makam

Student at Rochester Institute of Technology

[Read full review](#) 

“I am satisfied with the technical support of Cisco. We used mostly local support, and they were very helpful. I'm thinking they also had interactions with Cisco main support for some issues, but our point of contact was them, so they took care of it..”

DanCampeanu

Security Engineer at European Public Prosecutor's Office (EPPO)

[Read full review](#) 

“Customer support for Cisco Crosswork Network Insights is very good. Whenever we need assistance, they engage via email and also connect through online calls. They are also very responsive during physical meetings, especially when RCA is required..”

Rajeshk Kumar Nayak

Solution Architect at Dhanyaayai enterprise private limited

[Read full review](#) 

“I would give the rating for support of Cisco the same, as we normally are not having too many issues where we have to revert back to the vendor. It is more of a hardware type of thing where if something is not working, we just get a replacement or a quick fix because it is hardware. It does not require too much analysis; if something is not working, it needs to be replaced, which makes it faster and easier, and normally, it is a good tool to manage the traffic and the network, so it is quite a comprehensive product..”

Hasnain Mawjee

Manager, Project Implementation at ibl-unisys

[Read full review](#) 

Other Advice

“I will recommend Cisco Crosswork Network Insights to others looking into using it. I do not have any additional thoughts about Cisco Crosswork Network Insights to share. I provided a review rating of ten out of ten for this product..”

Yogeshwar Patil

Senior system engineer at Honeywell

[Read full review](#) 

“My advice for others considering Cisco Crosswork Network Insights is to use it for time and manual work savings, as it improves efficiency and productivity, though they should evaluate other options if they find the pricing higher than expected. I would rate this product seven out of ten overall..”

Sanjay Charitesh Makam

Student at Rochester Institute of Technology

[Read full review](#) 

“When it comes to pricing, Cisco does not have a standard pricing model. Cisco provides you discounts based on what level of partnership you have with Cisco. Some may get a better discount, and some may find it a bit expensive. This varies from customer to customer. It is not that cheap. Cisco is usually a bit costly, but it is worth it because it is a predictive AI for telecom networks. I rate this product a 7 out of 10..”

VIJAY PANDEY

Network Architect at neev limited

[Read full review](#) 

“Cisco Crosswork Network Insights performs best within the Cisco ecosystem. When the infrastructure is very Cisco-based, it can deliver optimal performance. However, it is quite expensive in terms of licensing and deployment costs, which are some of its weak points. I have given this product a rating of 8.

“If you are working in banking, large enterprises, or data centers, and you seek a solution that helps reduce downtime, particularly in complex networks, I advise considering Cisco Crosswork Network Insights for faster troubleshooting..”

Rajeshk Kumar Nayak

Solution Architect at Dhanyaayai enterprise private limited

[Read full review](#) 

“Cisco is a networking company, which means they sell networking devices, but I do not know if artificial intelligence should be used in the network.

“Currently, I have no idea if I actually use Real-Time Analytics with Cisco Crosswork Network Insights.

“For monitoring capabilities of Cisco Crosswork Network Insights, the monitoring is for Cisco only, from my knowledge. In the past, we did not use much of Cisco monitoring system; we used another third party, such as SolarWinds.

“I did not use Real-Time Insights with Cisco Crosswork Network Insights, not yet, and I do not know about that.

“My overall rating for this product is 6..”

Pham Van Anh

Consultant at CMC CSI saigon

[Read full review](#) 

“The deployment of Cisco Crosswork Network Insights is only challenged by having the right design, basically. If your design is okay and the design is properly done, then you do not face those many problems because Cisco is an elegant product. The only thing is if your infrastructure design is covering the needs of the customer, then the rollout should be very fast. It takes three to four days to implement the different types of firewalls, switches, network, and wireless access points, and that is it. Our engineers do not exactly know, but normally whenever our teams go to implement, they have a back-to-back support call with the OEM, so they are on the line to guide them. Sometimes when they are migrating from an older environment to a new one, that is more important because you plug in the right cables in the right points, and that is it. If you cannot do it properly, then you have messed up the entire environment.

“We do support real-time analytics features with Cisco Crosswork Network Insights as an implementation partner if a customer is using it or if any of our customers is going with some real-time analytics, but in case they are doing it on their own, we are aware that they have taken some product, but maybe they have implemented it themselves.

“I would give Cisco Crosswork Network Insights a rating of nine out of ten..”

Hasnain Mawjee

©2026 PeerSpot, All Rights Reserved

[Read full review](#)  23

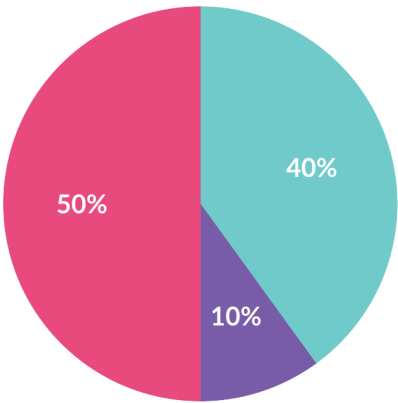
Top Industries

by visitors reading reviews

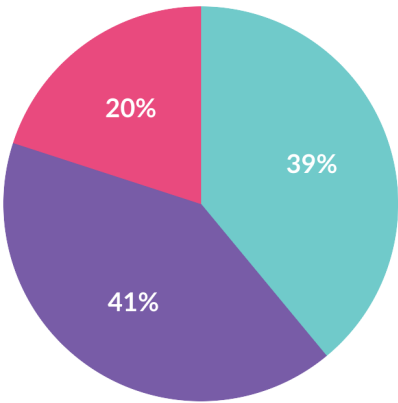


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

About this buyer's guide

Thanks for downloading this PeerSpot report.

The summaries, overviews and recaps in this report are all based on real user feedback and reviews collected by PeerSpot's team. Every reviewer on PeerSpot has been authenticated with our triple authentication process. This is done to ensure that every review provided is an unbiased review from a real user.

Get a custom version of this report... Personalized for you!

Please note that this is a generic report based on reviews and opinions from the collective PeerSpot community. We offer a [customized report](#) of solutions recommended for you based on:

- Your industry
- Company size
- Which solutions you're already considering

The customized report will include recommendations for you based on what other people like you are using and researching.

Answer a few questions in our short wizard to get your customized report.

[Get your personalized report here](#)

About PeerSpot

PeerSpot is the leading review site for cloud, AI, and business software. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

Visit PeerSpot: www.peerspot.com

PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944