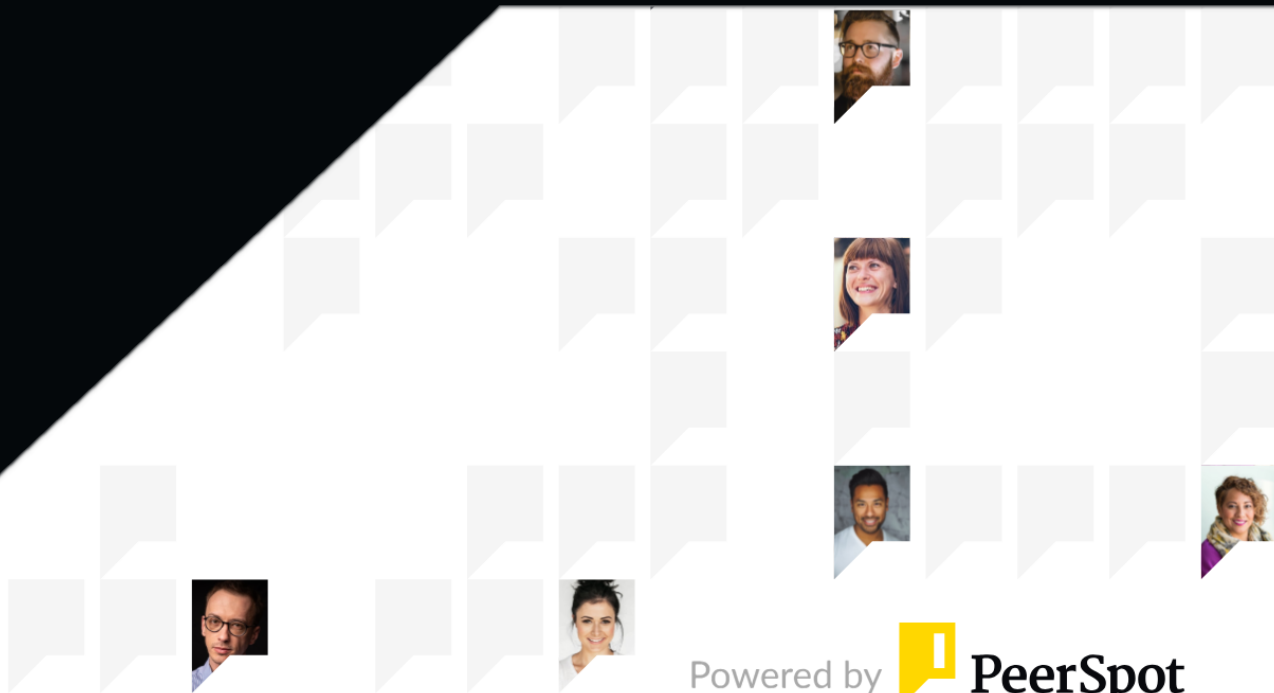




Fortinet FortiGate

Reviews, tips, and advice from real users



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Product Recap



Fortinet FortiGate

Fortinet FortiGate Recap

Fortinet FortiGate is a versatile network security tool offering features like VPN, firewall, web filtering, intrusion prevention, and scalability. It is known for its performance and integration with other Fortinet products, making it a preferred choice for robust cybersecurity.

Fortinet FortiGate stands out as a comprehensive cybersecurity solution with strong performance and ease of configuration. It delivers unified threat management, integrating features such as dynamic routing, SD-WAN support, and centralized management. Despite its strengths, improvements in the web interface's stability, pricing structures, and reporting capabilities are needed. Users seek better integration with third-party tools and automation advancements to enhance the experience further. These enhancements, alongside improvements in bandwidth management and the reduction of licensing costs, are points of interest for users looking to capitalize on FortiGate's extensive capabilities.

What are Fortinet FortiGate's key features?

- VPN: Ensures secure remote connections.
- Firewall: Protects against unauthorized access.
- Web Filtering: Blocks malicious sites and content.
- Application Control: Manages and controls applications.
- Intrusion Prevention: Detects and prevents vulnerabilities.
- SSL Inspection: Enhances security by inspecting encrypted traffic.

What benefits should be considered when evaluating Fortinet FortiGate?

- Affordability: Offers cost-effective security solutions.
- Reliability: Known for consistent and stable performance.
- Integration: Seamlessly integrates with other Fortinet products.
- Comprehensive Protection: Provides broad threat protection capabilities.

Fortinet FortiGate is widely implemented across industries as a primary firewall system for securing internet gateways and safeguarding data centers. It supports businesses in achieving SD-WAN integration and enhances cybersecurity by providing essential features like antivirus, web filtering, and application control. Enterprises utilize FortiGate for securing remote connections and ensuring compliance with security standards, making it adaptable for different network sizes and industries.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Fortinet is one of the players who is having the full bucket of solutions for protecting applications across the deployment locations, being a branch or a head office or a data center or in the cloud as well.”



Vijay Ramani

Practice Head at a consultancy with 11-50 employees

- ✓ “In my opinion, the main benefits that end users receive from Fortinet FortiGate are that the return on investment is good, whatever money we invest in Fortinet FortiGate product, we get it back in two years' time, it is pretty secure, having very robust hardware and software, updates are pretty good, and in the event of an issue, updates are pretty quick.”



Yati Gharat

Chief Technology Officer at Litmus

- ✓ “What I appreciate the most about Fortinet FortiGate is that it has a very large integration using Fabric, which they call Fabric Connectors.”



Mattia De Lillo

Senior Systems Engineer at a consultancy with 11-50 employees

- ✓ “Fortinet FortiGate has positively impacted my organization by strengthening our overall security posture while simplifying network management.”



Karan Pichlangia

Assistant General Manager at Sunteck Realty Pvt Ltd

- ✓ “Fortinet FortiGate has positively impacted our organization by strengthening our security posture, improving visibility into network traffic, simplifying security management, and providing reliable connectivity for both users and the branch office.”



Hitesh Singh Thakur

Mentor Operations at eClinicalWorks

- ✓ “The best feature of Fortinet FortiGate is its SD-WAN capability, which is included and differs from other products that require an additional license.”



Erik Cheng

Technical Manager at Quan Hung Gourmet

- ✓ “Fortinet FortiGate has saved me both money and time.”



Sachin-Yadav

Network & Security Engineer at Arrow PC Network Pvt Ltd

What users had to say about valuable features:

“The best features Fortinet FortiGate offers for me are SD-WAN, SSL VPN, application control, web filtering and security fabric integration. Together they provide strong security while keeping network management straightforward.

“The SD-WAN feature helps my organization specifically by optimizing traffic across multiple internet links, improving application performance and reducing dependency on a single ISP connection..”

Karan Pichlangia

Assistant General Manager at Sunteck Realty Pvt Ltd

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“Some of the best features of Fortinet FortiGate are its ease of use compared to other vendors, and from a troubleshooting point of view, it is also very useful and easy to troubleshoot. It stands out as easy to use and troubleshoot because I do not need to create separate NAT policies; with Fortinet FortiGate, I align my NAT policies and content filtering within a single policy, making management straightforward, and the logs are clearly visible, making troubleshooting much easier.

Compared to other firewalls, Fortinet FortiGate offers easily manageable features such as vulnerability profiles and threat profiles, which I believe is one of its main advantages.

Fortinet FortiGate has positively impacted my organization with its cost-effectiveness because it provides features that are very similar to others, but at a much lower cost, and everything my organization needs is available with Fortinet FortiGate.

Being cost-effective has allowed us to save a lot of money, which is particularly useful since I was exploring firewalls to secure my internal labs, and finding Fortinet FortiGate was a revelation as I could achieve my requirements without the additional costs of other firewalls..”

ChandanKumar

Network and security lead at Hughes systique pvt ltd

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“The best features Fortinet FortiGate offers include reliability and a good user interface and user experience.

“The user interface is the most valuable to me because it is easy to use, easy to manage, and quite easy for a newcomer to operate. The features are quite good for filtering applications and for addressing our needs, such as blocking social media or other unwanted content.

“Fortinet FortiGate has positively impacted our organization by improving our security workflow and network security, as it is quite reliable compared to traditional routers or traditional switch cores from MikroTik or Cisco.

“A specific example of how my workflow and network security has improved is that because we have multiple sites, Fortinet FortiGate has a multitude of signature-based features and multiple default policies, so we only have to add that to the profile. It is quite simple and easy to manage..”

Vincent Gunawan

[Read full review](#) 

IT Security at a insurance company with 5,001-10,000 employees

“All the features Fortinet FortiGate offers are the best, but the standout feature for me is its next-generation firewall capability, which includes IPS, SSL VPN, SD-WAN for ISP load balancing, web filtering, application control, and centralized security management. Site-to-site VPN is the best feature for me because we use it for our branch connectivity.

“Fortinet FortiGate's site-to-site VPN configuration is very user-friendly, allowing even new users to configure it easily. The troubleshooting is also excellent, and the logs provide valuable details.

“The application control feature from Fortinet FortiGate is also valuable because we can manage user access. For example, we can allow users to access Facebook while restricting commenting, downloading, or uploading. Application control has many features, including controlling download, upload, and commenting.

“Fortinet FortiGate has positively impacted our organization by strengthening our security posture, improving visibility into network traffic, simplifying security management, and providing reliable connectivity for both users and the branch office..”

Hitesh Singh Thakur

Mentor Operations at eClinicalWorks

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“Fortinet FortiGate has positively impacted my organization by improving the overall security posture while simplifying network management. It has helped us reduce security incidents by blocking malicious traffic and enforcing security policies. It has also improved operational effectiveness because the IT team can manage firewall rules, VPN access, and security monitoring from a single platform. This has reduced manual effort, improved visibility into the network, and enabled us to respond to security events much more easily.

“The best features of Fortinet FortiGate are its security fabric integration. It brings multiple security functions together, including firewall, IPS, antivirus, web filtering, VPN, and application controls, into a single platform, making security management much simpler. I also appreciate the centralized dashboard because it provides excellent visibility into the network traffic, security events, and user activity in real-time. It helps me identify and respond to potential threats quickly without switching between multiple tools.

“The feature I rely on most is the real-time monitoring dashboard. It gives me a clear view of network traffic, active users, security events, VPN status, and blocked threats all in one place. I also frequently use the log and traffic analysis sections for troubleshooting and investigating security incidents. It makes it easier to identify unusual activity, check which firewall policy was triggered, and quickly determine the root cause of connectivity and security issues. This saves considerable time during day-to-day operations.

“For user management, Fortinet FortiGate has also made things much easier. I integrated it with my Active Directory, so access policies are applied based on user groups instead of configuring each user individually. Whenever a new employee joins or changes departments, I simply update the AD group members and the correct network access is applied automatically. This has reduced my manual effort and minimized configuration errors..”

MohdParvez Khan

Program Manager at Digitaltrack

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“My experience with Fortinet FortiGate has been very positive. In addition to firewall security, VPNs, and SD-WAN, I regularly perform firmware upgrades, troubleshoot network issues, implement high availability configuration, and manage security policy. Fortinet FortiGate provides multiple security and networking features within a single platform, which makes it easier to manage and maintain customer environments efficiently.

“The best features of Fortinet FortiGate are SD-WAN, VPN capability, high availability, and integrated security features. I particularly appreciate the SD-WAN functionality because it provides intelligent traffic routing and better link utilization.

“What stands out most about Fortinet FortiGate's SD-WAN functionality is its ability to intelligently use multiple internet links and automatically steer traffic based on link performance. In one deployment, I configured two ISP links in an SD-WAN setup. When one link experienced high latency or packet loss, traffic was automatically shifted to the healthier link without manual intervention.

“The VPN and high availability features of Fortinet FortiGate make it easy to deploy and manage both site-to-site IPsec VPN and remote access VPN. The HA functionality provides redundancy and minimizes downtime during failure or maintenance activity. I also appreciate the integrated security approach where firewalling, VPN, application control, web filtering, and intrusion prevention are available on a single platform, which simplifies management and improves overall security.

“Fortinet FortiGate has had a positive impact by improving network security, reliability, and operational efficiency. Features such as SD-WAN and VPNs have helped ensure stability and connectivity across sites, while high availability has reduced downtime during maintenance or unexpected failures. From an administrative perspective, the centralized management and integrated security features have simplified troubleshooting and reduced the time required to manage and secure the network.

“We have seen reduced downtime through HA and SD-WAN deployment as traffic automatically switches to the healthy ISP link during outages. Fortinet FortiGate

has also improved troubleshooting by providing centralized visibility into network traffic, VPN, and link performance, helping us resolve issues faster and manage the network more efficiently.

“Fortinet FortiGate is moving in the right direction with its AI-driven security features. I appreciate how it helps with threat detection, security analysis, and identifying suspicious activity more quickly. From a governance and security perspective, it provides better visibility and helps security teams respond faster to potential threats..”

Chetan-Jadhav

network engineer at a tech services company with 11-50 employees

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Other Solutions Considered

“Before choosing Fortinet FortiGate, we evaluated other options such as Sophos firewall, SonicWall, and Check Point firewall, but Fortinet FortiGate fit better in our organization..”

Hitesh Singh Thakur

Mentor Operations at eClinicalWorks

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“I have used Sophos before, and several of my criteria were missing with that solution. Fortinet FortiGate achieved the features I was looking for, which is why I shifted to Fortinet FortiGate firewall..”

Sachin-Yadav

Network & Security Engineer at Arrow PC Network Pvt Ltd

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“Before choosing Fortinet FortiGate, I evaluated other options including Sophos, Palo Alto, and Check Point. Fortinet FortiGate is the best fit for my organization regarding price and advanced features..”

Karan Pichlangia

Assistant General Manager at Sunteck Realty Pvt Ltd

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“Before choosing Fortinet FortiGate, I tried various options. I obtained the POC from Palo Alto as well as Check Point. After that, I switched to Fortinet FortiGate because it was the best option for my network..”

Sachin-Yadav

Network & Security Engineer at Arrow PC Network Pvt Ltd

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“Before Fortinet FortiGate, we were using Cisco ASA, but we switched because Fortinet FortiGate has better pricing and is a next-generation firewall compared to the older Cisco ASA solution..”

Hitesh Singh Thakur

Mentor Operations at eClinicalWorks

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“Previously, I used to have a Cisco ASA firewall, which had fewer security features for protecting the network from day-to-day attacks and threats. Fortinet FortiGate firewall has next-generation capabilities with various security features including deep inspections, filters, URL filters, URL categories, and IPS protections while controlling application access based on application IDs, along with anti-malware protections to safeguard applications from malicious threats and attacks. By using Fortinet FortiGate, I significantly reduced major attacks that could exploit my network..”

Srinivasan Arumugam

Network Security Engineer at a healthcare company with 11-50 employees

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ROI

Real user quotes about their ROI:

I have seen a positive return on investment, mainly through time saving and improved operational efficiency. Features such as centralized management, SD-WAN, and integrated security have reduced the time spent on troubleshooting and network management.

Chetan-Jadhav

network engineer at a tech services company with 11-50 employees

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“Fortinet FortiGate has saved me both money and time. It is easy to manage and the troubleshooting part is also very easy, making it more time-saving than money-saving..”

Sachin-Yadav

Network & Security Engineer at Arrow PC Network Pvt Ltd

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“I have seen a return on investment with Fortinet FortiGate. Faster incident response, reduced downtime and simplified management have improved operational efficiency. The solution has helped save both time and administrative effort..”

Karan Pichlangia

Assistant General Manager at Sunteck Realty Pvt Ltd

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“We have seen a positive return on investment through improved operational efficiency, reduced incident response time, and simplified management, with security operations being approximately 40 to 50 percent more efficient..”

Hitesh Singh Thakur

Mentor Operations at eClinicalWorks

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“I cannot share exact numbers for ROI, but I saved a lot of money, which made management very happy, especially knowing that I achieved my functional goals with Fortinet FortiGate that might have incurred more costs with other firewalls..”

ChandanKumar

Network and security lead at Hughes systique pvt ltd

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“In my opinion, the main benefits that end users receive from Fortinet FortiGate are that the return on investment is good. Whatever money we invest in Fortinet FortiGate product, we get it back in two years' time. It is pretty secure, having very robust hardware and software. Updates are pretty good, and in the event of an issue, updates are pretty quick. It is a pretty solid product, with the amount of money we are paying out there.

“The dynamic segmentation feature in Fortinet FortiGate is working fine. We have used it, and it is pretty good. The configuration timelines have reduced because of this particular product..”

Yati Gharat

Chief Technology Officer at Litmus

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Use Case

Fortinet FortiGate is my primary firewall solution for firewall security, site-to-site and remote access VPNs, and SD-WAN. I use it to secure network traffic, manage connectivity between branch offices, enforce security policy, and optimize WAN performance across customer networks. I have not worked extensively with another platform.

Chetan-Jadhav

network engineer at a tech services company with 11-50 employees

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“The primary use case for Fortinet FortiGate is to secure the organization and network perimeters. I use it to control the inbound and outbound traffic and implement firewall policies, providing secure VPN access to remote users and protecting the network from cyber threats using features such as IPS and antivirus, web filtering, and application controls. It also helps me with segmenting the network and centrally managing the security policies, making day-to-day administration more efficient..”

MohdParvez Khan

Program Manager at Digitaltrack

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“Fortinet FortiGate is used to secure the organization's network perimeter, manage site-to-site and remote access VPN, control application traffic, and protect users from cyber threats through IPS, antivirus, web filtering, and application control features.

“In my day-to-day work, I use Fortinet FortiGate for ongoing checks on online traffic from the user to the internet and from outside to inside to access the server. One example was when Fortinet FortiGate IPS detected and blocked suspicious traffic targeting internal servers, allowing our team to investigate before any impact occurred..”

Hitesh Singh Thakur

Mentor Operations at eClinicalWorks

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“My main use case for Fortinet FortiGate is content filtering, and content filtering is the primary function. I am also doing East and West traffic filtering.

I use content filtering and East-West traffic filtering by creating groups based on separate projects in Active Directory, and on the firewall side, I create policies, web application profiles, and category-based profiles tailored to each project's requirements.

We have separate projects, and I isolate those subnets from one subnet to another so that both subnets do not communicate directly and only communicate via Fortinet FortiGate itself, with policies created to manage the East and West traffic..”

ChandanKumar

Network and security lead at Hughes systique pvt ltd

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“My main use case for Fortinet FortiGate is that I use it as the primary security gateway for protecting our branch and data center network. It is responsible for traffic inspection, application control, site-to-site VPN, connectivity, internet access control and threat prevention.

“A quick specific example of how I use Fortinet FortiGate in my daily operations is that I monitor security events, manage VPN connectivity, and review internet usage and implement the security policies. The centralized visibility helps me to quickly identify suspicious traffic and respond before it affects business operations..”

Karan Pichlangia

Assistant General Manager at Sunteck Realty Pvt Ltd

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“My main use case for Fortinet FortiGate is as a UTM to distribute our IP DHCP, to segment our VLAN, and to manage our network infrastructure.

“I also use Fortinet FortiGate as a VPN and for site-to-site connection between our multiple sites, such as my head office, our developer office, and data center. It acts as a network security tool where we use an IPS to filter attacks from the outside public to our server.

“Regarding my main use cases, I would like to add that it has quite a good GUI and dashboard, making it easy to use. Additionally, we use DNS filtering and application filtering to filter the applications that users can access to the internet..”

Vincent Gunawan

IT Security at a insurance company with 5,001-10,000 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“Managing and configuring Fortinet FortiGate for my team is easy because the UI is user-friendly, which makes management and integration straightforward..”

Karan Pichlangia

Assistant General Manager at Sunteck Realty Pvt Ltd

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“The initial setup is straightforward for those with a technical background in network security. However, configuring the system requires a good understanding of the product..”

BrunoClicque

CEO at iTeam sarl

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“My experience with pricing, setup cost, and licensing went smoothly, with no issues related to licensing or installation, and the overall cost is definitely cheaper than other prominent firewalls along with phenomenal features..”

ChandanKumar

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Network and security lead at Hughes systique pvt ltd

“If talking about the general product, the initial setup of Fortinet FortiGate is quite straightforward, simple, and easy. However, it depends on the DNA of the product. If the Fortinet product was acquired from another company, that is a different story..”

Verified user

[Read full review](#) 

General Manager at a wholesaler/distributor with 501-1,000 employees

“My experience is very positive regarding pricing, setup cost, and licensing for Fortinet FortiGate. The pricing is also competitive compared to other vendors in the market. Along with that, setup is very easy. I implemented it in my network myself. For the licensing part, it is somewhat confusing, but overall it is good..”

Sachin-Yadav

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Network & Security Engineer at Arrow PC Network Pvt Ltd

“Regarding deployment process, Fortinet has a component called FortiManager and FortiAnalyzer. So these two platforms are providing many templates to automate workflows and achieve zero-touch provisioning. So that way deployment is pretty straightforward and easy..”

Vijay Ramani

Practice Head at a consultancy with 11-50 employees

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Customer Service and Support

I have worked with Fortinet FortiGate support on a few troubleshooting and upgrade-related cases. My experience has generally been positive and the support team is knowledgeable and helpful.

Chetan-Jadhav

network engineer at a tech services company with 11-50 employees

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“Customer support for Fortinet FortiGate is very good. They are humble and knowledgeable, especially during complex deployment and troubleshooting scenarios..”

Karan Pichlangia

Assistant General Manager at Sunteck Realty Pvt Ltd

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“Customer support for Fortinet FortiGate is knowledgeable, responsive, and helpful during troubleshooting and implementation activities. I would rate customer support for Fortinet FortiGate a 10 out of 10..”

Hitesh Singh Thakur

Mentor Operations at eClinicalWorks

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“The customer support is really helpful for their principle, but they lack technical competency at layer one, as they tend to only look for logs before promoting issues to layer two for resolution..”

Vincent Gunawan

[Read full review](#) 

IT Security at a insurance company with 5,001-10,000 employees

“I have faced challenges related to support, as I have encountered issues where support engineers are not aligned within the time frame, and sometimes they request multiple logs unnecessarily, causing delays and leaving a bad impression on my end users.

I have had a bad experience with customer support many times..”

ChandanKumar

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Network and security lead at Hughes systique pvt ltd

“Customer support needs improvement. I have had to take the direct internal sources, such as sales contacts, and after that I rarely see support response.

“I would rate the customer support at a six out of ten..”

Sachin-Yadav

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Network & Security Engineer at Arrow PC Network Pvt Ltd

Other Advice

My advice would be to clearly understand your network and security requirements before deploying Fortinet FortiGate's integrated features such as SD-WAN, VPN, and security profiles. Start with best practice configuration, keep the firmware up to date, and invest time in learning the platform. I would rate this product an 8 out of 10.

Chetan-Jadhav

network engineer at a tech services company with 11-50 employees

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“My advice for others looking into using Fortinet FortiGate is to properly plan your security policy and architecture before deployment, as an organization that fully utilizes Fortinet FortiGate's integrated security features can achieve excellent visibility and security. I give this product a rating of 9 out of 10..”

Hitesh Singh Thakur

Mentor Operations at eClinicalWorks

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“My advice to others looking into using Fortinet FortiGate is that you need to think carefully about your usage and calculate your business needs. If you miscalculate, you might end up buying a Fortinet FortiGate that cannot meet your needs, leading to potential downtimes or failures.

“I have no additional thoughts about Fortinet FortiGate except that I mentioned the easy user interface and experience for beginners. However, I noted that when the memory reaches up to 80%, the firewall does not function as well. I would rate this product a 9 out of 10..”

Vincent Gunawan

IT Security at a insurance company with 5,001-10,000 employees

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“I would rate Fortinet FortiGate a nine overall, as I only deduct one point for the support issues I have experienced.

I selected nine because, feature-wise, the product is excellent and cost-effective compared to others, but I deducted a point due to the disappointing support from Fortinet.

I advise others looking into using Fortinet FortiGate to check their requirements first, as it provides all kinds of services other firewalls do and is very cost-effective.

People looking for a firewall should definitely evaluate Fortinet FortiGate, as it is very cost-effective and offers all the features they are likely looking for. I gave this review a rating of nine out of ten..”

ChandanKumar

Network and security lead at Hughes systique pvt ltd

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“From my experience, Fortinet FortiGate's AI capability has good governance and security. The AI-driven threats, detections, and analysis help in identifying suspicious activity faster and reduce the manual effort required by my security team. I also appreciate that the AI features are integrated into the existing security framework rather than operating as a separate tool. This allows me to maintain consistent security policies and gives me better visibility into potential threats, while keeping administrator controls in the hands of security teams. Overall, I find the AI capability useful, but there is still room for improvement.

“My advice is to spend time planning the deployment and firewall policies before implementing. A well-designed network architecture and proper configuration of security policies make a significant difference in getting the best performance and protection from Fortinet FortiGate. I would also recommend enabling features such as IPS, web filtering, application control, and VPN, and keeping the firmware up-to-date. Additionally, make sure that administrators are properly trained, as Fortinet FortiGate offers many advanced features that can provide significant value when configured correctly. Overall, it is a solid choice for an organization looking for a competitive network security solution. I rate this product a 9 out of 10..”

MohdParvez Khan

Program Manager at Digitaltrack

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“Fortinet FortiGate is deployed in my organization on-premises.

“I would describe Fortinet FortiGate's integration capabilities with other security tools or platforms as effective since I am using Fortinet FortiGate on-premises.

“Regarding Fortinet FortiGate's AI capabilities, I think its governance and security are enhanced by the AI-driven security insights, which are useful for identifying abnormal behavior and prioritizing potential threats. While human validation is still important, the recommendations help speed up the investigation.

“I find that the accuracy and reliability of its output are generally good. The threat intelligence and security detection have been accurate, though false positives occur occasionally, but overall, the alerts are reliable and actionable.

“My advice for others looking into using Fortinet FortiGate is that if you are looking for a security platform that combines firewalling, VPN, SD-WAN, and threat protection in a single solution, Fortinet FortiGate is definitely worth evaluating. Proper sizing and planning during deployment will help you get the best results from the platform. Additionally, Fortinet FortiGate's pricing is reasonable for small, medium, and large enterprises compared to other vendors. I give this solution a rating of 9 out of 10..”

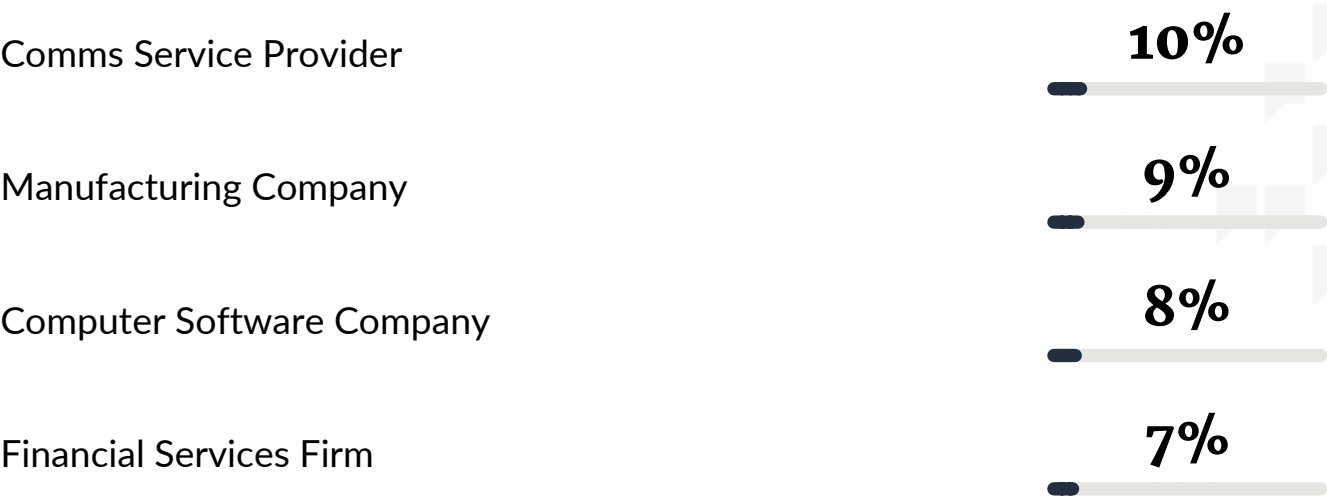
Karan Pichlangia

Assistant General Manager at Sunteck Realty Pvt Ltd

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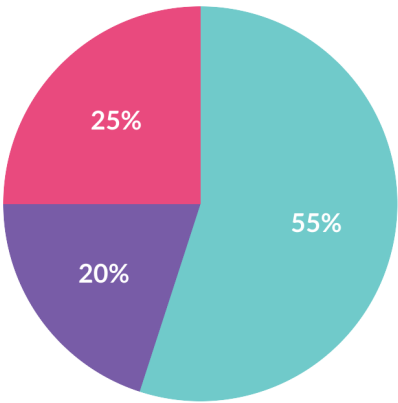
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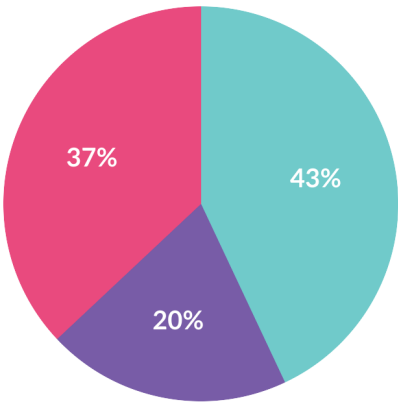


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Large Enterprise Midsized Enterprise Small Business

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