

aws marketplace

Sisense

Reviews, tips, and advice from real users



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Product Recap



Sisense

Sisense Recap

Sisense enables data visualization and analytics with ease of use and fast setup, effectively integrating different data sources for efficient decision-making.

Sisense provides an intuitive platform for companies to handle data visualization and advanced analytics without requiring extensive technical knowledge. Quick deployment, custom dashboard creation, and seamless embedding are supported by an API-first approach. It allows integration of data from multiple databases, enhancing speed through in-chip methodology and real-time updates. Users benefit from its ElastiCube Manager and reduced deployment time, contributing to data-driven decisions. Comprehensive documentation supports users in navigating potential challenges.

What are the key features of Sisense?

- **Ease of Use:** Facilitates quick data visualizations without technical expertise.
- **ElastiCube Manager:** Allows custom data management and dashboard creation.
- **API-First Approach:** Enhances integration flexibility across databases.
- **Real-Time Updates:** Ensures timely and accurate data insights.
- **In-Chip Methodology:** Optimizes processing speed and performance.

What benefits should users expect from Sisense?

- **Reduced Deployment Time:** Accelerates analytics implementation.
- **Data-Driven Decisions:** Facilitates informed decisions with comprehensive insights.
- **Customer Support:** Provides reliable assistance and documentation.

Sisense is commonly used across industries such as product development, sales, and marketing to deliver tailored analytics and dashboards for diverse departmental needs. Organizations leverage Sisense's capabilities for embedding analytics, optimizing financial models, and improving sales strategies. Its intuitive interface allows non-technical teams to efficiently handle and derive insights from large datasets.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Sisense positively impacts our organization by speeding up the process of getting and presenting the data to customers or stakeholders, which normally takes a lot of time due to curation and presentation efforts.”



Vishal Halbe

System Integration Specialist at a non-profit with self employed



“Sisense is one of the best BI tools that can load more data and has consistently no downtime compared to other modern BI tools.”



Gemipas Micah

Lead Software Engineer at Ernst & Young



“Sisense has positively impacted my organization as it has been one of the best tools available, because since we can connect multiple data sources, we are able to make data-driven decisions more easily, and we have improved our marketing and sales strategies.”



Miriam Beatrice

Senior Software Engineer at Vale



“The best features Sisense offers include ease of use and the ability to associate the API integration down to the dashboard, which made it a little less overhead for us to scale the product into our existing SaaS platform, along with the availability of professional services that helped to get our development off the ground.”



Brad Dyke

DSRE Director Of Dev Ops/Operations (Management Executive) at a outsourcing company with 51-200 employees



“We monetize Sisense to our customers so they can transform it into their application, and it works as a native application.”



Verified user

Project Manager at a tech services company with 1-10 employees



“The Sisense solution was very easy to set up, and its visualizations were effective.”



Jason Berman

Business Intelligence & Reporting Manager at a tech vendor with 51-200 employees



“Sisense can integrate with multiple sources at one time.”



Wiboon Thabsuwan

Senior Consultant at IMD Company Limited

What users had to say about valuable features:

“The Sisense solution was very easy to set up, and its visualizations were effective. Creating dashboards was straightforward and it didn't take long to understand how the tool works, making it intuitive. Additionally, it offers two ways to access data: by cubing the data or hitting it live. Using the last two cubes for data visualization made more sense for efficiency..”

Jason Berman

Business Intelligence & Reporting Manager at a tech vendor with 51-200 employees

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“Sisense is one of the best, and that is because of the product itself. Sisense can integrate with multiple sources at one time. If you have many databases, you might have CSV files, Excel files, or any kind of data files that Sisense can connect and wrap up everything in a single time. Another thing is predictive analytics. I would say that they are using a lot of AI features to advise the end user to understand the data, which is valuable. The tool gives us a lot more answers to help us understand many parts of the data..”

Wiboon Thabsuwan

Senior Consultant at IMD Company Limited

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“The best features Sisense offers allow complete transformation. We monetize Sisense to our customers so they can transform it into their application, and it works as a native application. It does not look like a Sisense app. The build process is robust in Sisense, using the ElastiCube to store the data, and we can load as many widgets as possible. The visualizations are very good when compared to other applications.

“Sisense has positively impacted my organization by drastically reducing the time taken to build the data cube, and we can see real-time analytics. The time taken to create the reports and dashboards has been drastically reduced by at least 40%..”

Verified user

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Project Manager at a tech services company with 1-10 employees

Sisense has numerous valuable features to offer, with the fastest being its in-chip methodology, where large quantities of data can be loaded in a few seconds, which does not seem possible with other tools.

Customer support is straightforward and responsive, and data discovery is exceptional. Big data services are amazing and secure, and the easy integration of APIs is beneficial.

“The in-chip methodology is very effective because it allows millions of data points to be loaded in a few seconds and processed, enabling us to make data-driven decisions through the insights gained.

“Sisense has positively impacted my organization as it has been one of the best tools available. I believe this is true because of its effectiveness. Since we can connect multiple data sources, we are able to make data-driven decisions more easily, and we have improved our marketing and sales strategies. .”

Miriam Beatrice

Senior Software Engineer at Vale

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“The best features Sisense offers include that it is fast due to its In-Chip methodology. It uses great visualization. BI becomes easy with Sisense. Millions of data can be loaded in a few seconds, which did not seem possible with other traditional reporting tools. It has a robust architecture and provides REST APIs to access it externally.

That speed impacts my workflow significantly as it represents the greatest step and latest in the business intelligence market. It provides In-Chip technology for accessing millions of data in the shortest span of seconds and provides the best visual efforts for our business data to make data-driven decisions easily.

Sisense has positively impacted my organization as it reduces the time it takes to obtain an optimal return on investments. It delivers the instant analysis required to merge our financial numbers and statistics with a pretty accurate dashboard landscape. Hence, we are able to make data-driven decisions easily.

Sisense has improved our decision-making speed and saved my team, especially the data team, time. They are able to focus on more strategic other tasks because Sisense has done the work of providing analytics and deep insights where we are able to make data-driven analytics easily..”

Gemipas Micah

Lead Software Engineer at Ernst & Young

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“Sisense is an API-first embedded analytics platform, which is really good. We have gotten a lot of ease integrating this specific platform with any applications, dashboards, or websites that we want to develop. It supports ElastiCube in-memory models, which are performant, and it supports different types of data. It allows the user to cater to different use cases and is a very fast aggregator across different data sources, giving you the historical context and helping in operationalizing your data. It mainly allows you to do embedding and white-labeling, so that's one of the main features of Sisense platform.

“Because of the API-first approach, the APIs are quite easy to use, allowing us to create customized dashboards. Some of the other platforms, such as Power BI or Tableau, can feel restrictive. Here, we already had a customized dashboard that was developed for the specific platform. Because this is an API-first or API-led analytics platform, it feels like a plug-and-play system, allowing more customization power to the client rather than just using one platform as a whole for analytics and dashboarding. Also, because of ElastiCube, we have more control over how the data is processed, enabling us to do a deep dive into the transactional data and review the historical data.

“Sisense positively impacts our organization by speeding up the process of getting and presenting the data to customers or stakeholders, which normally takes a lot of time due to curation and presentation efforts. The turnaround time for the project is quite good. We are able to bring the data in front of the stakeholders quickly, which was one of the major achievements and met our expectations.

“The turnaround time with Sisense improves by around 30 to 40%. The stakeholders are quite happy because, in the past, they were stuck with platforms that were one platform for all use cases. Therefore, the turnaround time and the features provided by Sisense are excellent..”

Vishal Halbe

System Integration Specialist at a non-profit with self employed

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Other Solutions Considered

Sisense can process more data and has consistently better performance than other modern business intelligence tools, successfully retaining the best of the cube world and providing the power of a modern in-chip visualization engine, making it more valuable than other alternatives we evaluated in my organization.

Miriam Beatrice

Senior Software Engineer at Vale

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“We previously used Power BI, but for this specific project, we were looking for a better fit. The client was open to different solutions and not restricted to a specific stack, so we evaluated other products such as Power BI and Tableau before choosing Sisense..”

Vishal Halbe

System Integration Specialist at a non-profit with self employed

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“We used multiple other solutions, including Google Looker Studio, Quicksight, Superset, and Google Sheets dashboards. We wanted to consolidate all data, so we switched to Sisense..”

Pavan-Reddy

Senior Manager Analytics at Aarki, Inc.

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“I evaluated ThoughtSpot. Ultimately, I chose ThoughtSpot due to its superior self-service capabilities, despite Sisense having slightly better dashboarding..”

Jason Berman

Business Intelligence & Reporting Manager at a tech vendor with 51-200 employees

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“When I started looking, I had two main prerequisites for my BI solution. I needed to create on-the-fly dashboards for customers so I needed a fast and intuitive solution to make graphical request and look good in front of customer when we wanted to check a particular aspect of their activity. Also, I wanted a product that looks sexy for its time and not outdated, as opposed to Business Objects. I checked a few products such as SAP, BOARD, Yellowfin, Klipfolio among others. We also looked at internal development using a Javascript library such as D3.js, metricsgraphics.js, and highchart..”

Verified user

PROJECT MANAGER - Fleet production optimization & monitoring.
Quarry/Mining/Construction at a manufacturing company with 1,001-5,000 employees

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ROI

Real user quotes about their ROI:

“I have not seen a return on investment in terms of employee numbers, but it has introduced a new potential source of revenue as a product we could integrate with our analytics tools for our customer base..”

Brad Dyke

[Read full review](#) 

DSRE Director Of Dev Ops/Operations (Management Executive) at a outsourcing company with 51-200 employees

“I have seen a return on investment in that we can manage the Sisense environment with a very small number of users. We can have only one admin and we can have as many users as possible..”

Verified user

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Project Manager at a tech services company with 1-10 employees

“Fr return on investment, the tool probably saves a bit of time. It might not be good enough for the region I work in currently. The time-saving part can offer a lot after the installation or implementation is completed. After implementation is completed, it can help businesses in a more valuable manner..”

Wiboon Thabsuwan

Senior Consultant at IMD Company Limited

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“Sisense's return on investment depends on the point of view of the customer. It needs to be measured from the existing environment. If you are currently not using anything for analytic purposes, it will be very good. However, if you use other products, this solution may not be as good..”

Wiboon Thabsuwan

Senior Consultant at IMD Company Limited

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“I have seen a return on investment with Sisense as it is a dashboard tool that is great. It is very appropriate for delivering summary or exceptional data in a fashion that is easy to digest. It makes it very easy for us to make data-driven decisions and we are able to forecast our future predicament or future plans, hence increasing or boosting productivity in my organization..”

Gemipas Micah

Lead Software Engineer at Ernst & Young

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“We have seen a return on investment because these kinds of projects typically require more developers to create dashboards and models. Sisense is easier to develop and embed within existing websites or applications, saving effort in terms of man-days or man-hours. Due to the data presented to stakeholders, they are able to make informed decisions that impact the day-to-day operations of the client, giving them more insights into what's happening within their organization..”

Vishal Halbe

System Integration Specialist at a non-profit with self employed

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Use Case

“I was looking into some of our business operations with tow truck companies. I focused on evaluating turnaround times for tow trucks to arrive on-site for accidents and how long it took them to clear compared to other tow truck companies. Essentially, I was comparing responsiveness among different tow truck companies..”

Jason Berman

Business Intelligence & Reporting Manager at a tech vendor with 51-200 employees

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“Sisense was used for one of our clients to enable analytics and dashboards for their applications, which were supposed to get the data from different partners for that specific client. Sisense is white labeled and provides white-label data analytics. It is very easy to use and, compared to other platforms, it provides many good features. It is built on a modern stack, so it really stands out. That is one of the reasons we chose Sisense for this particular project..”

Vishal Halbe

System Integration Specialist at a non-profit with self employed

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“My main use case for Sisense is creating dashboards, C-level dashboards, and data analytics.

“I can provide a specific example of a dashboard we have created using Sisense. We have created many widgets inside the dashboard with numerous business rules for creating these dashboards..”

Verified user

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Project Manager at a tech services company with 1-10 employees

“My main use case for Sisense during our three-year period involved a review, an implementation, and then a progression upgrade.

A specific example of how I used Sisense during that time is that we principalized it for the SaaS front-end platform, diversifying analytic dashboarding for our customer base and allowing them to use the relationships of the review products versus the actual outcome of the people who reviewed it and the analytics that supported that.

The key thing I want to add about how Sisense fits into our workflow is that we wanted to ensure the SDK packaging was flexible, which it is, and it has a solid API and SDK option package that we can work with for compatibility for our SaaS services, while also meeting our manpower requirements to drive costs down..”

Brad Dyke

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DSRE Director Of Dev Ops/Operations (Management Executive) at a outsourcing company with 51-200 employees

“Our main use case for Sisense is across our business finance models in the financial and accounting departments. We use it to develop and redesign the information stored in our project management software and our ERP systems for our company. It gives us the prospect to consolidate everything in a single, easy-to-manage tool. Sisense reduces the time it takes to obtain complex reports from many different data sources and controls a variety of formats in one single tool that enhances our BI platform and our internal and external resources delivered to our end clients seamlessly.

A specific example of how I use Sisense for our finance models and in project management is that it is a very robust and powerful, very accurate tool that helps to connect a wide variety of standard and unconventional databases or data sources. With proper assessment before its deployment, it delivers amazing dashboards and business reports that can consolidate different data sources, hence becoming a useful resource for both your business and your customer..”

Gemipas Micah

Lead Software Engineer at Ernst & Young

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In my organization, we use Sisense for business intelligence, and it helps us with complex data from multiple sources and provides excellent insights, which makes it easy for us to make data-driven decisions.

Sisense solves a major issue like lack of actionable analytics, where we mainly use it for tracking all our key performance indicators and optimizing our sales pipelines for the future.

“Sisense helps us monitor performance metrics and make informed decisions quickly, and it also helps us in creating reports for better understanding. It helps us to build dashboards for sales, marketing, and operations easily.

“It is excellent for creating interactive dashboards that non-technical users can navigate, and it is also great for handling our extremely large data sets. For example, in our marketing teams, large data sometimes leads to slower performance that is frustrating. .”

Miriam Beatrice

Senior Software Engineer at Vale

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“Integrating Sisense with my existing data sources and applications was not difficult; I would rate it about an eight or eight point five on a scale of one to ten..”

Brad Dyke

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DSRE Director Of Dev Ops/Operations (Management Executive) at a outsourcing company with 51-200 employees

“The solution's initial setup process was complex. We had to collaborate with its support team quite a few times while executing it. I rate the process a five out of ten..”

Sridhar Adduri

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Business Intelligence Specialist at University of Central Missouri

“Setup was simple from a business perspective. It would be wise to have someone who has a background in DevOps to handle the schema and data connecting to start..”

Verified user

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Director, Business Operations at a university with 51-200 employees

“My experience with pricing, setup cost, and licensing is that it is cost-effective, but for smaller organizations working under a tight budget, this tool might be a bit expensive for them..”

Gemipas Micah

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Lead Software Engineer at Ernst & Young

“Deployment is ultra-easy. I’ve installed the product, connected to mySQL database, and created my first dashboard in a day. ElastiCube manager may require some very basic IT skills, though..”

Verified user

[Read full review](#) 

PROJECT MANAGER - Fleet production optimization & monitoring.
Quarry/Mining/Construction at a manufacturing company with 1,001-5,000

employees

“Migrating our data to Sisense was not easy since we were in a very busy period, and there were some issues during the first few months. This prompted us to look for a super site and other solutions. We were able to figure things out with the support of the Sisense team. It was a painful process, but we are happy with the results. The deployment took around two months and four or five people to complete.

I rate the initial setup a three out of ten, where one is difficult and ten is easy..”

Pavan-Reddy

Senior Manager Analytics at Aarki, Inc.

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Customer Service and Support

“I’d like to highlight the good and quick support, which always tries to find a custom solution for any issues either by mail or even screen sharing session. Important requests are handled with high priority and are usually fixed quickly..”

Verified user

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Business Analyst at a media company with 501-1,000 employees

Customer Service:

The Sisense customer service group is fabulous. They answer all our questions and respond to our concerns in an efficient, effective manner.

Technical Support:

Top notch..”

Verified user

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Senior IT Project Manager at a government with 5,001-10,000 employees

“We have used the Technical Support resources on 3 or 4 occasions during the implementation and the group is very professional and knowledgeable. You get to speak to a level 2 or 3 individual rather than starting at Level 1 and hoping the person knows how to handle the case. I am very satisfied with the Technical Support..”

Verified user

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Vice President of Information Technology at a manufacturing company with 51-200 employees

“The customer service provided by Sisense is excellent. It's clear that the company is invested in their clients successfully implementing and using their product.

“This isn't a company that stops caring as soon as they have your money..”

Verified user

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Senior Data Architect at a marketing services firm with 51-200 employees

Customer Service:

Excellent customer service both pre-sales and post.

Technical Support:

Technical support has been very responsive. If they can't answer immediately, we receive prompt email responses with the result / code to solve the problem..”

Verified user

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Director of Information Systems at a logistics company with 51-200 employees

Customer Service:

Excellent. I am confident I will receive a response within the same day and usually much sooner than that.

Technical Support:

Technical support has been superb. We had a fairly complicated security implementation, and they helped guide our developers through all the nuances. .”

Verified user

Product Owner of Business Intelligence at a computer software company with 501-1,000 employees

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Other Advice

My advice for others looking into using Sisense is that it is well-suited for rapid data mashup for massive data sets and self-service business intelligence deployment with a very smooth user experience. I give this product a rating of eight out of ten.

Miriam Beatrice

Senior Software Engineer at Vale

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“My advice for others looking into using Sisense is to ensure it fits your SDK guidelines, API guidelines, and is suitable for your customer-oriented goals rather than internal use. I would rate this review a seven overall..”

Brad Dyke

DSRE Director Of Dev Ops/Operations (Management Executive) at a outsourcing company with 51-200 employees

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“For teams already using tools like [MicroStrategy](#), which also use cubes, Sisense could serve as an easy transition offering more capabilities.

I would rate Sisense an eight out of ten..”

Jason Berman

Business Intelligence & Reporting Manager at a tech vendor with 51-200 employees

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“Sisense is one of the best BI tools that can load more data and has consistently no downtime compared to other modern BI tools. It successfully retains the best of the cube world and also provides the power of the modern In-Chip visualization engine, making it a highly recommended tool.

Sisense is very suited to rapid data mashup for massive data sets and self-service BI deployment with a very smooth user experience..”

Gemipas Micah

Lead Software Engineer at Ernst & Young

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“My advice to others looking into using Sisense is that it's always good to integrate Sisense with their existing systems.

“My company has a business relationship with this vendor other than being a customer; we are a partner.

“I rate Sisense nine out of ten..”

Verified user

Project Manager at a tech services company with 1-10 employees

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“I advise others to keep an open mind, as they'll be pleasantly surprised by how Sisense can help. It effectively allows analysts to create self-service portals or reports, saving time from a coding perspective. Because it's quite user-friendly, you don't need to be a hardcore technical person—you can create the dashboards yourself if you have sufficient knowledge, which works better compared to Power BI or Tableau.

“Sisense is a quite useful product. In cases where there isn't a large requirement or many use cases, the pricing might not be justified. It's important to figure out how many use cases are present to assess whether the investment is justified.

“On a scale from one to ten, I rate Sisense an eight..”

Vishal Halbe

System Integration Specialist at a non-profit with self employed

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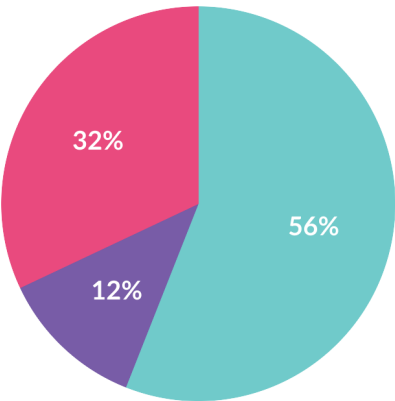
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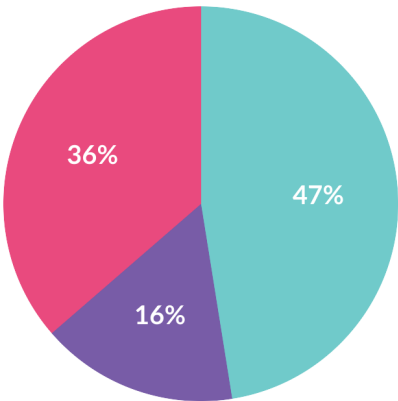


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

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