aws marketplace

TalentLMS

Reviews, tips, and advice from real users








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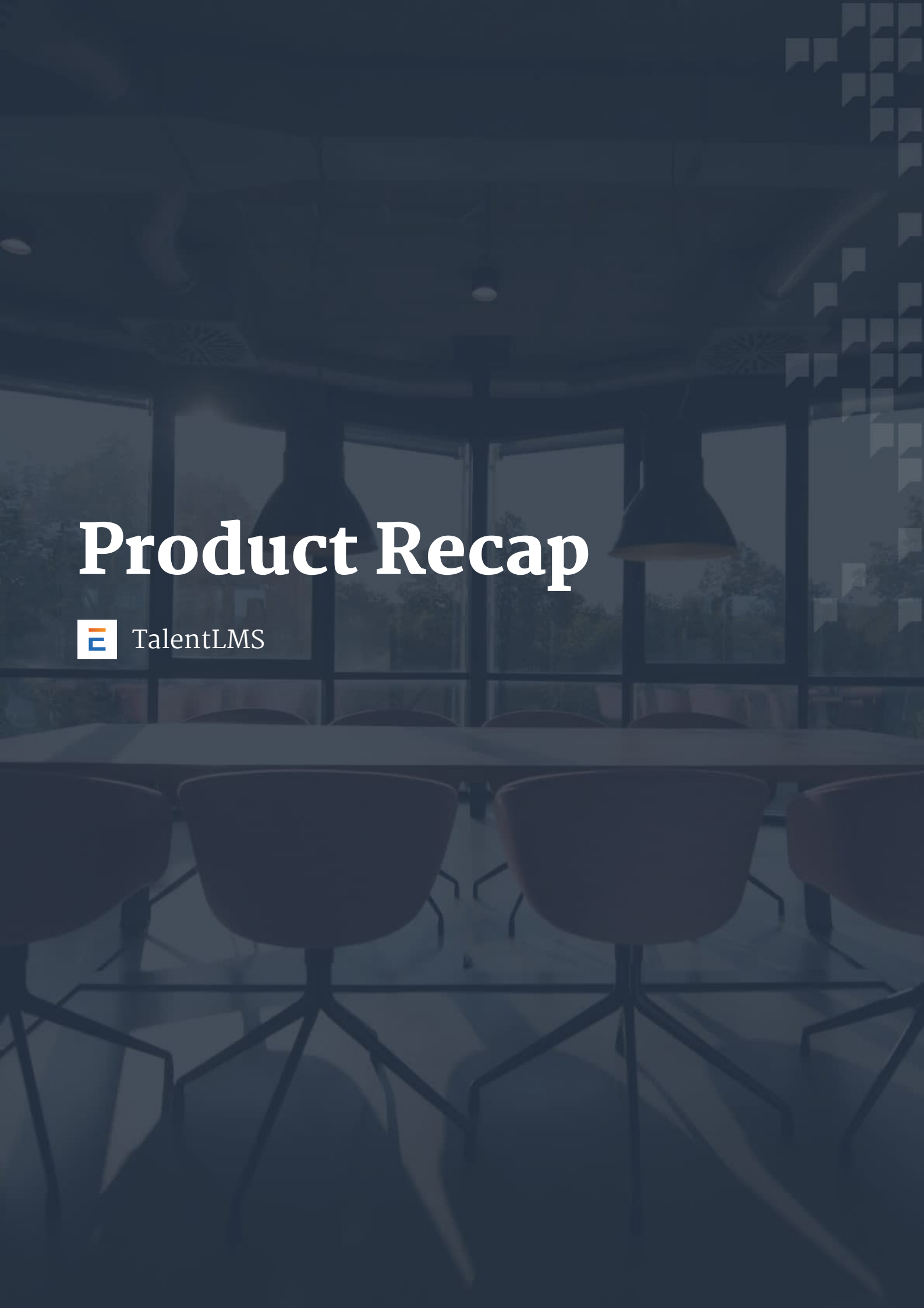
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Product Recap

TalentLMS

TalentLMS Recap

TalentLMS offers an effective platform designed for businesses seeking streamlined e-learning solutions. It supports companies in efficiently training employees, improving workforce performance, and driving growth with tailored learning paths and customizable features.

TalentLMS is a flexible learning management system ideal for businesses looking to deploy e-learning programs quickly and efficiently. It provides a robust suite of tools that include course creation, assessment, reporting, and automation capabilities, ensuring impactful training solutions that cater to business needs. Designed for intuitive use, TalentLMS simplifies training processes across organizations, offering a seamless experience.

What are the top features of TalentLMS?

- Course Management: Easily create, manage, and deliver courses with customizable templates.
- Assessments: Utilize quizzes and evaluations to measure learner progress.
- Automation: Streamline learning workflows with automated notifications and course enrollments.
- Reporting: Access detailed analytics and reporting to gauge training effectiveness.
- Customization: Tailor the platform's appearance and features to fit branding and learning objectives.

What benefits and ROI can users find in TalentLMS reviews?

- Scalability: Adjusts to the growing training needs of businesses seamlessly.
- Efficiency: Reduces time and resources spent on training.
- Engagement: Increases learner participation and content retention.
- Cost-Effectiveness: Minimizes training expenses while maximizing outcomes.
- Flexibility: Supports diverse learning methods and schedules.

TalentLMS implementation spans industries like technology, healthcare, and retail, where tailored training programs enhance skills and compliance standards. It fosters upskilling across various professional fields, meeting specific industry demands efficiently. Organizations benefit from improved expertise and maintained competitive advantage.

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Valuable Features

Excerpts from real customer reviews on PeerSpot:

- “Notifications can to automated to notify users of assigned courses, remind users of outstanding courses, and email PDF certificates upon successful completion.”



Validated user

Global SHEQ Director at a wholesaler/distributor with 201-500 employees

- “The setup for TalentLMS is easier than Cypher LMS.”



Raj Test

Lead Software Engineer at The 5 Chairs

- “It is one of the least expensive learning management systems I've ever worked with.”



Tonnie Lee Malone Harvey

Manager at MINTED LLC

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What users had to say about valuable features:

"TalentLMS is packed with instrumental features that are pertinent to a successful Learning Management System. Of these, the most impactful features are:

1. Automation. Notifications can to automated to notify users of assigned courses, remind users of outstanding courses, and email PDF certificates upon successful completion.

2. Rewards and Recognition. This feature makes it fun, competitive, and engaging via a point system and recognition of top learners.

3. Customer Support. The customer support team was amazing when I first began using this solution. They scheduled video meetings with me to personally demonstrate alternative solutions to issues I was having with data management.

4. Dashboard. Data is readily available in the form of interactive dashboards with modern, crisp data visuals. This shows the performance of the LMS, highlighting areas that can be improved and recognizing strong points in the business operations. ."

Validated user

Global SHEQ Director at a wholesaler/distributor with 201-500 employees

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Other Solutions Considered

“My company expects to buy a LMS system or to use the features of an LMS without building our own software. I've been researching different LMS systems recently, such as CyberLMS, Absorb LMS, and D2L. I've found that most of these systems are complex to use, not user-friendly, and have a lot of bugs.

Absorb is a LMS, but it is not a multi-vendor system. I've only worked with two LMS systems, TalentLMS and CyberLMS. CyberLMS is the same as Symantec's LMS. Those are the two LMS systems that I've worked with that can sell courses to multiple companies.

For example, if you have your own bank, you can own an LMS system. We can buy your LMS system and customize it with our own branding, and then we can sell the courses to other companies. So it's actually necessary to have a multi-vendor LMS system. Absorb LMS and D2L are single-vendor LMS systems, so they can't be used to sell courses to multiple companies. However, they can sell courses to individual companies if those companies want to buy courses from them.

Cypher LMS has a lot of features. These features make it complex, and it is not easy to use, and not user-friendly. This is one problem.

Additionally, more features are not actually necessary. Everybody needs the necessary functions only. Unnecessary functions do not deserve any value. So, I think that TalentLMS has a clean and clear interface. So, fewer features are better..”

Raj Test
Lead Software Engineer at The 5 Chairs

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Use Case

“Out of the box, it's a fairly robust, no frills learning management tool. My company has learner and admin accounts with this solution, and I'm the super admin. I actually own it for my company..”

Tonnie Lee Malone Harvey
Manager at MINTED LLC

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“The primary use of TalentLMS is:

1. To support my company's Learning Management System

2. To increase staff competency through training and development

3. To boost employee morale via rewards and recognition programs and improve communication.

The work environment is the transportation and distribution of hazardous chemicals, as well as convenience store operations.

It is customer-facing, and we have been prone to serious accidents and numerous customer complaints.

We decided to use this solution to train staff on the company's expectations, create a consistent approach to ensure customer satisfaction, and support the business' policies and procedures with required training..”

Validated user
Global SHEQ Director at a wholesaler/distributor with 201-500 employees

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Customer Service and Support

"The customer support at TalentLMS was readily available to answer questions and arrange video meetings to help us get started. This was done at no additional cost.."

Validated user

Global SHEQ Director at a wholesaler/distributor with 201-500 employees

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“The tech support team is very receptive. The challenge that I have with their support model is that it depends on where you are in your subscription. The larger your audience, the more support you receive. When we're in our period of under 500 subscriptions, which is typically most of the year, Q1 through Q3, we can only communicate with support via email. They tend to be relatively receptive, but mind you, they're located in Greece, whereas I'm in the San Francisco Bay Area in California in the United States, so there's a bit of a time lag. If there's something that's happening right now, there's no way for me to get in touch with someone immediately.

However, when we scale beyond 500 users, which we do in Q4, then we have access to chat support, and that's instantaneous. It's an interesting transition for myself and my team, when we spend our high season with the ability to tap someone and get what we need sorted immediately, versus going back to having to wait 10 to 14 hours to get a response because now we have to email them.The team is always receptive. Generally speaking from a technical standpoint, I have a lot of questions about the programming and capabilities. A lot of the responses I receive are links to articles that aren't really helpful, or I'm told that it's not something that the program can do. When we have false completions and things like that during Q3, or when the system glitches and people can't find or access a curriculum, they tend to go in and address it relatively quickly..”

Tonnie Lee Malone Harvey
Manager at MINTED LLC

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Other Advice

“I recommend one thing. When we build software, we need a proper manual of that software, a proper user manual. Whenever I build the software, then I create a technical recommendation. I create a user recommendation. That is my actual user manual. But I see there is no proper user manual.

User manual means you must not mention their step-by-step procedures. Not the individual procedures. You must have to mention what the difficulty is.

I think they have tried to complete all the LMS systems by using fewer features but tried to complete the entire LMS, not mask features, but features that are actually important.

Considering the overall global situation and having checked many more LMS systems. I think I can give it six out of ten. Something is better than nothing. So, I appreciate their efforts, and day by day, we improve, so they will also improve..”

Raj Test
Lead Software Engineer at The 5 Chairs

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“This solution requires some fancy footwork and maneuvering. If you want to use their built-in curriculum builder, you really need to have at least some understanding of HTML to tailor it to what you want it to be. Otherwise, you run into some rather serious formatting issues with spacing and kerning.

I would prefer to work with Moodle. I don't know what Moodle's backend looks like, but I suspect that the organization invested some monies into the look of the UI because it is a seamless transition from a company's website to Moodle. That is

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not the case with my experience with TalentLMS. TalentLMS is out-of-the-box usage. There's no dev to make it more aligned with our brand and brand identity, other than the little bits I've done myself.From a user perspective, this solution is very easy to use, so I would rate it as a six or seven. From an administrative perspective, it's more like a three or four due to the reporting limitations and challenges with the builder. If I were giving a rating for an economical learning management tool and we were only looking at tools of a certain value, then I would say it's a seven or eight. If I'm looking at the solution in conjunction with Cornerstone On-Demand, Sum Total, Knowledge Planet, Mozilla, and some of the other larger scale learning management tools, this solution is on the lower end of the spectrum and would rate around a three or four.

To give it an average rating taking all of that into consideration, I would rate it a five. My advice to people considering this solution is to be very, very clear on what their specs are. The program predated me, and the people who worked at my company and did the research into Talent didn't really know what they were looking for.The biggest challenge of TalentLMS is that if you use their builder and go through the effort of building courses in their programming along with your text and information, the only thing you're going to be able to pull out are images or media. You can't pull your courses out because there's no way to export them. That's a huge problem. It's kind of how they protect themselves, and I understand that, but if you're dealing with people who are not instructional designers and do not have experience with using eLearning tools to create SCORM files, that's a huge handicap.My recommendation would be to make sure that you test everything, and be absolutely certain about what you are looking for. If anything were to happen, or you were to want to move to another platform, you wouldn't be able to migrate any of your courses. You would need to recreate them all..”

Tonnie Lee Malone Harvey
Manager at MINTED LLC

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Top Industries

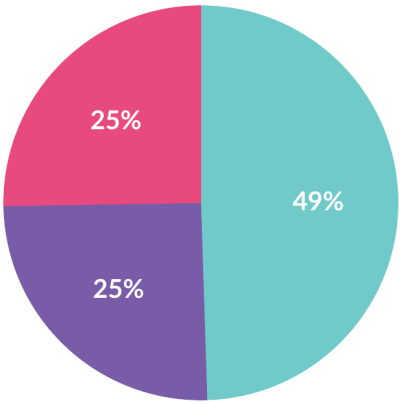
by visitors reading reviews

Comms Service Provider	12%
Computer Software Company	12%
Educational Organization	8%
Legal Firm	8%

Company Size

by reviewers

by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

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