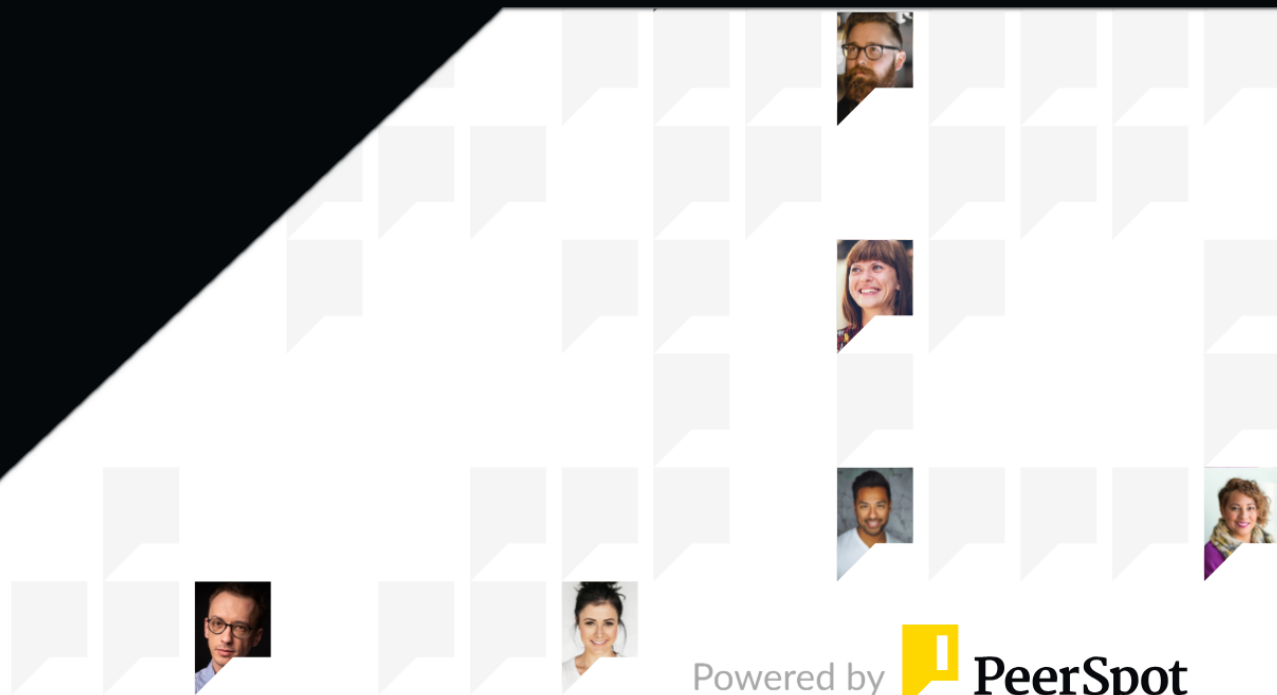




CrowdStrike Falcon

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

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Product Recap



CrowdStrike Falcon

CrowdStrike Falcon Recap

CrowdStrike Falcon delivers AI-powered endpoint protection, detection, and response to help organizations stop malware, ransomware, fileless attacks, and sophisticated adversaries. Built on the cloud-native Falcon platform and a single lightweight sensor, it combines prevention, EDR, threat intelligence, and automated response to protect endpoints while simplifying security operations.

What features make CrowdStrike Falcon stand out?

- **AI-Powered Prevention:** Uses next-generation antivirus, machine learning, behavioral analysis, and exploit blocking to protect against known and unknown threats.
- **Endpoint Detection and Response:** Provides continuous endpoint visibility and contextual detection to accelerate threat investigation and response.
- **Adversary Intelligence:** Enriches endpoint telemetry and detections with CrowdStrike threat intelligence to help teams understand and prioritize threats.
- **Automated Response:** Enables endpoint isolation, remediation, and automated workflows to contain and eliminate threats quickly.

What benefits can users expect?

- **Stronger Endpoint Protection:** Helps stop malware, ransomware, and sophisticated attacks before they lead to breaches.
- **Faster Investigation and Response:** Combines detection, context, and automation to help security teams respond more efficiently.
- **Reduced Complexity:** Consolidates endpoint security capabilities through a unified platform, console, and lightweight sensor.
- **Scalable Security:** Cloud-native architecture helps organizations deploy and manage protection across endpoint environments without legacy on-premises infrastructure.

Across industries, CrowdStrike Falcon helps organizations modernize endpoint security, improve security team efficiency, and stop sophisticated threats with AI-powered protection and adversary intelligence.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Positively, we have been able to successfully maintain compliance within all of our security obligations within our industry, have had next to zero downtime outside of larger widespread problems, which has allowed us to remain secure on all of our endpoints and be able to conduct business with a lot less worry, and we have also been able to improve our response speed to potential threats and infiltrations into the firm, as well as hardening those areas and offering faster and more effective remediation methods based on the data found from CrowdStrike Falcon.”



Jacob White

Senior Security Engineer at a financial services firm with 10,001+ employees

- ✓ “CrowdStrike Falcon has positively impacted my organization by helping us to stay secure, resilient, and provide what our customers need all the time without impacting their data or disclosing their personal information.”



Prakash Pandey

IT Manager at Liberty Mutual Insurance



“Using CrowdStrike Falcon has changed the way my security team detects, investigates, and responds to threats by making it much more granular.”



Christopher Elliott

Cyber Security Analyst II at a retailer with 10,001+ employees



“Using CrowdStrike Falcon has changed the way my security team detects, investigates, and responds to threats.”



Bicky Simon

Lead Endpoint Security Engineer at Depository Trust & Clearing Corporation



“Using CrowdStrike Falcon has changed the way my security team detects, investigates, and responds to threats.”



Joseph Orler

Information Security Manager Iam at ExactCare Pharmacy



“Using CrowdStrike Falcon has changed the way my security team detects, investigates, and responds to threats by allowing us to focus on other things and not really worry about this.”



Verified user

Director, Information Security Services at a university with 10,001+ employees



“Most of our customers in my country use CrowdStrike Falcon, and ever since then, they do not have serious incidents, such as a ransomware that has taken effect on all their critical infrastructures, including servers.”



Verified user

Group Senior Manager, Technology Information Security at a consultancy with 1,001-5,000 employees

What users had to say about valuable features:

“CrowdStrike Falcon has changed the way my security team detects, investigates, and responds to threats by providing more advanced telemetry, faster response times, and better intelligence to identify anomalies in the ever-evolving cybersecurity landscape.

The value we have seen from having endpoint, identity, cloud, and other security telemetry in the same CrowdStrike Falcon platform allows other teams with expertise in those cross-domains to communicate more effectively and efficiently amongst the response, intel, and hunting teams.

CrowdStrike Falcon has affected the workload and productivity of my security team by making us more effective and efficient in what we are doing. The work has exploded, but it helps us do more..”

Verified user

IT Security Engineer at a financial services firm with 10,001+ employees

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“Using CrowdStrike Falcon has changed the way my security team detects, investigates, and responds to threats. We are a lot faster than we were previously. The investigations are easier. I can do forensics a lot faster and easier than what our last vendor had for us, which was Arctic Wolf.

The benefits I have seen from having multiple security capabilities on a single platform include having all the data in one place, which makes it easy. It makes it a lot faster for me to find what I need and to correlate that data as well, so it helps a lot.

Having endpoint, identity, cloud, and other security telemetry in CrowdStrike Falcon benefits us because we can correlate a lot more data from different places where we could not before. We had to copy and paste session ID numbers and UUIDs from one place to the other..”

Verified user

Security Engineer at a outsourcing company with 1,001-5,000 employees

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“Using CrowdStrike Falcon has changed the way my security team detects, investigates, and responds to threats in an excellent way that enables us to see threats ahead of time and provides us with reports so we are able to see how we are lagging behind.

CrowdStrike Falcon has reduced the workload and productivity demands on my security team dramatically.

The Falcon sensor has positively affected endpoint performance and our ability to deploy security at scale because it helped us scale at a faster rate since we do not have to always focus on identifying minor issues here and there. We have been able to address threats ahead of time, and we are able to mitigate ahead of time as well.

CrowdStrike Falcon has allowed us to consolidate or replace security tools, and right now we are trying to look at SSPM, which will give us more visibility into Salesforce. We are hoping to gain much more visibility into SaaS applications..”

Verified user

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Research Assistant at a financial services firm with 10,001+ employees

“Using CrowdStrike Falcon has changed the way my security team detects, investigates, and responds to threats because we feel a lot more secure as it is very good at stopping threats. It makes it very easy to investigate what happened and what triggered the event. Our response time is a little better when we have to actually dig into something.

The benefits I have seen from having multiple security capabilities on a single platform include that it makes it much easier to get to what I need quickly instead of trying to switch platforms. Sometimes switching between modules, the interface is not always the same and does not feel the same. However, largely it is usually very together and it works well.

The value I have seen from having endpoint identity, cloud, and other security telemetry in the same CrowdStrike Falcon platform is that if we do have to open up other security tools, sometimes we can leverage what CrowdStrike Falcon sees to quickly get to what is another security tool because it exposes that information.

Using CrowdStrike Falcon has affected the workload or productivity of my security team because in a lot of ways it has actually lowered the workload as it does such a good job of preventing the threats. If something triggers on another system but CrowdStrike Falcon is not triggering it, we are automatically suspect whether it is a real problem..”

Verified user

[Read full review](#) 

Manager, Information Security at a leisure / travel company with 1,001-5,000 employees

“Using CrowdStrike Falcon has changed the way my security team detects, investigates, and responds to threats by giving my team a single source outside of our SIEM to be able to quickly and easily drill into the incident and understand what the alert from our SIEM actually means. It gives us a good spot to put integrations all in one location for our other platforms that we use, to bring everything into that single pane of glass and make it easy to use.

The benefits I have seen from having multiple security capabilities on a single CrowdStrike Falcon platform is that it is a good way to collapse down a bunch of disparate vendors and move everything into that single pane of glass. I do not have a lot of additional complexity in managing a bunch of separate vendors. Different capabilities, even if a separate vendor may have a slight edge, we will still likely consider rolling that into CrowdStrike.

CrowdStrike Falcon has affected the workload and productivity of my security team by allowing us to spend less time on our investigations because we have a single pane of glass, and that frees them up to work on our actual project work and other things that are probably higher value..”

Verified user

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Chief Information Security Officer at a energy/utilities company with 501-1,000 employees

“The benefits I have seen from having multiple security capabilities on a single platform are substantial, as I appreciate the fact that they have a lot of metadata about metadata logs and about various activities that are happening within the organization. The only part that I get frustrated by is how many repetitions that they have across each part.

When I want to correlate multiple data and create a singularized dashboard, it becomes a nightmare and sometimes even impossible. For example, if you have the assets and you give me the users who logged into those assets, I can get a tabular view of that information. But if I want to create a dashboard out of it and create notifications with it, that is where my pain point comes in.

Using CrowdStrike Falcon has changed the way my security team detects, investigates, and responds to threats because I mostly try to create a couple of dashboards and KPI metrics in CrowdStrike Falcon customs, and that helps me to identify any odd usage of accounts. As an IAM team member, I know which accounts are used by whom and at what point in time they are being used. We can make a considerable guess, and we try to create rules around that and create notifications based on those activities.

CrowdStrike Falcon has affected the workload or productivity of my security team considerably better, because now I have visibility of what is happening within the organization from an identity perspective and a security perspective. Having visibility of all the servers, servers come and go when the organization is big. Having visibility of when the servers are created and who has logged into servers helps us better remediate the accesses and stick to the least access principle and least privilege principles..”

Rishicharan Reddivari

Senior Software Security Engineer at MGM Resorts International

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Other Solutions Considered

“I have not experienced any other cybersecurity platforms since I joined the firm as it has been CrowdStrike, so I do not know if there are any that the organization had in the past..”

Verified user

Research Assistant at a financial services firm with 10,001+ employees

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“Our experience with deploying CrowdStrike Falcon was when we switched from a competitor that was not advanced. We were approved to finish the project in about 18 to 24 months but were asked to complete it within three months, and we significantly reduced our time for deployment, accomplishing it in record time with a small number of resources..”

Verified user

IT Security Engineer at a financial services firm with 10,001+ employees

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“What differentiates CrowdStrike Falcon from the other cybersecurity platforms I have used or evaluated is that the biggest differentiator is that it does not, to me, at the time when we got it, rely on knowing what the bad threat is. It sees the action of the threat and relies on that, so there are no signatures required and that is a pretty big deal..”

Verified user

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Manager, Information Security at a leisure / travel company with 1,001-5,000 employees

“What differentiates CrowdStrike Falcon platform from other cybersecurity platforms I have used or evaluated is that the biggest differentiator is the super lightweight client. The other differentiator is probably the breadth of functionality that is available if we wanted to buy it. Having it all in that one spot versus Trellix, Microsoft Defender, or something else, I would still have to buy a bunch of other third-party vendor products to fill in the holes in those spaces. It is nice to have that all-in-one, very lightweight client that is easy for my team to use..”

Verified user

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Chief Information Security Officer at a energy/utilities company with 501-1,000 employees

“I replaced Arctic Wolf because Arctic Wolf did our vulnerability management and our SIEM. CrowdStrike Falcon replaced that. We were also using ESET and Bitdefender, and CrowdStrike Falcon also replaced those for our endpoint.

What differentiates CrowdStrike Falcon from other cybersecurity platforms I have used or evaluated is that I have used many cybersecurity tools, and CrowdStrike Falcon is on the cutting edge of cybersecurity. You have more features, your detections are better, and they are more reliable. I prefer CrowdStrike Falcon much better than all the tools I have used. I used to work for a competitor, so I worked for LogRhythm a long time ago, and LogRhythm is still stuck in the past..”

Verified user

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Security Engineer at a outsourcing company with 1,001-5,000 employees

“CrowdStrike Falcon hasn't helped me consolidate other tools, but with the announcement of Guardian and using it, it has begun the process of talking about consolidating things because right now, I use InsightIDR as my SIEM and am looking to move to the next-gen SIEM and create more workflows from there.

We haven't yet consolidated, but the impact would be that all the telemetry and plugins and everything I do, especially the workflows, would happen from CrowdStrike Falcon and not third-party. The other impact would be that I can actually integrate more because with Rapid7, I struggle with integrations from a lot of our other partners..”

Jason Terriquez

Network Security Engineers at Silver State Schools Credit Union

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ROI

Real user quotes about their ROI:

“I can say I've seen a return on investment with CrowdStrike Falcon in terms of time and energy spent gathering information about events, but since I'm not the one spending the money, I can't really say more..”

Jason Terriquez

Network Security Engineers at Silver State Schools Credit Union

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“We have seen a return on investment with CrowdStrike Falcon as our security team has been optimized and scaled, allowing them to conduct more analyses around different security postures because CrowdStrike Falcon handles most of the groundwork..”

Prakash Pandey

IT Manager at Liberty Mutual Insurance

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“I have seen return on investment with CrowdStrike Falcon absolutely.

The data points or examples I can share are the many times we have almost had ransom attacks on our systems, and all of them have been stopped..”

Mitch Milbrandt

Manager at Azuria Water Solutions

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“We have seen return on investment with CrowdStrike Falcon. We deployed CrowdStrike Falcon Identity module and immediately started seeing detections that turned out to be true positives, which we were able to mitigate and resolve very quickly. We realized that adding modules provides immediate returns on investment..”

Verified user

IT Security Engineer at a financial services firm with 10,001+ employees

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“I have seen return on investment with CrowdStrike Falcon, though maybe not in a traditional sense because we have not had any serious breaches. We are pretty good at remediating the critical issues before they happen, which I think is a testament to CrowdStrike Falcon..”

Verified user

System Administrator at a consumer goods company with 501-1,000 employees

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“I would say I have not seen a return on my investment with CrowdStrike Falcon, but that is only because it is not really something that we were looking for a return on. We were solving a problem. There was not a financial bet. The return would be freeing up my team, so maybe from a time perspective, that would be where I would put it. It would be difficult to quantify. The fact that it is easier to manage than the competitors is valuable. We also have Trellix in our environment just because that is the only thing that the vendors that we have to deploy it to support. That is a very small subset of infrastructure, and my team has to spend more time messing around with that than we have to spend on CrowdStrike..”

Verified user

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Chief Information Security Officer at a energy/utilities company with 501-1,000 employees

Use Case

“My main use cases for CrowdStrike Falcon involve protecting all our endpoints and all our servers. CrowdStrike Falcon has allowed me to consolidate or replace other security tools..”

Verified user

Manager, Information Security at a leisure / travel company with 1,001-5,000 employees

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“As an infrastructure organization, we are using CrowdStrike Falcon to enable the tooling for our response, intel, and hunting teams. Currently, we are not using AI within CrowdStrike Falcon platform; our interest is outside the platform where we can access multiple telemetry streams through our SIEM. Although I think there is a use case within the platform itself, we have made the decision as a firm that it is probably better to use that aggregation of telemetry outside of the platform..”

Verified user

IT Security Engineer at a financial services firm with 10,001+ employees

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“My main use cases for CrowdStrike Falcon are MDR, SIEM, and incident response.

I can describe a security incident where CrowdStrike Falcon helped my team detect or stop a threat. We had a stolen session token that somebody had phished and reused. We were able to respond on CrowdStrike Falcon within three minutes. It was really fast. We were able to find what we needed, figure out it was malicious, and then we revoked the tokens within three minutes. It was really quick and probably the fastest reaction we ever had..”

Verified user

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Security Engineer at a outsourcing company with 1,001-5,000 employees

“My main use cases for CrowdStrike Falcon include detecting malicious behavior and identifying user trends.

Using CrowdStrike Falcon has changed the way my security team detects, investigates, and responds to threats by making it faster and easier to respond to advanced threats.

In a security incident, CrowdStrike Falcon helps my team detect or stop threats by assisting in detecting unauthorized use of local binaries, such as those that are natively installed including PowerShell and scheduled tasks..”

Verified user

[Read full review](#) 

Security Operations at a financial services firm with 5,001-10,000 employees

“My main use cases for CrowdStrike Falcon are broad. I mostly work in identity and access management, and I like to have a source of third-party truth module for various activities that we do. I rely on CrowdStrike Falcon to track most of the activities, and I try to use the user login information of various users.

Just because a user has access does not essentially mean they are using that access. In order to find out what sort of access is being used, I know which systems use what groups, but whether they have logged into those systems is something that I can pull in from CrowdStrike Falcon.

My use of CrowdStrike Falcon has expanded since my initial deployment because I learned a lot. I became aware of CrowdStrike Falcon, and then the incident happened, and then I started mostly using it..”

Rishicharan Reddivari

Senior Software Security Engineer at MGM Resorts International

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“CrowdStrike Falcon is primarily used because we are a system integrator that sells a solution to our customers, so most of it is endpoint security.

We are not the one operating CrowdStrike Falcon, but when we do an implementation, once we install the agent and complete the implementation, we see what it has detected from day one of the implementation until the turnover to the operations team. The Falcon Complete dashboard is intuitive, especially OverWatch, which highlights every risk that we need to manage, and also the detection field and incident field where we can see the entire timeline and all the things that happened. There is also a network map where you can see, for example, if there is one detection on a workstation, which other users or other devices it communicated with.

We are primarily utilizing Charlotte AI within CrowdStrike Falcon platform. We use it extensively on CrowdStrike Falcon EDR, plus also NG-SIEM, because with Charlotte, it can help us create queries without doing it manually..”

Verified user

[Read full review](#) 

Group Senior Manager, Technology Information Security at a consultancy
with 1,001-5,000 employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“My experience with deploying CrowdStrike Falcon is that I was not around for the deployment, but I have never heard of anybody complaining about how the deployment went..”

Verified user

[Read full review](#) 

Chief Information Security Officer at a energy/utilities company with 501-1,000 employees

“What worked well was our familiarity with the products, but we faced challenges as we were significantly expanding our response team, which was basically non-existent. This allowed us the opportunity to move into hunting and expand that and intel..”

Verified user

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IT Security Engineer at a financial services firm with 10,001+ employees

“I would describe my experience with deploying CrowdStrike Falcon as easy and effective. What worked well includes the solid deployment process, though communication with lay users is always a challenge, which I would say resulted in limited to no issues..”

Verified user

[Read full review](#) 

Security Operations at a financial services firm with 5,001-10,000 employees

“I would describe my experience with deploying CrowdStrike Falcon as very easy. We have Active Directory, so we just deploy with Active Directory and it works very well. What worked well during the deployment was that it just worked, so there were not really a lot of challenges. It was configure this in Active Directory, deploy it, and it works..”

Verified user

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Manager, Information Security at a leisure / travel company with 1,001-5,000 employees

“I would describe my experience with deploying CrowdStrike Falcon as easy because I use NinjaOne, which automatically does it. It's great, buy NinjaOne..”

Jason Terriquez

[Read full review](#) 

Network Security Engineers at Silver State Schools Credit Union

“I would describe my experience with deploying CrowdStrike Falcon as really easy to deploy. We set it up in NinjaOne and pushed it out and used a GPO for the rest.

What worked well was the installation, which went really well. We did not have any major issues getting it installed. The only challenges we had were that it started blocking things right away before we could get the exclusions in place..”

Verified user

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Security Engineer at a outsourcing company with 1,001-5,000 employees

Customer Service and Support

“I think the support team is excellent and able to push our tickets through efficiently. I evaluate customer service and technical support as excellent..”

Verified user

Research Assistant at a financial services firm with 10,001+ employees

[Read full review](#) 

“I would evaluate CrowdStrike's technical and customer support as excellent. We have never had a problem. At the enterprise level, we are probably a very large account, and so I have access to anybody that I need to talk to. There are no issues. We have never had any issues where we have had a question that was not able to get resolved..”

Verified user

Chief Information Security Officer at a energy/utilities company with 501-1,000 employees

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“For customer service and technical support, it can be spotty at times. With CrowdStrike Recon, we got rid of it due to customer service problems; however, since then, customer reps have been in touch, quite active, vocal, and checking in on us. The support has gotten better since the initial experience..”

Jason Terriquez

Network Security Engineers at Silver State Schools Credit Union

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“When we had an issue, for example, on an agent installation because of one legacy device or when we were installing it with another endpoint application, we had CrowdStrike Falcon support come in with us. They are very helpful because they were able to resolve our issue..”

Verified user

Group Senior Manager, Technology Information Security at a consultancy with 1,001-5,000 employees

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“I would evaluate customer service and technical support as great. I have only had to call customer support once and they were great.

What was great about my experience with technical support is that they were responsive and called me back..”

Verified user

Security Engineer at a outsourcing company with 1,001-5,000 employees

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“CrowdStrike has been a good partner, but there are times when we need to escalate support faster. With any large security organization, it takes a little bit of time to get to the right place, and if we can speed up the support model, that would always be better.

When we get our issues escalated properly, the right teams from CrowdStrike are on board to help me understand the problem in depth and resolve it quickly, but it takes a while to reach that escalation point.

When we open a case, it often takes some time to get it routed to the experts since there are basic questions that do not directly address what we are asking. If our support teams could take a step back and correctly route our queries faster, it would improve the experience..”

Verified user

IT Security Engineer at a financial services firm with 10,001+ employees

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Other Advice

“My advice for other organizations considering CrowdStrike Falcon is that it is worthwhile to test drive and compare it to other systems. I give this review a rating of 9..”

Verified user

Manager, Information Security at a leisure / travel company with 1,001-5,000 employees

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“My advice to other organizations considering CrowdStrike Falcon is to give it a try if it works for them. I know there are many tools out there, but you should look for a tool that works for your organization. I would rate CrowdStrike Falcon overall a 10 on a scale from 1 to 10..”

Verified user

Research Assistant at a financial services firm with 10,001+ employees

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“On a scale from one to ten, I would rate CrowdStrike Falcon as a nine; you are great, but I cannot give a perfect score. My advice for other organizations considering CrowdStrike Falcon is that with the right plan and the right support from CrowdStrike, it is possible to deploy CrowdStrike Falcon endpoint very quickly and efficiently in a way that is safe and reliable. I provided this review with an overall rating of nine out of ten..”

Verified user

IT Security Engineer at a financial services firm with 10,001+ employees

[Read full review](#) 

“The advice I would give to other organizations considering CrowdStrike Falcon is to deploy it on the endpoints. However, do not install it until you are ready and have the exclusions in place. A good feature that could be added would be a monitoring mode when you first install it, so it does not start blocking things right away. I give CrowdStrike Falcon a rating of ten out of ten..”

Verified user

Security Engineer at a outsourcing company with 1,001-5,000 employees

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“What differentiates CrowdStrike Falcon from other cybersecurity platforms I have used or evaluated is that it is more in the sense that instead of having one hundred tools, you have a single tool that performs those one hundred activities.

A security incident where CrowdStrike Falcon helped my team detect or stop a threat is not overall team related, but I mostly use it for investigation purposes from my own. Out of ten, five or six is how much it helps me.

My advice to other organizations considering CrowdStrike Falcon is that it is good to have and gives unified visibility across the organization. With whatever seminars I have been to and a couple of meetings I have attended, I would say a lot of interesting things are happening, so it is worth checking out. I rate this review a seven out of ten..”

Rishicharan Reddivari

Senior Software Security Engineer at MGM Resorts International

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“A security incident where CrowdStrike Falcon helped my team detect or stop a threat is that we have very few of those. We have a lot of false positives. We run a very conservative point of view on our alerting and so we want to see everything. We have not had a really a true positive. To be clear, this is in our business servers and our OT environments, not our endpoints. Somebody else handles our endpoints with CrowdStrike. There are true positives in there, but since we do not really have true positives in our business environment, it gives us a good way to very quickly rule out those false positives.

I have plugged in six or seven other platforms into CrowdStrike Falcon platform.

The value I see from having endpoint, identity, cloud, and other security telemetry in the same CrowdStrike Falcon platform is really not having to go into all of our other platforms to see that data.

On an individual incident, I estimate it probably saves each individual analyst 15 or 20 minutes.

I handle probably 10 to 15 incidents in a day.

My advice to someone who is evaluating this platform based on my experience with it is to run demos. It is pretty easy to get set up. It is easy to run. Ensure that it integrates with all of your platforms. [Make](#) sure you get really close with your account team. I would rate this platform a 9 out of 10 based on my overall experience..”

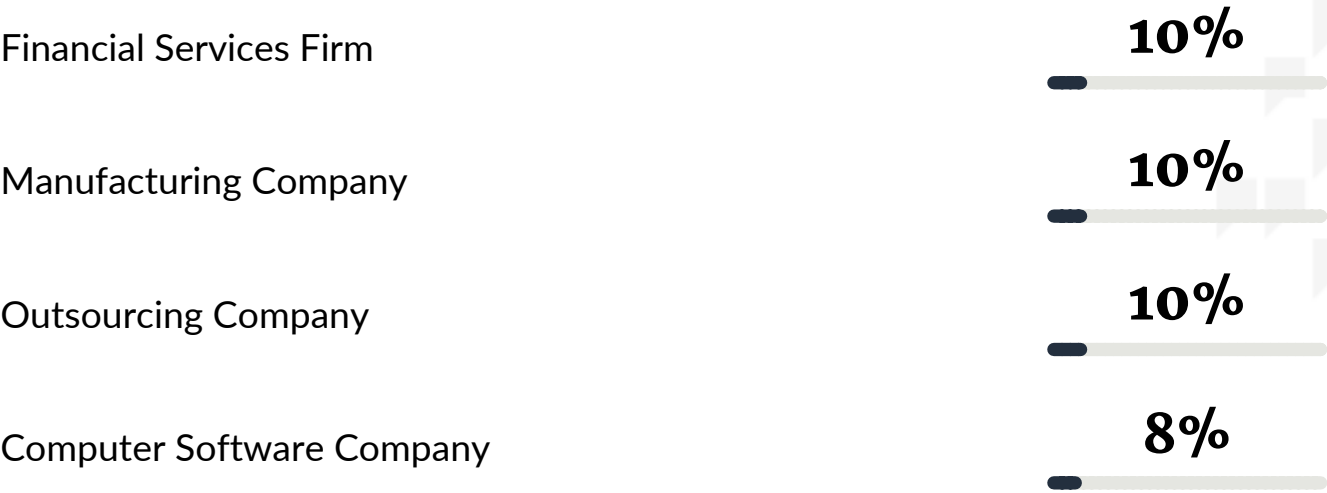
Verified user

Chief Information Security Officer at a energy/utilities company with 501-1,000 employees

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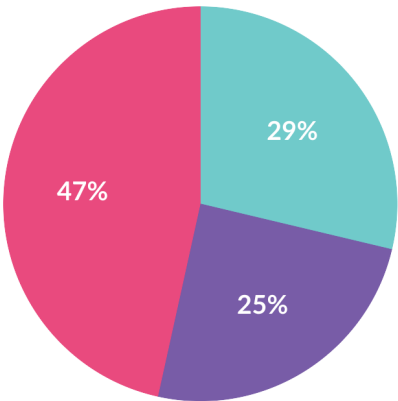
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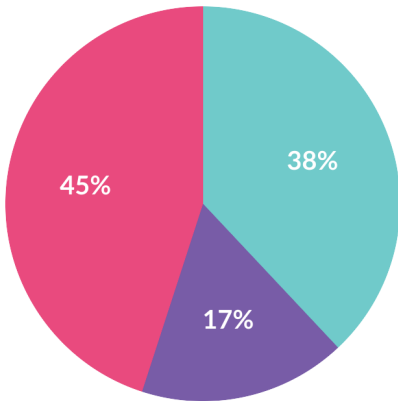


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