aws marketplace

SAP BusinessObjects Business Intelligence

Reviews, tips, and advice from real users

Powered by PeerSpot

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Product Recap

SAP BusinessObjects Business Intelligence

SAP BusinessObjects Business Intelligence Recap

SAP BusinessObjects Business Intelligence Platform offers powerful tools for enterprise reporting and data visualization, enhancing strategic decision-making through robust integration and secure analytics capabilities.

Designed for comprehensive enterprise reporting, SAP BusinessObjects Business Intelligence Platform integrates seamlessly with SAP ERP, supporting organizations in creating detailed financial, operational, and academic reports. The platform allows data manipulation across multiple sources using a semantic layer and provides intuitive tools like Web Intelligence and Lumira for user-driven report creation. It features centralized management, versatile connectors, and supports large-scale data analytics critical for business forecasting.

What are the key features of SAP BusinessObjects Business Intelligence Platform?

- **Integration Capabilities:** Seamless connection with SAP ERP and various data sources.
- **Dynamic Scheduling:** Automate report generation for timely insights.
- **Robust Security:** Protects data with stringent security measures.
- **Semantic Layer:** Simplifies data manipulation across sources.
- **Intuitive Tools:** Facilitates user-driven report creation with Web Intelligence and Lumira.

What benefits should be considered in reviews?

- **Comprehensive Reporting:** Enables detailed and accurate enterprise reports.
- **Decision-Making Support:** Enhances strategic decisions with reliable data.
- **Scalability:** Efficiently manages large-scale and complex data analytics.
- **Versatility in Analysis:** Offers flexibility for ad hoc analysis and KPI monitoring.

Organizations across sectors like healthcare, education, insurance, and retail leverage SAP BusinessObjects Business Intelligence Platform for its capability in facilitating detailed reports and integrating dashboards for key performance indicators. Its extensive reporting features support in-depth analytics vital for business prediction and decision-making processes.

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Valuable Features

Excerpts from real customer reviews on PeerSpot:

- "Since we started using SAP BusinessObjects Business Intelligence Platform, we have been able to make faster, data-driven business decisions based on actual data insights and data analysis, which has accelerated our ability to make better decisions for our business productivity."

TarunKumar7

Senior Data Engineer at LTI LATAM and Toubro Improtech

- "SAP BusinessObjects Business Intelligence Platform helps improve data governance and security measures because it is one application that integrates all departments of an organization."

Kouadio Enock Kouame

Student at a university with 1,001-5,000 employees

- "I rate SAP BusinessObjects Business Intelligence Platform an eight out of ten."

EmmanuelOladinrin

Data Analytics Manager at Dangote Industries Limited

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"SAP BusinessObjects Business Intelligence Platform outperforms all other tools such as Power BI and Tableau, showing more accuracy, reliability, and flexibility compared to all other BI tools worldwide."

Vignesh Kannan
SAP Consultant at Sierra Digital Inc

"The best feature about it for me, and for them, is the fact that you have a universe that is well made."

Declan Dempsey
Senior Consultant at Keyrus

"The return on investment from this solution is high, with the highest ROI observed."

Mo Sayed
Sap Enterpise Cloud Architect at ECC Experienced Certified Consulting

"The most valuable function of SAP BusinessObjects Business Intelligence Platform is the universe, so customers can build their own reports without programming skills."

Validated user
Global Product Manager at a tech services company with 10,001+ employees

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What users had to say about valuable features:

"The most profound feature which is useful for me is Fiori, and I am an IS consultant, so I use IS most of the time in Integration Suite.

"SAP has a very mature ecosystem.

"I would rate analytics in BTP as 8.5 to 9 in terms of providing real-time insights. It is a mature tool and platform, but since there is more AI development occurring, it has to evolve at a rapid pace.."

Yashwanth H R
Associate Software Enginner at Siddaganga Institute of Technology

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"The semantic layer or BusinessObjects universe behind the Web Intelligence report provides the ability to create contexts and calculations that can be easily shared across multiple reports.

The ability to merge dimensions in a report is great.

The new features in BI 4.3 that allow you to use a Web Intelligence report as a data source have helped to create "master" reports that can be delivered to casual users, who can then create their own derived reports from this "master" report.

Shared Elements allow commonly used charts, tables, and graphs to be saved and re-used in other reports.."

Paul Grill
President & CEO at Infosol Inc

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“The most valuable function of SAP BusinessObjects Business Intelligence Platform is the universe, so customers can build their own reports without programming skills.

“The main benefits that SAP solutions provide include saving time and visualizing data more easily.

“Functional wise, I'm satisfied with interactive dashboards and visualizations from SAP. It's okay. It's also helpful with interactive dashboards..”

Validated user

Global Product Manager at a tech services company with 10,001+ employees

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"SAP BusinessObjects Business Intelligence Platform is good for analyzing data analytics and helps us to make decisions about the organization.

"Setting up configuration with SAP BusinessObjects Business Intelligence Platform is not difficult.

"SAP BusinessObjects Business Intelligence Platform helps improve data governance and security measures because it is one application that integrates all departments of an organization. When you use SAP BusinessObjects Business Intelligence Platform, you improve the security because all data is centralized on one application. You have a good view of all activities, so you can easily check all the activities.."

Kouadio Enock Kouame
Student at a university with 1,001-5,000 employees

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"The most valuable features of SAP BusinessObjects Business Intelligence Platform that I have found are the table widget, SQL functions, calculations, scheduling part, and the server management, which I frequently use.

"SAP BusinessObjects Business Intelligence Platform supports my decision making with its reporting tools greatly, especially from the Business Intelligence point of view, particularly in the financial module. The Business Intelligence tools lack any planning options, which is why the SAP SCC tool and SAP Analytics Cloud tool are essential for planning, but for calculations, SAP BusinessObjects Business Intelligence Platform outperforms all other tools such as Power BI and Tableau, showing more accuracy, reliability, and flexibility compared to all other BI tools worldwide.."

Vignesh Kannan
SAP Consultant at Sierra Digital Inc

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"The best features SAP BusinessObjects Business Intelligence Platform offers include cross-enterprise sharing, where sharing insights is easier and seamless across my organization, and creating role-based dashboards.

"The role-based dashboards help my team and organization by providing information to specific users, allowing them to make decisions more easily, anytime, anywhere, across any device.

"SAP BusinessObjects Business Intelligence Platform has positively impacted my organization by allowing us to perform financial reporting to make decisions faster.

"Since we started using SAP BusinessObjects Business Intelligence Platform, we have been able to make faster, data-driven business decisions based on actual data insights and data analysis, which has accelerated our ability to make better decisions for our business productivity.."

TarunKumar7
Senior Data Engineer at LTI LATAM and Toubro Improtech

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Other Solutions Considered

"We used various SAP products in my previous company, including SAP SuccessFactors, SAP BusinessObjects, and others. Currently, we use SuccessFactor and are moving towards the SAP HANA Cloud Platform.."

MukeshMathur
Business Analytics Manager at a manufacturing company with 10,001+ employees

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"I've worked with Microsoft Power BI, which is visualization-wise very strong. The metrics layer is equivalent to the universe, nowhere near it.

"I have been doing the equivalent in Power BI using Copilot, which isn't a big deal.."

Declan Dempsey
Senior Consultant at Keyrus

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"All of the systems were running on-premise. However, when the SAP Cloud Platform was introduced, we began using SAP's native solutions and native applications. You can use the SAP cloud connector to connect backend systems that are running on-premise. This is the type of usage we began with when we first used the SAP Cloud Platform, and we have been very pleased.."

Shylaraj AK
Senior Architect at a construction company with 10,001+ employees

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"I did not use a different solution before SAP BusinessObjects Business Intelligence Platform for these use cases because SAP Analytics Cloud tool is not reliable enough for calculations based on business requirements. I have also used Power BI and have some experience with Tableau, but in comparison, SAP BusinessObjects Business Intelligence Platform is significantly ahead of all those tools.."

Vignesh Kannan
SAP Consultant at Sierra Digital Inc

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"The first difference between Power BI and SAP BusinessObjects Business Intelligence Platform is that Power BI is for Microsoft, and we use Power BI. Power BI is available for all, and you can try it on the web and put all your data sources there. SAP BusinessObjects Business Intelligence Platform, as Odoo, requires you to buy the product before you start to use it. This is one difference between Power BI and SAP BusinessObjects Business Intelligence Platform.."

Kouadio Enock Kouame
Student at a university with 1,001-5,000 employees

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Using Power BI as an example, most customers choose it instead of SAP, primarily due to the cost, acquisition cost, and maintenance. People choose other products because of the flexibility, though I am not sure whether any other reporting tool is as flexible as SAP BusinessObjects Business Intelligence Platform. Users often complain about the interface of SAP BusinessObjects Business Intelligence Platform, saying it is not as aesthetic as Power BI, but SAC is addressing that issue. In terms of performance, other BI tools cannot compare with SAP BusinessObjects Business Intelligence Platform, as those reports are not as fast as those built on SAP BusinessObjects Business Intelligence Platform, and other tools are not as robust for financial reporting.

EmmanuelOladinrin
Data Analytics Manager at Dangote Industries Limited

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ROI

Real user quotes about their ROI:

For most of my clients using the on-premises version of SAP BusinessObjects Business Intelligence Platform, the return on investment is positive due to its affordability and ability to handle diverse reporting needs while automating information distribution.

EmmanuelOladinrin
Data Analytics Manager at Dangote Industries Limited

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"Based on my ability to understand the information related to the solution, it does help in providing me with a higher profit. I cannot be exactly sure about the ROI since I don't know the price of the solution.."

Miguel Vargas
Software Engineer at a mining and metals company with 1,001-5,000 employees

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"I'm not sure, as I've been part of projects as a part of the larger organization. In general, it could be very high or very low. I know that BOBJ is costly - so you would need projects to justify the cost.."

Validated user
Developer at a tech services company with 10,001+ employees

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"I don't know the exact cost but one of the reasons the business chose to use Business Objects was that they could reduce licensing costs since it was already an SAP R/3 and BW customer.."

Validated user
Senior BI Consultant at a tech consulting company with 51-200 employees

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"It is very widely used across different departments and it definitely serves a purpose to give insights on the data. It is surely giving the returns, but I may not be in a position to give the exact figures or how much it will be in connection with the purchase demand or purchase cost. But it is definitely a tool that is needed for the day-to-day tracking.."

Validated user
Technical Lead at a tech services company with 10,001+ employees

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"My customers have agreed that there is a good return on investment with SAP BTP.

"I would recommend that all clients consider SAP BTP as far as my experience is concerned, as they are happy with the ROI. The initial investment will be more, but the ROI is also good, so they can consider it if they're looking for something in the long run.."

Yashwanth H R
Associate Software Enginner at Siddaganga Institute of Technology

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Use Case

"The usual use cases for my customers involve developing reports based upon the financial model from the SRM system as well as the finance and transactions system.."

Vignesh Kannan
SAP Consultant at Sierra Digital Inc

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"My main customer use cases involve migrating from other platforms to SAP BTP since SAP has a very mature ecosystem. This is the main reason why customers are migrating from other platforms to BTP.."

Yashwanth H R
Associate Software Enginner at Siddaganga Institute of Technology

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"My main use case for SAP BusinessObjects Business Intelligence Platform is to perform business reporting and visualization for a broader range of audiences, and we perform large-scale data analytics to discuss in-depth business insights and perform forecasts for the rest of the financial year.."

TarunKumar7
Senior Data Engineer at LTI LATAM and Toubro Improtech

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As a BusinessObjects Administrator, I work to deploy the solution, handle new installations, security setup, user management, and all of those tasks. Later, I started report development and became a BI developer, and then I did some data warehousing.

With the SAP BusinessObjects Business Intelligence Platform, we build financial reports such as P&L and income statements for financial reporting, and we also build dashboards for top management.

"Through interacting with top management in our business, I have been able to meet their needs through ad-hoc reporting capabilities. ."

EmmanuelOladinrin
Data Analytics Manager at Dangote Industries Limited

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"The primary use case for BusinessObjects today is for comprehensive Business Intelligence reporting. Most organizations using BusinessObjects today primarily use Web Intelligence or Crystal Reports or both for critical enterprise reporting and ad-hoc query and analysis.

We managed multiple BO deployments for multiple organizations, from the local and federal government to healthcare providers and from insurance to manufacturing.

In all these organizations, timely and accurate reporting is essential, and BusinessObjects is solid, reliable, and versatile. You can produce professional drillable formatted reports quickly and either interact with them or publish and distribute them in commodity formats like PDF and Excel.."

Paul Grill
President & CEO at Infosol Inc

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“The situation is I'm working with a client who has a Citrix installation, which can be a bit unstable. I am a user as a developer for universes and reports, so I don't have any insight into the technical deployment of it. I'm not a systems engineer.

“This is generally used for financial reporting.

“Users tend to put everything into Excel, though I try to discourage this. The best feature about it for me, and for them, is the fact that you have a universe that is well made. This means you don't have those months that get assigned. You can just get to the point and get a report very quickly. Unfortunately, in some ways, it's a double-edged sword because it becomes more of a self-service ETL, even for the reporting team.

“I have only ever used it because I've always been at the end user line, handling what I needed based on my sources, which was satisfactory..”

Declan Dempsey
Senior Consultant at Keyrus

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

Setting up SAP BusinessObjects Business Intelligence Platform is one of the easiest things I've done. Having started my career as an SAP BusinessObjects administrator, I find it still easy due to my foundational knowledge.

EmmanuelOladinrin

Data Analytics Manager at Dangote Industries Limited

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"The initial setup of SAP BusinessObjects Business Intelligence Platform was easy since the solution is user-friendly.

The solution is deployed on-premises.."

Miguel Vargas

Software Engineer at a mining and metals company with 1,001-5,000 employees

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"The installation can take anywhere from three to five days. The solution has installers that are directly available for download from the SAP download center. There are certain prerequisites that have to be carried out on the server. The host has to be prepared, there's a runtime environment and a database that needs to be pre-installed. We use two to three admin people per deployment. ."

Joyee Sen
SAP Service Delivery Manager at SoftwareONE

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"Setting up SAP BusinessObjects BI Platform can vary in complexity depending on the customer's specific use case. For us, the process was generally straightforward. We identified the tables the customer wanted data from and extracted and injected the data accordingly. Visualization and analytics were then tailored to their specific needs. The deployment process, from development completion to implementation, involved collaboration with staff and followed a systematic approach.."

Voravit Jongrugsakul
Business Development at Bicone

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"The initial setup is straightforward. I have been using it since 2005. I have migrated from Duo 6.5 to XAR2, then to 3.1, and finally to 4.5 and 4.2. The deployment has never been that difficult. The migration is still easier in 4.2 and 4.3 than in previous versions. In earlier versions, you have the same folders and structures. However, this limitation is no longer there when migrating from 4.2 to 4.3.

Shriram Chandrashekar
Solution Architect at Accelya World SLU

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"It is an on-premises solution, so you just need to install it and continuously keep clicking on the next option until the installation is done, making it not so tough. Things work out pretty well as long as the various connections needed for the installation are managed properly.

The solution is deployed on-premises.

For deployment, it takes two to three hours maximum for any kind of new upgrade version.

Two or three engineers are required for the employment process because sometimes you need to take the backup, for which you might have to involve the infra team. In terms of application, we are the only ones who can handle the deployments.."

Arijit_Sarkar
Data Analytics Lead at a energy/utilities company with 1,001-5,000 employees

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Customer Service and Support

I have experience with SAP technical support and have supported customers, including those in financial services. I continue to assist old clients while supporting my colleagues as well.

EmmanuelOladinrin
Data Analytics Manager at Dangote Industries Limited

Read full review

"The support available for SAP BusinessObjects Business Intelligence Platform is accessible 24 hours and seven days a week. This availability of support is good, and this is why I score it nine out of ten.."

Kouadio Enock Kouame
Student at a university with 1,001-5,000 employees

Read full review

"The quality of support from my experience is good, and I would rate it eight out of ten. It could be better, but it's good.

"The support could be better in terms of response time.."

Yashwanth H R
Associate Software Enginner at Siddaganga Institute of Technology

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"I have experience with SAP technical support and have contacted them.

"That's one thing I've complained quite a lot about, and recently I saw some improvement, but I would rate them a number five.."

Validated user
Global Product Manager at a tech services company with 10,001+ employees

Read full review

"I have communicated with the technical support of SAP BusinessObjects Business Intelligence Platform. My impression of the support is good so far. Sometimes, they forward my ticket to the technical team, especially when my issue involves technical aspects that basis people may not be familiar with. There have been some hierarchy confusions, but other than that, it is good, and I rate them 8.5.."

Vignesh Kannan
SAP Consultant at Sierra Digital Inc

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"Customer support for SAP BusinessObjects Business Intelligence Platform is responsive, aggressive, and always professional.

"I would rate customer support for SAP BusinessObjects Business Intelligence Platform nine out of ten.."

TarunKumar7
Senior Data Engineer at LTI LATAM and Toubro Improtech

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Other Advice

"The SAP BusinessObjects Business Intelligence Platform serves as a BI tool. I am not working with predictive analytics capabilities from SAP. I am an SAP real user, not a partner. I would rate this solution a 7 out of 10.."

Validated user
Global Product Manager at a tech services company with 10,001+ employees

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"I have already worked with Odoo ERP, which gives me experience with SAP products. I do use SAP BusinessObjects Business Intelligence Platform as well, the business intelligence tool. I do not integrate various data sources very often. My overall review rating for SAP BusinessObjects Business Intelligence Platform is eight out of ten.."

Kouadio Enock Kouame
Student at a university with 1,001-5,000 employees

Read full review

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"Based on my experience, I would recommend SAP BusinessObjects Business Intelligence Platform to others.

The solution currently lacks AI capabilities.

I would rate SAP BusinessObjects Business Intelligence Platform eight out of ten.."

Validated user
IT at a marketing services firm with 10,001+ employees

Read full review

"I have installation experience with these solutions. I use SAP BusinessObjects Business Intelligence Platform, and I am a consultant for this tool.

"The data analysis capability that I experience with SAP BusinessObjects Business Intelligence Platform is that we are using the table format widget frequently while rarely using other widgets such as charts and timeline charts. The most impressive aspect of the tool is the ability to perform all levels of complex calculations, date-level calculations, and operator-level calculations. This ability to handle calculations is a significant highlight when compared to other Business Intelligence tools from SAP.

"SAP BusinessObjects Business Intelligence Platform integrates with AI for data analytics, which is promising. After the latest patch update, they've mentioned enhancements in the data analytics part, which has become more involved with AI, similar to what is found in SAP Analytics Cloud.

"I have an average of about 150 users day to day for SAP BusinessObjects Business Intelligence Platform. I might have plans to increase the usage of this tool in the future in my company.

"I rate this solution nine out of ten.."

Vignesh Kannan
SAP Consultant at Sierra Digital Inc

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"I would rate SAP BusinessObjects Business Intelligence Platform nine out of ten.

"I choose nine out of ten for SAP BusinessObjects Business Intelligence Platform because it has been a great tool that helps us to make data-driven decisions easily based on our data analysis and intelligence, and it has also increased our productivity across all our organization departments.

"My advice to others looking into using SAP BusinessObjects Business Intelligence Platform is that if you need a great tool to help you with business intelligence and make data-driven decisions faster, then SAP BusinessObjects Business Intelligence Platform is the best tool for your organization to share your distributed data with your colleagues easily.

"My company is a user and customer of SAP BusinessObjects Business Intelligence Platform.

"I have additional thoughts about SAP BusinessObjects Business Intelligence Platform: it is a great tool for operational reporting and making data-driven decisions easily.

"My overall review rating for SAP BusinessObjects Business Intelligence Platform is nine out of ten.."

TarunKumar7
Senior Data Engineer at LTI LATAM and Toubro Improtech

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Based on my years of experience with the SAP BusinessObjects Business Intelligence Platform, I have worked with all the products, starting from Analysis for Microsoft Excel, then SAP Web Intelligence, and then the BusinessObjects dashboards, which graduated to Lumira. From Lumira, I moved to SAC, which is now the current product that SAP is positioning for reporting, and that is the cloud solution.

Currently, the organization I work for, Dangote, has close to 9,000 users in an SAP

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environment. We utilize SAP for our ERP, CRM, and SuccessFactors, and we also implement Power BI to enhance reporting aesthetics for specific users.

"I am currently using Microsoft products for analysis and Power BI fabrics while fetching data from SAP ERP, SAP HANA, and BW, but I have not necessarily had any AI-driven projects within BusinessObjects.

"I work on both the cloud and on-premises versions of SAP BusinessObjects Business Intelligence Platform. While the cloud version isn't popular yet in this part of the world due to costs, some users still prefer the perpetual license of the on-premises version.

"I rate SAP BusinessObjects Business Intelligence Platform an eight out of ten. ."

EmmanuelOladinrin
Data Analytics Manager at Dangote Industries Limited

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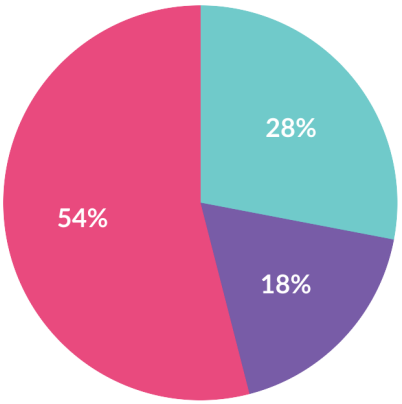
Top Industries

by visitors reading reviews

Outsourcing Company	11%
Construction Company	11%
Financial Services Firm	10%
Manufacturing Company	9%

Company Size

by reviewers



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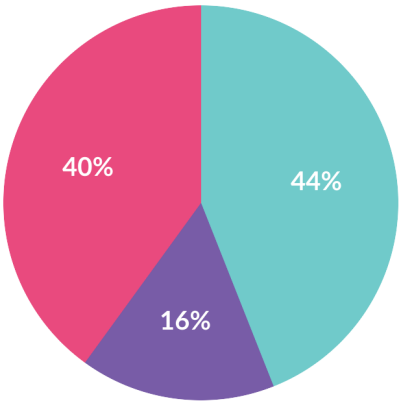

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