aws marketplace

Oracle Linux 8 | Support by SupportedImages

Reviews, tips, and advice from real users








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Product Recap

Oracle Linux 8 | Support by SupportedImages

Oracle Linux 8 | Support by SupportedImages Recap

Oracle Linux 8 | Support by SupportedImages offers a robust enterprise operating system designed to provide secure and reliable performance. This innovative platform combines flexibility with advanced support options to meet demanding organizational requirements.

Oracle Linux 8 | Support by SupportedImages enhances IT infrastructure with its cutting-edge features and comprehensive support system. Known for its stability and performance, it supports seamless integration with existing systems, facilitating the modernization of IT environments. The platform is an excellent choice for businesses aiming to balance flexibility and control while ensuring scalability and security in their operations.

What are the key features of Oracle Linux 8 | Support by SupportedImages?

- Advanced Security: Offers enhanced kernel security to protect against vulnerabilities.
- Comprehensive Support: Provides extensive support options to address technical challenges efficiently.
- High Compatibility: Seamlessly integrates with existing enterprise software solutions.
- Performance Optimization: Optimized for cloud and on-premises workloads to ensure efficient resource utilization.

What benefits should users look for in reviews?

- Cost Efficiency: Reduces operational costs with competitive support pricing.
- Stability and Reliability: Ensures high uptime with robust infrastructure support.
- Flexibility: Adapts to diverse IT environments with ease.
- Scalability: Supports expansion as business demands grow.

Oracle Linux 8 | Support by SupportedImages is implemented across various industries such as finance, healthcare, and telecommunications. Its flexible architecture and strong support system allow it to meet specific industry compliance standards while maintaining peak operational performance. Businesses benefit from its ability to integrate into different technological ecosystems, thereby fostering innovation and enhancing productivity.

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Valuable Features

Excerpts from real customer reviews on PeerSpot:

- "The security system is very highly designed and structured in this operating system."



MAHABUBUR RAHMAN

System Administrator at a aerospace/defense firm with 10,001+ employees

- "Oracle Linux 8 | Support by SupportedImages is a stable platform."



Muhammad Usman Muzaffar

Senior Vice President IT Operations at ZTBL

- "The biggest advantage for us in using Oracle Linux 8 | Support by SupportedImages is that the product we are working with is directly certified under Oracle."



Jeremy Lee

Director at SandFil International

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What users had to say about valuable features:

The biggest advantage of Oracle Linux 8 | Support by SupportedImages for us is that it is free and open source to download. We receive upgrade patches through the public Yum repository.As an operating system, we install our required technology stack after installing Oracle Linux 8 | Support by SupportedImages, whether it is Oracle DB, Oracle WebLogic, or Oracle HTTP server.Oracle Linux 8 | Support by SupportedImages is open and freely available, and its updates are also available through the public Yum repository. That is why I chose Oracle Linux 8 | Support by SupportedImages.

Muhammad Usman Muzaffar
Senior Vice President IT Operations at ZTBL

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"The fast performance is what I like most about Oracle Linux 8 | Support by SupportedImages; it is very fast compared to other operating systems. It is also virus-free with no bugs or outside phishing coming to the system.

"Oracle Linux 8 | Support by SupportedImages is bug-free and virus-free, and it is very secure. If I put the firewall in place, nobody can break it without SSO. The security system is very highly designed and structured in this operating system.."

MAHABUBUR RAHMAN
System Administrator at a aerospace/defense firm with 10,001+ employees

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“The biggest advantage for us in using Oracle Linux 8 | Support by SupportedImages is that the product we are working with is directly certified under Oracle. It makes sense to put it under Oracle Linux 8 | Support by SupportedImages since it's the same product as the ERP we are using and supported by Oracle, which helps us avoid compatibility issues.

“We are currently looking at the autonomous Linux features in Oracle Linux 8 | Support by SupportedImages, but generally, it's easy to use. We don't have any significant issues, and we are supporting large organizations and financial institutions that also use Oracle Linux 8 | Support by SupportedImages. So far, we don't have any issues, and it gets the job done. It has been very stable.

“We do use Ksplice for kernel updates..”

Jeremy Lee
Director at SandFil International

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Other Solutions Considered

We did not explore any other option with respect to Oracle Linux 8 | Support by SupportedImages. Other options are available, such as Red Hat and SUSE, and we are comfortable with Oracle Linux 8 | Support by SupportedImages.I have no comments about how Oracle Linux 8 | Support by SupportedImages compares to Red Hat or Ubuntu.

Muhammad Usman Muzaffar
Senior Vice President IT Operations at ZTBL

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"My application doesn't support other brands like Ubuntu or Debian. It only supports Red Hat and Oracle Linux 8 | Support by SupportedImages. We don't need to compare since the choice is obvious between just two options.."

Jeremy Lee
Director at SandFil International

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"I actually prefer Red Hat Linux more because I work more with Red Hat than Oracle Linux 8 | Support by SupportedImages. Red Hat is more user-friendly, and I know everything, such as the command and anything else. If you mention Red Hat Linux, I know where the folder is or where the system files are. Oracle Linux 8 | Support by SupportedImages can sometimes be confusing because I do not use it too much.."

MAHABUBUR RAHMAN

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System Administrator at a aerospace/defense firm with 10,001+ employees

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ROI

Real user quotes about their ROI:

I see very good value for money and a return on investment.The ROI depends on the usage of Oracle Linux 8 | Support by SupportedImages in my environment. If it is a critical environment, then the ROI depends on where we are using it.

Muhammad Usman Muzaffar
Senior Vice President IT Operations at ZTBL

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"I see value for money and a return on investment since we have been doing this for 26 years and we continue, meaning we're fine with the product.

"I can think of our ROI returns being at least 20 to 30%, and we don't have a problem with that.."

Jeremy Lee
Director at SandFil International

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Use Case

We have developed our in-house based applications that are deployed on Oracle WebLogic, Oracle Application Server, and Oracle database. For that purpose, we are using Oracle Linux 8 | Support by SupportedImages to deploy our applications.

Muhammad Usman Muzaffar
Senior Vice President IT Operations at ZTBL

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"My use cases for Oracle Linux 8 | Support by SupportedImages, if I were to describe it in my own words, mostly involve being a system admin. Daily, I check the logs and the server status, and I troubleshoot, implement, and deploy files given to me by the developer. I also have to update the patching system and install applications like Apache Tomcat. I monitor the system daily as part of my job.."

MAHABUBUR RAHMAN
System Administrator at a aerospace/defense firm with 10,001+ employees

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"I use Oracle Linux 8 | Support by SupportedImages for both product demonstration and internal testing, and for proof of concept and validation of our application. We use Oracle Linux 8 | Support by SupportedImages all the time because we use that for our own internal testing, and it covers all the above.

"Podman compatibility with Oracle Linux 8 | Support by SupportedImages is not important for us as we don't do that. We use it for our own application, which can support with or without containers, so it's fine for us.

"We have a solution in the hybrid environment that includes cloud and on-premise, as that is the role of the integrator to look at all permutations and understand each of the pros and cons.."

Jeremy Lee
Director at SandFil International

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“Since I have deployed Oracle Linux 8 | Support by SupportedImages, sometimes it is difficult and sometimes it is easy. It depends on the system, as it is not running on one hardware; there are many networking things involved, such as bandwidth, RAM, speed, and CPU percentage. If all the teamwork is going well, it deploys very smoothly. I can deploy anything quickly; it is not a big deal.

“But if there is a high CPU percentage or some network issue, I must first solve that before deploying any software; then, sometimes it becomes difficult. I have to check everything, and if all is running smoothly, I can easily install and deploy the software. It depends on how the system runs and how everything goes.

“Before deploying, I also check how many users are logged in, and I set the time, usually deploying at night when nobody is working on the system, generally on Saturdays or Sundays for larger software deployments..”

MAHABUBUR RAHMAN

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System Administrator at a aerospace/defense firm with 10,001+ employees

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Customer Service and Support

I do not purchase any technical support from Oracle.I handle issues with Oracle Linux 8 | Support by SupportedImages through community support.There is good community support and documentation available.

Muhammad Usman Muzaffar
Senior Vice President IT Operations at ZTBL

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“Overall, Oracle's technical support is fine. We have no choice but to rely on them, though I wouldn't say it's fantastic.

“Support could improve with more knowledgeable staff, as some are pretty junior in this matter.

“If I had to rate Oracle support from zero to ten, I would rate it about four as it's below expectation..”

Jeremy Lee
Director at SandFil International

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"I have contacted the technical support of Oracle, specifically the vendor. Sometimes I call them, mainly when I need to migrate from one version to another. For example, I was running version seven and needed to update to version eight. They provided me with the full procedure. I cannot create the procedure myself, as I am unsure how the update operates, and they guided me through it. They also documented my system configuration, which I shared with them to help in my version updates, and I conducted tests in my test machines before going into production.

"If I were to rate the support of the vendor on a scale from one to ten, I would give them a 10 out of 10. When I follow this process, they provide the documents, and when I call them, they immediately answer as it is production. I cannot wait, so they give their 100% support without any doubt.."

MAHABUBUR RAHMAN

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System Administrator at a aerospace/defense firm with 10,001+ employees

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Other Advice

We are customers for Oracle Linux 8 | Support by SupportedImages.We are not using Ksplice, as it is a paid product, and we are using the free sources of Oracle Linux 8 | Support by SupportedImages.I have no comments about the integration capability of Oracle.We disabled SELinux in Oracle Linux 8 | Support by SupportedImages.We are not using Podman compatibility.I would give Oracle Linux 8 | Support by SupportedImages an overall rating of about nine.

Muhammad Usman Muzaffar
Senior Vice President IT Operations at ZTBL

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"Regarding the integration part of Oracle, I can't answer that at the Linux level, but we do it at the application level.

"For Oracle Linux 8 | Support by SupportedImages, my final overall rating would be six to seven.."

Jeremy Lee
Director at SandFil International

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"As a professional, I have been working in my current field overall for two years.

"I perform maintenance to keep Oracle Linux 8 | Support by SupportedImages working, usually weekly. I check because I have another third-party software, Power BI, which serves as monitoring software. From Power BI, I can see the problems in the system. If Power BI indicates that the system needs more space or

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memory updates, I first take reports, then install and coordinate with my team to address specific alerts from Power BI. I take immediate action if it is in live port, and if it is in the test server, I decide on a date for this type of job. This is how I keep everything updated.

“For an overall score for Oracle Linux 8 | Support by SupportedImages, I would give it a nine because there are some user issues; I have told you it is not user-friendly in some areas. At times, I have to memorize too many commands, and there are not many shortcuts, which means Oracle Linux 8 | Support by SupportedImages is not as modern or streamlined as it could be. However, everything else about the Unix system and Oracle Linux 8 | Support by SupportedImages serves its purposes well..”

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