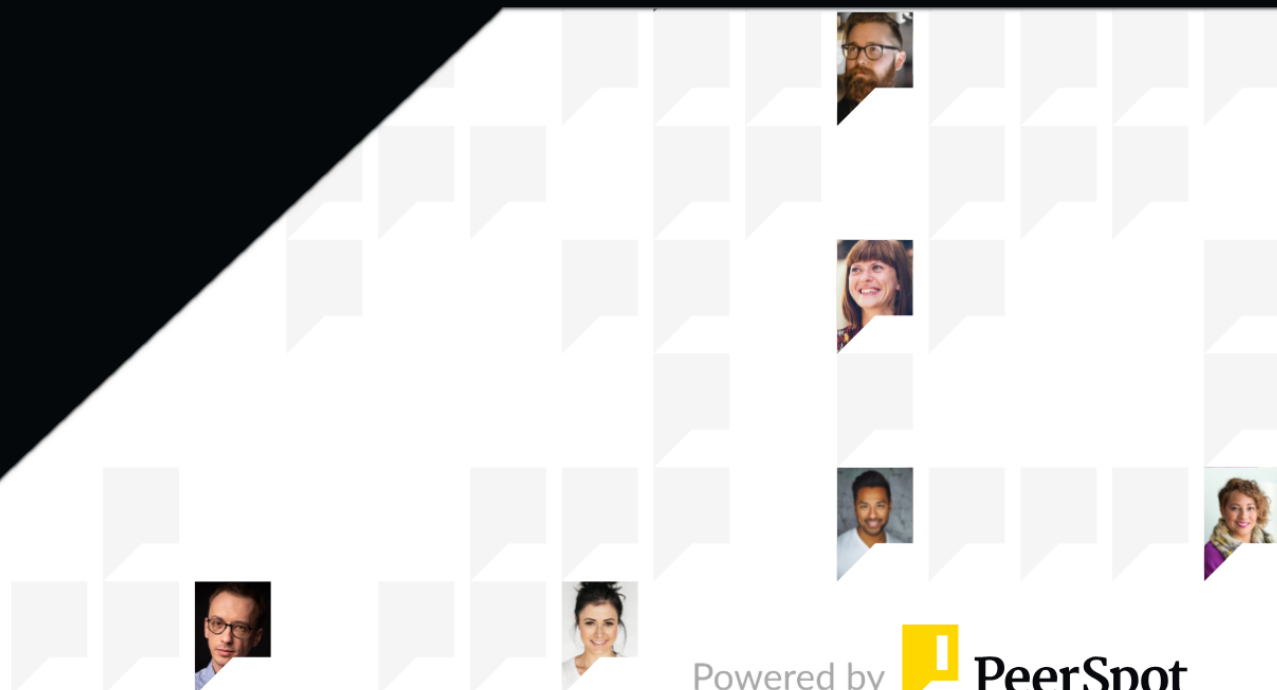




Saviynt Identity Cloud

Reviews, tips, and advice from real users



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Product Recap



Saviynt Identity Cloud

Saviynt Identity Cloud Recap

Saviynt is an intelligent, cloud-first identity governance & access management solution. The solution is designed to help organizations quickly scale cloud initiatives and solve security and compliance challenges. Saviynt offers identity governance, granular application access, cloud security, and privileged access to secure your company's ecosystem and provide a seamless user experience.

Saviynt Features

Saviynt has many valuable key features. Some of the most useful ones include:

- **Mobile enablement:** Saviynt provides a powerful mobile app to manage business operations such as initiating a request, managing approvals, completing certifications, viewing dashboards, and taking actions in a timely manner.
- **Scalability and Flexibility:** Saviynt is built for enterprise scale & flexibility with an industry-leading cloud architecture.
- **Cloud-based:** Saviynt provides you with the ability to quickly deploy and seamlessly integrate with multiple critical applications within your environment to manage risks effectively.
- **Rapid application & identity onboarding:** With Saviynt application and identity onboarding is easy. Saviynt offers pre-built templates and discovery of unmanaged assets & applications to help speed up the process.
- **AI & ML powered identity analytics:** By leveraging the power of AI and machine learning, Saviynt is able to identify risk and duplicate identities, and can also close access gaps.
- **Actionable insights:** Saviynt provides actionable insights for identity management, compliance, and security via the Control Center.

Saviynt Benefits

There are several benefits to implementing Saviynt. Some of the biggest advantages the solution offers include:

- **Frictionless access requests:** With Saviynt you can request access from anywhere, at any time.
- **Policy violation and SoD conflict detection:** Saviynt helps your organization prevent risky access by understanding violations and conflicts for any request.
- **Governance:** Saviynt provides governance for all human and machine identities –

including third parties.

- **Easier provisioning:** Saviynt enables you to automate lifecycle tasks in order to make cross-application provisioning easier and more efficient.
- **Out-of-the-box rulesets:** With Saviynt's out-of-the-box rulesets, you can automatically connect security roles to security tasks.
- **User friendly:** Saviynt is designed with a modern web interface and has a mobile app and browser plug-in along with a ServiceNow app to make it easy to use.

Reviews from Real Users

Below are some reviews and helpful feedback written by Saviynt users.

An Identity and Access Management Specialist at a non-tech company states, "The [dedicated Freshdesk platform](#) is a user community and a step in the right direction for offering learning resources. Saviynt has a lot of potential with many features available for users."

A Principal Consultant at a tech services company says, "It's a [highly functional system and a very well rounded solution](#). The onboarding of applications is solid. Their user access reviews are very good. Their role-based model and their identity life cycle stuff are solid."

PeerSpot user Amimesh A., Senior Associate at a tech services company, mentions, "The most valuable feature is the [ease of implementation](#). This product works well out of the box and if you don't want to do a lot of configuration then this is the best tool. The reporting features are good."

Irappa H., Manager at a computer software company, comments, "The most valuable features are the [workflows and certification](#)."

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Saviynt has positively impacted my organization by significantly reducing the time for a project where we previously used a spreadsheet for manual work to keep the data, reducing that time from around two weeks to two to three days or even less and decreasing the joiner-leaver lifecycle time to a couple of days, benefiting them significantly.”



Verified user

Software Engineer at a tech consulting company with 11-50 employees

- ✓ “It's overall a good thing to have everything consolidated in one place.”



Surya Sadhu

Manager at fortune identity

- ✓ “Saviynt is superior because it is user-friendly, and their fundamental phenomena are no-code, low-code, which means no customization is needed for the implementation part.”



Suresh Kumar Subramaniyan

Manager, Identity & Access Management at a financial services firm with 10,001+ employees

- ✓ “Based on my experience working with Saviynt, they deserve a rating of nine because they are very responsive to support.”



Narayanan D

Principle at a manufacturing company with 10,001+ employees

- ✓ “The most valuable aspect of Saviynt is its market acceptance.”



Raed AlAbbedAlAziz

Country Manager at Gulf IT

- ✓ “Saviynt is used for the greenfield implementation for the whole IAM, IGA, MFA, SSO, and access management.”



VinayM

Senior Solutions Expert - CIS at Peristent Systems

- ✓ “Some of the self-service capabilities are quite powerful.”



Verified user

BC Business Area Manager at a retailer with 10,001+ employees

What users had to say about valuable features:

The most valuable aspect of Saviynt is its market acceptance. We recently closed a project quickly, which is a good sign. Saviynt is easy to deploy, manage, and maintain. These aspects make it suitable for our operations, especially in terms of operational management, maintenance, and cost-effectiveness, which are crucial for our customers in Saudi Arabia.

Raed AlAbbedAlAziz

Country Manager at Gulf IT

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“With Saviynt, I can say that sometimes it gets complicated. At times, it is flexible, especially when compared to SailPoint. Intense of flexibility, most probably, I can say that it is a straightforward tool, and there is not that much confusion. We can use it as a straightforward tool for technical reviews, workflows, and everything else, like segregation of duties..”

Prakash Mantha

Founder at APSSIAM

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“Some of the best features of Saviynt are that it is a complete IGA package and, compared to others, it is one of the leading solutions for identity governance solution, as seen in Gartner. A majority of the companies are utilizing Saviynt and SailPoint.

Their analytics-driven approach has helped with identifying potential risks because they have comprehensive capabilities. With this analytics-driven approach, they have features that handle human and non-human identity threats, although I'm not certain how they implement it. With the new releases, they have built-in AI automation, and they provide excellent analytics reports through AI..”

Suresh Kumar Subramaniyan

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Manager, Identity & Access Management at a financial services firm with 10,001+ employees

“Saviynt provides a very intuitive and easily understandable UI experience, and being a new user in the cybersecurity field, specifically the IGA field, it is a one-step solution for multiple aspects such as IGA, PAM, and other solutions. I have used it for IGA, and it is very user-friendly for new users and customers, which is why they love using it. It is very easy to customize compared to some other IGA solutions that I have looked into, and a lot of documents and forums are available, which is very helpful when I run into problems. Saviynt has unique qualities, including its user-friendly interface and the availability of documentation and forums where I can post questions, with quick responses compared to some other products, where I typically get answers within a week or at most a month. However, there is not much information available on Google or YouTube related to Saviynt, making it challenging when looking for specific guidance.

The best feature Saviynt offers is its UI, which I really appreciate because it is very easy to understand and use for customers as well as new users. For a developer, it is very simple, and apart from the UI, the customization it provides with workflows, endpoints, and security systems are very easy to customize. The main feature of Saviynt compared to its competitors is the user and account differentiation, which I believe no other product offers. The specific security systems, endpoints, and the ease of customization do not take long to figure out..”

Verified user

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Software Engineer at a tech consulting company with 11-50 employees

“Partnership and expanding the identity scope are valuable features, particularly in touching aspects of authentication. When presenting to the board or leadership who have experience with Unix, Linux, OS, and Windows, discussing multiple products for identity solutions can be challenging. Currently, one needs to discuss Open Text for identity account management, Saviynt for identity governance, another solution for single sign-on authentication, and DigiCert for certifying authority. The portfolio could be expanded to provide a comprehensive solution where three actions on identity and access management can be handled by SailPoint, Saviynt, or Okta.

“The pricing of Saviynt is moderate compared to other players such as Open Text or Oracle, which had huge volumes. Saviynt's operational costs and other aspects have been clarified. Compared to Oracle's significant costs, Saviynt's products are quite convenient. Saviynt could expand into authentication, the single sign-on market, and multi-factor authentication. The authentication market presents significant opportunities where they could bring additional controls under their umbrella..”

Narayanan D

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Principle at a manufacturing company with 10,001+ employees

“Saviynt Identity Cloud is a SaaS application, which means it's cloud-based.

“There are many out-of-the-box connectors available for Saviynt Identity Cloud, including some generic connectors that can be leveraged for any enterprise application integration. As long as the target application has an API exposed, it's pretty much straightforward. Whatever limitations that the target system has, only that's the limitation on the integration side. I am not aware of any existing application connector limitations.

“Saviynt Identity Cloud is very seamless in terms of automating user provisioning and access reviews.

“Definitely, it helps my organization identify potential risks.

“There is a cost reduction once it's implemented, and it depends on the people also. How many people are managing the fulfillment can be reduced when things are automated. To begin with, that's one immediately available option to cost cut when provisioning or fulfillment is automated in all the downstream applications. Let's say you are an organization managing 500 or 1,000 applications for various business activities, and hypothetically all of them are integrated, then there is a lot of fulfillment team reduction in a way. Not necessarily everyone; you should definitely have some admins available at all times if the system breaks. Somebody has to be there to intermediately manage those workloads. But then, in an ideal scenario, fulfillment team-wise, there will be a lot of cost cutting. Then, another area could be things will be seamless for tracking the lifecycle of access from an IT audit standpoint, all through one single IGA solution. It's overall a good thing to have everything consolidated in one place. Otherwise, IT audit itself would cost more people for them to manage, needing to gather all artifacts from various directions. So there will be a lot of back and forth emails and Teams chat. Now, everything is consolidated when everything is being managed by one single IGA solution. I'm not just talking from a Saviynt Identity Cloud standpoint; in general, any IGA product when it's properly implemented, you see the value as you start implementing and using it..”

Surya Sadhu

Manager at fortune identity

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Other Solutions Considered

“We're exploring Microsoft Entra ID while still using Saviynt. Overall, Saviynt is decent, but the UI and support aren't meeting our expectations. That's why we're exploring other tools..”

Soma Karthik

Senior Engineer Identity and Access at a government with 201-500 employees

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“We did evaluate other options but we wanted to have a SaaS solution, and at the time, Saviynt was one of the few global players that offered a fully-featured product as a service..”

Verified user

manager at a retailer with 10,001+ employees

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“I have not used any other solution before Saviynt and have not switched, as my first solution was Saviynt itself. Although I have looked at other solutions superficially, Saviynt seemed much better since it is a company that started around 10 to 11 years ago, scaling it up for customer focus rather than developer focus..”

Verified user

Software Engineer at a tech consulting company with 11-50 employees

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“I have used SailPoint for at least five to six years. We were talking about SailPoint Identity Security. I worked with the on-prem model for SailPoint Identity Security, and right now I'm working with Saviynt Identity Cloud product. SailPoint was used in the past, and I am no longer using it..”

Surya Sadhu

Manager at fortune identity

[Read full review](#) 

“I can compare Saviynt with SailPoint. Saviynt is better than SailPoint as it is a more developer-friendly product. It does not require you to do too much coding. For people who are not completely into the core development side, where they have to code everything, I would say Saviynt is something that gives many out-of-the-box functionalities. The tool is very developer-friendly and easy to use. I heard that in SailPoint, more customizations are available for business analyst kind of roles. It is really difficult to manage the stakeholders when you have too many customizations available. From a developer-friendly point of view, I would rate Saviynt as having better grades than SailPoint..”

Verified user

Lead Identity Specialist at a tech services company with 501-1,000 employees

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“Pricing for Saviynt, compared to SailPoint, is more competitive.

Saviynt is less expensive than SailPoint. Saviynt is superior because it is user-friendly, and their fundamental phenomena are no-code, low-code, which means no customization is needed for the implementation part. However, SailPoint needs extensive customization in terms of implementation. Price-wise, SailPoint is costlier, but organizations choose either solution based on their requirements. All finance and banking sectors prefer SailPoint because they have both on-premises and cloud solutions. While Saviynt also offers cloud and on-premises options, SailPoint has a superior on-premises solution called IIQ, which is why finance and banking industries prefer SailPoint..”

Suresh Kumar Subramaniyan

Manager, Identity & Access Management at a financial services firm with 10,001+ employees

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Use Case

“It has all the use cases that an IAM product supports. In addition, it is a flexible tool because it works on JSON. However, it is not that customizable..”

SushantAggarwal

Architect(IAM) at a tech services company with 201-500 employees

[Read full review](#) 

“It is for Identity Governance and Administration (IGA). We primarily use it for authentication, governance audits, and access campaigns within our enterprise application..”

Soma Karthik

Senior Engineer Identity and Access at a government with 201-500 employees

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“We use the product to manage the identity life cycle in our organization. It also helps with identity governance. When our company has a new joiner, we use Saviynt to provision new account. .”

Verified user

Identity and Access Management Manager at a retailer with 10,001+ employees

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We are an added value distributor. We deliver vendor models on the ground. We have a specialized team handling sales, technical, pre-sales, deployment, and project management. We focus on large government projects with a high number of users. We have recently signed up with Saviynt and are starting with small to mid-sized projects.

Raed AlAbbedAlAziz

Country Manager at Gulf IT

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“I would like to discuss the use case. Saviynt Identity Cloud is primarily used for identity management and access governance, and there are also other solutions such as data access governance and privileged access management, which they call CPAM. So it's basically a converged solution in a unified platform..”

Surya Sadhu

Manager at fortune identity

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“My main use case for Saviynt is deploying IGA solutions to our customers. For deploying IT solutions to our customers using Saviynt, one of our recent projects was to develop an IGA solution for a university, customizing it based on their needs and adding extra apps such as an Amazon connector or integrating other apps, and deploying it for them before their semester starts. It was an easy solution for them compared to their previous methods..”

Verified user

Software Engineer at a tech consulting company with 11-50 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“I rate the ease of setup a six out of ten. It depends on our technical maturity. If someone hasn’t been exposed to technically challenging solutions and scenarios, Saviynt will be difficult. The product is deployed on the cloud..”

Verified user

[Read full review](#) 

BC Business Area Manager at a retailer with 10,001+ employees

“The product's initial setup phase is simple.

I haven't come across the deployment, as it is something that happens at the initial phase of any project.

The solution is deployed on the cloud..”

Verified user

[Read full review](#) 

Lead Identity Specialist at a tech services company with 501-1,000 employees

“Saviynt handles all aspects of installation and deployment for us. As a SaaS product, we have no control over product upgrades or installations. It's a SaaS product, not deployed as SaaS. A tenant is essentially an instance created for each of our customers, provided by Saviynt itself.

.”

Surya Sadhu

Manager at fortune identity

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“The initial is very straightforward. It takes a day to complete. The deployment process involves requesting Saviynt to fetch a tenant and download the component we need to install for the on-premise version. We can also deploy it on the cloud and integrate it as per requirements. We can use it once the connectivity is done and firewall ports are open.

We require one manager, one senior consultant or senior architect, and two to three developers to execute the process. However, the number of technical staff members depends on the use cases and time frame..”

Yatish Tiwari

Senior Manager, IAM (Des317) at Inspira Enterprise

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“The product's initial setup phase is easy.

Most probably, the implementation, deployments and everything else is managed by Saviynt. With the implementation and everything, sometimes you can face issues, like communication issues or firewall issues. You know that the tool is in the cloud because we always need to connect third-party tools and everything else for users. Sometimes, we face issues with the implementation and deployment areas.

The solution is deployed on the cloud. Honestly, I don't know what type of cloud is used in the back end..”

Prakash Mantha

Founder at APSSIAM

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“Implementing Saviynt Identity Cloud depends on the business case; in general, if you are sticking with out-of-the-box integrations and keeping things straightforward and simple, it will be pretty straightforward and configurable. Depending on the use cases and scenarios that are deriving from the business, some customizations are possible and some are not.

“If you're talking about just the tenant creation within Saviynt Identity Cloud, it won't take much time; in terms of artifacts migration, whatever components or integrations that we have implemented within the product, that migration probably takes a day or two. Many of them are export-based only, and very few configurations have to be still configured manually due to the product limitation. But majorly, everything is exportable and importable..”

Surya Sadhu

Manager at fortune identity

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Customer Service and Support

Saviynt's technical support is effective, as they have a presence in Saudi Arabia with dedicated sales and technical personnel. I rate their technical support at eight out of ten as they are on the right track by establishing themselves in the market.

Raed AlAbbedAlAziz

Country Manager at Gulf IT

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“Customer support is quite good, though it can take about a week to respond to a request, but that is still pretty decent compared to some other products I have used..”

Verified user

Software Engineer at a tech consulting company with 11-50 employees

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“Their support deserves a rating of seven out of ten. They respond consistently, but they are somewhat lacking in troubleshooting due to a shortage of support staff..”

Suresh Kumar Subramaniyan

Manager, Identity & Access Management at a financial services firm with 10,001+ employees

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“I have not contacted the technical support of the product, but from what I heard from my peers, I can say that there are quite a few requests that are open with Saviynt's support team, and it is something that I have been hearing for every project..”

Verified user

[Read full review](#) 

Lead Identity Specialist at a tech services company with 501-1,000 employees

“I haven't directly interacted with them, but we do communicate if any functionalities are not working as expected or if there are gaps in understanding the functionality. We maintain contact with them throughout the project lifecycle, interacting with them as needed, whether it's for settling minor issues or addressing more critical ones..”

Surya Sadhu

[Read full review](#) 

Manager at fortune identity

“Suppose you raise any instance with Saviynt's technical support team; you will not get any response immediately from them. It will take two or three days. Secondly, if we have any issues with the tool, then they cannot give a call back directly. They would initially share the links and ask us to go here and there. For example, if there is some Saviynt Ping-related issue, the tool's team will share some links. If the links don't work, then you have to share some logs. They will, on a high priority, join the call to help us. If you check with and want to get a call from Saviynt, it is not possible for us to get them..”

Prakash Mantha

Founder at APSSIAM

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Other Advice

We need to test Saviynt on larger environments to fully evaluate it. Once tested, we can provide a more comprehensive assessment. It is recommended to enhance features like AI integrations after deployment. I would recommend this solution because it is easy to deploy, manage, and maintain. I rate the overall solution a nine out of ten.

Raed AlAbbedAlAziz
Country Manager at Gulf IT

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“I do not frequently work with risk analytics capabilities. I have rarely come across the functionality.

The tool is very easy to use since it is developer-friendly. Integrating applications using Saviynt is easy.

In our company, we generally integrate in-house tools and applications that are built for my projects. I haven't integrated any related applications with Saviynt yet. Integration of the tool is something that varies from project to project. It completely depends on the clients' requirements. In the couple of projects I have worked on till now, I haven't seen a requirement where we have integrated the tool with AI.

I can recommend the product to others.

I rate the tool an eight out of ten..”

Verified user
Lead Identity Specialist at a tech services company with 501-1,000 employees

[Read full review](#) 

“To those who plan to use the product, I would say that if I don't want to show their data and want it to be kept secure, then I would suggest they use SailPoint. If someone wants a product that is mostly a cloud-based tool, then they need to select Saviynt. Everything depends upon the application flow, and managing the users and organizations can help with the cost-cutting.

If you get the videos and a trial version, the tool is easy to learn. You can see the videos and learn to use it.

If I want to learn about Saviynt Ping, we get videos and documents, but no one will offer any support for production or support to you for learning purpose. If you have an account, specifically a company account, you will get a license key for a one-month trial version and you can work on that one. If you get a trial version of Saviynt, it can be easy to manage the learning part.

I rate the tool a five out of ten..”

Prakash Mantha

Founder at APSSIAM

[Read full review](#) 

“It depends on the type of solution product and the role and responsibility. In my previous role in operations services delivery, I could influence product decisions within my responsibility. In my current security role, I focus on existing products and provide updates. During peer review forums and business requirements discussions, I suggest Saviynt solutions when appropriate, noting their strong team development. For PCI-related requirements, I recommend Okta, as they have delivered numerous solutions for JP Morgan and other banking clients. For energy-based discussions, I often recommend Saviynt, particularly for shared access management or account access management.

“SailPoint remains a strong recommendation, as the identity market needs more robust partnerships. While various technology platforms in servers, networking, and other areas have established partner networks, the identity field lacks such comprehensive partnership structures. This issue needs to be addressed.

“Overall rating: eight out of ten..”

Narayanan D

Principle at a manufacturing company with 10,001+ employees

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“With either SailPoint or Saviynt, I utilize this product, as do some of my clients, with [AWS](#) as a main cloud provider. We are not using [AWS](#); we were using only Saviynt. We never used AWS because we don't have any customers for AWS.

Saviynt likely uses an AWS server for their database, though I'm not certain how they utilize AWS services.

The cloud-native capabilities of Saviynt contribute to enhanced cloud security as they are operating a cloud-based solution. Saviynt's capabilities for automating user provisioning and access are excellent, and their IGA functionality is perfect.

The specific details about their IGA capability show excellence in terms of

automated onboarding, off-boarding process, and JML processes, making it a strong solution in this market.

I rate Saviynt 8 out of 10..”

Suresh Kumar Subramaniyan

Manager, Identity & Access Management at a financial services firm with 10,001+ employees

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“Saviynt is typically deployed on [AWS](#) since the product is already deployed by the company itself, but I do not know the specifics, as I have not looked into this aspect in depth.

Saviynt University teaches about IGA, PAM, and other solutions they offer. If I want to learn more about Saviynt and its solutions, I can enroll in the university and learn from there. According to recent information, Gemini has been fed information on Saviynt, and I hope soon Saviynt documentation will be available through chatbot, which will be helpful, and I believe that is something no other product company in the IGA field has done yet.

Most details regarding Saviynt are easily accessible in the documentation, so as a newcomer, I feel the necessary information to understand Saviynt is readily available. Although we use Saviynt and customize it for our customers, we have not directly deployed it within our organization.

One of my colleagues mentioned that they found the UI a bit difficult to understand, which could be due to the absence of a proper walkthrough by someone experienced with Saviynt. They indicated that while it was easy on the go, the request and other aspects became confusing, but after our discussion, they felt a better understanding had been achieved.

My advice to others looking into using Saviynt is to definitely go through the documentation Saviynt provides. Initially, I did not know about it, but I believe that having this knowledge early on would have helped me significantly in my initial days. The documentation would be very helpful for anyone new to Saviynt or switching from another solution. I would rate Saviynt an 8 on a scale of 1 to 10. The reason behind giving it an 8 is primarily due to the positive user experience I have had, though there are some flaws to address..”

Verified user

Software Engineer at a tech consulting company with 11-50 employees

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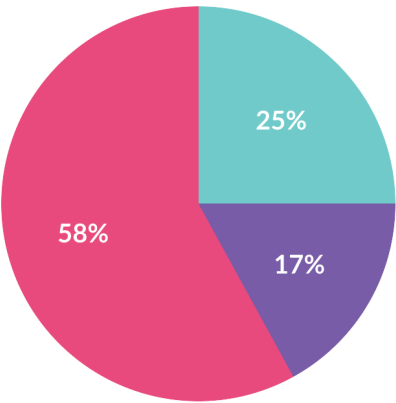
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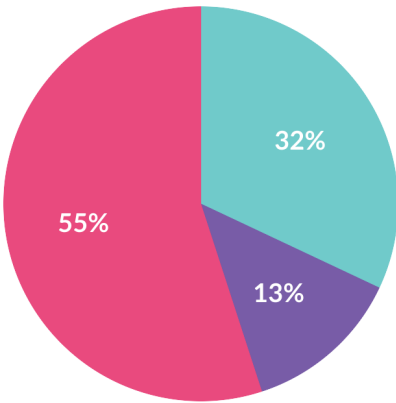


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsized Enterprise Small Business

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