aws marketplace

Forcepoint ONE

# Reviews, tips, and advice from real users

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# Product Recap

Forcepoint ONE

# Forcepoint ONE Recap

Forcepoint ONE offers a comprehensive solution for data protection and security compliance, focusing on cloud applications and role-based access control for safe interactions across platforms.

Forcepoint ONE effectively manages data access, ensuring security and compliance while reducing operational costs and offering a user-friendly interface for easy management. Integrating seamlessly with existing company devices, it provides enhanced Zero Trust Network Access, incident management, and identity verification. Cloud application protection, including Office 365, is maximized through strategic use of Secure Web Gateway (SWG) and Cloud Access Security Broker (CASB) models, which help guard against unauthorized access, manage secure logins, and filter URL content.

**What are the key features of Forcepoint ONE?**

- Zero Trust Network Access: Enhanced security by strictly verifying each identity.
- DLP: Prevents data loss through forward and reverse proxies.
- Device Integration and Identity Verification: Ensures smooth compatibility with company systems.
- Incident Management: Streamlined processes for managing security breach incidents.

**What are the primary benefits and ROI?**

- Operational Cost Reduction: Improves efficiency with integrated tools.
- Security and Compliance: Meets regulations through effective data monitoring and controls.
- User-Friendly Management: Offers intuitive interface for configuration.

Organizations use Forcepoint ONE primarily for ensuring compliance and secure data management in environments like healthcare and corporate sectors. By safeguarding sensitive information like PHI and utilizing robust role-based access control, users can enhance security measures significantly. Additionally, the system's ability to manage secure exchanges and protect resources underlines its relevance in regulated industries.

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# Valuable Features

Excerpts from real customer reviews on PeerSpot:

- "Forcepoint ONE has positively impacted our organization by streamlining DLP policy management and reducing time spent on troubleshooting and manual reviews, providing faster compliance reporting for internal needs and compliance with local regulation, and improving visibility into how sensitive data moves across cloud and endpoint environments."

  Validated user

  Security Engineer at a tech services company with 201-500 employees

- "Forcepoint ONE has positively impacted our organization by providing visibility through CASB, caching user activities, and preventing threats by guiding users to the correct cloud services like Office 365 instead of blocking access to more vulnerable services."

  Manish Kumar Twinkle

  Security Engineer at itsipl

- "Forcepoint ONE has positively impacted my organization and my customers, as it pretty much meets the expectations because they migrated from an on-prem one to a cloud one."

  Validated user

  Senior Network Security Engineer at a computer software company with 51-200 employees

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"I have seen a return on investment, and the improvement is very good, with evident money saved because the license for Forcepoint ONE is a bundled package and noticeable time saved because more incidents are handled and reviewed in a short period of time with fewer employees since Forcepoint ONE does the work that I used to rely on a team of engineers to previously detect."

Ose Umunna

Presales engineer at a tech services company with 11-50 employees

"The features of Forcepoint ONE for data protection in the cloud are very useful and are very easy to configure for use cases; I think it is easier and safer."

Alberto Ballestin

Security Pre Sales at a computer software company with 501-1,000 employees

"Forcepoint ONE's best feature is its ease of use; the UI is basic, so users don't have to spend much time learning, and it looks modern, making it simple to find options."

Validated user

Network Security Engineer at a security firm with 201-500 employees

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"The most valuable feature was the website blocking capability, which allowed me to quickly block any dodgy websites."

JeffSimpson

Head of IT at a energy/utilities company with 10,001+ employees

## What users had to say about valuable features:

"I use Forcepoint ONE for data protection in the cloud, and the CASB feature stands out for me as it allows me to view how the data is managed in the cloud. The features of Forcepoint ONE for data protection in the cloud are very useful and are very easy to configure for use cases; I think it is easier and safer. Forcepoint ONE is very positive for my organization because with this product, I know how the data and information are working around the company, and I can have all the information for this.."

**Alberto Ballestin**

Security Pre Sales at a computer software company with 501-1,000 employees

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"Forcepoint ONE offers Zero Day Trust Network Access, DLP, and Data Loss Prevention as the best features. Zero Day Trust Network Access and DLP features help my team significantly in daily operations by assigning trust to users. Zero Day Trust Network Access provides access to network, cloud apps, network endpoints, and related resources. DLP also helps in preventing users from uploading or taking sensitive data outside the environment.

Forcepoint ONE has positively impacted my organization in a very good way. I can share a specific example of measurable outcomes where Forcepoint ONE made a difference, particularly regarding cost reduction because all the features that Forcepoint ONE bundles are in one package, as opposed to other solutions where you have to buy every single module individually.."

**Ose Umunna**
Presales engineer at a tech services company with 11-50 employees

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"The best features that Forcepoint ONE offers are RBI and CDR in SWG.

"RBI helps me specifically by removing all the malicious JavaScript codes from websites that users might visit, allowing them to access the URL without encountering the actual malicious codes. Regarding CDR, when a user downloads malicious executable files or something injected with malicious codes, CDR assists by creating the same package with other files, effectively removing the original malicious content.

"I love the features of SWG and RBI because they secure our users by removing JavaScript and malicious file codes, particularly since many attackers employ codeless or fileless patterns or signatureless attacks. Additionally, if any user is uncertain about any data or its origin, CrowdStrike anti-malware sensors scan it for us. CDR is crucial as it protects our end users from unknown third-party files, ensuring the authenticity of shared files.

"Forcepoint ONE has positively impacted our organization by providing visibility through CASB, caching user activities, and preventing threats by guiding users to the correct cloud services like Office 365 instead of blocking access to more vulnerable services.."

**Manish Kumar Twinkle**
Security Engineer at itsipl

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"From my experience, the best features Forcepoint ONE offers include that most of their URLs are quite updated and it's easy to reclassify certain URLs or certain domains, making it quite user-friendly. I don't have much experience with other solutions because I've been working with Forcepoint most of the time, but I can say that compared to their on-prem or even cloud Content Gateway, Forcepoint ONE is a bit less easy to configure the policies due to certain limitations or the number of domains that can be added for one particular policy, whereas for the cloud one and the on-prem one, there are no such limits.

"I feel that the on-prem one is more user-friendly apart from Forcepoint ONE, but I understand that Forcepoint ONE's main focus is not on content filtering; it has other features as well.

"Their RBI is pretty useful as well as CASB, allowing certain people to access the app, and their ZTNA is also quite helpful; all those are actually pretty useful features in Forcepoint ONE.

"Forcepoint ONE has positively impacted my organization and my customers, as it pretty much meets the expectations because they migrated from an on-prem one to a cloud one.."

**Validated user**

Senior Network Security Engineer at a computer software company with 51-200 employees

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“Forcepoint ONE's best feature is its ease of use. The UI is basic, so users don't have to spend much time learning.

“The UI looks modern without particular shortcuts or dashboards, making it simple to find options.

“The integration with the local LDAP server is particularly useful. By using the agent, you can connect the local LDAP server to Forcepoint ONE. The Azure integration is also beneficial.

“Using a cloud-based application means giving up controlling the resources. This eliminates the need to maintain on-premise servers or handle their maintenance.

“While I don't have specific metrics, I'm confident it reduced costs because when we used non-cloud-based solutions, we had to upgrade them periodically, which consumed our engineers' time. Instead, we now delegate that responsibility to the cloud provider.

“Though there aren't metrics to share, we now require fewer employees for specific tasks that we used to do for this solution. Forcepoint ONE provides an easy-to-use UI, reducing time and effort on day-to-day tasks..”

**Validated user**

Network Security Engineer at a security firm with 201-500 employees

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"The best features Forcepoint ONE offers include the DLP engine with predefined policies for common data types that help us determine and use it directly, as well as cloud app control to protect SaaS platforms like Microsoft 365 and Google Workspace. We are also helped by the Incident Management Dashboard for quick review and policy tuning, along with integration with Forcepoint Endpoint DLP, allowing us consistent enforcement across devices.

The DLP engine and Incident Management Dashboard have made our work much more efficient in daily operations, as detection accuracy reduces the need for manual review, and the centralized dashboard helps us quickly identify which incidents need escalation or policy adjustment. It shortens response time for our clients, allowing their security team to view incidents in real-time, classify them easily, and focus on genuine risks instead of sorting through false positives, and it simplifies reporting and audit preparation since all the relevant data is consolidated in one place.

One feature that really stands out for us and our client is the seamless integration between Forcepoint ONE and the on-premise Forcepoint DLP, as it allows consistent data protection policy across both cloud and endpoint environments, making it much easier to manage.

Forcepoint ONE has positively impacted our organization by streamlining DLP policy management and reducing time spent on troubleshooting and manual reviews, providing faster compliance reporting for internal needs and compliance with local regulation, and improving visibility into how sensitive data moves across cloud and endpoint environments. Overall, it helps our customers operate more efficiently and confidently in enforcing data protection controls.."

**Validated user**

Security Engineer at a tech services company with 201-500 employees

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# Other Solutions Considered

"We used Forcepoint Web Security on-premises and changed to Forcepoint ONE because we needed to move to cloud. We needed a better-administered solution that offered improved control.."

**Validated user**
Network Security Engineer at a security firm with 201-500 employees

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"Before, when I first got to the organization, things happened. People were compromised. Outlook accounts were indicators of compromise. To this date, I'm not finding those as often when I'm being alerted.."

**David Overton**
Sr. Director of Information Security & Enterprise Architecture at Childrens Home Society of Florida

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"I have compared it to Netskope. Netskope allows certain controls like blocking WhatsApp and downloading restrictions, which are requirements for my enterprise.."

**CarlosMendoza**
Deputy Manager of Networks and Communications at a financial services firm with 1,001-5,000 employees

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"My company didn't evaluate other options because it is an integrator of Forcepoint ONE, so it only has Forcepoint ONE as its solution. This means I didn't do any testing with competitors such as Zscaler and Netskope.."

**KimioTanaka**
Senior Executive Account Manager at Grupo Binario

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"We previously used a different solution before transitioning to Forcepoint. The decision to switch was driven by various factors, including the need for improved sandboxing capabilities, especially regarding onboarding. Additionally, Forcepoint's deployment in a public cloud environment posed challenges for organizations needing to utilize AWS, such as those favoring the Google Cloud Platform. This discrepancy in cloud provider compatibility influenced the decision to transition to a solution that aligns better with our organization's cloud infrastructure preferences and requirements. ."

**Anjani Kumar**
System Engineer at NetScout Systems

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“We also looked at Microsoft and McAfee's CASB: MVISION Cloud (formerly Skyhigh Networks). The biggest goal that we had with Bitglass was our use case was actualized on BYOD. We could not get those other solutions to really provide the level of protection we were looking for coming in from a BYOD device.

We have used competitive solutions that rely on private cloud architectures. Bitglass's uptime is very good in comparison.

In comparison to Netskope, Bitglass has better ease of implementation. Also, Netskope was where they said the product was two years ago..”

**Validated user**

Director, Cloud & Data Security at a financial services firm with 5,001-10,000 employees

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# ROI

Real user quotes about their ROI:

"We have seen a return on investment with Forcepoint ONE. It saves us money and time as all metrics can be achieved through a single console, which simplifies employee training and implementation.."

**Manish Kumar Twinkle**
Security Engineer at itsipl

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"ROI on a security tool is always kind of a tough one, because it's usually risk mitigation. There isn't always a hard dollar ROI, but the solution has absolutely done what we wanted it to do.."

**David Levine**
Vice President, Corporate Information Security & Chief Security Officer at Ricoh Americas

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"It is very difficult to measure the return on investment, but the control for the data is very important for companies because without an application similar to Forcepoint ONE, there is no control. My company needs to deploy regularization and controls, and I find Forcepoint ONE very useful for this.."

**Alberto Ballestin**
Security Pre Sales at a computer software company with 501-1,000 employees

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"Since I'm on the technical side, I don't handle ROI or financial metrics directly, but based on client feedback, many have seen improvements in operational efficiency mainly through centralized policy management and reduced manual investigation time, resulting in time savings and better visibility across their environments.."

**Validated user**
Security Engineer at a tech services company with 201-500 employees

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"It was a good solution at the time because I didn't feel Office 365 was giving us a very robust solution. They have gotten better. So, when our renewal comes up, we will have to evaluate if we want to continue with Bitglass or if we feel that Microsoft is giving us enough of a solution.."

**Validated user**
Cyber Security Officer at a insurance company with 51-200 employees

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"I have seen a return on investment, and the improvement is very good. Money saved is evident because the license for Forcepoint ONE is a bundled package. Time saved is also noticeable because more incidents are handled and reviewed in a short period of time. Additionally, I have fewer employees because Forcepoint ONE does the work that I used to rely on a team of engineers to previously detect.."

**Ose Umunna**

Presales engineer at a tech services company with 11-50 employees

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# Use Case

"My main use case for Forcepoint ONE is for data protection in the cloud. I use Forcepoint ONE for data loss prevention, specifically data loss prevention in the cloud for my client. Forcepoint ONE helps me in data protection for a particular case of my client.."

**Alberto Ballestin**
Security Pre Sales at a computer software company with 501-1,000 employees

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"I use the solution as a secure web gateway, similar to a proxy, to control access to the Internet for users. It is implemented on our equipment, such as laptops, to block certain categories like gambling and games. This is particularly important in the financial services industry where clients access the Internet through our network.."

**CarlosMendoza**
Deputy Manager of Networks and Communications at a financial services firm with 1,001-5,000 employees

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"I use Forcepoint ONE to protect sensitive data, enforce security and compliance policies, and ensure secure access to cloud applications, web resources, and endpoints. It enables me to monitor user activity, detect and prevent unauthorized data sharing, enforce access controls based on roles, devices, or locations, and secure interactions across cloud and web platforms. Additionally, it helps safeguard against malware, phishing, and other threats, providing comprehensive visibility and control over the organization's IT environment while maintaining compliance and reducing risk.."

**Ose Umunna**
Presales engineer at a tech services company with 11-50 employees

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"My main use case for Forcepoint ONE is delivering data loss prevention and data protection to help customers comply with corporate or regulatory data protection requirements such as PII protection, and I also use it to prevent data leaks through web uploads, cloud storage, and email, while monitoring and controlling sensitive data transfer from managed endpoints.

From a vendor perspective, Forcepoint ONE helps us deliver centralized data protection for multiple clients under a single management framework, reducing operational overhead and providing visibility into how sensitive data moves across different channels, and it is essential for compliance and data governance.

No other use case for Forcepoint ONE comes to mind.."

**Validated user**
Security Engineer at a tech services company with 201-500 employees

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"My main use case for Forcepoint ONE is deploying Force for customers, so I help them to configure policies according to my customer environment; what they mainly want to do is use it from a content filtering perspective, where they would want to block users from accessing the internet or certain parts of the URL or anything like that.

"A quick specific example of how I've set up Forcepoint ONE for a customer is that they were trying to port over from an on-prem Forcepoint Content Gateway to a cloud one. As a deployment team, I receive a purchase order where my pre-sales and sales size the customer environment and suggest going with Forcepoint ONE, and what we did was port over certain parts of the policies, so it's more of a migration where we migrated the URLs that can be allowed and cannot be allowed to the particular Forcepoint ONE portal.

"I have nothing unique to add about how my customers use Forcepoint ONE; they mainly use it for the content filtering perspective of it.."

**Validated user**

Senior Network Security Engineer at a computer software company with 51-200 employees

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"My main use case for Forcepoint ONE is SWG and CASB.

"For my use case of Forcepoint ONE, we protect our data on the browser using SWG by granting or denying access to users based on web reputations, URLs, and category-based URLs, and we can restrict access if any user downloads something malicious through scanning. For CASB, we have integrated our Office 365 with CASB to protect our sensitive data shared with other users from Office 365 mail and Teams.

"Forcepoint ONE essentially prevents or secures our users from accessing public domains without hesitation, ensuring that we scan all activities.."

**Manish Kumar Twinkle**
Security Engineer at itsipl

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# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"The service setup was straightforward and very easy, partly because of my prior experience with the on-premises solution.

I would rate the ease of setup as eight out of ten.."

**CarlosMendoza**

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Deputy Manager of Networks and Communications at a financial services firm with 1,001-5,000 employees

"The initial setup is straightforward. The solution is a soft application so the portal that is generated gives us access and the vendor does everything required. We get our login as a master administrator and from there we can onboard more addresses. The last step is to integrate with the cloud application.."

**Edwin Eze-Osiago**

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Regional Solutions Manager Sub Saharan Africa at Infodata Professional Services Limited

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"In terms of the initial setup for Forcepoint ONE, I'm rating it a three out of five. I'm giving it a score of 60 percent out of one hundred percent. I currently don't have an implementation strategy, but if I need to implement the solution, I would need more training, or even take a special course on how to implement Forcepoint ONE.."

**KimioTanaka**

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Senior Executive Account Manager at Grupo Binario

"The initial setup was straightforward, primarily because everything was managed from the Forcepoint side, requiring no additional maintenance efforts. Deployment was relatively simple, especially when the organization clearly understood its objectives and requirements. The process took little time as long as the objectives were well-defined. However, if the organization needs to be clearer about its needs, it could prolong the setup process. In general, the technology was simple, and anyone could become proficient in managing it properly. Therefore, while the setup could vary depending on the clarity of objectives, the technology itself was relatively easy to implement.."

**Anjani Kumar**

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System Engineer at NetScout Systems

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"The initial setup was straightforward, which was a huge win. That mostly goes to the fact that they are agentless. We didn't have to sit there deploying thousands of agents and all the things that go along with that type of deployment. We were up and running very quickly.

We do have a very small number of users using the agent as their standard proxy. However, almost our entire deployment is agentless, which is one of the things that attracted us to Bitglass.

Once testing was complete, and given the agentless nature of the solution, the deployment was straightforward and the time to realize benefit was really short.."

**David Levine**

Vice President, Corporate Information Security & Chief Security Officer at Ricoh Americas

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"With Forcepoint ONE, we can import firewall logs, resulting in Shadow IT reports that give us visibility into our data's movement, enabling us to block or allow operations effectively.

"We are using AWS and Azure as our cloud providers.

"We are utilizing Forcepoint ONE directly from Forcepoint OEM as partners, so we do not purchase it from the AWS Marketplace.."

**Manish Kumar Twinkle**
Security Engineer at itsipl

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# Customer Service and Support

"Customer support is quite good. After raising a case on the support portal, I call the support number to prioritize it, and an engineer comes to resolve the issue.."

**Manish Kumar Twinkle**
Security Engineer at itsipl

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"I haven't had much interaction with customer support because we haven't encountered significant issues. During our limited interactions, they were very helpful.."

**Validated user**
Network Security Engineer at a security firm with 201-500 employees

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"Resolving issues has sometimes taken longer than expected. While the initial response time has been problematic, support effectiveness improves upon escalation.."

**Anjani Kumar**
System Engineer at NetScout Systems

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"The technical support for Forcepoint ONE is very good, at least when I needed support in a laboratory setting. On a scale of one to five, with five being the best, I'm rating the support a four.."

**KimioTanaka**
Senior Executive Account Manager at Grupo Binario

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"Customer support has been responsive and professional in my experience, as the Forcepoint support team usually replies within a reasonable timeframe and provides clear guidance for troubleshooting. Having a local principal support available also helps speed up communication and coordination, especially for urgent or region-specific cases.

I would rate customer support 8 out of 10, as they are generally responsive and helpful when we open tickets, and having a local principal team really helps with faster issue resolution. There is still room for improvement in response time during complex cases, but overall, the experience has been positive and reliable.."

**Validated user**
Security Engineer at a tech services company with 201-500 employees

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“The support and company engagement from day one have been great about being open and available. Over time, I have gotten to know all levels of people within their company, including the CEO, and you can't always say that. It goes to their dedication to their customers and company culture.

It has been a tremendous partnership working with Bitglass. They took the time to understand our use case and have remained just as engaged today, even through their tremendous growth, as they were in the initial sale cycle. One of the things I say a lot, "There are vendors and there are partners." Everybody is good at doing the right thing when everything's going well. But, how a company reacts when you need help or if you have an issue is the true measure of the relationship. To that point, Bitglass has really been a true partner..”

**David Levine**

Vice President, Corporate Information Security & Chief Security Officer at Ricoh Americas

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# Other Advice

"I advise others looking into using Forcepoint ONE to study its features, as it covers many of the use cases usually associated with customers looking into solutions like this. I would rate this product a 7.."

**Ose Umunna**
Presales engineer at a tech services company with 11-50 employees

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"It would be very useful to have the product available in the Azure Marketplace. My advice for others looking into using Forcepoint ONE is that it is a very useful solution, and in one console, you have all of this. The review rating for Forcepoint ONE is 7.."

**Alberto Ballestin**
Security Pre Sales at a computer software company with 501-1,000 employees

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"When a customer requests to browse a website, it's simple to go to the page and add that customer to the exceptions list.

"I would suggest using Forcepoint ONE.

"I rate this solution seven out of ten.."

**Validated user**
Network Security Engineer at a security firm with 201-500 employees

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"My advice would be to clearly define your data protection goals before deployment and take time to properly configure policies that match your organization workflows. Forcepoint ONE is a powerful platform, especially when integrated with DLP and CASB capabilities, but it works best when you plan your deployment architecture early, whether for endpoints, cloud apps, or web channels, and also ensure to involve both IT, security, and business teams so the protection policies don't interfere with productivity.

On a scale of 1-10, I rate Forcepoint ONE an 8.."

**Validated user**
Security Engineer at a tech services company with 201-500 employees

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"If your users frequently access unknown sites or use browsers extensively, you should definitely use SWG. If you are uncertain about your users' data origins—whether it is genuine or malicious—you should utilize features such as CDR and RBI to prevent upcoming threats. If you are on a cloud platform without data visibility, integrating Forcepoint ONE will give you control over your SaaS

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data.

"Forcepoint ONE has positively impacted our organization by providing visibility through CASB, caching user activities, and preventing threats by guiding users to the correct cloud services like Office 365 instead of blocking access to more vulnerable services.

"I would rate this product and experience a 10 out of 10.."

**Manish Kumar Twinkle**
Security Engineer at itsipl

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"My advice for others looking into using Forcepoint ONE is that if you're solely getting it for content filtering, I wouldn't recommend it; however, if you're aiming for ZTNA or CASB, as an all-in-one solution, then I would recommend it. If it's only for specific tools, I wouldn't recommend it, but for a wholesome approach, I would recommend it.

"There are areas for improvement as mentioned previously, so focusing on that could yield better results.

"On a scale of 1-10, I rate Forcepoint ONE a 7.."

**Validated user**
Senior Network Security Engineer at a computer software company with 51-200 employees

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by visitors reading reviews

| | |
|---|---|
| Financial Services Firm | 11% |
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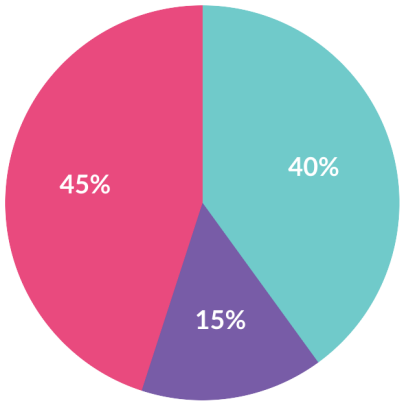
# Company Size

by reviewers

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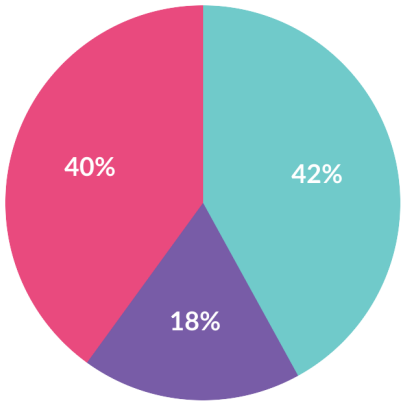


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