aws marketplace

Plesk

Reviews, tips, and advice from real users

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Contents

Product Recap . . . . . 3 - 4

Valuable Features . . . . . 5 - 12

Other Solutions Considered . . . . . 13 - 15

ROI . . . . . 16 - 18

Use Case . . . . . 19 - 22

Setup . . . . . 23 - 25

Customer Service and Support . . . . . 26 - 27

Other Advice . . . . . 28 - 31

Trends . . . . . 32 - 33

About PeerSpot . . . . . 34 - 35

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Product Recap

Plesk

Plesk Recap

Plesk offers a user-friendly control panel for managing web projects and hosting websites, streamlining tasks like domain and email management while supporting multiple sites to save users time.

Plesk provides a versatile and integrated platform, ideal for server management and scalability. It consolidates tasks such as automatic updates, flexible customization, and centralized website control, offering organizations cost-effective solutions. With tools like File Manager and WordPress Toolkit, it facilitates seamless domain and DNS management. Plesk supports file management and integration across platforms, allowing hosting of WordPress and other applications with ease.

What are Plesk's most important features?

- User-Friendly Interface: Simplifies the management of web projects.
- Server Management: Provides efficient control and oversight of server operations.
- Scalability: Supports multiple sites to cater to growing needs.
- Automatic Updates: Ensures software is always up-to-date and secure.
- WordPress Toolkit: Facilitates management and customization of WordPress sites.
- SSL Integration: Enhances security by supporting secure connections.

What benefits or ROI should users look for in reviews?

- Cost Savings: Reduces operational costs through integrated management.
- Improved Workflows: Streamlines processes and enhances team efficiency.
- Enhanced Security: Provides tools to protect web projects from threats.
- Centralized Control: Manages all aspects of web hosting from a single platform.

Plesk is utilized in industries requiring efficient website hosting and management, such as digital marketing and IT services. Its extensive integrations aid in managing web projects, providing firms with the tools needed to streamline their operations and maintain robust online presences.

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Valuable Features

Excerpts from real customer reviews on PeerSpot:

- "Plesk has positively impacted my organization by speeding up the release process dramatically and giving clients a level of confidence and independence from the engineering team."

FedirPlotnikov
Senior Cloud Engineer at Globant

- "Plesk has positively impacted my organization by making navigation easy, as everything is easy to find and I can get tasks done such as exporting and importing files and checking for viruses with ease, along with easily managing bandwidth adjustments, which is a huge impact on my work and organization as a provider, allowing me to set up spaces for clients efficiently."

Prasanna-Kumar
Founder and Chief Consultant at Method Marketing

- "Plesk delivers time savings and eliminates redundancy, reducing the need for multiple systems and spending on each while creating more visibility into what teams are working on and getting projects done faster by thirty to forty percent."

Jimmy Gake
Lead Engineer at DXC Technology

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"Plesk has positively impacted our organization by making managing our cloud services very easy."

Igor Neumann

Marketing at Bezares SA

"Plesk has impacted our organization positively by allowing us to host multiple domains, and we can manage thousands of websites in a single control panel."

AlpeshKumar

Technical Lead at Startupindes

"Plesk has positively impacted my organization because smart updates were updating WordPress and I didn't have to care about it, and the vulnerability scanner was also checking the site for any vulnerabilities, so there was less hassle."

Grzegorz Kalinowski

Webdeveloper at a media company with self employed

"Plesk has positively impacted my organization by being very convenient and saving us a lot of time."

Validated user

Senior Outystems Developer at a consultancy with 11-50 employees

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What users had to say about valuable features:

"In my experience, the best features Plesk offers are domain and user separations with strict quota and a great level of configurations for each client.

The valuable aspect is that Plesk provides everything in one panel. It includes backups and whatever you would want to have; you are able to configure it. It includes mailing systems, mass mailing systems, websites, SSL termination, different redirects, even different databases and language engines. Plesk is great and easy to use.

Plesk has positively impacted my organization by speeding up the release process dramatically and giving clients a level of confidence and independence from the engineering team. This has freed up a lot of time for the engineering team. Plesk maintains a lot of system operations such as system updates, language updates, and keeping different frameworks up to date, which has dramatically improved the business flow and system administration flow.."

FedirPlotnikov
Senior Cloud Engineer at Globant

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“What made my life easier with my main use case with Plesk is the automatic updates for WordPress itself and plugins.

“The best features Plesk offers are automatic updates for WordPress and managing backups. Plesk's backup feature has worked for me quite well; I think the incremental backups is a nice feature and remote or cloud storage, for example, on Microsoft OneDrive is also quite nice.

“Plesk has positively impacted my organization because smart updates were updating WordPress and I didn't have to care about it, and the vulnerability scanner was also checking the site for any vulnerabilities, so there was less hassle. I saved probably one to two hours monthly just by not being forced to look at the website after each update due to using those smart updates and vulnerability scans..”

Grzegorz Kalinowski
Webdeveloper at a media company with self employed

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"One of the best features Plesk offers is that the UI is simple, and in the recent past, they have upgraded it, making my work easier by allowing me to manage multiple tasks like setting up the website, the space, and access details through various tools. It makes processes like setting up temporary emails easy, with identifying downtimes and fixing them being much simpler compared to some of the other tools I have used.

Within Plesk's UI, DNS management has become very easy, and I know exactly where to go to set it up. It even gives me the details I need, and setting up mail servers for new email IDs for clients who move their mail services is absolutely easy. The documentation available is amazing, allowing me to quickly find answers and solutions through a simple Google search. It is very easy to set up other platforms with Plesk, such as CDN through the APIs.

Plesk has positively impacted my organization by making navigation easy. I used to use a Windows system, which was confusing and limited in features, but with Plesk, everything is easy to find and I can get tasks done such as exporting and importing files and checking for viruses with ease, along with easily managing bandwidth adjustments. This is a huge impact on my work and organization as a provider, allowing me to set up spaces for clients efficiently.."

Prasanna-Kumar
Founder and Chief Consultant at Method Marketing

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"The best features Plesk offers include the WordPress Toolkit, domain management, and Spam Assassin for emails. Email boxes on Plesk are also very good features.

"My experience with the WordPress Toolkit stands out because we can clone the websites with a one-click option which helps us go to staging, and then we can work on the staging environment. This was very valuable for WordPress customers.

"It has many features. It is not limited to these, but the top features also include controlling Apache modules, PHP configuration, and PHP version.

"Plesk impacts my organization positively by helping to manage multiple websites on a single platform, providing Plesk licenses to customers so they can automate their operations on their end, and allowing us to troubleshoot it for them. I have also troubleshot Plesk installation on Linux machines and Windows machines.

"Managing multiple websites on a single platform helped my team by allowing us not to go to different portals to make changes in the files. We can manage multiple domains and websites under a single panel and access file explorer from the same panel for multiple websites and make changes. These are a few things which Plesk automates, and we can also provide multiple user accesses to Plesk.."

Gaurav-Bansal
Support Engineer at a tech vendor with 5,001-10,000 employees

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"Plesk allowed my organization to manage our servers with an intuitive user interface that grew along with us. The platform has a large number of integrations and extensions that can bring a number of different tasks under one roof. The ability to house our entire platform together in one system has saved us time and money.

"The server management platform functions as an all-in-one system with growth and scalability. It provides time-saving and reduces inefficiencies through customization and provisions. The Backup Manager, Database Manager, Plugin Manager, and Application Manager are valuable tools.

"Plesk saves time on administration, speeds up workflows, and provides faster email management.

"Plesk is a popular control panel for managing VPS or dedicated servers. It is designed for everyone, regardless of their level of experience, and has a user-friendly interface. Additionally, Plesk has a large number of extensions so that users can edit and modify their servers to their wants and needs.

"Overall, this tool has helped us in many ways, allowing us to increase website functionality and improve our internet presence. It has helped us manage multiple websites with ease, improve site management, and increase support for all our websites.."

Jimmy Gake
Lead Engineer at DXC Technology

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"The best features Plesk offers are the straightforward user interface it has, which makes tasks that usually cPanel and other competitors find difficult, very easy and straightforward.

"The user interface of Plesk stands out compared to cPanel and other tools I have used because it is a modern UI that has plugins that can help us automate some tasks or add functions to Plesk. It allows you to install SSL certificates very easily, manage WordPress, helps a lot with updating, backup and plugins management, and even has a Nextcloud plugin that makes updating Nextcloud safer than its own web UI. It has some easy options for changing PHP versions and managing PHP modules, very straightforward Apache and Nginx configuration, and validates all configurations before applying them, making it safer for novice managers.

"Plesk also has password protection for websites that is very useful for internal and testing environments, has very easy caching and Nginx caching configuration, and it is easy for turning on and off search engine indexing for all your installed web pages. It has a Speed Kit that really speeds up WordPress installations as well.

"Plesk has positively impacted our organization by making managing our cloud services very easy. We save time with Plesk compared to cPanel and other competitors, it also has some Cloudflare integration that is really useful for us, and mainly saved time for us on repetitive tasks.

"I estimate that Plesk saves about a couple of hours weekly from management tasks for our team.."

Igor Neumann
Marketing at Bezares SA

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Other Solutions Considered

"Before Plesk, I used Webmin and cPanel, but I switched to Plesk because it looks more solid, is more feature-embedded, and is easier to understand and maintain.."

FedirPlotnikov
Senior Cloud Engineer at Globant

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"Before Plesk, I used Microsoft's Webmin, which was provided by an earlier hosting provider, but I found it too difficult to use for tasks including managing hosting spaces for clients and it was missing features such as separate logins. I switched to Plesk, which is much more user-friendly.."

Prasanna-Kumar
Founder and Chief Consultant at Method Marketing

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"My organization did not evaluate other options before choosing Plesk. They have other products in their portfolio, including cPanel, which is the same company's product, and both were deployed according to customer requirements.."

Gaurav-Bansal
Support Engineer at a tech vendor with 5,001-10,000 employees

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"I previously used cPanel. Both cPanel and Plesk are similar. However, Plesk was chosen because of its ease of use and available extensions. It enables the administrator to create client and site templates, which essentially allocates resources for domains and clients. Plesk is designed to simplify daily routine management and administration of websites. That is why I chose Plesk over cPanel.."

Jimmy Gake
Lead Engineer at DXC Technology

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“In comparison to cPanel, Plesk presents the information in a different way with everything organized by website. With cPanel and other control panels, when you select an option from the menu or an icon for a particular feature, you have to select the domain or the website in which that action has to be performed. It adds a level of complication that Plesk doesn't have.

I have always used Plesk and found the user interface very easy to manage. I also previously used ISPConfig when we could choose what kind of control panels we could get. None of these other solutions give me the kind of content that I get on Plesk because of the kinds of errors that the system gives. If you're using cPanel and add an incorrect character in the web.config file, it crashes and requires contacting tech support and the system would need to be reset to the default version. If something goes wrong with Plesk, the system doesn't crash. The website won't work because that config file is not working, but the control panel still works and you can at least do basic file operations such as file manager..”

Kaushal Bhavsar
Research And Development Manager at Pratikar Technology Foundation

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ROI

Real user quotes about their ROI:

"I have seen a return on investment; a lot of engineering time is saved, and it sped up the process to release and create an infrastructure for clients. Plesk dramatically improves the timeline from days to a few hours.."

FedirPlotnikov
Senior Cloud Engineer at Globant

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"Plesk delivers time savings and eliminates redundancy. It reduces the need for multiple systems and spending on each. It creates more visibility into what teams are working on and gets projects done faster by thirty to forty percent.."

Jimmy Gake
Lead Engineer at DXC Technology

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"I have seen a return on investment because one of my organizations deployed it on very big servers and automated websites on Plesk. When they purchase an enterprise-level license, they get unlimited hosting domains and websites, which is a pretty good return on investment.."

Gaurav-Bansal
Support Engineer at a tech vendor with 5,001-10,000 employees

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"The return on investment I have seen with Plesk comes from not having to spend too much time on it because it is mostly self-managed. In case an issue arises, which probably happens once in six months or a year, I only need to spend about an hour to solve it, highlighting significant time saved.."

Prasanna-Kumar
Founder and Chief Consultant at Method Marketing

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"I have seen a lot of return on investment with this solution. Especially in terms of support. Usually, the customer will have their IIS so they manage the BINDing themselves. We have instructed all the customers to move to Plesk. All the IIS BINDing Linux V-Host can be made in a matter of one minute. Customers, really like Plesk, and I don't think someone who tries Plesk will go to any other solution.."

Isaac Al Wahaibi
Senior Application Support Specialist at Oman Data Park

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Use Case

"My main use case for Plesk is hosting a website and emails for a client. A specific example of how I used Plesk for hosting my client's website and emails is that I was maintaining a new WordPress site, managing updates, security, and configuration.."

Grzegorz Kalinowski
Webdeveloper at a media company with self employed

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"Our main use case for Plesk is that we have some rented bare-bones servers and we use it to host our websites and cloud services for the company.

"A typical task done in Plesk for our company websites or cloud services is to make backups and to restore them in your backup server and to update WordPress plugins or updating Nextcloud instance.."

Igor Neumann
Marketing at Bezares SA

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"My main use case for Plesk is to manage customers, their domains, websites, and WordPress.

"A quick, specific example of how I used Plesk for managing customer domains or websites is that it has very good features which allow me to add domain names and use the name servers where we can manage all the records, A record, WWW record, CNAME record, or TXT records in Plesk only. The website files can also be viewed on the file explorer. These features help me manage domains and websites.."

Gaurav-Bansal
Support Engineer at a tech vendor with 5,001-10,000 employees

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"My main use case for Plesk is typically for servers for web hosting with multi-domain setup, sometimes for multiple organizations.

A specific example of how I used Plesk for web hosting or multi-domain setups involves having multiple domains with multiple owners. Each owner was able to use Plesk panel for maintaining their own domain hosted on the server. They had their own credentials and user permissions which did not interact with any other users inside the system.

Everything I mentioned before covers how I use Plesk.."

FedirPlotnikov
Senior Cloud Engineer at Globant

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"Plesk allows us to customize, make provisions, and manage our host for our business. We get maximum flexibility, access to domain management tools, and the full WordPress toolkit to support our multi-tenant install anything business model. Plesk is extremely easy to use and integrates seamlessly with our system.

"It makes it possible for me to retain better control over my websites using specific tools and services such as WordPress Toolkit. I can set up my website to automatically update templates, plugins, and the CMS system, all in one place.

"We can administer our WordPress websites, themes, and plugins from the dashboard without going into the WordPress back-end.."

Jimmy Gake
Lead Engineer at DXC Technology

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“My main use case for Plesk is hosting my personal website and my clients' websites, clients who have been with me for approximately ten years, which allows me to store files in my various hosting providers.

One example of how I use Plesk for one of my clients involves a migration that was needed from one server to another server, where both used Plesk, making it easy because I could easily take the backup, download the files, and upload it. The best part was that I did not have to worry about whether individual database connections would get done because Plesk took care of all of that, making the process straightforward.

Beyond the migration, I have multiple use cases. I regularly check for virus issues, manage space, remove space from my personal Plesk portal, manage the bandwidth that each of the websites needs, review and identify when certain websites go down, and enable SSL for each of the client websites that I am managing..”

Prasanna-Kumar
Founder and Chief Consultant at Method Marketing

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"Our experience with pricing was very good. We licensed Plesk with our bare-bones server provider, and it was a straightforward process with fair costs.."

Igor Neumann
Marketing at Bezares SA

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"The initial setup is pretty straightforward and doesn't take much time. People who are used to routine web server administration things will find Plesk very straightforward because there are not a lot of commands. With cPanel, for example, it's not so easy and generally requires the help of a third-party installation service.."

Kaushal Bhavsar
Research And Development Manager at Pratikar Technology Foundation

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"For a tech-savvy person, it will be easy to set up the product. If you have a set of manuals or instructions, it will be easy, even for a new person. For a new person with no knowledge, documentation, or help, it will be difficult.

I'm not sure how long it takes to deploy the solution. ."

Ayshath Mansoora

Read full review

Senior System Engineer at VIPoint Solutions Private Limited

"The initial setup is straightforward. Everything is structured on Plesk with a library. It is really easy to install. The time it takes to deploy this solution varies.

If you're going to create a structure that's stable for DNS records, it can take one day for ready-to-use environment.."

Yilmaz Cagri Isbuga

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Co-Owner at Tekbilge Internet Technologies Ltd & IDA LTD

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"My experience with pricing, setup cost, and licensing is that licensing is pretty easy. You can go to the Plesk website, and it is also available for enterprise and individual use. The setup cost is minimal; you just need to buy the license, deploy the packages on a Linux machine, and use the license on that. It is also scalable for clients, allowing for license upgrades. I did not work on costs, but I know how the licensing module works.."

Gaurav-Bansal

Support Engineer at a tech vendor with 5,001-10,000 employees

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"Some parts of the installation are easy. Starting the process is very easy. Setting up the DNS server is part of the initial setup, which isn't easy at all. That process needs a lot of enhancement.

It takes about two hours to set up Plesk with the basic security settings.

I would rate the setup as six out of ten.."

Zohair Helmy

System Administrator at Upwork

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Customer Service and Support

"I have not directly reached out to Plesk customer support, as I typically use the support from hosting providers, which gives me adequate information. However, the documentation available on the internet solves about ninety percent of the issues I encounter.."

Prasanna-Kumar
Founder and Chief Consultant at Method Marketing

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"The solution is unlimited 24-7. You can prioritize your tickets, and the solution's customer support will contact you immediately. Of all issues we have raised, I don't recall any issue that was not resolved. All the issues were resolved in less than one day.."

Isaac Al Wahaibi
Senior Application Support Specialist at Oman Data Park

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"I have contacted support a few times. They're very helpful. Once, they called me to help me solve a problem, and they explained how to fix it. Support is great.

I would rate technical support as 10 out of 10.."

Zohair Helmy
System Administrator at Upwork

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"That is something Plesk could improve; we needed support once, and as our license was bought through our bare-bones server provider, they could not support us. For Plesk to support you directly, you need to purchase the license from Plesk, so it could be improved.."

Igor Neumann
Marketing at Bezares SA

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Other Advice

"My advice to others looking into using Plesk is to create an MVP with it, install it somewhere, play with it, and look at the features to compare what is required for your project and how Plesk can solve your technical tasks. I would rate Plesk a 9 out of 10.."

FedirPlotnikov
Senior Cloud Engineer at Globant

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"I would advise others looking into using Plesk to go for it. It is a very complete server solution with many plugins that can extend its capabilities and has a very straightforward interface that makes server management a breeze. It is also very secure and stable, so I would highly recommend using Plesk. I have provided this review with a rating of 10.."

Igor Neumann
Marketing at Bezares SA

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"Plesk is very easy to use and has an intuitive user-friendly interface.

"Plesk has a much more intuitive platform that allows for customization and scalability within an organization. It has the advantage when it comes to the ability to adapt to the current state of the company and grow with it organically.

"I would rate Plesk a nine out of ten.."

Jimmy Gake
Lead Engineer at DXC Technology

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"My advice for others considering Plesk is that while there is a slight learning curve initially, it is manageable, especially for those who can use a Windows system. Going through documentation and support from hosting providers usually helps in tackling most challenges.

I believe Plesk is something that can be marketed better. As someone with marketing experience in B2B, I see Plesk as under the radar and capable of achieving more visibility and success with better marketing strategies to reach all its users.

I would rate my overall experience with Plesk as an eight out of ten.."

Prasanna-Kumar
Founder and Chief Consultant at Method Marketing

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"On a scale of one to ten, I would rate Plesk an eight. I chose eight out of ten because it is solid, backups are easy, and updating plugins is easy.

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“Regarding Plesk's AI capabilities, I do not have an opinion about its governance and security, but regarding the AI features, the smart updates with AI powered visual regression is nice. Regarding Plesk's AI capabilities, I think its accuracy and reliability of output, especially with those smart updates, was quite accurate.

“My advice to others looking into using Plesk is to use it if you want something proven and very stable. I found this interview fine; there is nothing I think should change for the future. My overall review rating for Plesk is eight out of ten..”

Grzegorz Kalinowski
Webdeveloper at a media company with self employed

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"Plesk is deployed in my organization mainly on Linux machines. I do not know about the specific cloud customers used, but they may have been on public cloud or hybrid cloud, and it can be deployed on both Linux and Windows.

"The cloud provider I use most often with Plesk is usually AWS, but customers also use GoDaddy web hosting which already has Plesk.

"My advice for those looking into using Plesk is that they should do some Plesk certifications. They have a university where they can learn about things because the workaround is a little complex, and they need to have knowledge about it.

"My company has a business relationship with this vendor as a customer, and one of the organizations was also a reseller who used to resell the licenses, but I am not sure how it works since I do not work with licensing; I only work with troubleshooting issues.

"Plesk is excellent; the creators of this software on PHP did a great job. The availability of features is awesome, and the platform UI is great. I have given this review an overall rating of ten out of ten.."

Gaurav-Bansal
Support Engineer at a tech vendor with 5,001-10,000 employees

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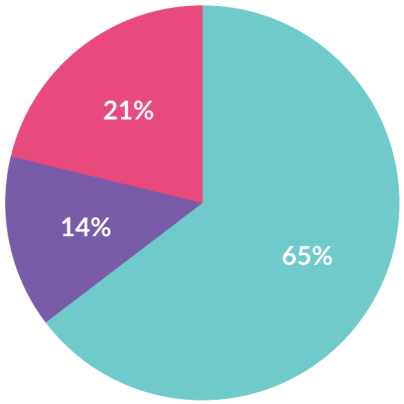
Top Industries

by visitors reading reviews

Comms Service Provider	21%
Manufacturing Company	15%
Healthcare Company	7%
Construction Company	7%

Company Size

by reviewers



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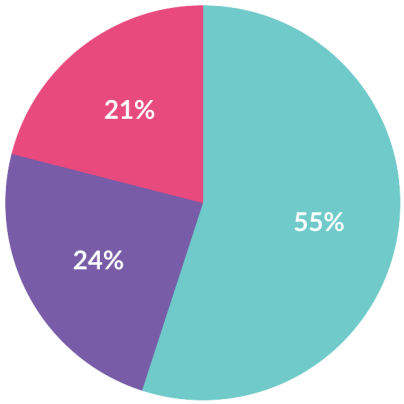

Large Enterprise Midsize Enterprise Small Business

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