aws marketplace

SuperAnnotate

Reviews, tips, and advice from real users








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Product Recap

SuperAnnotate

SuperAnnotate Recap

SuperAnnotate is a powerful annotation platform designed to expedite and enhance the data labeling process for AI models, offering robust capabilities to meet diverse user requirements.

With a comprehensive suite of tools, SuperAnnotate provides an intuitive infrastructure for teams to annotate data efficiently. It supports various annotation types, including image, video labeling, and text annotation. The platform allows real-time collaboration, enabling teams to work seamlessly and ensure high-quality annotations with minimal errors. Designed for scalability, SuperAnnotate is suitable for both small projects and large-scale enterprise operations.

What are the most valuable features of SuperAnnotate?

- Real-time collaboration: Facilitates teamwork and efficient data management.
- Multi-format support: Handles image, video, and text annotation.
- Scalability: Adapts to projects of any size, accommodating growing data needs.
- Quality control tools: Ensures accuracy and consistency across annotations.
- Integrated platform: Combines annotation tasks with project management for a seamless workflow.

What benefits should users expect from using SuperAnnotate?

- Increased efficiency: Streamlines the annotation process, saving time.
- Enhanced accuracy: Reduces errors with advanced quality control features.
- Cost-effectiveness: Supports cost savings by optimizing resource usage.
- Improved project management: Offers tools for better oversight and organization.

SuperAnnotate is implemented across industries like automotive, healthcare, and retail, where data precision is paramount. It helps in developing advanced AI models used for autonomous vehicles, patient diagnostics, and personalized shopping experiences. By offering domain-specific solutions, SuperAnnotate supports businesses in harnessing the full potential of AI-driven applications.

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Valuable Features

Excerpts from real customer reviews on PeerSpot:

"SuperAnnotate provides bounding boxes, and if you wanted to insert text, or instead of a square or rectangular bounding box, it could also be in another shape, such as triangular or hexagonal."



Diego Pablo

Analista de Dados at Conta Azul

"SuperAnnotate has had an overall positive impact on my organization mainly by making our annotation and AI evaluation work more organized and efficient."



Mohammed Mudasser

AI/ML Engineer at a educational organization with 5,001-10,000 employees

"The best features SuperAnnotate offers include the ability to see all annotators' work collated into a single response, making it easier to utilize annotations and get the final answer on one screen, along with the recent addition of several QA QC bot options which highlight missing parts, ensuring annotators cannot submit incomplete work."



Validated user

Head of Hydrogen Systems

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- "These features make my work easier and more efficient during my project because I am able to perform a large volume of audio transcriptions and classifications in a very short period of time, all because of the easy interface that SuperAnnotate delivers."



Youssef Benaouda

Civil Student at BDE GTI

- "SuperAnnotate has improved productivity and helped achieve better results in my organization."



Eleojo Daniel

Designer at Hugo

What users had to say about valuable features:

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"I appreciated SuperAnnotate very much, and it was a very complete platform. It had a lot of features that helped me in my daily work.

"In my opinion, SuperAnnotate offers excellent features. The tool is complete, having many ways for you to get to what you need. SuperAnnotate provides bounding boxes, and if you wanted to insert text, or instead of a square or rectangular bounding box, it could also be in another shape, such as triangular or hexagonal. SuperAnnotate is very complete. SuperAnnotate was a fast tool.."

Diego Pablo
Analista de Dados at Conta Azul

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"The best features SuperAnnotate offers include its ease of navigation.

When I say it is easy to navigate, I mean we have several tools in the interface that make my workflow smoother.

What stands out to me is the ability to use several shortcuts while navigating the tools, attempting to use the bounding box, attempting to ascribe different layers to different classes, and different boundaries.

SuperAnnotate has improved productivity and helped achieve better results in my organization.."

Eleojo Daniel
Designer at Hugo

Read full review

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"The best features SuperAnnotate offers in my experience are especially the lateral tab on the right side, which I can use to select options depending on the task I am working on. I can easily select the classification for each audio file in my case. The transcription interface is also user-friendly, which is what makes me appreciate this platform.

"These features make my work easier and more efficient during my project because I am able to perform a large volume of audio transcriptions and classifications in a very short period of time, all because of the easy interface that SuperAnnotate delivers.

"SuperAnnotate has positively impacted my organization and team by helping to finish projects faster and improving accuracy. The freelancing project I worked on was with OpenAI Train, and I can see they have been using SuperAnnotate for a long time because of its efficiency and high accuracy rates.."

Youssef Benaouda
Civil Student at BDE GTI

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"The best features SuperAnnotate offers are an easy-to-use annotation interface, support for different types of data, and project and task management. Review and quality control workflows are also some of the main features I particularly liked, as they allowed me to work easily with LLM evaluation and multimodal labeling tasks on the same platform.

"SuperAnnotate helped my team collaborate better on that project because everyone could work within the same workspace and follow the same annotation guidelines for that particular project. We could assign tasks and review completed work, leaving feedback and making corrections without having to manage everything separately. In my case, this was particularly helpful for LLM evaluation and RLHF projects where consistency between different reviewers is very important.

"SuperAnnotate has had an overall positive impact on my organization mainly by making our annotation and AI evaluation work more organized and efficient. It gave us one place to manage tasks, review the work, and maintain quality across different projects such as multimodal labeling, LLM evaluation, and RLHF projects. This helped us reduce the time spent coordinating the work and made the overall process more consistent.."

Mohammed Mudasser
AI/ML Engineer at a educational organization with 5,001-10,000 employees

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Use Case

"My main use case for SuperAnnotate is transcribing children's audio transcriptions on a project that was six months long. I have worked on SuperAnnotate performing classification tasks as well as transcription tasks.."

Youssef Benaouda
Civil Student at BDE GTI

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"My main use case for SuperAnnotate was that I had to go into the platform and, within the platform, label and provide descriptions of products that this client I was allocated to sold, as well as their competitors. I would go into the platform and describe roughly 800 to 1,200 images of these products per day.

"A quick and specific example of how the labeling process worked in my day-to-day was that I placed a bounding box on each product, whether it was a bottle, box, can, glass, PET, plastic, or cardboard box. From that bounding box, guided by the mouse, I would place and define the bounding box covering the product and then provide its description.."

Diego Pablo
Analista de Dados at Conta Azul

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"My main use case for SuperAnnotate is annotating aerial imagery, specifically annotating the physical structures in an environment for landscaping purposes.

A specific project where I used SuperAnnotate to annotate aerial imagery for landscaping is the Doranta project, which is a landscaping and service project.

For the Doranta project, we used SuperAnnotate to annotate the environment and other physical properties and structures found in the environment to aid landscaping. The tool takes that data and provides different landscaping ideas based on the data annotated using SuperAnnotate.."

Eleojo Daniel
Designer at Hugo

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"My main use case for SuperAnnotate is data annotation and model evaluation for AI training projects, including LLM evaluation, multimodal labeling, and reinforcement learning human feedback related tasks. In one project, I worked on reviewing and labeling model responses based on specific relevance and quality. SuperAnnotate made it easy to manage the annotations, review the work, and maintain consistency across a large volume of data. It was especially useful because I could handle different types of data and collaborate with the team on the same platform.

"SuperAnnotate is flexible enough for different kinds of AI projects. I have used it for LLM evaluation, RLHF, AI training tasks, and multimodal annotation, so I did not have to switch between different tools for every project. The interface was also quite easy to work with, which helped me focus more on the actual evaluation and labeling rather than dealing with the platform. Overall, it has been a reliable part of the projects I have worked on through my SME careers.."

Mohammed Mudasser
AI/ML Engineer at a educational organization with 5,001-10,000 employees

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"My main use case for SuperAnnotate is to annotate different responses from AI models that are being trained on different prompts, where usually one prompt has two different model solutions, such as response one and response two. I need to annotate them with respect to the strengths and areas of improvement, ultimately rating which response is better and which is worse, then assessing the quality of both responses.

"In the later stage, I work as a reviewer and the quality assessment lead for the annotated responses, meaning the work of three annotators comes to me for selection of the best one, followed by the final annotation and QA for the response sent to the client. SuperAnnotate helps me manage all those different responsibilities, including handling multiple annotators' work and the final QA, quite effectively.

"In terms of annotating, SuperAnnotate is quite handy because the system allows me to manage my tasks efficiently. I receive annotations from the team and check them against the golden solutions to find areas of improvement and strengths, but it streamlines specific parts of the workflow nicely, making it easy to identify strengths and weaknesses during QA work, allowing me to merge them together to determine the final solution.

"Regarding my main use case, I appreciate that the QA work and the final audit of the golden solution allow me to funnel through all the annotations to select the best ones from different annotators to create the final golden response, and I can easily edit parts I want to adjust. Switching between modes such as Latex mode, MD mode, and normal text mode is quite easy, especially when editing an equation to ensure it is typed correctly, although sometimes navigation between sections is tricky and the system can be slow and not very user-friendly.."

Validated user
Head of Hydrogen Systems

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Customer Service and Support

"Regarding customer support for SuperAnnotate, I have had a positive experience. Whenever I needed help or clarification, the support was generally helpful and responsive.."

Mohammed Mudasser
AI/ML Engineer at a educational organization with 5,001-10,000 employees

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Other Advice

“My advice to others looking into using SuperAnnotate is to pay attention to what the tool will give them, as it actually helps to meet the client's requirements as per the guidelines provided. I would rate this product a 9 out of 10..”

Eleojo Daniel
Designer at Hugo

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“I rate SuperAnnotate a five on a scale of one to ten. I chose this number because while SuperAnnotate has some good features, it also requires improvements, so five feels like a balanced assessment.

“Regarding SuperAnnotate's AI capabilities, I find the accuracy and reliability of output quite satisfactory, as I have observed integrated AI models producing good responses comparable to those from commercial systems.

“My advice for others considering SuperAnnotate is that they need extensive training before they can effectively start using it..”

Validated user
Head of Hydrogen Systems

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“I would rate SuperAnnotate overall an eight on a scale from one to ten. I chose that number eight because SuperAnnotate is a very complete tool with a lot of functionality, and we were able to do a lot of things, not only insert a bounding box, a box or a rectangle, but also texts, markers, and tags.

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“Regarding SuperAnnotate's AI features, I think its governance and security are good and trustworthy. The information that is within SuperAnnotate clearly has extreme security.

“Regarding SuperAnnotate's AI features, I believe that, in this sense of reliability, it is the same as other AI tools. There always has to be a human review. I have an AI response, and I need to review it, check it, and analyze it.

“The advice I would give to other people who are thinking about using SuperAnnotate is that they can trust it. It is a good tool with countless pieces of information inside and countless small internal tools that can also be used. SuperAnnotate is reliable and fast..”

Diego Pablo
Analista de Dados at Conta Azul

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"In terms of collaboration, I appreciate the way the entire transcription pipeline is structured in SuperAnnotate because my project had many different phases in terms of the types of tasks that were completed. We had a team that performed the first phase transcription, then we had a quality assurance review with another team also working in SuperAnnotate. I was on the quality assurance team, meaning I was in the final phase to review everything that had already been reviewed by the first quality assurance team, including the first phase transcriptions.

"Regarding SuperAnnotate's AI capabilities, I believe its accuracy and reliability of output depend on the quality of the annotations. If the annotators are doing excellent work, then SuperAnnotate will deliver the same quality results.

"My advice for others considering SuperAnnotate is that they should give it some time initially. It can be a bit confusing, but with just a few hours of training, you can be completely efficient on the platform. I would rate my overall experience with SuperAnnotate a ten out of ten.."

Youssef Benaouda
Civil Student at BDE GTI

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"I noticed the biggest improvement in efficiency and consistency with SuperAnnotate rather than having a specific percentage to quote. The platform made it easier to move through a large number of annotation and evaluation tasks, review work, and correct issues without switching between different tools. The structured workflows also helped reduce inconsistencies between annotations, which was particularly important for the LLM evaluation and the RLHF projects I worked on.

"The review and quality control workflows in SuperAnnotate are helpful because they give us a proper way to check the work before it is finalized. For example, in LLM evaluation projects, different responses may need to be reviewed against

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specific guidelines, and having a structured review process helps catch mistakes or inconsistencies. I could go back to an annotation, provide feedback, and make corrections, having it reviewed again when needed. This was especially useful in AI training projects and RLHF projects where the quality and consistency of the labeled data can directly affect the usefulness of the final dataset.

“I have found SuperAnnotate's governance and security to be reliable, especially with controlled project access and the structured workflows. I have not faced any major security or data handling issues in the projects I have worked on.

“The output from SuperAnnotate is generally accurate, which I have found during my usage. The review and quality check workflows also make it easier to catch and correct inconsistencies before finalizing the data.

“I do not think there are any other improvements SuperAnnotate needs. I would rate this product a 9 overall..”

Mohammed Mudasser
AI/ML Engineer at a educational organization with 5,001-10,000 employees

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by visitors reading reviews

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