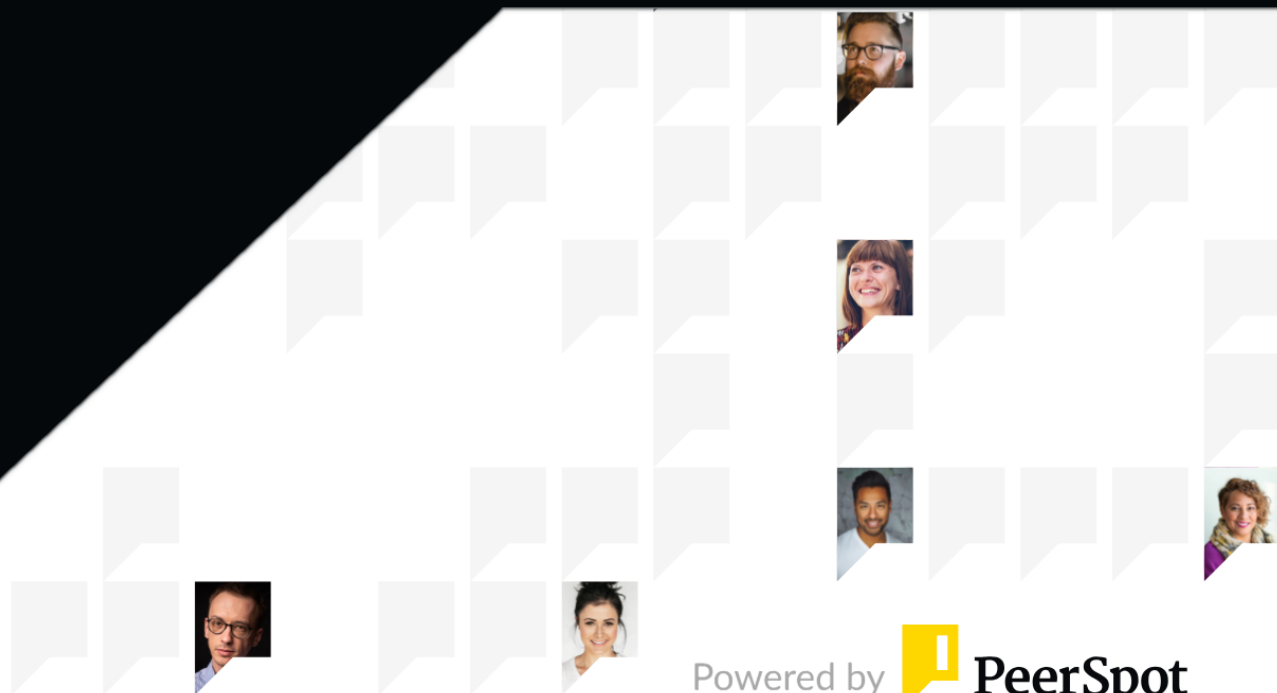




Okta Platform

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

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Product Recap



Okta Platform

Okta Platform Recap

Okta Platform provides comprehensive identity and access management, featuring Active Directory Sync, user management, and app auto-provisioning. It ensures security through single sign-on and adaptive multi-factor authentication.

Okta Platform offers advanced integration capabilities, allowing seamless connection with in-house and cloud applications. Security features are robust, incorporating multi-factor authentication and SSO to prevent unauthorized access. Users benefit from its ease of use and the ability to integrate and manage numerous applications effectively. While generally praised, users note areas for improvement, such as high costs and complex setups. Better integrations with on-premises systems and third-party tools are desired along with enhanced error logging and reporting features.

What are Okta's key features?

- **Active Directory Sync:** Simplifies app management by synchronizing user directories.
- **Single Sign-On:** Provides desktop SSO for easier access to multiple apps.
- **Adaptive Multi-Factor Authentication:** Offers robust security options for different scenarios.
- **Universal Directory:** Supports flexible identity management and configuration.
- **Integration Capability:** Enables connections with both in-house and SaaS applications.

What benefits do organizations find in Okta?

- **Enhanced Security:** Multi-layered authentication to prevent unauthorized access.
- **Improved Efficiency:** Streamlines user provisioning and app assignments.
- **Increased Compliance:** Ensures secure access management aligning with IT policies.
- **Seamless Integration:** Facilitates connections with various applications enhancing operational workflows.

Companies across industries implement Okta to secure user authentication and streamline onboarding processes. It supports access management for both on-premises and cloud applications, synchronizing directories and facilitating SaaS services. Organizations benefit from reduced credential management complexity and improved IT infrastructure compliance.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Okta Platform has positively impacted my organization through measurable risk reduction, faster onboarding, and fewer tickets.”



Sravanakumar Nidamanooru

Identity and Access Management Specialist at a university with 10,001+ employees



“Okta Platform stands first in my experience because the user interface is very good and it is very easy to use.”



Rayavarapu Sairam

Customer Identity Engineer - CIAM at American Express Global Business Travel



“Since implementing Okta Platform, I have noticed measurable security and operational improvements in our cloud-based workloads.”



AmitRathod

Senior Analyst at Toll Holdings Limited



“Whatever problem you have, there is a solution with Okta Platform, and it has that capability to resolve those issues.”



Suresh Marrivada

Senior Consultant at Deloitte



“Okta Platform has impacted my organization positively by providing much better security, as it implements the best patterns for security.”



Laercio Simoes

Owner at HPC Brasil



“I can say it is more secure, more user-friendly, and integration with applications is easier.”



Zaki Ahmed

Cloud Architect at Diriyah Company | ██████████



“Okta Platform has impacted my organization positively by providing convenience, first of all, because there are no more different passwords for many different apps, security has also improved because we eliminate a very big weak point that passwords represent, and we maintain control to ensure we only give access to the necessary apps to the necessary people.”



Luis Sebastiao

Iam Engineer at PPB

What users had to say about valuable features:

“The main benefits that Okta Platform brings are significant. The app integration is amazing because I can easily integrate with almost every app that the organization or enterprise uses. The way I can create users with SAML allows me to create users on Okta Platform and then use it to log in on other apps. I see Okta Platform as my security guard when it comes to identity for other apps. I do not prefer to create users and groups on other apps. I prefer to do that in Okta Platform. There is a particular feature I have read about but have not worked with, which is the Okta agent for non-human identities. When I read about it, I thought it was a nice feature.

There have been major improvements. One of the features I appreciate using is Just-in-Time access. You must have approval for why you want to do what you want to do. This is very important. Okta Platform has improved our security significantly. It has reduced how people or users in the organization can just have access to different resources. You need the right person to have the right access to the right resource. Using Okta Platform to implement this has been beneficial for us..”

Michael Gbojuwo

IAM Engineer and Cloud Administrator at Novasol Technologies Ltd

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“Okta Platform is one of the best tools for a single sign-on experience. For example, say you have three applications, and for those three applications, you need to log in with a username and different passwords. This is really hectic. To overcome this, with the help of single sign-on, you log in only once to all three applications without needing a password. This creates a great experience for the end user to log in seamlessly. Therefore, single sign-on is one of the best components in Okta Platform.

Since implementing Okta Platform, I have noticed measurable security and operational improvements in our cloud-based workloads through a feature called Okta Workflows. We automate the repetitive tasks with the help of Okta Workflows. For instance, on a daily basis, we face recurring incidents which we automate with Okta Workflows instead of using a scripting language such as PowerShell. It is a no-code platform where you can drag and drop options to automate tasks by building functions, making it ideal for daily operational activities.

Passwordless authentication feature has already been implemented as of two months ago, and the end users have appreciated it tremendously..”

Rayavarapu Sairam

Customer Identity Engineer - CIAM at American Express Global Business Travel

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“From my perspective and experience, I was involved with the identity part of Okta Platform admin side. I was able to configure users and effectively sync the essential things in Google Workspace, which are organizational units, groups, and other elements. That was a sync that we used to work with. Okta Platform was our primary identity provider solution and we used to sync it with Google Workspace.

“I also have previous working experience with Microsoft Entra ID, but I did not find it as effective as Okta Platform. Entra ID has lots of sync issues in their Active Directory and it is a nightmare for someone who is new to identity and access management. Okta Platform is user-friendly. I never faced any issues using Okta Platform. My experience has been good overall.

“The benefits that I see are the user-friendliness and the ease of configuring it on the admin side. Additionally, there is a feature to track the logs of user activity, including when the user has logged in and what activity they have performed. It syncs in real-time, which is something that I really appreciated..”

Ayush Singh Sengar

Dev Ops Engineer Google Cloud at a consultancy with 11-50 employees

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“The best features Okta Platform offers include an API that is very easy to use for creating new customers, setting up, and customizing for our use cases. I do not see any unique features, but the basic features are well-done.

“The API makes my work easier because it is very simple to use for our web and mobile applications to connect them. Our applications are built using Next.js with a back-end in Node.js or Python, and it was very simple to integrate. I have used Cognito and Auth0 before and do not see any big difference, but Okta Platform does the basic things well.

“Okta Platform has impacted my organization positively by providing much better security, as it implements the best patterns for security. I do not need to worry about implementing authentication myself, which is very simple and much more efficient as a solution since I just call the API and everything is done. I do not need to have code replication across several services. The user experience for administration is very easy, making it simple to manage the platform, create a client, add or remove customers, and understand the logs of what is happening inside authentication. For end-users, it works and offers a very simple, comprehensive solution for authentication..”

Laercio Simoes

Owner at HPC Brasil

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“The best features Okta Platform offers include API authentication and authorization, along with a user-friendly interface that enables seamless logins for users, including access to sensitive applications like GitHub.

“I believe that Okta Platform is a mature, highly secure solution with high performance, capable of ongoing growth and a promising economic future.

“The positive impact of Okta Platform on my organization is evident, as it strengthened security and streamlined identity management for various teams, including IT, dev, and testing teams, making login and authorization processes much easier and secure.

“The reduction of security incidents was significant, with the GRC team monitoring Melio's operations becoming increasingly effective, allowing everyone in the organization, including UI/UX, product, and dev teams, to feel more secure and have significantly improved privacy..”

AmielPeled

Ai Test Automation & Devops Tech Lead at ovalix

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“The best features Okta Platform offers include a well-done single sign-on that is easy to configure and use. The big improvement and the big quality of the product is the multifactor authentication that is complete and full of customizations. The delivery and deployment is really easy to do, and you can integrate Okta Platform with several applications, making it really easy to configure and integrate. You can set specific customizations for your specific needs. For example, we work around different countries, and we can put a specific double check for the identity when employees are working from and connecting from other countries than the specific countries where they typically work. This is really useful for our use case.

“We are a multinational company, and employees used to travel around different countries and need specific features and specific settings. This is the main important aspect for us in order to use in the best way the different platforms and the different software that we have in our company. Okta Platform's multifactor authentication is really easy to use, really fast, and you don't need extra tools or software, just an internet connection. When you log in to your application, you will have Okta Platform's interface that is really friendly and easy to use. Additionally, Okta Platform has a strong integration with CrowdStrike, the EDR solution that our main customers use, and this integration is really easy to use and valuable for sharing data about identity to CrowdStrike's EDR..”

Giovanni Bombi

Vendor Success Manager at Westcon Europe

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Other Solutions Considered

Before choosing Okta Platform, I evaluated other options such as SailPoint and Saviyant, but I found Okta Platform to be more convenient, leading me to choose it.

Rakesh Kumar Padhy

Lead Identity Architect at a tech vendor with 501-1,000 employees

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“When comparing Okta Platform to other technologies such as Microsoft Entra, I find that 90% of the functionalities are similar across identity management tools, but I personally have not encountered significant disadvantages with Okta in my experience. Therefore, I did not find any cons..”

Rayavarapu Sairam

Customer Identity Engineer - CIAM at American Express Global Business Travel

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“I did not evaluate other options before choosing Okta Platform as it was more than ten years ago. However, we did evaluate alternatives, and Okta Platform was the only one that matched our requirements to authenticate without any connectivity to our internal network..”

Roberto Franceschetti

IT Security Architect at a tech vendor with 11-50 employees

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“When comparing Okta Platform to other technologies such as Microsoft Entra, I find that 90% of the functionalities are similar across identity management tools, but I personally have not encountered significant disadvantages with Okta in my experience. Therefore, I did not find any cons.

There are many AWS services integrated or secured through Okta Platform, but I am not entirely sure about specific services because my focus is not on the cloud aspect but rather the security perspective..”

Rayavarapu Sairam

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Customer Identity Engineer - CIAM at American Express Global Business Travel

“I have worked with Microsoft Entra ID as well. The first thing that you notice is the user interface. Okta Platform is a lot simpler, whereas Entra is a nightmare. Everyone in the industry agrees about this most of the time. Another thing is the overall ecosystem of Microsoft Entra ID, Active Directory, and LDAP. Configuring that is a nightmare because many things are outdated in today's systems and they do not sync well with the cloud. Okta Platform seamlessly integrates with everything. We can integrate it in our CI/CD pipelines, we can integrate it with Google Workspace, and it is very seamless. Configuring Okta Platform has been really easy for us, so we always preferred it..”

Ayush Singh Sengar

[Read full review](#) 

Dev Ops Engineer Google Cloud at a consultancy with 11-50 employees

“Before using Okta Platform, we previously utilized Autho, and we switched from Autho to Okta Platform due to pricing reasons.

“Before choosing Okta Platform, I evaluated other options including Autho, Cognito, and Google Cloud IAM, as well as considering creating our own internal platform for authentication. After assessing the best options, I selected Autho and Okta Platform, and eventually switched to Okta Platform after their commercial team proposed a better price for our company..”

Laercio Simoes

Owner at HPC Brasil

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ROI

Real user quotes about their ROI:

“The return on investment with Okta Platform is evident through a decrease in the time spent logging in or reconstructing usernames and passwords, relieving the support teams from managing identity-related issues..”

AmielPeled

Ai Test Automation & Devops Tech Lead at ovalix

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“I do not have metrics on the return on investment from Okta Platform, but I know that it works because everyone is happy with the solution implemented, even though I do not focus on the numbers for my organization..”

Laercio Simoes

Owner at HPC Brasil

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“In terms of cost-effectiveness and return on investment, I find that while we have many benefits from using Okta Platform, the licensing costs for competitors such as Entra are much higher for similar features, making Okta Platform a more attractive option..”

Rayavarapu Sairam

Customer Identity Engineer - CIAM at American Express Global Business Travel

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“I have seen a return on investment with Okta Platform. Implementing this solution saves time and money. By saving engineering time, I am effectively saving money as well, so it saves a lot of hours of manual work..”

Verified user

Systems & Cloud Architect at a computer software company with 11-50 employees

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“Financially, I cannot provide specific data points for the return on investment with Okta Platform. However, technically, managing these aspects myself would incur server costs for generating JWT tokens and reliability improvements through the OAuth mechanism provided by Okta Platform reduce my technical load..”

Dipendu Gupta

Software Engineer Gen Ai at a tech vendor with 10,001+ employees

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“Okta Platform has delivered ROI in two ways. First, it improves the security authentication and authorization processes across the organization, securing applications with single sign-on and MFA. Second, it helps cover compliance requirements, whether following SOCS compliance or any similar compliance. It assists in reducing user friction and the manual work of managing multiple applications independently while improving security..”

Verified user

Practice Director - PAM, IGA, IAM & ZeroTrust at a tech vendor with 1,001-5,000 employees

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Use Case

“My main use case for Okta Platform involves authenticating my identity as a user across many software platforms. The IT department at Melio built a solution wrapping logins for numerous applications, ensuring secure access to applications like Figma and AWS, which were all authenticated using Okta. Users could only manage access to applications like GitHub after installing Okta and successfully authenticating as Melio users, preventing unauthorized actions by other developers..”

AmielPeled

Ai Test Automation & Devops Tech Lead at ovalix

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“My main use case for Okta Platform is for authenticating users, specifically in user authentication.

“I use Okta Platform for authenticating users in web applications. I have used it for Naranja X, which is a mobile bank in Argentina that has about 11 million users on our platform, and we are using Okta Platform to authenticate users. Recently, I have also used it for Ernst & Young to authenticate employees to access the internal platform.

“I do not have anything unique to add about my main use case with Okta Platform; I have a lot of users to connect to a platform. Normally, it is a simple use case involving authenticating users and two-phase authentication..”

Laercio Simoes

Owner at HPC Brasil

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“We had a client based out of the UK who was a broadcasting company. Okta Platform was used for single sign-on. We had our Google Workspace with approximately 10,000 plus users and we managed the Okta Platform admin side, the SAML configuration and related tasks. Basically, it was SSO and assigning apps to users so that they could seamlessly log into the apps through their Google Workspace account via Okta Platform.

“The client I was working with was in the entertainment industry and is a leading provider of broadcast services. They host many TV shows across the UK and across the globe. They have their own application and website running. We were able to sync Okta Platform with their Google Workspace..”

Ayush Singh Sengar

Dev Ops Engineer Google Cloud at a consultancy with 11-50 employees

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“Okta Platform's main use case for our organization is workforce identity. We use Okta Platform as a workforce identity solution in order to secure the identity and access to all the cloud applications we have. We are also distributors of Okta Platform, so I have visibility from both a partner perspective as a distributor and as a customer.

“We have several cloud applications and we need Okta Platform Workforce Identity to access with multifactor authentication and single sign-on. Because we are a multinational company, all employees can access their applications from everywhere using Okta Platform to access in a secure way. This is the main scenario regarding our workflow and our company.

“We don't use those features at the moment, so I don't have that view currently. From the feedback I'm receiving from customers, Okta Platform is working well to improve the features, and maybe in the future, I could have a better view on that..”

Giovanni Bombi

Vendor Success Manager at Westcon Europe

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“I use Okta Platform majorly for SAML. I use it for users and groups. I also use it as my IDP. I use it for identity and access management. From SAML to SSO, I use it for all of those cases. I use OpenID Connect and OAuth for all of those cases.

One of the best benefits of Okta Platform is the workflow. The project I worked on at that time introduced me to a workflow like this. It is simple and easy to use. I also appreciate the way it is integrated with app integration for almost every major app. This makes it easier for me to work with it. I also appreciate the way I can create rules for groups.

We use Okta Platform for API, especially for API permissions. We use it extensively for API permissions. On Okta Platform, you can create API scopes. Because we also have our own in-built app, we use Okta Platform to give access to specific permissions for specific users.

We use Okta Platform particularly with a transportation company. Since we are a tech company that provides tech services, we use it majorly for tech services. If we need to work with other sectors, Okta Platform is our go-to solution.

I use Okta Platform for both cloud and on-premises environments because we have on-premises infrastructure. I install Okta agent in the on-premises and then I can easily synchronize the users into Okta Platform. I use it for both on-premises and cloud.

The cloud provider I use for Okta Platform extensively is AWS because we have users in AWS that we need to synchronize with Okta Platform. I create the users in Okta Platform and then they already have access in their AWS Identity Center. Entra gave me quite some trouble, so we moved to AWS since we are also using AWS..”

Michael Gbojuwo

IAM Engineer and Cloud Administrator at Novasol Technologies Ltd

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“Okta Platform is one of the identity management tool products that can completely take care of user lifecycle management along with authentication and authorization purposes, maintaining compliance with respect to organizational needs. The product is very popular in terms of identity management software where there are peers compared to Okta, such as Entra, Ping, and OneLogin, but Okta Platform stands first in my experience because the user interface is very good and it is very easy to use.

From the benefits point of view, using Okta Platform helps the organization by allowing us to seamlessly onboard and offboard users. We can automate the process without needing manual intervention in terms of organization management, especially when working with a high user base ranging from a million to 10 million, depending on the organization. By using Okta Platform, we automate user lifecycle management, assigning accesses based on roles automatically as users onboard. For example, if you belong to HR, the accesses you need will be automatically assigned with the help of Okta Platform.

Okta Platform helps secure access to cloud infrastructure, APIs, containerized workloads, or AI/GenAI services in our organization through Okta AI Agent. With its help, we can perform various specialty features within Okta Platform, including deploying tasks automatically as per AI recommendations.

Okta Platform supports both human and non-human identities in our environment, such as machine-to-machine access. For now, we have not developed and deployed AI agents, but we are currently working with machine-to-machine integration and plan to implement AI agents in the future to reduce manual intervention, which is still under process.

In my eight years of experience, I have worked with Okta Platform in various industries, including healthcare with Kaiser Permanente, financial services with Prudential Financial in banking, financial, and insurance domains, as well as a travel industry called Global Business Travel. Currently, I am working for a financial firm. For all these organizations, we manage everything using Okta Platform as an IDP tool.

Regarding improvements I would like to see in Okta Platform, I notice that they release updates monthly with new features. Some features may still need to move into production, but they can be implemented in a test environment. One improvement is the introduction of passwordless authentication, using passkeys, which allows users to authenticate through their mobile devices using biometrics. This has been one of the best features of Okta Platform recently..”

Rayavarapu Sairam

Customer Identity Engineer - CIAM at American Express Global Business Travel

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“When I stepped into the project, it was already set up. From what I know, it was straightforward and integrating it with Workspace was not a big issue..”

Ayush Singh Sengar

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Dev Ops Engineer Google Cloud at a consultancy with 11-50 employees

“Okta Platform setup process is straightforward, as it operates on the cloud. There is no installation or deployment required; upon purchasing directly from Okta, you only need to register and log in. Additionally, they offer a 30-day trial version to explore all features before committing to the product..”

Rayavarapu Sairam

[Read full review](#) 

Customer Identity Engineer - CIAM at American Express Global Business Travel

“What I did was an integration with AWS. I created the metadata and I told Okta Platform to provide me the metadata. I input it in AWS so that Okta Platform is the IDP of AWS. This is how we work with AWS and Okta Platform..”

Michael Gbojuwo

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IAM Engineer and Cloud Administrator at Novasol Technologies Ltd

“For me, the initial deployment of Okta Platform was already completed for most of the clients because you get built-in support from Okta Platform, so that is majorly the case. For the current client, the tool itself is not decided, so I have not worked on an Okta Platform deployment..”

Verified user

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Assistant Manager at a tech vendor with 10,001+ employees

“I participated in the initial setup of Okta Platform, which allowed me to understand its configuration better.

“I found everything straightforward during the initial setup; however, I did encounter some challenges with integration..”

Jay Klinkowsky

CEO at Everyday Identity

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“The usual setup process for Okta Platform starts with onboarding applications if a company has a number of applications to enable single sign-on. Second, if a company wants a new set of policies and automations, such as revoking access within a specific timeframe, you can use connectors in workflows to create this functionality. You can create connectors that disable an account when a user is no longer accessing an application, serving as governance or a license saver.

Installation for Okta Platform is very easy and uses a plug-and-play approach that will take hardly three to four hours. However, the pre-installation steps require testing based on those requirements. If you have a large number of applications to use, you need to take more extra precautions. Installation-wise, it is simple with just a download and install of agents or configuration of workflows, which is a matter of time that could be one day or something. However, it is based on the situation at the client's side. You need to understand the client's requirements and properly relate them to Okta Platform, which will differ from client to client. I cannot tell that this is very much easy to implement because some clients have environments with dependencies..”

Suresh Marrivada

Senior Consultant at Deloitte

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Customer Service and Support

“I have not needed to contact customer support for Okta Platform because everything works for me. When there are issues, it has been another team handling the situation, and as far as I know, everything works fine without issues..”

Laercio Simoes

Owner at HPC Brasil

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“Okta Platform's customer support has been average in my experience. We handle most issues ourselves, so approximately once every few years we have to contact support, and it has been neither good nor bad..”

Roberto Franceschetti

IT Security Architect at a tech vendor with 11-50 employees

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“We never interacted with Okta Platform customer service because everything worked fine. The sales team may have been involved, but from the solution side, we never reached out to them. We used to reach out to Google Workspace mostly. I am not very sure about their support capabilities..”

Ayush Singh Sengar

[Read full review](#) 

Dev Ops Engineer Google Cloud at a consultancy with 11-50 employees

“I would rate the tech support of Okta Platform as nine out of ten because they are very responsive. You can raise issues based on urgency using classifications such as P1, P2, P3, and P4, and you will receive a response within two hours for P1 and within four hours for P2.

They provide support globally, assigning dedicated resources based on your location. For example, if you are in India, they will provide someone from India to align with your time zone..”

Rayavarapu Sairam

[Read full review](#) 

Customer Identity Engineer - CIAM at American Express Global Business Travel

“We do communicate with the technical support of Okta Platform, and they have exceptional knowledge of what they are doing. They have three types of supporting models such as gold, diamond, and premium plus. They are reachable and have a toll-free number that you can call anytime for assistance. They also have a networking team with very good support. Every type of issue has a proper team to support it, so you do not need to go to multiple teams. When you write the description, it will specify whether the issue is related to MFA and which MFA support to reach out to, or if it is related to developers and which developer support to contact. Earlier, you would go to the support team and they would segregate it and raise the case in the backend with the developers.

I rate the technical support of Okta Platform as nine out of ten. The one percent adjustment is due to time zone differences. Although you have 24/7 support for all time zones, there will be some gap from one time zone to another time zone..”

Suresh Marrivada

Senior Consultant at Deloitte

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“We use S3 and Identity Center with Okta Platform. We use Identity Center because we have some apps on it. The users that we create on Okta Platform are the users that can have access into those apps in Identity Center. S3 is what we use. Lambda is not used as much, but S3 is used.

Regarding service support and customer support, it would be preferable if it were easier to get in contact with them. I have only spoken to one Okta Platform representative, and the last person I was supposed to talk to did not follow through. Sometimes I wonder if it is because we are from Nigeria. Nevertheless, it should be easier to contact them, whether through email or an AI agent that we can talk to so we can know basically what is needed. There should be ways we can easily contact them. I am certain that all the information gathered will be given to the right persons and they should work on it..”

Michael Gbojuwo

IAM Engineer and Cloud Administrator at Novasol Technologies Ltd

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Other Advice

“Based on my work with Okta Platform, the advice I would give to other organizations is that Okta Platform is excellent when it comes to app integration. If you want to do app integrations, you cannot go wrong with Okta Platform. The way they create users, the way they create groups, the type of rules you can add to groups, the permissions, and Just-in-Time access are all excellent. When it comes to identity and access management, Okta Platform is in my top two solutions. It is one of my go-to choices. If you want to do anything with identity and access management, Okta Platform is your go-to solution.

I give Okta Platform an overall rating of eight out of ten..”

Michael Gbojuwo

IAM Engineer and Cloud Administrator at Novasol Technologies Ltd

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“Regarding Okta Platform's AI capabilities, you have an expectation of 100 percent accuracy and reliability. I think that is relatively easy if you have an IMCP for Okta Platform that guarantees everything is working. It is another aspect that should not require thought; it should just work seamlessly for authentication implementations.

“Okta Platform helps secure access to APIs, containers, and [Kubernetes](#) in our architecture. However, I do not have any AI services in our production environment yet.

“My advice for others looking into using Okta Platform is that it is a great solution that works well, but they should pay attention to the cost. With a lot of users on the platform, it could get expensive, so they should do the math to see if it works for their specific use case. Overall, for features, I think Okta Platform is satisfactory and usable without problems. I would rate this review a 9 out of 10..”

Laercio Simoes
Owner at HPC Brasil

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“If you want to voluntarily make changes, keep in mind they cannot be deployed directly in Okta Platform as it runs on the cloud.

While there are limitations associated with Okta Platform regarding specific features and usage caps based on licensing, I personally have not encountered major issues. Licensing allows for limitations based on the number of users; exceeding these caps incurs additional costs.

Since implementing Okta Platform, I have noticed measurable security and operational improvements in our cloud-based workloads through a feature called Okta Workflows. We automate the repetitive tasks with the help of Okta Workflows. For instance, on a daily basis, we face recurring incidents which we

automate with Okta Workflows instead of using a scripting language such as PowerShell. It is a no-code platform where you can drag and drop options to automate tasks by building functions, making it ideal for daily operational activities.

Every product can be improved upon since nothing is perfect. Okta reviews its patches quarterly, and if you identify gaps, you can recommend improvements, and they will communicate potential fixes and deployment timelines as a follow-up for your suggestions.

At this point, I would like to see improved logging and monitoring features within Okta Platform. Currently, we use Splunk for monitoring purposes, which is integrated with Okta. If they could develop monitoring features within Okta Platform itself, it would eliminate our dependency on third-party tools, but I have been informed that their teams are working on this and it may take time.

I would rate this review an 8 out of 10..”

Rayavarapu Sairam

Customer Identity Engineer - CIAM at American Express Global Business Travel

[Read full review](#) 

“We did not use Okta Platform for GenAI purposes, so I cannot comment on that.

“We did not use it for containerized workloads for authenticating those workloads. It was a basic configuration for [SSO](#) into our Google Workspace accounts. We did not use Okta Platform for that. We had a different workflow for that. Basically, we used WIF for containerization purposes and we had a sync with [GitHub](#) as a workload identity pool. That was a different setup, but we did not use Okta Platform for authenticating the pipelines and containers.

“We also had service accounts in our Google Workspace. Everything was synced. Service accounts have a different identity compared to user accounts. It was not

very different. We used the same protocols of SSO.

“Previously, before I joined the project, there were a lot of issues authenticating via the traditional Google methods. We had to integrate a lot of in-house apps and external third-party apps. That posed a security risk because if we provided access to all the Google access scopes directly to those apps, it would be a nightmare. We configured them via Okta Platform through our SSO, so that only the authorized personnel were able to log into those applications and not everyone could have access. I saw a lot of improvement in the overall security posture.

“I do not have any recommendations. My experience has been fair. Okta Platform should focus on remediating the vulnerabilities in the ever-evolving AI landscape because the [IDP](#) is critical. If someone has access to the [IDP](#), they can get access to the whole system. They should keep evolving. The review rating I have given for this product is 9..”

Ayush Singh Sengar

Dev Ops Engineer Google Cloud at a consultancy with 11-50 employees

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“Okta Platform made the login process seamless for me by providing security measures for critical applications like GitHub, a major tool for developers. It prevented unauthorized access, ensuring production code remained secure, especially when employees transitioning from their roles could pose risks to the codebase.

“Between 2020 and the beginning of 2022, I thoroughly tested a Java API above Okta Platform API and observed how Okta Platform secures logins and roles efficiently. I found it effective in managing user roles, allowing for efficient upgrades from regular to admin roles, demonstrating that Okta Platform is a highly secured tool for authentication and authorization with good performance.

“Mainly at Melio, I experienced quick and secure logins to GitHub and other accounts, which I wanted to protect from unauthorized changes. Okta Platform

allowed for this level of security, ensuring that only authorized individuals could access and modify sensitive information.

“Okta Platform does not protect non-human identities beyond that, as we are not an IoT organization and primarily operate services that transfer money from our system to banks or credit card companies, lacking security for routers or IoT devices.

“I have not personally noticed measurable security or operational improvements since implementing Okta Platform, as I mainly interact with it as a user rather than as a DevOps or IT professional.

“My advice for others considering Okta Platform is to design your security, authentication, and authorization roles thoughtfully, akin to [IAM](#) and Identity [Access Management](#) on [AWS](#).

“I do not have any additional thoughts on Okta Platform except for one inquiry regarding its performance on secured cloud platforms, particularly under Israeli cloud security solutions and how well it manages heavy loads. I give this product a rating of 8 out of 10..”

AmielPeled

Ai Test Automation & Devops Tech Lead at ovalix

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“We work as a distributor and all our partners and customers use Okta Platform, so that's really useful because we can integrate easily to all the applications of our partners and customers, but also with the cybersecurity ecosystem of solutions like CrowdStrike and Zscaler that we use in our company.

“The best thing that I'd like to share is the integration between Okta Platform and CrowdStrike, but also with other software that are standards. For example, we are Microsoft customers, but we don't use the identity of Microsoft; we prefer to use Okta Platform that has several integrations and an easy interface to configure all

those aspects.

“The positive thing is that Okta Platform is a software-as-a-service with a subscription model, making it really easy to use. If you need to add some employees, it's really easy to add in the interface. We have customers that use Okta Platform, and what they say about Okta Platform is that it's a standard of security, allowing them to integrate the solution to their applications. For example, if they are a software house or something similar, the integration with their own solutions is the best feature and the best aspect of Okta Platform compared to other competitors.

“For sure, the security improved after implementing Okta Platform. Also, the timing for the delivery, as mentioned, was really easy, and today we can save a lot of time to log in and manage the identity to our standard cloud applications that we use. The improvement of the security is one of the most important aspects for us as a cybersecurity distribution company.

“Another improvement is not regarding the platform itself but more about the services. Okta Platform, especially in Europe where we are based, could improve the level of service. In some situations, I think it's not at the same level of the quality of the platform.

“At the moment we are not using those features of Okta Platform, but some customers of ours are using them, and I can say that overall, at a high level, Okta Platform is investing really well because they want to be a player that can support. To be honest, we are not using that at the moment.

“Okta Platform is deployed in a public cloud in our organization, which is really important for us. Okta Platform is definitely helping us to improve the identity and access to the public cloud providers because we also use [Microsoft Azure](#) and [AWS](#) to provide services to our partners and customers. Setting Okta Platform and using Okta Platform as our identity platform solution is really important for us. I would rate this review an 8 out of 10..”

Giovanni Bombi

Vendor Success Manager at Westcon Europe

[Read full review](#) 

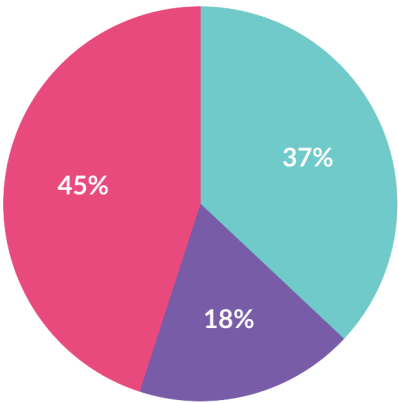
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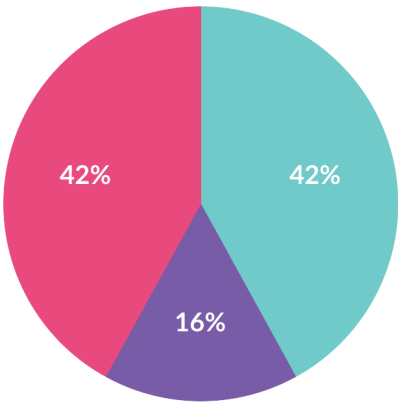


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