aws marketplace

Planview AgilePlace

Reviews, tips, and advice from real users

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Product Recap

Planview AgilePlace

Planview AgilePlace Recap

Planview AgilePlace provides an intuitive platform for managing and visualizing work, supporting task tracking, Kanban boards, and agile management while enhancing collaboration and transparency.

Planview AgilePlace is a tool for tracking and optimizing team workflows through visual boards and advanced features like swim lanes and lean methodologies. It integrates with Power BI, facilitates strategic planning through its card status updates and Scrum integration, and improves project prioritization with resource management and financial tracking. It stands out due to its intuitive design and ease of use. While effective, the platform could enhance integration with Enterprise One and JIRA, improve customization, and offer better time-tracking functionalities. Enhanced reporting, dashboard capabilities, and API access are also anticipated upgrades. Users desire further enhancements in AgilePlace's recurring card functionalities and industry-specific agile project management features.

What are the key features of Planview AgilePlace?

- Customizable Kanban Boards: Design boards with swim lanes and dependencies for efficient task management.
- Visible Work Tracking: Improve transparency with clear visual workflows and defined card status.
- Integration Capabilities: Seamless connectivity with tools like Power BI for improved data analysis.
- Efficient Reporting: Generate comprehensive reports to support strategic decisions.
- LeanKit's Interface: Navigate tasks easily with an intuitive layout and agile features.

What benefits should users look for in Planview AgilePlace reviews?

- Enhanced Collaboration: Foster teamwork through shared visual management tools.
- Strategic Planning: Utilize Scrum integration and resource management for effective planning.
- Improved Task Management: Streamline workflows with tailored Kanban boards and visible progress tracking.
- Enterprise-wide Integration: Connect with systems like JIRA for comprehensive project oversight.
- Usability and Visibility: Benefit from an intuitive platform that simplifies project tracking and execution.

Planview AgilePlace finds application in industries requiring agile management and task visualization, such as technology and finance. It supports project management from initial requests to closure, aligning team priorities and enhancing workflow management. Teams leverage its capabilities for planning, resource allocation, and capital project tracking,

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integrating seamlessly with enterprise systems to deliver outcomes efficiently.

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Valuable Features

Excerpts from real customer reviews on PeerSpot:

- "Every feature is valuable. LeanKit is a Kanban-based tool where you have a visual interface that you can use to create various cards and to create boards to house those cards. You can create a board for managing project work. You can create a board to do PI planning. It is pretty close to the agile way of doing business."

  Validated user

  PM Systems Analyst at a insurance company with 5,001-10,000 employees

- "LeanKit is amazing when it comes to getting answers about a given card's status. That's one of the biggest takeaways that we've had. The status is right there on the board. Everybody can see it. You just click on it and it gives you everything that you need to know, especially the comments feature because it gives us a timeline of updates. We use that a lot where we write a comment on the card and then we can see and track progress as we move it across the board."

  Validated user

  Perfect Execution Manager at a manufacturing company with 10,001+ employees

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"The transparency that it brings is valuable. I like to look at things from all angles, and sometimes, flip chart paper on a wall and sticky notes are better than something on a screen, but the way they've made it accessible from all points for anyone within an organization is great. As a project management guy, sometimes, you have to force people into new environments where they have to see what you're talking about. Any screen is a barrier, and people got to get into the screen. How do you know they do? You don't necessarily know, but you are getting around that barrier with a countermeasure of making it accessible to as many as possible. So, everyone can jump in there and see everything. It is fully transparent, and I like that. This is one thing that helps."

Mason Zantow

Process Improvement Facilitator-Lean Six Sigma Black Belt at a healthcare company with 10,001+ employees

"Adoption across stakeholders and visibility have been the biggest success for us with LeanKit."

Validated user

Business Consultant at a financial services firm with 501-1,000 employees

"I would say it's highly scalable. LeanKit can scale across the enterprise easily. Every business could probably find a use case for leveraging LeanKit."

Validated user

Executive Support Team Leader at a manufacturing company with 10,001+ employees

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"People found the ability to set up different lanes and the ability to see where they're within the progress most valuable. They can use different colored cards or sticky notes, and then they can separate out which cards belong to a department or the initiative they're working on. They can filter who's working on it, and I've got good feedback about that."

Validated user

Works with 201-500 employees

"The "Blocking" feature has helped our scrum masters track impediments and share them at the program level to stakeholders with accountability and detail so that they understand and the action items which can be noted easily."

Validated user

Director, Solution Strategy & PMO at Verisk Analytics

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What users had to say about valuable features:

"The tracking of work has been the most valuable for our company. Holding people accountable for the cards they're assigned and the progress that's being made has been valuable. I know that our development teams have been very interested in it. I'm not familiar with Jira, but I know that they consider LeanKit better. ."

Validated user

Read full review

Executive Support Team Leader at a manufacturing company with 10,001+ employees

"Every feature is valuable. LeanKit is a Kanban-based tool where you have a visual interface that you can use to create various cards and to create boards to house those cards. You can create a board for managing project work. You can create a board to do PI planning. It is pretty close to the agile way of doing business.

The Board Layout Editor is excellent in terms of flexibility. They have been improving its usability. Their development is very much agile, so for any feedback that we give them, they let us know if and when they would act on our request for enhancements or change, and then they make those changes. They are responsive.."

Validated user

Read full review

PM Systems Analyst at a insurance company with 5,001-10,000 employees

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“The "Blocking" feature has helped our scrum masters track impediments and share them at the program level to stakeholders with accountability and detail so that they understand and the action items which can be noted easily.

We use it for our Scrum of Scrum Impediment Executive Action Team Meetings daily because it allows us to view all of our impediments in one place and shows us what exactly is being blocked, (i.e. Program Increment Goal, Sprint Goal or an Epic).

The dependency features are also very valuable as there are many to track in a given Program Increment; that also allows us to review them during our Big Room Planning. .”

Validated user
Director, Solution Strategy & PMO at Verisk Analytics

Read full review

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"The most valuable features for us are resource management and financial. Before LeanKit, we were doing project management in Microsoft Project. We were able to plan and schedule in it, but we were not tracking resource allotment or the availability of the resources. We have started to track them now.

We are able to do this because the reports that go out to stakeholders and the executive leadership team are richer. This helps us prioritize our entire portfolio and decide which projects we can take and which we need to decrease in priority in order to reassign resources to new, priority projects.

LeanKit helps us a lot not just in terms of planning internally but also with making outside people understand why a project is getting delayed or postponed or is going on hold.

Because LeanKit is so flexible, our ability to make predictions comes down to educating stakeholders on how the cards work. The card's health feature lets us know whether we need to make adjustments. It gives us an idea if, for example, someone has taken up too many tasks.."

Validated user

Business Consultant at a financial services firm with 501-1,000 employees

Read full review

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- The visual management – the ability to track where things are at any point.
- We can assign a task out to folks in an easy way.
- The connection with Power BI for reporting.

Using the tool seems to save time versus trying to do things in a regular manner. It is highly collaborative; everybody can see things in one place. It is a highly functional, but pretty simple tool. That is hard to find: A tool that has a lot of functions, but is also simple.

We use all the boards. We use them because we are trying to track savings. People identify an idea for how to save money, and that goes in one lane. As that idea progresses into actually being implemented into a project or production, then they move that card along the different lanes to show that it went from an idea to something that got implemented in production. That is how we move things along the card. We then hook up Power BI to be able to add up all of that savings across the company.

The Board Layout Editor is pretty flexible. In general, we are pretty happy with it. We are happy that you can upload from Excel, which to get us started, which was super convenient.

You can get the answers that you need about a given card's status easily. You just know where everything is. If people are updating it and using it, you can see that at a glance because it is a visual tool.."

Validated user

Manufacturing Manager, Capital COE at a manufacturing company with 10,001+ employees

Read full review

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"The reporting and the readability of the boards are the most valuable features. With LeanKit, I can just see a card and have so much information at a glance, as opposed to JIRA, where I actually have to click into all of my tasks and stories to see specific information about it. The usability of it and the readability of it is so much better than what JIRA is. JIRA's reporting is flawed and it doesn't really provide anything that users want unless they export all of the data. Whereas LeanKit has all the data in it that a lot of people need and if it doesn't have it, it has the ability to export said data and add it to a Power BI report. We didn't integrate JIRA and LeanKit at all. We went directly to LeanKit.

We use the board layout editor quite a bit. We have a board administrator for every board and advise them to customize it as they see fit. So far, no one's really done a horizontal lane. It's more like a vertical split on anything to do any customization but as people get more into using their boards, some sort of hierarchy might take place eventually. Now, it's at a point where it's a very basic high-level use. And as users use the boards more, it will be a growing experience because they'll be able to do more with it than what they could with JIRA.I enjoy the flexibility of the board layout editor. It's nice to be able to make a board look how we want and that's why we have that board and those board administrators. With JIRA, we had an admin for the entire site, as opposed to a board administrator. All the requests went to one person and they had to do it. It was very tight-knit and complicated to customize it. But with LeanKit's board layout editor, it's so much more easy and flexible to get customizations done to make our board look how you want.

We really enjoy the reports that are in LeanKit. The only thing that would improve it, would be the ability to create customized reports. Specifically, we're looking at the customized field that you can add to a card. That information is not able to be reported on. It would be nice if it were in the application itself rather than having to export the data, like the readability of the reports within Planview or within LeanKit. I don't have any numbers. We haven't done an assessment yet on how our teams are utilizing the reporting within LeanKit, and my team doesn't really use the reporting functionality as much as we should.

LeanKit has reduced our cycle time by a considerable amount.."

Derrick Johnson
Application Analyst at a non-profit with 51-200 employees

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Other Solutions Considered

"Jira is the only comparable tool we used previously, but there is very limited use of it within the company. Only the IT development organization uses it. ."

Validated user
Executive Support Team Leader at a manufacturing company with 10,001+ employees

Read full review

"We didn't evaluate other options because the way our license was structured for our other software allowed us to use this as well. So, it was like, "Oh, we now have access to this. Cool.".."

Validated user
Works with 201-500 employees

Read full review

"We already had Jira in our organization, so we looked at Jira. We decided to go with LeanKit because we were looking for a simple Kanban-based application. Because we had already used Planview's Enterprise One application, we thought we could try LeanKit and see how it works, and we have been with it for three years.."

Validated user
PM Systems Analyst at a insurance company with 5,001-10,000 employees

Read full review

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"We explored a couple of different options with DevOps, Microsoft Planner, and monday.com. We definitely looked around at different options. Ultimately, LeanKit offered the most flexibility and customization of the actual boards, which we really liked. I think that allows us to make it exactly what we need in terms of the Kanban board and style.."

Validated user

Perfect Execution Manager at a manufacturing company with 10,001+ employees

Read full review

"We previously used a solution called BrightWork. Comparing LeanKit to BrightWork is not appropriate because of two things. Firstly, Brightwork is one-tenth of the price of LeanKit. Second, Brightwork sits on top of SharePoint. It utilizes SharePoint features and converts them into a project and portfolio management solution. It was a good solution but not very intuitive. It also didn't have an online version. ."

Validated user

Business Consultant at a financial services firm with 501-1,000 employees

Read full review

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"Before LeanKit, we were using Planview's Enterprise One application, but that application was more for the traditional way of project management, but of late, I feel it is gearing more towards agile. So, we've used that, but mostly, it used to be spreadsheets. We replaced spreadsheets with LeanKit, and the plan is that we're going to integrate Planview LeanKit and Jira. That's the future vision.."

Validated user

PM Systems Analyst at a insurance company with 5,001-10,000 employees

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ROI

Real user quotes about their ROI:

"We haven't gotten that far yet. But, we had tremendous pressure on us from the board to move to Agile project management. LeanKit has helped us demonstrate our Agile methodology. ."

Validated user
Business Consultant at a financial services firm with 501-1,000 employees

Read full review

"I can't scientifically say that we have seen an ROI, but I would say for sure anecdotally. I can't quantify it in the circumstances related to my interim deployment, but it really helped us a lot.."

Mason Zantow
Process Improvement Facilitator-Lean Six Sigma Black Belt at a healthcare company with 10,001+ employees

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"The way our licensing is structured makes us more likely to stay or not want to go and look at other options. The overall value proposition with Planview is good. The more remote we've had to work, having these things that anybody can access is important.."

Validated user
Works with 201-500 employees

Read full review

"If I had to guess, people are spending 25 percent less time tracking their savings than they were before. It is simpler and easier to use, so we can get done what we need to get done with a little less administration/bureaucracy.."

Validated user
Manufacturing Manager, Capital COE at a manufacturing company with 10,001+ employees

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Use Case

"Predominantly, we are using LeanKit for our agile management. Basically, we are a PMO. We belong to the PMO organization within our company, and we deploy products that are used by our project management team. Typically, we use LeanKit for that purpose.

LeanKit is a SaaS application. They update the version, and everybody gets the same version, as far as I understand. I don't think we are going to be in a prior release and then jump into the new release. ."

Validated user
PM Systems Analyst at a insurance company with 5,001-10,000 employees

Read full review

"In our organization, a lot of individuals have been using it to plan out their work or keep track. Some people here are using it for things they know are coming but haven't started. They are using it to track the progress of things going on in their department and then be able to see and share it with their staff to give visibility.

We are using its most current version because it is accessed through the web. It is SaaS-based.."

Validated user
Works with 201-500 employees

Read full review

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"With Leankit, our PMO has a single solution and Program Increment Board to integrate teams and projects and align priorities across the entire program – which consists of 22 Scrum teams.

It allows us to track our PI goals, sprint goals, dependencies, and impediments across all of the teams creating extreme visibility and predictability for product owners, stakeholders and the teams. With integration into JIRA and the team boards, it allows us to have one single source of truth while not overwhelming the teams with the added responsibility of manually updating their epics, stories, and/or tasks. ."

Validated user
Director, Solution Strategy & PMO at Verisk Analytics

Read full review

"There is a group in our company that tracks all of the capital spend in the company. They are using LeanKit to track cash and incentives also. It has also been used for incentive tracking since earlier this year.

In addition, various teams are using it for the Kanban board functionality, which helps them track work. My team, for example, created a board to share with our customer success manager. It's shared with Planview and we put cards out there when we have questions or when we need a demo. It's also how we track remote office hours.

There are other groups within the company that are using these boards for various activities. Use cases pop up all the time. We're a very large company.."

Validated user
Executive Support Team Leader at a manufacturing company with 10,001+ employees

Read full review

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"We have several different teams and they all have different boards for tracking, tasks, projects, and then completing work.

I use a board at the department level to track all of the projects that we are working on as a company. At the group level, we have five different technology teams. Each one of those has its own teams. Some of them have three teams, some have one team. I create cards on the department level for projects that we then send down to the individual groups. Those groups then take those cards, create more tasks, and then send those tasks down to the team. The team then breaks those into their daily tasks. I think LeanKit just helps us delegate and send priorities and work down to the different groups and then move things if we need to.."

Validated user

Perfect Execution Manager at a manufacturing company with 10,001+ employees

Read full review

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"We use this solution in a pretty standard way for project management. Most importantly, we start with the request phase, which is one of the most important use cases for us. We were missing this ability earlier. Now, across the organization, any department can provide us with an overview or a business case of why they want us to work on a project by putting a request through.

We created request forms with the help of Planview PPM Pro. These help us gather important metrics. Several gauge stages are included in the process.

There is also an approval process in which we review the request. We have the option to send the request back if we want to ask more questions.

Once the request is approved, we start working on the use case and creating a project out of it. We start by assigning a project manager at which point the request becomes a project. We can then start populating the project in LeanKit with information from the project charter, which is an overview of the project. We can also create project tasks in LeanKit.

Next comes the project planning, execution, monitoring, and closure. The last use case in this entire journey is capturing the lessons learned through the PPM Pro platform by delivering those forms to all the stakeholders. We look at both the things we did right and what we need to learn.

This solution takes us from request to closure. ."

Validated user

Business Consultant at a financial services firm with 501-1,000 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"The initial setup was really easy and cheap. It was so inexpensive.

Our deployment took three months, soup to nuts. We implemented across the whole entire company in three months for our capital savings purpose, which included training. It was pretty easy to train too, because it is a simple tool.."

Validated user

Manufacturing Manager, Capital COE at a manufacturing company with 10,001+ employees

Read full review

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"I wasn't really on the front end, and what I received on the receiving end was pretty smooth. I didn't have a line of sight of how long the deployment took, but if I have to guess, it was done within a few months.

I don't know what their strategy was. I understand that their deployment strategy was to give this out to certain groups of people within their EPMO. I personally recommended they blow this up completely and give it to all managers because I was in this role. I said that it works really well for me as a manager, and I think others would like it too. So, I personally was recommending they really blow this up and give this to everybody.

I believe they have one IT resource that is the gateway to set people up. That's about it. I don't think it is his full-time job.."

Mason Zantow

Process Improvement Facilitator-Lean Six Sigma Black Belt at a healthcare company with 10,001+ employees

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“It was straightforward. It was a piece of cake. It was pretty much knowing how to log in. I may have watched a video. There are good board templates that you can look at to get an idea of how it works. After that, you just need to set up other people. The funny thing is a lot of people were like, "One more thing. I don't have time for this. I don't want to go to one more place." When they started using it, they were like, "Oh, this is so much better." They didn't have anything like this.

We didn't really need any implementation strategy because, for the most part, we were really at the point where we just said, "Hey, there is this tool. If you want to use it, feel free." We haven't really pushed it and said, "Okay, everybody has to use this, and we're going to use it to manage this project." However, anytime we've set somebody up, it has been really easy to get somebody started, and people, in general, are pretty excited about it..”

Validated user

Works with 201-500 employees

Read full review

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"I thought the initial setup was straightforward. It is a simple board layout. The board layout editor was easy to use. At first, it was a little tricky trying to figure out which order I had to do things in as far as splitting the lanes and then adding the lane and moving them around.

We did a slow transition. We went from our traditional method to making cards as sticky notes and putting them on a whiteboard first and then switched over to LeanKit and the actual tool online app. So that entire process of going from our traditional method to using LeanKit fully was about six months, I think.

We went with a physical whiteboard and sticky notes first and then added in the LeanKit board. From there, we started using retros to talk about how we could use LeanKit better and then added more features in, one by one, as far as categorizing cards and adding connections.."

Validated user

Perfect Execution Manager at a manufacturing company with 10,001+ employees

Read full review

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"Deployment took about four months. It was a little complex compared to what we were using before. When you're getting so many features, you want to make sure that you want to use them. So, we took a lot of time to understand the features and how we could use them best.

Although it was a bit more complex initially, today we are in a position where we do not need to make any changes to Planview.

We had some workshops, in the beginning, to discuss with Planview what we wanted to implement and how to do that. Those were the discovery workshops and after that, we had a large number of actual sessions over three months.

It was a pretty exhaustive process, but that is the reason why we are so knowledgeable about the system and we can make changes on our own now.

Currently, we have 55 users. There is a project manager, a business analyst, and a business consultant using it, in addition to SMEs from departments including risks and central operations. It is also being used by the VP of strategy, the VPs of sales, and the VP of world, which is the financial services arm of our company.

These are just the active users, but every department has access to it. ."

Validated user Read full review

Business Consultant at a financial services firm with 501-1,000 employees

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“It was very straightforward. LeanKit is a SaaS application, so implementation is mostly configuration. There is no on-prem option for LeanKit.

You buy the licenses, and Planview implements the space for you. They provide template boards that you can use to have a quick start, and then, you can modify them to fit your process, which makes it very simple. They have templates for various methodologies. They have a template for sales; they have a template for DevOps. There are quite a lot of templates. We picked their templates for PI planning, and it was very quick.

One of the main processes for its implementation is that you need to get all the security clearances and establish a single sign-on. Once the paperwork was complete, it took a week. We did have a strategy, and we went through that. So, basically, most of it was securing IT security clearances. Because this is a SaaS application, we needed to ensure that we comply with all the security requirements before we use the application. We had to ensure that we have non-disclosure agreements and business associate agreements with any company we do business with, so we had to get an agreement in place. After that, we bought the licenses that we wanted.

Once that was done, we had meetings with the Planview LeanKit team to set up a single sign-on. We didn't want to use a specific user ID password, so we discussed implementing that and the requirements associated with it. They worked with our IT infrastructure team to get the setup for single sign-on, and they had to do certain integrations with our other internal systems so that we had the ability to add users and manage users. We worked with Planview to get the single sign-on in place and set up all the certificates for a secure connection, and we got access.

We had already done prep work on how we planned to implement the boards and how we planned to do our work, so we started with it. Then over time, we have reformed our boards and the methodologies on implementing as we learn more and more to make our work efficient.

It doesn't require any maintenance. They update the version

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regularly. Sometimes, we can request to be added to some of the features that they have implemented so that we can do testing or something like that. ."

Validated user

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PM Systems Analyst at a insurance company with 5,001-10,000 employees

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Customer Service and Support

"I have found their technical support to be helpful. I have opened a few cases with them and they've been very responsive and helpful with all the questions that I've had.."

Beth Noser
Applications Analyst at University of Kansas Medical Center

Read full review

"I use them all the time for many different things. My experience with them has been really good. I haven't had any issues. I always got the help that I needed and within a good and reasonable amount of time.."

Validated user
Works with 201-500 employees

Read full review

"The technical support is really good and very prompt. It's quite impressive compared to our experience with other vendors. They respond to emails almost immediately. Also, a specific case will stay with one person usually so we don't have to spend a lot of time explaining the issue over and over with the next person who picks up. ."

Validated user
Business Consultant at a financial services firm with 501-1,000 employees

Read full review

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"I have not used their technical support for an issue. I have only used them when we needed to renew our secure certificate.

We've been using LeanKit for almost three years. In the beginning, we weren't much aware of it, but now, we are very much aware of it. The reason for not using their help is because we know how the application works. New people in our organization have to go through the videos that Planview has provided for LeanKit. We also give peer-to-peer training. So, in general, we all know this application because we've been using it for a while now.

LeanKit conducts a webinar every month. We attend those webinars so we know what the new features are. That webinar also shows how we all can use it. In a way, we are getting trained by attending those webinars.."

Validated user

PM Systems Analyst at a insurance company with 5,001-10,000 employees

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“We meet with our Planview representative once a week. If we have any questions, we just ask her, then she gets us the help that we need, which is just little stuff. We have a good account rep. I don't know if everybody's experience is just like ours because we have a super good account rep.

The support is very good. We have had no issues with them. If we have an issue, then they fix it. If we have a question, then they answer it. If we want an enhancement, we can generally figure out where that is:

- Are they going to do it?
- Are they not going to do it?
- The general timing.

The one thing I found interesting about Planview, as a company, is they don't commit to something they can't do, which can be very frustrating because that means you may never get a date. They won't tell you that this will be done by this date, unless they are sure it will be done by that date. It can be frustrating, because you are like, "Well, when?" However, they will not commit to a date unless they know it. There are pluses and minuses to that..”

Validated user

Manufacturing Manager, Capital COE at a manufacturing company with 10,001+ employees

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Other Advice

“I think the first time I used it it was a little tricky to figure out how everything worked as far as adding a lane goes, for example, or moving it up and down and splitting it vertically or horizontally. But once I figured it out, it's straightforward.

I use the Card Health feature to go in and see how a card's doing. I don't know if I've used it that much when it comes to planning for deadlines. I use it more to look back on how things are doing and then update our process. So if we see a bottleneck, we will point it out and we will talk about if we need to change anything in the future, I don't know if I've used it much for looking forward though.

The Card Health activity stream makes it easier to quickly look back and see where we have bottlenecks.

Our cycle times have reduced by 50%. They are now half as long as they used to be..”

Validated user
Perfect Execution Manager at a manufacturing company with 10,001+ employees

Read full review

“Reporting has been the best part for us. It gives us more information than we could provide earlier. Thanks to these reports, we can easily make our case for why we can or cannot take on a certain project or why we will have to remove the focus from something else to get a particular project done.

We can also create high-level reports for the board, which we do every quarter.

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The Board Layout Editor is very flexible. We have been able to change with help from LeanKit, so we find it very flexible.

With the card health activity stream, the project manager becomes more sensitive to the way they have been assigning work to people. At the same time, it also allows them to approach stakeholders more easily and help them understand why some things need to wait and why others would not be delivered as per their expectations.

It has only been six to eight months since we started using it, so I don't know if it has reduced our cycle times, but I'm sure that it will.."

Validated user
Business Consultant at a financial services firm with 501-1,000 employees

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"I would highly recommend this solution to others. I would definitely ask others to take a look at the application and evaluate it. We have really benefited from it from the delivery perspective as well as from the perspective of planning the work. It is very simple and intuitive. It doesn't need too much training. Any new person who comes in can pick up the features and start using it very easily.

The LeanKit team has been adding new features, which is another good aspect. They have very recently introduced KPIs, which is where the industry is going. We hear a lot about it. Even our organization is talking about KPIs. LeanKit is very responsive to any feature requests that we provide.

We have Jira in our organization but not in our team. We have only been using LeanKit. We don't use its integration with Jira at all, but we do have plans for that.

I would want to rate it a 10 out of 10, but I won't because there is always room for improvement. So, overall, when compared to all Kanban-based tools, I would rate LeanKit a nine out of 10.."

Validated user
PM Systems Analyst at a insurance company with 5,001-10,000 employees

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"LeanKit's email functionality is nice. I get emails whenever something happens with a particular card so I do not have to constantly go into LeanKit and check on cards for status. That's very helpful. It enables faster scheduling of things or collaboration on items.

LeanKit has reduced our cycle times because we are able to collaborate so much quicker with it. Leveraging LeanKit's email capability has been a plus for me. We can also use it to ping people who may not be paying attention to certain cards. It keeps things moving. LeanKit has been more of an enabler for me to keep me on task or on track with what needs to get done.

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In the board layout editor, there's quite a bit of flexibility in how you can set up your swim lanes, etc.

We have not set any standards on how to use the card hierarchy. I have not used any of the more complex linking functionalities. We usually just create parent cards and link child cards to them. In addition, while the card hierarchy has not improved the speed of my deliveries, it has affected my bandwidth.

I would highly encourage others to implement LeanKit. It is a powerful tool and very intuitive. I think it is a great tool. ."

Validated user
Executive Support Team Leader at a manufacturing company with 10,001+ employees

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"The biggest lesson that I've learned from using this solution is that once you are tracking everything, there is a lot more work going on than you think. It's easy to forget that things are going on, or you are going to do this task or that task.

My advice would be that if you're going to use it, you really need to be going in there on a routine basis, and that's probably daily. If you don't go into it tomorrow and you also don't go the next day, then by the time you come back to it, you would be like, "Oh! I was supposed to do that," or, "I forgot about all these other things to do," or, "I've been doing these things, but I haven't been tracking them. Now I have to go add these things up in the last three days." So, you really have to get a routine of using it to get the most out of it.

I don't use its board and card hierarchies, but I know other people have connected cards across different boards. I don't know whether they affect the speed, but it would be less likely for things to fall through the cracks. So, it probably helps in one way because it is always there, and you're always seeing it. So, things don't fall behind.

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I haven't used LeanKit's Card Health feature, but I am familiar with it. We are definitely going to explore it in the future. Similarly, we haven't used it for reporting. There might be reporting capabilities, but based on my knowledge, there are not a lot of reporting capabilities. I haven't used it a lot, and I don't think anybody else has. It is relatively new, and we are at a point where we are just getting people to use it.

It has probably not reduced our cycle times. We used other things to manage projects. In some way, it is helpful because things are always there visually, and you can see them in front of you. So, if you're checking it, you're probably much more likely to get things done sooner because they are visually there.

I would rate Planview LeanKit a nine out of 10.."

Validated user
Works with 201-500 employees

Read full review

"The Kanban approach, in general, is to start wherever you are, but that's very intimidating to a lot of people because that doesn't sound very meaningful. So truly, you have to start wherever you are and just go from there. If you keep that in mind, you're going to understand how this is designed to work and all of the opportunities that this enables. So, just start wherever you are. I learned that quickly. We learned through doing.

To the credit of the designers, it's a very intuitive product. I would advise others to experiment. They should start small and with projects that easily fit into this kind of format. They should experiment and continue to learn and incorporate some kind of daily or weekly standups or some kind of plugging in of stakeholders into it to gain experience to follow this through.

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I haven't delved into customization because I think the simpler, the better. Simple is usually the best way. I've seen a lot of people who customize LeanKit, but I would caution them to be careful because the more complicated something becomes, the more difficult it is for people to engage with it because they're scared of the tool. So, you got to make the tools simple and easy to use. It is excellent that it is customizable. That's a great design. They are balancing simplicity with the ability to expand it and blow it up in a lot of different ways. My hat's off to them.

I have not used its board and card hierarchies. I'm really dabbling in the beginning, and organizationally, we have not really gotten into that stuff as far as I'm aware of. I learned about metrics, and I really want to get into the metric levels of it, but I have not been able to really figure that out too much yet.

Similarly, I have just dabbled into reporting. We still need to explore that and exploit it. I have also not used the Card Health feature much. I know it exists, and I've dabbled in it and used it a little bit. It is a good feature because that's how you tell what's your flow time. It is very interesting, but I don't understand the operational definitions that are being used to generate this input or this information. I saw this literally the other day. I looked at it on my card because I thought this project was flowing pretty well, but I only got a yellow score. I was wondering why only yellow. If I understood more of the methodology of how it is giving me that score, I would probably use it more. That's no fault of Planview. It is my own fault. We didn't really have a lot of training on this. We did get Planview training, and it was okay. They showed us everything, but you need to practice it.

I can anecdotally say that it has reduced our cycle times, but I cannot say the same scientifically.

I would rate Planview LeanKit a nine out of 10.."

Mason Zantow
Process Improvement Facilitator-Lean Six Sigma Black Belt at a healthcare company with 10,001+ employees

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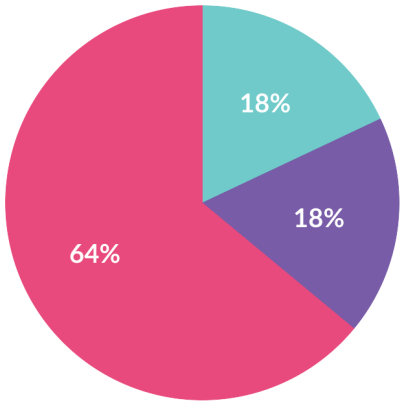

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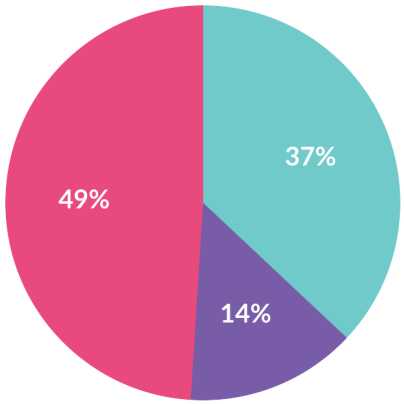

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