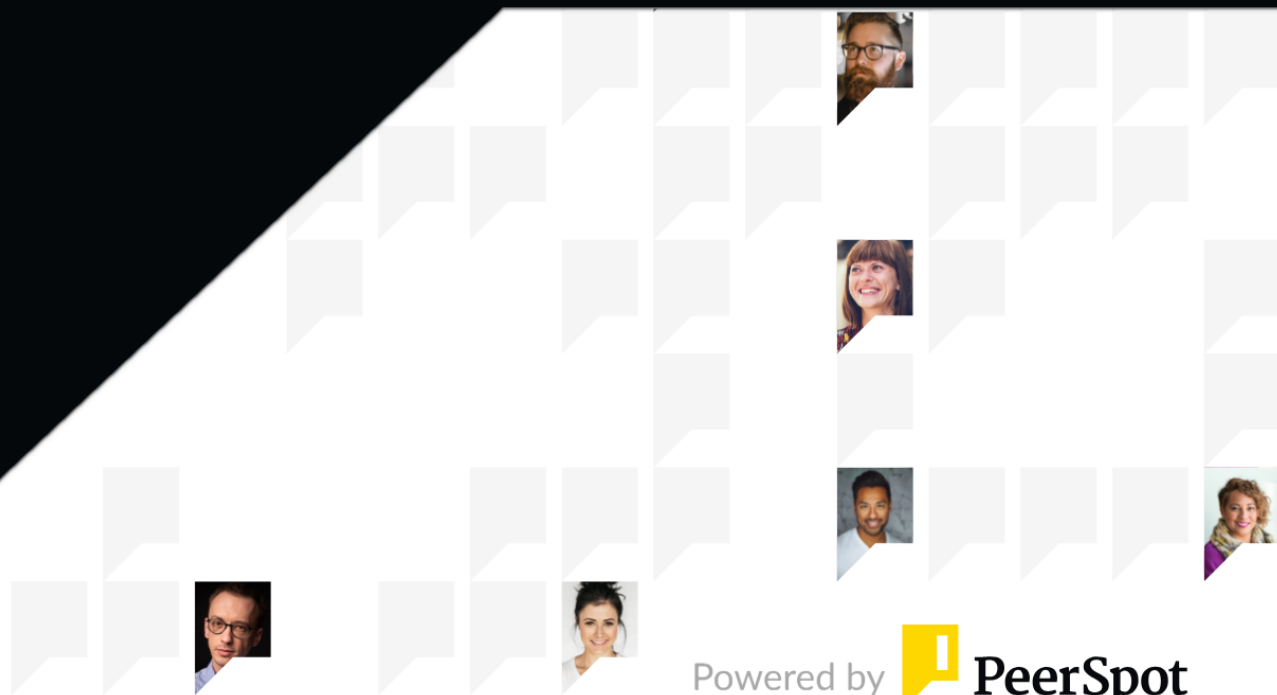




Dropbox Business – Enterprise

Reviews, tips, and advice from real users



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Product Recap



Dropbox Business – Enterprise

Dropbox Business - Enterprise Recap

Dropbox Business - Enterprise enables seamless device synchronization and efficient file sharing with a user-friendly interface. It enhances productivity and security with diverse access options and scalable pricing.

Dropbox Business - Enterprise is a tool for data storage and sharing across devices, offering cloud-based solutions that facilitate communication between team members. It provides a stable performance with integration capabilities, version history, and collaborative tools. Limitations exist in link sharing, permissions management, and mobile interface usability, alongside the need for better real-time collaboration and stronger authentication. Despite these, Dropbox serves as a central repository for critical data, making document accessibility easy.

What are the key features of Dropbox Business - Enterprise?

- **Seamless Synchronization:** Users enjoy smooth data sync across devices.
- **Efficient File Sharing:** Easy sharing and management of documents.
- **User-Friendly Interface:** Intuitive design for power users.
- **Security Measures:** Protects files with robust security protocols.
- **Diverse Access Options:** Access documents from any device, anywhere.
- **Collaboration Tools:** Enhance productivity with team collaboration features.

What benefits should users consider in reviews?

- **Stable Performance:** Maintain reliable file management.
- **Version History:** Retrieve earlier document versions when needed.
- **Integration:** Connect seamlessly with third-party platforms.
- **Scalable Pricing:** Find a plan that fits business needs.
- **Community Support:** Receive assistance from a broad user network.

Dropbox Business - Enterprise is implemented across industries for centralized file management. Corporations use it for backing up crucial data and ensuring smooth collaboration among departments. In education, it supports faculty and students by enabling resource access on any device, while media companies use it to manage large files and creative assets efficiently.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“I really enjoy Dropbox, and I have been using it for probably 15 to 20 years.”



Nancy Hartman

Business Process Manager/ Educational Technologist at a educational organization with 1,001-5,000 employees



“Since using Dropbox Business – Enterprise, it has been a really helpful tool because we have seen it becoming very seamless for sharing files with our clients and customers and our team members, thereby improving our collaboration.”



Raphael Kagotho

Data Analyst at Wells Fargo



“When I talk about improved file security and increased collaboration, I have noticed measurable changes such as fewer lost files and increased security of the files and other data services by eighty percent.”



Robert Jacks

Sr. Software Engineer at PwC



“It is very practical and so easy to upload and download files and carry on without my computer.”



Edgar Paez

Measurement Manager at A3E Ingenieros



“Dropbox offers 24-hour support, both through chat and limited hour calls.”



Anish Khajuria

Research Analyst at Counterpoint Research (Counterpoint Technology Market Research)



“The search functionality and the ability to preview images are quite good.”



Tulanun Jiangpradit

Solution Leader at SCG INTERNATIONAL CORPORATION CO.,LTD.



“For me, the biggest thing is version history. I can easily go back and view older versions.”



Sandra Strydom

Presales Consultant at iOCO Software Distribution (Pty) Ltd (Infor Gold Channel Partner)

What users had to say about valuable features:

Dropbox is primarily used for storing and sharing files, along with backing up files. If someone deletes a file, we can retrieve it from Dropbox. It also features an admin console where we can easily manage users, see which user has access to which content, and how much space they are consuming.

Anish Khajuria

Research Analyst at Counterpoint Research (Counterpoint Technology Market Research)

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“The tool’s ability to share documents and create backups is valuable. The solution is compatible with different platforms like Windows, macOS, and Linux. The security features are important. I rate the security a ten out of ten. The solution is easy to use. It is stable and simple..”

Lorenzo Imperatrice

Software Engineer at Lorenzo Imperatrice

[Read full review](#) 

“For me, the biggest thing is version history. I can easily go back and view older versions.

It's easy to use. Once it's installed on your laptop, you don't even have to think about it.

I like the file versioning. It's helpful if something goes missing or gets changed.

The security features of Dropbox seem pretty good. I've never had any security issues, and it gives me notifications if anything unusual happens..”

Sandra Strydom

[Read full review](#) 

Presales Consultant at iOCO Software Distribution (Pty) Ltd (Infor Gold Channel Partner)

“I really enjoy Dropbox. I have been using it for probably 15 to 20 years. When they first came out, I jumped on the bandwagon, so I have had them ever since. I do enjoy the family sharing plan, so my entire family can use my one plan and my data storage, and we can have shared files or private areas for their own files. That is great. I love the backup features.

“Dropbox does have reporting capabilities. I do not use them much because I use it on a personal level, but I have seen the reporting and analytics that you can get from Dropbox. It is about on par with other cloud-based services. It gives you the same analytics: who has accessed what and who has shared what files, and your basic analytics..”

NancyHartman

[Read full review](#) 

Business Process Manager/ Educational Technologist at a educational organization with 1,001-5,000 employees

“The best features Dropbox Business – Enterprise offers include a synchronized client to synchronize files from our computer to the cloud, and the mobile app is very intuitive. It is very secure, protects our data from any breaches, and provides a means to safely store our documents without having to have physical copies. It also allows for easy organization of our documents in folders and searching the system.

“Dropbox Business – Enterprise enhances cloud access remotely and also seamlessly integrates with our IT stack.

“Since using Dropbox Business – Enterprise, it has been a really helpful tool because we have seen it becoming very seamless for sharing files with our clients and customers and our team members, thereby improving our collaboration. It is very secure and has boosted data security by eighty percent. It also enhances cloud access remotely and has a great return on investment because it saves us time and is affordable for our team compared to other alternatives..”

Raphael Kagotho

Data Analyst at Wells Fargo

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“The best features that Dropbox Business – Enterprise offers include secure file sharing and seamless integration. It is easy to use.

“Out of those features, I find secure file sharing, seamless integration, and ease of use all very valuable in my work. Every feature counts, and it is very important, especially when it comes to secure file sharing. The secure file-sharing capability with external users and features like expiration are highly valuable. This ensures that sensitive information is shared securely while maintaining control over access to the files.

“Additionally, seamless integration has allowed us to integrate it with software such as Adobe and Microsoft, enhancing our experience as software engineers. This integration allows for a smoother workflow and increased productivity. The simplicity of the platform enhances usability for both new and experienced users.

“Dropbox Business – Enterprise can capture activity reports of licensed users and all activity across Dropbox. I can share data in and out of Dropbox easily, and reports of data files shared with non-licensed or out-of-the-firm individuals are easy to generate. Data encryption and security protocols for the business are excellent. Dropbox Business – Enterprise also permits secure partnerships across its platform with additional software providers such as Adobe and Microsoft. It is also easy to remove and add new licenses, scan for lost data, recover data, and clean data.

“Since we started using Dropbox Business – Enterprise, our file security has improved. It is easy to share files with my team members or other people from outside my organization, thus increasing collaboration.

“When I talk about improved file security and increased collaboration, I have noticed measurable changes such as fewer lost files and increased security of the files and other data services by eighty percent. Additionally, Dropbox Business – Enterprise has enabled easy organization and access to documents for compliance purposes..”

Robert Jacks

Sr. Software Engineer at PwC

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Other Solutions Considered

“We use OneDrive. With OneDrive, we can work simultaneously on the same document, which can be quite useful. That's the main OneDrive functionality that I actually like..”

Sandra Strydom

Presales Consultant at iOCO Software Distribution (Pty) Ltd (Infor Gold Channel Partner)

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“I prefer Google One over Dropbox. We use Dropbox only to separate our files. Google One has similar features to Dropbox. However, Google One is better than Dropbox because of the complex environment that Google provides..”

Chris Grego

Business Development Manager at TPIsfotware

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“Against Dropbox, I considered other options like Google Drive and OneDrive. I chose Dropbox over other products for specific purposes and projects while considering that people were comfortable with it. I could have used any other tools, but for specific projects, I use only Dropbox..”

Emmanuel Sikwane

Partner channel manager at Inactic

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“I previously used Google Drive, and the reason why I switched from Google Drive to Dropbox Business – Enterprise is because Dropbox Business – Enterprise does a better job in document organization and sharing compared to Google Drive..”

Robert Jacks

Sr. Software Engineer at PwC

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“Before Dropbox, I used Box. Dropbox, I think, for me was primarily focused on personal accounts and small business for a number of years. They were not really focused on corporate or large company support. They are just now, really in the last two to three years, getting into meeting the needs of business customers more than personal accounts. I see a lot more options for businesses as far as enterprise-level options and add-ons, including signing features similar to what Box offers. That has only come in recently with Dropbox. So they are starting to play catch-up because Box is really working hard to earn large corporation business. I think that Dropbox is losing out to Box. They are fixing that now in the last three to five years. They have been really focusing in on business so that they can be competitive..”

NancyHartman

Business Process Manager/ Educational Technologist at a educational organization with 1,001-5,000 employees

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“I previously used Box and Apple iCloud.

“I switched from Box and Apple iCloud to Dropbox Business – Enterprise because it works better across multiple platforms without taking up too many resources locally.

“I moved away from Box and Apple iCloud because Dropbox Business – Enterprise offers much more cost-effectiveness compared to those solutions. It is also very easy to use, very secure, and promotes collaboration among my team members, clients, and customers globally..”

Raphael Kagotho

Data Analyst at Wells Fargo

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ROI

Real user quotes about their ROI:

“I have seen a return on investment with reduced cost, quicker development turnaround, reduced management hassle, and improved collaboration between clients and team members..”

Robert Jacks

Sr. Software Engineer at PwC

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“From an ROI perspective, I think that the tool has the ability to add a certain level of security to the files stored in it, which is helpful if my computer explodes or something..”

Waichiro Hayashi

Managing Partner at Hayashi Consulting Co., Ltd.

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“The product is worth the money. Irrespective of the geographical location that you are present in, and even if you don't have any storage devices, you can access your data and files with the help of Dropbox..”

GaneshKhutwad

Network security architect at ATOS

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“There's undoubtedly a significant return on investment because we transitioned from the Microsoft SharePoint Live OneDrive solution. Previously, we had a formal user complaint base, but now, thanks to the user-friendly interface and improved performance, we've managed to considerably reduce user complaints. The platform has proven to be effective for our team..”

Shahed-Akhtar

Technical consultant at BTC

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“The solution is meeting our business requirements, but I haven't done a total cost of ownership. What I'd have to do to answer if I have had an ROI properly is to deploy our own storage system and then set up the backup for it locally, in a private cloud environment locally in a data center, and find out what it would cost us to operate. We would probably need an admin in place as well to manage all of it and determine the cost of power, hardware, software, versus what we are paying on a subscription basis for that whole service Dropbox account. I have not done this to determine the cost return..”

Validated user

[Read full review](#) 

Co founder BlackRock Pictures and freelance consulting at a media company with 1-10 employees

“Since we started using Dropbox Business – Enterprise, we have seen some measurable return on investment. For example, it has enabled easy organization and access to documents for compliance purposes. It has been a very helpful tool, especially saving us time by sharing files faster and collaborating on files easily. It has also increased our security in my organization, boosting file sharing security and efficiency in project development by improving how easily we can share project files.

“When I mention an eighty percent boost in data security, it is based on the few numbers of data breaches that we have encountered..”

Raphael Kagotho

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Data Analyst at Wells Fargo

Use Case

We normally use Dropbox for team collaboration and file backup. We use it to store files, share them online, and manage organized groups from our decade-long usage.

Anish Khajuria

Research Analyst at Counterpoint Research (Counterpoint Technology Market Research)

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“Dropbox provides a space where you can get all the required files, and you can also upload anything you require, like any kind of files or storage configurations, which you can then access directly from it..”

GaneshKhutwad

Network security architect at ATOS

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“I generally use it when I want to share work stuff quickly with somebody else because OneDrive can be a pain in the ass.

I kind of just use it as it is without any integrations. .”

Sandra Strydom

Presales Consultant at iOCO Software Distribution (Pty) Ltd (Infor Gold Channel Partner)

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“I use Dropbox on a personal level and do not use it for work. I know some of our projects do, but I have a personal Dropbox account.

“My main use case for Dropbox in general is personal storage, file management, and family sharing with family members..”

NancyHartman

[Read full review](#) 

Business Process Manager/ Educational Technologist at a educational organization with 1,001-5,000 employees

“My main use case for Dropbox Business – Enterprise is that I have been using Dropbox personal for over eight years, and when we began to look for a solution for file sharing, our first instinct was to use our internal network. However, we soon found out how challenging it can be for people to figure out how to navigate shared devices. On top of that, we needed to share files with multiple users who are not employees and don't have access to the network in my organization. Dropbox Business – Enterprise allowed us not only to share files but also to organize and back up important financial and other important documents for more redundancy without the fear of losing local data.

“In my day-to-day work, I use Dropbox Business – Enterprise to share files with individuals outside of our network, and it is easy to quickly access via Dropbox Business – Enterprise app. This is a significant advantage..”

Robert Jacks

[Read full review](#) 

Sr. Software Engineer at PwC

“Dropbox Business – Enterprise is being used across our entire organization to transfer large files that normally cannot be emailed. We also receive large documents on a regular basis from our customers and clients that have the need to send us large volumes of data. We needed a secure way to send and receive these documents, and that is when Dropbox Business – Enterprise came into our minds and we started to use it.

“A recent time I used Dropbox Business – Enterprise for transferring files was when I had to send a large amount of documents securely, and I found Dropbox Business – Enterprise to meet these needs without issue. We can send either one large document or volumes of documents securely. Co-authoring does not work from our desktop, and the documents must be accessed from Dropbox for that to work. I appreciate Dropbox Business – Enterprise because it is very easy to use. All our employees and our clients are able to use it with minimal supervision, especially when we have employees who are scattered in different locations with several working from home and one working out of state. Dropbox Business – Enterprise enables us to collaborate on workflow and to share documents across all various locations in which we have our employees..”

Raphael Kagotho

Data Analyst at Wells Fargo

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“My experience with pricing, setup cost, and licensing shows that the price was competitive compared to other alternatives. The setting was easy and straightforward..”

Robert Jacks

Sr. Software Engineer at PwC

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“The solution's initial setup is very straightforward. You need to download this application to use it on your Mac, Windows, iPhone, or Android devices..”

Validated user

Application Security Architect at Kuehne & Nagel Inc.

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“My experience with pricing, setup cost, and licensing is that the price is relatively very competitive, cost-effective, and affordable because it offers ample storage space for all our files. The setup is easy, and I have not encountered any challenges so far..”

Raphael Kagotho

Data Analyst at Wells Fargo

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“I don't deploy the product since I am just an end user.

The time to deploy the product is something that depends on a user's network. If a user has a 5G network, the deployment won't take much time. The deployment takes time if you operate in a slow network environment.

The solution is deployed on an on-premises model. .”

GaneshKhutwad

Network security architect at ATOS

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“The product's initial setup phase was a little bit complex, but it was not a major problem for my company.

The solution is deployed on the cloud.

Around ten people in my company oversee the product's deployment and maintenance..”

Radek Skrivanek

[Read full review](#) 

Department Leader: Project Leadership Production Compact at SKODA AUTO a.s.

“The tool is easy to deploy.

After the solution is deployed, I just create some commonly used files, and then I drop my documents in Dropbox.

The solution can be deployed in five to ten minutes.

The solution is deployed on a cloud model..”

Waichiro Hayashi

[Read full review](#) 

Managing Partner at Hayashi Consulting Co., Ltd.

Customer Service and Support

Dropbox offers 24-hour support, both through chat and limited hour calls. They are very helpful, and if initial support does not resolve an issue, they escalate the call to senior staff.

Anish Khajuria

Research Analyst at Counterpoint Research (Counterpoint Technology Market Research)

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“I've never needed to contact technical support. I've been able to handle any issues by reaching out to the technical support of the specific productivity tool in use..”

Akos Szirmai

Application Development Specialist at Field consulting Ltd.

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“The customer support from Dropbox Business – Enterprise is one of the best I have encountered. They are very proactive, very supportive, and very professional. On a scale of one to ten, I would rate the customer support at nine out of ten..”

Robert Jacks

Sr. Software Engineer at PwC

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“The response from the technical support team could be faster. They sometimes take two days to reply to an email, whereas sometimes, they respond in two hours. There is nothing specific..”

Smita S

Founder/Director at Thoughtschools

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“I have not really had to use their customer support, so I suppose that is a good thing. I really have not hit many brick walls where I have had to ask for customer support. But when I have, I want to say that it has been adequate. I do not have any bad memories. I do not have any great memories. They just come in, do what they need to do, and get out..”

NancyHartman

Business Process Manager/ Educational Technologist at a educational organization with 1,001-5,000 employees

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“The support is provided by a special area inside of the company. These are people who have the skills for technology issues. They try to configure and teach other people how to use it. We provide the support ourselves and do not have any support straight from Dropbox..”

Edgar Paez

Measurement Manager at A3E Ingenieros

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Other Advice

In our use case, Dropbox provides more control and security. I rate the overall solution eight out of ten. Improvements, such as real-time collaboration capability, could make it even more beneficial.

Anish Khajuria

Research Analyst at Counterpoint Research (Counterpoint Technology Market Research)

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“I recommend Dropbox, yet not for all of the features it has. I am a basic user. In a personal mode, we have about 100 employees, and maybe 20 of them use Dropbox as a personal backup system. ShareFile is more secure than Dropbox. Five years ago, ShareFile was qualified as having better security control, access privilege management, and version control recovery, among many features that we were using for private documentation.

Overall, I would rate Dropbox an eight out of ten..”

Edgar Paez

Measurement Manager at A3E Ingenieros

[Read full review](#) 

“I have not tried the integration features associated with the product.

I haven't had a problem with the security features of Dropbox to meet our company's data protection needs.

I recommend the product to others who plan to use it.

I would tell others that Dropbox is a good tool to use since it is stable and reliable.

I rate the tool an eight out of ten..”

Thozamile Futshane

Product dei at TMIG

[Read full review](#) 

“I would advise others looking into using Dropbox Business – Enterprise that it is a great tool that works better across multiple platforms without taking many resources. It is easy to organize files and share them, promoting collaboration inside and outside your organization. It is very secure, cost-effective, and easy to use, making it a highly recommendable tool.

“I have additional thoughts about Dropbox Business – Enterprise as there have been countless occasions when someone asked me for a file while I was away from my desk. It was extremely easy and satisfying to access Dropbox Business – Enterprise from my phone and send or share that file, allowing me to work on the go anywhere I am as long as I am connected to the internet.

“I would rate this product nine out of ten..”

Raphael Kagotho

Data Analyst at Wells Fargo

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“I would probably give [Dropbox Business - Enterprise](#) an eight. I think that there is still a lot of work to do on it.

“[Dropbox Business - Enterprise](#) is intuitive. I really do believe that it is very intuitive in its use and functionality, so that is a huge thing for me. It is easy to get in and play and try and do things, and you really do not break it that easily. I believe my parents who are in their 80s use my Dropbox account, and it is good for people that are older.

“I think Dropbox Business - Enterprise would be a solid enterprise application for a mid-level company. I am not sure they are quite up for a large top-tier company, but for a mid-level company with 50 to 100 employees or 100 to 200 employees, they would be fine. It would be good. My overall review rating for this product is 8 out of 10..”

NancyHartman

Business Process Manager/ Educational Technologist at a educational organization with 1,001-5,000 employees

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“I do not have any problem with sharing files with clients because it is secure and easy. The support is very great, and the user interface is seamless. It is very user-friendly and intuitive. I do not think there are any problems that I have noticed since I started using this platform.

“My advice for others looking into using Dropbox Business - Enterprise is that it is well-suited when you need to organize files that need to be shared among a group of people. It has the added benefit of automatically providing documents. Dropbox Business - Enterprise has a great, granular level of security, as well as the ability to provide an upload folder for our clients to send files with. I would say Dropbox Business - Enterprise is less appropriate if you need to do collaborative editing on a document. While there is Google Doc integration, it is a little bit difficult to get the setup and running consistently.

“I also love the ability to have Dropbox Business - Enterprise folders accessible from Finder. It makes it seem that your cloud storage is local, but you do not take up space on your hard drive. Dropbox Business - Enterprise makes it easy to share files with anyone, externally or internally, thus promoting collaboration. I would rate this product an overall eight out of ten..”

Robert Jacks

Sr. Software Engineer at PwC

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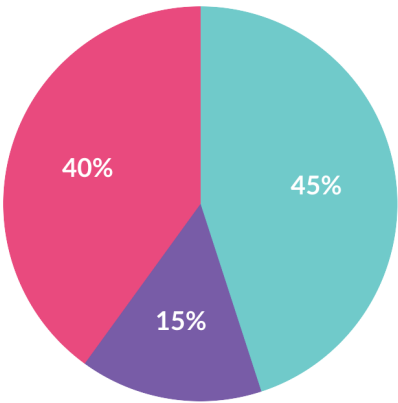
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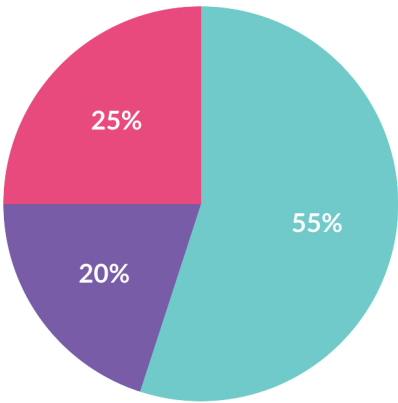


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsized Enterprise Small Business

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PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944