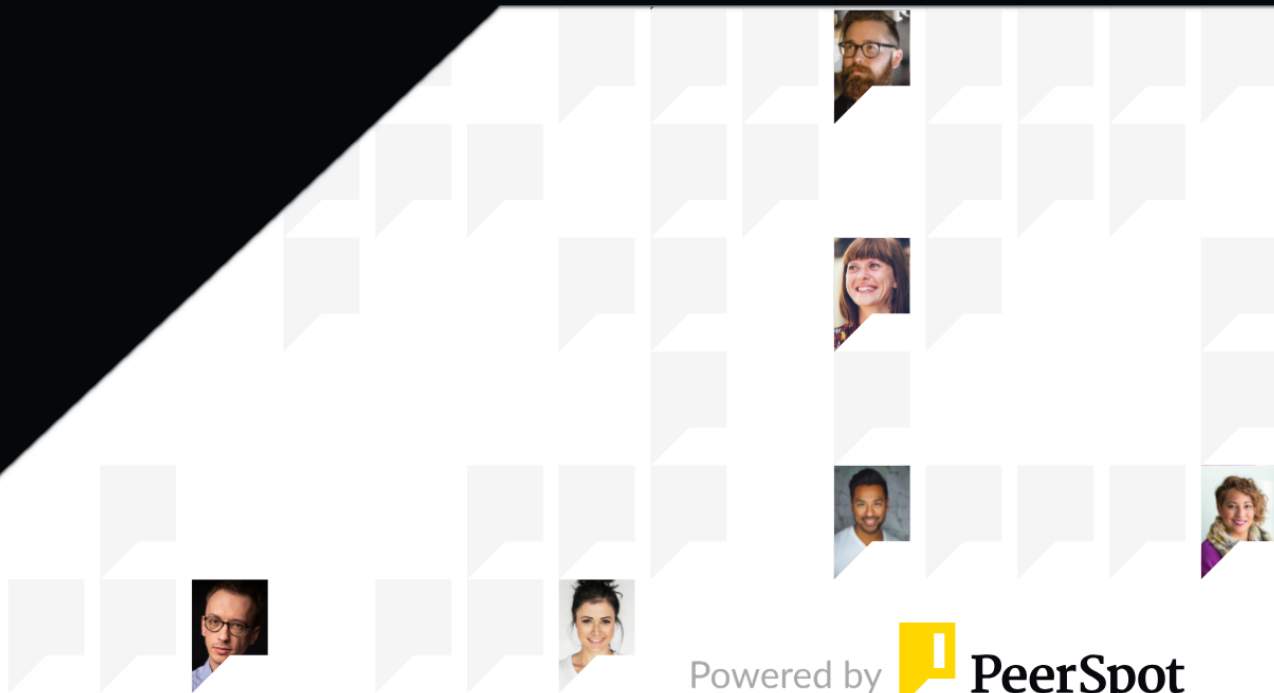


aws marketplace

CircleCI

Reviews, tips, and advice from real users



Powered by  PeerSpot

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Product Recap



CircleCI

CircleCI Recap

CircleCI is a continuous integration and delivery platform that automates software development, streamlining the process for engineers and developers. It's valued for its ability to enhance development speed while maintaining high software quality.

Known for its robust CI/CD capabilities, CircleCI supports a wide range of programming languages and integrations, allowing teams to build and deploy code with efficiency and reliability. Its flexibility and automation features help teams quickly adapt to changing project requirements. CircleCI's cloud-based architecture ensures scalability and accessibility, making it an attractive option for modern development environments.

What are CircleCI's key features?

- **Continuous Integration:** Automates code integration with testing to catch errors early.
- **Continuous Deployment:** Simplifies the process of deploying code to production environments.
- **Customizable Workflows:** Offers flexibility in defining build, test, and deployment stages.
- **Parallel Execution:** Speeds up builds by running multiple tasks at once.
- **VCS Integration:** Seamlessly integrates with platforms like GitHub and Bitbucket.

What benefits can users expect when using CircleCI?

- **Increased Efficiency:** Streamlines development workflows, reducing the time to market.
- **Improved Code Quality:** Early error detection through automation increases overall quality.
- **Scalability:** Ability to handle growing workloads as development needs evolve.
- **Enhanced Collaboration:** Facilitates teamwork through shared visibility and control over development processes.

In tech-driven industries, CircleCI enables efficient software development pipelines. Its ability to run automated tests and manage deployments effectively is particularly beneficial in fast-paced, innovation-driven fields like fintech, mobile app development, and SaaS platforms. Offering tools that meet high-demand environments, it supports teams in delivering timely and quality software products.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“We have seen a clear return on investment from using CircleCI at Ericsson, both in terms of efficiency and quality.”



Arka Sarkar

Technical Solution Support Development Engineer at Ericsson Global



“CircleCI is an amazing tool; it is fast, modern, and integrates with most systems, whether repositories or notification systems.”



Rishabh Singh

Lead Engineer Senior Frontend Developer at Adobe



“CircleCI has positively impacted our organization by allowing us to improve our workflow and making parts of DevOps easier.”



Adrian Gaborek

Software Engineer at a tech services company with 51-200 employees



“CircleCI has positively impacted my organization with faster time to market, improved software quality, cost efficiency, and increased developer productivity.”



Rajeshk Kumar Nayak

Solution Architect at Dhanyaayai enterprise private limited



“Running parallel jobs where dev gets automatically updated every time has helped our team significantly.”



Manas Kashyap

Senior Dev Ops Engineer at 11 East Capital



“CircleCI has positively impacted my organization by helping integrate across different projects and aiding in the building of pipelines that help us do validation quickly.”



Prem Flara

VP at Tech 3 60



“CircleCI has positively impacted my organization by bringing in faster deployments, which means we can release faster, receive quicker feedback, and enhance collaboration and communication across the entire team.”



RishooMittal

Managing Technical Consultant - Solution Architect at NTT DATA

What users had to say about valuable features:

“CircleCI stands out by giving developers the opportunity to see changes easily, where the build, test, and deployment processes are automated once the code is pushed. This automation benefits DevOps engineers, cloud platform engineers, and developers alike, taking everything to a new level in the pre-deployment stage without requiring manual intervention. You only need to write the configuration file for CircleCI and everything gets done.

“The deployment process has become significantly faster compared to traditional practices, where developers had to notify the DevOps team to pull the code before building, testing, and deploying. The whole process has been cut down, allowing developers to push code directly and have the deployment completed, increasing the speed by 100x.

“Overall, everything about CircleCI is functioning with good automation, structure, and workflow of the build, run, test, and deploy processes..”

Samruddhi Patil

Cloud Platform at Futurescape

[Read full review](#) 

“CircleCI is remarkably smooth, and I have not experienced any lag. I have used other tools such as GitHub Actions and Azure pipelines for various clients. In comparison to Azure pipelines, CircleCI is equal, and these two tools appear similar.

“From my experience with CircleCI, I have not encountered any issues, so I am uncertain how I could suggest improvements. Since CircleCI is a SaaS-based service, installation is not required. We purchase the subscription and are ready to proceed. We are not responsible for the purchase because this is a client environment, and our responsibility is limited to maintaining the code, running the pipelines, and reviewing the pipelines.

“The benefit I see from using CircleCI is that we work in a smooth environment, so everything functions well. From the client's perspective, CircleCI appears to be cost-effective, which is likely why they have chosen it..”

AnilKumar13

Devops Engineer at EDAG

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“The best feature that CircleCI offers, in my opinion, is the AI bot called Chunk, which I think is the best feature right now, along with other really good features that CircleCI has.

“The Chunk agent, which is essentially an AI chatbot, helps me in my daily workflow by allowing me to create different kinds of tasks for it. For example, if I want to make some changes in my existing code, I can give it a prompt, and it executes that for me. If there is a bug in my code, I can ask Chunk to fix it, and it does that based on the instructions I give. It is a very good AI service that automatically updates and assists me with live coding and AI-assisted coding, checking the pull request for potential review comments as well.

“CircleCI has positively impacted my organization significantly, as it generates a lot of code very fast, saving a lot of time in what was otherwise a long process of understanding requirements and manually writing the code and unit tests. With CircleCI, a lot of the code creation, including unit tests and integration tests, is now automated, and it helps with the CI/CD process by providing insight into failures and their causes. This overall reduction has saved a lot of time and money in development, testing, and related activities..”

Supratip Banerjee

Principal Architect at a outsourcing company with 5,001-10,000 employees

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“The best features CircleCI offers include the ability to configure your configurations in `config.yml`, which helps make it variable-driven, allowing you to set your configuration at runtime. Being a SaaS tool, it allows us to use it on the cloud, making it easy to maintain. Its integration with GitHub and GitLab is very useful.

Integration stands out the most in my day-to-day work because it helps in building pipelines and workflows. Based on our product configuration, we have defined a few workflows, making it very easy to build, deploy, and test the application and get results much faster. It is integrated with different tools from our test automation perspective, such as a test management tool like TestRail, Jira for ticket tracking, and integration with GitHub, which are all really helpful.

CircleCI has positively impacted my organization by helping integrate across different projects and aiding in the building of pipelines that help us do validation quickly. With large integrations, we can use multiple products easily, and working on the cloud allows us to use the application from anywhere, which aids our distributed teams to access the application, do integrations quickly, and get results in a shorter duration..”

Prem Flara

VP at Tech 3 60

[Read full review](#) 

“CircleCI offers many features. If I need to emphasize some points, then it will be the easy CI/CD pipeline configuration because it uses simple YAML-based configuration with the `config.yml` file, and it makes it easy to define and manage pipelines. It also has powerful workflow orchestration because it allows creating complex workflows with sequential and parallel job execution, which enables efficient pipeline design. It also integrates smoothly with Git repositories, Docker, Kubernetes, and other DevOps tools, which makes it flexible for different environments. The native support for Docker makes it easy to build, test, and deploy containerized applications.

“The feature that has made the biggest difference in my day-to-day work is Docker and container support. Native support for Docker makes it easier to build, test, and deploy containerized applications throughout our organizational projects.

“Another feature that really impressed me is the security and access control. It provided environmental variables, secrets management, and role-based access to secure pipelines..”

Arka Sarkar

Technical Solution Support Development Engineer at Ericsson Global

[Read full review](#) 

“The best feature CircleCI offers is orbs, which are reusable configuration packages that can be reused. Instead of writing hundreds of lines of code to connect to AWS, we just use an orb for that and provide the correct information there. Aside from that, I appreciate the caching on the Docker layer. CircleCI is built for Docker, which we use, and this cache speeds up build times because it only rebuilds parts of the Docker images that actually changed.

Orbs allow us to not reinvent the wheel, and there are many existing orbs in the registry, so we usually check that before writing our own scripts. I also value SSH debugging, because when the build fails, I can SSH into the container to see exactly what went wrong. This saves us hours of guesswork.

CircleCI has positively impacted our organization by allowing us to improve our workflow and making parts of DevOps easier. It has made the application better by augmenting our speed of software delivery. We are faster to market, and it is easier to test on the UAT environment and later in production. CircleCI ensures that the code is of higher quality because we can apply tests, run static code analyzers, and catch bugs before they reach the customer. It also removes the boring parts of software engineering, allowing developers to focus on what matters—building things instead of working on routine tasks..”

Adrian Gaborek

Software Engineer at a tech services company with 51-200 employees

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Other Solutions Considered

“I did not evaluate other options before choosing CircleCI because my manager directed us to use it and we integrated it without exploring alternatives..”

Samruddhi Patil

Cloud Platform at Futurescape

[Read full review](#) 

“Before choosing CircleCI, I evaluated other options including Jenkins. CircleCI is a good solution, and after evaluating other internal options, we chose to use CircleCI..”

HarshalJethwa

Cloud Operations Engineer at a tech vendor with 51-200 employees

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“Previously, we were using Jenkins for CI/CD, but we moved to CircleCI for optimization purposes, although there were no specific areas. We just wanted to try another tool, and CircleCI has proven useful with its integration features..”

Prem Flara

VP at Tech 3 60

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“Prior to CircleCI, we used GitLab CI/CD but switched because CircleCI provides a better workflow for building, testing, and deploying. GitLab's configuration was more complex, particularly for Kubernetes containerization applications..”

Samruddhi Patil

Cloud Platform at Futurescape

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“Before adopting CircleCI, we did evaluate other CI/CD tools to ensure we selected the best fit for our requirements at Ericsson. Some of the tools we considered were Jenkins, GitHub Actions, and GitLab CI/CD. The evaluation criteria were all about the ease of setup and maintenance, scalability for enterprise workloads, integration with existing tools which we already have in our projects such as Git, Docker, and Kubernetes, and also the performance and pipeline speed.

“CircleCI was chosen because of its easy usage, managed SaaS platform, performance-based features, scalability, modern features, and flexibility. It has a great ability to scale pipelines easily..”

Arka Sarkar

Technical Solution Support Development Engineer at Ericsson Global

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“Before adopting CircleCI, we had experience with traditional CI/CD tools. We used Jenkins. It was highly flexible and widely used in enterprise environments, and it supported a large number of plugins. However, while using Jenkins, we faced some challenges, such as high-maintenance effort. Also, the pipelines were sometimes hard to standardize and maintain. It required dedicated effort for infrastructure management, which generally resulted in a slower setup for new projects.

“After that, we explored CircleCI. The reasons we switched to CircleCI include that it has a managed SaaS platform. CircleCI reduced the need to manage the infrastructure, unlike Jenkins. Also, the faster setup and simplicity of YAML-based configuration made pipelines easier to define and replicate. Better scalability is also one of the most important key parts. Features such as workflows, orbs, and Docker support made it more aligned with microservices and container-based architecture..”

Arka Sarkar

Technical Solution Support Development Engineer at Ericsson Global

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ROI

Real user quotes about their ROI:

“There has been a significant return on investment with CircleCI, as it has decreased the number of developers involved in deployment from two to three, which reduces costs and saves time by 100x due to the elimination of manual intervention..”

Samruddhi Patil

Cloud Platform at Futurescape

[Read full review](#) 

“I have seen a return on investment with CircleCI, as it saves money and time, requires fewer employees because it automates deployments easily, and enables us to complete all development tasks in much less time with limited employees..”

Rajeshk Kumar Nayak

Solution Architect at Dhanyaayai enterprise private limited

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“Time has certainly been saved in terms of reducing the manual effort of building and deploying. Regarding money, CircleCI came at a lower price than the products we had earlier. However, I do not have specific metrics because the sales team and purchase team handled that matter. As a developer, I did not go through the licensing and purchasing process..”

Rishabh Singh

Lead Engineer Senior Frontend Developer at Adobe

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“I have seen a return on investment demonstrated by a reduction in the overall development cycle and with faster build and deployments that allow us to execute multiple builds over time, which saves on overall cost and deployment cycle. Also, with the managed cloud, we save a lot on infrastructure costs, environment setups, and their management, making it very efficient. From a productivity standpoint, we have seen a 10 to 15% gain..”

Prem Flara

VP at Tech 3 60

[Read full review](#) 

“The metrics I can share are about cost per build and developer wait time. Build times are much faster now and run faster than other pipelines. For example, if our team of developers waits 20 minutes for a build three times a day, that saves us one hour per worker. With five workers in the team, we save five hours a day, and that is a lot of money because software developers earn significant salaries. CircleCI pays itself off because of that. It also has a credit system, so you pay for what you use, making it way cheaper than having a dedicated server running 24/7. It is only built for use, which is beneficial..”

Adrian Gaborek

Software Engineer at a tech services company with 51-200 employees

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“We have seen a clear return on investment from using CircleCI at Ericsson, both in terms of efficiency and quality. It reduced the deployment time. Earlier, deployments could take hours with manual steps. With CircleCI, this is reduced to 30 to 40 minutes depending on the pipeline size. A 60 to 70% improvement in release time was observed.

“The deployment frequency increased a lot because it moved from weekly or ad-hoc releases to multiple deployments per week, even daily in some cases when we do multiple integrations. Faster delivery of features and fixes is an important point in terms of customer view.

“Reduction in manual effort also happened because a significant drop in manual intervention for build, test, or deploy has been observed. In our organization, it resulted in approximately 15 to 20% cost savings. Also, faster issue detection has been observed. The MTTR improvement, reduced mean time to resolution, is also an important KPI that we can show to our customers to get more projects..”

Arka Sarkar

[Read full review](#) 

Technical Solution Support Development Engineer at Ericsson Global

Use Case

“My main use case for CircleCI is automated software delivery. When we push code to a repository, CircleCI builds the application, runs the tests, and deploys the code to a staging or production environment. This is the only use case we have for CircleCI..”

Adrian Gaborek

Software Engineer at a tech services company with 51-200 employees

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“I use CircleCI for my client at an organization where I work with multiple clients, and one of them is using CircleCI. I have a DevOps profile and work in an environment where I create modules in TerraForm and write playbooks and roles. For CircleCI, I create pipelines to automate these processes..”

AnilKumar13

Devops Engineer at EDAG

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“My main use case for CircleCI is for our CI/CD platform, where we are automating our builds and then testing and deploying.

A specific example of how I use CircleCI in my workflow involves our test automation framework built in various tools like Playwright, where we are using CircleCI for building our releases integrated with GitHub and using it as an integrated environment. As soon as the final check-in is done, we are automating the building of the release and then deploying it and getting the test results.

This is the main use case for CircleCI that I would like to add..”

Prem Flara

VP at Tech 3 60

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“My main use case for CircleCI is primarily for the CI/CD pipeline.

“I have used CircleCI for my enterprise project, which has a very large code base with both monolithic code and microservices code. All of the code that we have incorporates extensive automation with respect to testing, including development testing such as unit testing, integration testing, and API automation testing. I have also used it for deployment-related code, infrastructure creation, and for building the code and the repository.

“I am also using some of the AI features that CircleCI has, more specifically for validating what I am doing, asking the chat AI bot for configuration and running tests, fixing any tests, or checking the pull request for review purposes, which is also helping in that respect..”

Supratip Banerjee

Principal Architect at a outsourcing company with 5,001-10,000 employees

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“In my organization, particularly as I am in the telecom sector at Ericsson, CircleCI is primarily used as a continuous integration and continuous deployment tool because we use this to automate our software delivery lifecycles. This includes automatically triggered builds whenever code is pushed to the repository. It also ensures that all new code changes are continuously integrated and validated. We also use CircleCI for continuous testing, such as the different layers of testing including unit tests, integration tests, and sometimes regression test suites. CircleCI is also used for deployment automation. Orchestration is also an important part nowadays because it allows us to define workflows where different jobs are executed in a sequence or in parallel.

“I have significant experience with CircleCI. I will emphasize one of my latest experiences which occurred in one of our recent projects in our particular domain. We used CircleCI to automate the build, test, and deployment of a microservice-based application. Whenever we pushed code to the Git repository, it automatically triggered a pipeline that built the application using Gradle for Java services and then executed unit and integration tests. After the successful testing, it built a perfect Docker image and then the image was pushed to the container registry. Then finally, the service got deployed to a Kubernetes staging environment. We also configured approval steps, so production deployment only happened after manual validation. This reduced the manual efforts, improved deployment consistency, and helped us release new features much faster with fewer errors..”

Arka Sarkar

[Read full review](#) 

Technical Solution Support Development Engineer at Ericsson Global

“We use CircleCI for CI/CD purposes, which involves continuous integration and deployment, including the integration of code in GitHub and deployment to the cloud.

“We set up a pipeline for CI/CD by configuring a CircleCI configuration file with all necessary instructions for the code. CircleCI triggers and builds the code, and we use containerized applications, so it builds the Docker container, tests the test cases, and deploys to the AWS cloud. Everything is configured in the configuration file.

“We configure the pipeline according to developer requirements for various branches such as prod, dev, and staging branches, as the main use case is for that purpose. We have automated all dev and staging environments with CircleCI, making it easy for testing and deployment to the cloud. For prod, we sometimes need manual intervention. Developers can easily integrate code and see changes without any manual intervention from DevOps or cloud platform engineers, as we write a configuration file that automates everything.

“Traditionally, engineers used to manually integrate code into GitHub, after which the team would pull the code on the server and start the application. With CI/CD from CircleCI, we have eliminated those steps. We only push the code and the deployment is done, which is a very positive feature and automation for engineers..”

Samruddhi Patil

Cloud Platform at Futurescape

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“We chose a plan called Performance for our engineering team after using it initially for free for evaluation purposes, and we also utilized some free credits..”

Supratip Banerjee

[Read full review](#) 

Principal Architect at a outsourcing company with 5,001-10,000 employees

“The integration process is very simple to understand, and the user experience is also pleasant, making it easy to work with and set up CI/CD workflows..”

Samruddhi Patil

[Read full review](#) 

Cloud Platform at Futurescape

“My experience with pricing, setup cost, and licensing is that they are fine. So far, we have been able to keep everything within our organization's budget..”

Prem Flara

VP at Tech 3 60

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“The initial setup was straightforward in that it required a simple .yaml file where we specify the sequence of steps for building and integration. Also, the scripts to store artifacts was intuitive..”

Verified user

Full Stack Bot Engineer with 1,001-5,000 employees

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The most challenging aspect during the initial setup of CircleCI in my organization was understanding how to create and implement our pipelines effectively. Although there is good documentation, determining the importance of various components for building and deploying from CircleCI to our AWS infrastructure to achieve faster deployments and feedback was initially not straightforward.

RishooMittal

Managing Technical Consultant - Solution Architect at NTT DATA

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“Adopting CircleCI initially was moderately easy, especially for teams already familiar with CI/CD concepts. In our project at Ericsson, for basic use cases such as build and test automation, the setup was quite straightforward because CircleCI integrated easily with Git repositories. Getting the first pipeline running took minimal effort. The YAML-based configuration, the config.yml file, was easy to understand at a basic level, which helped us get started quickly.

“We faced some challenges. As we moved to more complex pipelines with multiple workflow conditions and conditional jobs, the configuration became more intricate. Understanding advanced features such as orbs, caching, and parallelism required some learning and hands-on experience. Overall, CircleCI's initial setup is quite good..”

Arka Sarkar

[Read full review](#) 

Technical Solution Support Development Engineer at Ericsson Global

Customer Service and Support

“Customer support is amazing. Whenever we have had issues with initial setup or questions, both the customer support and technical support teams have been excellent..”

Rishabh Singh

Lead Engineer Senior Forntend Developer at Adobe

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“The documentation provided is quite understandable by the developers and the integration team. So, it's self-sufficient and enables us to understand. So we didn't need to reach out for support..”

Mritunjay-Kumar

Principle Architect at Ford Motor Company

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“Customer support is highly worth it for the money that is there.

I would rate the customer support a ten out of ten, as they take money but provide the best customer support..”

Manas Kashyap

Senior Dev Ops Engineer at 11 East Capital

[Read full review](#) 

“I have not communicated with CircleCI technical support because this is a client environment, and we do not have full access. If we face technical issues, we do not troubleshoot from our end; we contact the client and ask them to raise a ticket because they have their own owner who handles that..”

AnilKumar13

Devops Engineer at EDAG

[Read full review](#) 

“Our experience with CircleCI's customer support has been positive. For technical issues such as pipeline failures, configuration errors, or integration queries, support responses were reasonably quick and helpful. The documentation and community resources also helped resolve many issues without direct support intervention. CircleCI provides detailed documentation, which often allowed us to troubleshoot and resolve problems independently. Overall, support has been reliable for most scenarios, though response times can vary for complex enterprise issues..”

Arka Sarkar

Technical Solution Support Development Engineer at Ericsson Global

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“I have experienced very good documentation and integrations, which have been helpful. The support team is also commendable, as one of my managers had a good conversation with them regarding support.

“Although I have not interacted directly with CircleCI's customer support, I have heard positive feedback about their responsiveness from the documentation and integration assistance that my manager has received. It has been supportive..”

Samruddhi Patil

Cloud Platform at Futurescape

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Other Advice

“I always follow the official documentation provided for CircleCI, and it is comprehensive. CircleCI's official documentation is sufficient and covers everything I need. As I mentioned, we are only users of CircleCI, so I am uncertain how to describe the specific benefits for the customer's organization in their environment. I have provided this review with a rating of 8..”

AnilKumar13

Devops Engineer at EDAG

[Read full review](#) 

“I recommend using CircleCI because it has significantly reduced my workload, making it easier for DevOps engineers and cloud engineers to automate their tasks without manual intervention.

“CircleCI has been a real benefit for my daily work, reducing my workload substantially, and I fully intend to keep using it. I gave this product a rating of eight..”

Samruddhi Patil

Cloud Platform at Futurescape

[Read full review](#) 

“I would rate CircleCI a nine out of ten.

I pick nine out of ten because most of the things are already there. It is very easy to use, easy to configure, integrations are available, and most of the time, most of the

features are user-friendly.

For others looking into using CircleCI, I would advise they can definitely use CircleCI for CI/CD purposes, potentially doing a POC, identifying their use cases, and checking the integration features, which is a significant advantage. If everything goes well, they can try using CircleCI for their production environment.

We are using CircleCI on the cloud. My overall rating for this review is nine..”

Prem Flara

VP at Tech 3 60

[Read full review](#) 

“I would advise organizations or individual developers who are trying to use CircleCI to begin with basic pipelines and gradually move to advanced workflows such as deployment automation, parallel jobs, and approvals. You should avoid overcomplicating from day one. You need to plan workflows properly, use caching, parallelism, and reusable components to optimize performance and reduce execution time. Since CircleCI uses a usage-based pricing model, you should regularly monitor pipeline usage and optimize long-running or unnecessary jobs.

“I rate CircleCI an eight out of ten because I think some points can be improved, such as better debugging and error insights, a more intuitive UI for complex workflows, and enhanced cost visibility and optimization recommendations..”

Arka Sarkar

Technical Solution Support Development Engineer at Ericsson Global

[Read full review](#) 

“I would advise others looking into using CircleCI to optimize YAML files. It is good

to spend some time learning how to use caching and workspaces early on. If not used from the beginning, you will waste a lot of money on redundant credits. Use orbs, and do not reinvent the wheel. If something is already available, there is no need to do it from scratch, especially for [AWS](#) or integrations with Slack. Set up monitoring for credits by setting up mail alerts when it reaches 90% of your credit limit, so you are not surprised by the bill. Consider starting with the free tier, and once you reach the limit, update to a paid plan.

CircleCI is a leading continuous integration and delivery platform, and I would really recommend it. I consider it a gold standard for DevOps, especially if you prioritize speed. I would rate this product a nine out of ten..”

Adrian Gaborek

Software Engineer at a tech services company with 51-200 employees

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“For others looking into using CircleCI, I would say it is a very cloud-native model that has all the capabilities any leading CI/CD or DevOps product would have, along with strong AI capabilities.

“Regarding CircleCI's AI capabilities, I think its accuracy and reliability of output are good, as I mentioned with Chunk's capabilities. The AI in DevOps seems to be a future direction worth looking forward to, and Chunk's validations, coding capabilities, and how it proactively addresses issues are helpful.

“I would rate the customer support an eight out of ten.

“I chose a review rating of seven out of ten because of all the areas of improvement I just mentioned, especially regarding AI automation, live coding, and AI engineering, which are prevalent today with solutions such as [GitHub](#) Copilot or Codex, providing intuitive help with code generation..”

Supratip Banerjee

Principal Architect at a outsourcing company with 5,001-10,000 employees

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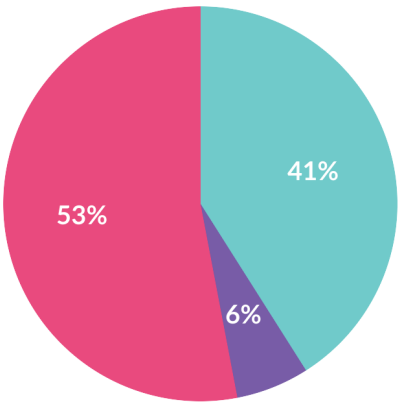
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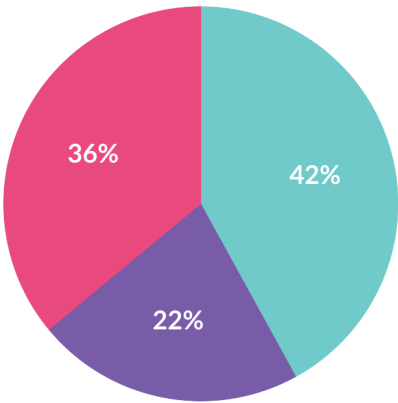


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by reviewers



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Large Enterprise Midsize Enterprise Small Business

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