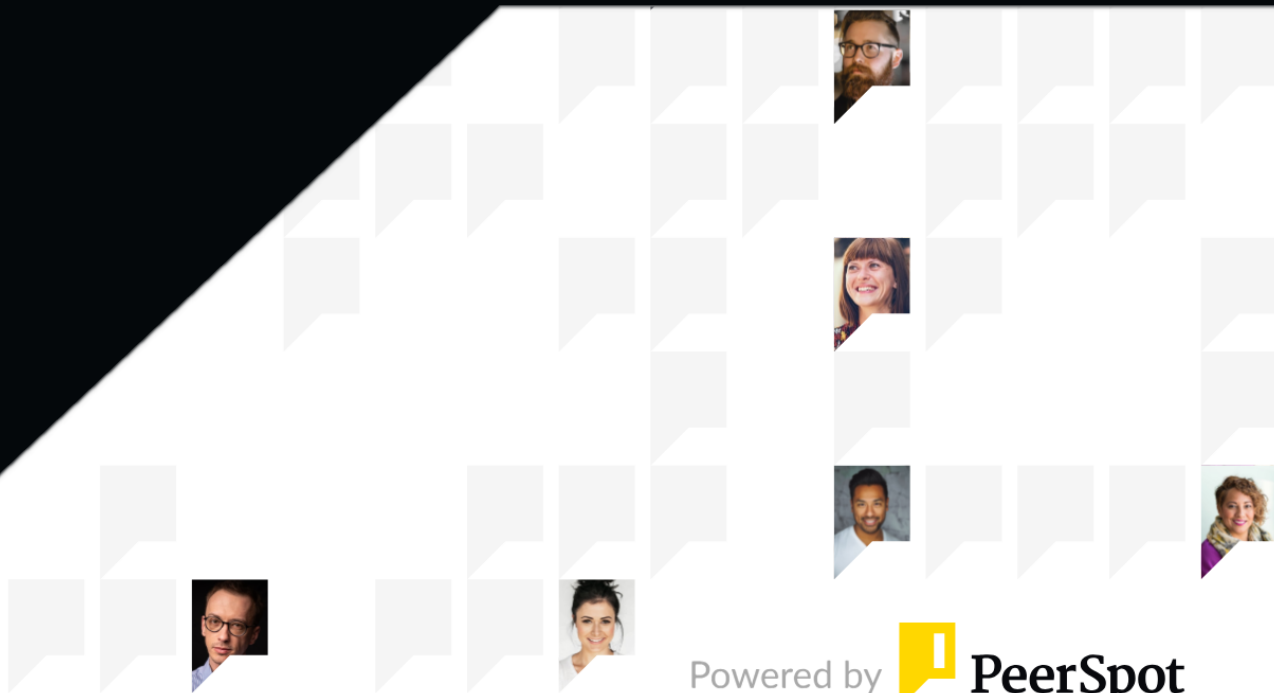




Red Hat OpenShift Container Platform

Reviews, tips, and advice from real users



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Product Recap



Red Hat OpenShift Container Platform

Red Hat OpenShift Container Platform

Recap

Red Hat OpenShift Container Platform enhances productivity with advanced security, scalability, and automation. It supports deployment across environments and is designed for cloud-native applications, making it popular for its role-based access control and efficient networking routes.

Red Hat OpenShift Container Platform provides a user-friendly interface and integrated management capabilities that streamline operations. Its auto-scaling features and seamless environment deployment are complemented by robust security through policy-based governance and built-in pipeline management. Users benefit from its flexibility and efficiency when handling enterprise-level tasks. Despite its strengths, users suggest improvements in costs, documentation, and ease of use, citing a steep learning curve and challenges with installation and updates. Enhanced training and support are in demand, along with pricing considerations and refinement of user interfaces and deployment processes.

What are the key features of Red Hat OpenShift Container Platform?

- **Advanced Security:** Leverages policy-based governance for robust protection.
- **Scalability:** Features auto-scaling to manage resources efficiently.
- **Automation:** Integrated management capabilities enhance productivity.
- **Role-Based Access Control:** Provides flexible user permissions for increased security.
- **Networking Routes:** Facilitates efficient routing and communication.

What benefits and ROI should users expect from Red Hat OpenShift Container Platform?

- **Enhanced Productivity:** Streamlines operations through integrated management and automation.
- **Cost Efficiency:** Pay-as-you-go model supports scalable deployments.
- **Security Compliance:** Ensures secure deployments across environments.
- **Flexibility:** Supports transitions from monolithic to cloud-based architectures.

Organizations in banking, telecom, and finance utilize Red Hat OpenShift Container Platform to deploy applications and microservices efficiently. It assists in managing Kubernetes environments, enhancing DevOps workflows, and integrating robust CI/CD pipelines. The platform supports cloud-native transformations and compliance, ensuring security in deployments.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“The powerful thing about Red Hat OpenShift Container Platform is for deploying how to install our application, how to deploy it, and it is easy to work with this platform to do DevOps or CI/CD.”



Marouane

Consultant at MISSASERVICE



“Red Hat OpenShift Container Platform has positively impacted my organization by allowing us to check logs whenever an error occurs, or a pod is in a pending state or in a crash loop back error.”



Surbhibhawsar Surbhibhawsar

Dev Ops Engineer at a tech vendor with 10,001+ employees



“The benefits I have seen from using Red Hat OpenShift Container Platform include that it provides a seamless application business, and the business is never going to be impacted because deployments and upgrades can be completed without impacting the real business.”



Saleem Tamton

Open Shift Lead at Al Rajhi Bank



“I definitely recommend Red Hat OpenShift Container Platform to other organizations due to its high availability, security, ease of use, and all the built-in features it offers.”



Nelandran Moodley

Solaris UNIX Systems Engineer at Standard Bank South Africa



“If I summarize the main benefit of this solution for my customers, it is the management of both virtualized and containerized environments, where the containerization will be more focused in the future.”



Rifat Rahman

Infrastructure Architect & CEO at Tirzok Private Limited



“For us, the fully automated upgrades are valuable. We have to maintain the clusters in production. For us, it is very important that it does not take too much time to manage all the clusters and do life cycle management and upgrades.”



Martijn Straatman

Technical Lead for OpenShift Platform at ODC-Noord



“The most valuable features of OpenShift include its advanced security, integrated DNS system, built-in pipeline management with Tekton, enhanced networking routes, and dedicated platforms for DataOps and MLOps.”



Mallepoola Sravan Kumar

DevOps Engineer I at a tech services company with 1,001-5,000 employees

What users had to say about valuable features:

“Especially the security side is nice. On the other hand, there is firm support in the background. This is helpful for me since I am also native to Bandit system. On OpenShift side, I can get support from Airflow. It is a good aspect. It is important for critical systems..”

Validated user

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It Team Lead at a financial services firm with 1,001-5,000 employees

“The features such as Red Hat operators, CI/CD, the monitoring stack, and the observability stack enhance our application scalability and management.

“Building source to image helps us significantly here as well.

“The cluster scaling features, such as the auto-scaling of cluster nodes and application replicas using horizontal and vertical pod auto-scaling, significantly impact our operations..”

Nelandran Moodley

Solaris UNIX Systems Engineer at Standard Bank South Africa

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“In terms of features in Red Hat OpenShift Container Platform, I find the orchestration itself quite useful for my customers because it integrates with lots of tools. For the platform plus, the security layer and automation itself are quite amazing.

“Regarding how Red Hat OpenShift's policy-based governance helps to maintain application security at scale for my customers, that is also another education part we have to explain a bit. We face a struggle in explaining it to our customers as well, but the feature is quite good..”

Rifat Rahman

Infrastructure Architect & CEO at Tirzok Private Limited

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“The powerful thing about Red Hat OpenShift Container Platform is for deploying how to install our application, how to deploy it, and it is easy to work with this platform to do DevOps or CI/CD. It is easy to do CI/CD with this platform and to add functionality in our application. We can add functionality in our application easily with this platform. We can go quickly from dev testing, integrating, and deploying quickly with this platform.

“The integrated CI/CD pipelines of Red Hat OpenShift Container Platform have a time-saving impact on our development process. When we use the CI/CD functionality, the main saving is really important compared to combining many other tools to have the same result. In Red Hat OpenShift Container Platform, you have everything integrated, but in other platforms, you have to set up many tools to have the same output. In Red Hat OpenShift Container Platform, it is ready to set up, or almost set up; you only have to configure it. Time-saving is one of the important things..”

Marouane

Consultant at MISSASERVICE

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“With the help of Red Hat OpenShift Container Platform, we don't need to use Prometheus and Grafana separately, as Red Hat OpenShift Container Platform's inbuilt feature provides monitoring and logs for a pod and a node. It is also great for project management because it is GUI-based, making it very helpful.

“One of the best features Red Hat OpenShift Container Platform offers is that it is GUI-based and enterprise-ready. We can see logs directly and solve issues such as crash loop back errors and image pull back errors if anything happens. We can check events, logs, and we also use it to store secrets.

“Red Hat OpenShift Container Platform has positively impacted my organization by allowing us to check logs whenever an error occurs, or a pod is in a pending state or in a crash loop back error. It makes end-to-end deployment very easy, and the secret management, certifications, and everything are very helpful.

“After using Red Hat OpenShift Container Platform, I have seen outcomes such as reduced crash loop back errors and image pull back errors. The certificate management is also easy with this, and we can check metrics such as CPU and memory usage..”

Surbhibhawsar Surbhibhawsar

Dev Ops Engineer at a tech vendor with 10,001+ employees

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“The benefits I have seen from using Red Hat OpenShift Container Platform include that it provides a seamless application business, and the business is never going to be impacted because deployments and upgrades can be completed without impacting the real business. Seamless activity can also be performed on the cluster without impacting the application.

“Red Hat OpenShift Container Platform's policy-based governance has helped my organization maintain application security at scale because ACS is also there, and Red Hat is always maintaining things with hardening methods, always coming with hardened images, and we are frequently upgrading the minor and major versions, so it will be mitigated in that way.

“Red Hat OpenShift Container Platform's hybrid and multi-cloud support will help to move applications, and if in the future any other platform wants to move, it is easy for the application to move from one platform to another without major impact.

“Red Hat OpenShift Container Platform's auto-scaling capabilities have helped handle workload variations majorly at the HPA level at the pod level, but at the node level, we are not using the cloud mechanism, and that is why we are not enabling the node level.

“Red Hat OpenShift Container Platform's developer-first workflow has contributed to enhancing my team's productivity because we have many custom scripts that give us reports of everything, ODR, and health-related things, so based on productivity, we are taking actions on that..”

Saleem Tamton

Open Shift Lead at Al Rajhi Bank

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Other Solutions Considered

“Before Red Hat OpenShift Container Platform, I used something else; it is a tool of IBM called WebSphere. I decided to switch from WebSphere to Red Hat OpenShift Container Platform because IBM stopped the support of WebSphere to let everyone move to Red Hat OpenShift Container Platform..”

Marouane

Consultant at MISSASERVICE

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“Before choosing Red Hat OpenShift Container Platform, we did not evaluate other options because we have Kubernetes, but we chose Red Hat since it is enterprise-based..”

Surbhibhawsar Surbhibhawsar

Dev Ops Engineer at a tech vendor with 10,001+ employees

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“I requested a document to compare EKS and ROSA because we found costs slightly increasing due to different licensing models, but for total cost of ownership and less complexity, we want to examine each product thoroughly before deciding if we'll save \$1,000 a month by transitioning to EKS at the expense of hiring more engineers for maintenance..”

Nelandran Moodley

Solaris UNIX Systems Engineer at Standard Bank South Africa

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“I have evaluated a solution called EKS against Red Hat OpenShift Container Platform. EKS provides you with the basic features in Kubernetes, so you need to work to have a usable infrastructure for developers, along with a lot of configuration on top for security. The aforementioned areas are already managed in Red Hat OpenShift Container Platform. Red Hat OpenShift Container Platform has been a more secure product from the beginning that you could just put to use..”

Validated user

Referent at a educational organization with 1,001-5,000 employees

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“We have experience with VMware solutions, as we are quite familiar with these infrastructure solutions.

“We are quite familiar with VMware Tanzu, VMware ESXi, vSphere, vCenter, and vCloud Foundation as well..”

Rifat Rahman

Infrastructure Architect & CEO at Tirezok Private Limited

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“I have experience with Kubernetes, Azure, and AWS EC2. Kubernetes and OpenShift are favored for their container management capabilities, while Azure and AWS offer frequent updates and broader feature sets..”

Prasad Gupta

Software Engineer at IBM Software Labs

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ROI

Real user quotes about their ROI:

“We can say that we have seen a return on investment from using Red Hat OpenShift Container Platform in terms of time saved, but I am not aware of any money saved. It is definitely time-saving..”

Surbhibhawsar Surbhibhawsar

Dev Ops Engineer at a tech vendor with 10,001+ employees

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“Running OpenShift on the cloud as opposed to on-premises significantly reduces costs. Cloud services provide bundled features and scaling capabilities that would be expensive if set up on bare metal..”

Prasad Gupta

Software Engineer at IBM Software Labs

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“OpenShift's core-based licensing model provides significant benefits regarding enterprise support and scalability. Despite its high cost, it offers valuable features and support that justify the investment..”

MuhammadIbtehaj

Enterprise Solutions Architect at O

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“Regarding return on investment, my customers have not yet seen value in money while or since implementing the Container Platform. We can only comment on that one or two years later, as the customers just began to adopt it. We need to see at least one or two cycles before commenting on that..”

Rifat Rahman

Infrastructure Architect & CEO at Tirzok Private Limited

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“The ROI is definitely much better because once it is set up and done, it is very easy to manage and have applications deployed. The user experience is very good. So once you have it in place, it's easy to do the day-to-day operations, and eventually, scalability and all those things become clear..”

Anand-Awasthi

Cloud Solutions Architect at IBM

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“I am not really in the financial part to see the benefits of Red Hat OpenShift Container Platform, but we see that we have less spending costs. I think we had to move to this platform because our older platform is not yet supported. We had to move to this platform. Maybe we had to move to this platform more than we did it by choice, more so than searching for financial advantages..”

Marouane

Consultant at MISSASERVICE

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Use Case

“Our primary use case for Red Hat OpenShift Container Platform is to enhance our Kubernetes management by leveraging the additional features and tools it provides. We use it to deploy applications, set up pipelines with Tekton, integrate secure networking, and facilitate AI and machine learning projects through MLOps..”

Mallepoola Sravan Kumar

DevOps Engineer I at a tech services company with 1,001-5,000 employees

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“I mainly use Red Hat OpenShift Container Platform for big data processing applications that require a lot of memory. On-premises solutions are not efficient for this. OpenShift, with its ready-to-deploy environment using pods and the Apache Spark Operator, allows me to deploy, process, and insert data efficiently. I also use it in my DevOps workflows. Using Tekton as a plugin, we have customized tasks integrated with GitHub, which automates pipelines whenever commits happen to branches..”

Prasad Gupta

Software Engineer at IBM Software Labs

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“In our country, our customer's main use cases for the Red Hat OpenShift Container Platform involve a journey that has begun to migrate the old legacy banking solutions towards the new containerized platform. Hence, in these cases, the Red Hat OpenShift Container Platform is a de facto standard, and there are a lot of requirements regarding that.

“Currently it is mainly used in banking, and in some telcos as well, but we are not exposed to telcos right now for the OpenShift. We are mainly focused on financial sectors..”

Rifat Rahman

Infrastructure Architect & CEO at Tirezok Private Limited

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“My main use case for Red Hat OpenShift Container Platform is to manage our banking application, where we manage a number of microservices. We use four to five clusters, and under those clusters, we have 50 plus namespaces, which are projects.

“We manage those microservices with Red Hat OpenShift Container Platform by working on end-to-end CI/CD deployment where our task is to monitor the application that we have deployed. We have 50 plus microservices, and daily we deploy those microservices with new images..”

Surbhibhawsar Surbhibhawsar

Dev Ops Engineer at a tech vendor with 10,001+ employees

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“I work with Red Hat OpenShift Container Platform, specifically the Container Platform, OCP. We are using Red Hat OpenShift Container Platform to deploy our application for continuous deployment, to deploy it on this application, and to administrate our application. To see everything, if we have an incident or we have a problem, we go to this platform to check where the problem is, and if we have to fix it or increase resources, we do it in this platform.

“I have been working with Red Hat OpenShift Container Platform for less than six months as we are migrating to this platform. We are starting to use it. We have other people that are helping us to administrate it to administrate our application on this platform. I am not the most senior one in this area, but I can share what I have seen and how we use it..”

Marouane

Consultant at MISSASERVICE

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“We run multiple applications on Red Hat OpenShift Container Platform.

“Currently, we host all our customer-facing applications on Red Hat OpenShift ROSA and a few on Azure ARO. We deploy them via pipelines using Bamboo, Jenkins, or whatever the specific development teams choose to use.

“Red Hat OpenShift Container Platform handles security and compliance within our deployments effectively, so I would rate it as nine; it's quite secure with the SCC it employs and the image security features in place.

“Approximately 200 users in our organization work with Red Hat OpenShift Container Platform, and we have roughly 900–1,000 applications running on the platform..”

Nelandran Moodley

Solaris UNIX Systems Engineer at Standard Bank South Africa

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup for Red Hat OpenShift Container Platform is straightforward because I am using extra features like govc from VMware to update the parameters and these kinds of things, so it is easy on that, with no issues..”

Saleem Tamton

Open Shift Lead at Al Rajhi Bank

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“The initial setup for OpenShift on the cloud platform is straightforward and quick, taking five to ten minutes to initiate and up to one day to deploy all resources, depending on the complexity. For local setups, the process is more complicated and error-prone..”

Mallepoola Sravan Kumar

DevOps Engineer I at a tech services company with 1,001-5,000 employees

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“When we first started out, the deployment took one or two days when we did a user provision installation for on-prem. We did UPI before, and we managed to change it as well, because later on we found out that we could do installable provision installation for VMware on-prem. Obviously, there's installable provision installation for the clouds as well..”

Nelandran Moodley

Solaris UNIX Systems Engineer at Standard Bank South Africa

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“The initial setup of OpenShift is not complex when using Terraform or Ansible scripts. These scripts automate the creation and setup of resources, making subsequent deployments straightforward and efficient..”

Prasad Gupta

Software Engineer at IBM Software Labs

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“The setup process is considerably more complex than that of Docker or Kubernetes. Its multi-node cluster setup involves a more intricate and time-consuming method..”

MuhammadIbtehaj

[Read full review](#) 

Enterprise Solutions Architect at O

“I would rate my experience with the initial setup an eight out of ten, with ten being easy and one being difficult.

The initial setup is a little difficult because installing and configuring it is very involved. I don't see it as easy yet.

It's deployed on both the cloud or on-premises. On the cloud, it's much easier where it is managed OpenShift. If we go to managed offerings like Red Hat OpenShift on AWS, Azure OpenShift, or IBM Cloud, it is much easier to provision. But if it is self-managed, where you have to do everything yourself, it is difficult.

Red Hat OpenShift is self-managed, not from a cloud provider. If you are doing it on the cloud, then it is just a couple of hours. But if it is self-managed, then it will depend on the infrastructure, networking, and all that. It is still a team, but not yet a resource to have all that correctly set up.

It has been a good solution to deploy all containerized applications, like our AI and ML applications. We're not missing out on that capability..”

Anand-Awasthi

[Read full review](#) 

Cloud Solutions Architect at IBM

Customer Service and Support

“Not yet have I ever been in contact with Red Hat support for the Red Hat OpenShift Container Platform, but there may be some scenarios coming in the future..”

Rifat Rahman

Infrastructure Architect & CEO at Tirezok Private Limited

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“The customer support from OpenShift is poor, with responses typically coming only after a few hours. The technical support, on the other hand, is more knowledgeable and helpful, although the process takes a considerable amount of time..”

Prasad Gupta

Software Engineer at IBM Software Labs

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“The support people help us whenever we require their assistance. A partner provides us with the first-level support. The support has been good, but it is not direct support. We have a problem that has not been fixed for a long time..”

Jose Luis Bonilla

CIO at Banco Pichincha España

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“The technical support is good. One challenge is that sometimes it may be difficult to find the answers to your questions if you are not a Red Hat customer. Many of the answers require you to log in to the Red Hat portal. Unless you are a customer, you cannot ask for a solution. On those lines, it is a little difficult. Otherwise, technical support is good..”

Anand-Awasthi

Cloud Solutions Architect at IBM

[Read full review](#) 

“There are some occasions when support from Red Hat is not what we expect; in instances of outages, it sometimes takes a substantial amount of time to resolve issues.

“My thoughts on the technical support of Red Hat are mixed; initially, when we logged a priority call, the assigned engineers were not senior-level, which delayed our support. However, we ultimately received the help we needed, but they should prioritize skilled engineers for urgent issues.

“Based on my experience with technical support, I rate it five out of ten..”

Nelandran Moodley

Solaris UNIX Systems Engineer at Standard Bank South Africa

[Read full review](#) 

“We have a technical account manager. That works very well for us. Mainly when we moved to OpenShift 4, which was an entirely new product, it was very good to have a technical account manager. He could help us with all kinds of bugs and things. It is working out very well, so we decided to keep them.

On the support case side, I have different feelings. Our experience depends on at what time of the day we file a support case for a severe issue. The support engineers from the United States are the best, but sometimes the support engineers from the other parts of the world seem less skilled. They take longer and ask all kinds of stupid questions. I have had a lot of discussions with them where I have told them that we have a highly qualified engineering team. We know a lot about their products, so they should not ask me all these no-brainer questions. There is a big difference.

We also use Red Hat Key and other things. There are various issues with them, but we do not get the attention. They should fix the issues. If something is filed as a critical bug, I have to call Frank and I need to call Tom to do something about it. I have to ask maybe five or six times and then the ball gets rolling. That is my main concern with Red Hat..”

Martijn Straatman

Technical Lead for OpenShift Platform at ODC-Noord

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Other Advice

“I feel that the pricing of Red Hat OpenShift Container Platform depends on the salespeople, as they can decide that, with some companies giving a cheap price and others giving a high price for the same things. I would rate this product an 8 out of 10..”

Saleem Tamton

Open Shift Lead at Al Rajhi Bank

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“Different companies might choose Amazon, Red Hat, or Microsoft based on their strategic goals. For startups or those needing robust container support, [Red Hat OpenShift](#) is highly recommended. For those needing frequent new features, AWS might be more suitable. Decision should be based on strategy and problem statement.

I'd rate the solution nine out of ten..”

Prasad Gupta

Software Engineer at IBM Software Labs

[Read full review](#) 

“I definitely recommend Red Hat OpenShift Container Platform to other organizations due to its high availability, security, ease of use, and all the built-in features it offers.

“We do no maintenance for Red Hat OpenShift Container Platform since ROSA is

fully managed, and that's why it is a bit more expensive than EKS. The fully managed service includes 24/7 support, scheduling, and upgrades; we only need to inform Red Hat support about upgrades, and they manage the process end to end.

“Overall, I rate Red Hat OpenShift Container Platform as a nine; although I would say ten, I think it's important to allow room for improvement..”

Nelandran Moodley

Solaris UNIX Systems Engineer at Standard Bank South Africa

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“I would rate Red Hat OpenShift Container Platform an eight out of ten.

“I rate it an eight because the features that I have mentioned are not in Red Hat OpenShift Container Platform yet, which stops it from being a ten.

“My advice to others looking into using Red Hat OpenShift Container Platform is that they must go with it, especially if they lack knowledge on CLI-based systems since it is also GUI-based, making it scalable and reliable.

“I have a great experience with Red Hat OpenShift Container Platform..”

Surbhibhawsar Surbhibhawsar

Dev Ops Engineer at a tech vendor with 10,001+ employees

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“I am not really in the financial part to see the benefits of Red Hat OpenShift Container Platform, but we see that we have less spending costs. I think we had to move to this platform because our older platform is not yet supported. We had to move to this platform. Maybe we had to move to this platform more than we did it by choice, more so than searching for financial advantages.

“I cannot really describe how Red Hat OpenShift Container Platform's policy-based governance has helped my organization in maintaining application security at scale because we have other services that are more focused on security and respecting confidentiality. I think it respects everything to be integrated in a professional area.

“Red Hat OpenShift Container Platform's developer-first workflow has contributed to enhancing my team's productivity by helping us to increase our reactivity. When we have problems, we can fix them quickly. I would say the main benefit is having more reactivity to address a bug or problem to fix. My overall rating of Red Hat OpenShift Container Platform is eight out of ten..”

Marouane

Consultant at MISSASERVICE

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“If I summarize the main benefit of this solution for my customers, it is the management of both virtualized and containerized environments, where the containerization will be more focused in the future. The benefit is clearly visible. However, for the customers who are mainly virtualization focused, the benefits are not quite exposed to them, resulting in struggles with customers who focus only on virtualization as they want some alternative to VMware, [VMware ESXi](#) and similar solutions.

“Through my experience, I do not actually have any suggestion for improvement for Red Hat OpenShift Container Platform because it is a platform as a service provider cloud. While we work with [OpenStack](#) as an infrastructure as a service provider system, OpenShift lacks some of its features from an infrastructure perspective. However, from an application point of view, the current features are quite good, and the flexibility of using the system is commendable. In the near future, there will be some upgrades according to market demands, but actually, nothing to blame at it.

“Before planning to use the Red Hat OpenShift Container Platform, my advice is that each customer should have a try from a technical point of view, as businesses think in a different way. Before deciding, they should compare features side-by-side and should not ignore OpenShift. Once they have tried it, I think they will stick with it.

“It is scalable for my customers, and it is easy to scale.

“On a scale from one to ten, I rate Red Hat OpenShift Container Platform a nine..”

Rifat Rahman

Infrastructure Architect & CEO at Tirezok Private Limited

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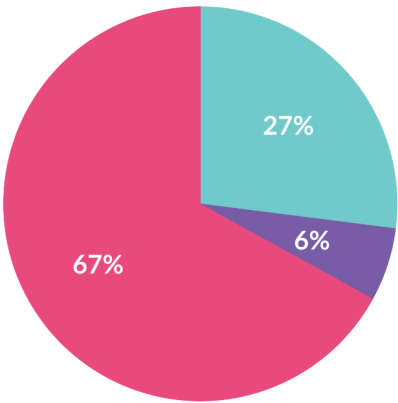
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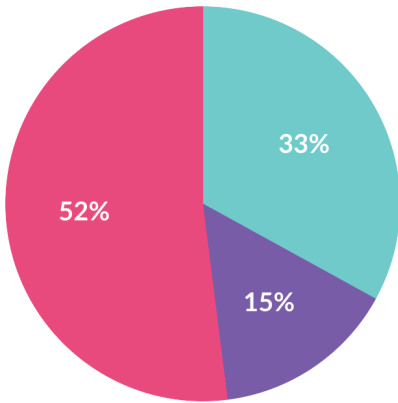


Company Size

by reviewers



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Large Enterprise Midsized Enterprise Small Business

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