aws marketplace

SecureWorks Taegis VDR

Reviews, tips, and advice from real users

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Contents

Product Recap . . . . . 3 - 4

Valuable Features . . . . . 5 - 8

Other Solutions Considered 9

ROI 10

Use Case . . . . . 11 - 13

Customer Service and Support 14

Other Advice . . . . . 15 - 17

Trends . . . . . 18 - 19

About PeerSpot . . . . . 20 - 21

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Product Recap

SecureWorks Taegis VDR

SecureWorks Taegis VDR Recap

SecureWorks Taegis VDR is a proactive cybersecurity platform designed for vulnerability detection, empowering teams to effectively manage threats.

SecureWorks Taegis VDR stands out for its advanced threat recognition capabilities. Designed to support IT professionals in identifying and mitigating risks, it offers a comprehensive suite of tools for vulnerability management. This platform leverages real-time data analytics and threat intelligence to prioritize vulnerabilities and streamline resolutions. Tailored for specialists aiming for enhanced network security, Taegis VDR integrates seamlessly into cybersecurity strategies to optimize threat response and compliance. Its user-centric interface allows for intuitive navigation and efficient threat prioritization.

What are the key features of SecureWorks Taegis VDR?

- Real-Time Threat Detection: Continuously identifies emerging threats to keep networks secure.
- Vulnerability Prioritization: Efficiently ranks risks to streamline mitigation efforts.
- Comprehensive Reporting: Enhances visibility with detailed analytics and summaries.
- Seamless Integration: Easily incorporates into existing IT infrastructure.

What benefits and ROI should be considered when evaluating SecureWorks Taegis VDR?

- Cost Efficiency: Reduction in time spent on manual threat analysis leads to cost savings.
- Improved Security Posture: Enhances the overall defense mechanism with proactive threat management.
- Increased Compliance: Helps maintain compliance with industry regulations through robust reporting.
- Operational Efficiency: Streamlined workflows boost productivity by automating routine tasks.

In healthcare, SecureWorks Taegis VDR bolsters patient data protection through continuous monitoring. Financial sectors utilize its real-time analytics for rapid threat assessment, minimizing potential breaches. Manufacturing benefits from its streamlined integration, enhancing overall operational security.

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Valuable Features

Excerpts from real customer reviews on PeerSpot:

- "I would assess the impact of SecureWorks Taegis VDR on my organization's threat detection efficiency as very positive because we have a couple of devices."

Jayaprakash Bojanapu
Head of IT at Gokaldas Images (USA), Inc.

- "SecureWorks Taegis VDR's best features include unified detection and response, as it pulls in alerts and logs from all my different tools such as EDR, SIEM, firewall, cloud services, and Windows machines, collecting everything into one clean dashboard where I can view all these items and eliminate the need to hunt through ten dashboards to piece a threat together."

Mohammad Jundiah
Solutions Architect at Qatar Datamation Systems

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✔ "I chose SecureWorks Taegis VDR because I trust SecureWorks, having worked with McAfee, Symantec, Trend Micro, Kaspersky, Carbon Black, Cylance, CrowdStrike, Palo Alto Cortex XDR, and more, and I would say SecureWorks Taegis VDR is outstanding among all the other vendors in terms of functionality, ease of access, and UI friendliness."

Venugk Venugk

Deputy manager at a tech vendor with 10,001+ employees

✔ "It is a one-stop solution for different needs with separate APIs. The product offers different solutions for different companies."

Balakrishnan Mysore

Senior Manager, Services at International Turnkey Systems - ITS

What users had to say about valuable features:

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"The best features SecureWorks Taegis VDR offers that stand out to me are the dashboard and the automated response. Based on severity, it can isolate the affected device and disable the compromised account or reset the password for the compromised account, and also block suspicious networks while notifying the SOC analysts with enriched text content.

"SecureWorks Taegis VDR has positively impacted my organization by correlating identity, endpoint, and network signals to detect credential-based attacks early and responding before lateral movement escalation in most of my scenarios.."

Venugk Venugk
Deputy manager at a tech vendor with 10,001+ employees

Read full review

"The features I find most valuable in SecureWorks Taegis VDR include data security, which is the main concern for us.

"SecureWorks Taegis VDR's automated risk assessment has helped me significantly in prioritizing threats because we have around 500 users. The 500 users' data will be automated through EDR, which saves a lot of time for us.

"The detailed reporting capabilities of SecureWorks Taegis VDR have helped us improve our security posture because we have a couple of reporting customizations and reporting features available. Using those features, we generate reports according to our requirements.."

Jayaprakash Bojanapu
Head of IT at Gokaldas Images (USA), Inc.

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“SecureWorks Taegis VDR's best features include unified detection and response, as it pulls in alerts and logs from all my different tools such as EDR, SIEM, firewall, cloud services, and Windows machines, collecting everything into one clean dashboard where I can view all these items and eliminate the need to hunt through ten dashboards to piece a threat together.

I find it very easy to navigate and customize the dashboard to fit my team's needs once everything is set up, and it is very simple to view the dashboard after setup.

Cloud and hybrid support is another valuable feature of SecureWorks Taegis VDR, as it supports on-premise and cloud workloads, managing endpoints and network traffic to provide centralized visibility regardless of where my assets live, whether in the cloud or on-premise.

SecureWorks Taegis VDR has positively impacted my organization because of its ease of use.

The positive impacts include faster incident response, as I can detect, investigate, and contain threats much faster because it shows the full attack path in one place with deeper analysis of everything, and it reduces alert fatigue by consolidating alerts into one or two high-confidence incidents, which improves analysis efficiency and morale..”

Mohammad Jundiah
Solutions Architect at Qatar Datamation Systems

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Other Solutions Considered

"I previously used a different solution, but most of my SecureWorks deployments were greenfield, usually switching from CrowdStrike or SentinelOne to SecureWorks Taegis VDR because of the centralized management feature.."

Mohammad Jundiah
Solutions Architect at Qatar Datamation Systems

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"I chose SecureWorks Taegis VDR because I trust SecureWorks, having worked with McAfee, Symantec, Trend Micro, Kaspersky, Carbon Black, Cylance, CrowdStrike, Palo Alto Cortex XDR, and more. I know these products have evolved from traditional antivirus to EDR, and I would say SecureWorks Taegis VDR is outstanding among all the other vendors in terms of functionality, ease of access, and UI friendliness.."

Venugk Venugk
Deputy manager at a tech vendor with 10,001+ employees

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ROI

Real user quotes about their ROI:

"I have seen a return on investment with SecureWorks Taegis VDR, as it delivers strong ROI by reducing security workload and preventing costly incidents, improving response speed and lowering operational costs, along with fewer security incidents.."

Mohammad Jundiah
Solutions Architect at Qatar Datamation Systems

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Use Case

"SecureWorks Taegis VDR is used for telemetry, SOC operations, or endpoint management, depending on the configuration and the organization's requirements.."

Balakrishnan Mysore
Senior Manager, Services at International Turnkey Systems - ITS

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"The features I find most valuable in SecureWorks Taegis VDR include data security, which is the main concern for us.

"SecureWorks Taegis VDR's automated risk assessment has helped me significantly in prioritizing threats because we have around 500 users. The 500 users' data will be automated through EDR, which saves a lot of time for us.."

Jayaprakash Bojanapu
Head of IT at Gokaldas Images (USA), Inc.

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"My main use case for SecureWorks Taegis VDR is as a central detection and response platform.

For detection and response, I use SecureWorks Taegis VDR for threat detection, incident response, SOC efficiency, and alert reduction because it detects lateral movement, credential abuse, ransom activity, and provides a full attack story rather than just single alerts, allowing the SOC to act quickly.

My primary use case with SecureWorks Taegis VDR is for MDR and XDR purposes.."

Mohammad Jundiah
Solutions Architect at Qatar Datamation Systems

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"My main use case for SecureWorks Taegis VDR was initially conducting a proof of concept after we were using McAfee. I rolled it out to a pilot set of devices to understand how it functions, and the results were amazing because it provided detailed analysis.

"A specific example of how SecureWorks Taegis VDR helped my team during that pilot was detecting early credential abuse and lateral movement across my hybrid environment. Since we had SecureWorks Taegis VDR in place, we wanted to assess how it would detect these threats, and it was able to detect multiple servers using Kerberos and NTLM attacks. It also detected the lateral movement using valid credentials and captured the suspicious administrative commands that were executed in this multi-stage incident.

"My main use case for SecureWorks Taegis VDR is that it is definitely one of the best tools in terms of high-fidelity detections, with initial access, credential abuse, lateral movement, and these elements mapped appropriately in terms of the MITRE ATT&CK framework.."

Venugk Venugk
Deputy manager at a tech vendor with 10,001+ employees

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Customer Service and Support

"Regarding technical support, I would say it is not that much up to the mark. That is one of the biggest concerns for us. I can give 70% marks for the technical support out of 100.."

Jayaprakash Bojanapu
Head of IT at Gokaldas Images (USA), Inc.

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"The customer support for SecureWorks Taegis VDR is the best thing they have, as I receive responses in about five seconds from real people, not AI.

I would rate the customer support for SecureWorks Taegis VDR a perfect ten out of ten.."

Mohammad Jundiah
Solutions Architect at Qatar Datamation Systems

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Other Advice

"As a system integrator, I maintain an unbiased opinion. The choice of solution depends on an organization's risk appetite and funding.

I would rate it a nine out of ten.."

Balakrishnan Mysore
Senior Manager, Services at International Turnkey Systems - ITS

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"My advice for others looking into using SecureWorks Taegis VDR is to consider its tool consolidation feature, as it replaces the need to use multiple disconnected security tools and dashboards, saving on licensing and management costs. I would rate this product an eight out of ten overall.."

Mohammad Jundiah
Solutions Architect at Qatar Datamation Systems

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"I found this interview absolutely fantastic.

"I would advise others looking into using SecureWorks Taegis VDR that it is one of the reliable solutions anyone should try, and if it yields good results, I would definitely recommend switching to SecureWorks.

"I recommend SecureWorks Taegis VDR because it is highly scalable by design and well-suited for mid-sized to very large enterprises, including global hybrid and cloud-heavy environments. Its cloud-native elastic architecture is built as a cloud-native SaaS platform that automatically scales compute and storage as telemetry volume increases without requiring customer-side infrastructure scaling, and it can handle bursty workloads such as incident spikes and ransomware attacks. I gave this product a rating of eight out of ten.."

Venugk Venugk
Deputy manager at a tech vendor with 10,001+ employees

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“I have used SecureWorks Taegis VDR's automated risk assessment.

“The metrics I use to measure the impact of SecureWorks Taegis VDR's analytics engine on management include some inbuilt metrics for our customization. We use those kinds of metrics to accomplish our goals. We customize the settings at the EDR itself, and using that, we communicate through the metrics.

“I would assess the impact of SecureWorks Taegis VDR on my organization's threat detection efficiency as very positive because we have a couple of devices. If anything goes down, automatically the other one will take its place. There is no need to worry about the data at all. We come to know through the hardware, and we can see the remarks on the reporting systems. This allows us to determine if the device is going to fail or is not functioning properly. Using that information, we rectify the issues and the other devices work fine while taking the backup automatically from there. I would rate this review a 7 out of 10..”

Jayaprakash Bojanapu
Head of IT at Gokaldas Images (USA), Inc.

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by visitors reading reviews

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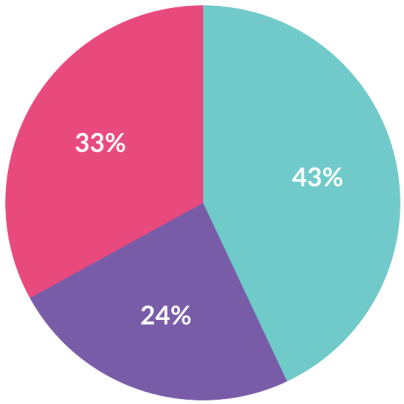
Construction Company	14%
Manufacturing Company	12%
Wholesaler/Distributor	5%

Company Size

by reviewers

by visitors reading reviews



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