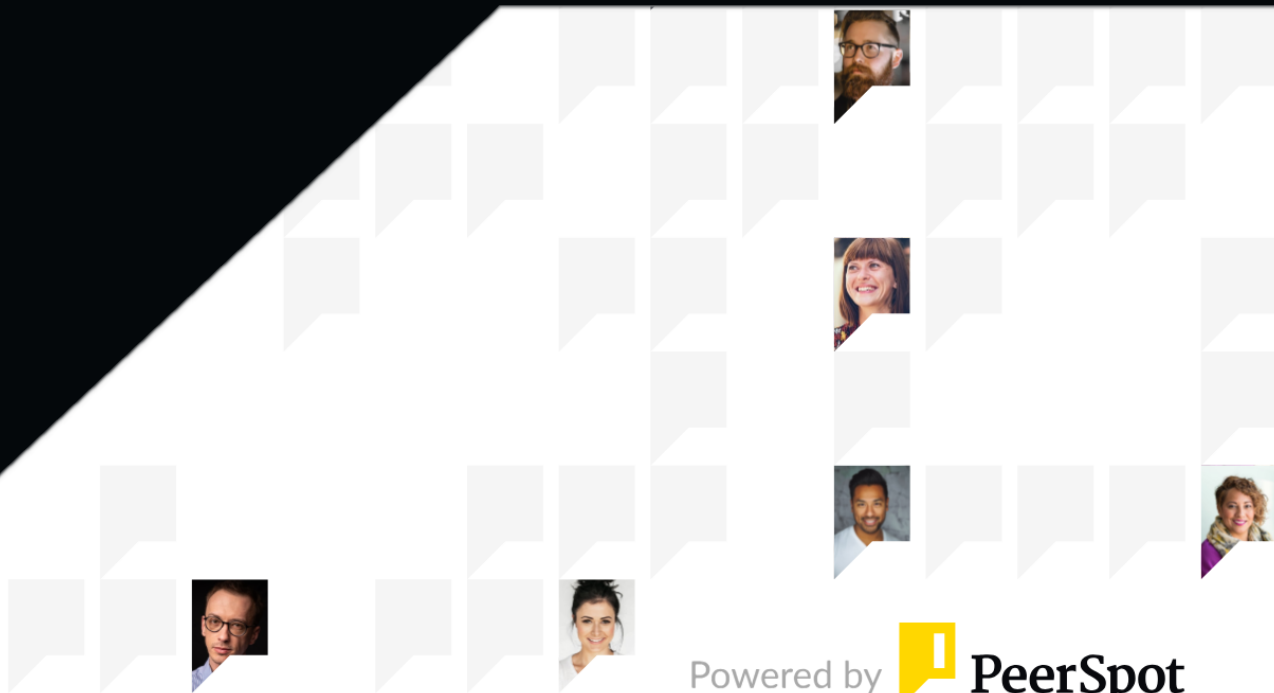


aws marketplace

Tyk

Reviews, tips, and advice from real users



Powered by  PeerSpot

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Product Recap



Tyk

Tyk Recap

Tyk provides customizable API management solutions with strong security and traffic management features, appealing to technological enterprises. Its open-source nature ensures adaptability, while competitive pricing supports scalability across multiple industries.

Enterprises value Tyk for its flexibility and integration capabilities. Known for robust security and effective traffic control, it offers a unified API view and ensures seamless API integration within various ecosystems. Tyk is deployed both on-premises and in cloud settings, commonly on Kubernetes, to support financial institutions and other industries requiring secure and scalable microservices management. With an easy-to-use dashboard and developer portal, Tyk guarantees role-based access and smooth API discoverability, enhancing the internal identity management process.

What are Tyk's key features?

- **Highly Customizable Options:** Tailor API management settings to fit specific organizational requirements.
- **Traffic Management:** Efficiently handle API calls to maintain optimal performance.
- **Robust Security:** Protects API endpoints from unauthorized access.
- **API Versioning:** Manage different API iterations with ease.
- **Open-Source Nature:** Allows for community-developed extensions and improvements.
- **Gateway Handling:** Ensures secure and efficient message routing.
- **Developer Portal:** Simplifies API management and developer collaboration.

What benefits should users look for in reviews?

- **Ease of Use:** Intuitive interface aiding swift learning curves.
- **Integration Capabilities:** Seamless operation alongside existing systems.
- **Scalability:** Supports growth phases without significant additional costs.
- **Role-Based Access:** Enhanced security and management customization.

Commonly implemented in financial and banking sectors, Tyk acts as an internal API gateway on public clouds, enabling seamless integration of new technologies with legacy systems. It manages customer-interface microservices, efficiently scales API usage, and is vital for organizations handling medium to high API call volumes. In these industries, Tyk is strategically used to fortify security frameworks and provide scalable solutions for evolving technological landscapes.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Tyk is not just an API gateway but has become a critical business platform that helps organizations securely expose, manage, monitor, and scale their APIs in the modern banking domain, fintech, and commercial insurance environments in cloud-native settings.”



SaurabhKumar10

platform engineer, DevOps engineer at Capgemini



“The transition was smooth overall, and the platform proved flexible from the start. As an open-source product, TYK exceeded expectations when we initiated the migration and selected it as our API gateway. The UI is intuitive for common API gateway tasks and day-to-day operations; the core functionality is solid for standard use cases, and the system is flexible enough to support custom plugins and complex middleware chains once properly configured.”



Svetoslav Georgiev

Architect Telecom at vivo

- ✓ “Customer support is excellent, and their support personnel, along with professional services, know the product really well, resulting in a good experience dealing with them.”



Verified user

Technical Support Analyst at a tech vendor with 10,001+ employees

- ✓ “Tyk is a wonderful API management gateway for maintaining enterprise-grade applications.”



Verified user

Technology Lead at a tech vendor with 10,001+ employees

- ✓ “In my opinion, the best features that Tyk offers were the rate limiting and authentication themselves.”



Gilson Watanabe

Arquiteto De Software at a outsourcing company with 1,001-5,000 employees

- ✓ “Tyk has had a positive impact on my organization by saving time through the reduction of manual tasks and monitoring of API flows.”



Verified user

Intégrateur D'Application at a insurance company with 201-500 employees



“The scalability is very good. That was a key factor in the selection, like how it could be pushed to high volume and scalability, which seemed to be very good.”



MarkDoherty

Founding Director at Point Group

What users had to say about valuable features:

In my opinion, the best features that Tyk offers were the rate limiting and authentication themselves.

The positive impact was more in terms of understanding because the other tools I evaluated were harder to understand how to use and how to configure. In that respect, I found it much more intuitive and it helped me better understand the concepts and the functioning itself, which I thought was easier to use. I noticed the ease of configuration and the knowledge itself..”

Gilson Watanabe

Arquiteto De Software at a outsourcing company with 1,001-5,000 employees

[Read full review](#)

“I think the best features that Tyk offers are its visualization dashboard, the robustness of the gateways, and the addition of an extra authentication layer on the requests.

“The visualization dashboard and the extra authentication layer make my daily work easier by standardizing API authentication and the different policies that make it possible to grant access to several APIs through a single key.

“Tyk has had a positive impact on my organization by saving time through the reduction of manual tasks and monitoring of API flows..”

Verified user

[Read full review](#) 

Intégrateur D'Application at a insurance company with 201-500 employees

“Tyk is high performance and open source enterprise API gateway. Its high performance and open source aspects have benefited my work as it is extremely light and incredibly fast to deliver the response.

“Tyk has granular traffic control, fine-tuned for rate limiting, request throttling and fixed quotas for API key or user. Our organization has been using Tyk for a very long time as a major API management platform.

“Tyk allows teams to define specific traffic routing, authentication methods, and security policies for individual versions of an API..”

Verified user

[Read full review](#) 

Technology Lead at a tech vendor with 10,001+ employees

“From a security perspective, the authentication methods we have been using and the ability to easily switch between OAuth and OAuth2 are valuable. Tokenization and all pipeline chain controls are important, as is the ability to use standard protocols in the business, such as REST, SOAP, JSON, AsyncAPI, and MCP for AI agents. Monitoring, logging, and troubleshooting capabilities are quite satisfying

Again, cost is definitely a key factor. A migration from TIBCO middleware to Tyk was driven by cost in many organizations. What I noticed is that the time-to-market was decent, and colleagues were quicker to deliver certain services and new requests from client platforms. It was a positive and smooth experience overall.

Regarding time-to-market, on average, a new service request would arrive within average two sprints when using Agile delivery. It was much quicker and provided an easy way to test in the environment. .”

Svetoslav Georgiev

Architect Telecom at vivo

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“The best features Tyk offers are highly customizable options, effective traffic management, and security, making it easy to configure and use.

“The customizability of Tyk is evident in our validation of the token—specifically with our internal identity and access management. There were challenges on the network side and in managing token validity and the public key, but Tyk allowed us to configure these aspects effectively. I believe those are the standard out-of-the-box capabilities provided by Tyk that we are using, particularly regarding traffic management and security.

“Tyk has positively impacted my organization by providing standard API management capabilities, such as a single view for all APIs, discoverability, and role-based access control for overseeing who can see which APIs..”

Verified user

[Read full review](#) 

Technical Support Analyst at a tech vendor with 10,001+ employees

“Tyk offers many valuable features. For the API, the best features include API security such as API key authentication, JWT tokens, barriers, and OIDC. There is rate limiting and throttling to control how many requests a user can make at one time, such as 100 requests per minute or 1000 requests per minute. API gateway routing and load balancing are handled very smoothly, and API analytics and monitoring are comprehensive. Request-response transformations allow us to track customer ID and monitor how many requests can go to the API versioning. Tyk gives Kubernetes and cloud-native support, including Kubernetes, Docker, and AWS, depending on the cloud-native and cloud-based platform. Logging and troubleshooting capabilities are among the best features.

“In terms of product benefits, Tyk secures the credit card API, protects the payment API, monitors transactions, handles traffic spikes, reduces downtime, troubleshoots with failover, and improves application reliability.

“Tyk has positively impacted my organization as it is not just an API gateway but has become a critical business platform that helps organizations securely expose, manage, monitor, and scale their APIs in the modern banking domain, fintech, and commercial insurance environments in cloud-native settings. Almost every application communicates through APIs, and Tyk ensures that the API remains secure, scalable, and has high availability..”

SaurabhKumar10

platform engineer, DevOps engineer at Capgemini

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Other Solutions Considered

I evaluated other options before choosing Tyk. I had evaluated Axway's, IBM's, Kong's, Google's, and I think a couple more that I do not remember off the top of my head.

Gilson Watanabe

Arquiteto De Software at a outsourcing company with 1,001-5,000 employees

[Read full review](#) 

“The company has been using TIBCO middleware and Data Power for quite some time. It was primarily based on SOAP, not on REST or other services. It was an on-premises solution that worked very well and met the enterprise integration needs, but was occasionally difficult to implement and significantly more expensive than Tyk..”

Svetoslav Georgiev

Architect Telecom at vivo

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“We compared a few options. We compared Apigee, Tyk, and finally AWS API Gateway. We don't use any of these. We had decided to go ahead with the Tyk, but for some reason, we changed our minds. In addition, we are now utilizing AWS AppSync. It matched our use case better. There are, however, pros and cons of each..”

VikasAgarwal

Founder & CTO at Naks Digital Consulting

[Read full review](#) 

“We were using a few other products including WSO2 and IBM API Connect. Tyk looked like a good product. I think the only reason we didn't go with it was because, from a group perspective, we were mandated to go with IBM. The reason we were looking at it was because of cost. Some of the customers cannot afford the IBM solution. It looked like a lightweight product that we could use, that was reasonably priced and helps to reduce costs for clients who preferred that advantage. In the end, we ended up not using it because we managed to negotiate a deal with IBM to help lower the cost of the solutions we were already using..”

archisol67

Solution Architect (Africa Regions) at a financial services firm with 10,001+ employees

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“We had found a solution, and we still have that solution, which required the use of an API gateway. We wanted some programming logic to be programmed at the API gateway level. At the time the college chose API Gateway.

That was something we wanted to do, but unfortunately, we desired greater flexibility in terms of our ability to program and wanted to make the best decision, and we chose Apigee, not Tyk or AWS. Apigee provided the best support for that flexibility.

Apigee requires a massive installation, a very bulky installation, which requires a significant amount of maintenance, overhead, and cost.

The reason we didn't go ahead with the Apigee was that it was becoming very expensive, in terms of license and maintenance costs, as well as setup time.

We tried Tyk, and a couple of our client's competitors are already using Tyk, and they are using it pretty extensively.

When it did not meet with our needs in terms of being able to customize, we looked into AWS API Gateway, which supports that through AWS Lambda, a serverless function, but it has limitations in terms of certain hardbound limitations, such as an API timeout of a maximum of 30 seconds or 10 seconds. I'm not sure what it is. It was also unsuitable for APIs, particularly external APIs that take far too long to respond. As a result, we did not proceed with any API Gateway. Instead, we made use of AWS AppSync. AppSync resolved two of our issues. One is solved by an API gateway, which allows you to connect to any number of data sources over the internet.

It also allows you to have Lambda functions, which you can customize and use to write any custom logic you want in most modern programming languages. Third, because it provides graph scale endpoints, it helped us save a lot of time on our backend development..”

VikasAgarwal

Founder & CTO at Naks Digital Consulting

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ROI

Real user quotes about their ROI:

In terms of return on investment, it was more in terms of learning, as it was the tool that I suggested to other people to start learning and using the concepts of. It was more in the sense of knowledge sharing itself.

Gilson Watanabe

[Read full review](#) 

Arquiteto De Software at a outsourcing company with 1,001-5,000 employees

“I have seen a return on investment since using this tool, with savings in time and resources, needing about two people compared to four before to administer the API solution..”

Verified user

[Read full review](#) 

Intégrateur D'Application at a insurance company with 201-500 employees

“It's hard to put a mark because the overall solution involves more than just Tyk. Tyk is just one component, so the ROI the customers see is on the entire system, not individual parts..”

MarkDoherty

Founding Director at Point Group

[Read full review](#) 

Use Case

At the time, my main use case for Tyk was more for security and exposure matters related to business. Part of what I was trying to solve with Tyk was authentication, access control, request volume, protection, and a bit of protection against code injection such as SQL Injection, and from there on it was already extras.

Gilson Watanabe

Arquiteto De Software at a outsourcing company with 1,001-5,000 employees

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“My main use case for Tyk is API monitoring and API Gateway. A concrete example of how I use this tool for API monitoring or as an API gateway in my daily environment is the integration of API specification files inside the gateways in order to see all the flows from point A to point B and to be able to monitor all API calls and requests..”

Verified user

Intégrateur D'Application at a insurance company with 201-500 employees

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“Connecting APIs securely with load balancing is my main use case for Tyk. Our applications connect to the AWS cloud microservice from the UI layer to the backend layer, so instead of exposing the actual backend API layer, we are having the proxy layer handled by Tyk. The UI accesses through Tyk to get the backend data necessary for the user to display..”

Verified user[Read full review](#) 

Technology Lead at a tech vendor with 10,001+ employees

“My main use case for Tyk is for internal API gateway. For a banking customer, I have internal APIs and external APIs, where internal APIs are mostly on Kubernetes. For internal API gateway, we have developed some security frameworks within Tyk, which is how we use Tyk only for internal APIs. This setup is Kubernetes native, which is good, and even the custom plugin development for validating the token is something we use a lot..”

Verified user[Read full review](#) 

Technical Support Analyst at a tech vendor with 10,001+ employees

“As a platform architect for contact center solutions, TyK serves as the primary Middleware & API Gateway/Proxy between Genesys Cloud, Salesforce, and other back-end systems at the company.

All customer lookups from the customer front-end portal are converted into REST calls to the back-end system and CRM when customers reach and identify with a particular number. Tyk is being used as an API Gateway via REST interfaces. Similar integrations include converting voice input into a string using Tyk back-end speech APIs, such as Google Cloud Speech-to-Text or Azure Speech Services. The concept remains the same: the front-end passes input, authenticates via OAuth2, and sends it to the back-end; the back-end does the reverse. In some use cases, the input could be decoded and encoded.

The interface has been managed primarily by developers and system analysts from the middleware team, who have configured specific message inputs. It appeared convenient and user-friendly for their agile delivery processes.”

Svetoslav Georgiev

Architect Telecom at vivo

[Read full review](#) 

“My main use case for Tyk is that it functions as an API gateway and API management platform in our organization. It is used to secure, expose, manage, monitor, and control API access in an enterprise environment. In our day-to-day operations, Tyk supports our cloud-native and microservice-based architecture application, which consists of multi-backend services that need to communicate securely and effectively. Tyk acts as a centralized gateway between clients and vendors in our application. It works for our mobile app, web application, partner, third-party, and backend services. Instead of allowing users to directly access the backend APIs, all requests are routed through Tyk, which ensures security and scalability.

“In one of our projects in banking, we use Tyk to secure our application. Our application belongs to the banking domain and is specifically for the credit card department. I work with the support team for an API hosted behind Tyk API gateway in the production banking environment. My responsibility for that particular application includes monitoring API health, troubleshooting, and analyzing 4xx to 5xx errors and Tyk API logs, and validating backend connectivity. In one incident, we received a report of a customer facing an HTTP 500 error while onboarding through our API. We investigated Tyk gateway logs and traced the request path, which identified a failed backend microservice deployment. After that, we coordinated with the deployment team, rolled back the deployment, restored service, and monitored the API traffic through Tyk to ensure stability, scalability, and security. Additionally, we have a service mesh team that also wanted to use Tyk. They used Tyk support to deploy their application, with us functioning as a control plane and them as a data plane. If they want to use and onboard any kind of API through Tyk, they usually connect with us, and we help them onboard the API through Tyk API for their application.

“Regarding my main use case for Tyk, it is very secure, more reliable, and encrypted for the application. If we have a banking application, every request goes through Tyk API, which is much more secure. This is a brilliant aspect of the solution..”

SaurabhKumar10

platform engineer, DevOps engineer at Capgemini

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“We usually upgrade Tyk when there is a patch activity or maintenance that has been available and recommended for production. We usually maintain the system up to date with the latest versions, approximately two times per year..”

Verified user[Read full review](#) 

Technology Lead at a tech vendor with 10,001+ employees

“The initial setup is straightforward and really easy. They distribute a Docker version, which can be installed within several minutes after a couple of clicks.

Depending on the requirements, this solution can be deployed on-premises, not the cloud, or in a hybrid configuration..”

Jun Hwang[Read full review](#) 

Director at funlab inc

“The transition was smooth overall. It was flexible and an open-source product that exceeded my expectations when the migration was initiated and the product was chosen. The migration, which was a phased approach, was positive and flexible. I rate the product between a seven and eight out of ten for overall quality. There are several improvements that I would expect to meet enterprise organization needs, but overall it was a positive experience..”

Svetoslav Georgiev

Architect Telecom at vivo

[Read full review](#) 

“The initial setup was very easy and we have organized the information for our developers to make it easier for them. So now we have everything managed already so that is easy for one to understand. The deployment took about three weeks.

We currently have three engineers who are responsible for the deployment and management of Tyk. We might add two or three more engineers in the future..”

Kamal Doukali

Lead Developer at Eolia Software

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“I would rate my experience with the initial setup an eight out of ten, where one is difficult and ten is easy.

The deployment incorporates all elements, not just Tyk. So, the deployment time also depends on the configuration.

The actual setup can be done within a day. Like Docker and containerized... So the prep's quick, but it's a lot more than Tyk. So, deployment is not a material issue. .”

MarkDoherty

[Read full review](#) 

Founding Director at Point Group

“We tried it and found it to be quick and easy to set up. The setup time was really, really quick.

The initial setup is very straightforward.

I run a company with its own team of developers. We were also involved in a joint venture with a client.

It does not require a lot of maintenance..”

VikasAgarwal

[Read full review](#) 

Founder & CTO at Naks Digital Consulting

Customer Service and Support

I was well served regarding customer support during my evaluation period, but I only used email contact at the time. Regarding questions themselves, not necessarily support, I used only the official documentation available on the website itself.

Gilson Watanabe

Arquiteto De Software at a outsourcing company with 1,001-5,000 employees

[Read full review](#) 

“The technical support for this product have been very good to date They provide a lot of useful communication, which allows us to fix issues without having to raise tickets..”

Kamal Doukali

Lead Developer at Eolia Software

[Read full review](#) 

“We only asked one question, and it was resolved within a reasonable amount of time.

I believe they can improve their support for multiple programming languages..”

VikasAgarwal

Founder & CTO at Naks Digital Consulting

[Read full review](#) 

“Customer support is excellent, and their support personnel, along with professional services, know the product really well, resulting in a good experience dealing with them. I would rate the customer support a definite 10..”

Verified user

[Read full review](#) 

Technical Support Analyst at a tech vendor with 10,001+ employees

“There's always things where we need to go back to. Their support provision is very good, and they do provide routes to make inquiries, self-learn, etcetera.

But, I've never come across anything I would regard as ten, which is almost like I don't need to go to support.

There are things to go to support. That's usually about how to exploit it better rather than anything else..”

MarkDoherty

[Read full review](#) 

Founding Director at Point Group

Other Advice

“I rate Tyk overall as eight on a scale from one to ten because of the positive impact it has had on my organization through time savings and resource efficiency..”

Verified user

Intégrateur D'Application at a insurance company with 201-500 employees

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As it was more experimental, I also did not end up using it in production or in real cases. As it was in isolation, I do not have anything to add, but probably if it had gone ahead there might have been some integration with the company's security control. It is difficult to say regarding advice I would give to other people who are thinking about using Tyk. As it has been a long time since I did this evaluation, probably a lot has changed since then, and I do not think I have anything else to add beyond what has already been asked. I would rate this review an eight.

Gilson Watanabe

Arquiteto De Software at a outsourcing company with 1,001-5,000 employees

[Read full review](#) 

“I have not used the AI capability yet of Tyk, so I do not have a recommendation in that area.

“When enterprise applications communicate with public or private LLMs, Tyk intercepts the data payload to enforce strict compliance.

“It is very easy for our team to gain Tyk principles because we have external

documentation. We have our internal [Grafana](#) to monitor all the APIs and right now we are migrating to [Dynatrace](#) to monitor all the APIs running through Tyk.

“Tyk's documentation and community support is helpful compared to other solutions I have used. Tyk is a wonderful API management gateway for maintaining enterprise-grade applications.

“I would rate this review an eight overall..”

Verified user

Technology Lead at a tech vendor with 10,001+ employees

[Read full review](#) 

“While we could not quantify any commercial improvement, developer experience has definitely improved.

“I would rate Tyk around an eight on a scale of one to ten because I have worked with other API management platforms such as [Apigee](#), Kong, and [Azure](#) API Gateway. Compared to [Apigee](#) or Kong, I find they excel beyond Tyk, which is the reason for my score.

“Tyk is deployed in my organization on-premises. For another customer, we spoke with Tyk salespeople, and my experience is that they are supportive and share details effectively.

“I think Tyk is very flexible and customizable for the internal API gateway, so I definitely recommend it. For external APIs, I would suggest using more mature tools. Tyk is a good product in terms of cost and deployment options.

“My company has a business relationship with this vendor as partners. My overall rating for Tyk is eight out of ten..”

Verified user

Technical Support Analyst at a tech vendor with 10,001+ employees

[Read full review](#) 

“I would rate Tyk a solid seven (+) out of ten overall.

I have the feeling that I do not have enough information or insight into certain features, but I know that Tyk provides multiple authentication mechanisms, including API keys, OAuth2 (which I used primarily), and basic authentication for some things. With AI and the new world of AI, I believe we will see an increasing need for fine-grained access, down to the endpoint or even the message control protocol level. I know that Tyk has a gRPC gateway that I am not familiar with, and perhaps this is in the right direction. Access lists, customer-specific IP restrictions, and policies are all in the right direction. However, as with any organization, we are still in the early implementation stages and will likely face some challenges. Security has become a major problem. There has been a recent major security breach in which Tyk has also been part of the pipeline.

Regarding AI capabilities, I have limited experience, but I believe Tyk covers the main needs and is a generic product in that sense. I would be curious to learn more about it, and I would be happy to receive more input from the company, or at least a reference where I could find information about its capabilities. For example, how AI could be used in building up services within AI. I cannot provide further input on that yet, but I am open to learning more.

I would expect Tyk and [Salesforce](#) to have more specific, service-oriented collaboration. I have noticed some challenges for my middleware colleagues when implementing services and invoking Salesforce and customer custom back-end APIs, though nothing in particular.

What I felt with the implementation of Tyk is that it required fewer senior and more deep experts in middleware development and architecture. A less complicated product implementation meant fewer deep-custom-knowledge experts were needed. This is positive feedback because it looks like a more comprehensive and modern product. In the previous situation, much more deep custom knowledge was required.

My advice would be to have clear use cases and do the homework well in advance. I mean to prepare for the selection process and to look not only at the current set of

features but to discuss what is on the roadmap, expected growth, and especially the API needs, how things are going, the cost model, and the licenses. These are generally important inputs for the selection process. .”

Svetoslav Georgiev

Architect Telecom at vivo

[Read full review](#) 

“For the API security and monitoring features in my daily work, if I am working on production deployment and support, the API security task involves investigating 401 unauthorized errors and conducting daily checks, verifying JWT token validity, token expiry validation, and API gateway operations. An example would be an issue where a customer is unable to access the credit card API due to an expired JWT token. API key management is part of my daily activity as well, including creating API keys, managing new consumers, revoking compromised keys, and updating access permissions. We work on access control validation, SSL and TLS certificate monitoring, renewals, and production issues, and conduct security incident investigations as part of API monitoring tasks such as API status and response time monitoring. We use these kinds of services from Tyk on a daily basis.

“I have noticed outcomes such as secure and faster onboarding since using Tyk. There are no issues, and it is done in a secure way, using the encrypted method that Tyk uses to onboard the API application for the other teams.

“Regarding Tyk's governance and security, it truly follows compliance and security standards, and it is provided through encrypted APIs, API tokens, and security keys, with reliability and encrypted password tokens. Everything is excellent and well-designed.

“Concerning Tyk's accuracy and reliability of output, accuracy is really fast, and reliability is also very secure. The accuracy is 99 percent out of 100. The latency for the request response time is excellent and very good.

“I would say Tyk is better than other applications as it is much more reliable, secure, scalable, and it delivers faster results for the application. Tyk is not just an application; it is a critical business platform that helps organizations secure, expose, manage, monitor, and scale their applications.

“I would rate Tyk an 8 out of 10 because I see they need some improvement on the slowness. Tyk is truly brilliant and the best, but some of the product services are quite slow, not excessively, but that is adjustable. I hope that another fix will come from the developer, and it will work faster..”

SaurabhKumar10

platform engineer, DevOps engineer at Capgemini

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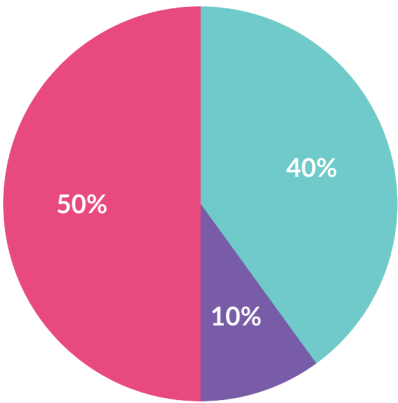
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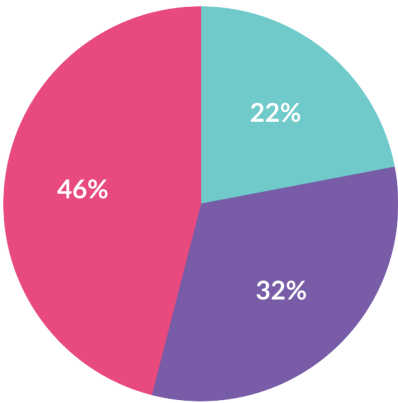


Company Size

by reviewers



by visitors reading reviews



Large Enterprise

Midsize Enterprise

Small Business

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PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944