aws marketplace

New Relic

Reviews, tips, and advice from real users

Powered by PeerSpot

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Product Recap

New Relic

New Relic Recap

New Relic offers real-time application monitoring and insight into performance bottlenecks. Its customizable dashboards and APM integration provide efficient operational support, while server performance alerts ensure quick issue detection.

New Relic provides comprehensive monitoring of application performance, tracking bottlenecks across databases and front-end components. Users employ it for server and infrastructure monitoring, as well as analyzing key metrics such as CPU and memory usage. The solution's ability to integrate with tools like PagerDuty enhances incident management capabilities. However, users have expressed a need for improvements in query language simplicity, more detailed historical insights, and better mobile app monitoring support.

What are New Relic's most important features?

- Real-Time Monitoring: Provides instant visibility into application performance.
- Detailed Transaction Tracing: Identifies specific transaction issues quickly.
- Error Rate Tracking: Monitors and reports on error occurrences efficiently.
- Customizable Dashboards: Tailors dashboard views for specific needs.
- APM Integration: Seamlessly integrates with application performance management tools.

What benefits and ROI should be considered?

- Operational Efficiency: Quick issue detection reduces downtime.
- Improved Debugging: Enhanced error analysis supports rapid problem resolution.
- Comprehensive Monitoring: Offers a holistic view of application performance and user behavior.
- Incident Management: Integration with incident tools helps streamline responses.
- Efficient Alerts: Rapid alert systems ensure timely notifications of issues.

In industries like e-commerce and financial services, New Relic supports application performance monitoring to enhance user experience and system reliability. Organizations leverage its insights for optimizing performance, particularly in server operations and infrastructure management. Its ability to monitor API failures through synthetic monitoring is crucial for maintaining high service levels.

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Valuable Features

Excerpts from real customer reviews on PeerSpot:

- "Monitoring is a crucial thing for every work, and New Relic is doing a very good job in this part."

BasilJiji
System engineer at a retailer with 10,001+ employees

- "New Relic has positively impacted our organization by reducing errors, improving performance, and saving time."

ArjunSharma
senior software at Norton Lifelock

- "New Relic is highly scalable and its build quality is very easy for handling to startup, enterprise, scale up, and workloads."

TusharGoel
Cloud Engineer at TO THE NEW Digital

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"New Relic has positively impacted my organization regarding my main area of interest, which is performance tests, and by using New Relic, I received a lot of information to improve my systems."

Oleksii Barybin

Contingent Worker at a retailer with 10,001+ employees

"Using New Relic, we can showcase business KPIs data and compare it with trends from the last month or year, easily check whether our business performance is declining, stable, or improving, as well as the revenue generated from our website, and analyze this data efficiently if we are sending it to their platform."

Validated user

Senior Observability Engineer I at a computer software company with 51-200 employees

"New Relic has positively impacted my organization by helping with our observability goals."

Palak Bhawsar

DevOps engineer at a tech company with 5,001-10,000 employees

"In my experience, New Relic is one of the best APM tools."

HemantKumar7

Senior Site Reliability Engineer at a tech vendor with 501-1,000 employees

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What users had to say about valuable features:

"In my opinion, the best feature that New Relic offers is the filtering of the metrics and the logs. When we need to look at the metrics with New Relic, I can filter by the name of the application, which is very important and has helped me. With the metrics from New Relic, we can improve the performance and reduce the downtime because we can identify problems and solve them more quickly. New Relic has positively impacted my organization because it has helped improve the performance and reduce the downtime of the application.."

Victor Trainee
Software Engineer at a media company with 10,001+ employees

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"The best feature of New Relic is the effectiveness of the observability platform. The combination of APM, distributed tracing, Kubernetes monitoring, logs, database visibility, profiling, and analytics capability significantly reduces our troubleshooting time, and those are the features I appreciate about New Relic.

I think we utilize all of the features available due to our architecture, where we must go through everything. There is a sequence in how we go through these features: first, we look at the dashboard for a holistic overview, then check the transactions to identify degraded ones, move to traces to find the cause of slowness, and might have to go into logs, database queries, external calls, or distributed tracing.."

RohitSharma1
Lead Performance Engineer at Coupa

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"The best features New Relic offers are end-to-end tracing of any calls and custom dashboards. Those features stand out for me in my daily work because, as an SRE and DevOps engineer, when I need to debug or find the root cause, especially when multiple teams are involved, end-to-end tracing is useful to identify the correct team and engage them further. Custom dashboards are useful to showcase high-level metrics to the leadership.

In multiple cases, I use New Relic to debug and find the root cause, especially where network calls are involved. It is also useful for alerting when the throughput is dropping or the error rate is spiking. Time is saved in debugging and finding root causes.."

Vignesh Natarajan
Dev Ops Engineer at a tech vendor with 5,001-10,000 employees

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"As an Application Monitoring Engineer, two of the most important aspects for me are the dashboard and alerting features of New Relic. They allow me to view issues quickly and customize what I want to see, aiding in interpretation and reporting. The dashboard's clarity and flexibility mean I do not need to delve deep into logs, as I can identify issues at a glance, filter by errors, and configure alerts to manage my time effectively without being overwhelmed by noise.

New Relic positively impacts my organization by simplifying issue detection, allowing us to focus on what is important and avoid unnecessary searches. Its reporting, tracing, logging, integration, querying, and alerting features make incident investigation smoother, allowing for a reduced mean time to detect and resolve issues. The user interface is easy to navigate, enabling efficient operation from any device.."

Qazim Adedigba

Application Monitoring Engineer, Site Reliability Engineer at a tech vendor with 201-500 employees

Read full review

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"In my experience, New Relic is one of the best APM tools. You can monitor your API's response. You can filter the APIs based on the response it is taking, and you can monitor the response times based on the multiple APMs related to respective environments. You can observe the Apdex score inside New Relic. In one single window, you can look for the multiple metrics, which is really useful for production.

"You can also monitor heap parameters and memory of the JVM inside New Relic. You can also integrate it with your incident management tool so that based on the alert you have set up inside New Relic, you can get the alert over your incident management tool.."

HemantKumar7
Senior Site Reliability Engineer at a tech vendor with 501-1,000 employees

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“The features that performed very well include custom visualization in New Relic, which allows me to create a dashboard tailored to our specific needs. There are no restrictions on charts, and by using React, I can easily create those types of dashboards. New Relic has also introduced a good feature for Agentic AI integration, and they have launched the One App integration. This integration allows different types of applications within a cluster to be included in the form of APM. Additionally, a new feature launched troubleshoots issues automatically; for example, when I received an alert for my EC2 machine usage reaching ninety percent, I got a notification in my Slack channel, and by giving a thumbs up, New Relic's SRE agent connects with the AWS Bedrock agent to troubleshoot automatically and scale up the EC2 machine without manual intervention. These features of New Relic stand out significantly.

“The AI integration helps us in different ways, particularly in root cause analysis (RCA). I was using the AI RCA feature in New Relic's incident tab, which provides a button to generate RCA by checking details of past events related to that particular incident. This allows me to easily identify issues and troubleshoot them. For instance, after integrating my EC2 machine with New Relic, I received an alert at two a.m. for memory usage reaching eighty percent. After receiving that alert in my notification channel, I enabled the AI agent to provide a complete RCA and solution for the issue. Once I approved the suggested solution, the AI agent automatically scaled up my EC2, allowing me to troubleshoot the issue efficiently without further intervention. Using these New Relic features significantly reduces our mean time to detect (MTDD) and mean time to resolution (MTTR).

“Other features include the custom visualization capability, which allows us to better visualize our data. The default dashboards in New Relic have a limited number of widget types, so for specific visualizations such as spider maps, I cannot create that with the default widgets. Thus, the custom visualization feature is very helpful for that. New Relic has recently launched NR Lens, which allows querying data from different sources; previously, New Relic only provided access to data within their database (NRDB), but now we can query data from platforms such as Google Sheets. Integrating various platforms with New Relic simplifies the data querying process, and there are excellent Agentic integrations with notification channels such as ServiceNow, enabling easy communication with New Relic AI.

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These are powerful features of New Relic..”

Validated user

Senior Observability Engineer I at a computer software company with 51-200 employees

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Other Solutions Considered

"We have tried Signoz and OTel, but they will not work for us because these are open-source, and you need to perform lots of tuning. Of course, New Relic is not open-source, and there are lots of features in New Relic. That is why we go for New Relic.."

HemantKumar7
Senior Site Reliability Engineer at a tech vendor with 501-1,000 employees

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"I do not believe our organization evaluated other options before choosing New Relic. My director, who uses New Relic in another project, is impressed with this tool, so we likely opted for it because of that recommendation.."

Ashivam Shiva
Application Support Engineer at a marketing services firm with 10,001+ employees

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"I previously used Datadog before New Relic, and I switched from Datadog because I thought it was simpler to use. In my day, I use both Datadog and New Relic along with other applications.."

Victor Trainee
Software Engineer at a media company with 10,001+ employees

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"It is challenging to pick the best feature because while Grafana is good for dashboards, New Relic serves as a one-stop shop for various functionalities. I recommend New Relic as a worthwhile tool due to its capabilities in enhancing uptime and facilitating faster issue resolution; however, I also note that the cost should be a consideration.."

Qazim Adedigba
Application Monitoring Engineer, Site Reliability Engineer at a tech vendor with 201-500 employees

Read full review

"Before using New Relic, we used Grafana, Splunk, VividCortex, and Opster to monitor and observe each layer, requiring different tools for each, which slowed us down. With New Relic, we can visualize all underlying systems architecture and metrics in one place, which helps us correlate issues faster and easier, allowing us to save almost seven to eight hours of analysis time previously spent on multiple systems and tools.."

RohitSharma1
Lead Performance Engineer at Coupa

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"We previously used Grafana, Prometheus, and Datadog, but found them to be costly. In addition, Grafana and Prometheus do not offer the same range of features that New Relic provides, which is why we switched.."

Validated user

Senior Observability Engineer I at a computer software company with 51-200 employees

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ROI

Real user quotes about their ROI:

"I do not know whether my organization has seen a return on investment from using New Relic, but it has definitely shortened the time of incident investigation.."

Oleksii Barybin
Contingent Worker at a retailer with 10,001+ employees

Read full review

"There is return on investment because since we reduced the downtime, we can definitely save a lot of money within that period. The tool also helps the employees in their work.."

BasilJiji
System engineer at a retailer with 10,001+ employees

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"We observe a return on investment with New Relic. Previously, we needed more manpower to troubleshoot issues and determine exact RCAs, which consumed both time and money. After implementing New Relic, we have decreased staffing requirements while saving time and money.."

Validated user
Senior Observability Engineer I at a computer software company with 51-200 employees

Read full review

"I do not have specific metrics regarding return on investment since those metrics are managed at the management level. However, I can share that the ease of functionality for developers has improved and the reduction in ticket counts by 50 to 70% has eased the workload.."

Validated user
Senior Development Senior Analyst at a tech vendor with 10,001+ employees

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"I have seen a return on investment because if you timely monitor the things and fix those things, and there is no such production outage, your production is running smoothly and there is no outage, that means you are saving. You are definitely getting ROI on whatever you are investing because if your production is down, then there is a loss of revenue from the customer side. It is a great tool to get ROI.."

HemantKumar7
Senior Site Reliability Engineer at a tech vendor with 501-1,000 employees

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"There is a definite return on investment for New Relic, as we would not have invested in building its infrastructure if there were no returns. We track metrics related to our integrations with New Relic internally in Jira, using story points to measure how much New Relic reduces our application monitoring overhead. While we do not have a dedicated resource solely for New Relic, our full-stack developers share responsibilities on multiple fronts, including working with New Relic.."

ArjunSharma
senior software at Norton Lifelock

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Use Case

"I use New Relic to troubleshoot my applications and look at metrics and logs to solve problems in my day-to-day work. In my daily use, my application operates at a large scale, and because of this, we need to look at the metrics to check the health of the application and monitor the movements of the applications.."

Victor Trainee
Software Engineer at a media company with 10,001+ employees

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"My main use case for New Relic is monitoring the app performances from dashboards and tracing the API calls. For app performance, I monitor the four golden signals, the throughput, error rate, and the Apdex score. For tracing, I try to find out where there is latency and from which source the latency is coming, whether it is the network or the database call.."

Vignesh Natarajan
Dev Ops Engineer at a tech vendor with 5,001-10,000 employees

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"We use Java microservices, so we capture the events with the help of New Relic. Based on that, we add the alerting part inside New Relic.

"We have enabled the New Relic Java agent inside our microservices, which observes the metrics from the microservice. We have created the dashboard inside New Relic, which captures the metrics and plots the weekly data inside New Relic. We can also add a timeframe in New Relic to observe the past trends and current analysis.

"This is our main use case. We can observe the response time, Apdex score, error percentage, database queries, and web transactions inside New Relic.."

HemantKumar7
Senior Site Reliability Engineer at a tech vendor with 501-1,000 employees

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"As an Application Monitoring Engineer, my primary responsibilities include ensuring the uptime of services, managing infrastructure, and monitoring transactions. I use New Relic to set up incidents, SLO, and SLI for early issue detection and efficient monitoring tasks. I frequently utilize dashboards, alerting, and New Relic Query Language (NRQL) as they form the core of my operations. Dashboards help me monitor important services at a glance, while alerting allows me to manage issues without needing to be at my workstation constantly. With NRQL, I can efficiently query services and infrastructure to address problems using specific keywords.

New Relic enables preemptive action through synthetic monitoring and supports setting SLOs and error budgets, leading to effective alerting and reporting on application performance. Regarding customer interactions, New Relic significantly reduced the back-and-forth that might have occurred during incident resolution, as demonstrated by a recent case where I quickly identified network issues impacting a team member's service.."

Qazim Adedigba

Application Monitoring Engineer, Site Reliability Engineer at a tech vendor with 201-500 employees

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"My day-to-day activities in New Relic include infrastructure monitoring, APM monitoring, browser monitoring, and database monitoring. In cloud environments, I monitor multiple clouds like AWS, GCP, and Azure. The features I use inside New Relic include alerts, service levels, parsing rules, dashboards, workloads, and muting rules.

"Recently, I received an alert for a login failure in my application, so I went to New Relic and checked where the issue was. Since we have set up complete distributed tracing of that particular journey and introduced custom correlation IDs for all the journeys, whenever we get any error or transaction, we obtain that particular correlation ID for that transaction. That correlation ID is unique for all transactions, so when I got that login error during my recent troubleshooting, I checked the alert in New Relic to understand why it was triggered. We discovered an internal server issue by examining the logs in New Relic and troubleshooted that issue effectively.

"The main use cases with New Relic include browser monitoring and cloud services monitoring. In cloud services monitoring, we are using Lambda functions from AWS, and from Azure, we are using APIM, app gateway, and Azure functions. We use New Relic to monitor those particular resources to identify where we are encountering issues and what challenges we face. The recent features that New Relic has launched, including AI agent integration, are very helpful for faster troubleshooting, allowing us to easily diagnose the root cause of any incidents. I am looking forward to that particular feature in the future.."

Validated user

Senior Observability Engineer I at a computer software company with 51-200 employees

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“Since I'm a performance engineer, I typically use New Relic day-to-day for investigating any performance bottlenecks identified during our performance testing of any application. I look at the results, identify the root cause behind performance issues, and create dashboards to monitor the observability perspective of the tool for production as well as the QA environment.

New Relic helps me every day because whenever we face any issue, the very first thing we do is check the dashboard we have created. We browse through the dashboard to look into different aspects including CPU, memory, logs, and different transactions. Once we identify what might be the reason, we either directly go into those metrics in detail to look for the root cause or look into transactions to identify if a performance bottleneck exists, then at what layer or step it has occurred and what is causing that performance issue. Once we identify that, it is very easy to look into the code for that particular method or area to pinpoint the root cause, inform the developers about the issue, and identify possible solutions for it.

I have been using New Relic extensively for performance engineering troubleshooting and root cause analysis for our large-scale SaaS environment, which has become one of the primary tools we heavily rely on during our performance testing and production issues investigations. I appreciate New Relic's ability to provide end-to-end visibility across the entire application stack, and its APM capabilities are particularly useful for our day-to-day tasks by identifying slow transactions, bottleneck methods, external service dependencies, database performance issues, and error hotspots. We frequently use transaction traces, distributed tracing, thread profiling, database analysis, and external call breakdowns to pinpoint where the response time is being spent. With our Kubernetes workloads moving to containerized environments, the Kubernetes monitoring capabilities that New Relic provides are valuable as they allow us to correlate application performance with pod-level metrics, resource utilization, deployments, and infrastructure behavior, helping reduce the time required to identify performance bottlenecks. The integration we have seen between APM, Kubernetes monitoring, logs, and distributed tracing provides a much more complete picture than using disconnected tools. The NRQL feature allows us and

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our team tremendous flexibility to build custom dashboards, perform deep analysis, and answer specific questions that may not be available through standard views. The dashboarding capabilities we rely on are powerful, allowing both engineers and leadership to view performance trends and operational metrics meaningfully. Leadership is not technical, so being able to create that dashboard helps, and for engineers, alerts can be automatically triggered without needing developers or QA engineers to investigate further. If there's nothing wrong, they are happy that all is well, and if there is an issue, alerts are triggered, prompting them to go to New Relic to identify the cause and analyze the issue.."

RohitSharma1
Lead Performance Engineer at Coupa

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"Implementing the New Relic agent is quite simple, and we were very comfortable with New Relic overall. However, it wasn't convenient based on our budget, which is why we discontinued using it.."

Sarumathi Kathirvel
linux server administrator at Alice Blue

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"When we did deployment a long time ago, there was no such kind of issue with New Relic at that time of deployment because we were easily able to set it up. If we want logs and trace enablement, it is really very easy, and the same applies to log forwarding also, creating a dashboard or we need a default dashboard also.."

TusharGoel
Cloud Engineer at TO THE NEW Digital

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"My advice to others looking into using New Relic is to trust only what New Relic can offer and not try to extend it to things it cannot do. For the price and for the services it offers, I think it is a pretty good package; there is room for add-ons, not improvement, as I believe New Relic is good for what it is but could use some additional features.."

Validated user

Read full review

DevOps Engineer at a tech vendor with 10,001+ employees

"The initial setup of New Relic is super easy and straightforward. It involves proposing the solution to the client, activating administrative users, and customizing dashboards and alerts based on customer needs. Training and preparation made the process smooth and efficient.."

HossamGaber

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Technical Service Delivery Manager at Noventiq

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"I think there is nothing to improve in New Relic. It is having the best features. As we talk about setup, you can set it up very easily. It captures from the observability side, if we talk about it, metrics, logs, and you can visualize a dashboard based on those metrics. You can also integrate it with your incident management tool. So I think there is nothing required for the improvement as of now.."

HemantKumar7

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Senior Site Reliability Engineer at a tech vendor with 501-1,000 employees

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"The initial setup is easy and straightforward.

Dynatrace is a little more complicated than New Relic, but New Relic was easier to deal with.

I would rate my experience with the initial setup an eight out of ten, with ten being easy and one being difficult. It is not that difficult to setup.."

Validated user

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Independent Contractor at a tech services company with 1-10 employees

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Customer Service and Support

"Customer support for New Relic is impressive; they respond in less than five minutes. I would rate the customer support a ten on a scale of one to ten.."

Validated user
DevOps Engineer at a tech vendor with 10,001+ employees

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"I have reached out to customer support multiple times for various cases, particularly for customization such as creating dashboards, and my experience has been good.."

Validated user
DevOps engineer at a comms service provider with 10,001+ employees

Read full review

"My experience with customer support for New Relic has been positive. We faced a glitch in a previous project and received a response quickly, within three to four working days, which was helpful for addressing technical issues.."

Validated user
Senior Development Senior Analyst at a tech vendor with 10,001+ employees

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"When it comes to the customer support part, I felt they need to be a little more improved on that part. The support overall is good, but they can improve. That is the reason I have given it eight out of ten.."

BasilJiji
System engineer at a retailer with 10,001+ employees

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"To be honest, till now we did not get any such kind of big outage which makes us directly contact to the customer care support team. What happened in my scenario was about two to three years ago when I was working for the application support, and we needed some kind of thing where actually my teammate was trying to ask a new thing to add in New Relic. He needed support, and he did not face any kind of issue. Over the call bridge he made, there was no such kind of issue. They are very polite and helped him out.."

TusharGoel
Cloud Engineer at TO THE NEW Digital

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"Customer support from New Relic is very good, and we rarely need to create support tickets. Our dedicated team engages directly with New Relic support to address any issues, whether related to internal downtimes or external factors like Cloudflare or AWS downtimes.."

ArjunSharma
senior software at Norton Lifelock

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Other Advice

"One relevant metric I appreciate is the metrics of the helpful applications and the performance metrics from New Relic. My advice to others looking into using New Relic is to study and construct your metrics with good patterns. I would rate this review an 8.."

Victor Trainee
Software Engineer at a media company with 10,001+ employees

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"At the team level, New Relic is a good observability tool. My advice for others looking into using New Relic is that it is a great tool for monitoring your application, querying your logs, and visualizing various parameters. I would rate this product an 8 out of 10.."

Vignesh Natarajan
Dev Ops Engineer at a tech vendor with 5,001-10,000 employees

Read full review

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"If someone is trying to monitor their applications which are built with Java, you should definitely go for New Relic because there are lots of features inside New Relic. You can integrate New Relic with cloud providers, and you can also integrate your incident management tools. If you are observing and capturing something, you can also set up alerting, and you can directly integrate it with your incident management tool. There are lots of integrations in New Relic, so you do not need to worry about it. Based on a single screen, you can capture multiple metrics including response time, Apdex, throughput, and you can track your APIs which are slow over time. You can also monitor your CPU, memory utilization, and apart from it, you can also visualize your logs and errors inside your microservices. You can also monitor database queries which are taking a lot of time. There are lots of things inside New Relic. I have given this review a rating of 9 out of 10.."

HemantKumar7
Senior Site Reliability Engineer at a tech vendor with 501-1,000 employees

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"Compared to other observability competitors, New Relic offers better pricing for their features, and the user interface is user-friendly.

"Using New Relic, we can showcase business KPIs data and compare it with trends from the last month or year. We can easily check whether our business performance is declining, stable, or improving, as well as the revenue generated from our website. New Relic allows us to analyze this data efficiently if we are sending it to their platform. Additionally, it has a wide range of integrations with third-party platforms, major clouds, and multiple backend languages.

"My advice for others considering New Relic is to focus on cost, as it is competitive compared to other options. I would also recommend the excellent features New Relic provides within this price range, such as the Agentic AI feature, SRE agent capabilities, custom dashboards, and custom visualization, which help in proactivity regarding alerts and awareness of potential issues. I would rate my overall experience with New Relic a nine out of ten.."

Validated user
Senior Observability Engineer I at a computer software company with 51-200 employees

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"I started using New Relic when I joined my current team, as effective monitoring requires the right tools to know what to do at the right time. With New Relic, I set up incidents, SLO, and SLI to catch issues early, utilizing dashboards and alerting, making my monitoring tasks efficient since I joined.

Metrics indicate that New Relic improves both my mean time to detect and mean time to resolve issues, resulting in faster incident resolution. As a service is down, alerts prompt immediate action, allowing me to isolate problems swiftly, enhancing uptime and customer satisfaction while reducing engineer fatigue.

Our team experiences challenges with limited shared logins, causing interruptions

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during troubleshooting. A more secure login structure would enhance usability and performance, potentially earning a higher rating.

I find that reporting and scheduling reports are essential aspects I am using regularly, where weekly reports detail our application availability for executives to review. The platform also facilitates collaboration with engineers, enabling us to quickly share observations about issues in applications or services, thus minimizing the need for prolonged discussions.

I rate New Relic a seven out of ten primarily due to its cost.."

Qazim Adedigba
Application Monitoring Engineer, Site Reliability Engineer at a tech vendor with 201-500 employees

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"New Relic is deployed in our organization as a private cloud or possibly hybrid cloud, as it can function both ways.

I advise that New Relic is the best APM tool available, providing everything you need to pinpoint root causes for performance bottlenecks and serving as an effective observability tool for production telemetry metrics. There are open-source tools that are easier to use but have limitations, whereas New Relic offers a wide variety of useful features for performance engineers, SREs, and leadership. While it is costly, the valuable data and time saved justify the investment, so I encourage others to give it a try.

I would rate New Relic an eight out of ten. We utilize nearly 70 to 80 percent of its features, so eight seems appropriate given the ease with which users can work and instrument New Relic.

I choose eight out of ten as we are yet to explore 20 percent of New Relic features, and the ease of creating alerts, dashboards, and instrumentation often requires expertise. Live tracing of a transaction would enhance the platform, allowing us to trace transaction data flow with an architectural diagram to visualize time spent, which would elevate my rating to a 9 or 10.

The time savings initially amounted to seven to eight hours per person per week, and increased to almost 24 hours after creating dashboards with automated alerting systems in place. Now, we can directly get alerts during our tests and have a holistic view of the architecture's performance, enabling us to quickly identify any bottlenecks. Since we save time, we can create better dashboards and invest more time in harnessing other areas of the applications we test. My overall rating for New Relic is eight out of ten.."

RohitSharma1
Lead Performance Engineer at Coupa

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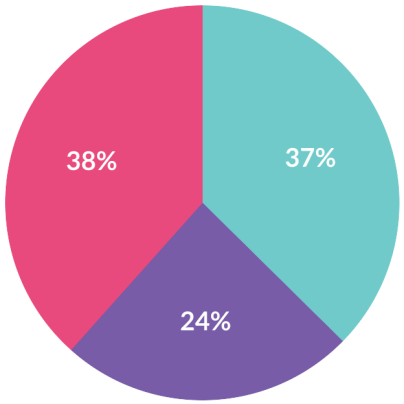

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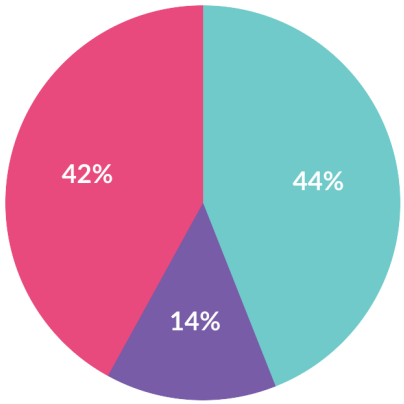

Large Enterprise Midsize Enterprise Small Business

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