aws marketplace

Pulse Elasticsearch and OpenSearch

Reviews, tips, and advice from real users








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Product Recap

Pulse Elasticsearch and OpenSearch

Pulse Elasticsearch and OpenSearch Recap

Pulse Elasticsearch and OpenSearch offer advanced search and analytics capabilities, catering to extensive data needs efficiently. These platforms support scalable data processing, enabling businesses to harness insight-driven decision-making.

Pulse Elasticsearch and OpenSearch are designed to handle demanding data environments, providing robust search functionality and real-time data analysis across large datasets. This allows for enhanced data discovery and processing efficiency. They are highly customizable, making them compatible with diverse technology stacks, and they integrate seamlessly into existing infrastructures. Users often appreciate their reliability and the insights they unlock, helping businesses make informed decisions promptly.

What are the key features of Pulse Elasticsearch and OpenSearch?

- Scalability: Handles increasing data loads effortlessly without compromising performance.
- Real-Time Analytics: Provides immediate insights through real-time data processing and visualization.
- Customizable Integrations: Offers flexibility to connect with different applications and systems.
- Advanced Search Capabilities: Enables complex queries and efficient data retrieval across datasets.

What benefits and ROI should users expect?

- Improved Decision-Making: Accelerates data-driven strategies with quick access to insights.
- Cost Efficiency: Reduces resource consumption with streamlined, optimized data operations.
- Enhanced Productivity: Speeds up workflows by minimizing data retrieval time, allowing teams to focus on strategic tasks.

Pulse Elasticsearch and OpenSearch are implemented across industries like e-commerce for customer behavior analysis and in finance for transaction monitoring. These platforms adapt to specific industry requirements, enabling businesses to leverage real-time data effectively. Companies rely on them for their ability to transform data into actionable insights rapidly and reliably.

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Valuable Features

Excerpts from real customer reviews on PeerSpot:

- "The standout feature of Pulse for OpenSearch and Elasticsearch is that it shows the live data tracing of my cluster, issues, shard availability, shard share, and other details."



Lmummaleti Mamalete

Not Specified at a outsourcing company with 1,001-5,000 employees

- "Customer satisfaction has significantly improved since switching to Pulse Elasticsearch and OpenSearch from old legacy services, as many insights from customers indicate that latency has changed dramatically and the speed is significantly better now."



Rafayel Agamyan

DevOps Engineer at a tech vendor with 1,001-5,000 employees

- "What stands out about Pulse for Elasticsearch and OpenSearch compared to other products is that in Elasticsearch we can do the correlation for the metrics and logs."



Haris Ahmed

Associate Elastic Engineer at a tech services company with 11-50 employees

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"It is quite easy, and I think it was really great the way they offered the services."



SureshBadavath

Founding Engineer at Firmable

What users had to say about valuable features:

"It is quite easy, and I think it was really great the way they offered the services. I can just click provision the instance into AWS and then I'm good to play with the fast API.

The analytics is the way I have set up, using the fast API as a wrapper on top of Pulse Elasticsearch and OpenSearch and then exposing these as APIs to our front-end systems. All of the logs go to log files, and I ship those logs to our database and then create analytics on top of it.."

SureshBadavath

Founding Engineer at Firmable

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"The best features that Pulse Elasticsearch and OpenSearch offer include the scalability, so no matter how many indexes are stored and searched, it scales very well.

"Scalability has helped the organization in many situations. For example, when disk space runs out, it automatically increases the disk space to serve customer needs.

"In addition to scalability, the speed of Pulse Elasticsearch is greatly appreciated, as it is very fast compared to other resources used for that purpose, which makes customers happy.."

Rafayel Agamyan
DevOps Engineer at a tech vendor with 1,001-5,000 employees

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"The standout feature of Pulse for OpenSearch and Elasticsearch is that it shows the live data tracing of my cluster, issues, shard availability, shard share, and other details. This is really nice. If we want to check these things, we always have to depend on APIs. However, the dashboard is very nice, and we get quick information about our cluster, including any issues and the health status.

"In our day-to-day work, the dashboard in Pulse for OpenSearch and Elasticsearch makes a real difference. We are ingesting huge amounts of data. Sometimes the data volume is bigger, and sometimes it is lower. All of this is government-related data, and every second of data is important for us. That means my cluster should always be healthy. Instead of checking by using APIs and other settings, the dashboard shows all the health reports and the live traces. If there is any issue, it automatically detects it and shows the information. Based on that information, we are able to resolve it quickly. It is really helpful for us.."

Lmummaleti Mamalete
Not Specified at a outsourcing company with 1,001-5,000 employees

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"In my experience, the best features of Pulse for Elasticsearch include security. Their productivity is also good, and they are working on agents.

I value the agent work from Pulse for Elasticsearch and OpenSearch, and their updates in Elasticsearch are very beneficial for our clients and for us.

What stands out about Pulse for Elasticsearch and OpenSearch compared to other products is that in Elasticsearch we can do the correlation for the metrics and logs. We can do correlation, and it is open source.

The AI capabilities, governance, and security of Pulse for Elasticsearch and OpenSearch are so good. They have recently sent many key features for security inspections for their clients too. There is no security fault in Elasticsearch.

For the AI accuracy and reliability of output from Pulse for Elasticsearch and OpenSearch, the search accuracy is far better.."

Haris Ahmed

Associate Elastic Engineer at a tech services company with 11-50 employees

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Other Solutions Considered

"A different solution was previously used, and the only reason for switching was the speed, as the old solution was very slow on searches.

"Since using Pulse Elasticsearch and OpenSearch, migration from other search services has occurred without experiencing any issues so far, unlike the other systems where a lot of latency was faced and caches had to be warmed up before searching. With Elasticsearch, everything is much easier.."

Rafayel Agamyan
DevOps Engineer at a tech vendor with 1,001-5,000 employees

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ROI

Real user quotes about their ROI:

"A return on investment has been seen in terms of time saved, as dealing with Pulse Elasticsearch and OpenSearch through its blue-green deployment means only scheduling and monitoring its completion is required without spending a lot of time on upgrades.."

Rafayel Agamyan
DevOps Engineer at a tech vendor with 1,001-5,000 employees

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Use Case

"Pulse Elasticsearch and OpenSearch has been utilized for around three years. The main use case is using it as a search engine for customers. Depending on the company, insurance companies search for PDF documents and claims, while medical insurance companies search for medical notes and other medical-related information.."

Rafayel Agamyan
DevOps Engineer at a tech vendor with 1,001-5,000 employees

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"Our main use case for Pulse for Elasticsearch and OpenSearch is day-to-day troubleshooting. We use Elasticsearch in daily use cases. For example, when I want to monitor specific logs or troubleshoot a problem, I need to narrow down the logs and metrics. If a Windows laptop has crashed, I want to check how and why it crashed. What was the exact log? What was the exact error that crashed the PC? I can check that in Elasticsearch in the specific metrics and also in the logs where it has been printed.

Beyond that, we use Pulse for Elasticsearch and OpenSearch for APM, Application Performance Monitoring, for the core application metrics and core application logs for a better solution. OpenSearch is a fork of Elasticsearch.."

Haris Ahmed

Associate Elastic Engineer at a tech services company with 11-50 employees

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"Our main use case for Pulse for OpenSearch and Elasticsearch is monitoring. I monitor all government web services for the Saudi Arabia government, and we create alerts. Pulse for OpenSearch and Elasticsearch is very helpful for understanding my cluster position and other aspects of the cluster.

"One specific example of how we use Pulse for OpenSearch and Elasticsearch for monitoring is when we had one main issue and did not know what was happening. The Kibana nodes were unable to come up at that moment. We had another cluster that was connected to Pulse for OpenSearch and Elasticsearch, and at that moment, we identified a configuration issue with the Kibana YML file. It helped me a lot with that situation, and based on that, we resolved the issue.

"In another case, using Pulse for OpenSearch and Elasticsearch has been a great experience. In our daily activities, we check the health of the cluster and other aspects. It is very helpful for monitoring and for understanding my cluster. It is a really nice tool.."

Lmummaleti Mamalete
Not Specified at a outsourcing company with 1,001-5,000 employees

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Customer Service and Support

"The alerting feature? I think we have it. We have an alert coming to Slack for all of the 500 errors, but we never added the PagerDuty or any other alerting system into it.."

SureshBadavath
Founding Engineer at Firmable

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"Pulse Elasticsearch and OpenSearch customer support has been interacted with many times, and it was always extremely helpful. A rating of 10 would be given to customer support.."

Rafayel Agamyan
DevOps Engineer at a tech vendor with 1,001-5,000 employees

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Other Advice

“I have not used the SQL query support feature.

I did assess the RESTful API support.

I have not utilized Pulse Elasticsearch and OpenSearch machine learning features, as there was no use case for me. But I think I did add the LLM outside that, the machine learning that is provided by Pulse Elasticsearch and OpenSearch. I did add the LLM querying outside the product. So if at all I need, I just call the generate services and do a little bit of research and development there.

I would rate this product an eight overall..”

SureshBadavath
Founding Engineer at Firmable

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"Customer satisfaction has significantly improved since switching to Pulse Elasticsearch and OpenSearch from old legacy services, as many insights from customers indicate that latency has changed dramatically and the speed is significantly better now.

"For others looking into using Pulse Elasticsearch and OpenSearch, it is definitely recommended to give it a try, especially if old legacy systems that are slow are currently being used. Lately, OpenSearch has come up with a new version that greatly enhances speed, so trying it is encouraged and it will be loved. A review rating of 9 reflects the overall satisfaction with Pulse Elasticsearch and OpenSearch.."

Rafayel Agamyan
DevOps Engineer at a tech vendor with 1,001-5,000 employees

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“My overall rating for Pulse for Elasticsearch and OpenSearch is 9.5, I believe.

I rated Elasticsearch 9.5 because I did not rate it ten, as there is a feature I mentioned previously that they need to add.

In our organization, Pulse for Elasticsearch and OpenSearch is deployed through cloud solutions.

For deployment type, we deploy Elasticsearch on any type.

For the cloud provider of Elasticsearch , we deploy Elasticsearch for security purposes. We have our own Elasticsearch service.

My advice to others considering Pulse for Elasticsearch and OpenSearch is that I would suggest using it. In my experience, Elasticsearch is amazing..”

Haris Ahmed
Associate Elastic Engineer at a tech services company with 11-50 employees

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by visitors reading reviews

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Financial Services Firm	16%
Comms Service Provider	10%
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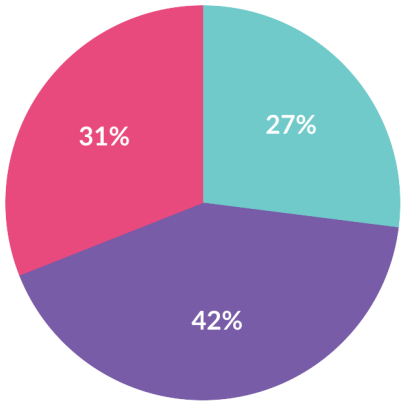
Company Size

by reviewers

by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

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PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944

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