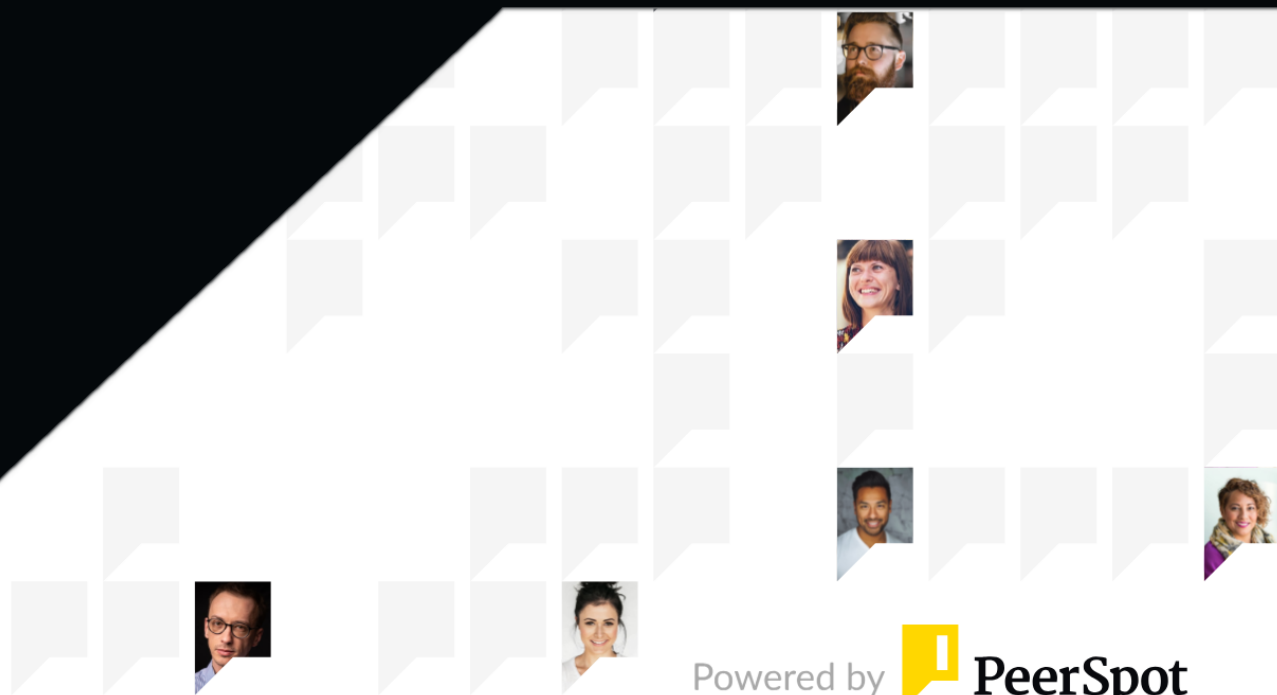




Digital.ai Release

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

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Product Recap



Digital.ai Release

Digital.ai Release Recap

Digital.ai Release enhances deployment pipelines, integrating with tools like GitHub and Jenkins. It enables coordination across development, testing, and production while reducing manual efforts, making it ideal for large projects.

Digital.ai Release is designed to automate and orchestrate application deployments, offering features like email approvals, deployment notifications, and system communication with XLD. It supports integration with tools such as Bamboo, Jira, and MS Teams to create standardized deployment processes. While needing a simpler interface for newcomers, it provides efficient handling of environment-specific configurations and process oversight with metrics and data retention. Challenges include the high cost and complexity, with demands for improved mainframe migration support, automated deployment instructions, differentiated pricing by roles, enhanced cloud capabilities, and additional plugins.

What are the key features of Digital.ai Release?

- **Orchestration:** Streamlines coordination across deployment stages.
- **Automated Workflows:** Reduces manual documentation and efforts.
- **Pipeline Templates:** Ensures standardized deployment processes.
- **Reliable Rollbacks:** Facilitates seamless process reversals.
- **Tool Integrations:** Connects with Jira, Bamboo, and MS Teams.
- **Deployment Notifications:** Communicates updates efficiently with systems like XLD.

What benefits should users consider in reviews?

- **Reduced Manual Effort:** Automates processes, saving time and resources.
- **Consistent Deployment:** Ensures repeatable, reliable deployment practices.
- **Process Oversight:** Enhances visibility with metrics and data retention.
- **Efficient Communication:** Improves stakeholder engagement through notifications.

Digital.ai Release has found robust implementation in industries managing large-scale deployments, such as software development and IT services. It assists in orchestrating SQL database upgrades, server deployments, and user orchestration while enhancing release documentation and cross-team communication. This makes it valuable for teams requiring integration and logging through tools like Jira in complex projects like artifact installation and continuous delivery environments.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Since using Digital.ai Release, one of the benefits is standardizing the way I release to my Azure environment, which in the long term will help me reduce costs and improve efficiency.”



Validated user

Application Architect at a insurance company with 1,001-5,000 employees

- ✓ “Since we started using the manual testing module from Digital.ai, I have seen a positive impact on my organization as our test management has improved significantly.”



Sachin Gulmadagkar

Test Manager at a manufacturing company with 501-1,000 employees

- ✓ “Digital.ai Release has made my work easier and simpler by automating many actions, so I do not have to verify too many points; the tool does it automatically.”



Mohamed Aziz Ben Ali

IT Ops at BNP Paribas



“Since using Digital.ai Release, time has been saved, money has been saved, and staffing requirements have been reduced.”



Samruddhi Patil

Cloud Platform at Futurescape



“Digital.ai Release offers the best features such as good integration between multiple tools and flexible options for usage; while I have not configured the template myself, I use existing templates and find that anything can be accomplished using the workflows and integrations.”



Sathish Saminathan

Senior Technology Architect at a tech vendor with 10,001+ employees



“Involving both infrastructure and application teams in the same pipeline has genuinely helped my process, as we have one specific person starting the pipeline, another approving it, and another coordinating as DevOps or monitoring all processes from the infrastructure side, providing excellent assistance because we have different and clearly separated responsibilities.”



Victor Bilouro

Release Manager at a consultancy with 201-500 employees



“Overall, I would give Digital.ai Release a rating of nine out of ten; there's always room for improvement, but it's really good.”



Jeanne-Mari Chandran

Software Configuration Specialist at a insurance company with 10,001+ employees

What users had to say about valuable features:

“Some of the best features of Digital.ai Release include release orchestration, automated workflows, and reusable pipeline templates. It also provides dashboards to track release status and identify bottlenecks.

Digital.ai Release standardizes the release process across teams. Managing multiple scripts or goals, everything can be orchestrated in a single pipeline.

Digital.ai Release coordinates the deployment and ensures consistent releases. Automation ensures that every deployment follows a standardized workflow. Digital.ai Release has improved our release reliability. .”

Samruddhi Patil

Cloud Platform at Futurescape

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“The best features Digital.ai Release offers in my experience include using it alongside Jenkins, Argo CD, and ServiceNow.

“The integration with ServiceNow works well because you cannot deploy some applications on production without a change request in ServiceNow, and Digital.ai Release integrates with ServiceNow to verify all these points for us.

“Digital.ai Release has made my work easier and simpler by automating many actions, so I do not have to verify too many points; the tool does it automatically..”

Mohamed Aziz Ben Ali

IT Ops at BNP Paribas

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“Digital.ai Release offers the best features such as good integration between multiple tools and flexible options for usage; while I have not configured the template myself, I use existing templates and find that anything can be accomplished using the workflows and integrations.

The integrations I have seen currently include Ansible, Jira, email communication, and ServiceNow, which all really help to complete the full workflow.

Digital.ai Release has positively impacted the organization I currently work for at a very high level, mainly because it has allowed us to automate many tasks that previously required manual intervention; for example, creating a resource group and all these subnets manually would have taken one to two days, whereas now it is completed within a minute using the automated processes. .”

Sathish Saminathan

Senior Technology Architect at a tech vendor with 10,001+ employees

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“The best features that Digital.ai Release offers are the custom pipelines and the ease of customizing different releases in the same pipeline, especially with different user interactions. We have infrastructure team members who follow the pipeline while we, as customers, approve different roles or different responsibilities within the same pipeline, with one person doing approval and another doing the deployment part, which is valuable from my perspective.

Involving both infrastructure and application teams in the same pipeline has genuinely helped my process, as we have one specific person starting the pipeline, another approving it, and another coordinating as DevOps or monitoring all processes from the infrastructure side, providing excellent assistance because we have different and clearly separated responsibilities.

Digital.ai Release has positively impacted my organization by making the process easier than using a highly customizable Jenkins that is difficult to manage. Since everything was already in place when I started working with this company, I cannot easily articulate what the specific benefits to the company are. However, I can say that I previously worked with a fully customized Jenkins alone, and this approach is significantly easier and more maintainable..”

Victor Bilouro

Release Manager at a consultancy with 201-500 employees

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“In my experience, the best features Digital.ai Release offers are that the automated testing capability for Digital.ai is limited, but the manual testing capability is very good. What makes the manual testing capability stand out for me is that with Digital.ai's manual testing, we get access to a bunch of virtual devices hosted across various regions, allowing us to easily conduct cross-browser, cross-platform testing. They are readily available for us, and all those mobile devices more or less work like physical devices for us with capabilities of testing hybrid applications, native applications, or web view applications. They have facilities like biometrics and sensors, and we also have the capability of Apple Pay and Google Pay testing. We also have access to logs so we can look at network logs and digital logs to see what is happening on those devices. When we test it manually, everything seems to work seamlessly, but with automated testing, it is hit and miss.

“Digital.ai Release definitely has good automation capabilities, but as I mentioned, it is hit and miss. It has CI/CD integrations, but the major part which is missing is that the AI capabilities are not that mature yet, which is the reason we only use it for manual testing at the moment. Although we do have capability and teams available to experiment with Digital.ai, we are leaning towards in-house open source tools which we have implemented to conduct mobile automated testing..”

Sachin Gulmadagkar

Test Manager at a manufacturing company with 501-1,000 employees

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“The best features that Digital.ai Release offers are that through the template, I can view the different phases of my release, so everything is streamlined when I use Digital.ai Release, and the integration with Jenkins is very good.

“The integration between Digital.ai Release and Jenkins is seamless. If there are any issues and anything goes wrong for a particular environment, I will see a red flag from Digital.ai Release. From there, I am able to have a link which leads me to the log file of Jenkins to view the details about the release, which is very convenient.

“I appreciate the way I can create the template using standard artifacts. I have a section for Terraform and a section to define my release using the YAML file, and it is standardized.

“Since using Digital.ai Release, one of the benefits is standardizing the way I release to my Azure environment. I could manually do everything, but that is very error-prone, and everybody might do it differently. By following Digital.ai Release, I am following the naming convention already by using a certain configuration file with variables. The best part is standardizing things, which in the long term will help me reduce costs and improve efficiency..”

Validated user

[Read full review](#) 

Application Architect at a insurance company with 1,001-5,000 employees

Other Solutions Considered

“When I started working at BNP, they had already been using Digital.ai Release, so I do not know how it was before, but it has made our work easier and more simple..”

Mohamed Aziz Ben Ali

IT Ops at BNP Paribas

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“I had previously used different solutions, including GitHub, GitLab, and Jenkins, specifically its first version named Hudson. However, in this company, I have only used XL Release and XL Deploy..”

Victor Bilouro

Release Manager at a consultancy with 201-500 employees

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“In terms of competitors, I don't have any current experience with anything else other than Digital.ai Release on that scale. I have only dealt with individual technologies such as Ansible, which can also integrate with Digital.ai Release..”

Jeanne-Mari Chandran

Software Configuration Specialist at a insurance company with 10,001+ employees

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“Before choosing Digital.ai Release, we evaluated Qtest for test management and also looked at Zephyr and Xray. However, those tools were purely test management tools. Digital.ai was the only available option that combined manual testing and automated testing capabilities together, but as I mentioned, the automated testing solution did not work fully for us as we expected, which is why we currently only use it for manual testing..”

Sachin Gulmadagkar

Test Manager at a manufacturing company with 501-1,000 employees

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“Previously, we used a test management tool called Testmo, which was not a market leader but definitely a commercial tool. It did not help us due to its lack of AI capabilities, poor integration with Jira, and clumsy execution capabilities. Sharing test cases and results was also cumbersome. We were looking for a solution that could seamlessly integrate with the various tools we were using and make it easy to share reports with our stakeholders, which is why we switched to Digital.ai Release..”

Sachin Gulmadagkar

Test Manager at a manufacturing company with 501-1,000 employees

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“I think we looked at a couple of other solutions, like Octopus. We had some product demonstrations from a few other vendors, maybe four or five of them.

It was just a team decision and I think from a conceptual point of view, XebiaLabs XL Release seemed to match our philosophy. I don't know if our philosophy is right or wrong, but that's what we were sticking with. Overall, complexity was an issue, this solution seemed to be less complex, more logical and it fit our philosophy. It wasn't any pricing decisions that directed who we selected with POC..”

Validated user

[Read full review](#) 

Senior, Workload Automation Analyst at a government with 501-1,000 employees

ROI

Real user quotes about their ROI:

“I have seen a return on investment with regard to the mobile testing capability we have used. For every release, our QAs used to spend around four to five hours on test management, reporting, execution, and release. Now that we have introduced this tool, we are saving at least one or two hours for each release. This means four to five hours saved for one QA on each release, and with multiple QAs doing multiple releases across our three or four different brands, we are saving days within a week..”

Sachin Gulmadagkar

Test Manager at a manufacturing company with 501-1,000 employees

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“Since using Digital.ai Release, one of the benefits is standardizing the way I release to my Azure environment. I could manually do everything, but that is very error-prone, and everybody might do it differently. By following Digital.ai Release, I am following the naming convention already by using a certain configuration file with variables. The best part is standardizing things, which in the long term will help me reduce costs and improve efficiency..”

Validated user

Application Architect at a insurance company with 1,001-5,000 employees

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“Since using Digital.ai Release, I have seen a reduction in deployment time and the overall time has been reduced.

Since using Digital.ai Release, time has been saved, money has been saved, and staffing requirements have been reduced.

Digital.ai Release has reduced the error rate up to 80%. .”

Samruddhi Patil

Cloud Platform at Futurescape

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“On the operation side, we definitely saw a reduction. We went from mainly launching one to two releases at a time to just monitoring a pipeline that's pushing it all through.

No huge gains, it's not like we could reduce staff by 10% or something like that, or eliminate another tool. There weren't any direct gains, it was all on paper. The way I see it, we were just shifting — I am either working in the change ticket, doing what needs to be done, or I'm out there building the release..”

Validated user

Senior, Workload Automation Analyst at a government with 501-1,000 employees

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Use Case

“My main use case for Digital.ai Release involves using Jenkins, XL Deploy, and XL Release. Jenkins typically handles the build, XL Deploy maintains all information related to the packages, such as their location, the latest builds, and which packages are on each server, while XL Release performs the actual release to the servers..”

Victor Bilouro

Release Manager at a consultancy with 201-500 employees

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“Digital.ai Release orchestrates and automates the application release pipelines in our organization.

When a new application build is ready, Digital.ai Release coordinates the deployment pipeline automatically. It runs predefined release templates that trigger the build validation, testing, and deployment steps. This reduces the manual coordination between teams and ensures consistent releases. .”

Samruddhi Patil

Cloud Platform at Futurescape

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“My main use case for Digital.ai Release is test management and automated testing solution. A specific example of how I use Digital.ai Release for test management and automated testing is that we have three brands which have their own websites and mobile apps, Android and iOS. We currently use Digital.ai's mobile manual testing capability to perform testing on our devices and for our applications across all three brands. We also conduct cross-browser, accessibility, and analytics testing using Digital.ai. This is the core of my main use case.

“There are other solutions being experimented with at the moment in other departments like SaaS platforms and data center solutions, but my main use case is centered on testing and automation..”

Sachin Gulmadagkar

Test Manager at a manufacturing company with 501-1,000 employees

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“My primary use case for Digital.ai Release at the bank is to support our production deployments, and I find it an easy tool to use for release and orchestration.

“A specific example of how I use Digital.ai Release in a deployment scenario is that we are using it to deploy our applications on production, and one of its strengths is the ability to integrate with other tools, such as Jenkins and Argo CD.

“Another aspect of my main use case for Digital.ai Release day-to-day is the ability to use the go or no-go process through the tool with ServiceNow, which allows us to verify the change request and ensure all required approvals are in place, which is important in a bank because our ecosystem is critical..”

Mohamed Aziz Ben Ali

IT Ops at BNP Paribas

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“I use Digital.ai Release for one of my clients to run Ansible templates in multiple workflows, so we create release automation and use the release script for any Azure resources management.

For one of my clients, I use Digital.ai Release to create an Azure Landing Zone, resource group, and default subnets for multiple layers such as app, data, private endpoint, and presentation, by creating separate templates in Digital.ai that allow us to create the resource group as one template and different resources like app services and Azure SQL databases with multiple templates. We create a release to run those templates by providing input values, and Digital.ai Release is able to integrate multiple pieces, especially with Azure, Ansible, Jira, and other tools within the organization.

Digital.ai Release is primarily used for this purpose and some additional functions related to managing Azure through Ansible. .”

Sathish Saminathan

Senior Technology Architect at a tech vendor with 10,001+ employees

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“My main use case for Digital.ai Release is to release Azure-related cloud resources like Azure Key Vault and Application Insights to support any cloud integration on the Azure side.

“A specific example of how I use Digital.ai Release for one of those Azure resources is that we normally do an annual release to update the certificate for the Azure Key Vault because the certificate expires every year, so we use Digital.ai Release in combination with Jenkins and Terraform to release the new certificate.

“In addition to that, I use Digital.ai Release for most Azure resources we use to support our API like Azure Key Vault and Application Insights, application registration, and Redis Cache..”

Validated user

[Read full review](#) 

Application Architect at a insurance company with 1,001-5,000 employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup process for Digital.ai Release was very straightforward, and you just start playing around creating your own templates. You need to play around to learn how to use it, which is part of the fun..”

Jeanne-Mari Chandran

[Read full review](#) 

Software Configuration Specialist at a insurance company with 10,001+ employees

“The initial setup was pretty straightforward. There were a lot of terminology differences that we had to overcome. It seems like each vendor and tool, they've got their own set of grammar that they use. Once we understood the terminology, it made it a lot easier. Even if it was a little complicated at times, that's to be expected. Some of that stuff's going to be a little convoluted because you have to define the technical environment.

The tool's got to make some kind of intelligent decision. The learning curve related to the terminology; once you understand the linkage between the configuration and the setup, it's not so bad — I anticipate that with every tool..”

Validated user

[Read full review](#) 

Senior, Workload Automation Analyst at a government with 501-1,000 employees

“The basic setup is straightforward. However, because we have a very integrated system of work reception integrating with Bamboo, integrated also with BDD Cucumber tests and sync up into Xray for dashboards, that customization is quite involved and quite integrated. The basic setup is easy, but it can become more complex.

Our application deployment used to take approximately an hour. With Digital.ai Release it is cut down to 10 minutes.

The steps we took for the implementation started with ExcelR, we are able to easily configure the specific versions of applications that we want to deploy. ExcelR retrieves these versions from our Nexus Repository and allows us to simply specify which version to deploy to a particular environment. When we click the deployment button, ExcelR handles the rest of the process, including creating Jiras for tracking and auditing, sending notifications to relevant teams and channels about the deployment, and closing the Jira when the deployment is complete. This automation saves us a lot of time and effort.

I rate the initial setup of Digital.ai Release an eight out of ten..”

Jeanne-Mari Chandran

Software Configuration Specialist at a insurance company with 10,001+ employees

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Customer Service and Support

“Customer support is good, and we did not run into any issues directly with Digital.ai Release's customer support because we have a release team to help us with Digital.ai Release. If we have any issues, we work with that team directly..”

Validated user

[Read full review](#) 

Application Architect at a insurance company with 1,001-5,000 employees

“Regarding tech support from Digital.ai Release, I would rate them high because as a big multinational company working with people's money, it is crucial to have support, high availability, data integrity, and security, which this product ticks all the boxes..”

Jeanne-Mari Chandran

[Read full review](#) 

Software Configuration Specialist at a insurance company with 10,001+ employees

“I have not had any issues with the support for Digital.ai Release. As one of the largest organizations in South Africa using the tool, we have purchased the full range of support options available..”

Jeanne-Mari Chandran

[Read full review](#) 

Software Configuration Specialist at a insurance company with 10,001+ employees

“I think they were members of the team. I am not sure what all their roles were, but if we had an issue with either installing or configuring the tool, they got the right resources on the phone — somebody always had an answer. We always had a satisfactory interaction with them..”

Validated user

[Read full review](#) 

Senior, Workload Automation Analyst at a government with 501-1,000 employees

“The customer support for Digital.ai Release has been good. Last time, our finance team and our infrastructure team reached out to their team members, and they responded within a few hours. Even though we are based in Australia and there might be delays because of time zone differences, we have had good responses. For the few instances we did reach out, I think we were responded to quickly..”

Sachin Gulmadagkar

[Read full review](#) 

Test Manager at a manufacturing company with 501-1,000 employees

Other Advice

“My advice for others looking into using Digital.ai Release is that you need to do some research about the tool to understand what you can do with it and what you cannot do with it, as well as to see some reviews on the internet. I would rate this product an 8 out of 10..”

Mohamed Aziz Ben Ali

IT Ops at BNP Paribas

[Read full review](#) 

“I would suggest using Digital.ai Release because it is best suited for enterprise DevOps teams managing complex release pipelines, particularly for multi-team projects that require coordination between development, testing, and operations. I give Digital.ai Release a rating of 9..”

Samruddhi Patil

Cloud Platform at Futurescape

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“The mobile manual testing capabilities are very good, while the test automation capabilities can be improved. My advice to others looking into using Digital.ai Release is to not expect a lot of new features in the tools. Digital.ai Release can be comparable with other commercial tools available in the market, but since it is a new tool, it might not have all the important and exhaustive capabilities that other tools have. Start with an open mind, assuming that it is a new tool in the market with minimum capabilities for typical manual testing and automated testing for mobile devices. However, I do think you can expect the tool to work well from the start, at least for manual testing. It is good that you are taking surveys from customers, as more surveys could lead to more capabilities and feedback, which could improve your tool. On a scale of one to ten, I would rate Digital.ai Release overall around six..”

Sachin Gulmadagkar

Test Manager at a manufacturing company with 501-1,000 employees

[Read full review](#) 

“Digital.ai Release looks good and is suitable for anyone who wants automation.

Regarding Digital.ai Release's AI capabilities, I find its governance and security to be good and really helpful for multiple integrations, as all OAuth is handled through [SSO](#) and connects to [ServiceNow](#) and Jira in an authenticated way; I believe it looks good and I do not see any issues with the capabilities related to governance and security.

In terms of Digital.ai Release's AI capabilities, I find its accuracy and reliability of output to be good and reliable, and I do not see any issues.

I rate Digital.ai Release seven out of ten, considering the fact that the user interface could be improved. .”

Sathish Saminathan

Senior Technology Architect at a tech vendor with 10,001+ employees

[Read full review](#) 

“My advice to others looking into using Digital.ai Release is that it seems very flexible. I understand we are using Digital.ai Release's Jenkins integration, and for the Jenkins component, potentially I could switch to other solutions. It seems to me it is a flexible framework to release cloud-based resources, so it is a good option for this purpose.

“I would like to see more AI capability in Digital.ai Release because AI has improved our productivity in different areas of our daily working environment. When we do development using Copilot, I see improvements when we use the cloud to help us in our development. However, in Digital.ai Release, since I am not a frequent user, I do not see much integration with AI yet, and that is an area where I would like to see further development.

“I would rate this review as a nine out of ten..”

Validated user

Application Architect at a insurance company with 1,001-5,000 employees

[Read full review](#) 

“My advice for others looking into using Digital.ai Release is that it is a nice solution for corporate companies. It is particularly valuable when you have different roles interacting in the pipeline, and it provides an easy way to connect with other applications such as Jenkins and servers including Linux, [Control-M](#), and others.

As a user from a corporate company, the details of the configuration, possibilities, and features such as the mentioned AI capabilities are somewhat closed off to me. I would appreciate knowing more, and I wonder if you have any demo account or something I could use for a trial period. I also have a small company with solutions in [AWS](#) using Python and different Linux servers, [Kubernetes](#), and similar technologies, and I would like to try to see how Digital.ai Release could be useful for my personal company.

I gave this review a rating of eight out of ten..”

Victor Bilouro

Release Manager at a consultancy with 201-500 employees

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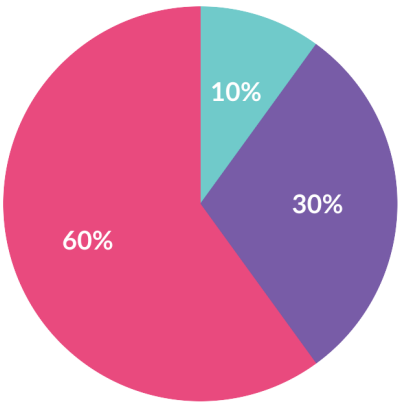
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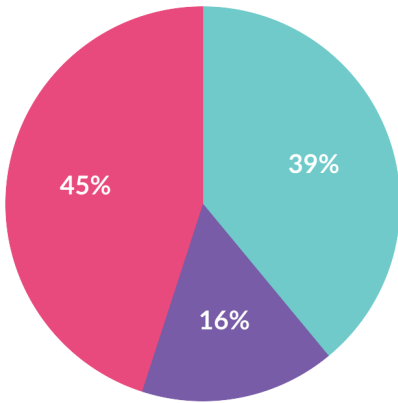


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by reviewers



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Large Enterprise Midsize Enterprise Small Business

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