aws marketplace

IBM webMethods Hybrid Integration

Reviews, tips, and advice from real users

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Product Recap

IBM webMethods Hybrid Integration

IBM webMethods Hybrid Integration Recap

webMethods.io is a robust integration platform offering seamless API management and business-to-business communications, enabling efficient workflows through a scalable and stable web-based interface.

webMethods.io provides an extensive array of tools for efficient application integration, API lifecycle management, and secure business process automation. It supports various standards and protocols, ensuring flexibility for integrating both modern and legacy systems within hybrid or cloud environments. Its intuitive drag-and-drop interface simplifies workflow creation, while built-in monitoring and auditing enhance operational oversight. Addressing challenges in documentation, compatibility, and version stability can further refine its usability.

What are the key features of webMethods.io?

- API Management: Facilitates efficient API lifecycle management, ensuring optimal operation and security.
- Seamless Integration: Connects diverse systems effortlessly with extensive connectors.
- Web-Based Interface: Enhances administration with user-friendly access.
- Scalability: Adapts to varying operational demands, providing a stable platform.
- Monitoring and Auditing: Offers comprehensive insights into system operations.

What benefits should users look for in webMethods.io?

- Ease of Development: Simplified creation and management of workflows reduce deployment times.
- Automation: Drag-and-drop capabilities streamline complex processes.
- Flexibility: Supports diverse integration needs for various business environments.
- Efficiency: Enhances transaction monitoring and management, improving productivity.

Enterprises in finance, telecommunications, and government sectors utilize webMethods.io to integrate internal and external systems efficiently. The platform enables seamless end-to-end application integration, supports secure API management, and automates business processes. Its capability to protect APIs, handle secure file transfers, and manage hybrid or cloud deployments makes it a valuable tool for organizations seeking to modernize their IT infrastructure.

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Valuable Features

Excerpts from real customer reviews on PeerSpot:

- "webMethods.io is a comprehensive box that provides multiple functionalities; I appreciate it because we can integrate many applications and any kind of API we want to integrate."

  Yashraj Makwana
  Developer at a hospitality company with 1,001-5,000 employees

- "There is no limitation when it comes to integrating multiple applications, which is a reason I appreciate it."

  SureshNagendran
  Solution Architect at a tech vendor with 10,001+ employees

- "My impression of webMethods.io's drag-and-drop interface to design workflows is actually amazing."

  ZiyadThaher
  Sales Director at Proven Consult

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"The product is powerful, straightforward, and easy to use."

Samer Ghanim

Information Technology Specialist at PACI

"The orchestration aspects of APIs, the integration capabilities, and the logging functionalities were the most critical features of our workflow."

MohanPrasad

Senior Consultant at Brillio

"The messaging part is the most valuable feature."

Derrick Brockel

Senior Manager of Operations at a comms service provider with 10,001+ employees

"There were no complexities involved in the setup phase...The product is able to meet my company's API protection needs."

Sreekar_Nethagani

Owner at UrbanTech Services

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What users had to say about valuable features:

"Nowadays, API is popular throughout the world, so the user needs to have a single point of control over an API. It should also have governance on top of it, and it should be possible to apply some security policies to it so that a user can have a mature product and a single point entry in terms of a gateway that can be helpful. Recently, webMethods has turned to an API-based approach, and API Gateway was webMethods' way of converting itself into an API-based tool.."

Sreekar_Nethagani
Owner at UrbanTech Services

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"The tool is very good and useful. Especially in the government sector where I work as an IT Director at Public Authority for Civil Information, we have been using Software AG suite components including IRIS, webMethods, Terracotta, Trading Networks, and others. The product is powerful, straightforward, and easy to use. It facilitates the exposure of around 235 services through our platform to feed various government entities across the entire country.."

Samer Ghanim
Information Technology Specialist at PACI

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"We are not MashZone users. The reason I tried leveraging MashZone at that time was because Software AG used it as one of their dashboard platforms alongside webMethods.io and Apama. That is how I started engaging with MashZone, but we have since moved on from it.

"The analytics and monitoring capabilities that Integration Server has are sufficient for its requirements. The hybrid application now has end-to-end monitoring where you can monitor all the runtimes. By itself, it is very limited, but it is enough for an administrator to understand what is happening on the server.."

SureshNagendran
Solution Architect at a tech vendor with 10,001+ employees

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"The two most important features are the lifecycle and the protection of your APIs.

On the topic of protecting your APIs, every API management solution has that, which is the core business. Without it, you don't have an API gateway and it's the basic setup that every API management solution needs. Of course, protecting your APIs is very important.

With respect to the lifecycle, it is helpful because, in our business, we find it important to have an overview of all of our APIs and to guide our different roles, including architects and solution developers, in the necessary work for delivering a web service. Depending on the type of service, we also want to govern the quality. We don't do it for all APIs but for some categories, we find it very important that the quality is at a high level. This means that we want to govern that and review it.

In these aspects, this solution helps us.."

Dries Vanmarcke
Technical Architect at Colruyt

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"webMethods.io is a comprehensive box that provides multiple functionalities. I appreciate it because we can integrate many applications and any kind of API we want to integrate. Other functionality includes event-based functionality and a PubSub mechanism. If we want to schedule anything, that is also available. If we want to make a REST API, SOAP, REST, or any other type, all kinds of things are put in one box and we can make anything we want to.

"I do not use much of the drag-and-drop interface in webMethods.io; I usually code in it. Flow services and all basically deal with Flow language.

"Many connectors are available in webMethods.io. I have worked with adapters and listeners.."

Yashraj Makwana
Developer at a hospitality company with 1,001-5,000 employees

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"In my experience with webMethods.io, the features or capabilities I have found most valuable include normal features such as caching, which is general and used in many applications such as Corba and TIBCO. Caching, data transformation, business rules, secure connectivity, and role-based rules are particularly beneficial.

"I believe data transformation is exceptional in webMethods.io because they have an online database that can cache the database online. This is the most used benefit for the data transformation along with queuing, allowing quick file transfers in a very short period. This is the most important aspect to the client.

"Secure connectivity in webMethods.io can be achieved by using SOAP and HTTPS, as you can use a secure protocol.

"The secure protocol in webMethods.io is mandatory, as it protects all transactions and calls coming in or going out, especially when built with the methods API Gateway from companies such as IBM or Software AG. Both can secure the incoming connections to your network and provide flexibility to connect and integrate with all kinds of protocols and API gateways from other organizations.

"My impression of webMethods.io's drag-and-drop interface to design workflows is actually amazing. It makes life easier for developers and end users who are using webMethods.io to change the rules and build any integration touchpoint from scratch without needing to write any single line of code—all done by dragging and dropping the components.."

ZiyadThaher
Sales Director at Proven Consult

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Other Solutions Considered

"Before webMethods.io, other third-party solutions were used. webMethods.io was chosen because of its smooth integration, scalability, and good support.."

MohanPrasad
Senior Consultant at Brillio

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"We tried to use Oracle, and it just didn't do it for us. We explored MuleSoft, but it was a little bit expensive because of their pricing model, which is per transaction. So, it was also not a viable option for us.."

Martin Moralo
Applications & Integration Consultant at Ulwembu Business Services

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"For APIs and gateways, I have experience with various platforms such as IBM MessageHQ, Microsoft Remote, and an Apache tool. In the case of IBM, there was a registry and certain tools that stood out, particularly the initial versions of the API gateway. These early versions were rather basic and targeted more toward experts or developers familiar with the system. While not the most user-friendly at the time, I believe IBM has likely evolved its offerings to include more advanced and user-friendly solutions. However, I acknowledge that my feedback might be somewhat outdated.."

Ahmed_Gomaa
Senior product Owner at Blackstone eIT

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"Based on my rich experience with webMethods.io, I can share this advice. When it comes to integration, webMethods.io provides many features, so companies should consider it. However, at the same time, they should also evaluate competitors. If other companies are choosing webMethods.io for their applications, they will definitely compare pricing. They will also look at the scaling capabilities. Based on the scale and all considerations, companies will definitely compare pricing with clouds and MuleSoft, which is another competitor. It depends on what the company wants. Many others are providing similar functionality, so it comes down to pricing and the scaling part.."

Yashraj Makwana
Developer at a hospitality company with 1,001-5,000 employees

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"We did evaluate other options including IBM API Connect and Apigee. Feature-wise, these products are comparable.

Given that we were already using webMethods, using the API gateway had some benefits. There is value in staying with a single vendor, with the advantage that it is easier to integrate with other products in the webMethods stack.

We did not consider using any open-source alternatives.."

Dries Vanmarcke
Technical Architect at Colruyt

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"I have previously used Mule, Boomi, and Workato. Since I am a webMethods.io person, I would say webMethods.io is the better choice.

"As I mentioned, webMethods.io has all the features. Boomi and Mule are bringing in B2B and other aspects now, but webMethods.io is a traditional, long-running product with more or less all the capabilities, which is a reason I prefer it.."

SureshNagendran
Solution Architect at a tech vendor with 10,001+ employees

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ROI

Real user quotes about their ROI:

"We have seen a return on investing using webMethods Integration Server.

I rate our return on investment for webMethods Integration Server a four out of five.."

Validated user
Senior Manager at a retailer with 5,001-10,000 employees

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"License-wise, we have seen good returns. However, five years back, the quality of engineers was better. We have since saw a dip in the quality of the engineer for the price service we pay, so recently the ROI is not that good.."

Rahul Jayakumar Lekha
Integration Lead at a financial services firm with 10,001+ employees

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"We have seen return on investment from using it. We have to compute that every year, and the value is always greater than the cost. It's just that every year it gets harder to justify that value against the competitors. ."

Validated user

Enterprise Architect at a computer software company with 1,001-5,000 employees

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"We have seen ROI from this product and we are able to determine this because of our internal accounting. When a project starts, we always calculate what our benefits are with respect to the technology. Taking into account the number of web services and APIs that we have, we're pretty sure that considering the cost of governance, this solution is better than if we were not using one.."

Dries Vanmarcke

Technical Architect at Colruyt

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"While I have yet to calculate a return on investment, I have definitely seen one. Owing to the number of users, I would say that it is huge. This is because we have used it for self-services, something which is very productive.

In the past, we dealt with paperwork, but we now use the solution to digitize everything. We use it as a platform towards the goal of digitization, which was the whole point of the project itself. ."

Validated user

Programm Manager at a computer software company with 1,001-5,000 employees

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"The ROI differs for each customer. As an integrator in Turkey, we see that if the customer is going to use webMethods ActiveTransfer to integrate multiple different business cases, the ROI is quite good, and it can be a positive ROI in only a matter of months.

In other cases, if the customer purchases a large amount of infrastructure in order to implement multiple workflows, but for internal reasons they have to move slowly, then over time the ROI is much greater.

However, it's very difficult to give an estimate on ROI because it depends so much on each individual customer. It's a good, complete product, but it's not cheap. In fact, it's among the top three or four most expensive platforms on the market and for this reason it's not always ease to achieve a very high ROI. ."

Michele Illiano

Head of Division at Innovery

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Use Case

"Most of our applications are business applications we support, customer lookups, and what methods provide those services that have calls to our apps that needed that infrastructure. We are a combination of of Rantor Docker web methods. ."

Derrick Brockel

Senior Manager of Operations at a comms service provider with 10,001+ employees

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"We use it to manage and secure APIs. It is particularly useful when dealing with a large number of APIs from various systems like banking, government validation, and more. It makes sure data is accurate and protected and helps systems work well together.."

Ihab Hammad

Senior Manager, IT Channels & Integration at a financial services firm with 501-1,000 employees

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"webMethods.io was used to integrate APIs through the webMethods.io platform, trigger database events, and connect backend APIs through a Java backend. It was used extensively for integration purposes in my organization.."

MohanPrasad
Senior Consultant at Brillio

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"We use webMethods.io for the discontinuation of the e-residency project. It is a significant project across the country to automate the complete process from the initiation or issuance of civil ID cards for citizens in Kuwait. This includes residency renewal, issuance of civil ID cards, a new journey for newborn registration, and more. We employ webMethods.io to facilitate full services, starting from sending to the designer, moving on to business process management, etc.."

Samer Ghanim
Information Technology Specialist at PACI

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"This solution is primarily used for protecting our APIs and web services. All of our APIs are exposed to the outside world, so our internal network is protected by the API gateway. Our landscape inside the company is also divided into different domains and if you go from one domain to another domain, we also want the APIs to be protected.

We have two servers with an API gateway and a load balancer in front of it.

We also use this solution for monitoring, to know how many transactions we have had and who is using our API. These are the runtime capabilities.

Another thing we use this product for is governance, to govern the lifecycle of our API services. It will tell us the state of the service, who is responsible for it, and what deliverables belong to that stage, and we also have some quality checkpoints inside the lifecycle.."

Dries Vanmarcke
Technical Architect at Colruyt

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"We are primarily focused on IBM webMethods. I am part of the Center of Excellence team, where we involve ourselves in proposals and providing solutions to clients.

"webMethods.io is a middleware tool with multiple components including Integration Server, Universal Messaging, MWS, API Gateway, and data event tools. We use all the tools that webMethods.io offers.

"Basically, webMethods.io is used to integrate multiple applications, whether they are legacy applications such as mainframe, ERP, or SAP systems, CRM systems, or systems that require integration through adapters. webMethods.io enables moving data or messages from one application to another.

"webMethods.io functions as an enterprise integrator and can be used for enterprise integration applications. It is not a simple tool and is not limited to one use case. Whether you need A2A integrations, B2B integrations, or B2C integrations, you will be able to use webMethods.io. There is no limitation when it comes to integrating multiple applications, which is a reason I appreciate it.."

SureshNagendran
Solution Architect at a tech vendor with 10,001+ employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"The initial setup process for webMethods.io is quite straightforward. We need to install it on-premises. We can create an image and install it, and it is quite straightforward without much complexity.."

Yashraj Makwana

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Developer at a hospitality company with 1,001-5,000 employees

"The solution's initial setup is easy for an experienced person, but a new person may find it difficult to set up everything. There are too many features and components. The setup could be easier if the solution could merge everything in one suit.."

Reviewer43456

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Integration Delivery Lead at a tech consulting company with 10,001+ employees

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“The product's initial setup phase was straightforward, but it was a huge process.

The solution is deployed on an on-premises model.

A technical team of eight members, including developers and administrators, is required to take care of the deployment and maintenance of the product..”

Berniem Elfrink
Solutions Architect at DXC Technology

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“The installation and initial setup are complex. It is not possible to just keep clicking the Next button during the setup. You need to configure the system such that it works best for your environment. You should plan for deployment over three to six months, at least.

My advice is to involve a consultant from Software AG to help you with the setup. Of course, this is an on-premises situation. In the cloud, I don't know how easy or difficult it is..”

Dries Vanmarcke
Technical Architect at Colruyt

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“The tool's deployment is not straightforward. Indeed, the deployment duration hinges on the complexity of the organization's size. Certain components may facilitate swift upgrades, while others, such as the API gateway, often take longer.

The deployment process is smooth and doesn't come with any standardized guidelines. Developers can do it as per their approach. Six steps can be used to deploy the tool. You would need two to three resources to handle its deployment and maintenance. .”

VikashSingh

Readiness Manager/Business Analytics for GCC India Operations at Ericsson

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“I rate the product's initial setup phase an eight to nine out of ten. There were no complexities involved in the setup phase.

The time required to deploy the product is usually dependent on the project. The product can be deployed in around a month, but if you have to develop a number of APIs and integrations, then the span of the project will be increased. If you have over 100 systems connecting to the tool, then the setup phase will take more time, while if there are only five systems connecting to the tool, then the setup phase will take less time..”

Sreekar_Nethagani

Owner at UrbanTech Services

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Customer Service and Support

"I rate customer service at 8.5. They are supporting the product, but webMethods.io is new for IBM as well. It is a new product for them, which is why the response is a little slow, but it is very good overall.."

SureshNagendran
Solution Architect at a tech vendor with 10,001+ employees

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"webMethods.io's technical support is amazing. They have different mediums for communication, such as chatbots, emails, and phones. The response is based on the incident severity. They respond in a day even if the incident is of low severity. ."

Ahmed_Gomaa
Senior product Owner at Blackstone eIT

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"There are many resources available regarding webMethods.io technical support. An incident portal is available where we can raise tickets and based on priority, they reply. I would rate the technical support for webMethods.io at around six or seven on a scale of one to ten, where ten is the best.."

Yashraj Makwana
Developer at a hospitality company with 1,001-5,000 employees

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"We often contact support for assistance when we encounter challenges, especially with the cloud version. We rely on our extensive community resources and past experiences for on-premises solutions. However, when issues persist beyond our capacity, we escalate them to support for resolution.."

VikashSingh
Readiness Manager/Business Analytics for GCC India Operations at Ericsson

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"I would rate the technical support medium-high. It is comparable with other companies; not worse, but not especially better.

In general, I am happy with the support but my complaints are about the timing. Specifically, if your issue can be handled by the first line then you get feedback quickly. However, if the issue is complex then it needs to go to R&D and it takes time. This is the same experience that I have with other companies.."

Dries Vanmarcke
Technical Architect at Colruyt

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"The support offered by the product is top-notch. The support team of the tool consists of tech-savvy individuals who can get control over the complete platform. If you go for MuleSoft, it works with AWS, so the core tool itself does not have control over a lot of aspects revolving around the tool, a reason why it has to get AWS involved in its processes at times to resolve a problem. On the other hand, webMethods API Gateway is a product that is available on its own cloud, so webMethods has 100 percent control over the solution. I rate the technical support a nine out of ten.."

Sreekar_Nethagani
Owner at UrbanTech Services

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Other Advice

"WebMethods.io is a powerful tool, but it requires skilled people who can fully utilize its potential. Even if you have a high-end tool, you need competent people to drive it. The tool requires experience. I would rate the overall solution ten out of ten.."

Samer Ghanim
Information Technology Specialist at PACI

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"I would say that webMethods.io is not simple, but it is not complex either. If you have some experience, a fresher cannot do it, but someone with an admin background will be able to do it. It is kind of in the middle. A person with one year of admin experience can handle it. My overall review rating for webMethods.io is nine out of ten.."

SureshNagendran
Solution Architect at a tech vendor with 10,001+ employees

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"I feel that webMethods API Gateway is a mature product. The product is able to meet my company's API protection needs.

If price is not a concern, then I would recommend webMethods API Gateway to others. If price is a concern, then there are other alternatives to webMethods API Gateway.

I rate the tool a nine out of ten.."

Sreekar_Nethagani
Owner at UrbanTech Services

Read full review

"This solution provides a fully customizable portal that has built-in testing capabilities, although we haven't implemented it yet. This is something that we are planning to do within the next couple of months.

My advice for anybody who is implementing this product is to involve consultants who are familiar with it because they can help you to best set it up. Also, think about the process and steps in your governance because this is a workflow and you want to be sure that it follows the procedures that you have in place.

Overall, I'm happy with the product.

I would rate this solution an eight out of ten.."

Dries Vanmarcke
Technical Architect at Colruyt

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"I work with the on-premises deployment of webMethods.io. I use MWS as a tool for monitoring and analytics in webMethods.io. Apart from that, I usually use logs and create custom logs as I want. We do not use any special functionality, but we create pages for statistics to analyze in Integration Server.

"Basically, what we are integrating with webMethods.io determines the functionality provided. If we are integrating with an API, then webMethods.io provides HTTP functionality for integrating. If we are integrating with a database, then it provides the adapters I want. Based on the requirements and what we want, webMethods.io provides different functionality for integration. We do not need to figure out anything. We can use features of webMethods.io and integrate.

"My overall review rating for webMethods.io is six out of ten.."

Yashraj Makwana
Developer at a hospitality company with 1,001-5,000 employees

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“I don't have any technical experience with this technical solution as I'm working in the sales domain. I'm selling webMethods.io and other solutions, but I don't have hands-on experience.

“These features in webMethods.io are valuable to the customer; everyone needs it now.

“I don't have a perfect answer regarding webMethods.io's support for hybrid deployments because I don't have technical experience in this part.

“Most of my customers actually have their own applications for monitoring all the applications and back-end processes, but some have used webMethods.io and found it fine, even with the monitoring tool. However, the operation team usually monitors all applications together, so they prefer a unified application to gather all processes in one dashboard. From the practice I've seen with my customers, webMethods.io is one of the best applications for dashboarding, monitoring tools, and alert components; building alerts is very easy in webMethods.io.

“If I were to rate the pricing of webMethods.io on a scale from one to ten, where one is cheap and ten is expensive, I would give it a five.

“On a scale of one to ten, where one would be the worst product and ten the best, I rate webMethods.io a ten because it's very good and stable..”

ZiyadThaher
Sales Director at Proven Consult

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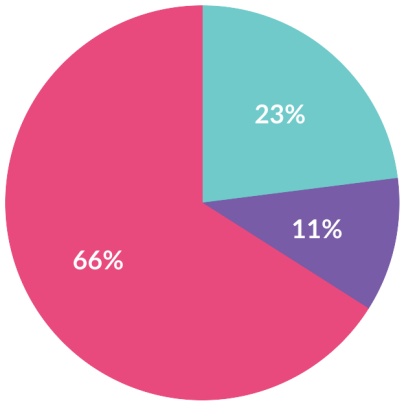
Manufacturing Company	12%
Financial Services Firm	10%
Outsourcing Company	10%
Construction Company	7%

Company Size

by reviewers



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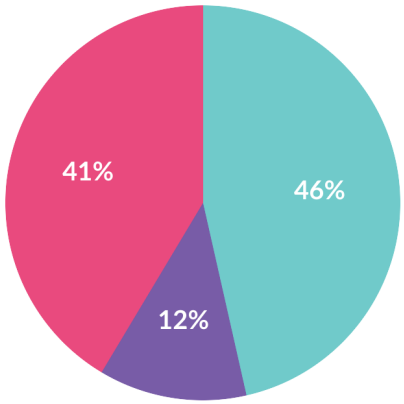

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