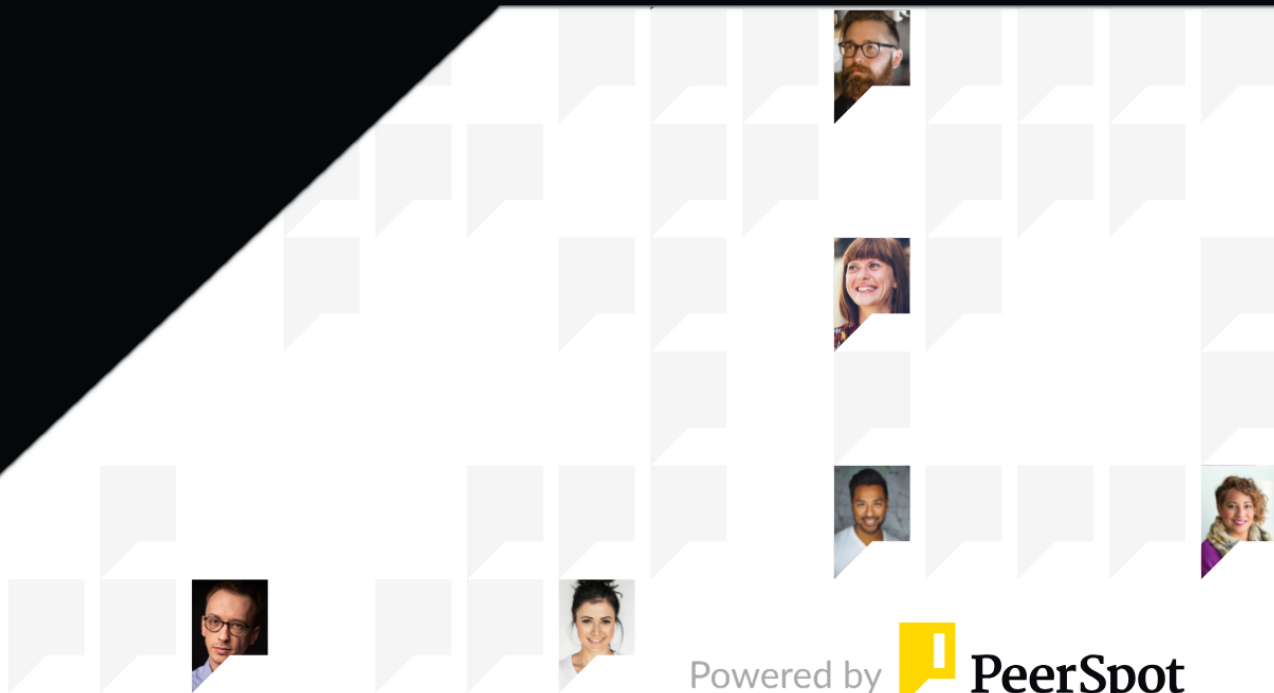




Barracuda CloudGen Firewall

Reviews, tips, and advice from real users



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Product Recap



Barracuda CloudGen Firewall

Barracuda CloudGen Firewall Recap

Barracuda CloudGen Firewall offers strong VPN, scalable network management, and advanced threat protection. Its capabilities include dynamic VPN, SD-WAN, URL filtering, and malware protection, making it essential for network security in distributed environments.

Known for its robust security and user-friendly management, Barracuda CloudGen Firewall helps safeguard networks, manage traffic, and secure connections across distributed sites. It provides critical security features and solutions like firewalling and intrusion prevention for protecting environments such as data centers, offices, and remote locations. Room for enhancement includes the user interface, needing better tutorials, improved load balancing, and stronger tech support.

What are the most valuable features?

- Seamless VPN capabilities enhance secure remote access for users.
- Scalable network management supports large distributed architectures.
- Advanced threat protection defends against malware and unauthorized access.
- Dynamic VPN offers flexible secure connectivity options.
- SD-WAN functionality optimizes application performance and cost-efficiency.
- Robust URL filtering enhances security by blocking malicious sites.

What benefits or ROI should users look for?

- Cost efficiency is achieved by combining security features with network management.
- Centralized management allows configuration and policy updates from one interface, improving control.
- Real-time monitoring boosts operational efficiency by promptly addressing threats.
- Policy updates and instant changes help organizations stay responsive to security needs.

Barracuda CloudGen Firewall is leveraged by industries to enhance network security and application performance. It caters to sectors requiring strong protection for IT infrastructure, managing traffic in data centers, and ensuring secure connectivity for distributed workforces, which is crucial in sectors like finance, healthcare, and education.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Since switching to Barracuda CloudGen Firewall, we have saved time of 30 to 40 percent because we are able to control the network from one location, and we have also saved costs of 20 percent because we do not have to move from one location to another to control the network.”



Jennifer Bernice

Dotnet Developer at Kohl's



“From a money saved perspective, it is almost more than fifty percent money saved.”



Samir Paul

Security Practitioner at a tech vendor with 10,001+ employees



“We have seen a clear return on investment with Barracuda CloudGen Firewall, as it has improved operational efficiency, reduced the risk of downtime, and delivered tangible cost savings for our organization.”



Muhammad Talha Bashir

Offensive Security Analyst at a outsourcing company with 201-500 employees



“Barracuda CloudGen Firewall has positively impacted my organization by saving us lots of time and man-hours, ultimately saving us lots of money.”



ALEXANDER STEPHENS

Security Lead at a tech vendor with 1,001-5,000 employees



“Barracuda CloudGen Firewall has positively impacted my organization by increasing the level of network protection against threats from twenty percent to forty-five percent.”



William Onet

Software Engineer at Ernst & Young



“I use Barracuda CloudGen Firewall for multiple functionalities including email security gateway, network security, threat protection, IPS concepts, malware protections, zero-day threat detections, web filtering, URL categorization, application controller, secure remote access through VPN, SD-WAN for site connectivity, intelligent traffic routing, and cloud integration.”



Verified user

Principal Engineer Cyber Security Architect at a tech vendor with 10,001+ employees



“It is stable, it is working, and there are no issues.”



Mariusz Banasiak

IT Director at a retailer with 51-200 employees

What users had to say about valuable features:

“I am using calls functionality from DLP forwarding calls and SSL inspection in Barracuda CloudGen Firewall, and all of those are necessary to be used. I cannot qualify which is more important than others, but it is a complete product, and I am using all features..”

Mariusz Banasiak

IT Director at a retailer with 51-200 employees

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“The most valuable features in Barracuda CloudGen Firewall are the functionality of DPI and IDS, ATP, and we also use it in an SD-WAN operation as well, so it works well in the SD-WAN feature.

In terms of our routing and VPN capabilities, Barracuda CloudGen Firewall performs well.

The threat protection features of Barracuda CloudGen Firewall are good, and I appreciate their reporting capabilities. It is a very good tool to have, especially when you are using IDS and IPS to block SQL injection, buffer overflow attacks, and similar threats in real-time.

We use the cloud centralized management console for managing security policies..”

Phakedi Mphela

IT Project Manager at Brilliant telecommunications

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“The best features Barracuda CloudGen Firewall offers, in my experience, include its ability to scale dynamically, dispatch traffic to match workloads, utilize next-gen firewalls to assure data security, and provide great routing, firewall, and network management.

“Barracuda CloudGen Firewall's next-gen firewall capabilities increase the level of network protection against threats, visibility, and control of applications that users access. I also appreciate the URL filtering to block unauthorized or prohibited websites on the internal corporate network, protection against diverse malware at the edge of the network, and firewall redundancy with another backup appliance.

“Barracuda CloudGen Firewall has positively impacted my organization by increasing the level of network protection against threats from twenty percent to forty-five percent. It has enhanced visibility and control of applications that users access. It prevents cyberattacks and optimizes network and user management, making security more reliable over the past years.

“I measured the improvement from twenty percent to forty-five percent based on fewer incidents of data breaches and also robust hardware that supports more than eighty thousand simultaneous connections, thereby being very stable..”

William Onet

Software Engineer at Ernst & Young

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“The support for distributed and hybrid environments is the best aspect I appreciate about Barracuda CloudGen Firewall. It provides strong SD-WAN capabilities including intelligent routing, failover, and link optimization. If a company has offices in different locations such as Pune, Bangalore, and the US, and the MPLS link fails, the firewall automatically switches traffic to broadband without any downtime. Connecting AWS VPC to on-premises networks is straightforward and secure.

“Another valuable feature is easy centralized management. From one single console, I can manage multiple firewall policies, rules, and updates very easily. From a security coverage perspective, it provides good security coverage including firewalling, IPS, VPN, web filtering, and malware protection. The most important aspect is that while enabling these features, it works in real life and functions very well according to the defined policy.

“For mid-size and small-size organizations, a cost-effective solution is the fourth and most important point. If I were to buy a similar solution from competitors such as Palo Alto, Cisco, or Check Point, they offer this solution at a higher cost. Where cost is a concern for an organization, Barracuda CloudGen Firewall is a good choice.

“Strong hybrid SD-WAN capabilities are the best feature I have seen. The availability has increased significantly due to good SD-WAN capabilities that bring features including intelligent routing, failover, and link optimization. If anything fails in a disaster scenario, the failover is very smooth, so the end user will not realize what exactly happened at the perimeter. Additionally, good link optimization capabilities improve user experience when accessing different public resources. Since we are moving from browser segments to application segments, a good strong link is necessary. From that perspective, it is very much easier to configure link optimization and user experience is excellent..”

Samir Paul

Security Practitioner at a tech vendor with 10,001+ employees

[Read full review](#) 

“The best features Barracuda CloudGen Firewall offers include a centralized console where I am able to see all incoming and outgoing traffic as well as the size of the packets. By the size, I can easily see what is occurring. If someone has copied a device ID and credentials, by the size of the outgoing packets of information, I can easily determine if it should be allowed and automatically block the access in real time without worrying. I do not have to call back and forth for verification; I can just automatically block and stop all activities in real time to prevent unauthorized access. Because I see it on the main console, it is very easy to understand and analyze what is happening. Everything happens in real time without waiting or asking questions. As long as the rules are followed, everything is fine. If any rules are not properly followed, the system alerts me and automatically blocks access even before I click to block access. I do not have to worry because it shifts responsibility from me to Barracuda CloudGen Firewall since it is doing everything in real time to prevent unauthorized access or leakage of information if any device has been compromised or has stolen credentials used to log in.

“The most important aspect of Barracuda CloudGen Firewall for me is its easy integration into the system. I do not have to jump through hoops. The integration is done in real time, and after upgrades and updates, it continues integrating without me needing to do much. Everything happens automatically, which saves lots of time and money ultimately, making it easy to operate and see.

“Barracuda CloudGen Firewall has positively impacted my organization by saving us lots of time and man-hours, ultimately saving us lots of money. It is very efficient and offers a very high level of security. We have beefed up our security with Barracuda CloudGen Firewall, and I am able to see everything on one main console in real time without jumping around because Barracuda CloudGen Firewall does it for me. If any rules are not followed, Barracuda CloudGen Firewall blocks the traffic or user, and I just need to click one more time to deny access and remove an unauthorized user from the system..”

ALEXANDER STEPHENS

Security Lead at a tech vendor with 1,001-5,000 employees

[Read full review](#) 

“The best features Barracuda CloudGen Firewall offers include extreme customization for any environment and support for all configuration with firewall rules. Security features such as hardware-level antivirus and advanced threat protection, as well as SSL inspection, ensure all traffic passes through the appliance.

“Control Center is far superior to other products for globally managing numerous firewalls and creating and deploying templates on the fly.

“These features have improved security and prevented any cybersecurity threats before they attack our system, making things easier for my team day-to-day.

“The VPN connections have never been easier. Once configured within Control Center, drag and drop is all that is needed to connect to internet-connected firewalls easily.

“Barracuda CloudGen Firewall has positively impacted my organization by allowing us to control the entire network from one location, hence saving a lot of time from moving from one location to another. All services and processes work very well and are reliable, with high uptime.

“For MSPs looking to deploy and control numerous firewalls with ease, this is the best product available.

“Since switching to Barracuda CloudGen Firewall, we have saved time of 30 to 40 percent because we are able to control the network from one location. We have also saved costs of 20 percent because we do not have to move from one location to another to control the network..”

Jennifer Bernice

Dotnet Developer at Kohl's

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Other Solutions Considered

“I previously used Kaspersky, but because of security breaches and the fact that it originated from a Russian company, we decided not to trust it anymore. We were looking for different solutions when we came across Barracuda CloudGen Firewall..”

ALEXANDER STEPHENS

Security Lead at a tech vendor with 1,001-5,000 employees

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“The key reason I chose Barracuda over FortiGate is that I have been using Barracuda since 2016 or even 2015, and I am just used to it. It is stable, it is working, and there are no issues. However, to develop and use new features, I am lacking specialists, which is why it is not easy to expand with Barracuda CloudGen Firewall..”

Mariusz Banasiak

IT Director at a retailer with 51-200 employees

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“Before choosing Barracuda CloudGen Firewall, we evaluated other options, such as Amazon's and Fortinet Generation. We ultimately selected Barracuda CloudGen Firewall because it offered better centralized management, robust security features, and flexible deployment options that best suited our organization's needs..”

Muhammad Talha Bashir

Offensive Security Analyst at a outsourcing company with 201-500 employees

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“I have not switched from anything, as I work with various products in my portfolio. I have worked with Barracuda CloudGen Firewall, Fortinet, and Palo Alto, so I have worked with all these leading vendors. As required, I need to work with different vendor solutions. For me, it is about the technology and the firewall. The vendor may be different, and based on the project, I need to work on different tools..”

Samir Paul

Security Practitioner at a tech vendor with 10,001+ employees

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“I previously used a different solution called Smoothwall SWG.

“I decided to switch from Smoothwall SWG to Barracuda CloudGen Firewall because Smoothwall SWG was more costly compared to Barracuda CloudGen Firewall, and it had many complicated features..”

William Onet

Software Engineer at Ernst & Young

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I have used Fortinet Firewall as a competitor. Fortinet was a different product with its own pros and cons. From an integration standpoint, when all these data points are more important in this current world, the only concern that I would note from Barracuda CloudGen Firewall standpoint is that during the integration standpoint, it was difficult for us to integrate with other monitoring tools in which we would monitor the events in a single centralized repository. The alternative option that we were using was Fortinet, but we stuck with Barracuda CloudGen Firewall due to its intelligence in terms of blocking the anomaly traffics and other capabilities.

Verified user

Principal Engineer Cyber Security Architect at a tech vendor with 10,001+ employees

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ROI

Real user quotes about their ROI:

“From a money saved perspective, it is almost more than fifty percent money saved. Due to its feature set, the user experience also improved by around fifteen to twenty percent..”

Samir Paul

Security Practitioner at a tech vendor with 10,001+ employees

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“I have seen a return on investment from the solution. We will be using the device refresh feature next year. The devices will be upgraded free of charge..”

Verified user

Project Manager & IT Consultant at a tech services company with 11-50 employees

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“In terms of return on investment, it's good. We generate reports about the device's activity, including the emails it blocks, which prevents users from wasting time on commercial, unwanted, or spam emails..”

Yovanny Amariles

Information Security Leader at Alcaldía de Medellín

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“I have seen a return on investment with Barracuda CloudGen Firewall, as it makes our environment more secure through the robust security features it offers. It has drastically reduced the amount of infections from cybersecurity threats and makes managing close to 50 clients or more for our engineers much easier, hence saving a lot of time and cost..”

Jennifer Bernice

Dotnet Developer at Kohl's

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“We have seen a clear return on investment with Barracuda CloudGen Firewall. By blocking potential security threats proactively, we have avoided costly security incidents. The centralized management and automation features have reduced manual monitoring efforts, saving our IT team several hours per week. While exact numbers vary, overall, it has improved operational efficiency and reduced the risk of downtime, which translates into tangible cost savings for our organization..”

Muhammad Talha Bashir

Offensive Security Analyst at a outsourcing company with 201-500 employees

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“Since using Barracuda CloudGen Firewall, the security incidents have decreased significantly by approximately 25 to 35 percent across our global network. Before, we used to spend at least five hours after upgrades and updates to integrate everything back. Now, we save five to ten hours of man-hours that would have been wasted on integration because it happens automatically on my console. It has saved me at least ten hours of man-hours that would have been necessary for sending technicians on-site to verify the handshake and the install, making sure everything is correct..”

ALEXANDER STEPHENS

Security Lead at a tech vendor with 1,001-5,000 employees

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Use Case

I use Barracuda CloudGen Firewall for multiple functionalities. One function is an email security gateway. It also acts for network security protection, network security and threat protection, which includes IPS concepts, malware protections, zero-day threat detections, web filtering and URL categorization and application controller. Additionally, it works for secure remote access through VPN, and SD-WAN for multi-site connectivity, which provides intelligent traffic routing and optimization. There is a possibility of cloud integration as well. It also includes web application firewall capabilities, which takes care of web application security and provides email security services. However, this should be tied up with the email security gateway to the firewall because Barracuda has a separate product for email security gateway, which needs to be integrated with Barracuda CloudGen Firewall. Then, this use case would work.

Verified user

Principal Engineer Cyber Security Architect at a tech vendor with 10,001+ employees

[Read full review](#) 

“My main use case for Barracuda CloudGen Firewall is for our network security and network traffic management. I rely on it most often for protecting the networks from threats and ensuring secure connectivity.

“In addition to network security, I use Barracuda CloudGen Firewall for VPN access for remote employees, application traffic control, and monitoring network performance. It helps us ensure smooth and secure operation across all our locations.

“We faced an issue where our network was experiencing unauthorized access attempts and unusual traffic spikes. Barracuda CloudGen Firewall helped us by blocking the malicious traffic in real time, preventing potential breaches, and ensuring continuous secure connectivity for our employees..”

Muhammad Talha Bashir

Offensive Security Analyst at a outsourcing company with 201-500 employees

[Read full review](#) 

“Barracuda CloudGen Firewall is for cloud security because cloud service providers like Azure, AWS, and GCP provide interfaces where organizations need to install different firewalls to secure their infrastructure. The normal security gateway or three-layer firewall they offer is not sufficient to control current threats. Barracuda CloudGen Firewall can protect infrastructure from Layer 7 aspects.

“Barracuda CloudGen Firewall is designed for organizations with multiple branches and hybrid cloud environments. It provides strong SD-WAN capabilities including intelligent routing, failover, and link optimization. For example, if a company has offices in different locations such as Pune, Bangalore, and the US, and the MPLS link fails, the firewall automatically switches traffic to broadband without any downtime. Additionally, connecting AWS VPC to on-premises networks is straightforward and secure..”

Samir Paul

Security Practitioner at a tech vendor with 10,001+ employees

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“My main use case for Barracuda CloudGen Firewall is protection and preventing unauthorized access.

“A specific example of how I use Barracuda CloudGen Firewall for protection and preventing unauthorized access involves contractors and subcontractors who require access to the main console. They mostly log in remotely, and each time it creates a new login. I maintain a list of verified, safe devices that I input into the system. If someone tries to log in with unauthorized devices, it automatically gets blocked. On my console, a pop-up question asks if this device can be verified for access. Most of the time, I have to physically call the contractor or subcontractor office and ask for the device ID before allowing them to log in. In the past, we had a few breaches, but we were able to rectify the situation in a timely manner. With Barracuda CloudGen Firewall, it is much easier because the question pops up on my console asking me to grant access or not.

“Day-to-day, my use of Barracuda CloudGen Firewall is primarily protection, and I am able to watch incoming and outgoing traffic. Due to changes in upgrades and updates of hardware and software, I sometimes need to dynamically plug some ports. It is very easy to do with Barracuda CloudGen Firewall because I see everything on one console, enabling me to do it across the network in real time..”

ALEXANDER STEPHENS

Security Lead at a tech vendor with 1,001-5,000 employees

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“My main use case for Barracuda CloudGen Firewall is to secure our company's main and backup internet connections, and we also use it for failover of our main internet to our backup. We recently replaced a WatchGuard Firebox with this firewall because the cost of maintenance was high on the WatchGuard, and the management of Barracuda CloudGen Firewall was much simpler and could be done without a locally installed client.

“You can manage Barracuda CloudGen Firewall from anywhere with Barracuda Cloud Control, even running firmware updates from your phone on all your Barracuda devices. It makes my job so much easier.

“A specific situation where Barracuda CloudGen Firewall helped me manage my internet connections and made my job easier is when we switched to Barracuda CloudGen Firewall model F400. Coming from an older command line managed firewall, the F400 has made management of our firewalls much easier, and it is our primary firewall solution.

“We use Barracuda CloudGen Firewall to watch real-time traffic, which is easy to do when trying to troubleshoot user issues getting to a particular service. Ease of management is a significant advantage. You can remotely manage it from anywhere with cloud control..”

Jennifer Bernice

Dotnet Developer at Kohl's

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“My main use case for Barracuda CloudGen Firewall is as a combined solution for application performance boost and secure SD-WAN, which I typically rely on to boost application performance by ensuring reliable connectivity to remote sites and users.

“There are rush hours where traffic from cloud apps and off-network users increases and crowds the network. With Barracuda CloudGen Firewall, we are able to boost performance of crucial apps and high-priority projects in a very secure manner. This way, my top-priority ports do not experience downtimes.

“Barracuda CloudGen Firewall helps me boost application performance specifically by being capable of directly sending internet traffic with appropriate security inspection within no backhauls, whether it is SaaS or internet-bound traffic.

“In my department, we have achieved consistent network link pooling and data caching optimization for both handling critical workloads, thereby saving a lot of work. There is always enough bandwidth for applications with Barracuda CloudGen Firewall optimization. We are, however, not completely satisfied with their link redundancy handling capabilities.

“I use Barracuda CloudGen Firewall as a router and firewall in all of our organization globally, which is to terminate all management VPN tunnels to our organization and within the same country to avoid problems with long-distance internet connections..”

William Onet

Software Engineer at Ernst & Young

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

The initial setup of Barracuda CloudGen Firewall is moderately challenging. Initially, it may not be easy, but with experience, it becomes more manageable.

Igor Jerebica

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System Engineer for Network & Security at Projekt IP d.o.o.

“The initial setup can be a bit complex because it involves different menus and sections. It is not straightforward like others, which use everything in one flow..”

Ferrianto Suryanto

[Read full review](#) 

Director Of Technology at PT Exa Teknologi Indonesia

“Setting up the Barracuda CloudGen Firewall was easy. You must configure an IP and set up the domain and DNS servers. The deployment took about a month, and we configured it according to new rules. For example, we noticed it blocked certain needed emails, so we adjusted the settings. We also have the ability to configure both blocklists and allowlists, which adds more control but requires a bit more manual configuration..”

Yovanny Amariles

Information Security Leader at Alcaldía de Medellín

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The initial deployment strategy of Barracuda CloudGen Firewall was easy. They offer two kinds of deployment strategies. One is an on-premises solution, and the other one is a cloud-based deployment solution. Both offerings were good. We took the options that were viable and that suited our needs. They provided multiple options in terms of the deployment. Additionally, they offer a kind of tech specialist in terms of supporting your deployment, which eases the job from an organization standpoint and in terms of writing the use cases. The deployment strategy was adequate.

Verified user

Principal Engineer Cyber Security Architect at a tech vendor with 10,001+ employees

[Read full review](#) 

“Barracuda CloudGen Firewall is very easy to set up and manage VPN connections, and it has great customization options.

“It is very easy to manage Barracuda CloudGen Firewall. The dashboard allows us to configure all our need-to-see options, and the user interface is easily navigated and customized..”

William Onet

Software Engineer at Ernst & Young

[Read full review](#) 

“I rate the initial setup as ten out of ten.

It is straightforward to set up a CloudGen file, taking a couple of hours. Once we have the configuration agreed with the customer, the setup and onboarding are completed within a few hours.

We receive the box from Barracuda or from our stores, pre-stage it into our network for initial configuration and Soak testing to ensure functionality. The customer can install it at their location, or we do it on their behalf.

We run the firewall in simulation mode to observe traffic and ensure service transition is effective. After confirming functionality with the customer, we transition to a live service..”

RobertSmith15

Product Manager - Cyber Security at M247 Ltd Miami

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Customer Service and Support

“I would rate the technical support for Barracuda CloudGen Firewall a six, as in the past, it was definitely better, but recently it has not been as good..”

Mariusz Banasiak

IT Director at a retailer with 51-200 employees

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“I am quite satisfied with Barracuda's technical support. However, the menu is not as user-friendly, though the overall security has been satisfactory, with no breaches..”

Ferrianto Suryanto

Director Of Technology at PT Exa Teknologi Indonesia

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“Customer support for Barracuda CloudGen Firewall is timely and responsive. When needed, it can easily be changed from tier one to tier two for more advanced support. There were no problems that were not resolved to our satisfaction..”

ALEXANDER STEPHENS

Security Lead at a tech vendor with 1,001-5,000 employees

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“From a customer support perspective, I would rate it at eight. The knowledge base is also good. Whenever I faced any issues and searched the knowledge base, I found many solutions in place..”

Samir Paul

Security Practitioner at a tech vendor with 10,001+ employees

[Read full review](#) 

“Our experience with Barracuda CloudGen Firewall customer support has been very positive. The support team is responsive and knowledgeable, assisting us promptly whenever we have faced configuration questions or technical issues. Their guidance has helped us resolve problems quickly and maintain smooth network operations..”

Muhammad Talha Bashir

Offensive Security Analyst at a outsourcing company with 201-500 employees

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“I do get a lot of use cases to contact the technical support. One is starting from the integration standpoint and starting from the initial deployment standpoint. The deployment strategy was quite complicated considering the nature of deployment strategy that we have chosen. During the integration phases, we do contact their technical support.

“I'll rate the technical support at an average of seven. The reason is they are good at certain phases of the support, and not at certain phases of the support. When I say certain phases of the support, when you are buying the product and when you are deploying at the initial phase, they are quite supportive because they wanted to establish their mark in the organization. But once everything is done and once when we are trying to configure the use cases or probably the integration phase with other tools, the support we expect at that phase of the project is not bad, but quite average. There might be a lot of reasons behind it as well. I do understand that because the kind of customer service that we would have adopted, there are a lot of customer service options available, such as gold or silver. Probably the option that we have chosen as an organization might not be better. I am not sure. But during the integration phase, I would say it is quite average. On a scale of ten, I rate it seven..”

Verified user[Read full review](#) 

Principal Engineer Cyber Security Architect at a tech vendor with 10,001+ employees

Other Advice

“My advice to others looking into using Barracuda CloudGen Firewall is that it is perfect for any size of organization to help remote workers connect seamlessly with the VPN product, boosting security and preventing data breaches, so the network is made stable. I gave this product a rating of eight out of ten..”

William Onet

Software Engineer at Ernst & Young

[Read full review](#) 

Maintenance is a common aspect of any product in which you maintain it on a regular basis irrespective of a patch update or anything. It is quite mandatory. Since the market is dynamic and due to evolving threats around the world, every vendor or every organization would be choosing a product based on the threat landscape and what is the threat for our suppliers. Barracuda is one of the suppliers for us. We need to stay on top of the threat and make sure that the maintenance is happening. Even if the product has reached the end of life, we need to understand till how much time that the particular product would get support from the vendor standpoint. If it is not, what is the other alternate option in terms of upgrading the product itself. Maintenance is a kind of bread and butter for every organization to take care of. My overall review rating for Barracuda CloudGen Firewall is seven out of ten.

Verified user

Principal Engineer Cyber Security Architect at a tech vendor with 10,001+ employees

[Read full review](#) 

“From a user interface perspective, I do not see that much cleanliness compared with other vendors such as Palo Alto and Check Point. While creating policies, some settings are hidden inside multiple menus, which makes it slightly confusing, and a person who has never used Barracuda CloudGen Firewall may need some time to learn that. My advice to others looking into using Barracuda CloudGen Firewall is that if an organization is mid-size or small-size, it can easily use Barracuda CloudGen Firewall. However, if it is a large or enterprise organization, you must think it through. If an organization is moving into the cloud and has a smaller footprint, Barracuda CloudGen Firewall can be used because in the cloud, organizations are getting a clean pipe solution. It is easy to use it in a cloud environment with minimal application solutions. My overall rating for this product is six..”

Samir Paul

Security Practitioner at a tech vendor with 10,001+ employees

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“I do not use the [SD WAN](#) capabilities of Barracuda CloudGen Firewall.

“Threat protection feature in Barracuda CloudGen Firewall is working. I have not had much experience with other products, so I didn't support any issues with that module. It is working just fine.

“I was a long-time strong fan of this product, but unfortunately, I will change the vendor for another one. Therefore, I cannot recommend it. If someone can set up things in-house with specialists, then it is quite a good product. There are not so many critical incidents, but probably mostly because it is not so popular. The pain point for me is support. In general, with a small scale, I was able to manage it myself, but with a wider scale, it is not possible to rely on in-house specialists, and there is no specialist available on the market. I would give this review an overall rating of seven..”

Mariusz Banasiak

IT Director at a retailer with 51-200 employees

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“My advice for others considering Barracuda CloudGen Firewall is to get a trial, set it up in a sandbox, see how well it performs in your environment, and if you find it suitable, use it. Barracuda CloudGen Firewall is a good, reliable solution.

“I think Barracuda CloudGen Firewall is a good, reliable, robust solution. I appreciate it because I am able to see everything in real time on one console without jumping through too many hoops.

“Regarding Barracuda CloudGen Firewall's AI capabilities, I think it has good governance and security, but the AI needs to be smarter or have a better engine. It needs to be more advanced and predictive, performing preemptive strikes by blocking the port that an unauthorized device is trying to access even before it attempts to log in to the system.

“Mostly, Barracuda CloudGen Firewall's AI has made correct decisions for me, but I would appreciate it to pick up the IP addresses of compromised devices and create an updated list in real time. If it could gather information from our security providers through the shared information log, it could notify me if a device with a specific IP address has been flagged as compromised. I would rate this product an 8 out of 10..”

ALEXANDER STEPHENS

Security Lead at a tech vendor with 1,001-5,000 employees

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“I deduct those two points because it has a very complex and steep learning curve to get started, but it is very highly customizable and can control the entire network from one location. That is what makes it receive a rating of eight, hence saving time and cost.

“The security features such as hardware-level antivirus and advanced threat protection, as well as SSL inspection, ensure all traffic passes through the appliance to increase security and prevent cybersecurity threats on time.

“Barracuda CloudGen Firewall is deployed in my organization using a hybrid cloud setup.

“We purchased Barracuda CloudGen Firewall through the [AWS Marketplace](#).

“We do utilize the advanced threat features to provide the first layer for virus through malware detection and prevention before the traffic ever gets to the antivirus software that is used on each workstation.

“My advice for others looking into using Barracuda CloudGen Firewall is that anyone that has a business or stores client's data must have a next-generation firewall with zero exemptions. If you have multiple sites, configuring a VPN between them takes less than a minute to configure. These devices have many more features than their competitors but often cost less. Barracuda CloudGen Firewall is very cost-effective, and I highly recommend it. I rate Barracuda CloudGen Firewall an eight out of ten..”

Jennifer Bernice

Dotnet Developer at Kohl's

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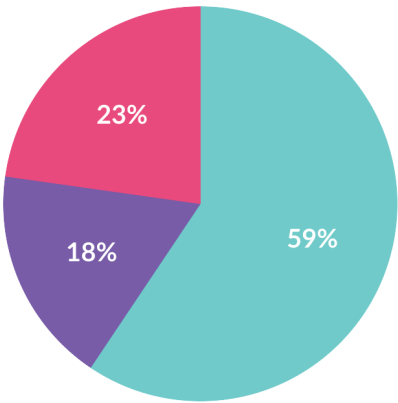
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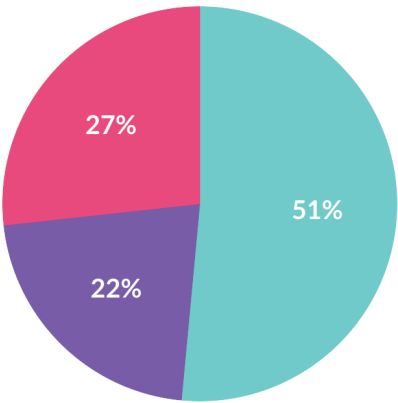


Company Size

by reviewers



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Large Enterprise Midsize Enterprise Small Business

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