



OneLogin Customer Identity by One Identity

Reviews, tips, and advice from real users



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Product Recap



OneLogin Customer Identity by One Identity

OneLogin Customer Identity by One Identity Recap

OneLogin Customer Identity streamlines identity and access management through secure access solutions. It addresses businesses' needs for a centralized platform to manage customer identities efficiently and securely.

Designed for companies seeking robust customer identity management, OneLogin Customer Identity facilitates secure environments by offering advanced features like multifactor authentication and real-time monitoring. It supports seamless integration with a wide array of applications and platforms, enhancing both web and mobile experiences. Security remains paramount, ensuring businesses can protect customer data effectively while maintaining compliance with regulatory standards.

What features stand out in OneLogin Customer Identity?

- **Single Sign-On:** Simplifies access with one login credential across applications.
- **Multifactor Authentication:** Enhances security with additional verification steps.
- **Real-Time Monitoring:** Offers continuous insight into identity activities.
- **API Integration:** Provides support for custom integrations with numerous platforms.

What benefits and ROI do users report?

- **Enhanced Security:** Reduces risk with robust authentication methods.
- **Operational Efficiency:** Saves time with automated identity processes.
- **Improved Customer Experience:** Simplifies user access and engagement.
- **Regulatory Compliance:** Ensures adherence to security standards efficiently.

In industries like finance, healthcare, and retail, OneLogin Customer Identity aids in safeguarding sensitive information and streamlining customer interactions. Its flexible integrations and compliance features make it a preferred choice for businesses looking to secure engagement channels and improve service delivery.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “For OneLogin, if a customer is looking for a cost-effective solution with faster setup and excellent simple-to-use workflows, then they should go for OneLogin.”



Amit Rathod

Senior Analyst at Toll Holdings Limited

- ✓ “My advice for others considering using OneLogin Customer Identity by One Identity is that I would easily recommend it, as it is a solution that delivers what it promises, easily accomplishes what it sets out to deliver, with straightforward implementation and very good scalability.”



Felipe Gimenes

Analista de Suporte at a consultancy with 11-50 employees

- ✓ “The biggest benefit of OneLogin Customer Identity for cybersecurity in a banking environment is the ability to manage many virtual machines, servers, and applications that require different credentials and privileges by using single sign-on, which automates the process.”



Nigus Machin Amare

CTO at Malam Engineering PLC

- ✓ “Our customers are very happy with OneLogin Customer Identity, which allows them to access multiple applications without needing to register every time.”



Ghul Afrose

Senior Lead Engineer at Lakeside Software

- ✓ “Overall, it has helped us improve operational efficiency, strengthen security, and provide a better user experience for our team.”



Dev Saini

Network Security Engineer at Connecting Cyber Networks

- ✓ “OneLogin Customer Identity has positively impacted our organization by significantly improving our security.”



Menawe Collins

Financial Analyst at Finastra

- ✓ “OneLogin Customer Identity by One Identity has positively impacted my organization because it brings a more secure and reliable way for users to access applications.”



Rocco Brock

IAM Analyst at a tech services company with 51-200 employees

What users had to say about valuable features:

“OneLogin Customer Identity has a feature of passwordless authentication. For social registration to speed up the user experience, we used passwordless authentication. They have that feature in their user and settings folder.

OneLogin Customer Identity has some core categories. If a customer wants to use APIs related to authentication, we build a custom login page, then manage multi-factor authentication, then establish a secure user session. It depends on the client's needs. We have used a couple of APIs there. Then it comes to their administration APIs, which allow you to programmatically develop user management, which creates, updates, and deletes customer records. It has enough support of APIs..”

AmitRathod

Senior Analyst at Toll Holdings Limited

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“OneLogin Customer Identity by One Identity makes our process easier and more secure by allowing us to use one password and token for all applications, which is very easy to manage because we log in to OneLogin Customer Identity by One Identity with only one user and password, directing us to all the applications in one dashboard. We use the token while logging in to OneLogin Customer Identity by One Identity and not only the password; we also authenticate applications on our phone, making it a more secure solution.

“The best features OneLogin Customer Identity by One Identity offers include logging into all applications with one password, one MFA, and direct login to all the other applications.

“In our experience with multi-factor authentication, MFA, in OneLogin Customer Identity by One Identity, we assign SMS for the token application on their phone so they can log in with the password, and after that, OneLogin Customer Identity by One Identity asks for the token on our phone, adding more security to the process..”

Bcoskun Prakash

System Engineer at a media company with 1-10 employees

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The best features OneLogin Customer Identity by One Identity offers are those that come out of the shelf.

The out-of-the-shelf features and the application onboarding in OneLogin Customer Identity by One Identity include thousands of applications. Whenever I would look for an application, I could connect to it and find the proper way to connect and put it behind OneLogin Customer Identity by One Identity. Even for those that didn't have a pre-established connection, it would be easier with the documentation from both sides and OneLogin Customer Identity by One Identity support to onboard the application and make the right connections between it.

“OneLogin Customer Identity by One Identity has positively impacted my organization because it brings a more secure and reliable way for users to access applications. Besides also the easiness of a user who may not be super savvy to go to only one page and then be able to browse through everything, it not only reduces friction in the support between providing access and troubleshooting access for applications, but it also takes the knowledge team itself in building a more secure environment. .”

Rocco Brock

IAM Analyst at a tech services company with 51-200 employees

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“The best features that OneLogin Customer Identity by One Identity offers are multi-factor authentication, Single Sign-On, SSO, and Vigilance AI. I consider the artificial intelligence embedded in the accesses via Smart Factor to be very good, as well as the roles features, which are easy to configure, along with the mappings and their integration. It has broad integration with various applications, whether with SAML 2.0 certification, OAuth, or OIDC, so there are easy configurations in case the application is not present in the library, but the library is also very extensive. These are very positive points, in addition to the many directory connections, whether to a Windows directory such as Active Directory, or directories on Linux machines, or an HR system, making it a simple, easy implementation that can be clearly explained to the client, and the features it proposes to deliver are very good.

“OneLogin Customer Identity by One Identity has had a positive impact on my organization because it unifies all accesses, being a platform, and is a SaaS that is easy to implement, organized, with a very practical visual interface. You can access things easily, and by paying attention to what you are handling, it is easy to configure things and keep the system secure, which makes life much easier for both the engineer, the support analyst, the consultant, and for the end user. Although I cannot bring a specific result or metric demonstrating this positive impact, I know that almost half, if not half, of the tickets opened by the team for the IT team or Help Desk are password resets. Once OneLogin Customer Identity by One Identity resolves this with self-service password reset, the person can do their own reset without needing to open a ticket, which relieves the IT team and Help Desk, allowing them to focus more on larger projects, consequently saving money for the company due to simple password resets..”

Felipe Gimenes

Analista de Suporte at a consultancy with 11-50 employees

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“The best features OneLogin Customer Identity offers are identity management, single sign-on because it saves a ton of time, and multi-factor authentication, which adds a strong layer of security. I really appreciate how easy it is to set up and manage groups and permissions.

“Single sign-on really streamlines things. Our team logs in once and they get instant access to all the apps they need, which cuts down on password fatigue. Managing groups and permissions was a smooth process overall, but we did have to spend some time initially planning out the group structure to avoid overlap. Once it was set up, it has been really efficient.

“The reporting and analytics are super helpful. We can see who is accessing what, when, and spot any unusual activity. This gives us a solid overview of how our team is using their support.

“OneLogin Customer Identity has had a very positive impact on my organization. The biggest benefit has been improved security and better access management. Before using OneLogin Customer Identity, managing user accounts across multiple applications took a lot more time and effort. Now, with centralized authentication and single sign-on, our employees can access the tools they need quickly and securely. It has also reduced the number of password-related issues and support tickets, which saves time for both our IT team and end-users. From a security standpoint, features such as multi-factor authentication give us great confidence that only authorized users can access our systems. Overall, it has helped us improve operational efficiency, strengthen security, and provide a better user experience for our team..”

Dev Saini

Network Security Engineer at Connecting Cyber Networks

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“One of the best features OneLogin Customer Identity offers is that it is a third-party tool, and while the integration was initially tough to understand, we gradually learned how to integrate the applications our users and customers use in-house. Our customers are very happy with OneLogin Customer Identity, which allows them to access multiple applications without needing to register every time. After the initial registration, their user email ID is enabled, and this has made their work much smoother.

“The integration process has saved considerable time for our team and customers because they only need to go to one portal to check their applications and log in from there. This efficiency allows them to work on other applications integrated with our in-house products, benefiting both customers and our in-house users and significantly reducing errors.

“I want to add that the introduction of the AI tool opens opportunities for further enhancements, which we are actively working on as part of the product team. We aim to improve OneLogin Customer Identity to ensure it remains reliable and minimizes errors in the future.

“The impact of OneLogin Customer Identity on our organization is positive because it reduces errors and decreases the workload. The automation of processes, especially concerning level one support that previously depended on service desk engineers, has been beneficial for our customers and users. Although there is a rare occurrence of issues that require following the P1, P2 process for resolution, the overall impact remains positive.

“Previously, we dealt with multiple tools, including ServiceNow, that required manual logins across different browsers, creating many challenges. After implementing OneLogin Customer Identity, we launched all internal applications on OneLogin Customer Identity, allowing customers to log into just one application and access everything without hassle. This consolidation has created an automated system, leading to positive customer feedback about the significant impact on their workload..”

Ghul Afrose

Senior Lead Engineer at Lakeside Software

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Other Solutions Considered

Before choosing OneLogin Customer Identity by One Identity, I evaluated other options such as Okta. Although Okta had some different capabilities, it was decided that OneLogin Customer Identity by One Identity had the best features that would fulfill the company's needs.

Rocco Brock

IAM Analyst at a tech services company with 51-200 employees

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“I did not evaluate any other solution before choosing OneLogin Customer Identity by One Identity; since I joined the company, we have already been working with and thinking about implementing One Identity products, mainly OneLogin and Active Roles..”

Felipe Gimenes

Analista de Suporte at a consultancy with 11-50 employees

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“I prefer Okta more than OneLogin. People should choose Okta if they want advanced customization and extensive third-party integration. Okta has around 7,000 pre-built applications. They have very extensive third-party integration and a very large user base. They are very good in support as well as documentation. People should choose Okta over OneLogin. For OneLogin, if a customer is looking for a cost-effective solution with faster setup and excellent simple-to-use workflows, then they should go for OneLogin..”

AmitRathod

Senior Analyst at Toll Holdings Limited

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“Compared with CyberArk, I would say OneLogin Customer Identity is affordable. Comparing OneLogin Customer Identity with CyberArk technically, I think CyberArk is better; I have had CyberArk for around two years or more, and I know of two or three customers in Ethiopian financial institutions using CyberArk Identity Access Management. According to Gartner, CyberArk is superior, but we are also competitive with OneLogin Customer Identity..”

Nigus Machin Amare

CTO at Malam Engineering PLC

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“I previously used Microsoft Azure and Google Cloud CDN.

“I switched from Microsoft Azure and Google Cloud CDN to OneLogin Customer Identity because it is very easy to use and cost-effective compared to Microsoft Azure..”

Menawe Collins

Financial Analyst at Finastra

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ROI

Real user quotes about their ROI:

I would say that once OneLogin Customer Identity by One Identity was implemented, it reduced tickets, especially for passwords for users that were struggling to get into some application since everything was behind it.

Rocco Brock

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IAM Analyst at a tech services company with 51-200 employees

“I am not certain about ROI related to OneLogin Customer Identity, but it is vital to protect financial institutions' resources and core banking, which I consider a significant ROI. Protecting these assets is crucial, especially for financial institutions, to mitigate risks..”

Nigus Machin Amare

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CTO at Malam Engineering PLC

“Unfortunately, I cannot share any return on investment or relevant metrics related to time savings or reduction in tickets because, at our company, we have not implemented OneLogin Customer Identity by One Identity effectively; we only have a customized version for building presentations..”

Felipe Gimenes

Analista de Suporte at a consultancy with 11-50 employees

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Use Case

“OneLogin Customer Identity by One Identity serves as our main authentication solution for logins to third-party applications such as AWS, Secret Server, Jamf, and SCCM, where we use SAML login to authenticate to our third-party applications. I have been using OneLogin Customer Identity by One Identity since my experience at Zinga, where we implemented it for authenticating multiple systems in the Zinga infrastructure..”

Bcoskun Prakash

System Engineer at a media company with 1-10 employees

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“Our main use case for OneLogin Customer Identity is for employee access management. When a new employee joins, we set them up in OneLogin so they can securely access all our internal apps with just one login. This has simplified onboarding and kept everything secure.

“We also use OneLogin Customer Identity to integrate with some third-party tools. Having everything tied together is convenient, so our team spends less time logging into separate systems and more time being productive..”

Dev Saini

Network Security Engineer at Connecting Cyber Networks

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“OneLogin Customer Identity has multiple use cases. I deployed this customer identity platform for about one and a half years with a customer whose primary use case was wanting a seamless customer experience that could provide customized branded registration and login experiences according to their wishes. We defined it according to their requirements. They also wanted feasible customer authentication and authorization that implements MFA options such as biometrics, passkeys, and SMS.

There can also be use cases for centralized identity management, which consolidates identities across multiple brands or applications into a single directory for better management and insights. In this case, the customer had three different environments and wanted central management. For that, we used OneLogin Customer Identity. They also wanted better and secure migration of legacy users. They had very old user data, so we used the migration hook, which is the best feature in OneLogin. It allows users to log in with their old credentials which are validated against an external database, and it is easily migrated seamlessly to OneLogin during the login process..”

AmitRathod

Senior Analyst at Toll Holdings Limited

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“My main use case for OneLogin Customer Identity involves addressing the integration of applications and resolving access issues that customers may experience. If customers face access problems, we must reach out to the IDM team, Identity and Access Management, to investigate what is wrong with their access process.

“A specific example of using OneLogin Customer Identity to resolve an access problem occurred when a customer of mine was using an application and encountered access issues. We checked everything, such as his email and whether his SSO was configured correctly, and then reported the issue to the IDM team, which enabled access. The customer had only read access, so it was modified to provide him with modify access allowing him to use those applications effectively and complete his work on time.

“While my main use case for OneLogin Customer Identity is quite positive, I can also say that the tool is really good, with continuous enhancements each year. Now, we are more frequently utilizing the AI tool, which will likely have a significant impact on the applications..”

Ghul Afrose

Senior Lead Engineer at Lakeside Software

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“My main use case for OneLogin Customer Identity by One Identity is that as a support analyst and part of the consulting team, we mainly use it for services integrating into corporate environments, integrating MFA and SSO for some companies that need access control, both to unify accesses within a company for a person, make it easier for the person to access several applications they use in their daily life, optimize their time, make their access easier, and control these accesses. We have several authentication factors where you can ensure your company is not being hacked, from the user with the lowest privilege up to the most privileged user possible.

“A specific example of how this MFA and SSO integration helped a client is when a company had many employees that needed to control their access and unify their accesses because the HR team, for example, needed to access the HR app, the HR system, their email, Canva, spreadsheets, and various other applications every day. Each application had a login and password, so for the person to keep remembering them, many wrote them on Post-it notes and left them on their desks, others had a notepad file saved on the computer. This was a big headache for the company, and they wanted to avoid it because they could face a breach, which could harm the company since the HR team controls the company's financial side. SSO and MFA were integrated effectively in this situation, helping employees have less friction in their daily routines, so they did not need to memorize login and password. They could set a more robust password that was harder to crack, and at the same time, there was security around this with MFA, with the authentication factors that helped a lot with the service for the client..”

Felipe Gimenes

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Analista de Suporte at a consultancy with 11-50 employees

My main use case for OneLogin Customer Identity by One Identity is that I was one of the administrators of it, besides also using it as an employee of the company. I was assisting in user and application provisioning, as well as troubleshooting for those.

A specific example of how I used OneLogin Customer Identity by One Identity in my admin role involves using an external multi-factor authentication like Duo as my MFA. One instance for user account troubleshooting involved creating the user account where I needed to unregister the MFA factor and ask the user to re-register again in order for OneLogin Customer Identity by One Identity to pick it up and exchange a new token, making sure it was now validated. From an application side, I was also using OneLogin Customer Identity by One Identity to integrate for single sign-on. For example, users who needed Adobe access, I would go into the Adobe application and create a linked connection to OneLogin Customer Identity by One Identity. OneLogin Customer Identity by One Identity already had the pre-setup out of the shelf that I could connect. From there, I would set up the callback URL and choose for SCIM provision and de-provision, so users would automatically receive a license assignment and be assigned Adobe at the time. Users would jump into their main OneLogin Customer Identity by One Identity page and from there they would just navigate and browse through the listed applications and sign in to whatever they needed.

“OneLogin Customer Identity by One Identity was my main tool, so everything was behind OneLogin Customer Identity by One Identity. Even for in-house applications, for example, with LDAP authentication or some other type of authentication, I would put it behind OneLogin Customer Identity by One Identity so that it was more secure and more reliable in terms of a token exchange and user authentication and authorization. I was having OneLogin Customer Identity by One Identity as my main tool and it was hosting thousands of applications within my company. .”

Rocco Brock

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IAM Analyst at a tech services company with 51-200 employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

Integrating OneLogin Customer Identity by One Identity with my existing applications and infrastructure was very easy and very straightforward. The documentation was pretty clear, so I did not experience any major issues.

Rocco Brock

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IAM Analyst at a tech services company with 51-200 employees

“OneLogin Customer Identity by One Identity is currently deployed in the public cloud, using a customized license, because we only use it to build demo scenarios. We do not actually use it for our company's daily accesses, but we use it to demonstrate it to clients in real use cases or PoCs..”

Felipe Gimenes

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Analista de Suporte at a consultancy with 11-50 employees

“Deployment of OneLogin Customer Identity is moderate. It depends on the client's requirement. Some clients want three applications and one AD base, which took almost 20 to 25 days for complete deployment. Some clients have larger application integration, which took almost six months for step-by-step integration. It takes time depending on the client's requirement and the number of applications to be deployed..”

AmitRathod

Senior Analyst at Toll Holdings Limited

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Customer Service and Support

Customer support for OneLogin Customer Identity by One Identity is easy to reach. Every time I needed anything, they were very quick and I could solve things within a maximum of a couple of hours.

Rocco Brock

IAM Analyst at a tech services company with 51-200 employees

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“Customer support for OneLogin Customer Identity by One Identity in Brazil is still a little behind. I know they are in some transition processes, expanding and building a larger team for support; they are just now entering Latin America and starting to grow. Although we have not faced any very big problems, their support is not very fast. We managed to solve most issues we faced easily, but there was some delay..”

Felipe Gimenes

Analista de Suporte at a consultancy with 11-50 employees

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“OneLogin Customer Identity has region-wise technical support. If we work in Asia, they have dedicated support people. If you are working from the USA, then they have a dedicated support system from the USA. They have a dedicated support system and availability depends on the package purchased. If a customer has purchased a P1 level package, then they are available immediately. If the customer has purchased a P2, then they are available in two hours. If customers purchase a P3 level product, then they are available in 24 hours. The time varies depending on the price they have purchased..”

AmitRathod

Senior Analyst at Toll Holdings Limited

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Other Advice

“Speed is moderate and quality is good. For support, I would rate it as eight out of 10, and for quality, it is a full 10 out of 10 because I haven't faced any issues and they have supported us a lot of times. Overall, I would rate OneLogin Customer Identity as seven out of 10. .”

AmitRathod

Senior Analyst at Toll Holdings Limited

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“My advice for others considering using OneLogin Customer Identity by One Identity is that I would easily recommend it. It is a solution that delivers what it promises, easily accomplishes what it sets out to deliver, with straightforward implementation and very good scalability. Given that it is a SaaS system, you will hardly face outages or disruptions, and it has straightforward applicability; it serves its purpose with a simple implementation. Overall, I would recommend it a lot.

“I liked the interview a lot, but I think it could have been a bit faster. It took a bit too long, but overall it was very interesting, conducted effectively, and it made it possible to understand the needs. I gave this review a rating of 9 out of 10..”

Felipe Gimenes

Analista de Suporte at a consultancy with 11-50 employees

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“My advice to others looking into using OneLogin Customer Identity would be to

start by clearly defining your identity and access management requirements. Before implementation, take time to understand your user groups, applications, access policies, and security requirements, as this will make the deployment process much smoother. I would also recommend planning your role and group structure carefully from the beginning. A well-designed access model can save a lot of administrative effort later and make onboarding, offboarding, and permission management much more efficient.

“Another recommendation I would provide is to take full advantage of features such as single sign-on, multi-factor authentication, and automated user provisioning. These capabilities provide some of the biggest benefits in terms of security, user experience, and operational efficiency. Overall, OneLogin Customer Identity is a strong solution for organizations looking to improve security and simplify access management. If it is implemented with proper planning and governance, it can deliver significant benefits in both security and operational efficiency. I would rate this product a nine out of ten..”

Dev Saini

Network Security Engineer at Connecting Cyber Networks

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“OneLogin Customer Identity by One Identity has positively impacted our organization by allowing us to manage the onboarding and offboarding process effectively, where when customers leave our company, all accounts are automatically logged out and blocked, and when new employees come onboard, all accounts are created automatically.

“Our automation with OneLogin Customer Identity by One Identity has affected our onboarding and offboarding by utilizing Python scripts to authenticate our [ERP](#) program via the API; the HR team creates and adds the starting date or end date for all employees on OneLogin Customer Identity by One Identity page, making all necessary changes while the system handles everything in the backend through automation.

“I purchased OneLogin Customer Identity by One Identity through the [AWS Marketplace](#).

“I would advise others looking into using OneLogin Customer Identity by One Identity to ensure they create the roles before adding applications and create a small test group for testing all the access, and after that, deploy all access to live, being careful about this. I give this product a rating of 10..”

Bcoskun Prakash

System Engineer at a media company with 1-10 employees

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“My advice for others looking into using OneLogin Customer Identity is to be specific to the domain, understand the MFA setup, and know how to handle locked accounts and forgotten passwords, guiding users on how to connect with the IT department. We also aim to provide hands-on experiences that help users familiarize themselves with OneLogin Customer Identity's access process.

“I would recommend OneLogin Customer Identity to large organizations because it is very effective at saving time for customers. It is crucial for customers to understand how the MFA works and be familiar with lockout policies and password reset procedures. OneLogin Customer Identity can provide a direct link for users to reset their passwords without intervention. Moreover, I suggest enabling passwordless authentication, especially for customers using personal devices.

“The accuracy and reliability of OneLogin Customer Identity's output are sometimes problematic, but these issues are being addressed with collaboration between internal teams focused on security and product development.

“Regarding OneLogin Customer Identity's AI capabilities, my thoughts focus on governance and security. When it comes to the security and governance of the AI features, I am aware that while AI has potential, it can also pose risks, especially when it involves breaking the code. Tools like Microsoft Copilot and ChatGPT show that there are challenges, indicating that the AI features still need significant improvements for data security.

“I rate OneLogin Customer Identity an 8 out of 10 at the moment because it is functioning really well. I chose 8 out of 10 because I believe no tool can be 100% perfect; every product needs improvement and enhancement over time, which is why I deducted two points..”

Ghul Afrose

Senior Lead Engineer at Lakeside Software

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The learning curve for new administrators or users of OneLogin Customer Identity

by One Identity is straightforward. It is no rocket science. For users, you could get used to it from the get-go after switching. From an admin perspective, once you get the user, the administrator or IT team to understand how everything works in the backend in terms of onboarding users and distributing the right amount of access for each team, then you stop experiencing any issues and it works very well.

OneLogin Customer Identity by One Identity handles compliance requirements in my organization well, especially for GDPR. I was able to understand where the data was being stored, how I could retrieve it, and who to reach out to in case of deleting.

“The performance and speed of OneLogin Customer Identity by One Identity during peak usage times is outstanding. The service was probably very well deployed, and the users overall did not experience any slowness even during peak hours, such as business time zones. I did not get any complaints or anything that would stop the user from working their day-to-day business.

“Customizing OneLogin Customer Identity by One Identity to fit my organization's specific needs is very easy. At least the version I had, I recall there was a configuration page where I could change the banners and colors and put my company logo, so it was not hard.

“I manage user roles and permissions within OneLogin Customer Identity by One Identity by connecting it to my Active Directory. At the time, I was actually using a different directory for permissions, so OneLogin Customer Identity by One Identity was pushing groups and permissions from there, but it did a good job as I could just capture and not really apply restrictions on roles that I created within Microsoft. That worked quite as a built-in feature.

“OneLogin Customer Identity by One Identity supports multi-factor authentication and single sign-on for my organization by being flexible for the user in terms of using either Google MFA or Duo. Sometimes I force the use of Duo as my MFA. Although I understood that OneLogin Customer Identity by One Identity has its own multi-factor authentication, I cannot recall the outcome when I tried to use that feature from OneLogin Customer Identity by One Identity.

“I would rate this review as a 9 out of 10. .”

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