

aws marketplace

**Control-M**

# Reviews, tips, and advice from real users



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# Contents

Product Recap..... 3 - 5

Valuable Features..... 6 - 11

Other Solutions Considered..... 12 - 14

ROI..... 15 - 17

Use Case..... 18 - 21

Setup..... 22 - 24

Customer Service and Support..... 25 - 27

Other Advice..... 28 - 32

Trends..... 33 - 34

About PeerSpot..... 35 - 36

# Product Recap



Control-M

# Control-M Recap

Control-M is used for enterprise workload automation, orchestrating finance, retail, healthcare, and supply chain processes. It handles batch job scheduling, managed file transfers, cloud integrations, and compliance auditing across on-premises, cloud, and hybrid environments.

Organizations leverage Control-M to efficiently monitor and manage business-critical processes like payroll, HR, SAP, Informatica, and database tasks. It enhances visibility, security, and error resolution. Automating and optimizing workflows in data centers, AWS, Azure, and Google Cloud Platform, Control-M supports diverse technological environments. The platform's robust capabilities make it suitable for effective centralized management of applications and data pipelines, ensuring enhanced collaboration and scalability.

## What are Control-M's most important features?

- Integration capabilities: Seamlessly integrates with various systems
- Automation API: Facilitates automation through APIs
- Managed File Transfer: Simplifies secure file transfers
- GUI console: Intuitive graphical user interface
- Role-based administration: Provides access control
- Single-pane view: Centralized monitoring dashboard
- Scheduling options: Flexible job scheduling
- Workflow orchestration: Coordinates complex workflows
- Reporting: Generates insightful reports
- Monitoring: Tracks and manages tasks
- Forecasting: Predicts future workloads
- Self-service portal: Empowers users with self-service tools
- Plugins: Extends functionality through additional plugins

## What are the benefits or ROI of using Control-M?

- Enhanced visibility: Centralized view of all processes
- Ease of use: User-friendly interface
- Error reduction: Minimizes manual errors
- Improved collaboration: Facilitates teamwork
- Scalability: Supports growth and scale
- Support: Comprehensive customer support

Control-M is implemented in industries like finance to handle payroll and HR tasks, in retail for inventory management and supply chain processes, and in healthcare for compliance auditing and patient data processing. Organizations benefit from streamlined workflows and automated processes across on-premises, cloud, and hybrid environments, ensuring efficient

and secure operations.

Designed to support growing teams, BMC's Starter Pack offers essential orchestration capabilities for managing hybrid cloud workflows with Control-M SaaS — starting at \$29,000 annually.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:



“The biggest return on investment utilizing Control-M is its ability to simplify operations by consolidating multiple tasks and data into one platform.”



**Raj Pattni**

Batch Admin at NBC Universal



“Control-M is very helpful for building, scheduling, managing, and monitoring our workflows, and it is a very mature, highly reliable platform that performs particularly well in large enterprise environments with complex and business-critical operations.”



**Prateek Agarwal**

Senior Manager at HCL Tech



“The biggest lesson I have learned from using Control-M is that it is a best-in-class workload automation platform, effective in building, scheduling, managing, and monitoring complex workflows, especially for critical applications such as DataOps and enterprise DevOps environments where reliability and SLAs play a major role.”



**Greeshma N**

Lead Technical Manager at ANZ Banking Group



“The best features and what I appreciate about Control-M are the power of the tool, the ability to manage different applications, and to have a comprehensive overview of the production plan.”



**Dan AISENBERG**

Co Founder & CEO at Sylkane



“We've tripled our workflow and we are doing more in less time than we used to previously.”



**Patrick Byrne**

Controller Administrator at a government with 10,001+ employees



“From a stability perspective, I have been using Control-M for 24 years, and we have only experienced one major issue with it during that entire time.”



**Dave Campbell**

Senior Systems Administrator at a consultancy with 501-1,000 employees



“Control-M is exceptionally useful for building, scheduling, managing, and monitoring production workflows.”



**PratikKumar**

Control Administrator at a financial services firm with 10,001+ employees

## What users had to say about valuable features:

“What I like the most about Control-M is that it is very reliable and works well for scheduling and even monitoring. The best thing I could say is the good visibility of jobs and their dependencies. When something fails, suppose when multiple jobs are affected, it would be useful to quickly identify the original failure and what was impacted because of it. Otherwise, it has very good visibility, scheduling jobs, and status is everything is good..”

**MohammedMukhtar**

Technical, Middle Customer Support Analyst (East) at a healthcare company with 10,001+ employees

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“The features I appreciate most about Control-M are its user-friendly interface and simplicity. It is not overly complex and the built-in APIs make it easy to use and integrate with other technologies.

For DataOps and DevOps processes, integrating Control-M with other technologies is relatively easy with an overall medium level of integration complexity..”

**Ashak Ali Khan**

Senior Technical Manager(IT) at Financial Sector

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“The best features of Control-M are the ability to take ownership of a case from start to finish, keep track of all important details, and ensure nothing gets missed.

“Control-M has positively impacted my organization by providing better visibility, consistency, and accountability across the client cases. It helps us stay organized, track work more effectively, and ensure that important actions and follow-ups are not missed. It has also improved collaboration, as everyone has a clear understanding of what needs to be done..”

**Anand Mylaram**

Systems Engineer at a tech vendor with 10,001+ employees

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“The best features Control-M offers, in my opinion, include the ability to selectively hold and run different jobs and the nice user interface, although I am not really keen on Control-M myself. It is not version controlled, which I really hate, or at least our implementation of it, but it is lacking in a lot of features. That is why I also use Jenkins.

“The UI helps my daily workflow by giving us a quick visual way to establish what kind of progress a specific job is making..”

**Validated user**

DevOps Engineer at a tech vendor with 10,001+ employees

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“The best features I find most useful are workflow orchestration, job dependency management, centralized monitoring, and automated alerts. I especially appreciate being able to see the status of the entire workflow in one place and quickly identify where a failure occurred. The scheduling flexibility also makes recurring reporting and data processing tasks much easier to manage.

Control-M has positively impacted my organization by improving the reliability and visibility of our scheduled workflows. We have reduced manual monitoring, caught failing jobs faster with proactive alerts, and made recurring reporting and data processing tasks more consistent. It has also given my team better visibility into dependencies, which helps us troubleshoot issues before they affect downstream processes..”

**Mahmudul Hoque Khan**

Lead Engineer at a engineering company with 201-500 employees

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“Control-M is a good tool for managing a large number of jobs across a large number of machines. Another very important feature is cyclic jobs. For example, I have the first job, and then I have two, three, or four jobs that must run after this, and I can make these dependencies as well. It is easy to change the schedule, and this feature is very useful in Control-M. The graphical interface makes things easy.

“The cyclical jobs are a good feature that I see, along with the ease of implementation. It is very easy to put a job to run, suspend a job, or hold the job. The management is very useful and fantastic. I believe this is the main feature of Control-M that administrators decided to use it. In any project that I work on as a projectist or architect, I would suggest the use of Control-M in larger environments as well.

“Control-M has positively impacted my organization by saving time. It makes administration tasks easy. I have very accurate information in emails, and every time a job runs, the outputs are classified by time, which makes things easy as well. It is very good. I work in an environment where I have around 300 servers all working together with Control-M on my IUA. It would be quite impossible to manage all these jobs and this entire server park without this tool. The time saving is very impressive..”

**Atalibio Junior**

Sre Engineer at Devoteam Management Consulting

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## Other Solutions Considered

“I did not participate in the migration to Control-M, and I assume that over time, we will migrate more to Jenkins, as much as we can in the probably distant future..”

### Validated user

DevOps Engineer at a tech vendor with 10,001+ employees

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“The solution was already implemented when I started, so I did not compare it to other solutions. I am not an architect in order to decide for another solution. The solution was already implemented, and I use it to manage my servers..”

### Atalibio Junior

Sre Engineer at Devoteam Management Consulting

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“When I compare Control-M with other solutions such as Apache, ActiveBatch, Broadcom, and HCLTech HWA , I find that Control-M stands out, particularly in terms of product support and global support capabilities..”

### Ashak Ali Khan

Senior Technical Manager(IT) at Financial Sector

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“Before using Control-M, we used Apache Airflow for workflow scheduling and orchestration. As our team grew and our environment became larger, we wanted stronger scheduling, centralized monitoring, dependency management, and broader integration capabilities, which led us to switch to Control-M..”

**Mahmudul Hoque Khan**

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Lead Engineer at a engineering company with 201-500 employees

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“I have utilized Control-M for almost a decade now, and while alternative, non-enterprise solutions existed, their footprint has considerably diminished, with Control-M remaining my primary orchestration solution. When searching for a solution, I evaluated various competitors and believe I made a commendable choice selecting Control-M, which continues to expand in usage since..”

**Validated user**

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Delivery Manager at a tech vendor with 10,001+ employees

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“Before choosing Control-M, we evaluated several alternatives, including IBM Workload Scheduler and Broadcom Automic Automation. We compared them mainly for workflow orchestration, dependency management, monitoring, integration, scalability, and ease of administration..”

**Mahmudul Hoque Khan**

Lead Engineer at a engineering company with 201-500 employees

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# ROI

Real user quotes about their ROI:

“Regarding ROI with Control-M, we have not quantified it, but it has definitely saved manual work. A lot of human work has been automated through Control-M, although we do not have quantification of the exact savings..”

**Ashak Ali Khan**

Senior Technical Manager(IT) at Financial Sector

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“We have seen a return on investment with Control-M primarily through time savings and reduced manual effort rather than direct headcount reduction. Alerts also contribute by helping reduce delays and the time spent troubleshooting failed jobs..”

**Mahmudul Hoque Khan**

Lead Engineer at a engineering company with 201-500 employees

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“The company saved money and time and has good results with the use of this tool. We have a portal named MyCloud, and in this portal, we have the cost of each solution that I worked on. It has a cost, but it has a good benefit..”

**Atalibio Junior**

Sre Engineer at Devoteam Management Consulting

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“Control-M has saved time, reduced errors, and provided other measurable benefits, especially in terms of time when a business customer requires a new job flow, as it is very easy to customize and implement. I believe time saving is the best output we have achieved now..”

**Yuliia Boldyrieva**

Project Manager at a insurance company with 1,001-5,000 employees

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“Regarding return on investment, I am witnessing a favorable trend toward realizing significant ROI through standardization where numerous inefficiencies have been addressed. My aim is to bring standardization across automation, which has curtailed tool sprawl considerably. Control-M's automation features are now treated as essential enterprise-grade solutions, driving alignment and significant cost reductions across various departments. In addition, centralized AI usage aids in managing token costs, which I find beneficial..”

**Validated user**

Delivery Manager at a tech vendor with 10,001+ employees

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“During the migration, Control-M had a positive impact on my organization because we were able to optimize several file transmission flows where I used to have several steps and could only accomplish them with several jobs. With Control-M we can run it with a single step and a single job.

“We managed to reduce around 30 percent of the jobs in the migration as an improvement metric..”

**Fveras Vetta**

Analista de infraestrutura at a mining and metals company with 10,001+ employees

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# Use Case

“I have been using Control-M in my career overall for quite some time. I joined this company about five years ago, but Control-M has been used there for way before, perhaps eight years, nine years, or more than that..”

**MohammedMukhtar**

Technical, Middle Customer Support Analyst (East) at a healthcare company with 10,001+ employees

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“Our primary use case for BMC Control-M is enterprise job automation and scheduling. We use Control-M to centrally manage and monitor a large number of jobs across the organization, including scheduling, execution, failure handling, job resumption, and alerting. It provides end-to-end automation and centralized control of critical batch workloads..”

**Ashak Ali Khan**

Senior Technical Manager(IT) at Financial Sector

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“My main use case for Control-M is to deliver the client's cases.

“A recent example of how I use Control-M to deliver a client's case involved a complex client case with several moving parts and a tight delivery timeline. I took control by first clarifying the client's requirements, breaking the case down into specific actions, and ensuring that I understood the responsible deadlines. By keeping the client priorities focused, we ultimately delivered the case on time and to the expected standard..”

**Anand Mylaram**

Systems Engineer at a tech vendor with 10,001+ employees

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“My main use case for Control-M is for control jobs on Linux machines. We have some shells, and I automate shell scripts on Linux machines. Control-M works similarly to a graphical crontab.

“For example, I have some scripts that I must process on batches for clients. These batches have a time-specific moment when they can be used. For example, we receive a text file and must upload it to a mainframe using a shell script to automate this process. Control-M executes this task at the specific time and works fine. I check it every day and provide reports to the customer and developers with information in emails to detect whether the job is successful or not..”

**Atalibio Junior**

Sre Engineer at Devoteam Management Consulting

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“My main use case for Control-M is primarily for workflow and job scheduling, automation, and monitoring recurring data processing tasks. Day-to-day, I use it to manage dependencies between jobs, monitor execution status, troubleshoot failed workflows, and ensure scheduled processes run reliably without manual intervention.

I use Control-M most often for scheduled data processing and reporting jobs. The reporting jobs I generate primarily involve scheduled processes that collect data from different systems, process and validate it, and then generate reports for operational teams. Control-M manages the sequence and dependencies, so the reports are produced automatically on schedule and alerts when a job fails or takes longer than expected.

For my main use case with Control-M, it provides not just scheduling from a central point of view but also workflow visibility and operational control. Having dependencies, alerts, and job status in one place makes it easier to identify issues quickly and reduces the amount of manual monitoring my team needs to do..”

**Mahmudul Hoque Khan**

Lead Engineer at a engineering company with 201-500 employees

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“My main use case for Control-M is that we use it for DevOps jobs.

“A quick, specific example of a DevOps job I run with Control-M is that we patch servers often, and we have a sophisticated deployment process for different packages in our on-premises servers. We do not just use an out-of-the-box package manager; we have a Control-M process that handles pushing these patches into these controlled environments.

“Regarding my main use case or how I use Control-M for these deployments, that is everything I do. We have lots of different Control-M jobs for doing different things, but we mostly use it for patching.

“My main business use cases or services supported by Control-M include DevOps and management of devices used for deploying our application at different environments..”

**Validated user**

DevOps Engineer at a tech vendor with 10,001+ employees

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# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“Setup required some initial planning with vendor-specific technical teams and configuration, particularly around integration and workflows. Once established, the ongoing administration was fairly manageable..”

**Mahmudul Hoque Khan**

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Lead Engineer at a engineering company with 201-500 employees

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“Before Control-M, scripts had to be created manually for file transfers, which took a significant amount of time. With Control-M, jobs are simply set up through drag and drop, which has reduced effort significantly..”

**Validated user**

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Manager, Delivery at a manufacturing company with 10,001+ employees

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“My deployment of Control-M took about six to nine months, significantly influenced by my focus on standardization and numerous discussions regarding necessary amendments for partner integrations, which impacted SLA management and governance features requiring their own cycles of standardization and acclimatization..”

**Validated user**

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Delivery Manager at a tech vendor with 10,001+ employees

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“Regarding how easy or difficult it was to learn how to use Control-M, we have been using both web client and fat client, and I feel that the fat client is easier than the web client. There are a lot of options in the web client. With the fat client, I get more visibility and a more user-friendly interface. In terms of easiness, since it was already deployed and the functionality was there, it was pretty easy with some training from my team. It was not so hard to get through Control-M..”

**MohammedMukhtar**

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Technical, Middle Customer Support Analyst (East) at a healthcare company with 10,001+ employees

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“Regarding the initial deployment of Control-M, I need to check with my solution architect because I am not involved on the daily operation side. From a high-level perspective, I observe that the initial setup and most of the configuration and other aspects are done, but better port level and prerequisite level automation or a more comprehensive checklist provided to partners would make the setup easier rather than complicated during the initial stage..”

**Elangovan Jinaraj**

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Associate Director at a tech services company with 501-1,000 employees

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“The initial deployment of Control-M is a bit different for me since I transitioned from one service to another. I am not sure if things have changed because Control-M has two products: an on-premises solution and a SaaS solution. We had on-premises before I got to the company, and then I spent some time migrating to their SaaS solution. That was difficult because I was an early adopter, but apparently since then, things are a lot easier. It is not like a double-click an EXE file and off it goes. It is quite a complicated process. We have one hundred different vendor connections and various agents running on various servers in different AWS accounts. The product is complicated regarding what it is doing for us, but ultimately, it is a straightforward setup to get going. The configuring thereafter is probably the difficult bit..”

**Tony Finding**

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Senior Data Engineer at a financial services firm with 501-1,000 employees

# Customer Service and Support

Control-M pricing is on the higher side; the cost should be reduced to onboard multiple customers, especially since open-source options are emerging. However, BMC customer support is very helpful and assists with licensing and everything.

**Pradeep Hiremath**

Senior Associate at a tech vendor with 10,001+ employees

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“Customer support for Control-M is nice. Because the solution is stable, there are few situations that require activating support, but the team provides good responses and support every time we need a solution..”

**Atalibio Junior**

Sre Engineer at Devoteam Management Consulting

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“I feel customer support could use improvements, not as a complaint but as an observation. Enterprise clients typically require more attention to hasten new feature implementations without acquisition barriers..”

**Validated user**

Delivery Manager at a tech vendor with 10,001+ employees

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“I have reached out to customer support a couple of times, and they have been generally responsive and helpful. We contacted them mainly for configuration and troubleshooting, and they were able to help us identify issues and provide guidance quickly. The response time was reasonable, although more complex issues sometimes required additional follow-up and investigation time..”

**Mahmudul Hoque Khan**

Lead Engineer at a engineering company with 201-500 employees

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“Control-M does not require any maintenance on my end, such as updates. I think BMC is doing a fantastic job with tenant updates and periodic knowledge updates, whereby they provide training sessions as well. Recently, BMC has separated into two categories, and Control-M also has a separate wing. The tenant and the helpline are very good, but we have to continuously review the material released by BMC..”

**Elangovan Jinaraj**

Associate Director at a tech services company with 501-1,000 employees

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“I have contacted the technical support or customer support of Control-M;. If we have any issues or need any help, we do contact them and raise tickets.

Regarding the quality and the speed of the support, as of now, I can say that it is acceptable. The response time is quite good. When we need them to be on call to help us, we decide on time and they come online to assist us. So it is acceptable..”

**MohammedMukhtar**

Technical, Middle Customer Support Analyst (East) at a healthcare company with 10,001+ employees

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## Other Advice

“I definitely recommend Control-M to others and some customers have already purchased Control-M based on our recommendation. I give this review an overall rating of 10..”

**Ashak Ali Khan**

Senior Technical Manager(IT) at Financial Sector

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“The biggest lesson I have learned from using Control-M is that workflow orchestration reduces operational complexity. Taking the time to properly define dependencies, alerts, and failure handling rules upfront makes production workflows much more predictable and reduces the need for manual intervention later.

My advice for others looking into using Control-M is to clearly map your existing workflows and dependencies before implementation and make proper planning. Control-M provides the most value when you have complex systems and processes that need centralized orchestration. Investing time for initial configuration and training for teams will help them take full advantage of its monitoring and automation capabilities.

Control-M has been a useful tool for workflow automation and production visibility. Its scheduling, dependency management, monitoring, and alerting capabilities have helped reduce manual effort and make our recurring production processes more consistent. The main areas I would like to see improved are the user experience, configuration simplicity, and onboarding for new users. I would rate this product a 7..”

**Mahmudul Hoque Khan**

Lead Engineer at a engineering company with 201-500 employees  
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“Control-M is currently used significantly within my organization, largely due to my early adoption as legacy systems are centered on it. I have plans to increase its usage further as I experience more mergers and acquisitions, particularly in integrating smaller-scale entities into my main workflows. Thus, as I navigate diverse environments, enhancing integration remains a priority while minimizing the impact of security challenges and optimizing operational tasks. Control-M is highly effective when processes are somewhat homogeneous. Organizations should leverage its features to ensure full advantage of what Control-M offers, as my learning experiences have shown that a solid understanding of the solution supports effective business service management. I would rate Control-M as an eight out of ten. I choose an eight out of ten because I still have steps to cover in implementing broader intelligence from large language models into Control-M's features. Control-M is evolving toward an AI-native approach to IT operations, and I would like to see it embody that more fully. From a governance standpoint, I rate it as an eight, as there are areas needing evolution to become a very enterprise-grade application. Security-wise, I want to see a stronger AI-first methodology for operations, indicating there is ample opportunity for enhanced security features within Control-M..”

**Validated user**

Delivery Manager at a tech vendor with 10,001+ employees

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“The versions of Control-M that I have worked with do not have AI features, so I do not have any information about this, but in my vision, I think some tasks can be implemented through an AI agent. Some aspects of security should be required in this case.

“I use [Amazon Web Services](#) as the cloud provider for those servers.

“On my site, in my team, we use Control-M to manage around 300 servers. Increasing usage is directly proportional to the use of servers. If we implement more servers, they will have Control-M to manage the jobs. At this moment, we

have a project that is stable, and we have no plans to increase it, but it is possible at any time.

“The biggest lesson that I have learned is that Control-M is useful to save time and manage extensively a structure with one console.

“At this moment, I believe that is all I have to say. The service is quite extensive, and there is a lot of information that might be useful. My overall review rating for Control-M is nine out of ten..”

**Atalibio Junior**

Sre Engineer at Devoteam Management Consulting

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“I would rate Control-M an eight overall on a scale of one to ten.

“I gave Control-M an eight because everything is good, but I have not been exploring all the features, which keeps it from being a ten.

“I believe Control-M's AI capabilities provide complete assurance of security to us, so there is no issue with governance and security.

“I think Control-M's AI capabilities are generally accurate and reliable, especially for handling routine tasks, summarizing information, identifying relevant details, and helping move cases forward.

“Control-M is deployed in a cloud-based environment within our organization, with appropriate enterprise security, access controls, and governance measures in place.

“We use [AWS](#) as our cloud provider.

“We purchased Control-M from BMC, and we did not purchase it through the [AWS Marketplace](#).

“Control-M is relatively easy to integrate with our existing DataOps and DevOps processes because it can fit into the broader technology ecosystem without requiring major changes to our workflows.

“I recommend that others looking into using Control-M understand the business problem and start with a focused use case, validating the results while paying attention to the quality of the data and inputs..”

**Anand Mylaram**

Systems Engineer at a tech vendor with 10,001+ employees

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“I would rate Control-M overall a two out of ten.

“I rate it that low because it is really very low-tech for what it does, and it has

really fallen behind a lot of DevOps tooling. I use Jenkins here and there, which has version control and the convenience of managing credentials, making it easy to add agents and nodes, and it facilitates connections between those nodes more intuitively than what Control-M does. Control-M just makes you SSH into target machines; it essentially runs scripts and lacks built-in configuration compared to a tool such as Jenkins. Even though Control-M seems general-purpose, that just means it is not very well applied to the DevOps work I do, making it a clunky, proprietary piece of software. Its user interfaces are not really that valuable to actual technical people who just want good logging and good integrations for their automation.

“Regarding Control-M's AI capabilities, I have not seen any governance and security features.

“I have never used Control-M's AI capabilities to assess the accuracy and reliability of output.

“The biggest lesson I have learned from using Control-M is that it is good to have code in front of you. Many organizations have followed trends onto tools that are very WYSIWYG, and I have used several such as [Telerik](#) Reports in the past. If you do not have code in front of you, you do not really know what is going on, and it becomes hard to facilitate integrations and log specific technical and business functionalities. Buying higher-level proprietary tools can lock you out of your own workflow due to the lack of customization and access.

“My advice to others looking into using Control-M is to not do that because it is a proprietary product that overlaps a lot with newer open-source technology that is more accessible and paradigmatic for modern software development. Since it is a commercial product, the company likely offers consulting for best practices on how to use it, and getting training for its intended users along with documentation within the organization could help prevent other companies from falling into the same un-paradigmatic usage we have experienced..”

**Validated user**

DevOps Engineer at a tech vendor with 10,001+ employees

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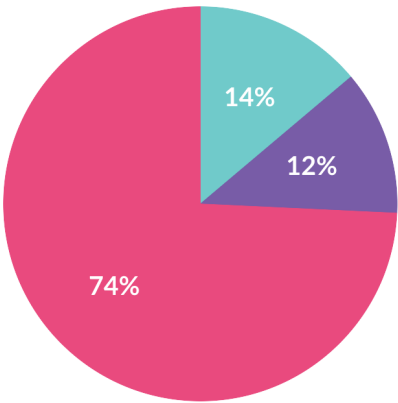
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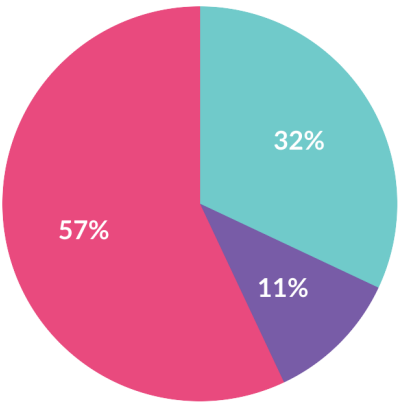
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