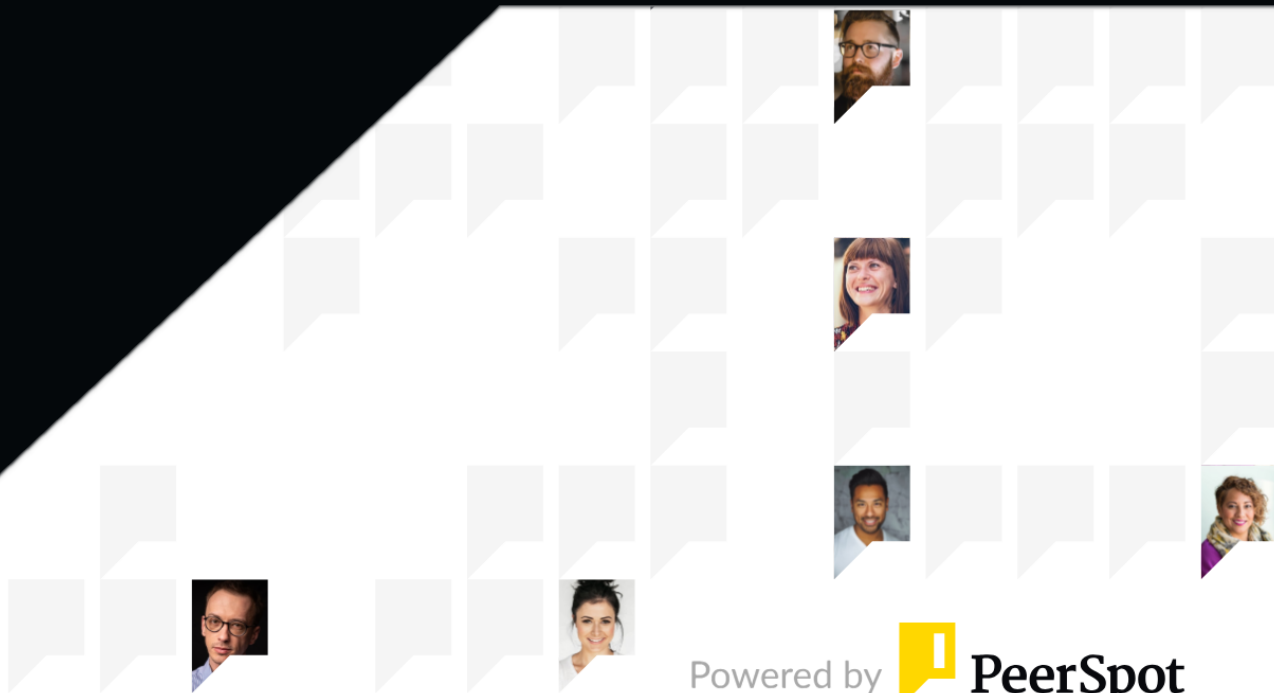


aws marketplace

Rapid7 InsightAppSec

Reviews, tips, and advice from real users



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Product Recap



Rapid7 InsightAppSec

Rapid7 InsightAppSec Recap

Rapid7 InsightAppSec is a cloud-based security tool offering robust web scanning capabilities with a user-friendly interface and seamless integration. It enhances dynamic application security testing through customizable modules, providing comprehensive reports and remediation guidance.

InsightAppSec delivers dynamic application security testing with features like Attack Replay and a centralized dashboard for vulnerability insights. It supports flexible deployment options and simplifies scheduling frequent scans. The tool's intuitive graphical interface and extensive scanning coverage make it valuable for identifying vulnerabilities in web applications, APIs, and e-commerce sites, ensuring compliance. However, improvements are needed in detection accuracy, reporting options, and integrations with external tools like WAF and ticketing systems. There is a need for better scan management, support for mobile applications, customized reporting options, pricing flexibility, improved support, and AI integration.

What are the key features of InsightAppSec?

- **Seamless Integration:** Easily integrates within SDLC for automated scans.
- **User-Friendly Interface:** Offers an intuitive graphical experience.
- **Robust Web Scanning:** Provides extensive vulnerability scanning of web applications and APIs.
- **Customizable Attack Modules:** Tailors testing to meet specific security needs.
- **Attack Replay:** Facilitates re-testing of potential vulnerabilities for accuracy.
- **Centralized Dashboard:** Offers comprehensive insights into vulnerabilities.

What benefits should users look for?

- **Comprehensive Reports:** Delivers detailed insights into security vulnerabilities.
- **Remediation Guidance:** Provides actionable advice to fix identified vulnerabilities.
- **Scalability:** Supports growth by handling increased demands efficiently.
- **Extensive Coverage:** Ensures thorough security testing across multiple platforms.
- **Flexible Deployment:** Adapts to different operational environments.

Industries rely on InsightAppSec for vulnerability scanning to secure web applications, APIs, and e-commerce platforms. Its integration within the SDLC aids in automating scans during development. While limitations exist with certain tool integrations, its cloud-based engine and effective reporting make it essential for internal and external application security assurance.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Rapid7 MDR has positively impacted my organization by allowing me to discover vulnerabilities, both publicly known and zero-day, much faster and efficiently than I ever did in the past, ultimately saving the company a lot of money in compliance issues, fines, and possibly even lawsuits.”



Brandi Lea

Regional Information Security Analyst, Lead at a healthcare company with 10,001+ employees



“The reporting functionality is excellent.”



Shritam Bhowmick

Vulnerability Management Lead at garrett



“Customers use the product for scanning purposes and do not want to be restricted with respect to the number of scans they perform.”



SohailHyder

Head Of Cyber Security at Super Secure



“Relatively speaking, InsightAppSec is good compared to Insight VM.”



Verified user

Manager at a financial services firm with 5,001-10,000 employees



“I would rate the technical support from Rapid7 a ten, indicating high-quality support.”



Verified user

Works



“When considering DAST, it is not attributed to a singular feature but rather the capabilities of the engine that provides a genuine penetration testing experience and delivers insightful reports.”



Midhun Kumar

Head of Infrastructure at Pearl Data Direct



“Rapid7 InsightAppSec is a good product for dynamic application security testing, providing neat reports that include validation actions and helping to generate web application firewall rules for web applications.”



SonNguyen3

Technical Manager at a computer software company with 11-50 employees

What users had to say about valuable features:

The most valuable feature of Rapid7 InsightAppSec is the remediation part, which we use the most. This aspect of the tool helps in addressing vulnerabilities effectively, making it one of the most utilized features in our operations.

Verified user

Works

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“Relatively speaking, InsightAppSec is good compared to Insight VM. I also tested InsightAppSec because Insight VM was not effective on web-based systems. I required a solution to manage on-premises, but I was not as satisfied as expected. I did note some good features in InsightAppSec compared to my existing solutions..”

Verified user

Manager at a financial services firm with 5,001-10,000 employees

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“When considering DAST, it is not attributed to a singular feature but rather the capabilities of the engine that provides a genuine penetration testing experience and delivers insightful reports.

The attacks simulate real-world scenarios, providing a view into potential vulnerabilities. These capabilities have greatly assisted us in maintaining a secure environment, particularly in our financial domain..”

Midhun Kumar

Head of Infrastructure at Pearl Data Direct

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“My team is working with this product because we are a service provider and have provided this service to our customers. From that perspective, I cannot go into detail on the feature sets if you are interested in knowing that. However, as far as I know, we are providing the service, and customers are satisfied with it because we are getting renewals.

“Customers use the product for scanning purposes and do not want to be restricted with respect to the number of scans they perform. The scanning can be scheduled daily, weekly, monthly, or whenever the need arises. This is a good feature that customers are getting..”

SohailHyder

Head Of Cyber Security at Super Secure

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“Rapid7 InsightAppSec offers excellent features including a cloud-based platform that allows for detailed breakdowns of information into more digestible bits. The platform is user-friendly with a broad range of tools, although it does require quite a bit of a learning curve. It allows me to aggregate data and put it into presentations to send to executives about the security status across the entire enterprise.

My favorite aspect of the user-friendly interface of Rapid7 is the primary cloud-based dashboard, which I find most useful. I love that even inside a browser, the intuitive help options are available for figuring out what things are, whether it's hovering over a particular option for insights or using right-click features that offer tools and tips on managing the vulnerabilities when found. The interface is very clean, not overly convoluted or difficult to navigate, which I do enjoy.

Rapid7 has positively impacted my organization by allowing me to discover vulnerabilities, both publicly known and zero-day, much faster and efficiently than I ever did in the past, ultimately saving the company a lot of money in compliance issues, fines, and possibly even lawsuits. The number of vulnerabilities I am discovering has improved by almost thirty seven percent in the last two years alone. Remediation especially has increased significantly because I am finding these vulnerabilities faster, and Rapid7 provides tips on how to remediate or harden against them, whether through hardening options or upgrading to better versions, which does save the company money..”

Brandi Lea

[Read full review](#) 

Regional Information Security Analyst, Lead at a healthcare company with 10,001+ employees

“The centralized dashboard feature is very important in Rapid7 InsightAppSec. As part of the red teaming, while vulnerability management is not the only thing I do, it's crucial to see the statistics. If one engine is failing, I would mobilize my internal team to address it properly. It's super important to analyze critical issues, running scans, their effectiveness, and accessible metrics; these details are easily available in the centralized dashboard.

“The flexibility in deployment options, including cloud native and on-prem, is very helpful for our infrastructure. We have Rapid7 AppSec installers, and when we attempt to leverage this platform for internal application scanning, the cloud engine cannot interact with our internal applications. This is why we need to depend on our own servers to install those installers from Rapid7 and use the on-premises feature.

“We are leveraging the reporting feature of Rapid7 InsightAppSec, and the reporting functionality is excellent. The only issue occurs when using the user interface and exporting files, as it sometimes doesn't work. The issue stems from browser settings where cookies interfere with the user interface. A support technician confirmed they are working on improving this aspect, as browsers' built-in capabilities interfere with their ability to import or export files. The reports themselves are accurate and very good, except where many entries may be false positives..”

Shritam Bhowmick

Vulnerability Management Lead at garrett

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Other Solutions Considered

“I was part of the team long enough to see only the end of the previous solution, which revolved around RSA's Archer platforms, but I did not use it extensively..”

Brandi Lea

Regional Information Security Analyst, Lead at a healthcare company with 10,001+ employees

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“Before InsightAppSec, I worked with solutions that were on-premises. I switched to InsightAppSec to manage my needs, however, I was not fully satisfied..”

Verified user

Manager at a financial services firm with 5,001-10,000 employees

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“We were kind of adopted into this because a sister company of ours also had this solution. Therefore, we just integrated and adopted it instead of looking for others..”

Mat Greensides

Security Administrator at a comms service provider with 1,001-5,000 employees

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“I've used HCL AppScan. AppScan does a lot more. It looks at static analysis. It looks at the code when it's not being executed and when it's executing. It also looks at interactivity. The only problem with AppScan is that it's a bit expensive because, for each scan, you need to pay. You need to get a license for each scan. So, every time I scan, it becomes a bit more expensive. That's the only reason why we went with InsightAppSec..”

DineshSeyyadi

Cyber Security Architect at a healthcare company with 11-50 employees

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“Competitors could be enabled with a VAS scanner and maybe Acunetix. Acunetix can use or buy small companies because the price is lower, if I remember correctly. I don't know the details from Qualys, however, Qualys has a vulnerability web application scanner too, making them another potential competitor..”

Krzysztof Witko

IT Security Engineer at a financial services firm with 51-200 employees

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ROI

Real user quotes about their ROI:

“The DAST capabilities of Rapid7 InsightAppSec provide an ultimate level experience, showcasing real-world scenarios and payload strengths, which are truly impressive..”

Midhun Kumar

Head of Infrastructure at Pearl Data Direct

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“We have seen measurable decrease in the mean time to respond to threats by 20 percent.

We have seen staff productivity increase by approximately one team member..”

Mat Greensides

Security Administrator at a comms service provider with 1,001-5,000 employees

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“Speaking from an information security officer's point of view about the return on investment, Rapid7 does not necessarily reduce the number of staff as I already operate lean. However, it does reduce the issues my company faces regarding compliance, laws, and potential lawsuits, which probably saves a significant amount of money, not to mention the time I save by fixing things faster, identifying issues quicker, and remediating them even more efficiently, ultimately freeing me up to conduct other tasks like forensic investigations or rebuilding the enterprise..”

Brandi Lea

Regional Information Security Analyst, Lead at a healthcare company with 10,001+ employees

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Use Case

“I usually recommend this solution for financial institutions. Banks and financial institutions need this solution mostly because they have to follow stringent compliance advisory requirements, so they must have this solution..”

SohailHyder

Head Of Cyber Security at Super Secure

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I use Rapid7 InsightAppSec for dynamic application security testing. My main focus is on the quality of detection, specifically detecting vulnerabilities correctly. I also use it to provide neat reports, which my security team can use for validation. These reports are user-friendly, allowing us to open them and click 'validate' to check if the validation is accurate.

SonNguyen3

Technical Manager at a computer software company with 11-50 employees

[Read full review](#) 

Our primary use case for Rapid7 InsightAppSec is to scan for vulnerabilities on our APIs and UIs. We provide this service while being based at a client location, where we look after the Rapid7 InsightAppSec tool for them.

Verified user

Works

[Read full review](#) 

“We primarily use Rapid7 InsightAppSec for application security within our organization. We perform penetration testing on our in-house-built, Java-based web applications to comply with regulatory standards. We use InsightAppSec to scan both web applications and APIs, executing penetration tests once a month to ensure compliance and security..”

Midhun Kumar

Head of Infrastructure at Pearl Data Direct

[Read full review](#) 

“My main use case for Rapid7 is onboarding all new applications both built in house and third party acquired, where I run them through a sandbox environment and allow Rapid7 to conduct an initial scan looking for vulnerabilities that might not otherwise be publicly announced. On an ongoing basis, while applications live and survive within the McKesson environment, I use Rapid7 to aggregate data about new vulnerabilities to determine if I have to do any kind of hardening or shelf the application.

A specific example of how I used Rapid7 during the onboarding process involves a recent scenario with Change Healthcare. I had just purchased or acquired a new practice in the United States that was still using Change Healthcare software, and during the onboarding process of all the applications they have in their environment, I used Rapid7 in the sandbox to figure out if those were still vulnerable to the breach that occurred in twenty twenty four. Almost all of the applications that practice was using were in fact filled with the vulnerabilities that caused the twenty twenty four breach..”

Brandi Lea

Regional Information Security Analyst, Lead at a healthcare company with 10,001+ employees

[Read full review](#) 

“Our main use case for Rapid7 InsightAppSec is to perform internal assessment of applications and external facing applications. We have a cloud engine plus on-premises engine, and we have been leveraging both to conduct our internal app sec and external web application security scanning.

“There are some areas for improvements regarding false positives. The integration capabilities are limited, as options for integrations with other tools such as SNOW, Jira, or other integration tools have been lacking in Rapid7 InsightAppSec. Rapid7 has InsightConnect for automation, but it has not been readily available to us. We would appreciate the ability to integrate with other tools, which is currently lacking in the Rapid7 InsightAppSec platform.

“We heavily rely on this platform to do our security work. We also use Security Scorecard, which is another vendor providing external security intelligence and external web application monitoring. We would appreciate if Rapid7 InsightAppSec could leverage its inbuilt functionalities and possibly integrate our own written tools.

“From the strong points, it provides very good scan coverage and has excellent cloud-based engine scanning capabilities. It has a user-friendly interface, though it can be glitchy sometimes. The platform currently does not support AI-driven capabilities. They have recently released AI integrations to detect LLM-based attacks, but it is not leveraging LLMs; it's merely detecting LLM attack scenarios..”

Shritam Bhowmick

Vulnerability Management Lead at garrett

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“InsightAppSec's configuration is a bit complex for fresh users, particularly when dealing with API scanning. A modern, wizard-based setup would be beneficial..”

Midhun Kumar

Head of Infrastructure at Pearl Data Direct

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“The initial setup is quite simple. I rate the ease of setup a nine out of ten. We can just connect to the web application and access our site. We can get it up and running within 20 minutes..”

RussellBurrows

Senior IT Security Specialist at KNIPPERX INC.

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“In general, it is very simple to set up. It's running from the cloud environment. The customer has to read the console, and if they want, they must implement a local scan engine. However, when we started with the product, we had a complete environment with cloud-based scan engines, making the initial implementation very easy..”

Krzysztof Witko

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IT Security Engineer at a financial services firm with 51-200 employees

“The deployment process for Rapid7 InsightAppSec is straightforward since it's a cloud platform. We don't need to deploy on-premises; It requires creating an account, which takes one or two minutes, and we can start scanning immediately. No maintenance is required as Rapid7 maintains everything.

.”

Aakash Shankar

[Read full review](#) 

Senior Cybersecurity Solutions Engineer at Trillium Information Security Systems

“In my experience on the incident recovery team, though it has been less than six months, the tools provided by Rapid7 allow me to rapidly collect all necessary data, pulling everything from drives and RAM, and coalesce that into a report that helps me break down exactly what happened, when it happened, and who did it. I am taking advantage of the expanded ecosystem telemetry support, which has significantly improved my visibility and efficiency in correlation. It allows me to generate reports on the spot for executives, senior managers, and vice presidents, speeding up remediation techniques considerably..”

Brandi Lea

[Read full review](#) 

Regional Information Security Analyst, Lead at a healthcare company with 10,001+ employees

“The initial setup for Rapid7 InsightAppSec is very straightforward, and the installations have been seamless. That is why I have been recommending it; there were no errors or technical difficulties in the process. Anyone can easily set it up, provided they have appropriate and powerful servers. It truly boils down to your own infrastructure if you can deploy it correctly.

“For us, it took approximately 40 minutes to deploy. We did not use an integrator, reseller, or consultant for deployment because the documentation was so apt that we managed to set it up ourselves. Although we had various kinds of consultants available, we didn't need to leverage them since we had the knowledge to install it, and it was super easy..”

Shritam Bhowmick

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Vulnerability Management Lead at garrett

Customer Service and Support

“The support team at Rapid7 is commendable and always available to assist, especially when configuring applications which can be a bit complex without developer support..”

Midhun Kumar

Head of Infrastructure at Pearl Data Direct

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“Regarding technical support for Rapid7 InsightAppSec, they usually respond within one or two days. I think the response time should be improved to within one day..”

Aakash Shankar

Senior Cybersecurity Solutions Engineer at Trillium Information Security Systems

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“The support is great. The problem with the support team is that it does not have a calling number. The best way to get a hold of the support team is by contacting the customer success manager and getting somebody in the support team. We could open a ticket, but we cannot call. Sometimes, I want to be able to just call somebody. I don't want to put a ticket in and wait for a response. The support team is responsive..”

RussellBurrows

Senior IT Security Specialist at KNIPPERX INC.

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“I have a very good impression of Rapid7's technical support. They have provided excellent technical support, and they are responsive. However, they seem to struggle with their own methods of handling tickets. We have support both on call and for any issues that arise, and it is always timely. What I would suggest is that while the technicians understand the problems and accept them, they do not adequately integrate feedback into their products. Hundreds of feedback items have been submitted over the past three years without notable improvements being integrated or implemented, which is disappointing. Otherwise, the technical support itself is satisfactory..”

Shritam Bhowmick

Vulnerability Management Lead at garrett

[Read full review](#) 

“Customer support for Rapid7 is superb. Whenever I have confusion or issues, a quick email or phone call resolves the issue within fifteen minutes, and I have never had a problem getting the right answers.

The transparency of Rapid7 in terms of gaining visibility into detections and investigations is wonderful, and the support I receive from the company has also been outstanding. During massive audits or when things are flagged that might become problematic in the future, I have had nothing but astounding support and transparency regarding the findings produced by Rapid7..”

Brandi Lea

Regional Information Security Analyst, Lead at a healthcare company with 10,001+ employees

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“Regarding the pricing of Rapid7 InsightAppSec, I think it is reasonable because if a product is performing well, customers are happy to go with it even if it costs a little bit more. I have not received any complaints or issues regarding high price, so I would say it is acceptable.

“I would rate the technical support by Rapid7 from one to ten at about seven.

“Regarding the response time, I have to check with my respective team if they have any issues regarding that, but it has not been escalated. This means they are satisfied and are getting the response when the need arises for opening tickets or requesting support. The technical team responds, and sometimes we do that on behalf of our customers, so we get the response..”

SohailHyder

Head Of Cyber Security at Super Secure

[Read full review](#) 

Other Advice

I have an idea for additional functions, but maybe in the future. I would recommend Rapid7 InsightAppSec because it offers some valuable features for customers, and I see the value it provides. My overall final rating for the product would be eight or nine out of ten.

SonNguyen3

Technical Manager at a computer software company with 11-50 employees

[Read full review](#) 

Based on my experience, I would recommend Rapid7 InsightAppSec to other people. It's a fantastic solution when it works up to your capabilities. I would rate this tool overall at eight on a scale from one to ten.

Verified user

Works

[Read full review](#) 

“I would recommend separating the configuration of application and API scanning. Moreover, improving the reporting feature would be beneficial. On a scale of one to ten, I would rate Rapid7 InsightAppSec an eight out of ten for penetration testing. .”

Midhun Kumar

Head of Infrastructure at Pearl Data Direct

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“I have not heard any complaints.

“I do not have any recommendations because customers were initially worried about the number of scans they used to perform, and now it has been enhanced or it will sometimes go to a maximum of unlimited number of scans they can do. This supports them, and I think that is acceptable. There is no such big issue here.

“I do not think we always go with [Rapid7 InsightAppSec](#) in our basket to any customer. Even if someone is not using it, we pitch the same product to them as well. This is how we work and operate.

“I would rate this review seven out of ten..”

SohailHyder

Head Of Cyber Security at Super Secure

[Read full review](#) 

“If you are looking for a solution that will help identify vulnerabilities and provide remediation tips for hardening your infrastructure, I think Rapid7 does an excellent job. While I do not know the specifics of licensing costs, I imagine it is significantly less costly than a federal lawsuit.

I find Rapid7's AI capabilities and governance to be very malleable, which is valuable to a lot of my teams. I can also lock it down and harden it, which I find very useful. The AI integration tool has been very helpful for simulations and for identifying the dependencies that software requires to operate correctly and the vulnerabilities in those dependencies.

The accuracy and reliability of Rapid7 output are decent for an AI platform, but it does require double-checking the sources of information to ensure that the output is not misleading.

I find the risk-aware detection features in Rapid7 extremely valuable. The fact that Rapid7 includes this on all platforms, whether on-prem or cloud or hybrid, offers great insight into what to look for, especially as it pertains to software in the healthcare industry, while also allowing me to widen the scope to a global level if needed.

Currently, I am not utilizing the AI-assisted risk-aware investigation workflows as they are not enabled yet. This is pending an AI review board's approval to ensure usefulness and security. I gave this product a rating of nine out of ten..”

Brandi Lea

Regional Information Security Analyst, Lead at a healthcare company with 10,001+ employees

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“The behavior-based analytics feature in Rapid7 InsightAppSec has not been leveraged. From what I believe, it does not come out of the box within the Rapid7 InsightAppSec. The behavioral aspect appeared to focus on scanning, where blind

SQL injections were mostly false positives that required manual tests to confirm.

“The pricing for Rapid7 is very expensive. We are paying \$14 per asset for [Rapid7 InsightVM](#) and have 6,000 assets, which amounts to approximately \$29,000. We've compared this with other tools such as [Burp](#) Suite's DAS platform, QualysGuard, and HP Fortify. Despite having E5 and E3 licenses that offer free access to Microsoft's [Vulnerability Management](#) dashboard, our significant investments in Rapid7 prevent us from switching.

“I would recommend Rapid7 InsightAppSec if you have a stable industry, not a hybrid one that relies on too many technologies. If you use different stacks in your technology, Rapid7 might not be the tool for you. It can be very efficient if you have a similar stack, such as a Linux environment or Windows environment, which is very specific to this profiling.

“On a scale of one to ten, I rate this solution a seven..”

Shritam Bhowmick

Vulnerability Management Lead at garrett

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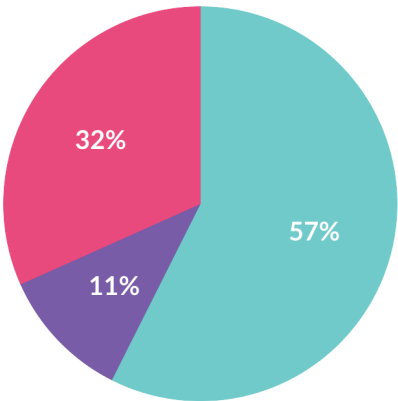
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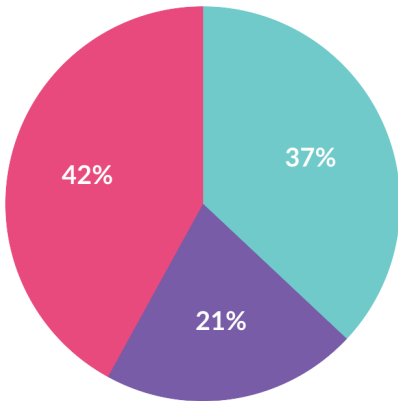


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by reviewers



by visitors reading reviews



Large Enterprise Midsized Enterprise Small Business

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244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944