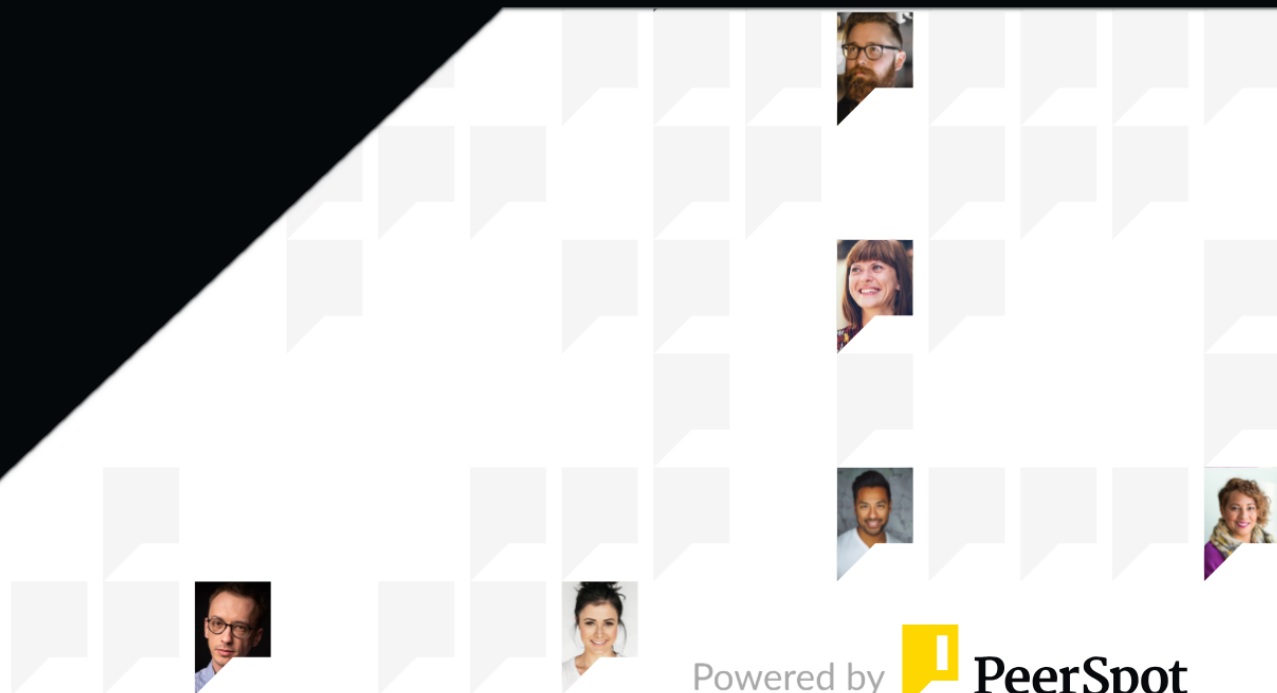




Druva Data Security Cloud

Reviews, tips, and advice from real users



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Product Recap



Druva Data Security Cloud

Druva Data Security Cloud Recap

Druva Data Security Cloud is a cloud-based platform offering comprehensive data security and management for businesses. It provides features focused on data backup, recovery, archiving, and governance across cloud workloads (like Microsoft 365, Google Workspace, and Salesforce), endpoints (such as laptops and mobile devices), and virtual machines (VMs). Key functionalities include centralized management via a web-based console, automated backups and quick recovery, data archiving for compliance, threat protection with malware and ransomware detection, and data loss prevention (DLP). The platform is scalable and flexible, allowing customization to meet specific data volume and security needs.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Druva Data Security Cloud is a great platform that helps to simplify backup management across Microsoft 365, endpoints, and AWS, with very easy deployment that enhances compliance and legal hold, enables end-users to help themselves, reduces administrative workload, and saves time.”



Tilak Rohitsingh

System Engineer at TEKsystems

- ✓ “As a partner and consultant of Druva, the biggest advantage of Druva Data Security Cloud is that it is SaaS-based.”



Ratnodeep Roy

Lead Consultant at Stratogent

- ✓ “Using Druva Data Security Cloud, we have significantly reduced the recovery time from hours to minutes, improving overall operational efficiency.”



Verified user

Desktop Analyst at a outsourcing company with 1,001-5,000 employees

- ✓ “I would assess Druva's compliance and governance capabilities in meeting industry regulations as fantastic, and I think they are doing fantastically well.”



Kamal Gulati

Managing Director at ITS Technology Solution Pvt. Ltd.

- ✓ “Druva Data Security Cloud has positively impacted our organization by simplifying backup management, consolidating protection of endpoints and cloud workloads, allowing for faster recovery from accidental deletions and device failures, reducing operational overhead, and improving security and compliance through immutable backups and centralized policy management.”



Sanjay Singh Bisht

Assistant Manager at a outsourcing company with 51-200 employees

- ✓ “Druva Data Security Cloud is a completely plug-and-play product; you do not need to have a server, you just need to install the agents and deploy it to the end-users, and I would say ease of deployment is a major advantage.”



ZubeenAhmad

Sales Support Associate at Murdoch Webster



“From my perspective, Druva Data Security Cloud is a mature product that uses AWS backup as a backend solution and is available on AWS Cloud.”



Rupesh Verma

Founder, Owner at Xdev Studios

What users had to say about valuable features:

“Druva Data Security Cloud is a plug-and-play product. I know a couple of solutions that require you to purchase a dedicated server for the backup and then they work, for example, Veeam. Although Veeam also has a complete cloud solution, their main selling solution requires a dedicated server for the backup. Druva Data Security Cloud is a completely plug-and-play product. You do not need to have a server. You just need to install the agents and deploy it to the end-users. I would say ease of deployment is a major advantage.

“They also offer a pay-as-you-go model if a customer is using the MSP, which saves a lot of cost. They offer global deduplication as well. I think this feature is very exclusive to Druva Data Security Cloud. Not many providers are offering this solution. These are the major points that make Druva Data Security Cloud a good solution compared to others..”

ZubeenAhmad

Sales Support Associate at Murdoch Webster

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“Druva Data Security Cloud offers many good features, including cloud-native SaaS backup, immutable and air-gapped backup to protect against ransomware, broad workload protection for endpoints and cloud workloads, and most importantly, centralized management with a single console for backup and recovery.

“The centralized console helps us manage every workload from a single pane of glass, allowing administrators to monitor backups, backup jobs for endpoints and servers, check backup failures, storage usage, compliance needs, and quickly recover with streamlined recovery options.

“Druva Data Security Cloud has positively impacted our organization by simplifying backup management, consolidating protection of endpoints and cloud workloads, allowing for faster recovery from accidental deletions and device failures, reducing operational overhead, and improving security and compliance through immutable backups and centralized policy management..”

Sanjay Singh Bisht

Assistant Manager at a outsourcing company with 51-200 employees

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“The best features Druva Data Security Cloud offers, in my experience, include the ability to take backups without any errors during our regular operations on our machines. This has been a great help for us to validate each and every folder from a prospective side, legal side, and security policies as well.

Druva Data Security Cloud's backup reliability and error-free backups have helped my team day-to-day by offering highly reliable automated backups with minimal features, reducing manual intervention and ensuring consistent data protection. For example, during accidental file deletion or system crashes, we are able to quickly restore the data without downtime, helping maintain business continuity.

Druva Data Security Cloud provides highly reliable automated backups with minimal failures, ensuring consistent data protection with less manual effort. In cases of accidental deletion or system crashes, it enables quick data recovery, helping maintain business continuity without downtime.

Druva Data Security Cloud has positively impacted our organization by automating backups and reducing the dependency on manual processes, improving overall efficiency. It also strengthened data security and enabled quick recovery during incidents, ensuring minimal downtime and better business continuity.

Using Druva Data Security Cloud, we have significantly reduced the recovery time from hours to minutes, improving overall operational efficiency. It also helped cut infrastructure and maintenance costs by eliminating the on-premise backup systems while ensuring reliable data protection..”

Verified user

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Desktop Analyst at a outsourcing company with 1,001-5,000 employees

“I think the biggest advantage of Druva Data Security Cloud is that it has one console for almost all the various workloads.

“We use Druva's centralized management console for server backup, endpoint backups, and M365.

“AI-driven analytics in Druva Data Security Cloud is really adding overall speed to the kind of work being done, but we are in a slightly early stage of that.

“I would assess Druva's compliance and governance capabilities in meeting industry regulations as fantastic, and I think they are doing fantastically well.

“When talking about long-term governance in Druva Data Security Cloud, the legal hold is something which they have that is fantastic, and the way we can search and federate the search is good for us.

“I have utilized Druva's automated backup and recovery workflows.

“It is more about the kind of overall performance Druva Data Security Cloud brings to a large number of people who are even remotely connected, and it can do fantastic fast backups with incremental data, much better than some other solutions like Veeam..”

Kamal Gulati

Managing Director at ITS Technology Solution Pvt. Ltd.

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“Some of the best features that Druva Data Security Cloud offers are endpoint backup, ransomware protection, cloud apps, and eDiscovery.

“Out of endpoint backup, ransomware protection, cloud apps, and eDiscovery, I find the infinitely scalable feature to be the most valuable in my day-to-day work, as it does not have any maintenance windows, which is different in terms of data protection.

“When it comes to features, I appreciate that Druva Data Security Cloud boasts less complexity found in solutions that are not built for the cloud while remaining secure, scalable, and always available, without requiring a maintenance window. Druva maintains the data protection solution, not the customer, and the platform is always up to date with the latest features, which makes it very scalable, as new capacity can be added to subscription on the fly without changes to the backup setting and without needing to purchase and install new appliances or software.

“The impact of Druva Data Security Cloud on my organization is significant, as it ensures users' data is backed up with snapshots and is very secure on the cloud. I benefit from prompt and clear assistance from Druva support, and the ease of access into the web portal provides a view into a snapshot without having to restore it first.

“Specific outcomes I have seen with Druva Data Security Cloud include peace of mind knowing our users' Office 365 data is backed up and very secure, along with improved security, additional protection against accidental deletion of mailbox items, and a means for remedial action after a malicious incident that deletes or encrypts users' data..”

Tilak Rohitsingh

System Engineer at TEKsystems

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“As a partner and consultant of Druva, the biggest advantage of Druva Data Security Cloud is that it is SaaS-based. I do not have to think about setting up different infrastructure or asking customers about servers. I do not have to consider RAM, CPU, disk IOPS, and other infrastructure concerns because it is a SaaS-based cloud solution where everything is managed from the cloud itself.

“Druva Data Security Cloud has a centralized management console that helps gain control over data protection. However, others are also centrally managed. The difference is that this is a purely SaaS-based solution where you do not have to think about storage and related concerns. In comparison, when I work with Commvault SaaS Metallic, customers are taking their primary data to Commvault HyperScale Storage, which is hardware-based storage. This requires me to think about firmware, firmware upgrades, keeping the appliance in the data center, maintaining it, power costs, and space. Those concerns do not apply with Druva Data Security Cloud.

“Druva Data Security Cloud has AI analytics that optimize data security. It also includes Air Gap functionality. We use MFA and Okta, and there is a way to make data immutable at rest. DataLock is available, and data transferring to the cloud over the network is encrypted. Data sitting in the cloud is also encrypted. Strict measures have been taken to keep the data secure. I particularly appreciate the ransomware product structure, observability, and threat hunting capabilities.

“Compliance is another feature I really appreciate because we have pharmaceutical clients where extra care must be taken for HIPAA, FIPS, and GXP compliance. Machines and environments need to be strictly compliant. Druva Data Security Cloud meets all these requirements, making it a good tool.

“Druva Data Security Cloud has automated backup and recovery workflows. While other tools also have these features, they are advantages. There are, however, many other disadvantages that we are struggling to manage.

“The deduplication technology is very good. I am not certain about the specific deduplication technology Druva uses, whether it is file level, block level, or a combination of both with intelligent deduplication. The approach might involve dividing files and identifying what has changed within them, uploading only

segments of files rather than entire files. I previously worked with a product called Avamar that used intelligent deduplication at the highest level. In Avamar with Data Domain, even when backing up five terabytes of data, the deduplication ratio was very high because it was block-based, breaking files into segments and sending only the unique data to Data Domain. I am unsure how Druva implements this, but the deduplication is good. We do not see a huge exponential increase in Druva cloud storage requirements..”

Ratnodeep Roy

Lead Consultant at Stratogent

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Other Solutions Considered

“Previously, we were using Barracuda Backup, which we used as a supplement because Barracuda handles individual email item recovery and review well, while we also use Barracuda for email security. However, Druva Data Security Cloud is our first choice for recovery of entire mailboxes or restoring a mailbox folder from a time stamp and has offered great features on that..”

Tilak Rohitsingh

System Engineer at TEKsystems

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“Before choosing Druva Data Security Cloud, we evaluated several other backup solutions such as Veeam Data Platform, Commvault Cloud, and Rubrik Security Cloud, which are commonly compared in the market. However, we chose Druva Data Security Cloud mainly because of its cloud-native SaaS architecture and easier deployment, along with lower operational overhead compared to these alternatives..”

Verified user

Desktop Analyst at a outsourcing company with 1,001-5,000 employees

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“Druva Data Security Cloud is not the most advanced product on the market. There are many others. Rubrik is there, and Veeam is very advanced. Veeam supports many products that Druva does not yet support. You cannot expect PostgreSQL to be backed up with Druva Data Security Cloud. You cannot expect RDS machines to be backed up, and RDS machines have no way to restore individual databases. That is very poor because other backup tools provide options for restoring individual databases from RDS snapshots. After doing an RDS snapshot restore, we have to go through native options or native steps to recover the databases. Veeam and Rubrik are more advanced in terms of database restores..”

Ratnodeep Roy

Lead Consultant at Stratogent

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“We use Commvault, Veeam, Druva, all of them, but I am not working with Cloud Rewind by Commvault or Appratrix.

“I think the cloud is called Cloud Metallica if I know it well, but I am not working with Cloud Rewind by Commvault.

“Acronis is similar to Cloud Rewind or formerly Appratrix, also by Commvault, but I'm not certain.

“I might have been using Appratrix earlier, but I am not 100% sure.

“I am working with Commvault Cloud and Druva, and we also use Veeam..”

Kamal Gulati

Managing Director at ITS Technology Solution Pvt. Ltd.

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ROI

Real user quotes about their ROI:

“Return on investment is good. If you are investing in a product, you should think about ROI, and Druva Data Security Cloud delivers good return on investment..”

Ratnodeep Roy

Lead Consultant at Stratogent

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“Druva Data Security Cloud helps us reduce costs, eliminates the need for certain employees, and improves efficiency in managing protection without additional infrastructure..”

Sanjay Singh Bisht

Assistant Manager at a outsourcing company with 51-200 employees

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“We have seen clear ROI through reduced infrastructure costs of up to forty to fifty percent and significant time savings on backup management effort reduced by nearly ninety percent. For example, our team saves several hours weekly on backup operations and resolves incidents faster, with restore times improving by ninety percent or more, directly improving productivity and reducing downtime..”

Verified user

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Desktop Analyst at a outsourcing company with 1,001-5,000 employees

“I have seen a return on investment with Druva Data Security Cloud, as it eliminated the on-prem hardware lifecycle management, and I have also seen an increase in data security in my organization, along with peace of mind knowing our users' data is backed up effectively, protection against accidental deletion of mailbox items, and a means of remedial action after a malicious incident that deletes or encrypts users' data..”

Tilak Rohitsingh

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System Engineer at TEKsystems

Use Case

I use Druva Data Security Cloud's centralized management console for managing purposes. Since I am from the sales team, I generally do not use it directly; my engineer uses it, and I have never heard a complaint from them. The console is fairly simple, console-based, and web-based, allowing you to handle deployments and manage multiple geographies from the same position while obtaining crisp data when customers request it.

Rupesh Verma

Founder, Owner at Xdev Studios

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“Druva Data Security Cloud is mainly used for endpoint and server backup. If a customer needs to back up their machines, such as laptops or desktops, that is the first use case. The second use case is when a customer needs to back up a server. Since most customers are going virtual and depending on virtual machines, virtual machine backup is also becoming very popular..”

ZubeenAhmad

Sales Support Associate at Murdoch Webster

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“Our clients are primarily pharmacy clients and pharmaceutical clients. We are backing up endpoints and M365. We have a large exposure to VMware workloads and file servers. Recently, we have undertaken many projects for Druva Cloud Ranger. People are moving from AWS to Druva Cloud Ranger because they perceive it as cost-effective and they do not want to keep their infrastructure and backup data in the same data center or infrastructure..”

Ratnodeep Roy

Lead Consultant at Stratogent

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“Druva Data Security Cloud's main use case is user backup, specifically endpoint user backup.

“For user backup, a specific example would be when an employee's laptop fails unexpectedly or due to a hardware issue. Druva automatically backs up user data files to the cloud, allowing our IT team to provision a replacement laptop and restore the user data from the most recent backup, so the laptop works again with the required data already there.

“Another scenario would be if a user's laptop gets infected with ransomware. Rather than paying the ransom or attempting to clean the files, IT restores the user file from the backup created before the attack, minimizing data loss and helping the employee get back to work quickly..”

Sanjay Singh Bisht

Assistant Manager at a outsourcing company with 51-200 employees

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“My main use case for Druva Data Security Cloud is primarily about backup solutions, which we are using in my current organization.

A specific example of how I use Druva Data Security Cloud for backup solutions in my organization is related to a new laboratory that is deeply important to me. We have a separate environment for taking the backup of every machine in my organization. We are taking the backup of all the entire Remi laptops on a frequent basis, based on our scheduled backups.

Regarding my main use case with Druva Data Security Cloud, I would add that it involves policy configuration, requirement assessment, deployment, backup monitoring, restore and testing, and security compliance. In real-world use, we are automatically assigning predefined backup policies to a separate group of people in our organization whose laptops start a backup on critical folders..”

Verified user

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Desktop Analyst at a outsourcing company with 1,001-5,000 employees

“My main use case for Druva Data Security Cloud is to back up Office 365 items such as email, OneDrive, and many more for all our users, addressing both accidental and intentional deletion of data from users or departed staff. The scope of our use case is organization-wide, so all users are protected from data loss in their Office 365 account.

“A specific example where Druva Data Security Cloud helped my organization recover important data is when a departed user deleted data from their mailbox, and we needed several items restored. I utilized Druva Data Security Cloud to both view and restore those items. I engaged support for assistance, and their help was prompt and clear. In addition, Druva Data Security Cloud's online help articles are clearly written and easily accessed to guide my technical team through tasks on their services.

“Ensuring users' data is backed up with snapshots is crucial in my main use case..”

Tilak Rohitsingh

System Engineer at TEKsystems

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“Druva Data Security Cloud provided a fast rollout, intuitive end-user services, which hence reduces downtime and frees up IT resources to save on cost..”

Tilak Rohitsingh

System Engineer at TEKsystems

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“Installation is very straightforward. However, as I mentioned, documentation is not clear. Every time we do something, even when we might not need it, we are forced to take Druva support help. The documentation is not clear about certain things, particularly regarding what permissions are required..”

Ratnodeep Roy

Lead Consultant at Stratogent

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“Druva Data Security Cloud does require installation and deployment. It also requires monitoring on how much storage has been used by the customer. If the customer has exceeded the data pool, then we need to notify them that their data pool is already filled up and overage charges might be applied after that.

“I think a day is what it takes for a mid-sized company..”

ZubeenAhmad

Sales Support Associate at Murdoch Webster

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“My experience with pricing, setup cost, and licensing shows that there is a strong flexible approach. Pricing for Druva Data Security Cloud is flexible and consumption-based, mainly depending on storage usage, number of users or devices, and workload type, which makes cost predictable and scalable. Setup cost is minimal since it is a SaaS application with no hardware needed, and licensing typically involves subscription-based options such as per user, per resource, or TB-based models, depending on the use cases. Currently, we are using TB-based models..”

Verified user

Desktop Analyst at a outsourcing company with 1,001-5,000 employees

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Customer Service and Support

“Druva Data Security Cloud responds within the given SLAs. Support-wise, there should not be any issues. I personally have not heard of any complaints from customers regarding Druva Data Security Cloud's support. That describes how good their support is..”

ZubeenAhmad

Sales Support Associate at Murdoch Webster

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“In my experience, issues were resolved quickly, and the support team was proactive and helpful during both the implementation and ongoing operations. I would rate the customer support a nine on a scale of one to ten..”

Verified user

Desktop Analyst at a outsourcing company with 1,001-5,000 employees

[Read full review](#) 

“The customer support from Druva is commendable. Their response is usually quick, and I have contacted them only a couple of times for accessing certain features. Each time the response was prompt..”

Samuel Berhe

Multi Property IT Manager at John Q. Hammons Hotels, Inc.

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“I would rate their technical support an eight.

“I can give them a rating of possibly nine on support, with my name attached, but let the support be nine..”

Kamal Gulati

Managing Director at ITS Technology Solution Pvt. Ltd.

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Other Advice

“I work as a partner and consultant of Druva. Druva Data Security Cloud is deployed on Druva Cloud. My final rating for Druva Data Security Cloud is seven out of ten..”

Ratnodeep Roy

Lead Consultant at Stratogent

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“For anyone looking into using Druva Data Security Cloud, I would advise that it is a very easy-to-use SaaS-based solution that helps protect endpoints and servers without the burden of managing infrastructure costs. I would rate this product a nine out of ten..”

Sanjay Singh Bisht

Assistant Manager at a outsourcing company with 51-200 employees

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“Druva's pricing has been a little bit on the higher side of late.

“I rate Druva Data Security Cloud an eight because I think there is still scope for improvement in terms of the number of workloads on the server side..”

Kamal Gulati

Managing Director at ITS Technology Solution Pvt. Ltd.

[Read full review](#) 

“My advice to others looking into using Druva Data Security Cloud would be to clearly define backup requirements, RPO, RTO, and plan policies properly before implementation, as proper planning and configuration are critical for success. I also suggest leveraging Druva Data Security Cloud as a fully cloud-native solution by enabling automation, regular monitoring, and periodic restore testing to ensure reliability and business continuity.

Druva Data Security Cloud is a reliable cloud-native solution that simplifies backups, improves security, and ensures fast recovery across endpoints, SaaS, and cloud workloads. I have rated this review an eight out of ten..”

Verified user

Desktop Analyst at a outsourcing company with 1,001-5,000 employees

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“I chose a rating of nine out of ten because Druva Data Security Cloud is very simple and easy to use, which allowed us to deploy it with ease. Druva Data Security Cloud simplifies backup management across Microsoft 365, endpoints, and [AWS](#), and helps to reduce our backup cost and the administrative tasks, enhance compliance and legal hold, and enable end-users to help themselves through the self-service portal.

“My advice for others looking into using Druva Data Security Cloud is that it is a great platform that helps to simplify backup management across Microsoft 365, endpoints, and [AWS](#). The deployment is very easy, and it enhances compliance and legal hold, enables end-users to help themselves, reduces administrative workload, and saves time. Druva Data Security Cloud is a great platform and highly recommended. I would rate Druva Data Security Cloud a nine out of ten..”

Tilak Rohitsingh

System Engineer at TEKsystems

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“I have dealt a couple of times with Acronis, but I am not specific about the products.

“Druva Data Security Cloud is what I mention, because we deal with them and we use them as well. We also have a little bit of Veeam because we are reselling Veeam.

“We are slowly transitioning to the MSP model, wherein we sell Druva Data Security Cloud as our service and are basically acting as a Managed Service Partner.

“We purchased through channel partners, but now since we are a Managed Service Partner and offering them as a service, we purchase directly through Druva Data Security Cloud.

“I think Druva Data Security Cloud would be top-tier because it has all the major compliances: PCI DSS, GDPR, and HIPAA. I think they have all the certifications and they are pretty much compliant.

“Personally, I have not heard of or used VMware. We no longer work with VMware since it was acquired by Broadcom, as our partnership was actually cancelled by Broadcom since we do not do a lot of VMware business.

“I give this review a rating of 9..”

ZubeenAhmad

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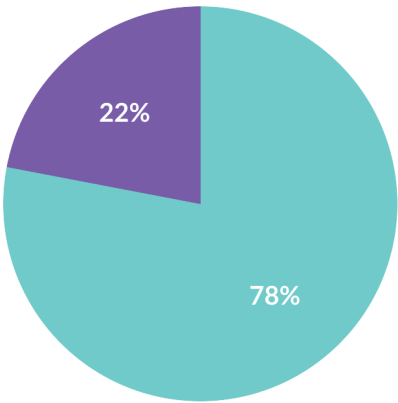
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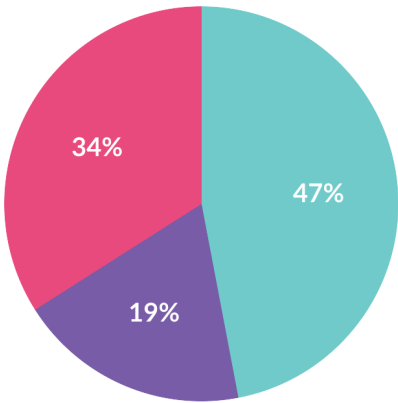


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsized Enterprise Small Business

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