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Tulip

Reviews, tips, and advice from real users



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Contents

Product Recap..... 3 - 4

Valuable Features..... 5 - 11

Other Solutions Considered..... 12 - 14

ROI..... 15 - 18

Use Case..... 19 - 23

Setup..... 24

Customer Service and Support..... 25 - 27

Other Advice..... 28 - 31

Trends..... 32 - 33

About PeerSpot..... 34 - 35

Product Recap



Tulip

Tulip Recap

Tulip is an innovative platform designed to enhance manufacturing operations by integrating core functionalities that streamline process management and data collection.

Tulip offers a dynamic approach to manufacturing tasks. By providing users with tools to build applications without code, Tulip optimizes production lines and enhances workforce efficiency. Users often highlight the platform's ability to aggregate real-time data for better decision-making and its ease of customization. Despite its strengths, feedback suggests there is room for improvement in areas like scaling application functionalities and expanding integration capabilities with third-party tools.

What are the important features of Tulip?

- **No-code Application Development:** Enables users to create custom applications without requiring programming skills, facilitating rapid prototyping and deployment.
- **Real-time Data Collection:** Allows for instant data capture and analytics, supporting informed decision-making processes.
- **Customizable Dashboards:** Offers users the ability to tailor dashboards to specific metrics and KPIs, enhancing visibility into operations.

What benefits or ROI should users look for?

- **Increased Efficiency:** Streamlines workflows and reduces bottlenecks, leading to improved productivity and operational efficiency.
- **Enhanced Data Accuracy:** Real-time data updating ensures accurate and timely information, essential for precise analysis.
- **Scalable Improvements:** Facilitates continuous improvement initiatives, enabling businesses to adapt and evolve practices effectively.

Tulip is particularly effective in industries like automotive, electronics, and pharmaceuticals where precise data tracking and process optimization are critical. It aids in quality control and compliance through its robust data analytics and reporting features, significantly benefiting these sectors.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“In a general sense, I can say a client saves 60 to 70 percent when it comes to Tulip compared to the traditional MES when it comes to money.”



Prathamesh Kakde

Associate Software Engineer at a manufacturing company with 10,001+ employees



“We have achieved significant profit in our organization, building around one hundred apps in the last three years using Tulip that are all in production and running successfully, with huge accolades and appreciations from clients.”



Somaroti Ganguly

Developer at Johnson & Johnson



“The best features Tulip offers include the fact that it is fairly easy to set up and allows you to connect things.”



Richard Goyette

Smart Manufacturing Project Manager at MassMEP



“Tulip is really about empowering people to build applications, and those people who build the applications are not necessarily only technical experts or developers.”



Mathias Knop

Cofounder And Managing Partner at Coretecs



“One of the best features that Tulip offers is having a bunch of connections with third-party tools such as ERPs and specific quality tools, just to have correct traceability of what is the concern about one client or something similar.”



Joel Hernandez

Main Developer at a transportation company with 11-50 employees



“Tulip is a pre-configured tool where all fields and options are readily available on the Tulip platform, which impressed me when I evaluated it from a CSV perspective and development perspective.”



Verified user

Senior Consultant at a healthcare company with 10,001+ employees



“Tulip has changed my life, as I started using it just for making some inventory, and now I'm moving forward to digitalize 100% of the facility.”



EdgarMendoza

Staff AI Architect at Outset Medical

What users had to say about valuable features:

“Tulip offers fast and very comprehensive capabilities for process owners to create the applications. Another big plus would be the AI features that would enable users to optimize the use case in order to meet their expectations..”

Verified user

Solutions Lifecycle Manager at a tech vendor with 10,001+ employees

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“Tulip's best features include the front-end design, which is easy to use with drag and drop functionality to create applications quickly. The database connection is also straightforward, making it an easy-to-develop application overall.

“The biggest difference for my work came from the database connection, which is easy to use, easy to populate with data, and easy to work with. The front-end is also easy to update if there are any changes, and it is very fast. We can make changes and adapt to user requests quickly and efficiently.

“Tulip has positively impacted my organization by making it easier for developers. Managing one to three projects can be hectic, but with Tulip, if changes are needed, we can discuss them quickly, implement them, and deliver them on time. This saves our time significantly. For projects that would take two to three days in other applications, Tulip allows us to complete them in one day..”

Verified user

Btts Data Engineer at a tech vendor with 10,001+ employees

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“Tulip is a pre-configured tool where all fields and options are readily available on the Tulip platform, which impressed me when I evaluated it from a CSV perspective and development perspective.

“Tulip is an AI-based tool, and I do not need to do any coding. All configurations are predefined and readily available on the Tulip platform, making it a very simple and understandable tool. A non-technical person can build their own MES application using Tulip.

“We had significant ambitions with Tulip, and it gave us an idea to simplify complex processes, including manual documentation. We were using multiple tools to monitor one manufacturing process, and Tulip provided a single point of application to minimize our effort and establish a new thought process that would help improve production and compliance..”

Verified user

Senior Consultant at a healthcare company with 10,001+ employees

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“Tulip's best features include electronic signatures. Additionally, no knowledge of hardcore coding is required in Tulip because it is a low-code platform. People with basic analytical skills can use it. Whenever we require resources for our projects, we do not have to search for someone with very advanced knowledge. Tulip is very easy to learn with self-paced courses available in Tulip University. It is very easy to use and drag-and-drop based, so no hardcore coding is required.

“Electronic signatures are very useful. In one click, we are able to do the signature. This is a very useful feature in Tulip for doing electronic signatures. It is appropriate for most of our use cases because in our applications, we have many steps where we need the signatures of different people. Tulip also offers the scope of choosing who can sign it. The person running the application can sign it, or we have options for people who have not logged in to sign. These options are available in Tulip. Additional printing, scanning, and again signing and uploading documents is not required. While running the application, people can simply do signatures in one click.

“Tulip is a very user-friendly tool in the manufacturing industry. People can use it and it will help them to automate the process from manual to automated. It is a very useful tool. In the current versions, we have automations and connectors. However, in our applications, we have not had much scope for using connectors or automation until now, so I cannot provide more input on that..”

Somaroti Ganguly

Developer at Johnson & Johnson

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“Tulip offers the best features because it can be adjusted very quickly to the operator's needs, which is always engaging. In a GMP environment, the engaging part is somewhat limited because validation is required, but I still believe it is much quicker to implement any changes the operators need on the shop floor.

“In terms of how quickly I can implement changes with Tulip compared to other solutions I have used, in the non-GMP environment, we implemented solutions and recommendations from operators from one day to another by creating a new version with the changes recommended by the operators, which would be running the next day. In the GMP environment, it depends on the validation and how long that takes for the changes, but it is usually much quicker than other tools, even though it varies from company to company.

“Tulip has positively impacted my organization by helping us learn to work in a very adjustable and new environment, coming from old systems where everything is predetermined. In Tulip, you can adjust everything, and while it is also engaging and challenging when you have to create each button and put the writing on it, once you are used to it, the steps are automatically created. However, good initial consideration and planning are necessary, especially if there are many steps to be changed because afterwards, it can be long and exhausting, such as when we had to change the color of one button on fifty steps.

“This flexibility and ability to adjust things have led to measurable improvements in our projects, particularly in terms of time saved and user satisfaction. This was also expected by the client, which is why they chose to use Tulip to eliminate the old systems that were no longer needed, especially for the logbooks. The client was very happy to have it completed quickly; in one month, we created approximately forty apps for them, which would be unimaginable with an old MES system..”

Verified user

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MES Consultant at a outsourcing company with 51-200 employees

“Tulip offers great features such as being very quick in creating applications as it does not require any specific coding skills. It is a block-based application where I can add blocks, and for storing tables, it has tables. Tulip now includes AI and automation features which add more user-friendly elements, allowing automation to run for specific times based on conditions, even if I am not running the application. For AI, it helps me develop applications more quickly.

“Regarding AI features, I find that Tulip now includes AI translation, enabling any text I write to convert to the particular language I want, whether it is Chinese, German, or Spanish. Additionally, I can capture information from images in specific fields and extract data from tables regarding past activities and KPIs, making it very versatile. For automation, if someone needs to create weekly tasks every Monday, I can automate this so that on Sunday morning at a specific time, the automation creates the task and assigns it to particular users for the entire week or any specific time.

“Tulip also has another great feature called connectors, which allows me to send and receive data from Tulip to other systems easily by adding APIs to specific fields. Moreover, Tulip features dashboards similar to Power BI, which are important for visualizing data, making it a valuable feature as well.

“Implementing Tulip has positively impacted our organization as we have transitioned from paper MBR and EBR to Tulip's online MBR, significantly reducing the time operators spent manually documenting activities, which also made audit trails easier to manage. Now I can see the batch process, track user activities more efficiently, and check audit trails, saving time and speeding up the overall process.

“Regarding the weighing application, where users had to weigh samples and document all related information, I found that after using Tulip, we have saved approximately thirty percent more time on the specific weighing task alone..”

Thakur Singh

Analyst at Tata Consultancy

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Other Solutions Considered

“I did not previously use a different solution before Tulip. We were using a Chrome web application prior to adopting Tulip. That web application takes more time, but Tulip looks much more beautiful, much more user-friendly, and easier to operate..”

Verified user

Btsa Data Engineer at a tech vendor with 10,001+ employees

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“Previously, my client did not choose a different solution, but they have used traditional MES platforms like Werum's PAS-X, Siemens' Opcenter, and FactoryTalk PharmaSuite from Rockwell Automation..”

Prathamesh Kakde

Associate Software Engineer at a manufacturing company with 10,001+ employees

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“I have worked as a Tulip developer but also examined other applications like Mendix. However, I found it somewhat challenging due to its cluttered UI and overwhelming number of options. In contrast, Tulip is neat and clean and very easy to understand in terms of functionality..”

Thakur Singh

Analyst at Tata Consultancy

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“Previously, we used TrackWise, ValGenesis, and ServiceNow. We considered implementing Tulip because it is AI-generated and reduces dependency on external IT companies such as TCS and Capgemini, which was the main reason for the decision. A subject matter expert can implement whatever change they want, and that was the primary reason we considered implementing Tulip..”

Verified user

Senior Consultant at a healthcare company with 10,001+ employees

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“My client and I are mostly of a pharmaceutical background. FactoryTalk PharmaSuite is one of the competitors that is stated close to Tulip when it comes to delivery. However, when it comes to cost, Tulip charges less than FactoryTalk PharmaSuite. The client has a traditional FactoryTalk PharmaSuite for their day-to-day production activities. On the other hand, for adopting a cloud-native platform, it switches to Tulip and stays relevant for the common use cases and simple use cases when starting it. It moves towards more complex MES solutions throughout the application development..”

Prathamesh Kakde

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Associate Software Engineer at a manufacturing company with 10,001+ employees

“If your applications or the process you are doing are mainly used in manufacturing processes in MES, and if your process is a straightforward process with no much complications, no much dependence on other systems, and no very complex calculations or complex things, then you can certainly use Tulip because it will help you to develop applications very fast. However, if your application is quite complex, I will not suggest Tulip. You may reach out to other low-code platforms such as Mendix. Tulip is not good for complex applications..”

Somaroti Ganguly

[Read full review](#) 

Developer at Johnson & Johnson

ROI

Real user quotes about their ROI:

“I have seen a return on investment with Tulip. Fewer employees were needed, and both time and money were saved. I cannot share the specific metrics as I am not aware of them..”

Verified user

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Btsa Data Engineer at a tech vendor with 10,001+ employees

“We have seen a return on investment as transitioning from a traditional company using paper for manual transactions to a system like Tulip that digitalizes everything results in significant savings, alongside reduced downtime and other efficiencies, although explaining this fully in a short interview is challenging..”

EdgarMendoza

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Staff AI Architect at Outset Medical

“The time to value is drastically reduced; I would say more than 50 percent. In a typical monolithic project, you start by drafting all the requirements and making an analysis design, and you are easily one or two years further before you see the first results. With Tulip, you start building with very small blocks, and every two or three weeks, you have results. You then iterate faster because you can feel the results, and people become enthusiastic, so they are motivated to continue. Therefore, the time to value is reduced by 50 percent. Additionally, the application life cycle management is embedded in the portal, so you do not have to develop this from scratch, which leads to a total cost of ownership that will be reduced by 30 to 40 percent..”

Mathias Knop

Cofounder And Managing Partner at Coretecs

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“I'm not sure about the exact numbers, but I can say that 60 to 70 percent of the development gets faster. When it comes to development, if a traditional MES takes three to four months, Tulip can do it within two to three weeks. That is one of the measurable things. In one of our client engagements, Tulip also offers analyzing station monitoring. Tulip charges their client on a station and interface basis. We saw a gap where according to the client's site and station, Tulip charges them. This indirectly has an 80 to 90 percent dependency on the use case. Those are the only metrics that I remember when it comes to cost and compliance.

“In a general sense, I can say a client saves 60 to 70 percent when it comes to Tulip compared to the traditional MES when it comes to money. When it comes to time, it saves 70 to 80 percent when it comes to the deployment and development of the feature and digitalizing process..”

Prathamesh Kakde

Associate Software Engineer at a manufacturing company with 10,001+ employees

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“We have achieved significant profit in our organization. We have many projects using Tulip that have generated significant profits. We have done excellent work building around one hundred apps in the last three years using Tulip, and they are all in production and running successfully. We have received huge accolades and appreciations from clients.

“Fewer employees are needed because Tulip is a very easy tool and we can create applications in a very short span of time. Many applications can be created and it is a very fast process. Many batches of vaccines are now created very fast. Money is saved, time is saved, and everything is optimized.

“Reduction in errors is obvious because previously it was a manual process. There was huge scope for human errors, doing calculations wrongly, doing signatures wrongly, and everything else. Now it is fully automated. There is no scope for doing any errors, so errors are essentially nonexistent. Money is also saved because the process is automated, so faster batches of vaccines are now created. Time is saved, and time saved means money is also saved indirectly..”

Somaroti Ganguly

Developer at Johnson & Johnson

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Use Case

“My main use case for Tulip is to fill up all the data which will be available from backend for the use of a warehouse. In a warehouse environment, I use Tulip by recording all the data, which made it an easy-to-build application. The implementation involved different stages where people from different warehouse departments would use it and fill up the data..”

Verified user[Read full review](#) 

Btsa Data Engineer at a tech vendor with 10,001+ employees

“I'm the tech lead for Tulip platform in Roche, and our users have been developing a number of applications such as e-logbook, e-cleaning software, and a number of checklist execution software. E-logbook is being used to help operators and technicians add details to what happened during certain events. They would input information by voice or by text on the specific events and relevant information to the system. We also have a use case where Tulip is being used to manage water sampling collection for a factory in which the water needs to be sent to the labs for periodic checks. E-logbook is being used to create the tasks or checklist for operators to sample the water and record the details to be sent to the labs..”

Verified user[Read full review](#) 

Solutions Lifecycle Manager at a tech vendor with 10,001+ employees

“In my implementation projects using Tulip, we created tables for all the recordings, designed the steps, made the wireframes first, and then created the triggers and logics behind, saving everything in tables. I worked mainly on logbooks for a client who was transitioning from paper-based processes. We created applications for the client to save information in the apps, including all details and signatures for keeping equipment clean and ready.

“The client's reaction to moving from paper to the digital logbook in Tulip was initially cautious as they needed to become accustomed to the new system, but they primarily loved it, finding it much easier to use a tablet than managing lots of paper.

“Additionally, we created and worked on another project where we developed an OEE, an Overall Equipment Efficiency indicator, and I also trained the operators to use it, providing hypercare support, though it was not a GMP product..”

Verified user

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MES Consultant at a outsourcing company with 51-200 employees

“My main use case for Tulip involves working in the pharmaceutical domain on projects, where I have worked on multiple projects, including the main project which was the EBR, electronic batch record, where I have created multiple applications from scratch.

“For the EBR project, I have built several applications, including primary packaging, secondary packaging, calibration, cleaning, and one or two more applications, though I forgot the names.

“Mainly I have used applications for the pharma domain only, but I have also updated several applications which are already built in Tulip with the help of new features, such as changeover application, defect management application, and CIL and CLM, center management system application. These applications I have also updated and deployed to multiple sites..”

Thakur Singh

Analyst at Tata Consultancy

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“Tulip's main use case for our organization is making paperless applications. Previously, our site used a paper-based process to manufacture vaccines on the shop floors, but now we are automating that paper-based process to electronic MBRs. People in the shop floor now use tablets and Tulip applications to follow the manufacturing process instead of using paper.

“We have downstream and upstream applications. Previously, the process was manual and took more time to manufacture. There was significant scope for human errors because people recorded data such as temperature or calculations manually. Now, there is no scope for mistakes because everything is done using logic and triggers in every step on the back end. Everything is done automatically, so the scope of human errors is very minimal. The batches of vaccines being manufactured now are produced very fast. Previously, it took considerable time, but now we can manufacture batches of vaccines in a very short timeframe.

“The process is automated and audit history is available. Everything is recorded in the back end automatically. Whenever a quality check is done, people can see the complete history, including what has been done for the process from batch creation, whatever steps have been covered, whatever steps have been performed, what calculations were done, and who signed it. Tulip offers the capability of electronic signatures. Everything is transparent and the scope of error is minimal. Manual efforts are reduced. Additionally, the process is environment-friendly because we used so much paper previously in the shop floors, and now there is no use of paper. This is helping the environment and making the process eco-friendly and cost-effective.

“Previously, the process was fully manual and paper-based. We did not use any technology previously in the shop floor. Now we are using Tulip to convert the paper-based process to paperless..”

Somaroti Ganguly

Developer at Johnson & Johnson

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“I am working at Fresenius Digital Technologies as a senior consultant in Global Quality and Compliance, specifically on CSV implementation for global systems and global infrastructure.

“I worked for nearly one year at my previous company, Bayer, where I was supported for the global implementation of Tulip system.

“I was primarily involved as a validation representative for Tulip MES system, specifically for the China Qudong site.

“I supported a pilot project at Qudong, and during that time, I helped identify requirements, conduct risk assessments, write validation plans, create validation reports, and review and approve test cases and validation reports. My primary goal was to deliver a pilot project. Based on the pilot project, we had broader ambitions to establish global implementation. Unfortunately, the project did not succeed as the technical team from TCS was unable to complete all development tasks and configuration tasks. The overall application did not meet Bayer's expectations and business requirements, so the project was scrapped. Later, they connected with another vendor who implemented the solution smoothly.

“I received training on Tulip and obtained a Tulip certification. I also supported functional specification reviews, configuration deployment, configuration setup, and field templates.

“I see 100% potential for Tulip helping my organization achieve its long-term goals, even though the project did not go live..”

Verified user

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Senior Consultant at a healthcare company with 10,001+ employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“It was very easy for my team to learn and adopt Tulip, because Tulip has a university with very useful tools, videos, and articles just to have a complete way. If we have a question, we go there and that is it..”

Joel Hernandez

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Main Developer at a transportation company with 11-50 employees

“I would say that if you are intuitive and technically inclined, you will learn Tulip very quickly. The implementation was complex at the beginning because nobody knew how to use Tulip, but after a few months, maintaining and expanding the platform became much more straightforward..”

EdgarMendoza

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Staff AI Architect at Outset Medical

Customer Service and Support

“I am not sure about the customer support as I did not get an opportunity to talk to customer support directly. However, when I did certification, there were many people reaching out to me, which was really good..”

Verified user

Btsa Data Engineer at a tech vendor with 10,001+ employees

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“Customer support receives a rating of two in my experience because they are very difficult to contact. Whenever we send an email, they take two to three days to respond. Scheduling a call takes one to two weeks, and they request pricing and money to set up a call..”

Verified user

Senior Consultant at a healthcare company with 10,001+ employees

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“Customer support is good, but I cannot say it is great. Whenever we faced any issues with Tulip that we did not know the solution to, we always reached out to the Tulip support team and emailed them. However, I cannot say that the solutions we received were always quite useful or we did not have to do multiple follow-ups. It is good, but I cannot say it is great..”

Somaroti Ganguly

Developer at Johnson & Johnson

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“I have experience connecting with their customer support. When it comes to day-to-day activities, they are really supportive and they jump into our problems to solve issues from their perspective as well. I also have experience with their support while upgrading the instance for Tulip. When it comes to long-term support upgrades for Tulip, they are very supportive. I would rate their customer support 9.5 out of 10..”

Prathamesh Kakde

Associate Software Engineer at a manufacturing company with 10,001+ employees

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“The customer support is very good and quick. Usually, when I inquire about functionality or errors within the application, I receive responses within twenty-four hours, and they are effective in handling tickets and explaining issues.

“For the customer support experience, I would rate it nine out of ten regarding issue resolution, but I would rate timely responses an eight out of ten..”

Thakur Singh

Analyst at Tata Consultancy

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“I would rate customer support as 7 out of 10. Improvement can be made in responding to our questions and responding to some of our technical needs, documentation, and other things. Other than that, I think it has been good.

“Tulip can improve with better or closer support in developing the applications, especially when we as a pharmaceutical company would have our specific requirements and needs that are mandatory for our industry. If Tulip can really cater to most of those requirements, that would be good..”

Verified user

Solutions Lifecycle Manager at a tech vendor with 10,001+ employees

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Other Advice

“In terms of integration and analytics, I do not see any other special features that Tulip provides that other modern market solutions do not provide, such as [Ignition](#), Siemens Opcenter, and many other applications. I have not explored Tulip's AI offerings. I did not work on the pricing, setup cost, and licensing as these are managed by the sales team. My review rating for Tulip is 7.6 out of 10..”

L Chethankumar

Technical Lead at HCLSoftware

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“Regarding Tulip's AI capabilities, I believe its accuracy and reliability of output is good. Whatever data we provide from the data perspective is displayed, and whatever UI is created is there as intended.

“My advice to others looking into using Tulip is that it is really good, user-friendly, and can be developed very fast. If you want to create a prototype or any initial version of an application to show the client, Tulip is really good. However, if you want a much larger version with better scalability and more UI features, you can consider other products. For the starting phase, Tulip is a good choice. I would rate this product a 7 out of 10..”

Verified user

Btsa Data Engineer at a tech vendor with 10,001+ employees

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“My advice for others considering using Tulip is to go for it, especially if you lack

coding experience; it offers an easy, time-saving application development process, making maintenance and updates straightforward in the future for additional users or application changes.

“I would emphasize that Tulip is a fantastic application with many new features and applications available. Tulip's library functions are especially useful as users can download applications from the Tulip library, modify features, and begin using them without needing to build from scratch. I would rate my overall experience with Tulip an eight out of ten..”

Thakur Singh

Analyst at Tata Consultancy

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“I would rate Tulip 8 out of 10 in my overall assessment.

“The online documentation has been very helpful. It's easy to find answers to technical questions online.

“I would say try to educate the developers' community with the benefit of using Tulip so that they can develop the right application using Tulip. Also, try to educate the end users of the application so that they understand how this would improve their daily work.

“I believe this is not a big issue. We have been integrating Tulip with a few other systems, and it has not been a big issue. I would say it performs a little bit better than most of the other tools..”

Verified user

Solutions Lifecycle Manager at a tech vendor with 10,001+ employees

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“Tulip is doing great. It is helping us to create applications so quickly. In one sprint, in two weeks, we are completing two or three applications and it is easy to use. That is why it is effective.

“I have not used AI capabilities of Tulip as of now. I have only seen in the latest update of LTS 14 that we have a chatbot present where we can use AI. Apart from that, I have not used any AI capabilities of Tulip yet.

“Fewer employees are needed because Tulip is a very easy tool and we can create applications in a very short span of time. Many applications can be created and it is a very fast process. Many batches of vaccines are now created very fast. Money is saved, time is saved, and everything is optimized.

“I would rate this review as an 8 out of 10..”

Somaroti Ganguly

Developer at Johnson & Johnson

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“The project was scrapped, so I did not get a chance to use Tulip, and I left the organization and moved to another company at that time.

“The main factors that led my team to choose Tulip over other solutions were that it provides a single platform with all MES-related support.

“Although this project was scrapped, we had ambitions to integrate applications such as Empower and LIMS, and we were uncertain whether this would be practically possible, but that was our initial idea.

“Based on industry trends, I expect very positive growth for Tulip. Even though there is upcoming market competition, I have a positive outlook on Tulip. They only need to improve their service quality.

“We used ValGenesis for handling change management and training when implementing Tulip.

“I found Tulip's documentation and user community to be very impressive and informative.

“I would rate this review as a 9 overall..”

Verified user

Senior Consultant at a healthcare company with 10,001+ employees

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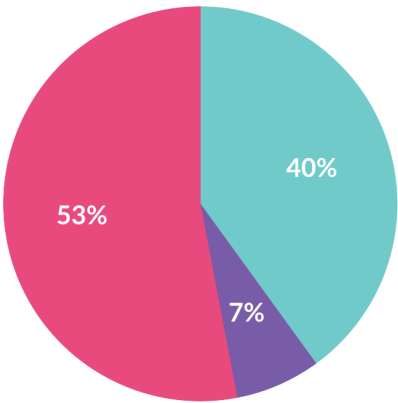
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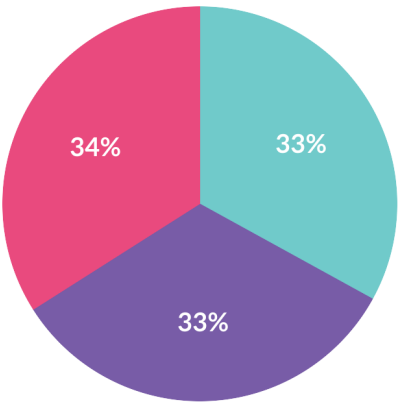


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