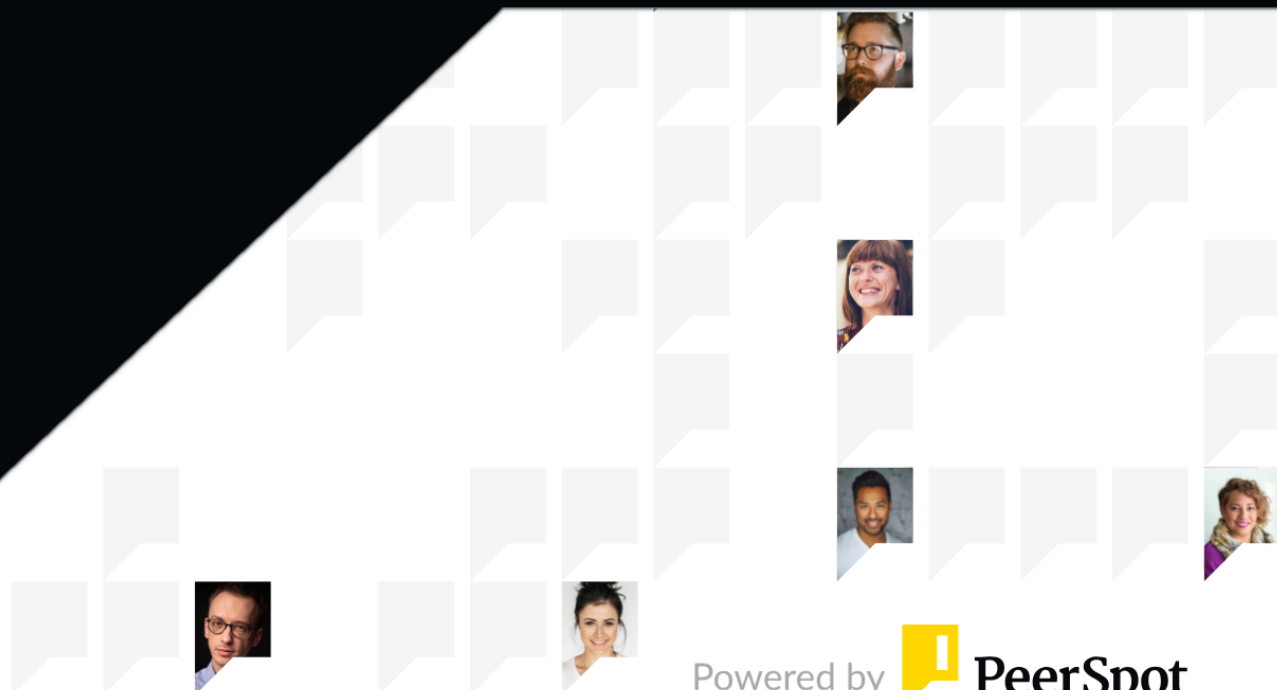




CTERA Intelligent Data Platform

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

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Product Recap



CTERA Intelligent Data Platform

CTERA Intelligent Data Platform Recap

CTERA Enterprise File Services Platform provides scalable, robust data protection solutions with secure file access, global synchronization, and centralized control. Its cloud integration offers streamlined file sharing and infrastructure management, enhancing productivity and minimizing downtime.

CTERA Enterprise File Services Platform is designed for efficient resource allocation and offers a reliable, user-friendly interface. It features advanced data protection with ransomware protection, versioning, and seamless disaster recovery capabilities. The platform facilitates file restoration, backup, and secure sharing with excellent integration into legacy systems. While offering a scalable storage solution, users find areas for improvement in UI simplicity and documentation clarity. Users also request improved monitoring tools and enhanced performance stability.

What are the key features of CTERA Enterprise File Services Platform?

- **Convenience and Scalability:** Users experience secure file access with centralized control and global synchronization.
- **Cloud Integration:** Enables easy file sharing and cost-effective infrastructure management.
- **Data Protection:** Includes ransomware protection, versioning, and disaster recovery.
- **Performance and Reliability:** Minimizes downtime with a user-friendly interface.

What benefits should users expect from using CTERA?

- **Enhanced Security:** Robust data protection and seamless integration with legacy systems.
- **Increased Productivity:** Minimizes downtime and streamlines resource allocation.
- **Cost Efficiency:** Scalable storage and efficient file replication reduce operational costs.
- **Comprehensive Support:** Supports backup, archiving, and synchronization across multiple locations.

CTERA Enterprise File Services Platform is widely implemented in industries requiring reliable server management and cloud access. Companies leverage its scalability for NAS solutions, SMB services, and efficient storage management. It supports data protection activities like backup and archiving, crucial for businesses with complex IT infrastructures, enhancing their operational efficiencies and reducing expenditure.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “CTERA Enterprise File Services Platform helps us when they break something or lose things, and it makes people think I have my superhero cape on because they're thinking it's all lost, they're doomed, and we're able to quickly and effectively go back and say, 'Here you go,' and it's not hours, it's minutes.”



Tim M.

Senior Manager at a manufacturing company with 10,001+ employees

- ✓ “The user interface of CTERA Enterprise File Services Platform is fantastic, providing a centralized console where we can manage all our Edge Filers and configure them through a very user-friendly interface.”



NaveenKumar89

Senior Associate at Iron Mountain Incorporated

- ✓ “CTERA Enterprise File Services Platform has helped reduce our total cost of ownership by streamlining our operations; we've eliminated several backup tools, greatly reducing software licensing needs and cutting down our overall footprint, although I don't have precise monetary figures.”



Kevin Kendrew

Windows Engineer at a manufacturing company with 10,001+ employees



“I have seen a clear return on investment, and I would estimate that CTERA Enterprise File Services Platform saved about 50 to 60 percent of the costs tied to our old file storage and backup setup.”



Tejaswini Aleti

Member Technical at ADP



“After we finished the implementation, after about six months or so of using it, it's good because all the administration tasks are done via a graphical user interface.”



Steven Varela

Datacenter & System Administrator at Lili Valley Foundation



“Apart from time-saving, CTERA Enterprise File Services Platform provides secure file access and centralized control, which are measurable benefits for me.”



Shubh Singh Rawat

Graduate Engineering Trainee at HCLSoftware



“CTERA Intelligent Data Platform has freed up IT resources for other projects and tasks, saving around 30 to 40 hours per month due to centralized administration and simpler file recovery, reducing the time spent on backup and file server tools, handling tickets, and file restoration.”



Validated user

Associate Software Engineer at a outsourcing company with 201-500 employees

What users had to say about valuable features:

The best features of CTERA Intelligent Data Platform include ransomware protection, deduplication, and the ability to store data in object storage.

I find deduplication to be the most valuable feature in my day-to-day work because it prevents data duplication, which is crucial since traditional storage often fills up, requiring IT to replace it. With deduplication, only delta copies are stored, making it very efficient. .”

Fadli Idedowa

Senior Solution Engineer at a consultancy with 1-10 employees

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In my experience, the best features CTERA Intelligent Data Platform offers are a Global File System, centralized management, data protection, and ransomware defense, along with flexible storage, file syncing, and secure sharing.

Out of those features, I find the Global File System most valuable in my day-to-day work because it provides one unified view of enterprise files across cloud and on-premises storage, and also Edge Filer. .”

ShahnawazAli

Senior Backup Handler Backup And Recovery Administrator at a tech vendor with 10,001+ employees

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“CTERA Intelligent Data Platform offers cost efficiency, and monitoring and administration are very easy. In terms of cost efficiency, it saves money and resources. Regarding CTERA Intelligent Data Platform's AI capabilities, I find the governance and security to be good. CTERA Intelligent Data Platform has positively impacted my organization as I have used it for around two to three years..”

Sandeepkumar Yadav

Multi Cloud Administrator at Fujitsu

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“The best features CTERA Enterprise File Services Platform offers in my experience include the possibility to work with cache using only the metadata. That way we are saving space.

“Users are able to work with multiple environments at the same time, including SMB and NFS, which has improved our data management significantly.

“CTERA Enterprise File Services Platform is improving the way we manage data in the company. The main idea of this is to save money..”

Validated user

[Read full review](#) 

Storage administrator at a manufacturing company with 10,001+ employees

“The best features CTERA Enterprise File Services Platform offers are file syncing as a continuous flow, disaster recovery, and the backup features.

“The syncing and disaster recovery features ensure that basically any changes are synced to the backend infrastructure as soon as possible, so in case any disaster happens, we won't lose any data in between the backup points, only some minor data. The restore process is not the backup process, but it is very easy and manageable by the employees themselves, which is also a benefit. CTERA Enterprise File Services Platform has positively impacted my organization by resulting in fewer tickets and more self-service capabilities, so it's a big load off the amount of daily work.

“I think the reduction in tickets or self-service is around 50%..”

Mate Szucs

[Read full review](#) 

IT Specialist at a tech vendor with 10,001+ employees

“One of the best features that I find in CTERA Intelligent Data Platform is the support for SMB and NFS. CTERA Intelligent Data Platform deployments provide services where enterprise files can access using protocols such as SMB and NFS. Depending on the product component and the configuration, this can help organizations migrate their existing workflows.

“Primarily, what one organization needs is to migrate their existing file workflows without requiring every application to adopt a completely new access pattern. This requirement should be validated at the POC level. The platform also provides the synchronization work where the platform coordinates file access and synchronization across distributed locations with caching and policies depending on deployment. I would also test concurrent edits, conflict handling, offline behavior, and large file transfers because the synchronization expectations vary by workload.

“Regarding governance and security of CTERA Intelligent Data Platform, the platform has centralized administration, which makes it easier to apply access policies consistently. The security aspect also depends on identity configuration, least privileged permissions, encryption, audit and monitoring practices, storage controls, and the organization's operational procedures.

“With respect to the file services provided by CTERA Intelligent Data Platform, I find them very appreciable. The platform coordinates well regarding file access and synchronization across multiple distributed locations with caching and policies primarily depending on the deployment. Testing concurrent edits, manual editing, conflict handling, offline behavior, and large file transfers has provided the best outcomes, especially for remote offices, where employees access shared files through local Edge infrastructure with frequently used data. The caching reduces latency and allows users to retrieve data more quickly while minimizing repeated retrievals from a distant central location.

“The data protection offered by CTERA Intelligent Data Platform is good. One can easily rely on it.

“CTERA Intelligent Data Platform provides a global file system where teams across different offices and locations can share and access files through a unified

namespace. File changes synchronize between Edge Filers, and the central portal helps teams collaborate without maintaining separate file servers at every location. The intelligent caching and WAN optimization improve access to frequently used files and reduce redundancy, while CTERA Intelligent Data Platform also supports version history and file conflict handling, protecting changes when multiple users work on shared files. This is a key benefit of having CTERA Intelligent Data Platform..”

Validated user

Associate Software Engineer at a outsourcing company with 201-500 employees

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Other Solutions Considered

Before choosing CTERA Intelligent Data Platform, I did not evaluate other options because when I started working here, I got a chance to work on CTERA Intelligent Data Platform only.

ShahnawazAli

Senior Backup Handler Backup And Recovery Administrator at a tech vendor with 10,001+ employees

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“Prior to CTERA Enterprise File Services Platform, we primarily relied on Windows file shares, so I'm not sure I would classify that as a traditional solution..”

Kevin Kendrew

Windows Engineer at a manufacturing company with 10,001+ employees

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Previously, I have worked on different other tools such as Veritas NetBackup and Networker, and Rubrik, which are the solutions I have worked with previously.

ShahnawazAli

Senior Backup Handler Backup And Recovery Administrator at a tech vendor with 10,001+ employees

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“I previously used a different solution. We used Windows file server and switched because CTERA Enterprise File Services Platform's solution was a lot cheaper than Windows and it provided the same feature set..”

Bertie Enochs

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Network Manager at a manufacturing company with 10,001+ employees

“For those considering using CTERA Enterprise File Services Platform, I advise comparing it with NetApp, Nasuni, and Panzura, as CTERA stands out in terms of providing services and support. There are many use cases across various sectors where CTERA can be utilized, including banking, healthcare, and all remote sites. CTERA combines cloud-scale storage, edge performance, and intelligent data management with a unified platform..”

Anshul Bhatnagar

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S IT Era Administration And Implementation at a manufacturing company with 10,001+ employees

“A few alternatives were likely evaluated before choosing CTERA Enterprise File Services Platform, especially other hybrid cloud file and data protection platforms such as Nasuni, VMware Cloud on AWS, AWS Storage Gateway, and Azure Files. CTERA Enterprise File Services Platform fit our needs better because it balanced secure file services and hybrid deployment flexibility with centralized control more effectively..”

TejaswiniAleti

Member Technical at ADP

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ROI

Real user quotes about their ROI:

“I don't know if we have seen a return on investment with CTERA Enterprise File Services Platform. I would say that the people in the different locations are thinking less about on-premises devices. Everything is going to the cloud..”

Validated user

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Storage administrator at a manufacturing company with 10,001+ employees

“Regarding ROI, instead of three to four employees managing administration and handling support tickets, we can rely on CTERA Intelligent Data Platform, which acts as a centralized application for sorting everything. It saves plenty of time, around 30 to 40 hours per month, equating to \$3,600 in annual labor value..”

Validated user

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Associate Software Engineer at a outsourcing company with 201-500 employees

“Regarding the return on investment, about money, I cannot provide details; about time, we reduced the support, the disaster recovery, and other related life cycle tasks, but I do not have the hours or percentage to exactly mention, and about employees, I don't have an answer for this question..”

Mate Szucs

IT Specialist at a tech vendor with 10,001+ employees

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“CTERA Enterprise File Services Platform has helped reduce our total cost of ownership by streamlining our operations; we've eliminated several backup tools, greatly reducing software licensing needs and cutting down our overall footprint, although I don't have precise monetary figures..”

Kevin Kendrew

Windows Engineer at a manufacturing company with 10,001+ employees

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“I can definitely say that there is considerable time savings with CTERA Enterprise File Services Platform compared to traditional approaches for file access and saving. Additionally, the staff required for file access issues is significantly reduced; we manage with a small team of just ten people, which eases the financial burden on the organization..”

Komaram Jahna

Senior Specialist at a tech vendor with 10,001+ employees

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“I have seen a clear return on investment. I would estimate that CTERA Enterprise File Services Platform saved about 50 to 60 percent of the costs tied to our old file storage and backup setup. It reduced the amount of time IT spent maintaining multiple systems, which let the team focus on higher-value projects. Additionally, users were able to recover files more easily on their own, which led to fewer help desk tickets and faster resolution times..”

TejaswiniAleti

Member Technical at ADP

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Use Case

“My main use case for CTERA Intelligent Data Platform is centralized storing data for all global companies. For centralized data storage, I use it for file sharing between teams, as well as file and application sharing. The solution serves my needs well..”

Sandeepkumar Yadav

Multi Cloud Administrator at Fujitsu

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“My main use case for CTERA Enterprise File Services Platform is file sharing at remote offices. A specific example of how I use CTERA Enterprise File Services Platform for file sharing at remote offices is replacing standard file servers at remote locations where they need to store and access those files locally. We have shares across multiple locations..”

Mate Szucs

IT Specialist at a tech vendor with 10,001+ employees

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My main use case for CTERA Intelligent Data Platform is for centralized management and data protection into one platform and to give distributed site access.

When I use CTERA Intelligent Data Platform for centralized management and data protection, a typical day looks very convenient, and I use a centralized web-based management plane which is used for provisioning the policies and monitoring, auditing, and file access and self-service restores, making it very easy to recover a file or folder if a user accidentally deletes it.

“The main use case is to provide centralized enterprise file storage while giving users at different locations, different office locations, local-style access to the same corporate data. .”

ShahnawazAli

Senior Backup Handler Backup And Recovery Administrator at a tech vendor with 10,001+ employees

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“One common use case for CTERA Intelligent Data Platform is replacing separate file servers across offices with a centrally managed global file system. For example, when employees are at different sites, they can access shared files while the Edge Filers can cache frequently used content locally. The platform can also support file versioning, backup, and recovery, depending on the configuration.

“CTERA Intelligent Data Platform is designed to provide secure file access and centralized management of distributed sites, either in cloud or on-premises storage. This can combine Edge Filers and a central management portal, and a common use case is replacing the separate file servers across multiple offices while centrally managing the global file system. Employees at different sites can access shared files seamlessly..”

Validated user

Associate Software Engineer at a outsourcing company with 201-500 employees

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“We use CTERA Enterprise File Services Platform to implement a cloud storage in the company and share data using NFS and SMB.

“We use CTERA Enterprise File Services Platform for the simulation jobs. There are people working in different sites. We use CTERA Enterprise File Services Platform to share the metadata of their simulations to different sites around the world using the Wasabi Cloud.

“All the file services for the company are going to be migrated to CTERA Enterprise File Services Platform infrastructure..”

Validated user

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Storage administrator at a manufacturing company with 10,001+ employees

My main use case for CTERA Intelligent Data Platform is to modernize the traditional NAS, and I need ransomware and antivirus protection built into the platform, along with a caching mediator for users, as I want to ensure our data is safe and free from ransom.

For example, before using CTERA Intelligent Data Platform, my users put all files and folders into the NAS, but it got infected by ransomware, leading us to reinstall the NAS, and we could not restore the data. After migrating to CTERA Intelligent Data Platform, it not only provides ransomware protection but also antivirus, blocking infected files and users.

“I believe CTERA Intelligent Data Platform is not only the best enterprise file server but also eliminates the need to think about backups or snapshots of the NAS, as everything can be managed within CTERA Intelligent Data Platform after migration. .”

Fadli Idedowa

Senior Solution Engineer at a consultancy with 1-10 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“My experience with pricing, setup cost, and licensing is that it's just fine; we found what we wanted, and we could show the cost reduction compared to classic file server solutions combined with backup..”

Mate Szucs

[Read full review](#) 

IT Specialist at a tech vendor with 10,001+ employees

“Deploying CTERA Enterprise File Services Platform within our organization's firewall was super easy, thanks to our networking team who implemented it with minimal fuss, following the clear documentation provided by CTERA Enterprise File Services Platform..”

Kevin Kendrew

[Read full review](#) 

Windows Engineer at a manufacturing company with 10,001+ employees

“My advice for others looking into using CTERA Enterprise File Services Platform is that it is easy to implement. Migration was straightforward, although share setup was a little tough and took some time, but we got that worked out..”

Validated user

[Read full review](#) 

IT Systems Administrator at a manufacturing company with 10,001+ employees

“I gave it an 8 out of 10 because it delivers real value in the areas that matter most. It also seems to fit well for distributed teams that need reliable access without a lot of manual file handling. The main reasons it was not a 10 were the areas where it could be easier to work with. Setup and onboarding could be simpler, and reporting and troubleshooting could be more intuitive. The admin workflows could be a bit smoother for edge cases. Overall, it feels like a strong and dependable platform that solves an important problem well but still has some room to improve the day-to-day user and admin experience..”

TejaswiniAleti

[Read full review](#) 

Member Technical at ADP

“I assess my employees' learning curve for CTERA Enterprise File Services Platform as almost zero. We were online within twenty-four hours.

“My experience with pricing, setup cost, and licensing is that the pricing was very favorable. It was cheaper than our previous platform.

“The setup costs were lower due to less hardware and faster deployment. We engaged CTERA Enterprise File Services Platform services for setting up, and their services have been great as they were able to deliver what they had promised in two days, migrating us from the old server to the new..”

Bertie Enochs

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Network Manager at a manufacturing company with 10,001+ employees

“For the initial setup of CTERA Enterprise File Services Platform, senior people in my team took care of that part.

“The deployment process of CTERA Enterprise File Services Platform usually happens in a few steps such as planning and requirements, determining how much storage is needed, the number of users and offices, and deciding which cloud platforms will be used, such as AWS, Azure, and Google. After that, we install CTERA Enterprise File Services Platform portal management system, deploy it on a virtual machine or cloud server, configure network settings, and set up admin accounts and users. Then, we configure the storage backend including AWS S3 or Azure Blob, followed by deploying Edge Filers. After that, we create users, set up their permissions to access files, and enable backup and sync through CTERA Enterprise File Services Platform portal, including file backup and endpoint protection. Finally, we work with CTERA Enterprise File Services Platform portal to detect any problems..”

Shubh Singh Rawat

Graduate Engineering Trainee at HCLSoftware

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Customer Service and Support

“The customer support has huge issues, as critical problems many times take days, sometimes even weeks, so I'm not 100% satisfied with the support itself..”

Mate Szucs

IT Specialist at a tech vendor with 10,001+ employees

[Read full review](#) 

“The customer support for CTERA Enterprise File Services Platform is really good, and the engineers are highly qualified. They help me every time I face any issue..”

Jappanjeet Singh

Storage Engineer at Stryker

[Read full review](#) 

“Customer support looks good and is strong overall. I would rate it an 8 out of 10. It has been very good overall. Whenever we needed help, the support team was knowledgeable and able to resolve all the issues without any problem..”

TejaswiniAleti

Member Technical at ADP

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“I would rate customer support for CTERA Enterprise File Services Platform as neutral because we have not always had good support. There have been times when they lagged considerably, making the overall experience neutral; while we had swift resolutions at times, there were long waits on other occasions..”

Komaram Jahna

Senior Specialist at a tech vendor with 10,001+ employees

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“Customer support for CTERA Intelligent Data Platform is really good. Whenever a customer faces an issue, they quickly try to resolve it and offer assistance to ensure their clients experience minimal problems.

“I would rate the customer support an eight on a scale of one to ten..”

Validated user

Associate Software Engineer at a outsourcing company with 201-500 employees

[Read full review](#) 

“The customer support for CTERA Enterprise File Services Platform is rated 9 over 10.

“On a scale of 1 to 10, I would rate the customer support for CTERA Enterprise File Services Platform as 9 over 10..”

Validated user

Storage administrator at a manufacturing company with 10,001+ employees

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Other Advice

“CTERA Intelligent Data Platform is very easy to understand, and monitoring, administration, and configuration are all straightforward. If you understand the platform, everything becomes very easy, but if you do not understand it, it can be difficult. I rate CTERA Intelligent Data Platform a solid ten out of ten..”

Sandeepkumar Yadav

Multi Cloud Administrator at Fujitsu

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“My advice to others looking into using CTERA Enterprise File Services Platform is that if they are using local filers, please note that it requires some compute resources more than initially expected. I think all my thoughts about CTERA Enterprise File Services Platform are covered. My review rating for CTERA Enterprise File Services Platform is 6..”

Mate Szucs

IT Specialist at a tech vendor with 10,001+ employees

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“My advice to others looking into using CTERA Enterprise File Services Platform is that a TAM is needed when you are working on new features or when you have critical topics before they release the infrastructure on your environment.

“For me, CTERA Enterprise File Services Platform is 9 over 10, so we are happy with them. I would rate this review an 8..”

Validated user

[Read full review](#) 

Storage administrator at a manufacturing company with 10,001+ employees

Regarding CTERA Intelligent Data Platform's AI capabilities, I think of its accuracy and reliability of output as positive.

I would recommend CTERA Intelligent Data Platform for organizations looking for centralized file management, secure data access, and better management of distributed data, and make sure the environment is properly monitored and configured to get the best performance. I rate CTERA Intelligent Data Platform an overall nine out of ten. .”

ShahnawazAli

[Read full review](#) 

Senior Backup Handler Backup And Recovery Administrator at a tech vendor with 10,001+ employees

“We deploy CTERA Intelligent Data Platform on the cloud.

“We use [Microsoft Azure](#) as our cloud provider for deploying CTERA Intelligent Data Platform.

“One piece of advice I would give to others looking into CTERA Intelligent Data Platform is that if they want to save time in administration, handle support

tickets, file recovery, and securely transmit or store files for multiple users to access and edit simultaneously, they should consider this product for optimized management.

“I would rate CTERA Intelligent Data Platform a seven on a scale of one to ten..”

Validated user

Associate Software Engineer at a outsourcing company with 201-500 employees

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I rate CTERA Intelligent Data Platform a nine out of ten.

I give it a nine because it lacks a perfect ten due to the need for improved migration tools. If those tools were powerful enough, it would easily achieve a score of ten.

“In terms of governance and security, I find CTERA Intelligent Data Platform very secure as the data remains private and is not connected to the public.

“Regarding the accuracy and reliability of output from CTERA Intelligent Data Platform, I find it to be very accurate and reliable as it connects directly to the CTERA Intelligent Data Platform file server.

“I would advise others considering CTERA Intelligent Data Platform that I am very happy using it. .”

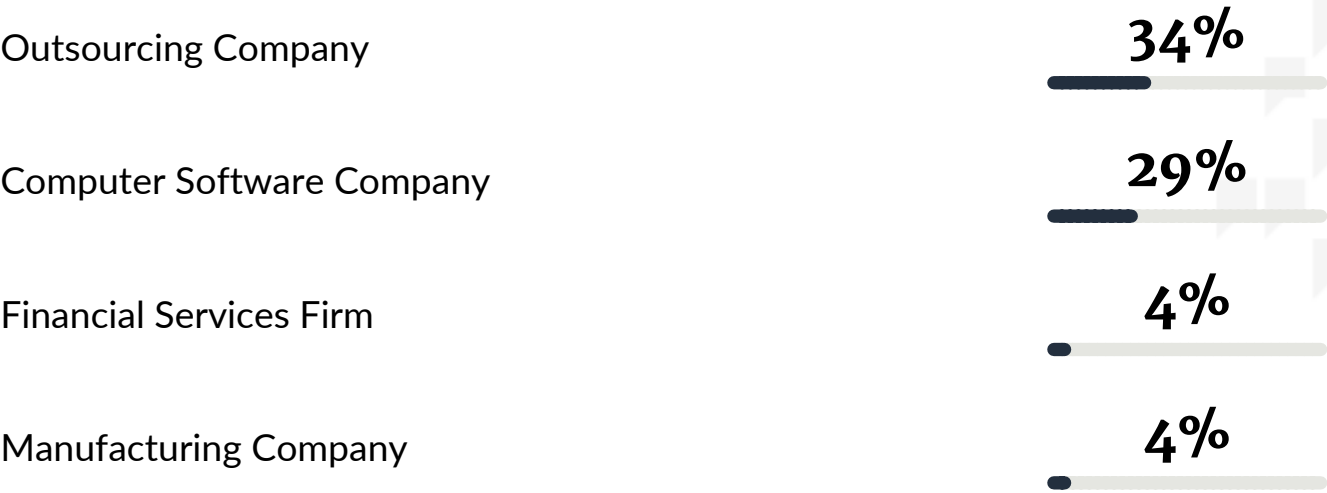
Fadli Idedowa

Senior Solution Engineer at a consultancy with 1-10 employees

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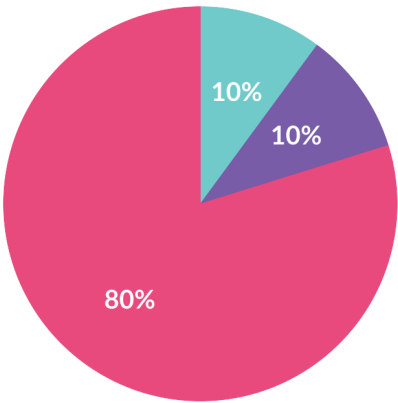
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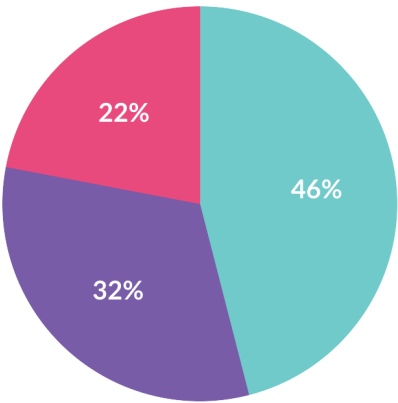


Company Size

by reviewers



by visitors reading reviews



 Large Enterprise  Midsize Enterprise  Small Business

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