



Symantec Protection Engine

Reviews, tips, and advice from real users



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Product Recap



Symantec Protection Engine

Symantec Protection Engine Recap

Symantec Protection Engine is designed to deliver comprehensive threat detection and management for businesses. With robust scanning capabilities and real-time protection, it ensures essential security against emerging threats, optimizing IT infrastructure security.

Symantec Protection Engine offers a reliable, high-performance threat detection solution that fits well in diverse IT environments. Known for its effective malware scanning and integration flexibility, it supports organizations in safeguarding their data against evolving cyber threats. Regular updates enhance its capability to detect latest malware, providing a vital security layer. It can efficiently integrate with a range of applications, allowing businesses to customize its use according to specific security needs. Its ability to handle massive file volumes ensures minimal disruption to operational processes while maintaining high-security standards.

What features define Symantec Protection Engine?

- **Real-Time Scanning:** Delivers immediate malware detection and response.
- **Flexible Integration:** Seamlessly integrates with diverse IT systems and applications.
- **High Performance:** Capable of handling large data volumes without affecting system speed.
- **Scalable Security:** Adapts to evolving threat landscapes and growing business needs.

What benefits do users often notice?

- **Improved IT Security:** Enhances protection against malware and other threats.
- **Streamlined Operations:** Maintains performance and minimizes protection-related downtime.
- **Cost Efficiency:** Reduces potential cost impacts from data breaches and threat management.
- **Flexibility:** Offers adaptable security measures suitable for dynamic IT environments.

Symantec Protection Engine is particularly effective in industries requiring stringent data protection, such as finance and healthcare, where secure, real-time scanning and integration with existing systems are crucial. Its reliability in threat detection makes it a trusted choice, particularly for businesses facing high volatility in threat exposure and regulatory compliance. With a focus on maintaining operational continuity, it helps industries with heavy data flows achieve seamless security management.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Symantec Protection Engine's been a game-changer for us at Kantar—blocks like 80–85% of file-based threats right at the gateway before they hit our 200 servers, cutting down endpoint incidents big time.”



Abhimanyu Das

Senior Cybersecurity Engineer at Kyndryl

- ✓ “What I appreciate in Symantec Protection Engine is the Virtual Policy Manager (VPM) and the Application Name feature, which are really effective.”



Eunsok Kim

Secure at ESCARE COLtd

- ✓ “The operational efficiency with the high-performance scanning of Symantec Protection Engine is very good.”



Intekhab Ahmad.

IT Lead at ESAB

- ✓ “Symantec Protection Engine is a cheaper and rock-solid product where basic anti-spam features and threat intelligence are needed.”



AliGeyik

Software Developer at aligeyik

- ✓ “Symantec Protection Engine provides me with the option of both cloud and on-premise solutions, which stands out for both me and my clients.”



Manish Arora

Senior Client Partner at KyndleIT Consulting

- ✓ “The biggest advantage of Symantec Protection Engine is that one tool protects all, and it is centrally managed.”



Hakan GUNAYDIN

General Manager at Pronet

- ✓ “Symantec Protection Engine has improved my security posture by helping me identify potentially malicious files before they reach users or critical systems, and the automated scanning process has also reduced manual efforts for my team, allowing us to focus on other security tasks and respond to threats more efficiently.”



Verified user

Specialty Cybersecurity at a tech vendor with 10,001+ employees

What users had to say about valuable features:

“I have been using this solution for three years.

The best features that I like the most include the threat intelligence network, which is effective in protecting against evolving threats..”

Nisha S Kadam

Technical Specialist at Softcell Technologies Pvt. Ltd.

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“Symantec Protection Engine is included for both on-premises and cloud deployments. I already have the EDR with the deployment of Symantec Protection Engine.

“The tailored policy management capabilities of Symantec Protection Engine are good. The operational efficiency with the high-performance scanning of Symantec Protection Engine is very good. It is not too costly and not too cheap.

“The seamless integration of Symantec Protection Engine is very good..”

Intekhab Ahmad.

IT Lead at ESAB

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“The biggest advantage of Symantec Protection Engine is that one tool protects all, and it is centrally managed. The support is also very good.

“Integration with Symantec Protection Engine is very easy with infrastructure.

“High-performance scanning is beneficial because it does not add burden on the processor or create other bottlenecks, so we have not faced any performance problems with the endpoint.

“The tailored policy management capability impacts my security approach..”

Hakan GUNAYDIN

General Manager at Pronet

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“As an integrator, I can say that Symantec Protection Engine is easy to integrate and serve. Licensing is cheaper than the alternatives, and it is a rock-solid product for edge mail security.

“Real-time content scanning is already being used, but not with any additional content server.

“For threat intelligence, I would say it has basic features. The attachment scanning feature, called disarming, is a nice feature, and we are able to describe an in-depth use of it. Other than disarming, I would not have any additional extra features that I could highlight to customers..”

AliGeyik

Software Developer at aligeyik

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“The best features Symantec Protection Engine offers are the malware detection engine and automated file scanning, as they help identify suspicious files quickly and reduce the time spent on manual checks.

“What I value most about the malware detection engine in Symantec Protection Engine is its detection accuracy, which helps identify suspicious files reliably without generating too many false positives; the automated file scanning is especially useful for files uploaded to shared locations, as it reduces manual checks and helps my team respond to potential threats more quickly.

“Symantec Protection Engine has improved my security posture by helping me identify potentially malicious files before they reach users or critical systems, and the automated scanning process has also reduced manual efforts for my team, allowing us to focus on other security tasks and respond to threats more efficiently.

“I do not have specific metrics to share about Symantec Protection Engine, but I have seen a noticeable improvement in efficiency as automated scanning helps identify potentially malicious files earlier in the process, reducing the amount of time spent on manual reviews..”

Verified user

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Specialty Cybersecurity at a tech vendor with 10,001+ employees

“Symantec Protection Engine provides me with the option of both cloud and on-premise solutions, which stands out for both me and my clients. Within one stable environment, I can get multiple products in Symantec, such as Symantec Endpoint Manager, Data Loss Prevention, proxy, and other complete security products. Symantec Protection Engine provides me centralized management, antivirus, anti-malware, firewall, and host-based IPS, as well as device control where I can block USB drives or application control.

“The real-time content scanning feature in Symantec Protection Engine is indeed helpful for detection purposes. The benefit from that scanning is that it detects and blocks threats so that files cannot spread viruses or malware into my system. It also detects any suspicious activity, such as when an executable is installed that encrypts my files or during cross website transactions which could indicate a ransomware attack. This helps me to lower the risk of infection spread.

“Integration with infrastructure, especially regarding third-party integration, is generally good. Symantec Protection Engine integrates with third-party solutions, such as SIEM; I have integrated it recently with Elastic for forwarding logs. Active Directory and ITSM integrations are also possible, which are basic necessities for many solutions, including Symantec. Additionally, it provides integration with Symantec EDR solution for threat hunting or endpoint isolation..”

Manish Arora

Senior Client Partner at KyndleIT Consulting

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Other Solutions Considered

“I used another solution previously before transitioning to Symantec Protection Engine to improve operational efficiency and simplify malware scanning within my environment..”

Verified user

Specialty Cybersecurity at a tech vendor with 10,001+ employees

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“I am not familiar with other products because I have been using Symantec Protection Engine for years, and although I sometimes check if it is a leader or not, I have not reviewed other options for a long time..”

Hakan GUNAYDIN

General Manager at Pronet

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“I didn’t evaluate many other options before choosing Symantec Protection Engine, as it was already part of the project when I joined, so I couldn’t change it. However, I would recommend exploring other tools when the renewal opportunity arises..”

Abhimanyu Das

Senior Cybersecurity Engineer at Kyndryl

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“We have scenarios in which Symantec Protection Engine misses some threats, spam, and targeted attacks that Proofpoint can catch with AI security features. Symantec Protection Engine is not the only product missing this; I also count Forcepoint in that area. It is missing and not catching the threats we hope for..”

AliGeyik

Software Developer at aligeyik

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ROI

Real user quotes about their ROI:

“Symantec Protection Engine is a cheaper and rock-solid product where basic anti-spam features and threat intelligence are needed. However, if advanced threats are the focus of the customer and the sizing is bigger, and they do not prioritize pricing, we recommend other solutions instead of Symantec products. After Broadcom's acquisition, Symantec support is lagging behind, and everyone is complaining about this..”

AliGeyik

Software Developer at aligeyik

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“A small example of return on investment with Symantec Protection Engine is that clients do not need to consider any other product because when a new area appears, such as content filtering or content management, it is already integrated into the product. Thus, they do not need to acquire a new product, and the company can add features more rapidly, saving money for the customer..”

Hakan GUNAYDIN

General Manager at Pronet

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“The return on investment for deploying Symantec Protection Engine varies depending on whether a customer likes Broadcom. While there are better solutions like Carbon or CrowdStrike, it largely depends on customer budget and the level of support provided by Broadcom. If Broadcom enhances its products and supports customers effectively, it is a good buy..”

Manish Arora

Senior Client Partner at KyndleIT Consulting

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Use Case

“Clients usually use Symantec Protection Engine primarily for protecting their computers from malware or any kind of attacks, which includes viruses or trojans, as a comprehensive security solution provided by Symantec..”

Manish Arora

Senior Client Partner at KyndleIT Consulting

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“Customers prefer Symantec Protection Engine for the licensing fees over the alternatives. The product has basic protection which is a bit lower than expectations recently, but it is an adequate product for our needs. I started working as an integrator with Symantec Protection Engine approximately 10 years ago..”

AliGeyik

Software Developer at aligeyik

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“I use the real-time content scanning feature, and it has helped me with proactive threat detection.

Seamless integration has benefited my existing IT infrastructure.

I have utilized the tailored policy management capabilities, and this impacts my security approach positively.

The high-performance scanning has impacted my efficiency in significant ways..”

Nisha S Kadam

Technical Specialist at Softcell Technologies Pvt. Ltd.

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“I already worked five years with Symantec products. Not in partnership with Symantec, but in my previous companies, I worked almost five years with them, so I have experience with backups, EDR, XDR, and everything.

“Symantec Protection Engine is included for both on-premises and cloud deployments. I already have the EDR with the deployment of Symantec Protection Engine..”

Intekhab Ahmad.

IT Lead at ESAB

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“My clients are using Symantec Protection Engine for antivirus protection first, then malware and endpoint and USB protection, covering all of their needs.

“I am using the content scanning feature in real time.

“I am using the tailored policy management capability of Symantec Protection Engine, and I define groups with different policies for each, making it easy to manage. When a client needs to be added to the system, I select which group they will appear in, and the configuration is automatically added..”

Hakan GUNAYDIN

General Manager at Pronet

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“I mainly use Symantec Protection Engine for scanning files for malware, protecting emails, and web filtering URL protections.

“I use Symantec Protection Engine to scan files uploaded by users and shared across endpoints, and it has helped identify potentially malicious files before they could spread, which makes routine monitoring and investigation much easier for my security team.

“One thing that stands out about my main use case for Symantec Protection Engine is how my team uses it as part of daily endpoint monitoring, which helps us quickly validate suspicious files and reduces the time spent on manual analysis, improving overall response efficiency.

“For governance and security regarding Symantec Protection Engine, from my experience, my primary use case is malware scanning, so I have limited exposure to its AI-specific features; however, from a security perspective, it has been reliable and provides the controls and visibility needed for day-to-day operations..”

Verified user

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Specialty Cybersecurity at a tech vendor with 10,001+ employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The deployment of Symantec Protection Engine took a couple of hours. If you have experience with virtualization and how to install it, it is very easy. There is no issue with installation. The setup, installation, and deployment are very easy..”

Intekhab Ahmad.

IT Lead at ESAB

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“Symantec Protection Engine is deployed on-premises.

The deployment is not overly complex.

The deployment takes one or two months for policy configuration..”

Nisha S Kadam

Technical Specialist at Softcell Technologies Pvt. Ltd.

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“The deployment timeframe depends on the size of the implementation, but deployment may require around one hour. I can complete the deployment within one hour since I personally participate in the deployment process. The installation is straightforward, but when the company is large with substantial size and many policies, stabilization may take additional time. However, the deployment itself takes approximately one hour because it is very simple to deploy and install..”

Eunsok Kim

Secure at ESCARE COLtd

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Customer Service and Support

“Response times are really late, and sometimes we are not receiving the support level that we used to have 10 years ago. I would rate the new support from Symantec at a three..”

AliGeyik

Software Developer at aligeyik

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“I have interacted with the customer support team for Symantec Protection Engine, and it was excellent to work with them. They provided solutions that were very effective..”

Abhimanyu Das

Senior Cybersecurity Engineer at Kyndryl

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“For customer support of Symantec Protection Engine, I have had limited interaction, but the experience has been positive, with professional responses that helped address my questions efficiently; therefore, I cannot provide detailed feedback on the support experience..”

Verified user

Specialty Cybersecurity at a tech vendor with 10,001+ employees

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“I would rate the support of Symantec Protection Engine from Broadcom at eight. They are quick for technical support. When I create a ticket, it normally depends on the type of ticket and what we pay them. They have their own methodology, and they support me on time. For the in-house application, I opened the ticket multiple times. They gave me a workaround solution to fix it..”

Intekhab Ahmad.

IT Lead at ESAB

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“My experience with customer service from Broadcom is generally acceptable, though there is room for improvement. As a Broadcom partner implementing their products across the Middle East and Eastern Europe, I currently do not face major issues.

“Support from Broadcom could indeed be improved; the quality of support often depends on the region, with varying experiences based on location.

“If I were to rate support from zero to ten, I would give it an eight for its overall performance..”

Manish Arora

Senior Client Partner at KyndleIT Consulting

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Other Advice

“I would recommend [Symantec Protection Engine](#) to others looking to implement this product, and they should consider doing a proof of concept.

I give this product an overall rating of nine out of ten..”

Nisha S Kadam

Technical Specialist at Softcell Technologies Pvt. Ltd.

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“Policy management is clear overall. One thing is a bit unclear about policy management for Symantec Protection Engine: when you create a policy but do not assign it to a group, you might think it is enabled and in use, but it is not active in that way. It must be assigned to a group to be active. This is a cosmetic issue for our organization and for customers. AI security is what I would like to see as additional features added to Symantec Protection Engine specifically. I have assigned an overall review rating of six to this product..”

AliGeyik

Software Developer at aligeyik

[Read full review](#) 

“I prefer both on-premises and cloud deployments. I have no issue with either option. The operational efficiency with the high-performance scanning of Symantec Protection Engine is very good. It is not too costly and not too cheap. When I was working with it, I would give Symantec Protection Engine a rating of seven. I purchased this solution through some other vendor, not through [AWS Marketplace](#). They gave me a workaround solution to fix it. I would rate this solution an overall eight..”

Intekhab Ahmad.

IT Lead at ESAB

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“Based on my experience with Symantec Protection Engine, the detection capability is reliable for day-to-day operations, with generally accurate results that help my team identify suspicious files more efficiently while still following standard validation procedures.

“I would recommend evaluating Symantec Protection Engine against your specific security requirements and testing it in your environment, as it has been a reliable solution for malware scanning and file protection in my experience.

“My overall review rating for Symantec Protection Engine is 8 out of 10..”

Verified user

Specialty Cybersecurity at a tech vendor with 10,001+ employees

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“The best features of Symantec Protection Engine are that it is the product we have been using for years, so we are very familiar with it. Installation is easy, updates are also easy, and the product is user-friendly.

“The content scanning feature helps with my proactive threat detection because it is very easy; I do not need to specify which sites or IP addresses I need to protect. It checks the content by itself and asks whether I want to allow it or not, then creates a log that I can check. If I see a negative site listed in that log, I can allow it or take appropriate action. It is very easy to manage.

“The threat intelligence is effective in Symantec for protecting against threats because it is intelligent.

“I measure the effectiveness of Symantec Protection Engine's threat intelligence, and the benefits are evident. When traffic from a different IP address or a very different client is enormously populating, it starts blocking. It becomes easy for me to evaluate the traffic; if it is normal traffic, then I allow it. Most of the blocking is positive.

“I would rate this review nine out of ten..”

Hakan GUNAYDIN
General Manager at Pronet

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“The performance during scanning totally depends on the client-to-client environment, so I have not seen major issues with high performance regarding the installation of agents occupying excessive RAM or CPU cycles.

“Regarding threat protection, Symantec Protection Engine has a robust threat intelligence network because it publishes new signatures for evolving viruses and threats. This capability, often referred to as LiveUpdate, ensures that systems can be kept up to date with the latest definition files.

“Policy management does impact my security approach overall because I have used it multiple times and found it easy to create different types of policies. Symantec Endpoint Protection, referred to as SEPM, has components that include antivirus, anti-spyware policies, firewall policies, and intrusion prevention systems. It provides complete security with respect to host-based security and allows configuration of various component policies to ensure that my PC is secure.

“The price of Symantec Protection Engine is fair; in fact, I believe it is a very fair price for what is offered and not excessive compared to competitors.

“I would rate this review seven out of ten overall..”

Manish Arora

Senior Client Partner at KyndleIT Consulting

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Top Industries

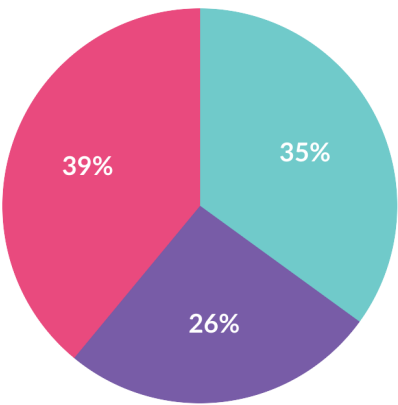
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Company Size

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Large Enterprise Midsized Enterprise Small Business

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