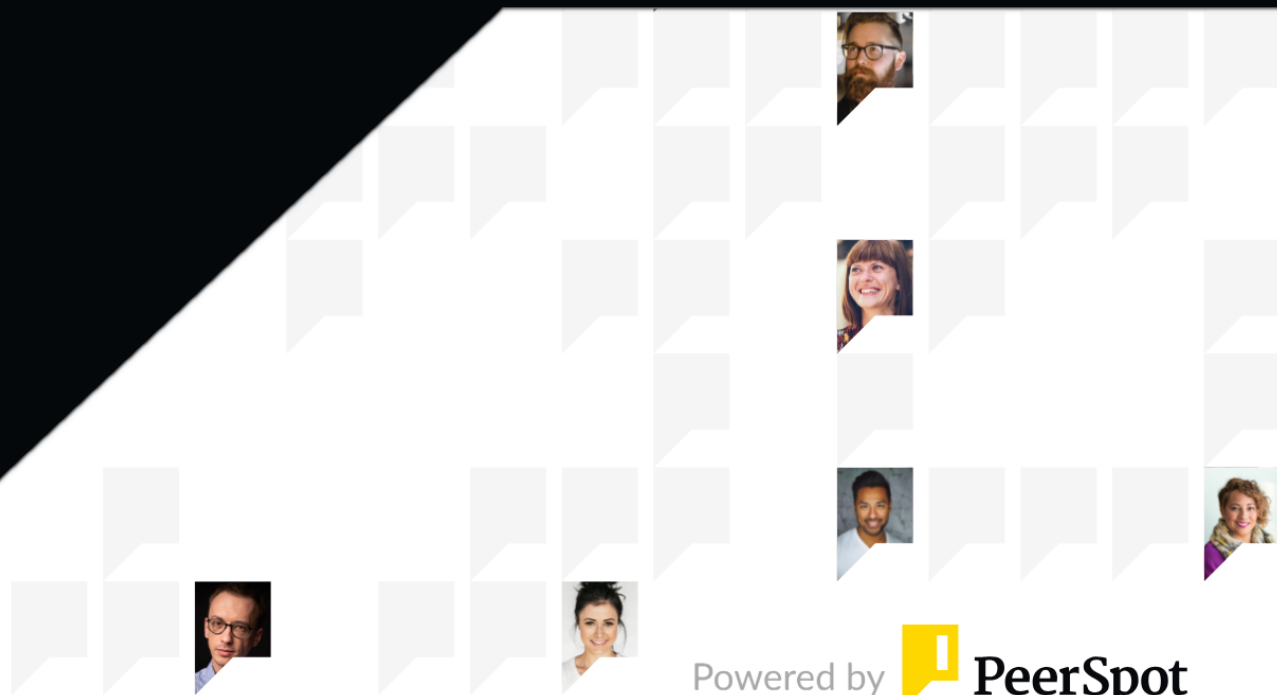


aws marketplace

Scytale

Reviews, tips, and advice from real users



Powered by  PeerSpot

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Product Recap



Scytale

Scytale Recap

Scytale is an AI-powered compliance automation platform designed to streamline security and compliance operations for businesses of all sizes. By automating over 40 security and privacy frameworks, including SOC 2, ISO 27001, PCI DSS, GDPR, ISO 42001 and SOX ITGC, Scytale enables organizations to confidently manage their compliance needs as they scale.

The platform centralizes all compliance workflows, including penetration testing, AI-driven security questionnaires, Trust Center solutions, and much more, helping businesses navigate complex regulatory landscapes efficiently.

In 2025, Scytale was named the AWS Rising Star Partner of the Year (Technology) in EMEA, recognized for helping customers innovate and scale securely on AWS. This reinforces Scytale's commitment to centralizing and simplifying the entire GRC process across both cloud-based and on-prem environments.

Key Features of Scytale:

- **AI-Powered GRC Agent:** Scy automates compliance processes and offers tailored guidance throughout the compliance journey.
- **Automated Evidence Collection:** Speeds up the process of gathering the documentation needed for audits and ongoing compliance.
- **Continuous Control Monitoring:** Ensures your controls are always up to date and compliant with regulations.
- **Vendor Risk Management:** Streamlines the management and assessment of third-party vendor compliance.
- **Automated User Access Reviews:** Simplifies and secures user access review processes for better control and compliance.
- **Seamless Integrations:** Easily integrates with existing platforms, enabling smooth workflows across your security and compliance tools.

What benefits should users consider in reviews?

- **Enhanced Security:** Improves your organization's security posture with proactive risk identification and mitigation.
- **Scalability:** Adapts to the growing needs of startups, scaling companies, and enterprises across industries.

- **Cost Efficiency:** Reduces operational overhead by automating security and compliance tasks, freeing up resources for higher-value activities.
- **Compliance Assurance:** Supports adherence to industry standards, ensuring that businesses remain compliant with key regulatory frameworks.

Industries Benefiting from Scytale

Scytale has shown significant impact in industries like finance and healthcare, where privacy and compliance are critical. Serving startups to enterprises worldwide, Scytale helps organizations meet stringent regulatory requirements, safeguard sensitive data, and enhance operational efficiency. By automating compliance processes, Scytale enables teams to reduce time spent on security tasks and focus on higher-value activities, all while ensuring compliance as they scale.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “I love their customer support, which is very exceptional. I also love the user interface and the ability to streamline evidence collection with clear guidance, which helps my team stay organized and on track.”



Eli Choge

Senior Consultant, Technology Risk Assurance at Ernst & Young

- ✓ “The processes I participated in during the setup of Scytale were straightforward; it was acceptable and fine.”



Validated user

CEO at a tech vendor with 11-50 employees

- ✓ “Scytale has positively impacted my organization by giving us the ability to really educate our employees and make them aware, providing them more situational awareness when it comes to cybersecurity.”



Shehan Faiz

Customer success specialist (ex performance marketer) at a tech services company with 51-200 employees

What users had to say about valuable features:

“Scytale's best features include automated evidence collection, continuous control monitoring, and the compliance dashboard, which are helpful when we need to automate our evidence collection. Scytale also gives us the ability to map overlapping requirements. I also value Scytale's Trust Center for communicating security information to our employees and our customers.

“I find myself using automated evidence collection and the compliance dashboards most often. These features give us an overview of seeing who exactly has taken the trainings and who is pending so that we can keep reminding people to take those trainings and complete them..”

Shehan Faiz

Customer success specialist (ex performance marketer) at a tech services company with 51-200 employees

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“I love their customer support, which is very exceptional. I also love the user interface and the ability to streamline evidence collection with clear guidance, which helps my team stay organized and on track.

“I experienced a very positive experience while engaging with one of Scytale's customer support representatives, Romy Spencer. She has been a great partner throughout the process. She's very responsive, helpful, and always available when we have questions or need clarification. Direct agent support is very great.

“Scytale offers a user-friendly interface that helps simplify the complex compliance processes for SOC 2 and ISO certifications. I also love the ability to streamline evidence collection and provide clear guidance, which helps my team stay organized and on track..”

Eli Choge

Senior Consultant, Technology Risk Assurance at Ernst & Young

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Other Solutions Considered

“Previously, we relied on spreadsheets and manual compliance tracking. We switched to Scytale to automate evidence collection, centralize compliance activities, reduce manual work, and improve our audits..”

Eli Choge

Senior Consultant, Technology Risk Assurance at Ernst & Young

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“We did evaluate other options and vendors before choosing Scytale; we looked at Vanta and Drata. We decided to go with Scytale over Drata or Vanta because we thought the interface was a bit nicer, and we thought that maybe they were a smaller company that we would get better support from as opposed to Vanta..”

Validated user

CEO at a tech vendor with 11-50 employees

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ROI

Real user quotes about their ROI:

“Scytale has been very helpful in my organization, giving us a positive return on investment. Scytale has helped improve efficiency by automating compliance tasks and evidence collection. This has been helpful in reducing manual work, saving time during audits, and allowing the team to focus on other priorities, which improves project delivery to our customers..”

Eli Choge

Senior Consultant, Technology Risk Assurance at Ernst & Young

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Use Case

“Scytale's main use case for our organization is to automate our security compliance and prepare everyone in our organization for certifications and audits, mainly for ISO 27001, GDPR, and HIPAA. Our primary focus is on ISO 27001 and GDPR compliance. We also use the platform to collect evidence and monitor compliance controls.

“A specific example of how we use Scytale for ISO 27001 or GDPR compliance involves our response to phishing emails. When we received spam emails that were typically phishing emails, we sent out a questionnaire and training to help people identify certain cybersecurity hacking strategies that most attackers use. This educated our employees on how to be aware of these threats..”

Shehan Faiz

Customer success specialist (ex performance marketer) at a tech services company with 51-200 employees

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“Scytale has made our SOC 2 process much more structured and manageable. Having the controls, evidence, tasks, and progress in one place makes it much easier for me to understand what needs attention and keeps everything moving. Romy Spencer has been a great partner throughout the process and I highly appreciate her. She's very responsive, helpful, and always available when we have questions or need clarification. Having someone who understands both the compliance requirements and also the practical side of implementing them has been extremely valuable.

“Scytale helps us manage the SOC 2 process in a centralized and organized way. It gives us visibility into what is completed, what is still outstanding, and what evidence is required, while reducing a lot of the manual work involved in preparing for the audit.

“Scytale has provided a great overall experience, especially when it comes to customer support. The platform is very easy to use for the most part, and it's evolving quickly with new features being released regularly..”

Eli Choge

Senior Consultant, Technology Risk Assurance at Ernst & Young

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“Initially, I participated in the setup and deployment of Scytale, but then it was passed on to a staff member.

“The processes I participated in during the setup of Scytale were straightforward; it was acceptable and fine..”

Validated user

CEO at a tech vendor with 11-50 employees

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“Scytale was relatively easy to deploy on our AWS environment. The setup and AWS integrations were very straightforward with some initial configuration and access permission required. Overall, the deployment was smooth and required minimal technical support.

“The configuration process was straightforward and smooth with the intuitive interface and clear setup steps.

“Scytale integrated very seamlessly, making compliance monitoring and evidence collection easier..”

Eli Choge

Senior Consultant, Technology Risk Assurance at Ernst & Young

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Customer Service and Support

“That was one of the things we chose Scytale over the alternatives. The customer support was very responsive and helpful. The team provided guidance and gave us solutions to any of our issues that we were facing at the time. They were very helpful overall and I really enjoyed the experience..”

Eli Choge

Senior Consultant, Technology Risk Assurance at Ernst & Young

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“We have communicated with the technical support and customer service of Scytale. My experience with them is that the response time is very slow from Scytale. You get a ticket, and maybe a couple of days later, people might get back to you. When we asked Scytale for an explanation as to why they did what they did, there was no response—either direct LinkedIn messages out to their CEO and senior management team or in-app messages to their customer support service—just no response. I thought they'd gone out of business; that was my assumption when we couldn't access the system. Based on my experience with the technical support, I would definitely rate them a one..”

Validated user

CEO at a tech vendor with 11-50 employees

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Other Advice

“I would rate Scytale a four out of five. The reason I chose a four out of five is because Scytale has made our SOC 2 process much more structured and manageable. The reason I didn't give it a perfect score and what will take it to a five out of five is that I miss a high-level overview that will help us prioritize the action items.

“I feel very confident because Scytale provides strong AI governance and security through automated compliance monitoring, access control, and evidence collection.

“Scytale has been very trustworthy and reliable for our needs. Generally, the AI outputs are useful for automating compliance tasks and collecting evidence.

“I recommend Scytale highly to organizations looking to automate compliance and simplify audits. Before settling with Scytale, identify your compliance needs, check AWS integration requirements, and evaluate pricing before committing..”

Eli Choge

Senior Consultant, Technology Risk Assurance at Ernst & Young

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“I would rate Scytale a nine out of ten.

“I chose nine out of ten because there are a couple of bugs and some challenges as I mentioned.

“Regarding Scytale's AI capabilities, I think its governance and security are pretty robust when it comes to its data protection rules. From what Scytale states so far, it is good and they are GDPR compliant.

“An improvement needed for Scytale that I have not mentioned yet is that for

anyone looking to use it, they need to start identifying the exact certification or compliance framework they want to do and the deadline for achieving it. They should then ask Scytale if they can demonstrate the complete process using their intended framework.

“The advice I would give to others looking into using Scytale is that they should start by identifying the exact certification or compliance framework their organization is looking for and the deadline that they are supposed to achieve it in. They should then ask Scytale to demonstrate that complete process using their intended framework..”

Shehan Faiz

Customer success specialist (ex performance marketer) at a tech services company with 51-200 employees

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“We're going to sue Scytale, and we're going to sue Amazon as well because they're technically the people we're paying.

“My feedback on Scytale is that it's terrible.

“Currently, it's actually useless to us. When we were using it, it was good.

“We used elements of integration into our core subsystems.

“We were working with it and building it up; we had spent probably about a man-month in that six months, which has now been a wasted effort.

“We've had a month of a man-month of effort, and now we have to go back to square one, go to Vanta or go to Drata or one of the other competitors, and that's what we're going to do next.

“Scytale unilaterally suspended access because we have a subscription through Amazon marketplace, paying monthly, and we're not direct competitors with Scytale. We provide compliance services into specific vertical markets like credit unions and financial institutions. We don't do security compliance, which is their bread and butter or their primary market.

“We went back because we were using Scytale for ISO 27001 certification and had put about six months' work into it. There was no formal reason, no notice, nothing. We just tried to log in one day and couldn't, and then reached out; a junior customer service representative said, "Oh, no, it's with our legal department," and provided no explanation.

“I rate this review overall as a one out of ten..”

Validated user

CEO at a tech vendor with 11-50 employees

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