



Inflectra Rapise

Reviews, tips, and advice from real users



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Product Recap



Inflectra Rapise

Inflectra Rapise Recap

Inflectra Rapise is a robust software testing tool designed to automate testing for desktop, mobile, and web applications. It offers flexibility for testing scenarios and supports both functional and regression testing, suited for end-to-end test management needs.

Inflectra Rapise integrates seamlessly with existing technologies, providing a comprehensive environment for test automation. With its scriptless test automation approach, users can rapidly create tests without needing deep programming skills. This empowers teams to improve productivity and efficiency. Rapise's user-friendly interface and its ability to handle complex testing scenarios make it a preferred choice among testing professionals.

What are the critical features of Inflectra Rapise?

- **Keyword-Driven Testing:** Enables easy reuse of test scripts with minimal effort.
- **Web Services Testing:** Supports verification of web API performance and reliability.
- **Cross-Browser Support:** Allows testing across different web browsers to ensure compatibility.
- **Data-Driven Testing:** Facilitates the execution of tests with multiple data sets for thorough coverage.
- **Mobile Testing Support:** Provides testing capabilities for iOS and Android applications.

What benefits should users look for?

- **Reduced Testing Time:** Increased automation reduces the need for manual testing, saving time and resources.
- **Improved Accuracy:** Automation minimizes human error, leading to more reliable testing outcomes.
- **Enhanced Collaboration:** Easy integration with team collaboration tools enhances communication.
- **Scalability:** Adapts to different project sizes and complexities, ensuring versatile use.

Inflectra Rapise is implemented across numerous industries, including finance, healthcare, and retail, where precise and efficient software testing is crucial. Its adaptability means it can meet diverse testing requirements, making it indispensable for projects demanding rigorous QA processes.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“The most valuable feature of the solution is its versatility.”



Will Worley

Software Consultant at The New Humanitarian



“We always use the product for end-to-end automation test cases.”



Verified user

Quality Management Office (QMO) Manager at a comms service provider with 10,001+ employees



“It's pretty straightforward to set up.”



Verified user

QA Technical Manager at a tech services company with 11-50 employees



“We saved thousands of dollars because the Rapise implementation gave us 30 or more executions for every release compared to three or four, so huge savings on manual testing effort plus easy detection of defects is very cost effective.”



Verified user

Senior QA & Test Manager, Head of Test Automation at a tech services company with 501-1,000 employees



“The scripting of this tool is easy and user friendly.”



Verified user

Senior Quality Analyst at a tech services company with 51-200 employees



“Rapise is a good automation tool that's easy to use and learn, and you can share scripts as a team, which is very helpful.”



Verified user

Junior Test Analyst at a insurance company with 1,001-5,000 employees



“The first time I used Rapise I completed the automation scripts for a full application in a day and I was shocked how easy it was.”



Verified user

Sr Quality Assurance Analyst with 501-1,000 employees

What users had to say about valuable features:

“The most valuable features are that you can automate many applications and that it's not only a web-based application. You can also share scripts with team members..”

Verified user

Junior Test Analyst at a insurance company with 1,001-5,000 employees

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“The most valuable feature of the solution is its versatility. Any automation tool needs to be more than just something meant to be your enterprise solution. It needs to work across different technologies, whether it revolves around .NET, Visual Basic, Oracle, or any tool in today's market, so it has to be versatile because otherwise, it's a very narrow tool with scope for just certain software products..”

WillWorley

Software Consultant at The New Humanitarian

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“We always use the product for end-to-end automation test cases, never for unit automation tests. We use it to automate functional testing of end-to-end test cases for evaluating the impact on the databases and to override the time that we need to use the front end. That is all. Moreover, I have found the correlation of the values for Object ID to be valuable. These are two of the most important features that are very well managed..”

Verified user

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Quality Management Office (QMO) Manager at a comms service provider with 10,001+ employees

“The ease of recording automation scrips blew me away the first time I used the product. I have been doing automation for over 10 years and I am used to a project taking a week with 100% time allocation to it and that assumes no surprises. The first time I used Rapise I completed the automation scripts for a full application in a day. I was shocked how easy it was..”

Verified user

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Sr Quality Assurance Analyst with 501-1,000 employees

“The platform overall is good.

It's pretty straightforward to set up.

The solution offers good availability.

So far, technical support has been helpful..”

Verified user

QA Technical Manager at a tech services company with 11-50 employees

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“It has great record and playback functionality and excellent cross browser testing functionality. Automated Manual test recording feature and executing hybrid (manual & automated test) functionality is very nice.

- Web Application Testing is very strong
- Custom user functions can be created and easily dragged and dropped into the test project
- Cross-browser testing is excellent
- Report Export to Excel and Export to PDF functionality
- Webservices test and Manual test Functionality is very good
- Test Xpath and Test CSS tool is unique in Rapise
- DoQueryXPath and DoQueryCss functions are unique

Verified user

Senior QA & Test Manager, Head of Test Automation at a tech services company with 501-1,000 employees

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Other Solutions Considered

“Previously, I used Micro Focus UFT One, which used to be HP UFT, and before that, it was Mercury Interactive. I also used QuickTest Professional extensively, but the tool couldn't outlive its lifespan..”

Will Worley

Software Consultant at The New Humanitarian

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“We used to use Rational Robot which is very old technology and doesn't support all the latest platforms. We moved on to rapise because

- It supports almost all the latest technologies
- Licenses are cheaper than other tools such as HP UFT or Tosca Testsuite
- Installation is relatively simpler and no hassle in using the tool right from scratch

Verified user

Senior QA & Test Manager, Head of Test Automation at a tech services company with 501-1,000 employees

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“We previously used EHP and I took the decision to switch the company to Inflectra Rapise for several reasons. One reason involves licensing costs. Another one is that Inflectra Rapise offers better support, which is direct and not across a dealer. The growth of the solution is a further consideration. In comparison with the competition, the solution has offered many enhancements from one year to the next. .”

Verified user

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Quality Management Office (QMO) Manager at a comms service provider with 10,001+ employees

“During the evaluation phase, I have used Tricentis Tosca. Tricentis was a solution that my company was able to install without any issues in a tightly secured environment, and we were able to use it in a tightly secured environment during its evaluation phase with no issues. Tricentis could be used to automate any existing technology out there that is used today by large market corporations or government entities..”

WillWorley

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Software Consultant at The New Humanitarian

“Prior to choosing Inflectra Rapise, we evaluated Kafka, Selenium, Selenium for Jira and Zephyr. We obtain the results of the automation plan that is directly impacted by the Spira Team. Then, we take the results of the entire device without the involvement of any manual staff. We, subsequently, receive an automatic simultaneous report from both the manual and automation features that are in place.

Previously, I made use of the ALM, or HP Quality Center, and I switched to the Spira Team. With the robot, we changed EHP to Inflectra Rapise. We changed the setup, the suite of solutions, from HP to Micro Focus, and then to the Inflectra Rapise solution. We are very happy with that..”

Verified user

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Quality Management Office (QMO) Manager at a comms service provider
with 10,001+ employees

ROI

Real user quotes about their ROI:

“We saved thousands of dollars because the Rapise implementation gave us 30 or more executions for every release compared to three or four. So huge savings on manual testing effort plus easy detection of defects is very cost effective..”

Verified user

Senior QA & Test Manager, Head of Test Automation at a tech services company with 501-1,000 employees

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Use Case

“We primarily use this solution for end-to-end automation with Salesforce. We automate all the authorization of Salesforce Lightning and Classic versions. We use it for SAP S/4, which is the latest version of SAP. We basically use it on HANA and in the Cloud of SAP and even for other ERPs..”

Verified user[Read full review](#) 

Quality Management Office (QMO) Manager at a comms service provider with 10,001+ employees

“I use Inflectra Rapise in my company since we have contracts with a lot of government entities. Our company could not get the tool to work in a government network because government networks typically have a more secure setup than commercial entities. The tool could never get past the setup of government entities, and they are not going to rewrite their tool for specific companies or organizations. Either Trellix or the government settings within the networks would kill the product and not allow Inflectra Rapise to be utilized..”

WillWorley[Read full review](#) 

Software Consultant at The New Humanitarian

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial set-up was straightforward. Just double clicking the exe/msi file will install the tool. I would suggest trailing on test system first. Although Rapise installation is straightforward, Spira Team configuration can be a little tricky sometimes..”

Verified user

[Read full review](#) 

Senior QA & Test Manager, Head of Test Automation at a tech services company with 501-1,000 employees

“Initial setup for Rapise was very simple and straightforward. So much easier that setting up Rational, not sure I can even quantify it. Difference in installing Windows from scratch as compared to installing FireFox..”

Verified user

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Sr Quality Assurance Analyst with 501-1,000 employees

“The tool's installation wasn't an issue. It was the execution part of the tool that was an issue since it cannot be executed in the environment of a government entity because of all the extra layers of security that are laid out.

The solution is deployed on an on-premises model. I represent a lot of government entities, and unless they already have approved cloud usage, most of their organizations operate on an on-premises model because of security concerns..”

Will Worley

Software Consultant at The New Humanitarian

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“The initial setup of Rapise was incredibly simple because one can start to use it as soon as it's been installed. The company responsible for the product provides good tutorials and manuals for getting started. No special knowledge is required for installation, deployment or configuration. We have been utilizing Inflectra Rapise from the beginning, starting from around five years ago with the release of its second version. Installation and deployment took no more than 15 minutes.

There is no need for us to make use of an integrator, a reseller or a consultant for the installation and deployment. It's so simple that we were able to do it directly, on our own, without the need for any support.

There are 12 people in charge of deployment and maintenance of the product. It is in their discretion when to switch versions. Broadly speaking, we coordinate this with the support staff of the Inflectra Rapise company. By and large, if they tell us that there are no problems with the continuous running of the scripts or with bugs and compatibility, we would make the switch for the entire team. Usually there are no problems. Occasionally, we encounter a special script needing adjustment but this happens in less than five percent of cases. .”

Verified user

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Quality Management Office (QMO) Manager at a comms service provider
with 10,001+ employees

Customer Service and Support

“Inflectra's support was fine. I noticed that with Inflectra's support team, the problem was when you found an issue that is not a part of their roadmap for improvements over time or in their future versions, then it just wasn't addressed at all..”

WillWorley

Software Consultant at The New Humanitarian

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“We've had a chance to contact technical support and so far they've been good. We've been satisfied with the level of support they've provided us so far over the past three months of use..”

Verified user

QA Technical Manager at a tech services company with 11-50 employees

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Customer Service:

Outstanding customer service. This is the same team that I have worked with on SpiraTeam/SpiraTest. They are all very knowledgeable with their applications. When we call in for support we do not get the normal unskilled person reading from a script and directing us to a web site or another team.

Technical Support:

The customer service team is the technical support team. It is so refreshing to have your initial call answered by a person that can resolve the issue and not pass you off to another person. They take ownership of the call and provide you a solution..”

Verified user

Sr Quality Assurance Analyst with 501-1,000 employees

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“Inflectra Rapise's technical support is one of its best features. We have been utilizing the product from the get go and have benefited from complete support straight off the bat. We have all the documentation and tutorials. Response time is less than 24 hours. We work in several South American countries and are the beneficiaries of support and results. It's incredible, really. We could be at the end of the world and still receive the tech support we need. Response time can be under two hours. This is something that isn't common in South America. Even if they can't provide the solution, they will call you to collaborate and point you in the right direction. The tech support is incredible. I believe that their support team is from the development part of the company since it's superior to the competition..”

Verified user

Quality Management Office (QMO) Manager at a comms service provider with 10,001+ employees

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Other Advice

“We're partners with Inflectra.

I'd rate the solution seven out of ten. The compatibility needs to be improved. If it was, I'd rate it a bit higher.

I'd recommend the solution. Writing the scripts etc. is very difficult, but we can increase the availability quite well. There is definitely a minimum skill set required in order to use the solution. It's good to hire someone that knows a bit about the solution to make it easier to implement it. Even so, for us at least, the maintenance has been challenging..”

Verified user

QA Technical Manager at a tech services company with 11-50 employees

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“Ideally, you should use Rapise with Spira Team which can be used as a version control system and also repository for automated tests. Keep Mobile/Web/Desktop Tests separate. Also, make sure all the common functions are managed separately in User functions and call them in your tests using parameters. Make sure that the manual test functionality in Rapise so that all non-automated tests can also be executed as part of the suite.

Record Playback is good but can make things complex when there are dynamic objects, so I would suggest learning the objects manually and creating your tests using a drag and drop approach. Make use of command line execution so that it can be integrated using any continuous integration tool. Make use of JIRA integration tool – Though the integration is kind of duplication and sync but it works if the JIRA is your main defect tracking system.”

Verified user

Senior QA & Test Manager, Head of Test Automation at a tech services company with 501-1,000 employees

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“I did a deep dive with a couple of Inflectra's tools, which consisted of not only automation tools but also a test management tool called Rapise, which was a decent tool that was lacking in a few features since some requirements that companies have couldn't be met with it.

During the evaluation phase of Inflectra Rapise, I realized that it doesn't work well if your business deals with government entities. Inflectra Rapise does not work with government security setup. Government IT systems continuously crashed Inflectra Rapise, and it wasn't allowed to be fully launched or utilized. Inflectra Rapise doesn't work with SAP GUI at all. The tool works with SAP S/4HANA or SAP Fiori, meaning you would have to have the aforementioned SAP products installed if you want to work with Inflectra Rapise and the original SAP GUI version, which a lot of clients use. The tool is ineffective as it doesn't work with SAP GUI, and Inflectra doesn't even address the issue.

Inflectra Rapise needs to make sure it works in today's environment because of all the cyber concerns, which are the top concerns in almost all of the large companies, where tools for help are put in place, and unfortunately, such tools most of the time cause the automation tools to not work. Inflectra Rapise needs to put up with the security settings of the current time and basically expand the tool to utilize more technologies.

I rate the overall tool a four out of ten..”

WillWorley

Software Consultant at The New Humanitarian

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“We generally have 100 users of Inflectra Rapise. While I don't recall exactly which version we use, I know it to be the latest one, both as concerns Inflectra Rapise and the Spira team. We have a contract which Inflectra Rapise support and it is excellent. That is the driving force for continuing to use Spira and Inflectra Rapise and we are really provided with the guidelines and the support for

operations. When it comes to the support contract, we have it in production and, no more than two months after announcing it's availability, new functionalities beyond the last version are made available, even though we do not consider this period to be short.

The Spira team is cloud-based and Inflectra Rapise is on-premises.

While my work history primarily focuses on IT in a variety of positions, I have also worked in development, as an IT manager, and I am currently in charge of PI. However, I have an economic background from my studies at university. I have always kept an eye on the cost-benefit balance. Overall, I feel Inflectra Rapise to be a good business tool, as it provides a good balance between the costs and the benefits.

We don't even feel the need for retaining an expert since, if someone leaves the company, we can utilize Inflectra training, documentation and support by way of a replacement. This is relevant and covers most values in Latin America, as a person may work for the company in one month and be gone by the next. From talks I have had with people who have left the company about other tools they have utilized, even for open source software or small licensing costs such as those of Kafka or EHP, they contemplate the benefits of Inflectra Rapise's features when making an evaluation.

I would rate it a nine out of ten. .”

Verified user

Quality Management Office (QMO) Manager at a comms service provider with 10,001+ employees

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Top Industries

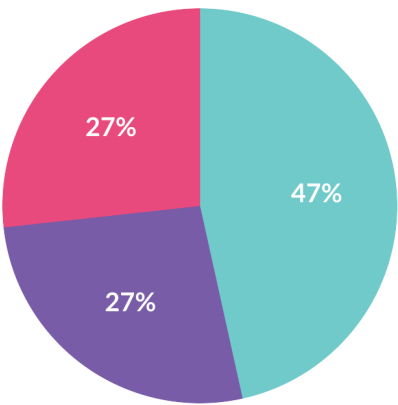
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Company Size

by reviewers

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 Large Enterprise  Midsize Enterprise  Small Business

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