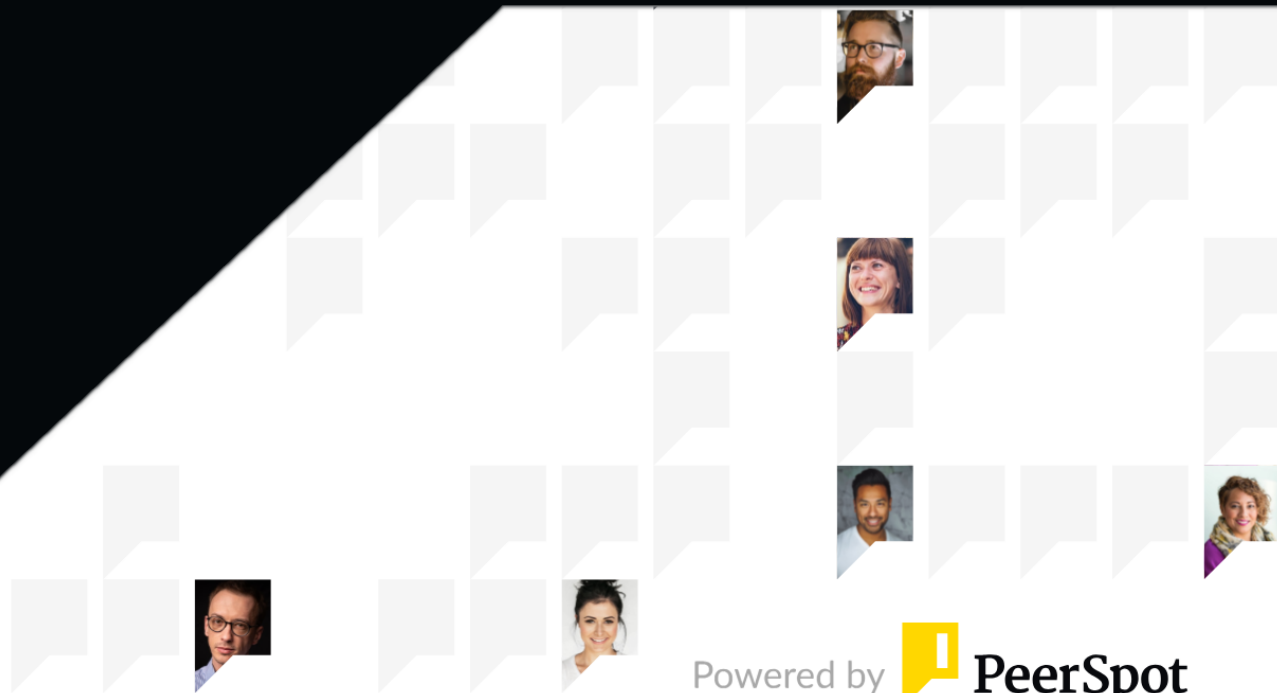




Idira IGA

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

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Product Recap



Idira IGA

Idira IGA Recap

CyberArk IGA Powered by Zilla is designed to streamline identity governance and administration by automating access controls and compliance processes, enhancing security and efficiency.

Known for its robust capabilities, CyberArk IGA Powered by Zilla offers comprehensive identity governance that simplifies policy enforcement and compliance management. It enables organizations to efficiently manage user access, reducing risks and ensuring secure operations. By leveraging automation, it minimizes manual tasks and enhances productivity.

What are the key features?

- **Automated Access Controls:** Reduces the need for manual processes by streamlining access management.
- **Compliance Management:** Facilitates adherence to regulatory standards with built-in compliance features.
- **Risk Reduction:** Identifies and mitigates potential security threats with advanced risk analytics.
- **Scalability:** Supports growth by efficiently handling expanding user bases and increasing security demands.

Which benefits or ROI should users consider?

- **Enhanced Security:** Provides robust protection against unauthorized access.
- **Improved Efficiency:** Automates tasks to save time and resources.
- **Compliance Assurance:** Simplifies the process of meeting regulatory requirements.
- **Cost-Effectiveness:** Reduces expenses associated with manual identity management processes.

CyberArk IGA Powered by Zilla is implemented across industries such as finance and healthcare, where regulatory compliance and data protection are critical. It helps organizations enhance their security postures while ensuring compliance with industry standards.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “CyberArk IGA Powered by Zilla offers unique features and is mostly secure and automated, and I strongly recommend this product due to its eighty percent less impact on access reviews, which is useful for audits, compliance, and security governance.”



Sasikiran Sakalabattina

Sr Infrastructure engineer at TechMahindra

- ✓ “Overall, CyberArk IGA Powered by Zilla helps us automate user access reviews, provisioning, and de-provisioning for both human and machine identities across hybrid and multi-cloud environments.”



AmitRathod

Senior Analyst at Toll Holdings Limited

- ✓ “CyberArk IGA Powered by Zilla is a very new and advanced way of giving the access to an end-user by AI-powered automation, which uses an AI profile to automatically discover and maintain job-appropriate permissions, which is a very helpful and powerful module in an enterprise business.”



Sanchit Makkar

Dns architect at a outsourcing company with 5,001-10,000 employees



“CyberArk IGA Powered by Zilla's access reviews, audit report generation, and compliance features are excellent.”



Ebin_Abraham

Data Engineer at Baker Hughes



“Idira IGA is a very good solution for privileged access management and stands out against the rest.”



Adebayo Ogunmola

Cybersecurity Technology Lead at a tech vendor with 10,001+ employees



“CyberArk IGA Powered by Zilla is a very stable product, and I do not see a lot of issues with it most of the time.”



Verified user

Associate Director at a legal firm with 10,001+ employees



“When we implemented CyberArk IGA Powered by Zilla, we definitely achieved a lot in terms of security, mitigating business risk across all assets, saving time, and reducing the risk of account compromise and access compromise.”



Vivek_Jaiswal

Security Engineer at LTI Mindtree

What users had to say about valuable features:

“The biggest advantage of this tool is that it is a Gartner leader, making it easier to propose to customers. I find the implementation phase easier compared to other products.

“The automation part of Idira IGA is what we love the most because it simplifies the use of the application. With automation, we save a lot of time because it cuts our effort in half. If we need one hour, with automation, we can cut it to half an hour.

“The features I appreciate most in Idira IGA are the simplified dashboard and the automation configuration, which other brands cannot offer. It saves time and effort for my team..”

Muhammad Abduh JalilRumfot

It Security Consultant at PT. Mitra Integrasi Informatika

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“The best feature is the secure logins and secure connections. Whenever a user needs to connect to the target machine, they must log in to the web application. From the web application, the user can connect to the target machine with the help of the PSM component. This is a very valuable feature in Idira IGA.

Not only my team, but the entire organization stores recordings with the help of this PSM. Whenever a user wants to connect to the target machine, they must log in to Idira IGA, which is CyberArk. Later, from the web application, the user can connect to the target machine. This allows for secure connection instead of a user directly connecting through RDP.

Apart from this, whenever a user tries to access the target machine and does something wrong, the manager can monitor what the user is doing and has permissions to stop the session whenever needed. Idira IGA has many features in the PSM component.

In my organization, with the help of Idira IGA, we secure our passwords and rotate passwords. This is very helpful for our organization to maintain secure growth..”

Yhs Prakash

Technical Services Lead, Cybersecurity Engineer at a financial services firm with 10,001+ employees

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“While discussing the best features Idira IGA offers, I mentioned the challenges, including application owner pushback on the onboarding timeline, particularly for their production systems. Furthermore, the shared account or service account remediation was particularly complex because we often did not have complete visibility into which systems depended on a given shared account. For features, I appreciate the end-to-end ownership, not just a piece. Most people who touch a CyberArk program own slices of it, but I owned the end-to-end implementation. The features of zero service disruption across 500 plus environments are among the strongest, along with proactive risk identification, compliance outcomes under a hard audit deadline, and creative dependency mapping using Splunk. Additionally, the disaster recovery validation that tested the failure scenario is crucial.

“I took over a million-dollar CyberArk program from scope definition to a clean audit close, remediating over 500 accounts across legacy banking applications and catching a critical credential rotation risk before it reached production, delivering real-time privileged access visibility to the SOC environment with almost zero service disruption and zero audit findings..”

Adebayo Ogunmola

Cybersecurity Technology Lead at a tech vendor with 10,001+ employees

[Read full review](#) 

“CyberArk IGA Powered by Zilla significantly reduces manual access management efforts due to day-to-day activities. RBAC and role mining actually reduce manual access management efforts significantly. RBAC is the best feature, and it provides AI capabilities. The second feature I value most is identifying lifecycle management for joiner, mover, and leaver scenarios.

CyberArk IGA Powered by Zilla has one feature that provides strong access reviews, compliance reports, automation, and audit readiness with centralized governance. Centralized governance means we can handle everything at one point, making it a very strong feature. This is integrated with another feature such as SaaS integrations for strong security posture and faster provisioning with reduced operational overhead. These are the four features I value most, and with all my three years of experience, I use and appreciate these four features most.

The impact of automation on my access reviews is that it automates the provisioning and de-provisioning. If I were to perform manual tasks such as provisioning and de-provisioning without automation, it would require a lot of time to handle. With this automation, we easily accomplish provisioning or de-provisioning. We simply get the Active Directory users and create the VPNs, cloud, and enterprise applications without any manual intervention. AI-driven role management and RBAC automation significantly reduce service tickets. Without automation, I would need to handle tickets, which involve a lot of manual work and requires additional manual employees. Without automation, this leads to approval delays and manual access assignment efforts. Automated access reviews provide simple audit reports, and by complying with the report, it improves audit readiness while reducing operational workload for IT and security teams..”

Sasikiran Sakalabattina

Sr Infrastructure engineer at TechMahindra

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“Idira IGA is integrated with privileged access management, and it gives us broader identity security capabilities in a single platform, which is an added advantage.

“The best features Idira IGA offers include especially the provisioning engine, which gave us a broader scope and broader identification for security prospects.

“Multiple features worth highlighting include adding an identity security platform with PAM, then ITDR capabilities, and Microsoft Entra suite, and how it will integrate with the CyberArk PAM.

“Idira IGA has positively impacted my organization by providing good governance and giving us more depth information as an SOC and NOC provisioning, especially since we are already using Office 365, Entra ID, Intune, and Microsoft Defender.

“The depth of information has helped my team by integrating with PAM and giving us a holistic view based on the access management, identity threat detections, and identity governance, providing a very broad umbrella to solve things based on security layers.

“The impact of automation on our access reviews is significant, as it reduces the manual work. For example, automation has reduced time and effort for our team, as it correlates with Idira IGA, PAM, and other SOC environments, giving a complete holistic view for troubleshooting and identifying the operation model and security posture compliance, ultimately providing cost structure-wise business agility. The great value comes when moving forward to relative operations in a policy-driven manner, giving us a good output..”

Dipanker Bose

Project Management IT Infrastructure Infrastructure Officer (Senior) at a retailer with 1,001-5,000 employees

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“Idira IGA offers several good features, including integration capabilities that allow it to integrate with many SaaS apps, on-premises apps, and cloud platforms. It also has APIs, which make it useful for integration with different types of downstream and upstream applications. Additionally, it provides a unified identity security platform that functions as a single platform for IGA, PAM, and IAM security, serving as a single control plane for all these platforms and capabilities. It also has native governance for most of these capabilities and inbuilt compliance integrated into the workflows, making it easy for us to meet our regulatory frameworks for SOX.

“We rely mostly on the integration features of Idira IGA. For example, PAM is one of the tools we use most from Idira IGA, where we are connecting to privileged accounts and utilizing them for our automations across the organization. This is one of the most heavily used features. We also rely on this platform for our SOX activities to gather all audit-based evidence collections.

“My favorite feature is the integration with PAM and the audit governance that it provides, making it truly helpful for us in driving our automations and SOX compliance activities. In terms of agentic capabilities and AI capabilities, it has some, but I believe it could improve in that area. We have not used that feature much, but I believe the combination of integration with agentic capabilities or autonomous agents within the platform could help increase the productivity of the platform.

“Governance security on Idira IGA is very tight, providing all necessary requirements to keep data and transactions closely monitored. It has all the logging mechanisms within the platform. In terms of compliance, it aligns with most of the industry standard certifications and can be tightly integrated within our company network for setup. I believe AI readiness is present, with good governance and security measures in place.

“Automation has significantly reduced both manual efforts and improved accuracy in our access reviews, which has changed how quickly we complete these processes. For example, we previously onboarded users through a different tool, which took considerable time due to back and forth emails and manual approvals for requests. Now, with this platform, everything is automated, requiring just one

form and one approval, making the process much more efficient. What used to take about seven or eight days can now be accomplished within a couple of working days..”

Verified user

Infrastructure Lead at a tech vendor with 10,001+ employees

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Other Solutions Considered

“We did not have any centralized IGA solution previously, but we had some tools around PAM such as CyberArk. Idira IGA now serves as a comprehensive solution that suits all of our needs..”

Verified user

Infrastructure Lead at a tech vendor with 10,001+ employees

[Read full review](#) 

“I can compare Idira IGA to similar products, such as Delinea. While Delinea may be less expensive, Idira IGA's licensing and all-inclusive features stand out. I would say Idira IGA is more advanced, particularly with its integration from the Palo Alto database, which is significantly more powerful than other brands..”

Muhammad Abduh JalilRumfot

It Security Consultant at PT. Mitra Integrasi Informatika

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“We used Saviynt and SailPoint previously, both of which are very good as well.

The switch from those solutions to CyberArk IGA Powered by Zilla was primarily due to the automation of processes and compliance, the streamlining of identity governance and administration, and enhancing security and efficiency..”

Vivek_Jaiswal

Security Engineer at LTI Mindtree

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“Before choosing CyberArk IGA Powered by Zilla, we evaluated other options which included SailPoint Identity, Microsoft Entra ID, Okta, Omada identity solutions, Saviynt, One Identity, and JumpCloud..”

Vivek_Jaiswal

Security Engineer at LTI Mindtree

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“I don't have clarity on previous solutions because I came in two years ago, and at that time CyberArk IGA Powered by Zilla was being deployed; as far as I know, there was no software present prior.

“We directly went for CyberArk IGA Powered by Zilla..”

Evans Vasavan

Security Engineer at GlobeSecure Technologies Pvt Ltd

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“When comparing CyberArk IGA Powered by Zilla to other solutions such as Okta, it is known for its cloud-first approach and managing modern SaaS applications, while SailPoint is a leader in IGA. Entra ID is a newer competitor in this space. If comparing CyberArk IGA Powered by Zilla primarily with SailPoint IQ, I recommend CyberArk IGA Powered by Zilla if a client wants to rapidly govern SaaS applications, employs a lot of AI for automating access reviews, and prefers a modern low-touch SaaS platform. If a client has a large enterprise with complex legacy applications needing extensive customization and governance, then they should choose SailPoint IQ..”

AmitRathod

Senior Analyst at Toll Holdings Limited

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ROI

Real user quotes about their ROI:

“Return of investment has been seen in fewer employee count needed to manage the access and role, which can be a very tedious task in a huge enterprise business..”

Sanchit Makkar

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Dns architect at a outsourcing company with 5,001-10,000 employees

“I heard from the automation CoE team that we were able to save approximately \$75,000 from that specific area, though I am uncertain if that is considered annual savings..”

Ebin_Abraham

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Data Engineer at Baker Hughes

“It is easy to notice a return on investment (ROI) and I do see value for money. For the ROI from the customer's perspective, especially in banking, using Idira IGA for identity management brings ROI mostly if they use it for about two or three years..”

Muhammad Abduh JalilRumfot

It Security Consultant at PT. Mitra Integrasi Informatika

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“Currently, the return on investment is mostly reflected in time and effort reductions. We have indeed saved some headcounts as part of this deployment, but the metrics primarily highlight time-saving and accuracy improvements..”

Verified user

Infrastructure Lead at a tech vendor with 10,001+ employees

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“CyberArk IGA Powered by Zilla has helped me a lot and constitutes a return on investment as well, but I cannot provide more details because I am from the technical department..”

Evans Vasavan

Security Engineer at GlobeSecure Technologies Pvt Ltd

[Read full review](#) 

“CyberArk IGA Powered by Zilla saves me almost twenty to forty percent of my time in reducing all kinds of tasks. Earlier, I had to see many things and set the RBAC rules. With this JML process, it is very easy. In a total of eight hours of shift hours, it reduces about two hours of my time. So it is almost a twenty to thirty percent time saving..”

Sasikiran Sakalabattina

Sr Infrastructure engineer at TechMahindra

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Use Case

“My main use case for Idira IGA is related to CyberArk at Truist Bank, where I owned the end-to-end delivery of a CyberArk Application Access Manager implementation. I specifically managed the scope and sequencing, Splunk integration, and shared accounts and service accounts remediation, as well as disaster recovery testing. My CyberArk experience is primarily at the program delivery and integration level..”

Adebayo Ogunmola

Cybersecurity Technology Lead at a tech vendor with 10,001+ employees

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“I have known Idira IGA for about three years now. I work with Idira IGA as a consultant for a system integrator company. I am both a consultant and a system integrator. My clients mainly handle Privileged Access Management (PAM) use cases for Idira IGA. I handle PAM for the banking sector and also for manufacturers..”

Muhammad Abduh JalilRumfot

It Security Consultant at PT. Mitra Integrasi Informatika

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“My main use case for Idira IGA is mostly for the governance and administration point of view. Normally, we are using a UAR facilities and joiner mover leaver part.

“One specific example of how I use Idira IGA for governance and administration is that we align the policy and procedure based on the access request approval workflow, user access review, SOD policies, and provisioning engine..”

Dipanker Bose

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Project Management IT Infrastructure Infrastructure Officer (Senior) at a retailer with 1,001-5,000 employees

“I use CyberArk IGA Powered by Zilla for identifying lifecycle management activities, including Joiner, Mover, and Leaver across the enterprise environments through the JML process. We handle RBAC policies, so we perform the provisioning and de-provisioning for Active Directory, VPN, and enterprise applications based on RBAC policies. We also handle modification requests on a role basis, including department changes, while ensuring the latest privilege compliance requirements. We manage support access governance activities, including access reviews through certification campaigns, audit compliance validations, and monitoring provisioning workflows. In case of any access assignment failures, we handle them. These are the day-to-day activities on CyberArk IGA Powered by Zilla..”

Sasikiran Sakalabattina

[Read full review](#) 

Sr Infrastructure engineer at TechMahindra

“In our day-to-day activities, we use Idira IGA for storing passwords, rotating passwords, and securing connections.

We support users and onboard user accounts, elevated accounts, privileged accounts, and all accounts on Idira IGA. On a daily basis, we rotate them according to company policies.

Apart from password rotations, we store passwords on the web application. According to user requirements, we provide access to users and approvers. Once a user requests a password, the manager must approve it. Then, the user can access the password. We have implemented policies according to Idira IGA policies..”

Yhs Prakash

Technical Services Lead, Cybersecurity Engineer at a financial services firm with 10,001+ employees

[Read full review](#) 

“Idira IGA serves as a unified platform combining IAM, PAM, IGA, and machine identity security within HP. One example of how I use Idira IGA in my day-to-day work is through the PAM capability, where we utilize something called digital workforce within HP. These are Bot IDs used for automations. Whenever we request any new automation to be created, we request a Bot ID with the IGA team within HP, and then it gets onboarded to the PAM solution for automatic credential rotation management on the platform.

“Other use cases for Idira IGA include management of specific types of accounts, such as supplemental accounts and service accounts. We also use IGA for onboarding users into many other applications within our organization and providing user access, attaching the roles and permissions necessary. Using this platform, we are able to drive our SOX activities, including segregation of duties and other SOX controls which can occur on any application. Those activities are tracked and maintained on this platform..”

Verified user

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Infrastructure Lead at a tech vendor with 10,001+ employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“It took five months to deploy Idira IGA from setup to initial go-live as a maturity part. Compared to the past solutions, there is not much difference; I noticed no major differences since the organization level structure designing took almost the same time..”

Dipanker Bose

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Project Management IT Infrastructure Infrastructure Officer (Senior) at a retailer with 1,001-5,000 employees

“I believe it took somewhere around six months to go live with our previous IGA solution. Idira IGA deployment took less than a quarter. Compared to past solutions, our Idira deployment was at least 50 percent faster..”

Verified user

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Infrastructure Lead at a tech vendor with 10,001+ employees

“When deploying CyberArk IGA Powered by Zilla, it was built for cloud and hybrid environment, and it claims that the deployment speed is up to five times faster than the traditional IGA solution. Overall, this is a very great product if it is used wisely..”

Sanchit Makkar

[Read full review](#) 

Dns architect at a outsourcing company with 5,001-10,000 employees

“Implementing CyberArk IGA Powered by Zilla presented challenges as it is a new tool, requiring a steep learning curve initially. However, I found it to be easy to use after I acquired the necessary skills in six months, leading to an overall moderate experience..”

AmitRathod

[Read full review](#) 

Senior Analyst at Toll Holdings Limited

“I do not see any problems with deployment, as I find it easy to install. Deployment for Idira IGA depends on customer needs. For banking, they prefer on-premises, while for those requiring cloud solutions, we propose cloud for easier maintenance and accessibility. Deployment usually takes around three weeks to one month, as we first need to source the asset and access permissions..”

Muhammad Abduh JalilRumfot

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It Security Consultant at PT. Mitra Integrasi Informatika

“It took me within three days to deploy CyberArk IGA Powered by Zilla from setup to initial go-live by deploying the base policies, and later on, we modified according to our needs.

“The deployment was significantly quicker compared to past solutions..”

Evans Vasavan

[Read full review](#) 

Security Engineer at GlobeSecure Technologies Pvt Ltd

Customer Service and Support

“If I had to rate my experience with Idira IGA's support, I would give it an 8 to 8.5 out of 10. The absence of local support is the only reason for this rating..”

Muhammad Abduh JalilRumfot

It Security Consultant at PT. Mitra Integrasi Informatika

[Read full review](#) 

“Customer support for Idira IGA is good. They are responsive and provide a first response within a few hours, with most issues resolved within a couple of days..”

Verified user

Infrastructure Lead at a tech vendor with 10,001+ employees

[Read full review](#) 

“I would rate the technical support of CyberArk IGA Powered by Zilla an eight out of ten, considering its time frame and the number of applications it handles..”

AmitRathod

Senior Analyst at Toll Holdings Limited

[Read full review](#) 

“We have not interacted much with the AI capabilities, but it has very good machine learning behavior analytics and provides good risk scoring, giving us proper graph analytics. However, we want more proactive reporting if it is integrated with multiple solutions such as IGA, PAM, and ITDR, providing us a more holistic view..”

Dipanker Bose

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Project Management IT Infrastructure Infrastructure Officer (Senior) at a retailer with 1,001-5,000 employees

“I rate the technical support as very good, giving it an eight to nine. When I open a ticket, they initially ask some questions. While filling out the ticket details, I provide a brief description. They analyze it, engage with the context, and assign the ticket to the appropriate engineer. Once assigned, they schedule a call with me. Whenever I encounter issues with application deployment, role-based deployment, or infrastructure complexity, solutions are provided within two to three days. If there is an issue that cannot be resolved immediately, they actively work on it and usually provide a solution within five days. Recently, they resolved an issue in three days. Most of the time, they manage to provide a solution within two to three days, making their support highly rated and effective..”

Sasikiran Sakalabattina

[Read full review](#) 

Sr Infrastructure engineer at TechMahindra

“I do not communicate often with the technical support of CyberArk IGA Powered by Zilla unless absolutely necessary.

However, issues arise occasionally that may slow down operations. Support is user-centric and generally helpful.

I would rate the technical support around seven or seven point five. The points deducted for the technical support primarily relate to turnaround time, which varies depending on licensing.

Optimizing this could significantly enhance the user experience, but overall the support team is friendly and tries to assist effectively..”

Arkajit Das

CTO at Fraoula

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Other Advice

“Regarding access reviews and evidence collection, I find it more feasible due to the improved dashboard and asset management. I would rate this review an 8.5 out of 10..”

Muhammad Abduh JalilRumfot

It Security Consultant at PT. Mitra Integrasi Informatika

[Read full review](#) 

“I would definitely recommend customers use Idira IGA as a single platform for all governance around PAM, application, and user provisioning. It is definitely recommended for large organization deployments. I provided this review with a rating of nine..”

Verified user

Infrastructure Lead at a tech vendor with 10,001+ employees

[Read full review](#) 

“On a daily basis, we rotate passwords automatically. Whenever the user retrieves the password, after settings such as twelve hours or eight hours, the password expires. This means that the user cannot use the same password again. This is very secure. The organization, as I work in the banking sector, finds this very helpful for us and our clients to maintain all applications securely.

I would suggest to them that whenever an issue occurs, with the help of logs, we need to go to Idira IGA community portal and validate that..”

Yhs Prakash

Technical Services Lead, Cybersecurity Engineer at a financial services firm with 10,001+ employees

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“My advice to others looking into using Idira IGA is that the correlation and the integration are the added benefits and holistic view, but it needs to work more on the reporting side, and once matured more, we will be able to know because the good features are joiner, mover, and leaver, role mining, access review, and PAM integration, which are key points.

“Idira IGA needs to focus on identity maturity and the visibility life cycle, especially with governance automations and business transformation. As I am transforming from on-premises to cloud, I want to see the benefits and level of governance automation we can fetch. I rate this product an eight overall..”

Dipanker Bose

Project Management IT Infrastructure Infrastructure Officer (Senior) at a retailer with 1,001-5,000 employees

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“CyberArk IGA Powered by Zilla offers lifecycle management and role-based access. There are no features in the past that compare to CyberArk PAM. [Here](#), I

can easily manage access if any user joins, moves to another department, or leaves the organization, as it automatically provisions and de-provisions access based on onboarding or role changes or employment exit. In contrast, other products involve manual tasks and require synchronization with Active Directory, which also presents many problems. Automated provisioning of Active Directory accounts, VPN access, SaaS application access, and group memberships reduces manual IT work and service tickets. This kind of automated provisioning and de-provisioning stands out as one of the best features. Compared to other products, CyberArk IGA Powered by Zilla offers unique features and is mostly secure and automated. I strongly recommend this product due to its eighty percent less impact on access reviews, which is useful for audits, compliance, and security governance. For example, audits in IT are very important, and using automation allows me to simply provide the necessary audit reports.

I highly recommend CyberArk IGA Powered by Zilla for enterprises looking to automate processes, especially for joiners, movers, and leavers. It improves compliance and strengthens access governance, making it easy to handle automation. It reduces manual tasks such as ticketing. Companies should ensure proper planning for integrations with Active Directory, cloud-based applications, or HR systems to achieve maximum automation benefits. I strongly recommend this product, as the platform is enterprise-grade and feature-rich. Having experienced [IAM](#) and IGA administrators for proper implementation is crucial, which reinforces my strong recommendation for CyberArk IGA Powered by Zilla.

I have three different setups for CyberArk IGA Powered by Zilla. In the Asia-Pac region, I am using cloud-based solutions, while in North America, I mostly utilize on-premises deployment.

CyberArk IGA Powered by Zilla requires centralized management, which is somewhat easier and a bit complex sometimes. If skilled people are not available, it can become complex for issues such as generating audit reports. When less skilled personnel handle it, it can be challenging. At times, it is very easy to manage; for instance, once I understand RBAC, lifecycle management, audit reports, and the security features of SaaS applications such as [Salesforce](#) and [Office](#)

[365](#), it is very useful. For my case, it is easy, but there are instances where it has moderate complexity.

I give CyberArk IGA Powered by Zilla a review rating of ten out of ten..”

Sasikiran Sakalabattina

Sr Infrastructure engineer at TechMahindra

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“An example of how I used Idira IGA was when I implemented it in the form of CyberArk with privileged access management, or PAM.

“I mentioned the SOX compliance at the bank as the primary regulatory driver behind the CyberArk program. The SOX Act requires financial institutions to maintain strict control over access to financial systems, knowing who has access, what they did, and whether the access is properly managed and audited. The ISO/IEC 27001 compliance requires organizations to implement and maintain an information security management system with documented controls across access management, logging, monitoring, and incident response. Several of these controls were mapped directly to what the CyberArk program delivered.

“I would rate Idira IGA a six out of ten overall. I chose this rating because of the areas where I see improvements could be made. My observations about operational friction points and the challenges slowing down adoption during implementation have led to this rating.

“Regarding Idira IGA's AI capabilities, I believe there could be improvements in prioritizing features that reduce implementation friction and increase adoption.

“The AI-driven anomaly detection and improvements represent a long-term opportunity for Idira IGA. This is where the platform needs to head to stay ahead of the threat landscape. Simpler legacy application onboarding, smarter rotation readiness checks, and native dependency discovery will make a significant difference for organizations.

“Idira IGA is deployed in the cloud across the two organizations I have experience with.

“Improvements needed for Idira IGA that I have not mentioned yet include alignment with banking regulations and compliance as well as enhancements according to the national NIST framework.

“At Truist Bank, it took us about six months to deploy our previous IGA solution, primarily because we had to conduct compliance checks with various teams. Deploying CyberArk Modern IGA took three months. Compared to past solutions, the CyberArk deployment was pretty fast due to strong support from account managers and the many out-of-the-box configurations CyberArk offered.

“My team spends less time on access reviews and evidence collection compared to before, taking about two to three hours of work with two technical people, depending on the subject matter experts available. Automation has made access reviews faster and more accurate.

“My advice for others looking into using Idira IGA would be to prioritize improvements that reduce implementation friction and increase adoption. The gap between what CyberArk can do and what an organization achieves is not due to platform capability, but rather the difficulty of achieving effective implementation. Simpler legacy application onboarding, smarter rotation readiness checks, and native dependency discovery will differentiate organizations that achieve full privileged access coverage from those that stall at 60 percent and stop. My insights come from leading delivery and identifying operational friction points rather than from a product engineering perspective.

“Idira IGA is a very good solution for privileged access management and stands out against the rest. I hope it continues to improve. My overall rating for this review is six out of ten..”

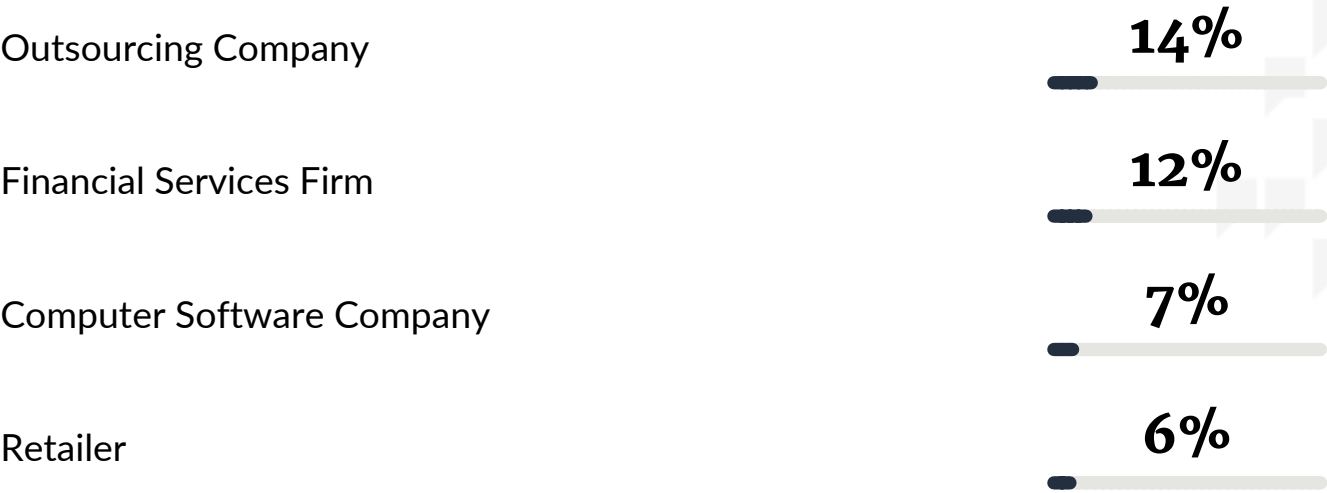
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Cybersecurity Technology Lead at a tech vendor with 10,001+ employees

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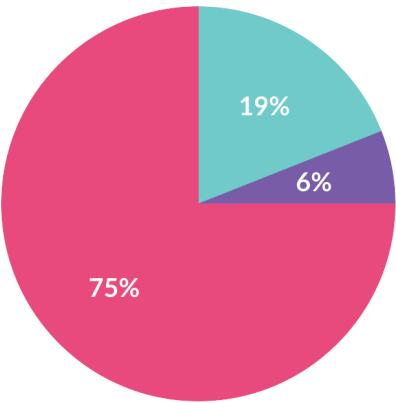
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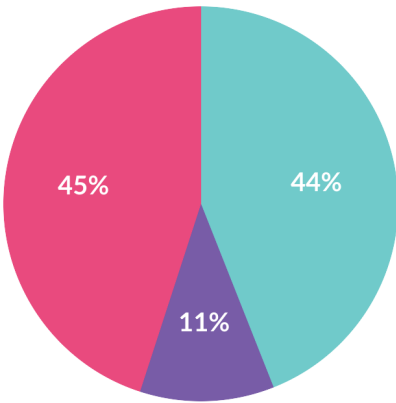


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Large Enterprise Midsize Enterprise Small Business

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244 5th Avenue, Suite R-230 • New York, NY 10001

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+1 646.328.1944