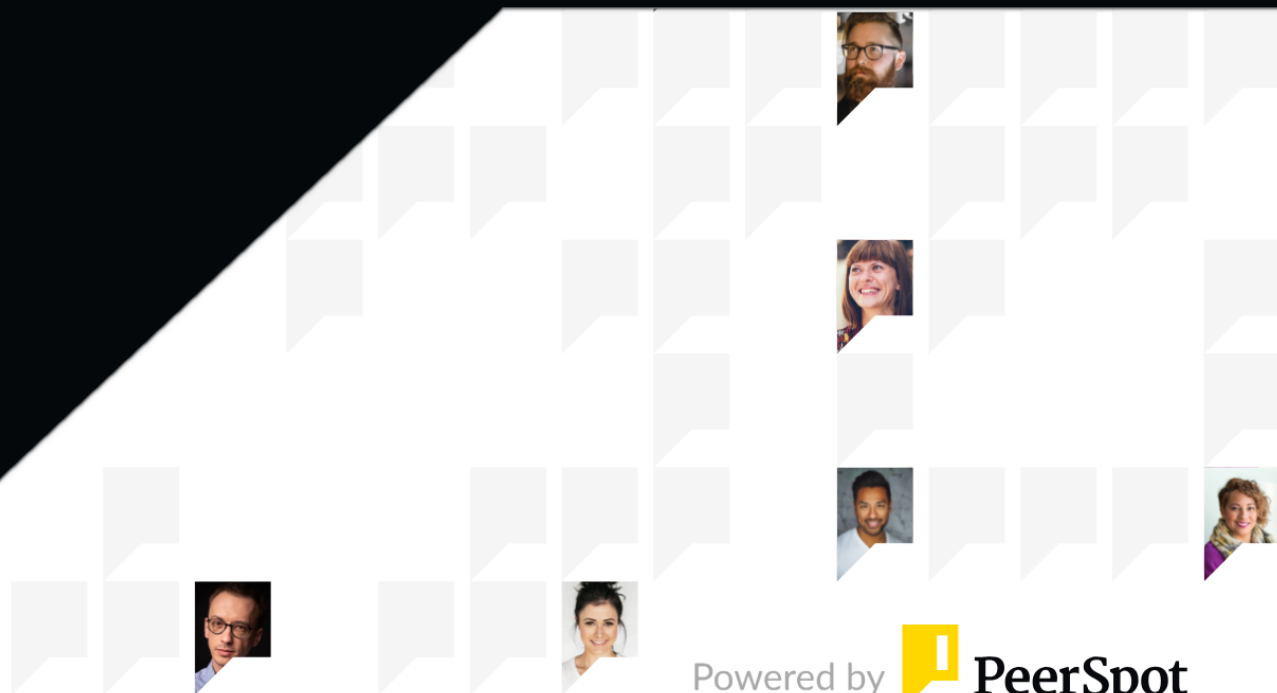




HCL Workload Automation

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

Contents

Product Recap..... 3 - 4

Valuable Features..... 5 - 9

Other Solutions Considered..... 10 - 11

ROI..... 12

Use Case..... 13 - 14

Setup..... 15 - 16

Customer Service and Support..... 17 - 18

Other Advice..... 19 - 21

Trends..... 22 - 23

About PeerSpot..... 24 - 25

Product Recap



HCL Workload Automation

HCL Workload Automation Recap

HCL Workload Automation orchestrates complex processes, streamlining tasks across systems, improving efficiency for demanding environments.

Designed for robust workload automation, HCL Workload Automation integrates seamlessly into existing infrastructures, enabling precise control and management of workflows. Its scalability and adaptability suit enterprises seeking operational excellence, aligning processes with strategic goals. Users experience enhanced productivity through efficient job scheduling and workload execution, catering to enterprise demands.

What are the most important features?

- **Integrated Control:** Provides a centralized platform to manage jobs across diverse platforms.
- **Dynamic Workload Management:** Adjusts to fluctuating workloads with dynamic resources.
- **Cloud Capability:** Extends automation capabilities to cloud environments, enhancing scalability.
- **Script Customization:** Offers scripting flexibility for tailored job executions.
- **Predictive Analytics:** Utilizes predictive tools to anticipate workload needs and optimize resources.

What benefits and ROI should users look for in reviews?

- **Increased Efficiency:** Streamlines task execution, saving time and resources.
- **Cost Reduction:** Reduces operational costs by automating repetitive tasks.
- **Scalability:** Supports growth without significant infrastructure changes.
- **Enhanced Reliability:** Minimizes errors through automated job scheduling.
- **Improved Strategic Alignment:** Aligns IT processes with business objectives.

In healthcare, HCL Workload Automation efficiently manages patient data by integrating disparate systems, essential for timely treatment. In finance, it automates transaction processes securely, ensuring compliance with industry standards. In manufacturing, it optimizes supply chain operations by automating inventory management and production scheduling.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“We have good features, good utility, and excellent feedback from all our stakeholders and end users.”



Verified user

SME at a computer software company with 5,001-10,000 employees



“HCL Workload Automation is more stable and secure, helping to avoid incidents and meet SLAs, making it a dependable tool.”



Raj Ghorpade

Automation and Incident Management Engineer L2 at Wipro Limited



“The scalability of HCL Workload Automation is essentially limitless, as I have worked with corporations running over a million flows per day without performance issues when scaling according to HCL's documentation.”



Radu Spinean

Portfolio Delivery Lead at a financial services firm with 10,001+ employees



“Easy to set up, it doesn't require a lot.”



Verified user

Subject Matter Expert at a tech vendor with 10,001+ employees

What users had to say about valuable features:

“With the mainframe environment that we have, it is more similar to the HCL migration, or the workload scheduler.

We also like the CWHC utilities; they are more current and under the umbrella of HCL. It reduces project risks.

Easy to set up, it doesn't require a lot. You can start working immediately.

Migration is increased while it decreases the cost of the project..”

Verified user

Subject Matter Expert at a tech vendor with 10,001+ employees

[Read full review](#)

“I find the most valuable features of HCL Workload Automation are the Command Line Interface, which I prefer over the graphical interface, and the extensive direct integrations via plugins with various tools, such as SAP and ServiceNow, which are incredibly helpful. The real-time reporting and monitoring capabilities on the intuitive dashboard of HCL Workload Automation are excellent, with no noticeable delays, and the interface integrates easily with various monitoring tools like Grafana and Prometheus. The integration capabilities of HCL Workload Automation have been beneficial since we have seamlessly integrated several monitoring tools in just a few hours, enhancing reliability and visibility into job and flow monitoring..”

Radu Spinean

Portfolio Delivery Lead at a financial services firm with 10,001+ employees

[Read full review](#) 

“The real-time reporting and monitoring capabilities on HCL Workload Automation's intuitive dashboard are good, as the dashboard is designed for monitoring purposes and shows correct data in real-time, making it easier to monitor applications within HCL Workload Automation.

“Regarding real-time reporting, if any deployment has been done in production, it quickly reflects in the dashboard, making it easy for end users and us to see what deployments have been completed, which applications are live, and the status of the agents. We can also see whether the job configurations in production and DR were successful or are in a pending state. If a job fails, we can see the error through the dashboard without needing to manually access the server.

“The Plan feature in HCL Workload Automation has been especially useful. It allows us to make changes to jobs without impacting the entire workflow immediately, which minimizes incidents in production and avoids disruption due to changes..”

Raj Ghorpade

Automation and Incident Management Engineer L2 at Wipro Limited

[Read full review](#) 

“One of the best features of HCL Workload Automation, which recently came for us from the 10.2.3 version, is the ability to migrate our certificates. This feature is significant because from the RHL 9 series, the X series does not accept the default 1024-bit certificates. Therefore, there is a utility tool called SECMAN, which is an inbuilt feature of HCL Workload Automation and very helpful for migrating our certificates from default to 4096-bit.

“SECMAN is one of the good features, and migrating jobs from an XYZ tool is also very easy to do.

“The real-time reporting and monitoring capabilities of the intuitive dashboards in HCL Workload Automation are good and almost accurate. We have reporting that we use to give to stakeholders and end users. They often ask for the job status and reporting of various XYZ jobs. This feature is very helpful, and we have received feedback from stakeholders and end users. We have given them access for reporting purposes, which has proven very beneficial for them. They have provided good feedback on that.

“Concerning integration capabilities with other systems, I have integrated HCL Workload Automation with ServiceNow and MuleSoft, which is very good. The integration with MuleSoft and ServiceNow has facilitated our processes by simplifying the integration aspect. In TWS, I found it a bit complicated, but in HCL Workload Automation, the integration process feels very smooth, as we only need to change our endpoints accordingly based on the inputs we have from the open public forum. It is good to use.

“The main benefits that workload automation, such as HCL Workload Automation, brings to the table are significant. We have received good reviews from customers. Currently, we are extending our software, as we will end our entitlement in December 2026, and they are in talks to further proceed with HCL Workload Automation. We have good features, good utility, and excellent feedback from all our stakeholders and end users..”

Verified user[Read full review](#) 

SME at a computer software company with 5,001-10,000 employees

Other Solutions Considered

“I do not know why my company switched from IBM to HCL Workload Automation. They were previously running with IBM, and now they moved to HCL Workload Automation. I learned from my internal colleagues that regarding pricing, IBM is charging more, while HCL Workload Automation is less expensive, which is why they opted for this tool..”

Verified user

[Read full review](#) 

SME at a computer software company with 5,001-10,000 employees

“I have experience with some existing applications that have migrated to HCL Workload Automation, which have some issues. However, HCL Workload Automation is a great tool as most major applications have been successfully migrated and are running smoothly.

“There are some issues with scripts that were created according to Autosys variable specifications. After migrating to HCL Workload Automation, some applications failed to run as expected or took longer to complete compared to Autosys because of changes in variables or passwords that caused delays..”

Raj Ghorpade

[Read full review](#) 

Automation and Incident Management Engineer L2 at Wipro Limited

“From my perspective, I do not see any key differences between HCL Workload Automation and IBM or other competitors. They both feel similar to me, with just some extra widgets and different outlooks on the tools. When I compare HCL Workload Automation with other market products, I have only worked in Autosys and Atomic Workload Automation, which is a Broadcom product, and I find that HCL Workload Automation is very user-friendly in the GUI.

“It has a good gesture, making end users feel comfortable running their jobs, automation, and workflows easily without needing to be spoon-fed every time. They are aware of what needs to be done and what does not..”

Verified user

[Read full review](#) 

SME at a computer software company with 5,001-10,000 employees

ROI

Real user quotes about their ROI:

“In terms of ROI, I have experienced time savings with HCL Workload Automation. I came across scenarios where end users were taking reports and performing manual efforts, still relying on cron job setups, and I automated those processes with this tool. Thus, I find it very time saving. However, I am not much familiar with cost-effectiveness at the moment..”

Verified user

SME at a computer software company with 5,001-10,000 employees

[Read full review](#) 

Use Case

“HCL Workload Automation's main use case that I work with is orchestrating jobs and batches primarily required for large corporations, as this tool is essentially an orchestrating tool that runs everything needed for automation and cloud integrations..”

Radu Spinean

Portfolio Delivery Lead at a financial services firm with 10,001+ employees

[Read full review](#) 

“I am working at the HDFC project in India as part of the support team for HCL Workload Automation, and we manage this tool for end users. As a Managed Service Provider, we handle L1, L2 creation and management tasks for this tool.

“In our domain, HCL Workload Automation automates the scripting part that is used in HDFC bank. For example, there is one server with a script that runs at 10:00 or 11:00 PM or AM, and through the tool, we can automate these scripts to run at specified times without needing to run them manually. This also applies to file transfer jobs, allowing us to transfer files created in the production server according to end-user dependencies..”

Raj Ghorpade

Automation and Incident Management Engineer L2 at Wipro Limited

[Read full review](#) 

“I use HCL Workload Automation for several use cases. In 2022, we had a migration where we needed to upgrade from 9.4 to 10.1, and we built a parallel system because we could not upgrade directly from 9.4 to 10.1.

“In that scenario, we went with the vendor, got all the inputs, and they suggested building a parallel system. We built the parallel system and successfully migrated our 9.4 environment completely to 10.1. Then from 10.1, in August 2025, we moved to 10.2, and just last weekend, we moved to 10.2.4, which is technology minus one.

“Currently, we have 10.2.5. Overall, we use it in our environment through critical utility projects where one of our UK customers uses it for critical activities such as recurring jobs, hourly jobs, and every 15-minute jobs. All critical jobs are using HCL Workload Automation, and overall, we are in good shape using this tool..”

Verified user

[Read full review](#) 

SME at a computer software company with 5,001-10,000 employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“I did not participate in the initial setup and deployment of HCL Workload Automation. That was handled by the HWA team, and I am now focused on the migration of applications and ongoing job setups..”

Raj Ghorpade

Automation and Incident Management Engineer L2 at Wipro Limited

[Read full review](#) 

“I have not personally handled any fresh installation of HCL Workload Automation, as I have only been involved in upgrades since the product was initially deployed in my current company in 1992. My experience has only included upgrades and updates of HCL Workload Automation, which have been smooth overall..”

Radu Spinean

Portfolio Delivery Lead at a financial services firm with 10,001+ employees

[Read full review](#) 

“I am not familiar with the initial setup process of HCL Workload Automation because when I came into this project, they were already using HCL Workload Automation with the 9.4 version. If you ask me how we are now interacting with HCL Workload Automation and their cases, I used to reach them, and they suggest their options..”

Verified user

[Read full review](#) 

SME at a computer software company with 5,001-10,000 employees

Customer Service and Support

“I often communicate with HCL technical support, especially during big projects or upgrades, and I find their support to be reliable and responsive to any issues that may arise. I would rate the technical support of HCL a perfect 10 without any hesitation..”

Radu Spinean

Portfolio Delivery Lead at a financial services firm with 10,001+ employees

[Read full review](#) 

“I have only contacted the technical support team two or three times. Once we complete the project, we hand it over to our operations team.

The technical support is very good..”

Verified user

Subject Matter Expert at a tech vendor with 10,001+ employees

[Read full review](#) 

“I frequently communicate with the technical support of HCL.

“The communication with the HCL team is good. They provide support, although sometimes there are delays, but I understand that.

“I would rate the technical support as generally good, without issues..”

Raj Ghorpade

Automation and Incident Management Engineer L2 at Wipro Limited

[Read full review](#) 

“We have two customer support teams for HCL Workload Automation. When we raise tickets on the HCL forum, one is for licensing issues and another for product-related queries. I usually connect with them from time to time, and I receive feedback that is prompt as per the SLA. It is good.

“I would rate the tech support of HCL Workload Automation as 10 out of 10. They support beyond the case or SLA and have been very responsive to my needs. I personally feel that their support is great, especially in cases where I was completely unfamiliar with an issue, and they helped me a lot..”

Verified user

SME at a computer software company with 5,001-10,000 employees

[Read full review](#) 

Other Advice

“To evaluate the impact of using HCL Workload Automation on reducing human error in operations, sometimes there are issues with creating JIL or XML files. Some attributes are not well understood, and human errors can occur in job streams affecting their dependencies and timing, although these occurrences are not major.

“HCL Workload Automation has helped us reduce human error in operations.

“In our environment, Clara is being deployed and is currently in process.

“I would rate this review a seven overall..”

Raj Ghorpade

Automation and Incident Management Engineer L2 at Wipro Limited

[Read full review](#) 

“Regarding the impact of using HCL Workload Automation on reducing human error in operations, there is a checkpoint feature that is very helpful in minimizing human error. We have a recent workflow that I personally prefer, and it prevents human error within HCL Workload Automation.

“We do not use the hybrid cloud feature of HCL Workload Automation yet. Currently, we are using HCL Workload Automation, as well as HCL Clara, Hero, and other customers. Between our customers, there are other stakeholders using multiple HCL products.

“I have recommended HCL Workload Automation to a few of my colleagues who are considering switching their automation tools. One is TIDAL, a Cisco product, and others are CA 7 and AWA. I believe HCL Workload Automation is very easy to handle and manage for all those workload automations. I have rated this product 9 out of 10 overall..”

Verified user

SME at a computer software company with 5,001-10,000 employees

[Read full review](#) 

“I am both a customer and an integrator of HCL Workload Automation since I work for a company that handles the administrator's part and also performs implementations and architecture of the product. I have not used HCL Workload Automation's predictive analytics feature and have not heard of it, but I know they have a What-If analysis capability based on different parameters to predict outcomes. I find the What-If feature of HCL Workload Automation useful, though I do not use it myself; however, end users appreciate it as it allows them to see how maintenance schedules might impact critical job streams. Regarding hybrid cloud, we have an environment where the master runs on-premises and the agents operate both on the cloud and on-premises, while developing a multi-cloud setup is part of our future plans. HCL Workload Automation manages task allocation across both on-premises and cloud by allowing users to set up basic tasks for specific servers or utilize dynamic scheduling based on load, ensuring advanced scheduling capabilities based on user needs. Using HCL Workload Automation has significantly reduced human error in operations by automating workflows and providing powerful options for automatic recovery when issues occur, although its effectiveness depends on the end users to enable these functionalities. Currently, we are not using a multi-cloud setup for HCL Workload Automation; that is still a plan in development, but we do intend to implement it. I rate this review an 8 overall..”

Radu Spinean

Portfolio Delivery Lead at a financial services firm with 10,001+ employees

[Read full review](#) 

Top Industries

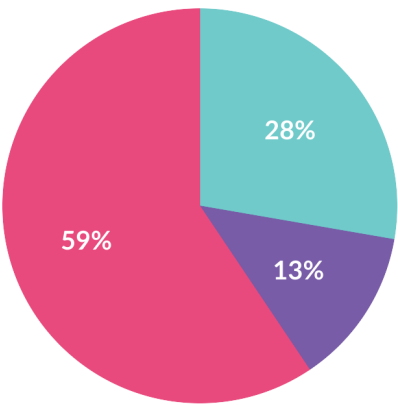
by visitors reading reviews



Company Size

by reviewers

by visitors reading reviews



 Large Enterprise  Midsized Enterprise  Small Business

About this buyer's guide

Thanks for downloading this PeerSpot report.

The summaries, overviews and recaps in this report are all based on real user feedback and reviews collected by PeerSpot's team. Every reviewer on PeerSpot has been authenticated with our triple authentication process. This is done to ensure that every review provided is an unbiased review from a real user.

Get a custom version of this report... Personalized for you!

Please note that this is a generic report based on reviews and opinions from the collective PeerSpot community. We offer a [customized report](#) of solutions recommended for you based on:

- Your industry
- Company size
- Which solutions you're already considering

The customized report will include recommendations for you based on what other people like you are using and researching.

Answer a few questions in our short wizard to get your customized report.

[Get your personalized report here](#)

About PeerSpot

PeerSpot is the leading review site for cloud, AI, and business software. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

Visit PeerSpot: www.peerspot.com

PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944