



Fortinet FortiWeb

Reviews, tips, and advice from real users



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Product Recap



Fortinet FortiWeb

Fortinet FortiWeb Recap

Fortinet FortiWeb provides advanced web application protection, using AI-driven threat detection and seamless integration with Fortinet products, ensuring robust security and easy management. It's favored for its scalability in protecting websites, mobile apps, and APIs from threats like SQL injection.

Fortinet FortiWeb offers robust web application security with features like machine learning-driven threat detection, load balancing, and OWASP protection. Its comprehensive security measures include web traffic filtering and DDoS protection, making it ideal for securing APIs and web servers. Cost-effectiveness and easy deployment further enhance its appeal as it serves banking, e-commerce, and industrial sectors. Areas needing enhancement include load balancing capabilities, comprehensive documentation, and improved support response times, addressing user-reported issues such as false positives and integration challenges. Documentation for cloud deployment is crucial for enhanced logging and performance stability.

What are Fortinet FortiWeb's Key Features?

- Machine Learning: Detects threats using advanced algorithms.
- AI-Driven Threat Detection: Provides automated responses to vulnerabilities.
- Load Balancing: Distributes traffic across servers for efficiency.
- Anti-Defacement: Protects websites from unauthorized alterations.
- OWASP Protection: Guards against common web security vulnerabilities.

Why Consider Fortinet FortiWeb for Web Security?

- Cost-Effectiveness: Provides affordable security solutions.
- Reliability: Offers consistent performance in threat protection.
- Easy Deployment: Simplifies the integration process into existing systems.
- Robust Security: Delivers comprehensive protection against cyber threats.
- Integration: Ensures compatibility with Fortinet's broader security ecosystem.

Companies across banking, e-commerce, and financial sectors implement Fortinet FortiWeb for its comprehensive security features in protecting web applications from SQL injection and cross-site scripting. Its use as a web application firewall provides essential protection and load-balancing capabilities, ensuring compliance with standards like PCI DSS in cloud environments and industrial settings.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Fortinet FortiWeb has positively impacted my organization because most of our servers and applications are secure from hackers and other security threats.”



HameedAhmed

Joint Director at PAA

- ✓ “Fortinet FortiWeb uses smaller boxes while meeting the same technical specifications, which automatically makes it cheaper than F5.”



Jovan Jovanovic

Security Team Lead at a outsourcing company with 1,001-5,000 employees

- ✓ “The features of FortiWeb Web Application Firewall (WAF) that have proven most effective in protecting web applications include web filtering, DDoS protection, geo-location blocking, and blocking SQL injection attacks.”



ManjunathA

Technical Support Engineer at Intimesolutions

- ✓ “The AI-driven threat detection enhances protection capabilities, and the product is equipped with hardware acceleration, improving performance considerably.”



Javed Hashmi

Chief Technology Officer at Future Point Technologies

- ✓ “Fortinet FortiWeb enhances web security with its effective features that handle inbound and outbound traffic.”



Nasir Akbar

Presales Engineer at SAUDI PARAMOUNT COMPUTER SYSTEMS

- ✓ “The good thing about Fortinet is that their enablement is very good in terms of training me and enabling resources on their technology.”



Verified user

Global Channel Alliances Lead at a tech vendor with 10,001+ employees

- ✓ “The WAF profiles has been effective at mitigating web-based threats.”



Verified user

Senior Security Engineer at a financial services firm with 1,001-5,000 employees

What users had to say about valuable features:

“Reporting in Fortinet FortiWeb is very good. Fortinet FortiWeb has positively impacted my organization because most of our servers and applications are secure from hackers and other security threats. We have a lot of security challenges, but with the installation of Fortinet FortiWeb, we have reduced many security threats with its help..”

HameedAhmed

Joint Director at PAA

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The most valuable features of Fortinet FortiWeb are its basic features of WAS top ten, DDoS attacks, and bot attacks. Additionally, the machine learning-based threat detection is significant, as it uses a learning method that eases the configuration burden, making it very useful. The AI-driven threat detection enhances protection capabilities, and the product is equipped with hardware acceleration, improving performance considerably. Fortinet has improved its performance manifold.

JavedHashmi

Chief Technology Officer at Future Point Technologies

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“When using Fortinet FortiWeb, it will not leak your real IP address. Your HTTP, HTTPS, and IMT file will be secured, and the signature should be upgraded. A VIP IP address is required. That IP will be translated to Fortinet FortiWeb. When the user browses the website, it will reach Fortinet FortiWeb only, not reaching the server directly.

“Fortinet FortiWeb enhances web security with its effective features that handle inbound and outbound traffic..”

Nasir Akbar

[Read full review](#) 

Presales Engineer at SAUDI PARAMOUNT COMPUTER SYSTEMS

“The features of FortiWeb Web Application Firewall (WAF) that have proven most effective in protecting web applications include web filtering, DDoS protection, geo-location blocking, and blocking SQL injection attacks.

The AI machine learning capabilities included in FortiWeb Web Application Firewall (WAF) analyze patterns effectively. For example, if any user tries to input any text format in a web form mistakenly using SQL queries, the web solution detects the input, checking whether it's impacting or analyzing queries in the database. Everything is analyzed to ensure protection. .”

ManjunathA

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Technical Support Engineer at Intimesolutions

“The good thing about Fortinet is that their enablement is very good in terms of training me and enabling resources on their technology.

Secondly, if I look at their pricing, Fortinet's pricing is way more competitive than Cisco or Palo Alto. They have almost 45% share in the firewall market, as per IDC. Fortinet is a large-sized company where their channel program is very robust and very flexible. They also understand the different personas of the channel stakeholders. In that way, they are rapidly growing in the channel ecosystem space and have started getting a lot of business. They are replacing many big traditional players in that space..”

Verified user

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Global Channel Alliances Lead at a tech vendor with 10,001+ employees

“Fortinet does not have the best Web Application Firewall in the world, but they do have interoperable systems. From the customer side, especially if they are already buying FortiGates, firewalls, mail, proxy, and other solutions, it becomes much easier for them to purchase Fortinet FortiWeb. This is because there is one technical support team and a single point of contact from the vendor side when they need technical expertise.

“The main benefits provided to users who already have other Fortinet solutions include better economics and easier maintenance due to unified technical support and a convenient single point of contact. Updates are much easier because Fortinet has one operating system for all their products. If the customer buys a manager as the central console of the whole system, they can operate all systems from one console and deploy all updates, renewals, or other changes..”

Jovan Jovanovic

Security Team Lead at a outsourcing company with 1,001-5,000 employees

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Other Solutions Considered

“We do not have options to replace it with another solution because we have installed it and we are using it. We have trained manpower, and it is not easy to replace..”

HameedAhmed

Joint Director at PAA

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“The clients that we know use both FortiWeb and Symantec. I used FortiWeb, and I was looking if the SIPTNA from Symantec had something to do with the one from Fortinet..”

Verified user

Security Consultant at a university with 1,001-5,000 employees

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“I was using another solution. I just wanted to research it to see if it had something extra. It was just some research for a project. I just wanted to know if any of them had some qualities that seemed similar to Symantec..”

Verified user

Security Consultant at a university with 1,001-5,000 employees

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“I've worked with both F5 and Fortinet and find F5 to be much better. F5 is easier to implement, more compatible with applications, and more robust and stable. Regarding securing applications behind the WAF, F5 generally provides better security..”

Verified user

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Executive Manager at a financial services firm with 1,001-5,000 employees

“I would recommend Fortinet FortiWeb to organizations specifically for two or three servers. For larger environments with more than 100 servers, I would recommend F5 BIG-IP..”

Nasir Akbar

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Presales Engineer at SAUDI PARAMOUNT COMPUTER SYSTEMS

“We also use F5. What happened is that we used Check Point as well. So when we replaced Check Point, we were offered this product with FortiWeb. So, we use it for some websites, but we have another solution we use for web applications. We want to test how FortiWeb works before potentially replacing F5. That's the advantage. We offered to use it with that POC first, and then we rolled it to a few of our websites since we have many different websites in the organization.

In my personal experience, F5 gives us more flexibility to do whatever we want. Fortinet FortiWeb is very restricted. We have templates and some profiles, but there's limited customization.

F5 is a more open platform. You can customize how you want to handle requests and what you want the device to do. FortiWeb is an easy solution to implement; F5 is not as easy.

I find F5 easy because I've been working with it for a long time. If you're a newcomer without experience, it would be easier for you to get FortiWeb working than F5, definitely. There are limited options with FortiWeb, and there's not much you can configure incorrectly. So it's easier in that sense – you go next, next, next, and it works. To summarize my personal opinion, I see FortiWeb as targeting people who don't want to spend a lot of time configuring or customizing. If you need something quick and not very customizable, FortiWeb is an option. You don't need people with lots of experience with it because there aren't many choices. It seems, and this is again my personal opinion, that the people who designed FortiWeb are the same people who designed their firewall, which makes sense.

With the Fortinet NG firewall, you have a GUI to allow traffic from point A to point B – anyone can do this from the get-go. It's the same concept with FortiWeb, but it's very limited in what you can do. It's restricted, so it's ideal for somebody who just has a classic website without many options and they have average clients accessing it from the Internet. You don't have many options to make a mistake. But for our organization, and others with in-house developed products, you need something more flexible.

Fortinet won't cut it if you need people to come in and log in to trade stocks or exchange data using custom-built clients. You want to restrict and control these things. You have to go with something like F5 because it gives you that flexibility. With F5, you can capture a packet and rewrite it – it's programmable. You cannot do that with Fortinet.

Another limitation is with load balancing. FortiWeb gives you limited options, good for someone who has three or four servers and wants to load balance between them. F5 has a plethora of load-balancing algorithms, plus you can create your own.

To give examples, we have applications with a set of servers in different sites. We use geolocation, but also user behavior. Based on where the user is coming from and what they do on the site, we direct them to different servers. Fortinet FortiWeb doesn't have that flexibility, F5 does. Those are the main differences from my perspective.

So, FortiWeb is good for somebody who wants something to turn on, doesn't have a lot of experience, and just needs to protect a couple of servers behind a load balancer. If something goes wrong, troubleshooting is easier, and you can raise a ticket with Fortinet. With F5, you need to go deeper into troubleshooting code if you have complex configurations.

FortiWeb is good for classic websites. We do use it for situations like a couple of servers, or three or four servers – even seven in certain data centers – where we need to load balance between them, protect them, and have web access from the internet for public access. Your average users and average requests, it works fine. You turn it on, you don't touch it, and it works fine. But if we want something with a lot of products that we develop in-house, you can't do all these things. You need different load balancing algorithms because of specific use cases. For example: We also have users uploading a lot of data. We can't just put them with many other users because they cause congestion. So, we need to load balance them – when they do normal requests, send them to the regular servers, but when they do bulk data transfers, we want to send them elsewhere. We need to do this, and these requests come from the same users on the same webpage, but they're clicking a

different button. So we need to intercept that and say, "Oh, now the user wants to do this, let's send them there."."

Verified user

Senior Security Engineer at a financial services firm with 1,001-5,000 employees

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ROI

Real user quotes about their ROI:

“The total cost of ownership should be calculated based on the actual protection it offers to the application. Deploying FortiWeb can save 20% to 30% of resources within the organization..”

Andreas Lalos

Director of Professional Services at Besecure

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“In terms of ROI, the product helps secure applications and due to the security, there is less downtime when it comes to applications. From a security point, the tool uses cross-site scripting..”

Verified user

Corporate Marketing Executive at a tech services company with 1-10 employees

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“For security products, from my experience, customers will compare costs if they have been attacked. They may consider insurance. If you provide more protection, the return on investment is the compromise to use the application..”

Nitith Unarat

Pre-Sales at PPLUS VISION

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“FortiWeb Web Application Firewall has definitely helped with notifications of potential threats and vulnerabilities. It has impacted our operational costs by reducing them by 20%. This is mainly due to savings on bandwidth and infrastructure costs, as well as improved efficiency in handling potential threats.

Director_45785

Director at Innate technology

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“From a technical perspective, it's been reliable for average applications and doesn't consume a lot of our time for management.

The support is handled by Fortinet, so our administrative overhead is low, which seems like an acceptable return..”

Verified user

Senior Security Engineer at a financial services firm with 1,001-5,000 employees

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“If my company did not have Fortinet FortiWeb, then I believe that we would have had to host some of the services in an external data center with extra fees and there we would have had to pay for the web services, but we don't need that anymore because now, we have an on-prem web service that can promote us to be able to host as much as we need of web services.

On a scale of one to ten, where one is zero percent and ten is a hundred percent, I rate the ROI as an eight..”

Hend Barbary

Network Security Engineer at GAFI

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Use Case

Our primary use case for Fortinet FortiWeb is application security, specifically web application security for our customers. We focus on securing their web apps, as the major purpose is to provide strong application security.

JavedHashmi

Chief Technology Officer at Future Point Technologies

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“The primary use case involves using FortiWeb to protect web servers from various malicious activities by integrating it into a firewall with features like URL filtering and application control. Additionally, it was deployed to meet the requirements of PCI DSS..”

Muhammad-Jahangir

Senior Manager Tech Compliance at Qenta Inc

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“I mentioned that the firewalls, such as the one from Fortinet, help protect my infrastructure from outside attacks. They perform a lot of network scanning and do not allow any unauthorized person to access my details and data. That's their application. A similar action is performed by the web application firewall, where web applications are restricted to certain users. This means that not anyone with malicious intent can access my web application content..”

Verified user

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Global Channel Alliances Lead at a tech vendor with 10,001+ employees

“I am familiar with Fortinet FortiWeb, and I'm working with the product. I have been using Fortinet FortiWeb in my organization for the last three years. We are using Fortinet FortiWeb as a security solution because a few applications are running on our website through which external users are hitting our application. We have installed this product for outside users, not inside users, especially for outside users from the organization..”

HameedAhmed

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Joint Director at PAA

“The main use case for Fortinet FortiWeb is handling huge amounts of data from the customer side when they lack proper data structure. Customers request a solution that can manage large volumes of data and classify it, which is the primary reason they select Web Application Firewalls.

“Additionally, they seek to protect and separate applications within their network between production and non-production environments, as well as define bandwidth allocation for approved applications and restrict forbidden ones..”

Jovan Jovanovic

Security Team Lead at a outsourcing company with 1,001-5,000 employees

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“The FortiWeb Web Application Firewall (WAF) is used when customers want to publish their sites and protect their internal public websites. Some customers ask to protect their AWS or Azure network, and during that time, we also suggest the web solution. In the network, we can use next-generation firewalls upstream or in flows wherever required, making it mandatory with the parameter-level layer security.

We focus on websites with FortiWeb Web Application Firewall (WAF). Features such as anomaly input validation, XML protection, and API protection are already present, but we also need configuration settings that indicate the advantages or disadvantages of enabled features. If the GUI includes notifications and improved logging capabilities that allow us to see traffic and store logs for six months, that would be very helpful. .”

ManjunathA

Technical Support Engineer at Intimesolutions

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The deployment of Fortinet FortiWeb was actually easy and our team is managing it quite easily. The deployment of Fortinet FortiWeb in my case took one week to two weeks..”

HameedAhmed

Joint Director at PAA

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“If the customer provides the proper information, I can complete everything regarding installation, setup, and configuration of Fortinet FortiWeb within three hours..”

Nasir Akbar

Presales Engineer at SAUDI PARAMOUNT COMPUTER SYSTEMS

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“Someone without prior experience with the product might find it challenging to deploy. However, Fortinet provides good online training to assist administrators..”

Andreas Lalos

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Director of Professional Services at Besecure

“It's true that we are the ones that usually deploy it for our clients. Since we do it for many of them, we think it's really easy. But as for many products, it's really straightforward..”

Verified user

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Security Consultant at a university with 1,001-5,000 employees

“I have not received any complaints from the partner side regarding troubles or issues with implementation. The implementation of Fortinet FortiWeb and WAF into the Fortinet ecosystem proceeded very smoothly..”

Jovan Jovanovic

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Security Team Lead at a outsourcing company with 1,001-5,000 employees

“The initial setup depends on familiarity with the product. It's manageable with the right expertise. In cases of a simple application, setting up could be achieved in as little as one day..”

Muhammad-Jahangir

Senior Manager Tech Compliance at Qenta Inc

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Customer Service and Support

Fortinet's customer support needs improvement. The expertise of engineers varies across different time zones, affecting the effectiveness of the support provided, especially during our daytime.

JavedHashmi

Chief Technology Officer at Future Point Technologies

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“My company manages the technical support with around four people, so it is not a complex process for us to handle. In general, the tool's support team is friendly..”

Martin Ellmann

Chief Executive Officer at EE Solutions GmbH

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“The technical support by Fortinet is good. The back-end development team is available, and if any issue arises, they will help us immediately by providing solutions when contacted..”

ManjunathA

Technical Support Engineer at Intimesolutions

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“The solution's technical support is good. When my company faced some problems with the product, I found the solution's support team to be very supportive and helpful. I rate the technical support a nine out of ten..”

Hend Barbary

Network Security Engineer at GAFI

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“The solution's technical support is good. Compared to the previous year, Fortinet has taken a lot of steps to improve its support services. The response time of the support services offered by Fortinet is good, especially since the solution launched elite support for users. I rate the technical support an eight out of ten..”

Verified user

Corporate Marketing Executive at a tech services company with 1-10 employees

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“Their support is generally good, around a seven out of ten. They have a structured support system where you need to log into a platform to raise a case. For urgent issues, you need to raise a case and follow up with a phone call to escalate it to a higher priority. However, one downside is that getting immediate attention during emergencies can take up to thirty minutes or more..”

OcheEluma

Vice President of Infrastructure at Core Technologies Limited

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Other Advice

Fortinet FortiWeb is a good and underrated product for web application security. It's especially beneficial for those already using Fortinet firewalls, offering a unified interface and comprehensive security. Integration with existing infrastructures, including custom applications, has been smooth without notable challenges. I would rate the overall solution as an 8 out of 10.

JavedHashmi

Chief Technology Officer at Future Point Technologies

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“I would recommend FortiWeb for web application security. Most products work the same despite being different solutions.

I'd rate the solution nine out of ten..”

Verified user

Security Consultant at a university with 1,001-5,000 employees

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“I have not utilized Fortinet FortiWeb's machine learning capabilities, as I only perform configuration based on customer requirements.

“The compliance version of Fortinet FortiWeb has firmware version stability issues.

“Fortinet FortiWeb offers three solutions: on-premises and VM solutions.

“My overall rating for Fortinet FortiWeb is six out of ten..”

Nasir Akbar

Presales Engineer at SAUDI PARAMOUNT COMPUTER SYSTEMS

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“I am providing next-generation firewalls or FortiWeb Web Application Firewalls (WAF).

Both web application firewalls and next-generation firewalls are available, which we are doing daily.

I usually recommend the FortiWeb Web Application Firewall (WAF) for various types of companies, including retail, hospitals, manufacturing, construction, and banking.

It is the best option on the market.

I rate FortiWeb Web Application Firewall (WAF) eight out of ten. .”

ManjunathA

Technical Support Engineer at Intimesolutions

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“We primarily sell Fortinet's flagship model, which is FortiGate, their next-generation firewall. After that, we sell switches, wireless devices, and solutions such as mail, web protection, and EDR. These are the most sold products in Serbia from Fortinet's portfolio.

“We have recently closed a deal in Serbia with Fortinet FortiWeb.

“The documentation is excellent, particularly the implementation manual. The pricing is very competitive compared to most vendors producing similar solutions. When comparing Fortinet FortiWeb to [F5 BIG-IP](#), which is their matching solution, Fortinet FortiWeb uses smaller boxes while meeting the same technical specifications. This automatically makes Fortinet FortiWeb cheaper than F5. F5 is considered the most sold vendor in this area for Web Application Firewalls globally, and Fortinet FortiWeb offers better pricing in comparison. I would rate this product a ten out of ten..”

Jovan Jovanovic

Security Team Lead at a outsourcing company with 1,001-5,000 employees

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“I have used Fortinet FortiWeb's integration features. We have easily integrated all of the applications with the product. Most of the applications we are using are in-house built.

“My technical team is looking after the best features. I have not used it extensively for maybe two and a half years. I have been involved in the installation, but I am not actually using the product. I work with it from time to time but not extensively.

“I would assess Fortinet FortiWeb's adaptive machine learning and artificial intelligence as having new patches installed regarding artificial intelligence, but when we bought it, I think the learning feature was there. Now they have installed artificial intelligence features through patches.

“We have a complete portfolio of Fortinet in our organization, including [FortiMail](#),

Fortinet FortiWeb, and FortiGate, along with multi-factor authentication. All of the products are from Fortinet. Fortinet tools integrate with each other and work in conjunction.

“I think Fortinet FortiWeb has helped us meet regulatory compliance because we are not a regulatory organization, but our sister organization is regulatory. We have regulatory compliance with the International Civil Aviation Authority, whose audit teams have checked our data center and these security products, and they are satisfied with us. The question about leveraging Fortinet FortiWeb's automated policy management does not pertain to my domain because I am not so technical, but I am in a management role now. My engineer is more technical than me.

“I would rate this product an eight point five out of ten..”

HameedAhmed

Joint Director at PAA

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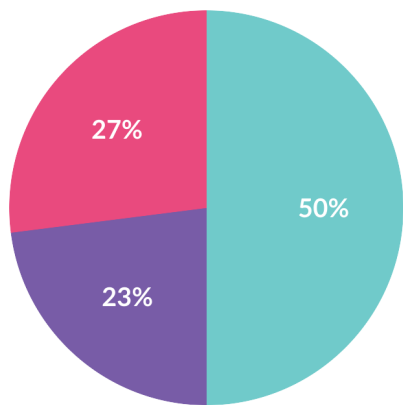
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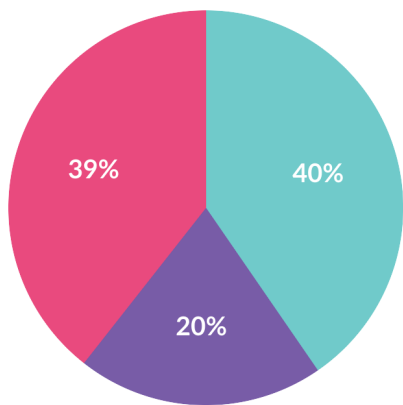


Company Size

by reviewers



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Large Enterprise Midsized Enterprise Small Business

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244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944