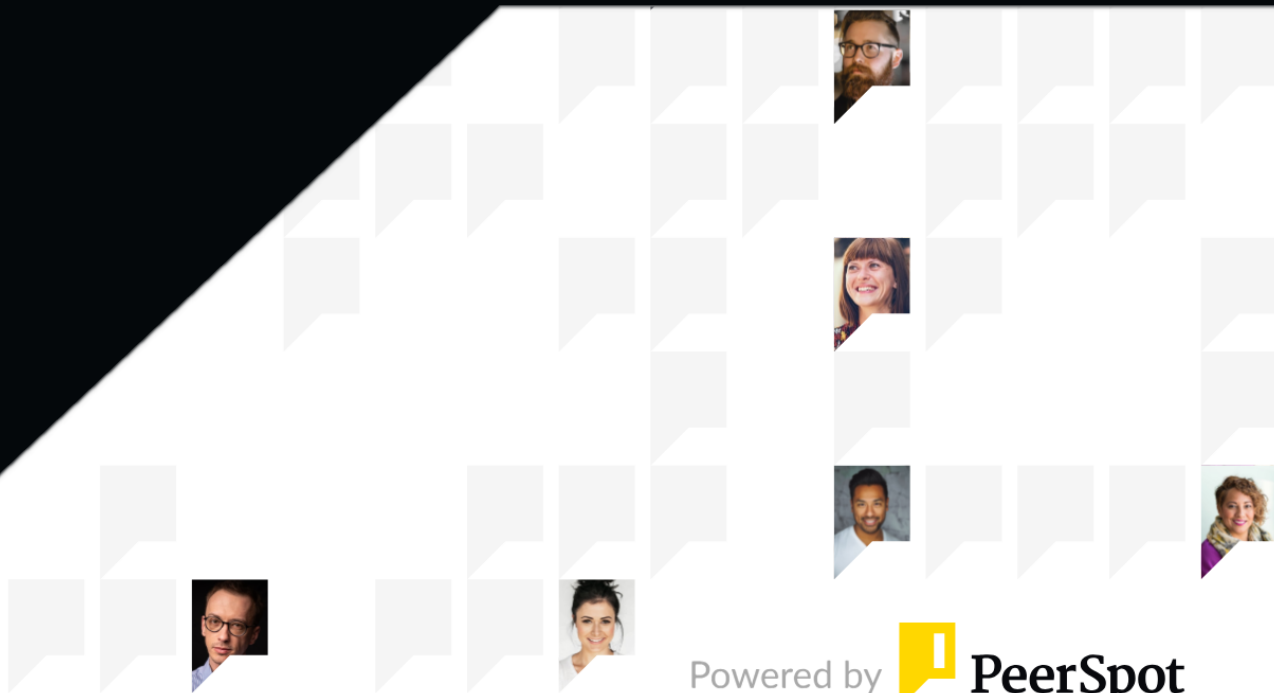


aws marketplace

ngrok

Reviews, tips, and advice from real users



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Product Recap

 ngrok

ngrok Recap

ngrok is a powerful tool that allows developers to expose local servers to the internet securely, facilitating easy and secure development and testing of web hooks and APIs.

Utilized primarily by developers, ngrok streamlines the process of connecting local environments to the internet, enhancing testing, demos, and collaboration. Its ability to generate secure tunnels with minimal setup makes it a go-to choice for seamless integration and real-time development workflows.

What are ngrok's most important features?

- **Secure Tunnels:** Provides encrypted tunnels from public endpoints to local servers.
- **Custom Subdomains:** Allows personalized subdomain allocation for easy identification.
- **Web Interface:** Offers a GUI to inspect traffic and manage tunnels effectively.
- **Access Control:** Manages access with IP whitelisting and authentication.
- **Webhook Verification:** Simplifies API collaborations through verified webhooks.

What should users look for in ngrok reviews?

- **Ease of Use:** Simple setup and intuitive operation enhance productivity.
- **Reliability:** Consistent performance during testing and demos fosters trust.
- **Security:** Strong encryption and authentication ensure safe connections.
- **Scalability:** Efficient management of dynamic workflows for growing needs.

In industries like software development, finance, and telecommunications, ngrok is implemented to streamline the testing of APIs, as well as secure remote presentations and demos. Its adoption ensures seamless real-time testing and collaboration, fostering innovation while maintaining security standards.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “ngrok did change team collaboration because earlier it was quite a waterfall model, but today, with ngrok, we are able to utilize the public URL and instantly demo the features that we develop, keeping everybody charged up to deliver quickly and show the version that they have locally.”



Boya Uday Kumar

Ai Research Enthusiast And Developer at ADP

- ✓ “ngrok has positively impacted my organization by making development easier because we can check and generate our public URL, saving more time, reducing stress, and allowing us to work faster.”



Suraj Jha

Junior Ai Engineer at a insurance company with 501-1,000 employees

- ✓ “Saved time is the most significant return on investment I have seen from ngrok, as sharing a website or project that initially took around three hours a week is now streamlined to just pushing projects to ngrok for access, saving me about eight to ten hours a month.”



Chirag Morajkar

Lead Ai Tech And Tech Automation Engineer at a individual & family service with 11-50 employees



“For a simple college project, ngrok was more than enough and definitely met my needs.”



Hasan Rahman

AI Engineer at a tech vendor with 10,001+ employees



“Overall, ngrok is a very useful tool for developers, simplifying local testing, especially for APIs and integrations, which helps speed up the development workflow and identify issues early on.”



Rishabh Singh

Lead Engineer Senior Forntend Developer at Adobe



“The specific outcome my team experienced is easier collaboration.”



PrakharGupta

Artificial Intelligence Engineer at Probus Insurance Broker Pvt



“This made my productivity very quick and allowed me to finish my task very fast.”



Samahali Samahali

Senior Fullstack Engineer at a university with 10,001+ employees

What users had to say about valuable features:

“It is easy to install ngrok on my local machine. It is also very quick. I can install it and enter the port I want to generate the HTTPS for, and it works. That is very helpful and a great thing. It is easy.

Because I am using Linux, I just enter the installation command and use ngrok. It is very quick for me..”

Samahali Samahali

Senior Fullstack Engineer at a university with 10,001+ employees

[Read full review](#) 

“ngrok offers me the capability to debug locally, which is very beneficial.

“ngrok's local tunneling capability has helped me in terms of speed, convenience, and overall effectiveness in my work.

“ngrok has made development easier for me, and I have used it and found it to work well. It's a great development tool..”

Verified user

Full stack developer at a marketing services firm with 501-1,000 employees

[Read full review](#) 

“I know that ngrok offers tunneling, which I think is very useful.

“Since I mostly use the tunneling feature, I appreciate the dashboard. You can access it from localhost:4040 and you have all the information you need to work with it.

“ngrok has positively impacted my organization by helping keep everything transparent. Others could see my progress, so I cannot hide anything. It keeps me accountable as well..”

Verified user

[Read full review](#) 

Software Developer at a tech vendor with 1-10 employees

“I have used ngrok in my previous internships when I was in college, interning side-by-side in a data science internship, and that was where I was first introduced to ngrok.

The core objective of ngrok itself is very helpful and interesting for developers like me. Normally, one would either host completely from the get-go or go through a lengthy process of asking team members to join Google Meet sessions, sharing screens, and showing what one has been working on. But with ngrok, pushing it to the internet and generating a shareable URL improves the outputs from evaluations that others do since they can directly access the project instead of me screen recording and showing things one by one.

This is very useful for me to test, and not just for me, but for others concerned with the project or app developments that I have been working on, making changes based on evaluations that the others do using any project that I have pushed to the internet through ngrok..”

Chirag Morajkar

[Read full review](#) 

Lead Ai Tech And Tech Automation Engineer at a individual & family service with 11-50 employees

“ngrok helped my team in both ways. It makes it a little easier as we don't have to make every build whenever the API has needed some changes or testing, and the work has been faster because I can just directly make it in the form of a URL and my team members can check it out.

One of the best features is that we don't need any type of deployment. ngrok can directly turn my local URL into a global URL, and any other teammate of mine can check it out. Another feature is that it's HTTPS by default, so there is no need of SSL and no headache of SSL. Besides that, it gives developers like me a debugging power, so we can fix API bugs and save our time.

Every URL should be HTTPS secured, so it's very much convenient for me that my local URLs are directly going to convert into a global URL with HTTPS secure. As far as the debugging power is concerned, I can exactly see the request-response, my team members can see it, and we can help each other to fix API bugs faster and save time.

Mainly it helps with working faster and teamwork..”

Verified user

Associate Engineer at a insurance company with 501-1,000 employees

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“The best feature of ngrok is how quickly it creates secure tunnels for local services. The one that I use the most, and that my team uses the most, is the public tunnel URL because it helps me to test webhooks, share demos, and expose local apps instantly. We often use it the most, and my favorite would be the public tunnel URL.

“ngrok has a few advanced features like traffic inspection, reserved domains, and more detailed observability options that my team and I haven't used much yet. For my day-to-day work, the basic secure tunnel and public URL are the features that I rely on the most. There are pretty advanced features that we are trying to explore now and probably use them down the line.

“ngrok has positively impacted the organization because it was able to reduce the time needed to expose local services for testing, demos, and webhook integrations. It has helped teams to move faster, collaborate more easily, and avoid the overhead of setting up temporary public environments. On a holistic note, ngrok has a very positive impact on our organization..”

Boya Uday Kumar

Ai Research Enthusiast And Developer at ADP

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Other Solutions Considered

“I did not previously use a different solution. I searched on ChatGPT and it suggested ngrok. I used ngrok, and it was the better option I could have chosen..”

Suraj Jha

Junior Ai Engineer at a insurance company with 501-1,000 employees

[Read full review](#) 

“The suggestion of ngrok was from one of my seniors. I first tested it, and I liked it. The result was satisfying. I haven't gone through any other alternatives..”

Verified user

Associate Engineer at a insurance company with 501-1,000 employees

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“I don't think I will choose anything else right now because I purchased a monthly plan. I will not switch right now, but if I do, I will let the ngrok team know..”

Suraj Jha

Junior Ai Engineer at a insurance company with 501-1,000 employees

[Read full review](#) 

“I did not know of other options, but if I think of some options now, I can consider some local tools such as Local Expose and local tunnel. I believe these are popular alternatives to ngrok..”

Chaheti Jha

full stack developer intern at a tech services company with 1-10 employees

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“I did not evaluate other options. My team lead introduced ngrok to me during my internship, and I jumped right into it without exploring competitors, finding it to suit my needs perfectly..”

Chirag Morajkar

Lead Ai Tech And Tech Automation Engineer at a individual & family service with 11-50 employees

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“Before ngrok, I was using manual port forwarding and temporary deployment setups. After ngrok, it quite simply simplified that a lot by giving me a secure public URL in just a few minutes, which I was able to use to show demos for clients in the web agency that we are building right now. Before ngrok, I had to rely on manual workarounds, but ngrok replaced that with a much faster and easier workflow.

“When I was evaluating options along with ngrok, I considered manual port forwarding, local tunnel, and Cloudflare Tunnel. When evaluating options, I considered manual port, local tunnel, and Cloudflare, but ngrok stood out because it was easier to set up, more reliable, and it was better suited for quick development and webhook testing. When I started using it, I felt it was quite easy for my team to adopt it. There was no second question; we went straight to ngrok..”

Boya Uday Kumar

Ai Research Enthusiast And Developer at ADP

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ROI

Real user quotes about their ROI:

“We see a return on investment with ngrok; there are many benefits I can list down, such as very easy setup, no need for hosting, great for debugging, real-time request inspection, and many more..”

Sagar Koli

Senior Front End Back End Full Stack Engineer at Probus Insurance Broker Pvt

[Read full review](#) 

“I believe ngrok provides a good return on investment. Since we were using the free tier, it was giving us very good savings on resources and time. Even if we were to pay for it, it would be a good investment..”

Chaheti Jha

full stack developer intern at a tech services company with 1-10 employees

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“If I had to estimate the amount of money I saved by using ngrok, I would say maybe around twenty dollars. As for time, I saved at least seven or eight hours that I would have spent trying to find a solution to the API gateway connectivity issue I faced.

“I did not really save any money apart from what I would have saved if I had to pay for a paid tier of ngrok since it was a college project and I did not use it in production or development..”

Hasan Rahman

AI Engineer at a tech vendor with 10,001+ employees

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“Saved time is the most significant return on investment I have seen from ngrok. While I have not reduced the number of employees needed, I have saved time from sharing screens, taking screenshots, and creating presentations, which is now streamlined to just pushing projects to ngrok for access, saving me about eight to ten hours a month.

I would not say I have an accurate number, but if I had to estimate, sharing a website or project initially would take about forty to forty-five minutes, plus taking screenshots for documentation would add maybe eighty to ninety minutes, resulting in around one hundred eighty minutes or three hours a week and approximately twelve hours a month. By using ngrok, I have saved an estimated eight to ten hours monthly..”

Chirag Morajkar

Lead Ai Tech And Tech Automation Engineer at a individual & family service with 11-50 employees

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Use Case

“My main use case for ngrok is when we want to use any webhook with the frontend or Android app, we need a backend server where we can debug locally. At that time, we use ngrok for making a port and providing that to the webhook.

“In a project where there's a webhook, we want to see why payment is not happening and consequently why the subscription is not happening. For that, we need to debug.

“That is the main use case for ngrok, being useful for production and a little bit about the debugging with ngrok..”

Verified user

Full stack developer at a marketing services firm with 501-1,000 employees

[Read full review](#) 

“My main use case for ngrok is to provide a public URL so that I could test the app on my phone and for others to see my progress.

“I had a SaaS app on monday.com and I had to implement a mobile feature. I implemented it on the computer, but in order to view it on my phone, I had to use ngrok tunneling to have a public URL so that my phone has access to it.

“I used ngrok tunneling so that others could see my progress as another use case..”

Verified user

[Read full review](#) 

Software Developer at a tech vendor with 1-10 employees

“In my AI automation field, I have been working for around eight to twelve months.

The main use case where ngrok comes into the picture is when I create any development projects, which can be coded automations, websites, or any applications that I develop. I have to push it to the internet so that it can be accessible to the other team members or the managers who have to evaluate that. Instead of just running the coded project that I have in localhost, I push it to the internet using ngrok, which gives me temporary URLs for that, and I can share them with others so that they can access the project that I have built.

My use case with ngrok is mainly to push to the internet, and while I develop around two to three projects a month, I think ngrok could improve its free plan session limits so I could do more, though overall it has been a great experience..”

Chirag Morajkar

[Read full review](#) 

Lead Ai Tech And Tech Automation Engineer at a individual & family service with 11-50 employees

“I mainly use ngrok for testing APIs, first locally, and then directly making a URL out of it using ngrok and sharing it with my team members so that they can test it on their side. For example, if I have been making any API of a database, then I can give that to any team member or front-end developer, they can test it from their side and we can see whatever is missing.

Beside this development, I am keen about working in the domain of machine learning. I am just a beginner, but still I try my best to train the model and then make certain types of APIs from it, and I can share my ML models' demos, either in interviews or with any senior.

As I mentioned, I have started working in URLs and APIs from the past six to seven months. At first, it was hard to make any changes and then test it locally, but if any team member of mine needed it, we had to go through and upload it, checking in on AWS, Azure, or GitHub. Then we had to solve the merges and merge conflicts, and then my team member could check out from that and get the latest version of whatever I had built, and then they could test it. Since ngrok has come, it has been easier and faster to test APIs from one system to another system globally..”

Verified user[Read full review](#) 

Associate Engineer at a insurance company with 501-1,000 employees

“I work as a software developer at ADP and I majorly work with a lot of AI tools. My day-to-day work involves coding, shipping code, and deploying applications. Apart from my work, I also have an agency wherein we develop websites for clients, and we use a lot of AI there as well. My entire day is accumulated with coding and AI work.

“We develop a lot of APIs and webhooks for the tech systems that we build, and I use ngrok for web testing and webhook testing. I also share demos with my teammates by exposing local APIs during development. As a team, we validate all integrations without deploying them to production or staging. We make sure to deploy everything in lower environments, replicate things, and test them thoroughly before confidently deploying into production.

“The scope is very broad. I use ngrok anywhere to expose a local app, and all my teammates use it as well. We majorly cover webhook testing, local API exposure, and we share demos with teammates and clients. I also use it for debugging integrations and temporary public access for front-end and back-end builds. It saves a lot of time across development and QA. Additionally, we use it for demos and integration work. If I say the scope is big, it is quite big because especially for all the developers and QA engineers building APIs, ngrok is majorly the go-to tool.

“I use ngrok in the web agency that we have outside of work. In the web agency, we are a team of eight people and we use it rigorously..”

Boya Uday Kumar

Ai Research Enthusiast And Developer at ADP

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“I used ngrok when I integrated with the payment Amazon payment web service to handle HTTPS during development, not in production. When I worked locally, I did not have HTTPS, so I used ngrok to make the connection easy with the webhook. I also used it when I integrated with Fireblocks and Circle for cryptocurrency. Additionally, with my team, sometimes we needed to test something on my local machine. For example, a front-end developer would ask me to act as a back-end. I would give them the ngrok URL of my local machine, and they could connect and test or establish our API contract to ensure it worked before we uploaded it or pushed it to the cloud or the branch.

I used ngrok when I wanted the webhook of the Amazon payment service to call me when the payment was completed successfully, when the user made a purchase, or when a refund happened. This was because I wanted to depend on the webhook, not on the user interface, to ensure that the payment had already happened or the payment was refunded successfully, or if there was an issue.

When I integrated with Amazon payment, I worked on it first on my local machine and wanted to test the webhook before I pushed my code to the development server. I sometimes edited much of my code to ensure everything was working correctly. This made my productivity very quick and allowed me to finish my task very fast. This was because I could call the Amazon payment via an HTTPS link locally without having to push every time to the development server and wait for the deployment or pipeline to finish before starting. When I push my code, have a code review, and then test, it might take fifty minutes or twenty minutes, which would waste my time. When I worked on it locally and tried to fix the errors by using ngrok to ensure the task was clear and the integration was completed successfully, then I pushed my code to the development server. That did not waste my time; it saved my time. I save one or two hours. That is great for me, and it does not create a bottleneck for my colleague to review my code..”

Samahali Samahali

Senior Fullstack Engineer at a university with 10,001+ employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“My experience with ngrok's pricing, setup cost, and licensing is that currently we are using a one-month plan, and we renew it every month, with plans to shift towards the one-year plan in no time..”

Sagar Koli

[Read full review](#) 

Senior Front End Back End Full Stack Engineer at Probus Insurance Broker Pvt

“Setting up the tunnel and generating the public URL with ngrok was very easy. I even suggested my company subscribe to or get a paid plan for it. The company was paying for it, and currently it was paying for one month. I will make sure to have them purchase it for a year so I can use it precisely and perfectly..”

Suraj Jha

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Junior Ai Engineer at a insurance company with 501-1,000 employees

“The setup was easy because there was a simple one command, ngrok http and the port number. As for latency, it was generally fast except for some issues such as in a document uploading process for a WhatsApp bot, which took more time than on a server, increasing latency..”

PrakharGupta

[Read full review](#) 

Artificial Intelligence Engineer at Probus Insurance Broker Pvt

“Initially, it was something very new to me, and I had not understood the complete idea behind it during my internship, but it was pretty easy. It takes hardly ten minutes to set the whole thing up. The documentation of ngrok is superb, so I did not have to waste time on YouTube videos to understand how to start. The setup is easy and secure, making it easier for me to onboard ngrok into my daily development life cycle..”

Chirag Morajkar

[Read full review](#) 

Lead Ai Tech And Tech Automation Engineer at a individual & family service with 11-50 employees

“When I first implemented ngrok, the implementation was very quick to start running. If I remember correctly, it was a few minutes to start running. The first time I implemented ngrok, it was just about a couple of minutes or three minutes to get it running. Once my local app was up, creating the tunnel and getting a public URL was very straightforward. Most of the time was spent checking the local app and choosing the correct port, not on ngrok itself.

“It was quite easy to pick up and my team didn't need formal training because ngrok was very easy to adopt and the setup was intuitive. We were able to start very quickly with the basic documentation that was available on the site..”

Boya Uday Kumar

[Read full review](#) 

Ai Research Enthusiast And Developer at ADP

“Setting up ngrok on my laptop involved several steps. I was looking into various services to achieve this goal and asked ChatGPT, which first suggested ngrok. It guided me through setting up ngrok on my Windows laptop acting as a server. I had to log into the website, create an account, and go through a bunch of setup steps. I remember downloading some software, running a variety of commands in the terminal, and eventually created a Node.js script in Visual Studio Code. Somehow, everything worked together, and I could access this remote server from my other laptop.

“As for setup, it was quite simple and did not take me long; I just followed a set of instructions from ChatGPT and was done..”

Hasan Rahman

[Read full review](#) 

AI Engineer at a tech vendor with 10,001+ employees

Customer Service and Support

“I have not reached out for customer support, but I have noticed the documentation is very well documented; I was able to find answers on their website with no issues..”

Alex Campbell

Senior Trust Operations Data Engineer at DIGICERT, INC

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“I did not have to contact customer support because it was that good to use. I only faced the latency issue, but I understand you cannot provide everything in the free tier or people will not use the pricing..”

PrakharGupta

Artificial Intelligence Engineer at Probus Insurance Broker Pvt

[Read full review](#) 

“The customer support was really amazing, as they have always been proactive in responding to our queries or issues related to access.

“We purchased ngrok directly by contacting their sales team because we are a large organization, and they offered us a bundled package..”

Rishabh Singh

Lead Engineer Senior Forntend Developer at Adobe

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“I did not face any problem contacting ngrok's customer support. However, I believe someone from our company did face a problem, and the customer support was pretty helpful for them.

“I would rate customer support as a nine since I did not experience it myself, but my fellow employees were very much impressed with the customer support..”

Chaheti Jha

full stack developer intern at a tech services company with 1-10 employees

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Other Advice

“I would say that ngrok is mainly for those who are working with APIs because it has been a time-saver and it increases your teamwork with other members. I would say whenever someone is in the beginner phase of building APIs and working within a team, they should definitely try ngrok. I would rate my overall experience with ngrok as a 9..”

Verified user

Associate Engineer at a insurance company with 501-1,000 employees

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“The specific outcome my team experienced is easier collaboration. I have been fortunate enough to use ngrok as my first solution, and it was so good that I did not need to switch to anything else. My advice to others looking into using ngrok is that if you want easy collaboration, testing environments, and development between teams, it is surely the way to go. I would rate this product an 8 out of 10..”

PrakharGupta

Artificial Intelligence Engineer at Probus Insurance Broker Pvt

[Read full review](#) 

“I would advise others looking into using ngrok to purchase it because it is more reliable and it saves us a lot of time. We should purchase it.

“We are using ngrok right now as a private cloud and on our local computer.

“I have nothing much to add before we wrap up. I would rate my overall experience with ngrok as a 9 out of 10..”

Suraj Jha

Junior Ai Engineer at a insurance company with 501-1,000 employees

[Read full review](#) 

“A recent example is when I was creating a website for the company. I had to handle communication traditionally by asking team members to join Google Meets, share screens, show the website, or even take screenshots and compile them into a PDF or PowerPoint, which caused rushed feedback. However, since I knew about ngrok, I could push it to the internet and get temporary URLs for the team members and managers to access at their convenience, leading to better collaboration.

I recommend going through ngrok's documentation before seeking help or watching YouTube videos, as it usually resolves most problems. Start with the free tier to experience its functionality before considering the paid plans.

I believe I have covered all I know about ngrok and my experiences with it. .”

Chirag Morajkar

Lead Ai Tech And Tech Automation Engineer at a individual & family service with 11-50 employees

[Read full review](#) 

I don't have to share anything about my main use case for ngrok.

We are using ngrok locally right now.

“We are using the free version of ngrok and will shift to a one-month plan in no time.

“I would suggest trying the ngrok plan first.

“I don't have any additional thoughts about ngrok before we wrap up.

“I am providing this review a rating of 10. .”

Bhavdip Patel

Developer at Probus Insurance Broker Pvt

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“For someone with a similar use case or for teams with a similar use case, I would recommend starting with a basic secure tunnel workflow using ngrok for quick testing and demos, and then moving to the paid plan if you need persistent URLs and more flexibility. I would ask them to start with the basic tunnel workflow and then once they are familiar with the workspace, they can move to a paid plan because they would get the persistent URL that they can use flexibly across the team.

“One thing to know about ngrok is that it is excellent for quick, secure exposure of local services, but it is mainly a development and testing tool rather than a production hosting solution.

“ngrok did change team collaboration because earlier it was quite a waterfall model. Everyone was developing and we were not given a chance to see the things that were built locally. Today, with ngrok, we were able to utilize the public URL and instantly demo the features that we develop. As a team, we held up the spirits because everybody is charged up to deliver quickly and to show the version that they have locally.

“As a web agency with eight people on the team, ngrok has improved productivity for all eight people by reducing setup and debugging time. If each person saves just 30 minutes a week on webhook testing, local exposure, and demo setup, that adds about four hours saved per week across the team. Over a month, that is roughly around 16 hours saved, which is a very meaningful productivity gain. At a team holistic level, it was somewhere around 20 hours saved a week. That immensely boosts the productivity of the team.

“The first thing that I would do is run a tunnel for the local port of the app that I am using. When opening the terminal, I would run something like `ngrok http 8080` to expose the local service securely. That is the primary thing that I would do.

“I would rate ngrok a 9 out of 10..”

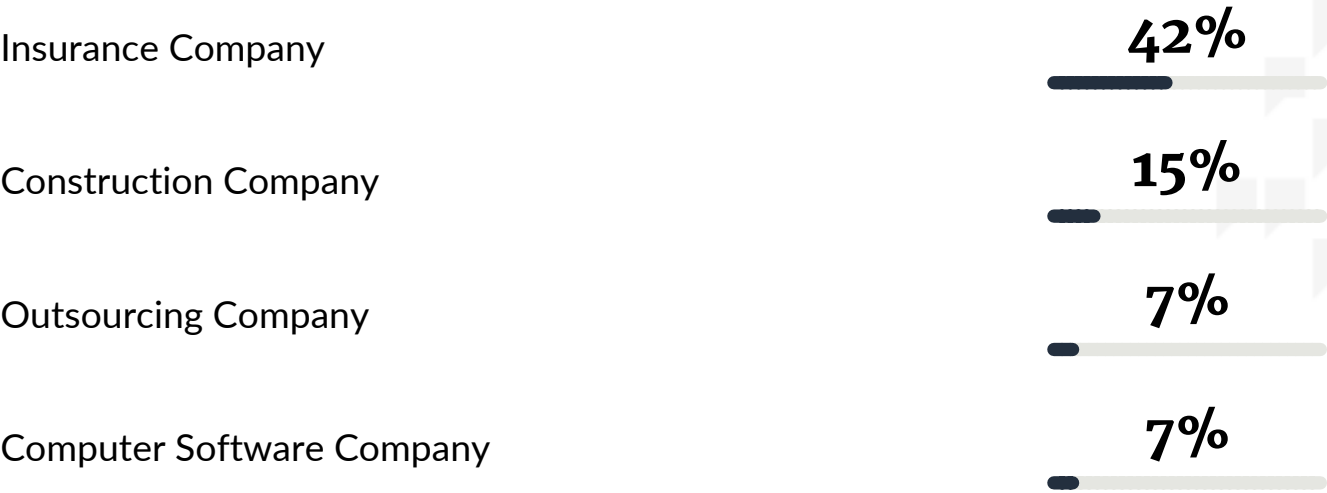
Boya Uday Kumar

Ai Research Enthusiast And Developer at ADP

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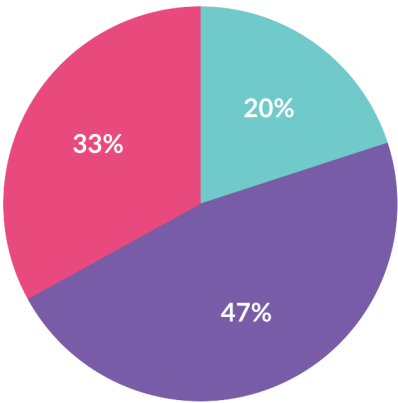
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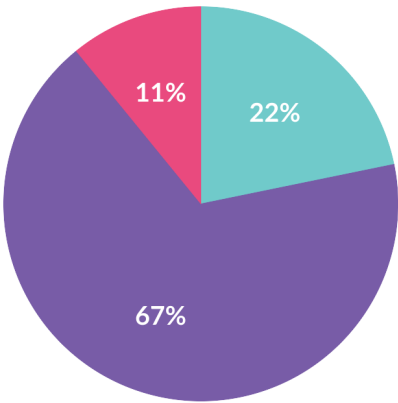


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Large Enterprise Midsize Enterprise Small Business

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