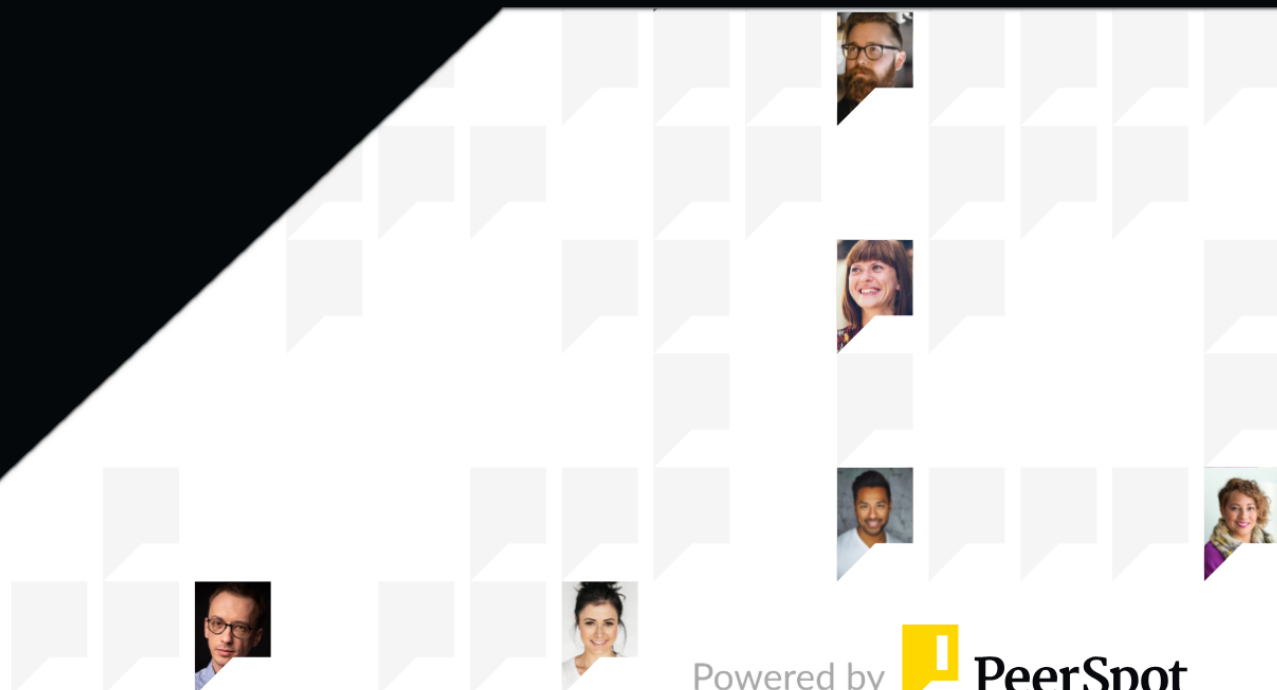




Apptio Cloudability

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

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Product Recap



Apptio Cloudability

Apptio Cloudability Recap

Cloudability offers advanced management of cloud costs across platforms, providing transparency, detailed billing, and reports. It integrates with AWS, Azure, and Google Cloud to optimize financial performance and resource utilization.

Cloudability is designed for comprehensive cost management in multi-cloud landscapes. Users benefit from its robust features, including cost optimization, forecasting, and detailed reporting. With tools like Reserved Instance Planner, it simplifies management of AWS environments. Its integration capabilities extend to multiple cloud platforms, providing a unified view of financials and resource usage. Despite its advantages, users seek better API integration for a seamless experience. Enhancements in automation, data accuracy, and dashboard customization are desired to improve usability and insights. Organizations leverage its capabilities to monitor and manage spending while optimizing infrastructure utilization.

What key features does Cloudability provide?

- **Groups and Views:** Organize cloud resources for better oversight.
- **Detailed Reports:** Access in-depth reports on cost trends.
- **Dashboard Customization:** Build dashboards tailored to specific needs.
- **Tagging:** Enhance resource tracking with tagging features.
- **Cost Optimization:** Use rightsizing recommendations to reduce spend.
- **Integration:** Manage expenses across multiple cloud providers.

Why consider Cloudability reviews?

- **Cost Efficiency:** Evaluate reports on improved spending controls.
- **Spending Visibility:** Assess transparency in cloud expenditure.
- **Financial Transparency:** Monitor billing management improvements.
- **Resource Insights:** Consider resource utilization and optimization reports.
- **Forecasting:** Look for accurate predictions based on historical data.

Cloudability is widely implemented across industries where managing cloud costs is critical. In sectors such as technology, finance, and manufacturing, organizations rely on its capability to optimize multi-cloud environments. It allows teams to consolidate data for better financial tracking and resource efficiency, ensuring that infrastructure investment aligns with business objectives.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Apptio Cloudability helped us save a million dollars up until the contract renewal, and it was a large catalyst to why we were able to get a really good contract renewal with AWS going forward.”



Keighley Williams

Cloud Platform Engineer at Treasury Wine Estates



“The return on investment is definitely substantial because the level of savings that I have achieved are significant, and my team is seen as a resource to come to in order to make those savings.”



Suky Singh

Global Finops Cloud Optimisation For Hsbc Lead at a financial services firm with 10,001+ employees



“Cloudability positively impacts my organization by allowing for greater cost observability, which then drives better spending decisions and reduces costs.”



Verified user

Cloud Ops Lead at a tech vendor with 10,001+ employees

- ✓ “Apptio Cloudability is a fantastic tool to help FinOps teams and engineering teams focus on cost reduction, cost savings, measuring, displaying, and telling the story about their numbers.”



Nicholas Stephens

Software Release Manager at a transportation company with 10,001+ employees

- ✓ “Cloudability has positively impacted my organization as it helps us understand cost utilization, make corrections, and understand the forecasting of the cost.”



Verified user

Digital Marketing, Marketing Technology & Analytics Architect at a manufacturing company with 10,001+ employees

- ✓ “Cloudability's customizable alerts help me maintain budgetary goals by providing recommendations and alerts on slot usages.”



BapineeduBollempalli

Enterprise Data Architect at LTIMindtree

- ✓ “Apptio Cloudability has positively impacted my organization primarily through cloud cost optimization, where I can have visibility across teams, see those costs, audit them, and remove unnecessary resources.”



Verified user

sde2 at a tech vendor with 1,001-5,000 employees

What users had to say about valuable features:

“Cloudability offers excellent features including trends, graphs for cost utilization, and forecasting capabilities. The forecasting feature has helped me understand how the resources are utilized and how the cost is burned, and then I use it to make changes to keep the cost in control. Cloudability has positively impacted my organization as it helps us understand cost utilization, make corrections, and understand the forecasting of the cost. It has made reporting much easier..”

Verified user

[Read full review](#) 

Digital Marketing, Marketing Technology & Analytics Architect at a manufacturing company with 10,001+ employees

“The best features Apptio Cloudability offers are dashboarding, cloud visibility, and governance. It ensures compliance with HIPAA and helps me follow industry standards.

“Apptio Cloudability has positively impacted my organization primarily through cloud cost optimization, where I can have visibility across teams, see those costs, audit them, and remove unnecessary resources. This helps with cost optimization. Currently, I am mostly using the cost optimization and dashboarding features along with the data analysis features they provide..”

Verified user

[Read full review](#) 

sde2 at a tech vendor with 1,001-5,000 employees

“The best features Cloudability offers include the reporting feature, which is good because you can get very detailed, not just at the cloud account level, but you can drill down into particular resource usage. You can look at costs over granular periods of time, like one day or a few hours, and that's really good. The Views feature is also beneficial because lots of teams may use Cloudability within an organization, allowing users to segregate data to particular Views so they are only looking at what's relevant to them.

“The Views feature in Cloudability is very useful for my teams because if you're in an organization that has hundreds or maybe even thousands of cloud accounts, different teams only operate in specific accounts rather than across all of them. A good way to use Views is to section data based on things such as business unit or which engineering team an individual is part of, so the data can thus be scoped down to specifically the engineer's ownership..”

Verified user

[Read full review](#) 

Cloud Ops Lead at a tech vendor with 10,001+ employees

“The best features that Apptio Cloudability offers are the cloud optimization for the AWS field and the Azure field, which are probably the best.

“What makes the cloud optimization for AWS and Azure stand out for me is the broad range of tactics that are available there, which allows my teams to really concentrate on the core infrastructure elements.

“Apptio Cloudability has positively impacted my organization by providing cloud cost visibility, allowing there to be trust in those numbers, providing showback and chargeback capabilities, and ensuring that cloud costs are fully understood. Additionally, it has allowed me to identify cloud cost optimization opportunities, enabling my organization to utilize savings to reinvest in adding further value for my customers..”

Suky Singh

Global Finops Cloud Optimisation For Hsbc Lead at a financial services firm with 10,001+ employees

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“The best features Apptio Cloudability offers are the advanced right-sizing capabilities after Turbonomic was integrated into Apptio Cloudability Premium, which is a fantastic feature. You get really good savings outcomes, and you are able to see quickly by changing generations and EC instance types. Recently, they changed the default on the costing when you go into these windows, whether it is right-sizing or reporting or whatever. The default for costing has changed, and that default is what we use all the time, which has benefited us from that perspective.

“I like the new dark layout. It is much better on your eyes. Recently, I have been pushing for information about the MCP for Apptio Cloudability and the AI integration that is coming extremely soon. I have seen some private preview on that, so I am very excited about those coming forward. The core business mappings and the dimension side of Apptio Cloudability is really good to set up ownership and chargeback and showback. We are sorely lacking in chargeback and showback at the moment. We have created a center of excellence that includes cyber and different teams in CloudOps to ensure that we have a FinOps lens across everything we do going forward. Apptio Cloudability is a huge part of that because it also means that it is really easy to give RBAC control, that is, view access to different teams so that they can see what is happening with their costing really clearly. They can see from a granular point of view exactly what they are spending on and how they can fix it going forward and what they can improve and change from a different instance type or a different way of turning on and off machines and all these different things. Apptio Cloudability was really good from that perspective, being able to help us with those detections.

“The support that we have had throughout has been exemplary. The consultation when we set up Apptio Cloudability was excellent. I worked one-on-one with the consultants for quite a few weeks. I then took over the project to onboarding Apptio Cloudability into the company. The one-to-one relationship I had with the engineers and the project managers from IBM/Apptio Cloudability was second to none. It was always a matter of going out of the way to help us make sure that we had everything set up as we needed so that we could use the product as fast as we could and in the best way that we could. I want to give a shout out to support and the professional services.

“I would put support and EC2 right-sizing right up with each other because without the support, it would not have been as easy to understand how to leverage these capabilities and get the most out of Apptio Cloudability. I would be able to use the EC2 right-sizing ability of Apptio Cloudability and to understand the reporting and the view side. I would definitely be putting the onboarding experience and the consultation experience right up there..”

Keighley Williams

Cloud Platform Engineer at Treasury Wine Estates

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“The best features Apptio Cloudability offers, in my opinion, include the BI tool, which is great, and also their right-sizing feature and optimization feature that help teams and users of Apptio see what they should focus on in terms of saving money. If someone could get most of their right-sizing and optimization recommendations completed, there is a really great case for being able to save a lot of money quickly. I think that is really underutilized at a lot of organizations, at least at Southwest Airlines.

“Getting teams to incorporate optimization and right-sizing work into their sprints would be huge. Apptio Cloudability being able to show it and present it in an easy way is great. I know they are working on something called Turbonomic, which I think allows FinOps teams to see those recommendations and then make some of those changes in different development environments. We have not quite got that fired up yet, and I do not know that our development organization would be okay with us doing that, but it seems Turbonomic is an extension to that and could allow FinOps teams to make the first move instead of waiting for a development organization. This would be turning that FinOps group into an engineering team in a way.

“Apptio Cloudability has positively impacted my organization by providing us with a wonderful tool to visualize and track our spend in AWS. If you can measure it, you can fix it, and Apptio Cloudability does a great job of measuring things so that we can fix them.

“Compared to the infrastructure organization, it is great to be able to talk to our executives and very quickly get the cost and spending information that they request because it is completely simple with Apptio Cloudability. In contrast, many of our other teams have to go talk to project managers and their FP&A people to figure out what their costs are. We can just click a button and figure it out in a few seconds.

“Out of the BI tools, right-sizing, and optimization features I mentioned, I find myself using Apptio BI most often on the FinOps team as we are doing reporting monthly and showing people our dashboards in monthly meetings that we have on a regular basis with the same teams. It is difficult to act on the recommendations and see them to fruition, just because it requires our organization's developers and

the dev organization to make those first moves in production or in their dev, QA, and production environments.

“We have FinOps analysts who are dedicated to those teams and serve as points of contact, and we build those relationships and work with those teams to get optimization done, right-sizing done, and also be aware of spending. We help them with anomaly detection and that kind of monitoring..”

Nicholas Stephens

Software Release Manager at a transportation company with 10,001+ employees

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Other Solutions Considered

“I do not remember which tool we were using before Apptio Cloudability. Since I joined, it has been Apptio Cloudability, although I am aware of the OpenCost tool and am considering it..”

Verified user

sde2 at a tech vendor with 1,001-5,000 employees

[Read full review](#) 

“I previously used Excel because my cloud spend was quite small, but after seeing the exponential growth in cloud coming in 2019, that is when I decided to move to Apptio Cloudability..”

Suky Singh

Global Finops Cloud Optimisation For Hsbc Lead at a financial services firm with 10,001+ employees

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“We didn't evaluate other vendors before choosing Cloudability; we simply evaluated using the built-in cloud provider tooling. The reason for this is that Cloudability is the market leader and has a strong reputation..”

Verified user

Cloud Ops Lead at a tech vendor with 10,001+ employees

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“Before choosing Apptio Cloudability, I evaluated building something myself first and foremost, and then I looked at a number of other products at the time, although I cannot remember who they were, as it has been five or six years ago. I am constantly evolving and having discussions with tooling providers over the last five years as well..”

Suky Singh

[Read full review](#) 

Global Finops Cloud Optimisation For Hsbc Lead at a financial services firm with 10,001+ employees

“We did not have any other platform doing proper FinOps. We did have a platform that probably could do some FinOps, but it was not being leveraged properly, and it was not socialized properly. People did not really get it. When you have new leadership that comes into the company that has a preference for a certain product, they normally push that product, especially if they have had favorable and particularly good experiences with that product..”

Keighley Williams

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Cloud Platform Engineer at Treasury Wine Estates

“I looked at Vanta in the past, and I looked at CloudCheckr, and there are a few other options we looked at. One of the main reasons that we came down to Apptio Cloudability is mainly because we had new leadership come in, and they had used Apptio Cloudability quite a lot. They really enjoyed the product. They had a relationship with the people pushing the product, not a personal relationship but a work relationship through a vendor relationship with these people before. They thought it was worth bringing in because of such a good experience before, which makes sense. I have seen this happen many times..”

Keighley Williams

Cloud Platform Engineer at Treasury Wine Estates

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ROI

Real user quotes about their ROI:

“I have seen a return on investment using Cloudability. As I mentioned before, it'd be very easy to save at least 10 to 20% costs from cloud spend just by utilizing the features of right-sizing or commitments management that Cloudability offers..”

Verified user

[Read full review](#) 

Cloud Ops Lead at a tech vendor with 10,001+ employees

“ The ROI was 9x. The cost avoidance over the span of the last year was nine times what it cost to have the license to the product plus FinOps staff salaries and a few engineers part-time. We documented both engineering efforts and the commitment discount efforts for 3 years, and each year, the ROI increased.

Sherri Wooldridge

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Principal Consultant at a tech consulting company with 501-1,000 employees

“We have seen ROI with the reserved instances, and having the ability to predict what reserved instances you can get. We can save tens of thousands of dollars, and hundreds of thousands of dollars in some cases. Having the ability to have those recommendations and buy those purchases helps. If we didn't have Cloudability, we'd still be doing this, and AWS now has their own reserved instance planner. So, we use both. Therefore, we'd still be getting savings without Cloudability, but it is definitely helping us at the moment..”

Nathan Miller

Infrastructure Engineer at a computer software company with 11-50 employees

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“I have seen a return on investment; the issue was that before I purchased Apptio Cloudability, I just had two people running it in an Excel spreadsheet. Obviously, five years down the line, I now have an ecosystem that is looking after in excess of 350 million dollars a year of cloud spend going through the tool. Therefore, the employees have actually gone up because the demand on the team has gone up. The return on investment is definitely substantial because the level of savings that I have achieved are significant, and my team is seen as a resource to come to in order to make those savings. The numbers have become the trusted source and are used in vendor negotiations and forecasting discussions at the board level..”

Suky Singh

Global Finops Cloud Optimisation For Hsbc Lead at a financial services firm with 10,001+ employees

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“Apptio Cloudability helped us save a million dollars up until the contract renewal. It was a large catalyst to why we were able to get a really good contract renewal with AWS going forward. We needed to save a certain amount of money so that we had it in the budget to have leverage in the CloudOps area.

“We reduced our waste by at least twenty percent really quickly because we were able to jump onto EBS snapshots straight away for these sort of things. That saved us anywhere between one hundred fifty and two hundred thousand dollars really fast because we had a lot of snapshots in a lot of accounts. It was just wasted storage. We also had some accounts that were sitting there and needed to be decommissioned. They were non-production accounts but they were taking up a lot of project dollars. Apptio Cloudability helped us ensure that because we could see the cost so clearly, we got these accounts decommissioned as soon as possible, rather than saying we would get to that. It was made a priority because we could see what it was costing us so clearly..”

Keighley Williams

Cloud Platform Engineer at Treasury Wine Estates

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Use Case

“My main use case for Cloudability is cost visibility. For cost visibility, I look at the utilization of various resources across different AWS accounts, get recommendations for cost optimization, and utilize and view the graphs and trends for cost utilization..”

Verified user

Digital Marketing, Marketing Technology & Analytics Architect at a manufacturing company with 10,001+ employees

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“My main use case for Apptio Cloudability is optimization, cloud cost management, and container management.

“I have a cloud environment that hosts containers, and I use information around the CPU requests and limits and memory requests and limits to size my infrastructure correctly.

“Cloud optimization is very key for me, and I am using that to embed into my cloud cost optimization recommendations process which I send out to my engineers, and I track against the implementation of those recommendations..”

Suky Singh

Global Finops Cloud Optimisation For Hsbc Lead at a financial services firm with 10,001+ employees

[Read full review](#) 

“My main use case for Apptio Cloudability is cost optimization, governance, and cost visibility across different clouds.

“A specific example of how I use Apptio Cloudability for cost optimization and governance is that I access the platform to verify that the agent has been connected from different clouds to Apptio Cloudability, where I can confirm how the costs are reflected across different clouds, providing a clearer picture of the cost. I can then compare which services to disable and cancel out resources that are not needed.

“On a daily basis, Apptio Cloudability creates different ephemeral sandboxes that scale up, and I need to monitor those costs because if any are left orphaned, the prices of the resources continue to escalate. I must ensure that there are no orphaned sandboxes, as each sandbox has infrastructure on the cloud. To remove those, I use Apptio Cloudability for visibility and then determine which sandboxes are not needed before removing them..”

Verified user

sde2 at a tech vendor with 1,001-5,000 employees

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“I use Cloudability to track costs across a multi-cloud infrastructure estate, including Google Cloud, AWS Cloud, and Microsoft Azure. Everything from reports and dashboards to anomaly alerts and right-sizing is managed through Cloudability.

“I regularly use the reporting feature in Cloudability. If I'm trying to figure out how much cost is attributed to a specific account, I'd create a report based on the account name. That allows for historical tracking of how the costs have maybe increased or decreased over time, and that's quite useful.

“In addition to my main use case, I use the dashboards feature regularly as well. If I want to have a higher view level of what cloud costs are within the estate, I would use the dashboards because I can look at multiple cloud accounts at once..”

Verified user

Cloud Ops Lead at a tech vendor with 10,001+ employees

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“My main use case for Apptio Cloudability is performing ad-hoc reports and monthly and quarterly reporting in Apptio BI, which help us to do number presentations with our large customers in our company. I have some experience building dashboards.

“A specific example of a report I built using Apptio Cloudability is in Apptio BI, where dashboard functionality allows users to create dashboards that show monthly and month-to-date numbers based on usage and services, as well as how much savings we get from savings plans and RIs. Recently, I also built a report to look at one service in a certain region for a customer, and that service was some kind of compute service.

“Regarding my use case and experience building dashboards and reports in Apptio Cloudability, it provides standard AWS features. I quite like it for building dashboards and doing ad-hoc reports. It is amazing to be able to track AWS or whatever cloud spending down to the penny and know where it is going. In many ways, we underutilize it at Southwest because we do not have unit economics set up yet, so it can help with those types of detailed reporting. Apptio Cloudability is a very powerful tool and very impressive..”

Nicholas Stephens

Software Release Manager at a transportation company with 10,001+ employees

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“My main use case for Apptio Cloudability was for a project called Project Apollo that had a target of saving a million Australian dollars by April 2026. It had a lot to do with contract renewals, and we needed to save a certain amount of money for the budget so that we could get a better negotiation price on our contract renewals. We were able to achieve this through the use of detection of rogue spending through Apptio Cloudability.

“There was a lot of rogue spending we detected through Apptio Cloudability. We found out there were multiple Direct Connects that we were using and we did not need as many. We were able to find those through Apptio Cloudability and rationalize those Direct Connects, which saved us a lot of money. We also found wasted, very old EBS snapshots that were costing us a lot of money. They could be anywhere between seven to ten years old and had never been cleaned up before. They were costing us a lot of money. Additionally, we identified opportunities for EC2 right-sizing, RDS right-sizing, and OpenShift right-sizing. Right-sizing across all the different platforms was something we were able to utilize and detect through Apptio Cloudability to find out what the cost efficiencies were and the savings going forward. These were the harder projects to complete and take to fruition because there was a lot of communication needed with application owners. There was also a lot of agreement needed on timings and windows when these things could be done. Nonetheless, we were able to keep pushing the project, keep on top of it, and continue following up. The hardest part was keeping the communications open and ensuring that the people involved understood why we were doing what we were doing and why it needed to be done. If it ain't broke, do not fix it is very much a mantra across industry and life in general. Many of these production loads were not broken, but they were costing us a fortune. Communication was absolutely one of the biggest things here..”

Keighley Williams

Cloud Platform Engineer at Treasury Wine Estates

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“It was fine. It absorbs our new accounts quite easily. As for completely new resources, time will tell. We have only had Apptio Cloudability for about seven to eight months, and many people still do not know about it. They know of it, but they have not really used it, and they have not used it in its entirety. It is early days..”

Keighley Williams

Cloud Platform Engineer at Treasury Wine Estates

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“Pricing and setup cost for Cloudability are good. Compared to the rest of the industry, they may be a little more expensive than some other FinOps tools, but that's to be expected because they have more functionality. So while it's a bit more expensive, you also get value for money because of the breadth and depth of the features..”

Verified user

Cloud Ops Lead at a tech vendor with 10,001+ employees

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“The initial setup is straightforward. You can use the APIs and you can connect to your cloud to the cloud availability. It's very easy. There is no market time. We can be accessed. You have the script that will generate on API. It will be integrated to the cloud with our infrastructure. I believe we get the reliability immediately. .”

Manpreet_Singh

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Senior Principal Infrastructure Engineer at Mphasis

“The integration and configuration of this product in our AWS was pretty straightforward. AWS has provided their partners with a better way to integrate within their environment. I don't see any issues with it. All you have to do is create an IAM role with a trust policy, and it works..”

Verified user

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Solutions Architect at a financial services firm with 10,001+ employees

“The initial setup is not straightforward. It's a bit complex. It's not straightforward as the data which we are getting from Azure doesn't make any sense. Right now, what we're doing is, we are getting all this tag information, subscription information, as we're getting it in a CSV and then putting in a database and then creating a JSON and then loading it to the API's.

It's a manual process. That's the only thing I don't like about it. We have to go through the process and see if maybe something has not been done right. We have hired a third-party consultant to implement it and rebuild it all now, so that's something we are going to go through and see. Maybe it's not done right. Maybe there is another way around it. We'll have to figure out what happened with the initial implementation and see if we can streamline it to make it easier to use..”

HarkamalSingh

[Read full review](#) 

Works at a manufacturing company with 10,001+ employees

“If you deal with a very large cloud environment with multiple accounts and so on, it can be complex sometimes due to some issues with admin rights.

However, if you deal with a single cloud environment that is very simple in terms of structure, the integration of Cloudability is straightforward.

For example, if you want to acquire all the cost data of a very large company and you have access directly to the higher, privileged accounts, there's no issue. If you want the same company to acquire or use Cloudability just for a subsidiary that is fully dependent on the parent company, it's starting to be complex.

In a very easy, straightforward approach, it can take two, three days to get the data into Cloudability. But if we face a more difficult integration with some problems of security, account privilege, and so on, it can take a couple of weeks.

First, we analyze the scope to be integrated. Then, we define, in the hierarchy of the cloud structure, what we will integrate. Next, we do all the design in terms of how we can access the data, or if there are any security rules that don't allow us to acquire all the data.

Then, we proceed to the integration, which means we create all the repository buckets in the cloud environment and then activate the API to collect the data. That's the integration process.

Last but not least, is to create, with the customer or the users, all the basic structure in terms of creating the accounts in the product, creating the first dashboard, all these things that lead to releasing an environment that is ready to use, to the users..”

Thomas SARRAZIN

Global FinOps Offer leader at Capgemini

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Customer Service and Support

“The technical support is terrible. You can't pick up the phone and talk to somebody. They don't have online chat support. Everything is by email, which is not good..”

Verified user

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Solutions Architect at a financial services firm with 10,001+ employees

“I found their services support team to be extremely helpful and responsive, providing valuable assistance when needed. Their regular support team's response time was generally within a few hours. I also had regularly scheduled meetings with the additionally funded professional services team each week to address any questions and set strategies, since I did not have FinOps staff of my own..”

Sherri Wooldridge

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Principal Consultant at a tech consulting company with 501-1,000 employees

“The customer support is probably a six to seven; it has been quite slow, and getting resolution can be quite slow, although I do have monthly governance meetings where I highlight these outstanding cases that I do have.

“I would rate the customer support as seven out of 10..”

Suky Singh

Global Finops Cloud Optimisation For Hsbc Lead at a financial services firm with 10,001+ employees

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“We are enterprise customers, so we have a dedicated technical account manager (TAM).

The technical support has been good, but it is not consistent. Previously, their technical support was very good. They would come in and help with sessions internally. But now, we have dealt with a few people where we ask for one thing and they might not deliver straightaway. It seems like they are stretched across multiple customers. .”

Nathan Miller

Infrastructure Engineer at a computer software company with 11-50 employees

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“The support that we have had throughout has been exemplary. The consultation when we set up Apptio Cloudability was excellent. I worked one-on-one with the consultants for quite a few weeks. I then took over the project to onboarding Apptio Cloudability into the company. The one-to-one relationship I had with the engineers and the project managers from IBM/Apptio Cloudability was second to none. It was always a matter of going out of the way to help us make sure that we had everything set up as we needed so that we could use the product as fast as we could and in the best way that we could. I want to give a shout out to support and the professional services.

“I would put support and EC2 right-sizing right up with each other because without the support, it would not have been as easy to understand how to leverage these capabilities and get the most out of Apptio Cloudability to be able to use the EC2 right-sizing ability of Apptio Cloudability and to understand the reporting and the view side. I would definitely be putting the onboarding experience and the consultation experience right up there..”

Keighley Williams

Cloud Platform Engineer at Treasury Wine Estates

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“I was in touch with technical support when we accidentally dropped all the business mappings. That's when we discovered, there are no backups being done on the application side. We connected with Cloudability, and they were able to provide us with JSON of the backup from one day back. That worked for us as there were not many changes, as per the functionality. Therefore, we were able to restore it from the JSON scripts. I would rate them overall at a five or six. The thing is, I still have to work with them to make sure it's backed up daily. Right now, we are thinking to do it quarterly or monthly. However, at the speed that we are doing everything, the data might change frequently. If we wait that long, it's possible we might lose data. We can do other things also, behind the scenes, and in between, we can do staging, etc., and then we can record our steps.

Still, that's something we need to connect with them on in order to properly connect the dots, maybe. It should be backed up daily. Other than that, their response was quick, however, we just have to work on these technical details. It might be pending on our side. Maybe the person who might be working with them overlooked this thing..”

HarkamalSingh

Works at a manufacturing company with 10,001+ employees

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Other Advice

“My advice to others looking into using Apptio Cloudability is that it is a good platform, well-organized, and great for dashboarding and cost visibility, but sometimes I feel there is not parity with exact costs and the visibility on the platform. I would rate this review seven out of ten..”

Verified user

sde2 at a tech vendor with 1,001-5,000 employees

[Read full review](#) 

“I would rate Cloudability a seven on a scale of 1 to 10. Considering there is a lot of room for improvement, this rating is appropriate. I would advise others looking into using Cloudability to do a trial and see if it meets their needs from an enterprise perspective. My overall review rating for Cloudability is 7..”

Verified user

Digital Marketing, Marketing Technology & Analytics Architect at a manufacturing company with 10,001+ employees

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“I would advise that if you can create a team of analysts and engineers to use the tool alongside AWS, you can have a potent team that can save the organization a lot of money. There is a lot of wasteful spending in the cloud, and many customers and users do not know how to use it in an optimized way. Apptio Cloudability is a fantastic tool to help FinOps teams and engineering teams focus on cost reduction, cost savings, measuring, displaying, and telling the story about their numbers. It provides great actionable data, making it a fantastic tool in that respect. I would rate this product a 9 out of 10..”

Nicholas Stephens

Software Release Manager at a transportation company with 10,001+ employees

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“Regarding Apptio Cloudability's AI capabilities, governance and security are improving, but they could be better; it seems to be a slow-evolving process to get that capability there.

“The issue with Apptio Cloudability's AI capabilities regarding its accuracy and reliability of output is really on the data, as the tool itself can deliver some good features, but if the data is not good enough, then it renders the functionality meaningless.

“I would rate this product overall a six out of 10..”

Suky Singh

Global Finops Cloud Optimisation For Hsbc Lead at a financial services firm with 10,001+ employees

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“I would rate Cloudability a nine on a scale of 1 to 10.

“I give it a nine because it's a very good tool with many different features, and the only thing that would push it up to a 10 is if the group [IAM](#) access control was more developed. However, that's a minor thing and doesn't affect the core functionality of the tool.

“I would recommend using Cloudability and linking it with all cloud providers because the multi-cloud benefit really is great. IBM documentation is good, and their support service is brilliant as well. I would recommend using the tool..”

Verified user

Cloud Ops Lead at a tech vendor with 10,001+ employees

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“If you are a small business and you are thinking about Apptio Cloudability, probably err on the side of Apptio Cloudability rather than Apptio Cloudability Premium. Also, check your pricing models and have a chat with your professional services and sales and the rest of them to find out the best deal you can possibly get because they are very good to deal with. They believe in their product and they want to get a good price for their product, but also they want to make sure that you are happy with their product and utilizing it to the best of your ability. Support has really been good from that perspective.

“Apptio Cloudability does not give the ability to have an instant Jira ticket integration with the Turbonomic costings or the advanced costing inside Apptio Cloudability Premium at the moment. You cannot do that in Turbonomic right now. It would be a huge advantage if you could.

“I would rate this review as an eight out of ten..”

Keighley Williams

Cloud Platform Engineer at Treasury Wine Estates

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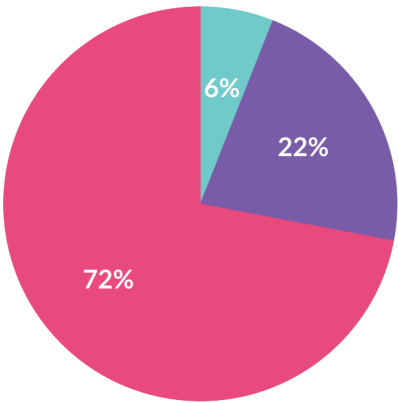
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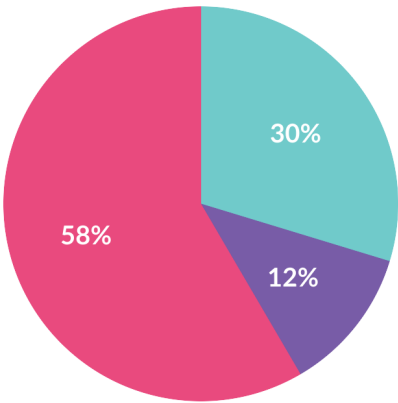


Company Size

by reviewers



by visitors reading reviews



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