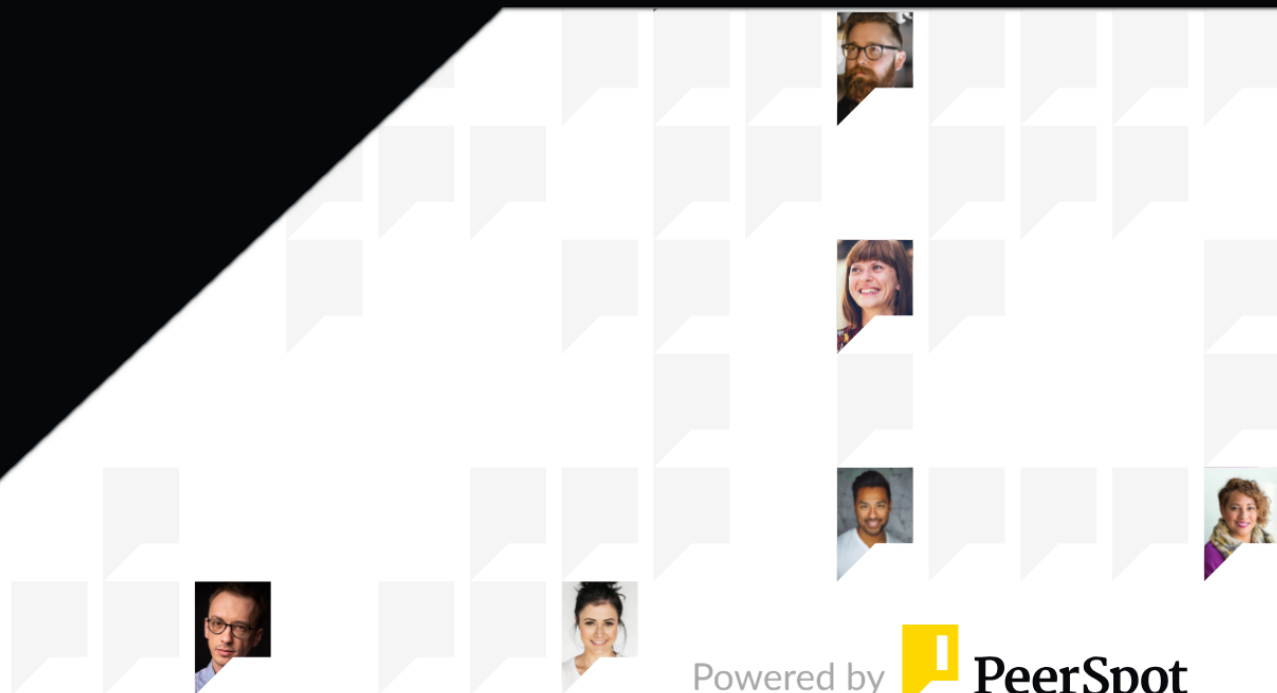




A10 Networks Thunder ADC

Reviews, tips, and advice from real users



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Product Recap

A10 A10 Networks Thunder ADC

A10 Networks Thunder ADC Recap

A10 Networks Thunder ADC delivers efficient load balancing, SSL offloading, and enhanced security to ensure high application availability across cloud and on-premises environments. It optimizes performance and reduces costs while maintaining reliability during peak loads.

A10 Networks Thunder ADC supports enterprises in managing server load and ensuring secure, high-availability application delivery with features like DDoS protection and SSL offloading. Its cloud flexibility, operational efficiency, and advanced traffic management are key attributes, despite areas for improvement in user interface design, documentation examples, and third-party tool integration. Scalability, logging capacity, and automation for virtual appliances need attention, along with pricing adjustments for certain markets.

What are the most important features?

- **Load Balancing:** Ensures even distribution of network traffic, enhancing performance and reliability.
- **SSL Offloading:** Reduces the burden on servers by handling SSL encryption and decryption processes.
- **Security Enhancements:** Provides robust features like DDoS protection for safer application delivery.
- **Cloud Flexibility:** Adapts to both on-premises and cloud environments for versatile application support.
- **User-Friendly Interface:** Prioritizes ease of use for efficient management, though improvements are needed.

What benefits and ROI should users look for in reviews?

- **High Availability:** Guarantees that applications remain accessible even during high traffic.
- **Scalability:** Offers the ability to expand operations, addressing evolving enterprise demands.
- **Cost Efficiency:** Optimizes costs through strategic resource allocation and efficient management.
- **Operational Efficiency:** Enhances performance through effective traffic management and resource optimization.
- **Comprehensive Licensing:** Provides flexible licensing options to accommodate diverse organizational setups.

In industries such as finance and healthcare, A10 Networks Thunder ADC enables secure, efficient management of server loads and application delivery. Enterprises use its features to protect data, facilitate remote work, and maintain performance amid traffic spikes by hosting applications centrally, ensuring continuous business operations.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “The support we receive from the team is quite excellent, and nothing directly comes to mind regarding improvements for A10 Networks Thunder ADC at the moment.”



Nuwan Chathuranga

Head Of Technical And Network Security at Connex Information Technologies

- ✓ “The advanced load balancing plus SSL offloading in A10 Networks Thunder ADC directly improves application uptime, speed, scalability, server efficiency, and user experience.”



Verified user

Network Operations Engineer at a media company with 1,001-5,000 employees

- ✓ “Beyond the standard ADC feature, what really stands out to me about A10 Networks Thunder ADC is how customizable, performant, and automated the platform is.”



Verified user

IT Architecture Manager at a government with 10,001+ employees

- ✓ “A10 Networks Thunder ADC fits quite seamlessly into my overall workflow, and once it is set up, it became more of a set-it-and-monitor-it, autopilot mode component rather than something I constantly have to tweak.”



Verified user

Senior Consultant and Creative Director at a consultancy with 11-50 employees

- ✓ “As per my experience, the vThunder series of A10 Networks Thunder ADC is very easy to deploy, and the cost is also very reliable and justifiable.”



Ayesh Jayaweera

PM at Connex Information Technologies

- ✓ “For example, it is easy to use, easy to integrate, or the product helps save time.”



NAREK MOVSESYAN

Network Team Lead at a tech services company with 501-1,000 employees

- ✓ “A10 Networks Thunder ADC offers SSL/TLS offloading and high performance for throughput as its best features.”



Verified user

Software Engineer at a media company with 1,001-5,000 employees

What users had to say about valuable features:

“The functions or features in A10 Networks Thunder ADC that I have found most valuable are difficult to answer because the question is very generic. It is not like a single function, but mostly like a part of the product. For example, it is easy to use, easy to integrate, or the product helps save time. A10 Networks Thunder ADC load balancing helps me improve application reliability..”

NAREK MOVSESYAN

[Read full review](#) 

Network Team Lead at a tech services company with 501-1,000 employees

“A10 Networks Thunder ADC offers SSL/TLS offloading and high performance for throughput as its best features. SSL offloading and high-performance throughput have helped boost performance, and with just two servers, it was critical to handle the load between the two servers and check for a flooding attack that occurred one day.

A10 Networks Thunder ADC has a good logging feature that can be downloaded and checked for further investigation. After using A10 Networks Thunder ADC, I noticed a user interface that provides detailed status of the load balancer and which servers are connected, as well as the opportunity to create specific algorithms for balancing..”

Verified user

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Software Engineer at a media company with 1,001-5,000 employees

“A10 Networks Thunder ADC offers several strong features that make it a very competitive solution. First, they provide advanced Layer 4 or Layer 7 load balancing. Another key feature is SSL offloading and encryption handling. A10 Networks Thunder ADC is also highly scalable and flexible.

“Scalability for A10 Networks Thunder ADC shows up in my day-to-day operations during high-traffic events such as Black Friday. One feature I find really powerful and something underrated about A10 Networks Thunder ADC is A-Flex.

“Beyond the standard ADC feature, what really stands out to me about A10 Networks Thunder ADC is how customizable, performant, and automated the platform is. A10 Networks Thunder ADC has a significant impact on my organization in several ways. First, it improves application availability and performance. From a security perspective, it helps protect applications against threats such as DDoS attacks. It also has a strong operational impact. In terms of cost, it can lower both CapEx and OpEx..”

Verified user

IT Architecture Manager at a government with 10,001+ employees

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“According to my understanding, the licensing model and the application availability time in A10 Networks Thunder ADC provide a good solution for all operation-critical customers, and they might find the high availability feature very useful.

“Application load balancing in A10 Networks Thunder ADC plays a crucial role in improving application reliability during peak periods.

“I believe that A10 Networks Thunder ADC utilizes technology with one of the protocols in its load balancing solutions, and I think it's a great solution that I found in the market. I conducted research and clearly see their licensing model and the technical methodology to connect and maintain high availability, which I think are the major features highlighted in the solution..”

Ayesh Jayaweera

PM at Connex Information Technologies

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“A10 Networks Thunder ADC offers many features. A few are advanced load balancing, which we already discussed. It does layer four and layer seven load balancing. It has extremely high performance. It can do SSL/TLS offloading. It has integrated security features including DDoS protection, web application firewall, DNS firewall, and single sign-on. It can do global server load balancing, multi-cloud and hybrid cloud support, strong automation and DevOps integration, telecom carrier-grade scalability, and multi-tenancy.

“The advanced load balancing plus SSL offloading in A10 Networks Thunder ADC directly improves application uptime, speed, scalability, server efficiency, and user experience. I think intelligent load balancing and SSL/TLS offloading for high performance per appliance and built-in security are the best features.

“A10 Networks Thunder ADC has impacted my organization positively in many ways. I have worked at many types of companies. Previously, I worked for telecom providers as an ISP. A10 Networks Thunder ADC provided positive impact by handling massive traffic volumes, carrier-grade scalability, DNS optimization, DDoS protection, and reduced latency. I have also worked for a financial institution, which needed high availability, secure transactions, and low downtime. A10 Networks Thunder ADC provided positive impact through SSL acceleration speed, application protection, fast failover, and secure customer sessions..”

Verified user

[Read full review](#) 

Network Operations Engineer at a media company with 1,001-5,000 employees

“The standout features in A10 Networks Thunder ADC are definitely its load balancing capability and SSL offloading because these are very crucial and primary features that I seek from any service. The traffic distribution is quite reliable even under heavier loads, and SSL offloading has helped reduce the burden on my backend server, especially when I saw three to four times higher traffic than usual during sales. I also appreciate the flexibility in configuring policies, giving good control without being overly complicated. A10 Networks Thunder ADC handles high traffic volumes very efficiently, showing consistent response times even during the spikes I mentioned. SSL offloading is one of the key features that I was seeking, significantly improving my backend performance. Overall, all these features feel optimized for speed and stability because, in the end, I also want my client to have the best experience.

After enabling SSL offloading, the most noticeable change was reduced CPU utilization on my backend servers because that was taking much more load and cost at my backend and my working capital. Reduced CPU utilization on my backend servers was a game-changer, as a good portion of resources was going into handling encryption and decryption before I shifted that load to A10 Networks Thunder ADC. I saw roughly around a fifteen to thirty percent drop in CPU usage during peak hours, translating into better response times and more headroom for handling additional traffic and more clients, becoming very cost-efficient for me as a company.

The CPU usage and response times have definitely impacted my organization positively, with A10 Networks Thunder ADC handling SSL offloading and providing my backend systems with more headroom. From an end-user perspective, the improvements translate into faster and more consistent response times, and that reliability has been a clear positive for me, especially during high traffic times that I mentioned multiple times. I definitely received fewer complaints, and the differences are huge. After implementing SSL offloading on A10 Networks Thunder ADC, performance became more consistent, especially during peak traffic. I saw fewer complaints around slow response times, and overall, the experience felt smoother from the client side..”

Verified user[Read full review](#) 

Senior Consultant and Creative Director at a consultancy with 11-50
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Other Solutions Considered

“We evaluated F5 again, because it was time for a renewal. We evaluated Juniper — at the time they had a load balancing solution. We also evaluated Cisco..”

Verified user

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VP, Web Services and Cyber Security at a financial services firm with 1,001-5,000 employees

“We evaluated five equipment options for our client and prices were very different. Technically, the options were comparable so we chose the solution because it was the least expensive. .”

Rodrigo Américo

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Security Engineer at Dock

“We also evaluated F5.

Because we were new in the market, our decision was purely based on cost. A10 can deliver the throughput we need, so there wasn't a technical challenge. It ended up being a cost-based decision..”

Verified user

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User at a government with 501-1,000 employees

“We used F5 BIG-IPs. The switch to ADC was an upper-level decision. They wanted to change because things were outdated and it had to do with contracts and the like.

The things we consider most important when funding new technology are revenue generation, customer satisfaction, operational improvement, accelerating development speed, and business advantages from new technology..”

Verified user

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Network Engineer IV at a comms service provider with 10,001+ employees

“Before A10 Networks Thunder ADC, I handled the WAF solution. I joined as a product manager for the WAF solution, and I previously worked for the SI industry in Sri Lanka, where I highlighted that WAF is the main requirement for the Sri Lankan market infrastructure..”

Ayesh Jayaweera

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PM at Connex Information Technologies

“Previously, we were using F5 Networks' load balancers and we moved away from them because they were not flexible and they did not provide a good value. Since we switched to A10 Networks, we have had all the features that we need in a more value-oriented package. In particular, they provide SLB and GSLB, whereas F5 wanted to charge us for every single thing. We like the all-in-one-bundling from A10 Networks. It turns out to be a good value..”

Verified user

VP, Web Services and Cyber Security at a financial services firm with 1,001-5,000 employees

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ROI

Real user quotes about their ROI:

“We ran the numbers and our return on investment is projected to be five years out with A10, compared to if we had replaced our infrastructure, back then, with F5..”

Verified user

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VP, Web Services and Cyber Security at a financial services firm with 1,001-5,000 employees

“We do see a return on investment and cost reductions after the implementation of A10 Networks Thunder ADC, as I mentioned earlier regarding an incident related to one airline company..”

Nuwan Chathuranga

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Head Of Technical And Network Security at Connex Information Technologies

“We have seen ROI from a being able to delegate certain rights to certain other groups of people to administrate their own configurations on the A10. Also, from an operational overhead, as well as cost, there has definitely been a huge return on investment..”

Shiven Singh

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Network Manager at a university with 1,001-5,000 employees

“We have seen ROI from going with A10. Part of that was the ease of configuration, but that's because most of the other network engineers also have a Cisco background, and they had never done anything with the F5 solution before. So it was quite easy for them to get used to configuring it. And in the support contract, we saved a lot of money, on the order of \$15,000 to \$20,000 a year..”

Verified user

Network Architect at a retailer with 201-500 employees

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Use Case

“We use the solution for ProTechVIP, the software, the client, the servers, and the firewalls. We mix them, protecting the connection and the servers from direct access..”

RonaldoDE Melo

Sales Account Executive at L8 Group

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“Our company uses the solution to enhance our client's connection to their data centers. One data center is in Brasilia and the other is in Sao Paulo. The solution bolsters the connection between the data centers. .”

Rodrigo Américo

Security Engineer at Dock

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“A10 Networks Thunder ADC was used to check the current status of the balancer as it was placed before two servers for mobile applications built to run mobile applications. It was used for checking the WAF and for payments, and it was potentially used for fraud detection in payments..”

Verified user

[Read full review](#) 

Software Engineer at a media company with 1,001-5,000 employees

“My main use case for A10 Networks Thunder ADC is to ensure application delivery, security, and high availability.

“One specific example of how I use A10 Networks Thunder ADC for application delivery and security in my environment is by using it for load balancing a public e-commerce website. A10 Networks Thunder ADC helps with load balancing on my public e-commerce site by ensuring this is critical for maintaining uptime and handling traffic spikes without impacting the customer experience.

“I have another important use case for A10 Networks Thunder ADC, which is carrier-grade NAT or CGNAT. I use CGNAT with A10 Networks Thunder ADC for protection from DDoS attacks..”

Verified user

[Read full review](#) 

IT Architecture Manager at a government with 10,001+ employees

“My main use case for A10 Networks Thunder ADC is web application load balancing. If I have multiple web servers hosting the same application, I perform load balancing. I do SSL offloading for HTTPS encryption, which can be CPU-intensive. I use it for high availability, global server load balancing, DDoS protection, API gateway, microservices, Kubernetes Ingress, telecom 5G networks, active-active data center design, multi-cloud traffic steering, and similar applications.

“I use load balancing extensively with A10 Networks Thunder ADC. For example, with A10 Networks Thunder ADC load balancing, the requests are distributed. If a server fails, the health check detects the failure. There are different kinds of load balancing, including round-robin, least connections, and weighted load balancing. There is also layer four versus layer seven load balancing. In a real enterprise example, such as a banking application, the customers might go to A10 Networks Thunder ADC and then be directed to a login application, payment application, or API application. A10 Networks Thunder ADC responsibilities include SSL termination, session persistence, DDoS filtering, health monitoring, and traffic routing.

“Mostly, I use A10 Networks Thunder ADC with load balancing and also in a data center. I need an active-active data center design and also use it for security for DDoS protection..”

Verified user

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Network Operations Engineer at a media company with 1,001-5,000 employees

“I primarily use A10 Networks Thunder ADC for load balancing and application delivery across my production environments, sitting in front of my critical web and API services that help solve problems by distributing traffic efficiently and maintaining uptime during peak loads. A significant part of the use case is ensuring high availability and minimizing downtime during maintenance or unexpected spikes whenever there is more traffic or a network issue. One of the main cases is also a combination of application delivery and basic security handling, using A10 Networks Thunder ADC to manage traffic across multiple application servers while leveraging features such as DDoS protection and SSL offloading. Whenever major traffic occurs, I use this to run it efficiently in a hybrid environment where some workloads are on-premises and others are in the cloud.

I use A10 Networks Thunder ADC mainly in front of my e-commerce platform that I have built for a client, and during seasonal sales, I saw traffic spikes at around three to four times the normal load that I was receiving on that site. A10 Networks Thunder ADC distributes the traffic across multiple backend servers and handles SSL offloading, which keeps response times stable, and without it, my app servers would have become overwhelmed very quickly.

A10 Networks Thunder ADC fits quite seamlessly into my overall workflow, and once it is set up, it became more of a set-it-and-monitor-it, autopilot mode component rather than something I constantly have to tweak. Most of my interaction is around policy updates or scaling decisions rather than day-to-day firefighting and working hard, shifting me to working smartly rather than hard..”

Verified user[Read full review](#) 

Senior Consultant and Creative Director at a consultancy with 11-50 employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“I would put the initial setup at an intermediate level. It is nothing that someone will be able to unbox and do without having some networking or application knowledge. However, if you have a firm IT understanding, then it is pretty simple.

Adding new things takes under 30 minutes..”

Verified user

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User at a government with 501-1,000 employees

“Normally, deployment of A10 Networks Thunder ADC takes around two to three days based on the customer requirement, and sometimes it is extended for one week.

“A10 Networks Thunder ADC was purchased through AWS Marketplace..”

Nuwan Chathuranga

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Head Of Technical And Network Security at Connex Information Technologies

“The initial setup for A10 Networks Thunder ADC depends on what I want to accomplish, meaning what tasks or business requirements I have. If I do everything, it is not very simple. It is a bit complicated. It would be more complicated if my environment or infrastructure is complex overall or if I have a data center environment, for example, with data center technology and topology. In this case, the initial setup would be much more complex than if I were to apply it in a traditional network..”

NAREK MOVSESYAN

[Read full review](#) 

Network Team Lead at a tech services company with 501-1,000 employees

“The initial setup is not complex. It's rather straightforward.

I'd rate the product five out of five in terms of ease of setup.

The product has been very good, and, until now, the customer is not facing any problems. They have been happy with the product.

How long the deployment takes depends on the customer and the scenario. In my case, I had it up and running in three or four months with no downtime whatsoever. Typically, it can be a one-day job. .”

PrateekDeem

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Business Partner at Sparrow Networks

“The initial setup is very simple. The issue is that it achieves high output across all its features, specifically the output ports. This affects the customer's solution because sometimes, the customer is even aware of the user's activity on certain servers. If you have all the necessary information, we can quickly deploy the solution within two to three days.

The size of the Thunder ADC depends on its configuration. For example, the cache converter typically includes more than two rack units, often requiring at least three rack units for adequate space.

I rate it a ten out of ten, where one is difficult, and ten is easy..”

RonaldoDE Melo

Sales Account Executive at L8 Group

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“The solution's initial setup process was easy. For the installation, it takes around five minutes.

One person can do the maintenance since it is not required much. So, it's a one-time solution, and its maintenance is fine. The number of people required for maintenance depends on the clients as well. One or two engineers are fine to serve around a hundred clients. If you have a number of devices, more people are needed for their maintenance because of the patching it requires during regular operations. Only for the maintenance, one engineer's fine. However, for regular operations, we need multiple people.

.”

SatishBabu

[Read full review](#) 

Vice President at a computer software company with 1,001-5,000 employees

Customer Service and Support

“I can give A10 Networks Thunder ADC a rating of 10 out of 10. Their tech support is very responsible, and their response time is very low, providing superb support..”

Ayesh Jayaweera

PM at Connex Information Technologies

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“If you need more specific guys, it takes time, or you can get support from them. After sending many emails, Thunder calls directly to talk, and then we can talk..”

RonaldoDE Melo

Sales Account Executive at L8 Group

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“I rate technical support from A10 as seven. The problem is that even the support team from A10 is not very familiar with their device. I currently have an open ticket that is about two months old, and I am still negotiating with them..”

NAREK MOVSESYAN

Network Team Lead at a tech services company with 501-1,000 employees

[Read full review](#) 

“The solution's technical support is helpful. I rate the technical support an eight out of ten. Whenever there is something urgent or critical, even though the technical team may take some time to respond, like, around 30 mins, they will respond..”

SatishBabu

[Read full review](#) 

Vice President at a computer software company with 1,001-5,000 employees

“A10 Networks Thunder ADC has a very good support structure. In each region, they have a very well-experienced team to support when it comes to pre-sales. They have a very capable team..”

Nuwan Chathuranga

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Head Of Technical And Network Security at Connex Information Technologies

“There are no complexities with the deployment of A10 Networks Thunder ADC feature-wise; it's entirely acceptable. However, when it comes to customer requirements, sometimes it's difficult to manage some requirements because they expect features that require another product, leading to some challenges. Other than that, the product is fine, so we can easily manage everything.

“The support we receive from the team is quite excellent, and nothing directly comes to mind regarding improvements for A10 Networks Thunder ADC at the moment..”

Nuwan Chathuranga

Head Of Technical And Network Security at Connex Information Technologies

[Read full review](#) 

Other Advice

“The most important advice for others looking into using A10 Networks Thunder ADC is to clearly understand your use case and requirements upfront. I would recommend that you clearly understand your use case and requirements before implementing A10 Networks Thunder ADC. I have given this solution a rating of eight..”

Verified user

IT Architecture Manager at a government with 10,001+ employees

[Read full review](#) 

“I would advise others looking into using A10 Networks Thunder ADC to integrate it nicely, as it is a powerful solution, and you will get the most value when your architecture, traffic flows, and policies are clearly defined upfront. Also, take time to understand its advanced features gradually rather than trying to use everything at once, getting into it slowly. I would rate this product an eight out of ten..”

Verified user

Senior Consultant and Creative Director at a consultancy with 11-50 employees

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“A10 Networks Thunder ADC's impact on my organization has been slightly positive as the cost was very high, but since we are in the banking field, we have significant funds to spend. However, there were not many further benefits from using other load balancers.

I do not have any knowledge regarding A10 Networks Thunder ADC's AI

capabilities for governance and security, as I did not have the opportunity to check these features. I have not used A10 Networks Thunder ADC's AI capabilities much, especially regarding accuracy and reliability of output.

I advise others looking into using A10 Networks Thunder ADC to become an expert in using the user interface. My overall rating for this product is six out of ten..”

Verified user

Software Engineer at a media company with 1,001-5,000 employees

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“I can share many specific outcomes and metrics after implementing A10 Networks Thunder ADC. It improved uptime and availability. Before A10 Networks Thunder ADC, a single-server failure meant an outage, but now traffic is automatically redirected to healthy servers. There are also server cost savings because the organization now needs fewer back-end servers and has lower CPU utilization. It has faster application performance and reduced downtime costs.

“A10 Networks Thunder ADC is a great, economical product if you want a smaller ecosystem. I would advise starting with a clear business goal and deploying high availability from day one. Since it can do SSL offloading, I recommend prioritizing SSL offloading and designing health checks carefully. Automation is key, so automate early, keep the configuration simple initially, and plan the capacity properly. Monitor everything and train the operations team. Test failover regularly, use role separation, evaluate your cloud strategy early, focus on operational simplicity, and measure return on investment continuously. My rating for this product is three out of five..”

Verified user

Network Operations Engineer at a media company with 1,001-5,000 employees

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“I didn't have a chance to capture those areas regarding A10 Networks Thunder ADC caching and compression features. The previously mentioned areas are covered from my requirement gathering and customer meetups.

“As per my experience, the vThunder series of A10 Networks Thunder ADC is very easy to deploy, and the cost is also very reliable and justifiable. On the physical appliance side, they have added WAF and all, resulting in a higher cost while ensuring reliability. They guarantee 10–16 years online for that physical appliance, which is very beneficial for the Telco and BFSI side.

“For the moment, I haven't had any kind of scenario with A10 Networks Thunder ADC multi-cloud support.

“I didn't have a chance to explore A10 Networks Thunder ADC analytics tools.

“I can give A10 Networks Thunder ADC an overall rating of nine out of ten as a product..”

Ayesh Jayaweera

PM at Connex Information Technologies

[Read full review](#) 

“A10 Networks Thunder ADC SSL Insight and DDoS protection are not used because they are different services that are not related to ADC.

“Regarding the caching and compression function in A10 Networks Thunder ADC, compression is not used because it does not have any relation to ADC. Regarding caching, I have configured some templates and that is all.

“For the multi-cloud environment, I am unclear on what is meant by multi-cloud with A10, but we have a hardware base. This may refer to multi-tenant or multi-partitioned environments, not multi-cloud.

“Regarding the analytics part of A10 Networks Thunder ADC, I am uncertain what is meant by analytics, such as collecting metrics or something else.

“A10 itself does not provide useful information using its native dashboards. For analytics, metrics, and monitoring, I must configure everything myself or integrate A10 Control, which is not free of charge. I must collect monitoring information using SNMP protocol or APIs. The administrator, network engineer, or A10 engineer who is configuring and maintaining A10 must be fully aware of how it works to accomplish this. My overall review rating for A10 Networks Thunder ADC is six..”

NAREK MOVSESYAN

Network Team Lead at a tech services company with 501-1,000 employees

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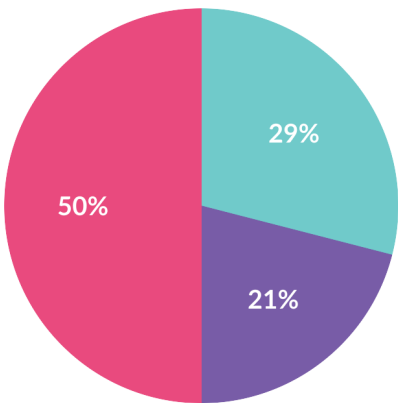
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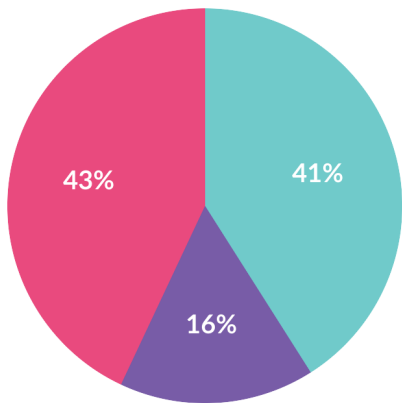


Company Size

by reviewers



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Large Enterprise Midsized Enterprise Small Business

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244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944