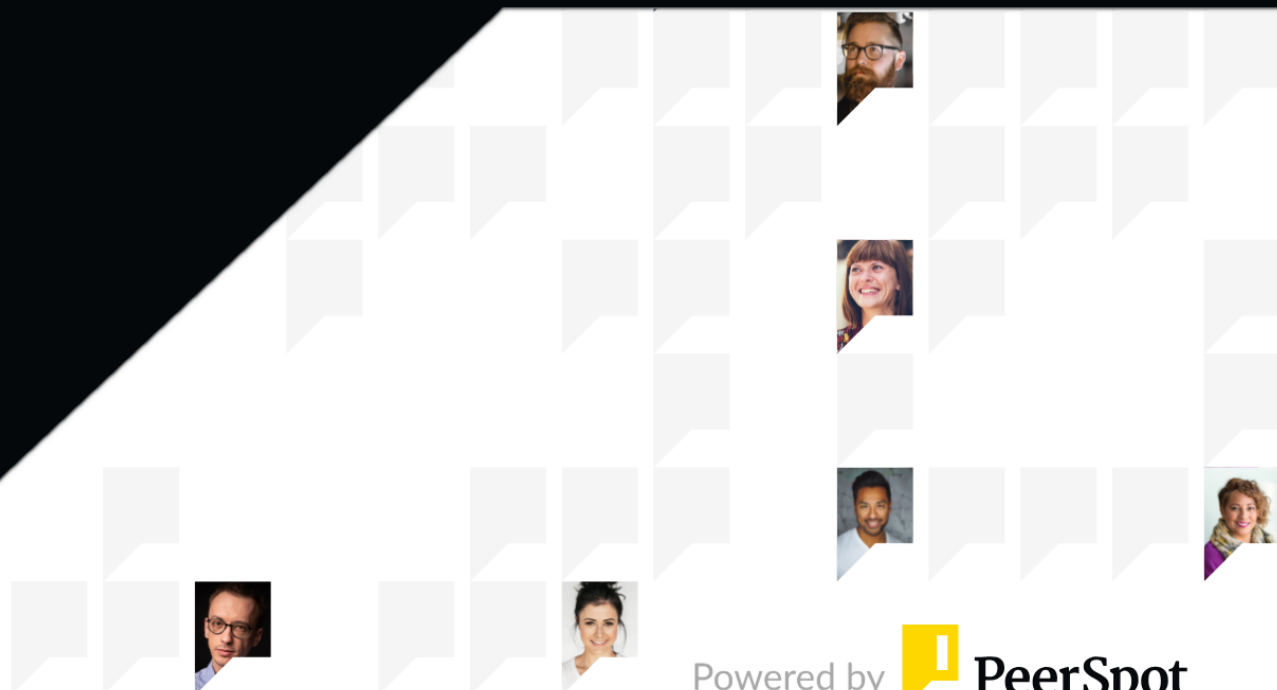




Netgate pfSense Plus Firewall/VPN/Router

Reviews, tips, and advice from real users



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Product Recap



Netgate pfSense Plus Firewall/VPN/Router

Netgate pfSense Plus

Firewall/VPN/Router Recap

Netgate pfSense Plus Firewall/VPN/Router offers open-source, license-free software with strong VPN options and robust networking capabilities, supporting secure, scalable, and reliable IT infrastructure integration.

Netgate pfSense Plus Firewall/VPN/Router stands out with its open-source framework, providing organizations the freedom from annual license renewals and enabling focus on CAPEX. It integrates seamlessly within IT environments, offering extensive package availability for broad functionality. Equipped with WireGuard, OpenVPN, and IPsec, it ensures robust VPN configurations. Its traffic shaping, load balancing, and failover functionalities enhance network performance, while Multi-WAN connections boost uptime. Users benefit from its affordability, scalability, VLAN support, and consistent secure operations. However, clearer communication on antivirus capabilities and interface improvements for speed is needed. The equipment's transition to cloud-based firmware updates has seen mixed reception.

What are the key features of Netgate pfSense Plus Firewall/VPN/Router?

- **License-Free Software:** Avoid annual renewals, allowing financial focus on CAPEX.
- **Strong VPN Options:** Supports WireGuard, OpenVPN, and IPsec for secure connections.
- **Traffic Shaping and Load Balancing:** Optimizes network performance and reliability.
- **Multi-WAN Capability:** Enhances connectivity and ensures consistent uptime.
- **VLAN Support:** Allows efficient network segmentation and management.
- **Open-Source Nature:** Provides transparency and continuous community-driven enhancements.

What benefits and ROI should users look for in reviews?

- **Cost Efficiency:** Reduces expenditure with license-free, open-source software.
- **Scalability:** Grows with organizational demands without added costs.
- **Reliability:** Ensures secure, stable connections with minimal downtime.
- **Ease of Use:** Simplified configuration and management for technical teams.
- **Community Support:** Backed by a knowledgeable user community for ongoing support.

In educational settings, such as universities and engineering colleges, Netgate pfSense Plus Firewall/VPN/Router facilitates secure VPN tunnels for data transfer. It sees application as a high-availability BGP setup among consultants and resellers, ensuring reliability and network efficiency.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Overall, the entire Netgate pfSense Plus Firewall_VPN_Router product has been reliable, though some of their smaller gear aimed at remote offices hasn't been cost-effective.”



Jim Voige

Site Manager at a consultancy with 11-50 employees



“My experience with the product is that it is a stable and good product that is easy to use.”



Manish Nalawade

Owner at it logic



“They are more satisfied with Netgate pfSense Plus Firewall_VPN_Router in terms of its flexibility and customer support.”



Askar Parveez

Director at Mistral Networks India Pvt



“I do not have complaints about Netgate pfSense Plus Firewall_VPN_Router with Firewall, VPN, and Router; it is really comfortable for use, and it does a pretty good job.”



Dusan Colakovic

Network Administrator at Navigator CORPORATION LLC



“It's very simple to use, efficient, up to date, and the hardware is very available; it's very safe.”



Ludovic PEPPUY

Operations Engineer - R&D at MG International Poseidon

What users had to say about valuable features:

“The load balancing capabilities have helped my IT infrastructure. It has helped our network management, as we have a couple of LAN networks and WAN networks..”

Dusan Colakovic

Network Administrator at Navigator CORPORATION LLC

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“We use pfSense and Netgate pfSense Plus Firewall/VPN/Router to establish a VPN tunnel between our client and our headquarters to transfer data between client and our equipment. It's very simple to use, efficient, up to date, and the hardware is very available; it's very safe.

Everything works well inside pfSense. It's affordable. For our use of pfSense, it meets one hundred percent of our needs. It features easy installation, and we use direct installation on the equipment rather than cloud deployment..”

Ludovic PEPPUY

Operations Engineer - R&D at MG International Poseidon

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“My favorite feature about Netgate pfSense Plus Firewall_VPN_Router is the fact that it's open source, so if you go online and look at other people's comments and reviews, you find it's transparent with nothing hidden and no additional charges for software.

“Netgate pfSense Plus Firewall_VPN_Router is extremely scalable; we chose the highest end product at that time and have greatly expanded its capabilities. We needed to upgrade the RAM in the firewall, and I found compatible RAM on Newegg, receiving it in just 24 hours. Overall, we've been very happy with it being a Supermicro-based server, which we already use in production..”

Jim Voige

Site Manager at a consultancy with 11-50 employees

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“I have used Netgate pfSense Plus Firewall_VPN_Router VLAN support, and I find VLAN support is good. VLAN support provides unlimited VLANs and is well-implemented.

“VPN tunneling has also been good, as it provides unlimited VPN tunneling capabilities.

“The load balancing capabilities of Netgate pfSense Plus Firewall_VPN_Router are good..”

Manish Nalawade

Owner at it logic

[Read full review](#) 

“The primary thing I find valuable in Netgate pfSense Plus Firewall/VPN/Router is that it is license-free software. Unlike FortiGate, you do not have to do yearly subscription renewals. In pfSense, there is no need for any license renewal. This represents a one-time cost, so customers feel that there is no OPEX, only CAPEX.

For VPN, we primarily recommend Netgate pfSense Plus Firewall/VPN/Router to our customers. More packages are available, including IDS and IPS. Whatever features you want, there will be a package readily available. You just have to install it and do the configuration.

VLAN is a basic feature and it is available. Traffic shaping is good enough. Generally, pfSense's traffic shaper is very effective for this. You can prioritize traffic for voice and data.

Load balancing and load failover are valuable. You can have multiple ISPs and do the load balancing effectively. Many customers use load balancing by default and ask for load balancing, VLAN, VPN, and everything.

We have multiple VPN options for our customers' remote access strategy. We have WireGuard, OpenVPN, and IPsec. Usually for customers needing site-to-site VPN, we recommend IPsec. If they want remote VPN access, we recommend OpenVPN.

Multi-WAN allows you to do load balancing and failover..”

Askar Parveez

Director at Mistral Networks India Pvt

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Other Solutions Considered

“I am not currently working only with Netgate pfSense Plus Firewall_VPN_Router, as we work with other firewalls also. However, it is a good choice for users.

“The other firewalls I am using include Fortinet and Sophos..”

Manish Nalawade

Owner at it logic

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“Netgate could learn more from FortiGate in terms of product marketing. Customers are more satisfied wherever we have delivered the product. For example, one customer previously used SonicWall and replaced it with Netgate pfSense Plus Firewall/VPN/Router. They are more satisfied with Netgate pfSense Plus Firewall/VPN/Router in terms of its flexibility and customer support..”

Askar Parveez

Director at Mistral Networks India Pvt

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“I've used a whole bunch of Ubiquiti gear; we used exclusively Ubiquiti before switching to Netgate pfSense Plus Firewall_VPN_Router.

“I prefer Netgate pfSense Plus Firewall_VPN_Router because it provides regular updates and has longevity, meaning I don't worry about it going obsolete. Many IT products have maybe a three-year lifecycle, and once you stop receiving updates for a product, it becomes practically useless. We've faced problems with Ubiquiti gear that has gone obsolete, where updates would trash our system, requiring us to revert to old versions. Netgate is good about ensuring updates won't disrupt my system.

“I saw benefits from Netgate pfSense Plus Firewall_VPN_Router after we made the change in 2019, due to power supply issues with our Ubiquiti gear when we couldn't obtain replacements. That prompted our decision to switch to Netgate pfSense Plus Firewall_VPN_Router, as it proved to be a more robust product..”

Jim Voige

Site Manager at a consultancy with 11-50 employees

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Use Case

“We use pfSense and Netgate pfSense Plus Firewall/VPN/Router to establish a VPN tunnel between our client and our headquarters to transfer data between client and our equipment. It's very simple to use, efficient, up to date, and the hardware is very available; it's very safe..”

Ludovic PEPPUY

Operations Engineer - R&D at MG International Poseidon

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“I have used the VLAN support of Netgate pfSense Plus Firewall_VPN_Router. We actually use two types of VPN, OpenVPN and WireGuard, and both of them are working perfectly fine; it is great..”

Dusan Colakovic

Network Administrator at Navigator CORPORATION LLC

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial deployment of Netgate pfSense Plus Firewall_VPN_Router was extremely easy thanks to an incredible amount of documentation online, user videos, and a robust user community that quickly helps troubleshoot issues.

“The first deployment took about four hours, even though we had a pretty complicated situation, as we were integrating multiple features from the Ubiquiti world into the Netgate pfSense Plus Firewall_VPN_Router setup, which I consider quite fast..”

Jim Voige

Site Manager at a consultancy with 11-50 employees

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Customer Service and Support

“We use their technical support services and have been very happy with their online technical support people.

“The support is included, and it comes with a four-hour response time, so it's fairly high-end technical support. The quality of their answers is impressive; the support team is humble and knowledgeable. I've dealt with many customer support professionals over the years, and the support group at Netgate pfSense Plus Firewall_VPN_Router is by far the best. They identify problems quickly and connect you with the right specialist without hesitation, working diligently to resolve issues, even if it takes hours, which is refreshing compared to many tech support experiences I've had.

“I give Netgate pfSense Plus Firewall_VPN_Router a 10 out of 10 for support because we have a great deal of confidence that any outage we encounter will be resolved quickly with their help. Overall, I rate Netgate pfSense Plus Firewall_VPN_Router a 10 out of 10; they are an impressive company with interconnected teams, making it easy to get consistent answers from both sales and tech support..”

Jim Voige

Site Manager at a consultancy with 11-50 employees

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Other Advice

“I am not in charge of networking in our company, so I may not be the most appropriate person to answer detailed questions. The solution is used for security to establish private communication.

We use OpenSense for our operations.

.”

Ludovic PEPPUY

Operations Engineer - R&D at MG International Poseidon

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“I do not have complaints about Netgate pfSense Plus Firewall_VPN_Router with Firewall, VPN, and Router; it is really comfortable for use, and it does a pretty good job.

“I would rate my experience with Netgate pfSense Plus Firewall_VPN_Router as eight out of ten. Mostly the interface is the reason I rate it eight out of ten, but I do not have anything else I would alter or improve. My overall review rating for this product is eight out of ten..”

Dusan Colakovic

Network Administrator at Navigator CORPORATION LLC

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“For metrics to measure its impact, we do not measure in a formal way. We use

bandwidth monitoring to check how effective the solution is.

I have not encountered customers asking for additional features beyond the antivirus system. That is the only topic that comes up.

I do not find anything to be improved when it comes to VPN or routing in pfSense.

I would give Netgate pfSense Plus Firewall/VPN/Router a rating of eight out of ten..”

Askar Parveez

Director at Mistral Networks India Pvt

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“We use the Plus version of Netgate pfSense Plus Firewall_VPN_Router, which comes automatically with any Netgate hardware, so really, I'm paying for it once.

“We do all our own maintenance on Netgate pfSense Plus Firewall_VPN_Router, reaching back to pfSense only when we encounter issues unfamiliar to our IT people or if it's something highly specialized. Currently, we're using the premium support product for quick callbacks.

“My overall rating for Netgate pfSense Plus Firewall_VPN_Router is a 10 out of 10..”

Jim Voige

Site Manager at a consultancy with 11-50 employees

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“I would assess the effectiveness of Netgate pfSense Plus Firewall_VPN_Router's traffic shaping as good, but I would give a six marks only for that compared to

others because in the past few years, there has been a stop of improvement or lack of improvement showing in Netgate pfSense Plus Firewall_VPN_Router. That is why OPNSense is quite good now.

“The benefits of Netgate pfSense Plus Firewall_VPN_Router VPN services to my remote access strategy are comparatively the same with all others. The basic thing is that all these modules or VPN tunneling or others are unlimited use in Netgate pfSense Plus Firewall_VPN_Router, and in other firewalls, you need to purchase additionally.

“I do use Netgate pfSense Plus Firewall_VPN_Router Multi-WAN capabilities. Basically, it is customized, so you can choose your own hardware. It is scalable, depending on your requirements.

“My job position is that I am an owner of a company that is involved in managed networks. I rate this product overall as a nine out of ten..”

Manish Nalawade

Owner at it logic

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Top Industries

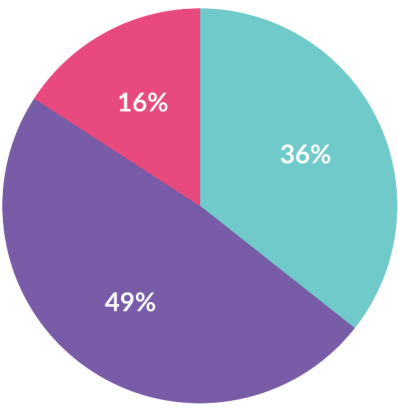
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Company Size

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Large Enterprise Midsized Enterprise Small Business

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