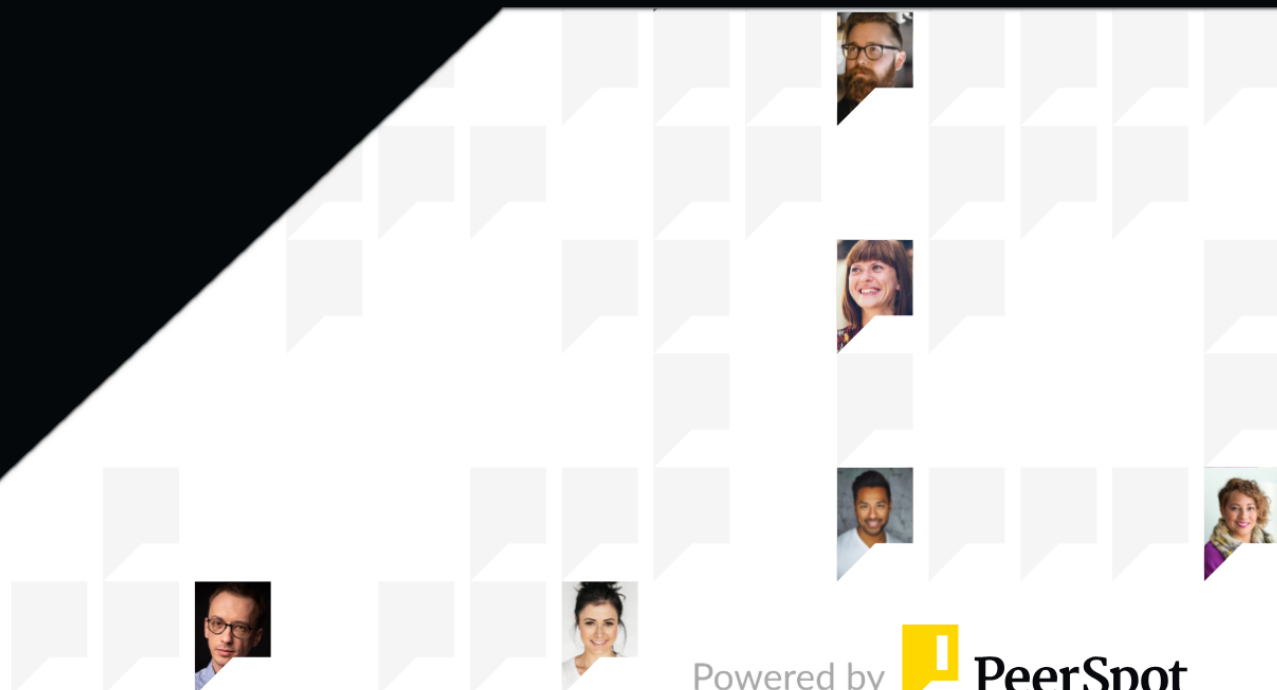




Mimecast Advanced Email Security

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

Contents

Product Recap..... 3 - 4

Valuable Features..... 5 - 12

Other Solutions Considered..... 13 - 15

ROI..... 16 - 18

Use Case..... 19 - 24

Setup..... 25 - 27

Customer Service and Support..... 28 - 29

Other Advice..... 30 - 34

Trends..... 35 - 36

About PeerSpot..... 37 - 38

Product Recap



Mimecast Advanced Email Security

Mimecast Advanced Email Security

Recap

Mimecast Advanced Email Security offers advanced features like sandboxing, email archiving, and phishing protection. It's known for integration with Microsoft 365 and user-friendly admin management, making it a robust choice for secure communications.

Focused on safeguarding emails, Mimecast Advanced Email Security integrates seamlessly with Microsoft 365, providing features such as sandboxing, spam filtering, and email archiving. It delivers comprehensive protection against phishing, identity threats, and impersonation attempts. Administrators benefit from the ability to monitor external communications and customize configurations, enhancing email security. Users appreciate the intuitive admin console and responsive support team. Although it faces challenges in threat detection rates and administration complexity, its capabilities in email monitoring, spam filtering, and URL inspection remain valued by enterprises seeking reliable email security that supports compliance needs.

What key features should users explore?

- **Sandboxing:** Analyzes attachments in a secure environment to detect threats.
- **Email Archiving:** Provides secure long-term storage of emails for compliance.
- **Spam Filtering:** Prevents unsolicited emails from clogging the inbox.
- **URL Inspection:** Checks links in emails for malicious content.
- **Phishing Protection:** Guards against deceptive tactics to protect sensitive data.

What benefits can impact ROI?

- **Regulatory Compliance:** Facilitates adherence to standards such as HIPAA.
- **Integration:** Enhances existing systems with seamless Microsoft 365 integration.
- **Support:** Offers a responsive support team to resolve issues promptly.
- **Email Security:** Improves threat prevention with effective spam and phishing protections.

Mimecast Advanced Email Security is implemented across industries to protect against email threats like phishing, spam, and malicious attachments. It serves as both a gateway and an archiving tool, supporting compliance in healthcare and finance by offering features like URL protection and data loss prevention. Enterprises leverage its capabilities to secure inbound and outbound communications effectively.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“The positive impact of Mimecast Advanced Email Security on our organization is evident in how it has drastically reduced spam emails and improved our data security.”



Avinash Mishra

Manager - EUC at Finthrive



“Mimecast Advanced Email Security is a good product and is very stable.”



Ravishankar KumarPatel

Solution Architect Cybersecurity at Microland Limited



“Overall, I consider Mimecast Advanced Email Security to be a reliable and effective security solution, with the highest value for organizations that face significant phishing and email-based threats and are willing to invest time in proper configuration and monitoring.”



Prajwal Chougale

SOC L2 Analyst at a tech services company with 51-200 employees



“Mimecast Advanced Email Security has state-of-the-art features and is very sophisticated compared to other partners.”



Siva_Prasad

Senior Consultant at a tech vendor with 10,001+ employees



“From the tools I have worked with, it is actually the best, and I am happy with it.”



Daniel Ehrke

Information Security Sepcialist at Transnet



“Mimecast Advanced Email Security has positively impacted our organization by securing our environment better than before compared to what we used to configure earlier to deliver the email.”



Verified user

System Engineer II at a media company with 5,001-10,000 employees



“Mimecast Advanced Email Security proves to be a useful tool, allowing me as security personnel to work in a more peaceful manner.”



Verified user

Senior Managing Consultant at a tech vendor with 10,001+ employees

What users had to say about valuable features:

“The best features Mimecast Advanced Email Security offers, in my experience, are BEC and Graymail protection. The BEC and Graymail protection features have helped me and my team by implementing a policy that pops for our CEO's name when it's used.

Mimecast Advanced Email Security positively impacts my organization by filtering spam emails. Those filtering and spam rules have made a difference for my team and my workflow by reducing both spam emails and the time spent dealing with junk mail..”

Nathancooper Cooper

Information security analyst at a construction company with 501-1,000 employees

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“In addition to my main use case, Mimecast Advanced Email Security offers enhanced email security management, URL protection, attachment protection, and the ability to enforce DMARC policies effectively. My experience with Mimecast Advanced Email Security has been great, and I find this tool extremely useful for both email security and URL protection.

“The best features of Mimecast Advanced Email Security include the flexibility to create customizable rules for email and URL protection, along with the attachment protection feature that blocks emails solely based on having an attachment. Features such as holding emails based on DMARC or SPF scores stand out to me, as they significantly improve our email security..”

Avinash Mishra

Manager - EUC at Finthrive

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“Mimecast Advanced Email Security has state-of-the-art features and is very sophisticated compared to other partners. It uses multi-layer protection instead of a single security engine, offering strong phishing protection, which is particularly useful for protecting against credential theft and fake logins or Business Email Compromise, CEO impersonation, and vendor impersonation. Additionally, the URL protection and attachment sandboxing ensure that emails are thoroughly validated before release, along with integration with Microsoft 365.

“Mimecast Advanced Email Security email protection solution allows me to define granular level rules and filtering through multi-layer filters with specific conditions or regular expressions. This setup helps safeguard emails and enhances the filtering modules of our existing systems, such as those in Proofpoint, specifically for malware and phishing definitions. Consequently, content and connection filtering occur at Mimecast Advanced Email Security level, enabling attachment and URL defense..”

Siva_Prasad

Senior Consultant at a tech vendor with 10,001+ employees

[Read full review](#) 

“Mimecast Advanced Email Security offers various advantages, such as getting a document reviewed to determine whether it is relevant to our organization. It provides a brief review containing details such as file hashes and the contents entailed, helping me as a SOC analyst in determining the genuineness of documents and emails. I consider that a significant advantage of Mimecast Advanced Email Security, and it is very easy to navigate and manage senders accordingly.

Mimecast Advanced Email Security has an enormous amount of features that everyone uses. Mimecast Advanced Email Security has positively impacted our organization by serving as our email gateway for over four years. As a security person, we use Mimecast Advanced Email Security to analyze our day-to-day phishing emails and any other types of emails entering our organization. It easily generates reports about the kinds of emails coming in weekly and classifies them into various categories, making it very helpful to analyze and ensure our email gateway remains safe and secure by updating all security patches.

Regarding measurable outcomes with Mimecast Advanced Email Security, I notice that it saves time whenever we receive phishing emails because it automatically blocks them based on previous input, analyzing prompts and patterns. It generates reports on the phishing emails blocked, and we can review or release emails if needed, significantly reducing the time spent on handling these issues. Mimecast Advanced Email Security proves to be a useful tool, allowing me as security personnel to work in a more peaceful manner..”

Verified user

Senior Managing Consultant at a tech vendor with 10,001+ employees

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“The best feature Mimecast Advanced Email Security offers is email tracking. Email tracking is really useful in Mimecast Advanced Email Security.

What stands out to me about email tracking is that with it, we usually can deep dive into any kind of email. If it is delivered, then I can see how it is delivered. If it is not, then I can see why it is not delivered. If it was blocked by spam policy or that VIP user email policy, or if there was any configuration issue from the sender side, we can inform them. Those are the most useful cases we use. Additionally, the attachment protection policy is really good in Mimecast Advanced Email Security.

Mimecast Advanced Email Security has positively impacted our organization by securing our environment better than before compared to what we used to configure earlier to deliver the email.

After configuring Mimecast Advanced Email Security, without our standard config, I notice less spam emails and also earlier detection of phishing emails than we thought. For example, there was a signature phishing scam on the internet, but Mimecast Advanced Email Security caught it before it came to fruition and instantly blocked that signature-based phishing scam, which is useful for anyone using such links in an email signature.

I would also like to add that we have used DMARC Analyzer from Mimecast Advanced Email Security in the last two years to configure the DMARC for Cimpres owner domain. That was a really good tool from Mimecast Advanced Email Security as well, and we did use and configure the DMARC for Cimpres..”

Verified user

[Read full review](#) 

System Engineer II at a media company with 5,001-10,000 employees

“The best features of Mimecast Advanced Email Security are strong phishing and spam filtering, URL malicious link protection, attachment inspection, impersonation and business email compromise protection, flexible email security policies, and good visibility into the email activity. Useful administration controls, integration with the Microsoft 365 environment, the ability to investigate, and remediate suspicious messages constitute additional valuable features.

Mimecast's multi-layer protection helps a lot for security teams when it comes to detection and categorization of emails. I assess its effectiveness by observing how efficiently it identifies suspicious sender domains, display names, impersonation, domain similarities, spoofing indicators, and social engineering patterns. This capability is particularly valuable for detecting higher-level impersonation attempts, those from a CEO or CFO, along with other business email compromise attempts that may not contain a malicious attachment or URL. For URL protection, I evaluate the number and type of malicious links blocked, including phishing URLs that may initially appear legitimate but become malicious later. The real-time scanning that occurs when a link is clicked is particularly useful for these scenarios. For attachment protection, I assess how efficiently the solution identifies potentially malicious files through malware scanning and sandbox analysis. I am also monitoring whether legitimate business attachments are being unnecessarily blocked or delayed. Overall, Mimecast's multi-layer detection is effective and reliable.

Regarding accuracy and reliability of output, since Mimecast Advanced Email Security reduces most of my tasks, I would say its performance is very good overall. In my day-to-day usage, its detection is effective at identifying suspicious emails, phishing attempts, or unusual communication patterns and other threats that may not be observed through traditional signature-based detection. The combination of multiple detection techniques is particularly useful because the system doesn't have to depend on a single indicator when determining whether an email is suspicious. From an analyst perspective, I also find the automated categorization and risk assessment useful for prioritizing reported emails, which helps reduce the time spent by the SOC team focusing on higher-risk incidents. Mimecast Advanced Email Security describes AI-based triage and prioritization of

reported suspicious emails as part of its security operation capabilities. Overall, the accuracy is sufficient to be highly useful and very good for detection, prioritization, and categorization.

Some of the AI capabilities of Mimecast Advanced Email Security are very useful for detecting phishing and categorizing emails. What I appreciate is that the AI is primarily used to enhance security detection and administration rather than completely replacing human decision-making power. The platform utilizes AI and machine learning for areas such as anomaly detection, phishing, and business email compromise detection to identify unusual communication patterns and provide dashboards with graphs. From a governance perspective, Mimecast has established an AI governance framework that encompasses risk assessments, responsible AI practices, privacy considerations, and ongoing monitoring. The company is also ISO 27001 certified, which adds additional confidence that AI management and governance are treated as formal security and compliance requirements. However, I believe continued transparency around the AI decision-making process and data usage is essential. For security teams, it is very important to understand why an AI model classifies something as malicious and how customers' data is protected. Mimecast provides dedicated privacy and AI deployment information through its Trust Center.

Mimecast Advanced Email Security is one of the great email security tools, providing an additional layer of email security alongside Microsoft 365 rather than replacing existing Microsoft security controls. Microsoft 365 remains a core productivity and identity platform while Mimecast Advanced Email Security offers additional protection around the email attack surface. I find Mimecast Advanced Email Security to be highly effective for capabilities such as advanced email phishing detection and protection against malicious URLs and attachments. This layered approach is beneficial because threats sometimes require additional detection..”

Prajwal Chougale

SOC L2 Analyst at a tech services company with 51-200 employees

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Other Solutions Considered

“I previously used Microsoft for email security. We switched because Microsoft was difficult to use, especially regarding management and administration..”

MikeYuen

Systems Engineer at Thrive

[Read full review](#) 

“We have used Proofpoint and Barracuda for Security awareness training. The Barracuda tool is very poor; nobody is happy with it. I also have experience managing and implementing Proofpoint..”

Raghav Pandey

Senior Tech. Lead at WE

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“Before choosing Mimecast Advanced Email Security, I evaluated another Microsoft email security option along with this one. Based on the client's budget and their preferences, I ultimately decided to go with Mimecast Advanced Email Security..”

Prajwal Chougale

SOC L2 Analyst at a tech services company with 51-200 employees

[Read full review](#) 

“We did not evaluate many options prior to choosing Mimecast Advanced Email Security. Given our budget as a financial corporation and the recognition of Mimecast Advanced Email Security as an industry leader, we opted for it without exploring other solutions extensively..”

Avinash Mishra

Manager - EUC at Finthrive

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“Mimecast was chosen by MSP who is also providing full support for us with the product. However, we as a company are evaluating various solutions which can provide better value to us either directly or indirectly via MSP. Mimecast seems to be heavy on configuration rather than using a user behaviour compared to alternatives we were presented..”

Verified user

IT Manager at a logistics company with 201-500 employees

[Read full review](#) 

“Before adopting Mimecast Advanced Email Security, we utilized Microsoft Exchange Admin Center for our email security needs, and the decision to upgrade was driven by a significant number of spam emails and security concerns related to data leaks..”

Avinash Mishra

Manager - EUC at Finthrive

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ROI

Real user quotes about their ROI:

“There is no specific return on investment. Mimecast Advanced Email Security is an email security product that you must have if you want to protect your organization..”

Verified user

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System Engineer II at a media company with 5,001-10,000 employees

“In my opinion, Mimecast Advanced Email Security is a very good tool compared to other email security tools I have used for other clients. Therefore, I would say it offers a very good return on investment..”

Prajwal Chougale

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SOC L2 Analyst at a tech services company with 51-200 employees

“In general, I can't comment on ROI with Mimecast Web Security since I never worked without mail security application. I can't quantify the time I would need to spend on fixing issues or dealing with threats without Mimecast..”

Verified user

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IT Manager at a logistics company with 201-500 employees

“I have a question about the ROI, regarding the cost efficiency and operational efficiency of the Mimecast Email Security. Do you have any data to share with us? Do you find it cost-effective? Are there any measurable benefits?..”

Maciej Piaskowy

[Read full review](#) 

Senior Security Engineer at ManpowerGroup

“The biggest impact Mimecast Advanced Email Security has had is on the cybersecurity environment, being the first to scan emails for malicious content. It blocks thousands of emails with malicious content on a daily basis, so the impact there is immense from a cybersecurity perspective..”

Daniel Ehrke

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Information Security Sepcialist at Transnet

“The ROI is more around whether they are able to reduce the risk dramatically. The ROI which companies see should be able to justify buying Mimecast Advanced Email Security. It is acceptable. I cannot say that it is cheaper, but definitely it is on a decent side. People can buy it. It is not very costly. The ROI is decent and they can definitely invest in it..”

Ravishankar KumarPatel

Solution Architect Cybersecurity at Microland Limited

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Use Case

“My main use case for Mimecast Advanced Email Security is as an email gateway. A quick, specific example of how I use it as an email gateway in my day-to-day work is as a spam filter..”

Nathancooper Cooper

Information security analyst at a construction company with 501-1,000 employees

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“Mimecast Advanced Email Security is designed to safeguard email infrastructure and ensure spam protection, as well as to work as an anti-malware filter. It functions as a secure email gateway, anti-phishing product, impersonation protection, URL protection, attachment defense, spam protection, and also offers a Targeted Threat Protection module along with DLP scenarios, data loss prevention or data leak prevention, and an email continuity archiving solution, specifically addressing Business Email Compromise scenarios. All these modules I have worked with, and it provides multi-layer protection..”

Siva_Prasad

Senior Consultant at a tech vendor with 10,001+ employees

[Read full review](#) 

“My main use case for Mimecast Advanced Email Security is to protect the email environment for Cimpres and filter out spam, phishing, or unwanted emails.

In a specific example of how Mimecast Advanced Email Security helped with spam or phishing in my organization, when someone tried to spam our organization with emails, we usually block the emails through Mimecast by creating a certain policy where if certain criteria do not match, we do not deliver the email to the user.

Regarding my main use case, we usually record the email based on email domain security, such as if SPF and DKIM and DMARC are not validated, then we do not deliver the email to the user in Cimpres from the vendor or sender..”

Verified user

System Engineer II at a media company with 5,001-10,000 employees

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“Mimecast Advanced Email Security serves as my primary tool for managing emails since we use it as our email gateway. We manage various emails coming into our organization and filter which ones are genuine and which are non-genuine. It is a useful tool that helps us filter every non-synchronized email that comes into our organization.

When we face phishing email campaigns with various usernames incorporating our organization members, we filter out every username that is identified as a phishing email campaign and submit it to Mimecast Advanced Email Security, which immediately blocks it based on the suspicions we provide. This has significantly reduced our workload and helped us manage many phishing email campaigns we receive in our organization.

Mimecast Advanced Email Security produces a lot of information about the email, including where the email comes from, its source, and what it contains. It provides various details that I did not expect Mimecast Advanced Email Security could offer, which are extremely helpful to investigate and reach the best conclusion about whether emails are suspicious or genuine. Mimecast Advanced Email Security has helped me tremendously through these two years..”

Verified user

Senior Managing Consultant at a tech vendor with 10,001+ employees

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“My main use case for Mimecast Advanced Email Security involves addressing the large influx of spam emails that users experienced before its implementation. Previously, we were dropping thousands of spam emails daily, and while we tried mitigating this with Microsoft Exchange Admin Center, those measures were not sufficient. I wanted to ensure that every email entering our environment was thoroughly checked by Mimecast before being verified by Exchange Admin Center, allowing us to block numerous spam emails and create effective policies to prevent unauthorized emails.

“One specific example of how Mimecast Advanced Email Security helped us was when we discovered a group of 16 to 17 users sending out data to their personal email addresses, utilizing various domains. We faced challenges tracking these incidents with Exchange Admin Center, as we could not adequately monitor attachments. With Mimecast Advanced Email Security, we implemented attachment policies that blocked emails with attachments from being sent out without approval, which significantly helped us prevent unauthorized data leaks..”

Avinash Mishra

Manager - EUC at Finthrive

[Read full review](#) 

“I have been using Mimecast Advanced Email Security for more than two and a half years.

As the name suggests, I use Mimecast Advanced Email Security for email security, protecting the corporate email communication from phishing, spam emails, malware, malicious URLs, malicious attachments, any impersonation attempts, or business email compromise. It provides an additional security layer around the organization's email environment and gives the security team better visibility and control over suspicious messages before they reach end users. It acts between the user and the email-sending server. In the cloud, it protects and stores all the emails. Before it reaches the user, it takes the action. That is the best and the main advantage of this tool.

For a client, they used to get more spam or phishing emails, so Mimecast Advanced Email Security used to categorize those emails before a SOC engineer even got to them. With more probability of an email being suspicious, it used to flag and bounce the email so that it wouldn't reach the user's inbox. That was a big help.

Most valuable in my day-to-day work, I would say, most of the work has been taken care of by Mimecast Advanced Email Security itself, so the SOC doesn't need to take care of each and everything. Day-to-day email protection covers a large portion of email that is based on attacks ultimately trying to get the user to click on the malicious link and credential harvesting attempts. Mimecast Advanced Email Security URL protection gives us an additional layer of defense by analyzing URLs and checking their destination when the user attempts to access it, rather than just relying on the reputation of the link when the email was originally received. From a security operation perspective, I find this particularly valuable because it helps with phishing investigations and reduces the chances of a user interacting with the malicious URLs.

In a positive sense, most of the email categorization when the email is received to the user inbox is done by Mimecast Advanced Email Security in a very dynamic way. The positive impact is mainly by reducing the number of malicious and suspicious emails that reach our end users. From a security perspective, it has

helped us detect and block those phishing attempts, the malicious links, suspicious attachments, or impersonation emails. These are the biggest security issues, so it used to help us a lot. By that, half of the work would have been reduced, and the amount of manual investigation required for routine email checking and the team's effort was significantly decreased. Another benefit is the visibility it provides during investigations. When a suspicious email is reported, I can review the message details and security actions taken by Mimecast Advanced Email Security, which makes it easier to determine whether the email is malicious and what response is required.

When it comes to the categorization, previously I used to analyze each and every email that a user reports to my desk. Later, when I incorporated Mimecast Advanced Email Security as the email security tool, I just had a weekly task to do email analysis of which emails are flagged as phishing, and I used to block those domains. Most phishing emails are dynamically purged and bounced back so that they will directly move to the user's deleted folders rather than the inbox. This significantly reduces the chances of a user clicking the email link, making it a measurable improvement. The amount of manual effort required from the security team was greatly reduced as Mimecast Advanced Email Security blocked a significant number of malicious URLs, attachments, and impersonation attempts before they reached the user. For organizations looking for a benchmark figure, Mimecast has published customer case studies showing substantial improvements, with one customer reporting a 99% reduction in phishing and spam. Similarly, I have also seen more than 80–85% of my work reduced after integrating Mimecast Advanced Email Security.

Mainly in email categorization, I would say Mimecast Advanced Email Security uses a very definitive method in categorizing emails. Before using this tool, the help desk or security team spent a lot of time categorizing and reviewing each single email. After incorporating Mimecast Advanced Email Security, it reduced most of that time. Overall, it has reduced most of the manual work associated with email security. Initially, I had to review each and every email whenever it was received, but later I made it a weekly task so that I don't need to take care of each overlapping email in real-time..”

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup was moderately complex. It took about two weeks to implement and go into production, partly due to coordination with our US team.

I rate the process a six out of ten. .”

MikeYuen

Systems Engineer at Thrive

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“The initial setup process is simple. It takes around a few hours or less than a day to complete as it is a cloud service. We have to configure the main server and redirect it to Mimecast server. It requires one or two engineers to work on deployment and maintenance..”

Verified user

Group CIO at a construction company with 10,001+ employees

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“The solution's initial setup requires a bit of additional consultancy. Mimecast manages things differently, and they have a country-based support framework. Since we have multinational customers and have instances in the UK and Australia, we've got to work through different support sectors..”

Rodney Daniels

Project Manager at TFG

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“Initially, the deployment phase involved mostly the SOC workload. The main implementation involved higher management, such as managers and leads. My work primarily focused on email security analysis and the usage of the tool rather than implementation. What I recall is that it integrated well with Microsoft 365 and Office 365, so all emails and the entire domain were configured to manage allow lists, block lists, exceptions, and everything very smoothly..”

Prajwal Chougale

SOC L2 Analyst at a tech services company with 51-200 employees

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“When it comes to the initial setup process for Mimecast Advanced Email Security, we need to consider domain ownership, DNS, mail flow architecture, existing policies, and a validation testing area. When emails hit Mimecast Advanced Email Security secure gateway, they get scanned for AI and anti-phishing concerns before being sent to Microsoft Online or an on-premise solution. Therefore, it is vital to prepare prerequisites, including identifying the number of admins, detailing DNS records, listing all company domains, and understanding the current inbound-outbound mail flow..”

Siva_Prasad

[Read full review](#) 

Senior Consultant at a tech vendor with 10,001+ employees

“It’s a straightforward process to set up Mimecast, especially for individuals experienced in email gateway security. The setup is quite effortless. In fact, it's a real-time implementation that can be accomplished within a short span, even as little as thirty to forty minutes. The ease of setup depends on how the user intends to utilize the product. If there is need to make direct DNS changes, there might be a 24-hour implementation time. However, if coordination is established with management or IT personnel, the setup can be performed during non-business hours, such as midnight. Complexity is minimal. While larger organizations often encounter time-consuming procedures, smaller ones can swiftly implement the necessary changes.

.”

AshirbadDasmohapatra

[Read full review](#) 

Lead Engineer - Work Modernization at Searce Inc

Customer Service and Support

“The customer support has been really great. I used to raise support cases with detailed descriptions and problem statements, and they resolve those cases very quickly..”

Prajwal Chougale

SOC L2 Analyst at a tech services company with 51-200 employees

[Read full review](#) 

“Mimecast Advanced Email Security provides customer support that is pretty good, as we receive prompt responses and immediate resolutions within the specified business days. I would rate the customer support a 10 out of 10..”

Verified user

Senior Managing Consultant at a tech vendor with 10,001+ employees

[Read full review](#) 

“The customer support for Mimecast Advanced Email Security is excellent. Our requests are addressed promptly, and we receive thorough responses, contributing to my satisfaction with the service. I rate the customer support a 10 out of 10..”

Avinash Mishra

Manager - EUC at Finthrive

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“I evaluate customer service and tech support for Mimecast Advanced Email Security as fine. Based on service models and tiered support, I have no complaints. Additionally, the presence of a knowledge base provides readily available solutions, which mitigates support challenges..”

Siva_Prasad

Senior Consultant at a tech vendor with 10,001+ employees

[Read full review](#) 

“The customer support is very good with no issues. We instantly get customer support from Mimecast Advanced Email Security whenever there is a requirement. Although we have not had a critical issue, customer support is good. I would rate the customer support a nine, as it is pretty good..”

Verified user

System Engineer II at a media company with 5,001-10,000 employees

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“The customer service is good. Normally as a service provider, we do have our in-house support and we manage most of the things in-house, but if we need help, they are great. They are not like Microsoft, but they are great at it. They respond properly and try to help wherever they can..”

Ravishankar KumarPatel

Solution Architect Cybersecurity at Microland Limited

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Other Advice

“From my personal experience with Mimecast Advanced Email Security, I would recommend it to any big or small company.

I would give this review an overall rating of ten..”

Daniel Ehrke

Information Security Sepcialist at Transnet

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“My advice to others looking into using Mimecast Advanced Email Security is to learn how it works before getting into the tool, which will provide a good understanding of its functionality and benefits. I would also suggest looking into other solutions to compare their cost-saving and efficiency aspects, as there are many options available today. I would rate this review an 8 out of 10..”

Verified user

Senior Managing Consultant at a tech vendor with 10,001+ employees

[Read full review](#) 

“My advice to others looking into using Mimecast Advanced Email Security is that if you have a medium to big enterprise, you can definitely go with Mimecast Advanced Email Security. That is not an issue.

I rate Mimecast Advanced Email Security a nine out of ten. I give it a nine because it has all the required security measures in place. Any enterprise planning to buy Mimecast Advanced Email Security will definitely find it helpful to secure their

email environment.

We have not used the AI capabilities with governance and data protection yet because our use of Mimecast Advanced Email Security has only involved the pre-built templates or policies. I have not used the AI-based capability yet in Mimecast Advanced Email Security, so I cannot comment on its accuracy and reliability of output. Mimecast Advanced Email Security is hosted on Mimecast itself, and we do not have any AI security enabled yet. Mimecast Advanced Email Security itself is hosted on Mimecast.

My experience with pricing, setup cost, and licensing is that it is pretty fair. It is not expensive compared to other tools because we are getting enough security capabilities through data governance or email protection, and the uptime Mimecast Advanced Email Security provides for email delivery is really good..”

Verified user

System Engineer II at a media company with 5,001-10,000 employees

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“My advice for organizations considering Mimecast Advanced Email Security would involve focusing on its impersonation protection and threat auto-response modules, as they add significant value along with email protection.

“With the existing compliance and regulatory requirements, I can fine-tune and align Mimecast Advanced Email Security policy engine with these patterns. This ensures seamless operation within our existing email gateway architecture.

“Mimecast Advanced Email Security module has helped me remediate areas impacted by phishing attacks, particularly by creating email filtering rules and adding an additional security layer in front of Microsoft 365, functioning as an email gateway appliance with MX records pointed to Mimecast Advanced Email Security. It provides strong protection against Business Email Compromise and impersonation attacks, including CEO impersonation or financial account impersonation, as well as addressing imposter attacks like C-level and executive mail phishing. Additionally, it improves the archiving process and compliance capabilities, making it a complex hybrid environment which serves as a perfect third-party email solution. I rate this product highly for its comprehensive security features and reliable performance..”

Siva_Prasad

Senior Consultant at a tech vendor with 10,001+ employees

[Read full review](#) 

“Mimecast Advanced Email Security has provided me with significantly better results in terms of manual workflow that the security team used to spend evaluating emails. Emails serve as the first line of attack, with most business compromise emails or phishing campaigns executed by attackers. Consequently, managing these emails is paramount. I find that Mimecast Advanced Email Security effectively addresses the common attack techniques involving phishing emails, URL protection, attachment security, and spam filtering, providing better visibility into suspicious emails. The system's effectiveness heavily relies on how

the policies are configured and how the tool is employed. Initial configuration and ongoing policy management can take some effort, and legitimate emails can occasionally be flagged, making it important to maintain a good balance between security and usability. Overall, I consider Mimecast Advanced Email Security to be a reliable and effective security solution, with the highest value for organizations that face significant phishing and email-based threats and are willing to invest time in proper configuration and monitoring.

If you are exploring a good email security solution that can manage your emails with users of any size and offers a good return on investment, I recommend not simply viewing it as another spam filtering product or antivirus option. It addresses phishing, impersonation, malicious URLs, attachments, and any type of threat. I suggest running a controlled pilot to evaluate it and define clear success criteria, including examining the number and quality of threats detected, false positives, and user impact, along with the reduction in investigation time and manual effort. Considering all these factors, I believe Mimecast Advanced Email Security will be an excellent tool for organizations looking to invest in a solution that streamlines their manual tasks and enables properly configured email security policies. I would rate this product eight point five out of ten..”

Prajwal Chougale

SOC L2 Analyst at a tech services company with 51-200 employees

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“One specific example of how Mimecast Advanced Email Security helped us was when we discovered a group of 16 to 17 users sending out data to their personal email addresses, utilizing various domains. We faced challenges tracking these incidents with Microsoft Exchange Admin Center, as we could not adequately monitor attachments. With Mimecast Advanced Email Security, we implemented attachment policies that blocked emails with attachments from being sent out without approval, which significantly helped us prevent unauthorized data leaks.

“I trust the accuracy and reliability of the outputs from Mimecast Advanced Email Security completely, without question.

“Mimecast Advanced Email Security is currently deployed in a fully cloud-based environment for my organization after transitioning from a hybrid cloud setup with both on-premises servers and Microsoft cloud services.

“While our user base is approximately 2,200 users with just six supporting staff, I would not claim there were monetary benefits in terms of staff reductions due to Mimecast Advanced Email Security's integration, but it has notably enhanced our email security and data protection.

“For those considering Mimecast Advanced Email Security, I would advise evaluating their requirements carefully. Since they are likely seeking solutions for specific issues with previous systems, it is straightforward to endorse Mimecast Advanced Email Security for its effectiveness in enhancing email security and data protection.

“My confidence in the security brought by Mimecast Advanced Email Security's artificial intelligence features is high. Even though artificial intelligence is relatively new, I trust that the mechanisms in place will ensure data protection, given that Mimecast Advanced Email Security's core mission is safeguarding sensitive information in the email environment.

“Mimecast Advanced Email Security is scalable for my organization's needs. While our user base remains around 2,200, I believe it can adapt to much larger requirements as needed, based on discussions with others managing larger organizations. I rate this solution a nine overall..”

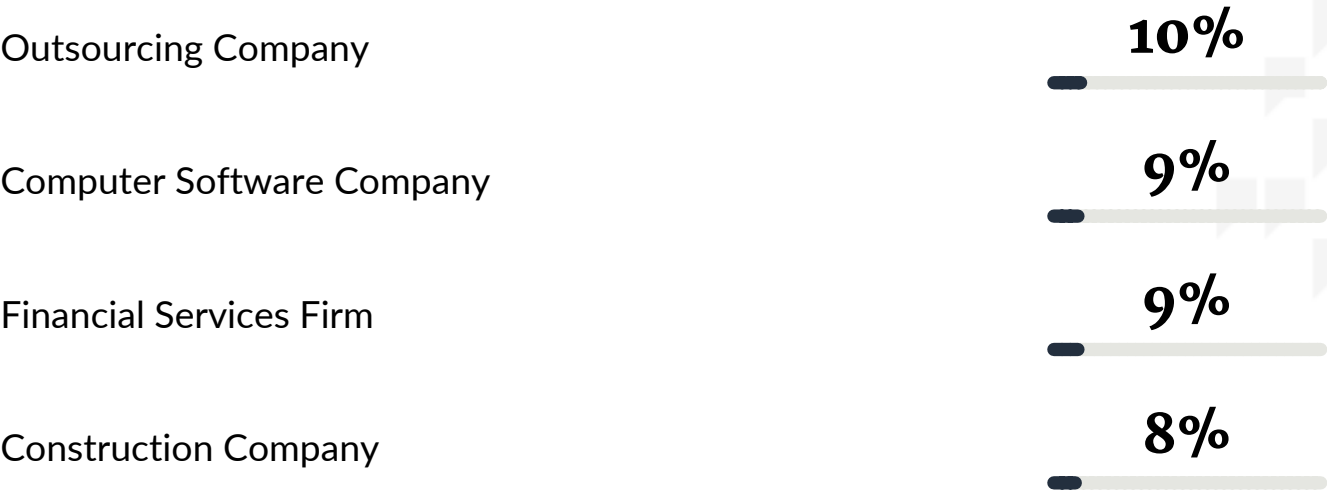
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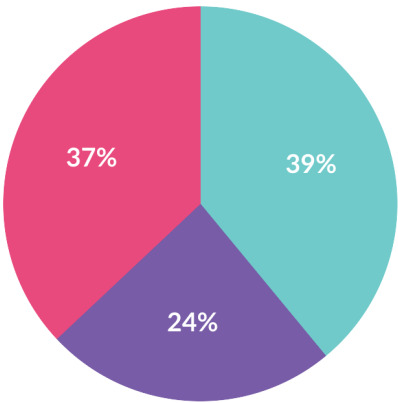
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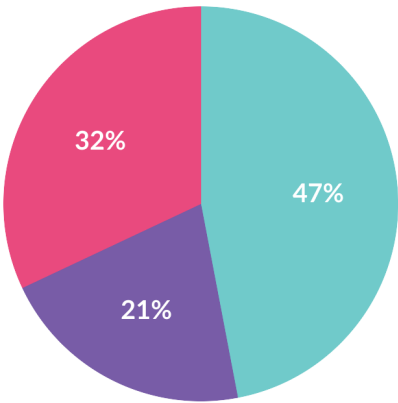


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