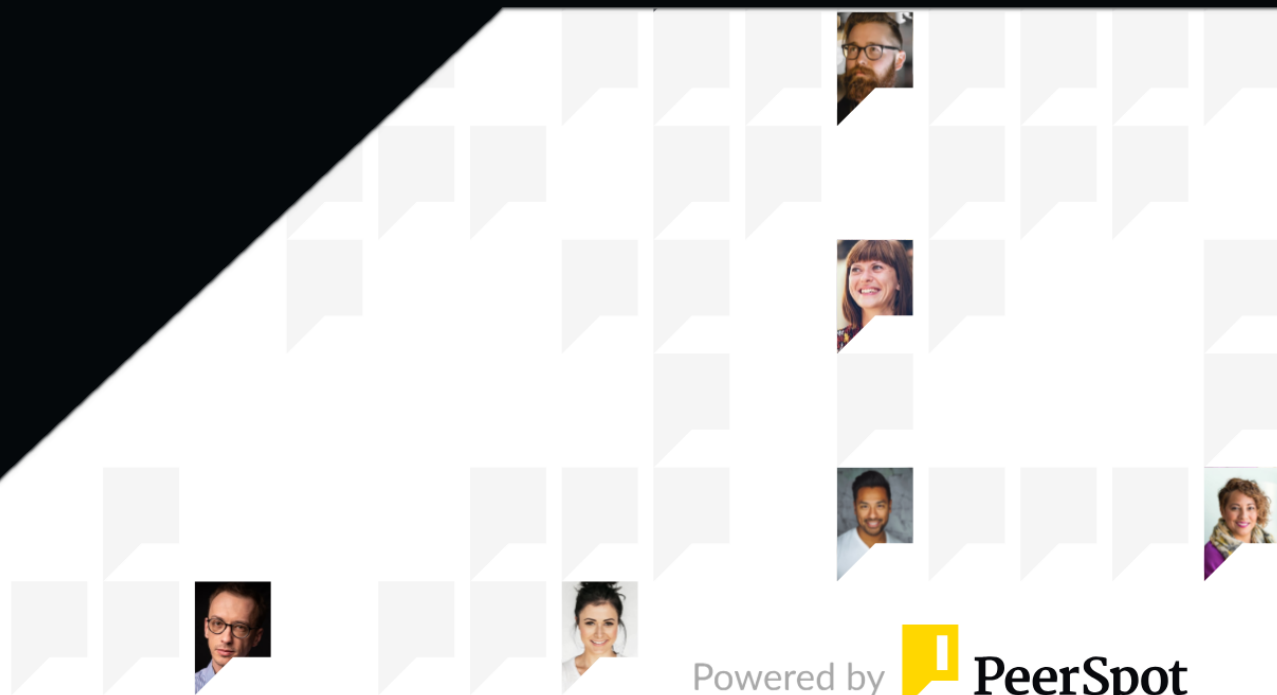




Sophos Firewall

Reviews, tips, and advice from real users



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Product Recap



Sophos Firewall

Sophos Firewall Recap

Sophos Firewall provides comprehensive network security with web filtering, VPN capabilities, and cloud integration. Users highlight its effective threat prevention and flexibility for customizable policies, enhancing network visibility and management.

Renowned for its robust security, Sophos Firewall simplifies network protection through advanced features like intrusion prevention and endpoint protection integration. Its user-friendly interface allows seamless remote management and tailored rule creation, making it ideal for varied environments like healthcare and education. While the system excels in threat detection, areas such as interface navigation, support response times, and VPN integration face challenges. Enhanced reporting and bandwidth management are essential for improved performance.

What are the standout features of Sophos Firewall?

- Web and Application Filter: Secure browsing with advanced filtering options.
- VPN Capabilities: Facilitates secure remote access and connectivity.
- Cloud Integration: Seamless collaboration with cloud platforms.
- Intrusion Prevention: Robust threat detection and prevention features.
- Comprehensive Reporting: Detailed insights into network activities.

What benefits and ROI should users expect in reviews?

- Enhanced Security: Comprehensive protection against diverse cyber threats.
- Increased Flexibility: Tailor rules and policies to meet specific organizational criteria.
- Improved Network Visibility: Better oversight and threat detection across networks.
- Efficient Management: Simplifies remote and centralized firewall administration.

Industries such as healthcare, education, and finance implement Sophos Firewall for secure VPNs, improved threat management, and effective traffic monitoring. Its load balancing and email security features support compliance and governance, ensuring robust protection tailored to sector-specific requirements.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Sophos Firewall has positively impacted my organization by preventing outside threats, allowing me to easily monitor my users, and configuring any rule for any user regarding what they need to use and what I am restricting for the particular user.”



Ashutosh Jha

Project engineer at IT Solution india private limited

- ✓ “Sophos XGS has enabled my processes to run smoothly and provides the main benefits of saving time, saving money, and streamlining processes.”



Louis Iwhiwhu

Senior IT Specialist (SAP & Infrastructure) at a manufacturing company with 51-200 employees

- ✓ “Sophos Firewall has positively impacted my organization by increasing security, reducing my time, and allowing us to manage multiple firewalls via Smart Console or Sophos Central, where we can push the policy centralized from all the firewalls.”



Nitin Yadav

Network & Security Engineer at Arrow PC Network Pvt.Ltd.



“I recommend Sophos XGS as it is easy, reliable, has good support, and is flexible and stable.”



Nassif Kaleny

IT Manager at Bavaria Egypt S.A.E.



“Sophos XG uses AI effectively to enhance threat detection and response, securing from AI at the packet level.”



TarunPanchal

IT Manager , SAP HANA Administrator at Tara Paints & Chemicals



“This product is very useful, and I rate it 10 out of 10.”



PramodSingh2

it managar at rise tech



“Sophos XG has allowed us to implement all kinds of firewall rules and manage bandwidth efficiently.”



SiyatHulbale

Global IT Manager at Express KItchen

What users had to say about valuable features:

“The firewall feature of Sophos XG has been the most effective for threat prevention and in collaboration with the integration of another Cyber Security solution..”

Stelios Georgiou

Information Technology Specialist at stelios@biolandenergy.com

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One part I appreciate is that it is very easy to manage. Sophos XGS advanced threat protection capabilities have helped me to identify threats. It has a dashboard feature that gives alerts of activities occurring within the firewall. It has improved my security posture in my enterprise network.

Louis Iwhiwhu

Senior IT Specialist (SAP & Infrastructure) at a manufacturing company with 51-200 employees

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“Sophos Firewall offers multiple features, including IPS, IDS, ATP, NDR, XOps, web protection, application protection, web server protection, and many more. Out of all those features, I find web protection and application protection to be very helpful and valuable in my daily work.

Sophos Firewall has positively impacted my organization by preventing outside threats, allowing me to easily monitor my users, and configuring any rule for any user regarding what they need to use and what I am restricting for the particular user. I can share that it has improved productivity because if anyone could ransom my network, they could demand money to decrypt the files, thus saving us money, time, and providing reliability..”

Ashutosh Jha

Project engineer at IT Solution india private limited

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“From my perspective, the best features of Sophos XG are that it's a complex solution and its integration with endpoint and XDR, EDR systems of Sophos is quite appealing to customers.

“Regarding scalability, I think it's nine. Sophos XG is really focused on small and mid-market customers. It's designed for easy implementation and easy setup. If you try to implement it into the enterprise, it's absolutely impossible because there are no functionalities required by the enterprise, and it's a nightmare. However, for the small and mid-segment, it's absolutely the best..”

Karel Klumpner

Business development director at COMGUARD a.s.

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“Sophos Firewall stands out to me because it is mainly easy to use, and its dashboard is very straightforward. The SD-WAN feature of Sophos Firewall is very good; via SD-WAN, we can route a particular user and access a particular site with a specific ISP.

The SD-WAN feature helps my organization by providing connectivity to my remote sites, as we have multiple branches, and we connect all my branches via SD-WAN VPN.

Sophos Firewall IPS and antivirus are very good, and we use that.

Sophos Firewall has positively impacted my organization by increasing security, reducing my time, and allowing us to manage multiple firewalls via Smart Console or Sophos Central, where we can push the policy centralized from all the firewalls.

Centralized policies have made management easier for me, and the error rate is relatively small..”

Nitin Yadav

Network & Security Engineer at Arrow PC Network Pvt.Ltd.

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“The most useful features in Sophos XGS are the web filter and IDS, along with email protection; those are the features that I use mostly.

“Email protection is the IDS, and there's also the Web Application Filter that I find useful.

“Regarding the synchronized security in Sophos XGS, the feature is automatically enabled if you have Sophos Endpoint, allowing them to synchronize through the cloud to communicate together. I find the feature useful and effective.

“Sophos XGS helps to identify threats effectively, but it relies on the rules set in the IPS and IDS policies. In Sophos, we rely on the reports to see categorized attacks in progress, and we can then observe what has happened..”

John Ntambi

Ag. Systems & Networks Head at UNBS

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Other Solutions Considered

I find it hard to consider alternatives, but I think Fortinet is also simple. However, one area where I do not prefer Fortinet is in the configuration, as it is not as straightforward or simple as Sophos XGS. I prefer playing with Sophos XGS based on my own opinion and preference.

Louis Iwhiwhu

Senior IT Specialist (SAP & Infrastructure) at a manufacturing company with 51-200 employees

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“Before choosing Sophos Firewall, I evaluated other options, including taking a demo for Palo Alto, but I found Palo Alto to be very high cost, so I did not switch to that..”

Ashutosh Jha

Project engineer at IT Solution india private limited

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“I am working not only with Sophos but also with other vendors like Barracuda. I don't have another product like the firewall, just Sophos and Barracuda as firewalls, the real firewalls..”

Karel Klumpner

Business development director at COMGUARD a.s.

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“I previously used Fortinet before switching to Sophos Firewall. I switched from Fortinet to Sophos Firewall because of the licenses and the user interface; Sophos Firewall's user interface is very user-friendly, and unlike Fortinet, which requires purchasing a VPN license separately, Sophos Firewall includes the VPN license for free..”

Ashutosh Jha

Project engineer at IT Solution india private limited

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“Before working with Sophos XGS, I evaluated other firewalls including Fortinet, using a smaller version of it, along with Untangle and Cisco Firepower.

“The main driver to moving to Sophos was the price and value evaluation; the price was reasonable, and they provided enough features that we needed, as the previous firewalls were limited in traffic and number of users..”

John Ntambi

Ag. Systems & Networks Head at UNBS

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“I have considered other solutions before Sophos XG, including pfSense, AWS firewall, and Kato firewall.

“I was previously using AWS firewall and Kato firewall before switching to Sophos XG..”

Verified user

DevOps Engineer at a tech vendor with 51-200 employees

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ROI

Real user quotes about their ROI:

The costs have increased with Sophos XGS in the last few years, with license prices going up by 30%, doubling from \$2,500 to about \$5,000, which is a big challenge for us.

Nassif Kaleny

IT Manager at Bavaria Egypt S.A.E.

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I benefit from reduced reliance on specialized IT skills, especially during staff turnover. The graphical interface of Sophos XG simplifies configurations, saving time in support and troubleshooting compared to the Linux-based solution I previously used.

Edwin Muruka

Head ICT at NIC Uganda

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The problem with the return on investment for Sophos XG is the three-year license. The license fees are extremely expensive, and in most cases, once the license has expired, Sophos requires the purchase of new hardware if one decides to run it online, which is a major drawback.

Rassie Erasmus

Risk & Security Manager at a consultancy with 11-50 employees

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“I have seen a return on investment; it has saved money, reduced staffing needs, and saved time. It is easy to use, and I can manage all my sites via Sophos Central..”

Nitin Yadav

Network & Security Engineer at Arrow PC Network Pvt.Ltd.

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“Sophos XG Firewall has contributed to reducing overall costs because it helps save money. We purchased endpoint security for the first time last year, and even without endpoint security, it provides comprehensive security..”

TarunPanchal

IT Manager , SAP HANA Administrator at Tara Paints & Chemicals

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“Regarding pricing, from my perspective, Sophos XG has good pricing because we still grow with the selling of Sophos firewalls and products every year by five to ten percent. From that point, I think it's good pricing, but you can always meet some customers who are not satisfied..”

Karel Klumpner

Business development director at COMGUARD a.s.

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Use Case

“My main use case for Sophos Firewall is security purposes. I use Sophos Firewall to block unwanted URLs, unwanted categories, and for data loss prevention in my day-to-day work.

In addition to blocking unwanted URLs, we also use the VPN for remote access VPN and site-to-site VPN, blocking suspicious sites, and some unwanted categories such as pornography..”

Nitin Yadav

Network & Security Engineer at Arrow PC Network Pvt.Ltd.

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“Our main use case at the moment for Sophos XG is to create a site-to-site VPN with one of our clients. We cannot use AWS VPN, so we use Sophos XG.

“We only used the VPN functionality. We did not explore other aspects of the product beyond the VPN capabilities..”

Verified user

DevOps Engineer at a tech vendor with 51-200 employees

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“My main use case for Sophos Firewall is blocking threats from outside. I use Sophos Firewall to block threats from outside by implementing a rule-based policy, where whenever traffic has to pass through the firewall, I create a rule, and based on that rule, I can easily perform the configuration that I want with the restriction.

With the help of Sophos Firewall, I can also have visibility on my users, see what they are doing and what they need to use, and apply those types of restrictions from Sophos Firewall..”

Ashutosh Jha

Project engineer at IT Solution india private limited

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“I typically use the Sophos XG Firewall to enhance my cybersecurity by using all layers.

“The intrusion prevention system in Sophos XG Firewall impacts my security posture because they were impacted by ransomware and cyber threats, but I did not face any issues. I have more than 800 servers live from Sophos.

“I have experienced that the benefits from Sophos XG's synchronized security feature are very good, and I have not faced any issues with this..”

TarunPanchal

IT Manager , SAP HANA Administrator at Tara Paints & Chemicals

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“I am working with Sophos XG, and it's one of Sophos products we are selling.

“I mostly work with the on-premises version of Sophos XG.

“I have used Sophos XG's Security Heartbeat feature, and our customers prefer this functionality as one of the key functions.

“I have utilized Sophos XG's Sandstorm technology, and from customer feedback, it's considered a strong and good technology, but I cannot explain it thoroughly because I am a salesman..”

Karel Klumpner

Business development director at COMGUARD a.s.

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“We have deployed the Sophos XG for one of our clients in an SD-WAN scenario where they have one primary link on lease lines and a secondary link on broadband, and they have an on-premise concentrator. It is for specific government reasons they have deployed it at the center, and it's quite satisfactory.

“In comparison with other products, Sophos XG is a much more professional company, and you need limited support; most of the things are already available. Whereas with the Indian counterparts, when we used Ray and Infinix, there were some customizations required, as it was not an inbuilt feature, especially in case of reporting and other aspects. The price point at which those products are available makes them viable options because we deploy them according to client requirements. If a client is not ready to invest that much amount, these products are the optimum mix for them..”

Rajesh Panwala

Managing Director at Smartlink Solutions Pvt. Ltd.

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

The initial setup of Sophos XG was smooth. The support was good at that time, and the installation process was straightforward because I installed everything in a clean environment while setting up the network from scratch.

Mohamad Charara

Head of IT at a consultancy with 201-500 employees

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“The initial setup is very straightforward, simple, and easy to understand. It clearly defines outgoing policies, sources, and destinations while applying web controls or IPS rules..”

Jaffar Ali

Director Technical Services at TechnoBIZ

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“For technical people like me and my team, setting up Sophos XGS is not difficult. The setup process is manageable for those who know the basics and core of the technology..”

JitenderKumar1

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Head of IT at a consultancy with 11-50 employees

“The initial setup was manageable but required extensive reading and understanding of documentation. If the Kubernetes cluster is already in place, the setup can be completed in less than ten minutes..”

SolomonAwosina

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CTO at GCET

“Deployment is quick and easy. Small installations take about three hours, and even remotely if necessary. It might take up to two days for more extensive infrastructures, including initial setup and follow-up checks..”

Radek Svenda

[Read full review](#) 

IT security consultant at Ing. Radek Svenda

“I personally took part in the installation of Sophos XG recently with the vendor, though earlier I installed it by myself.

“I conduct maintenance for Sophos XG, and generally, I transfer our data in one and a half hours to a new Sophos XG machine. I have barely needed any maintenance in 10 years..”

TarunPanchal

IT Manager , SAP HANA Administrator at Tara Paints & Chemicals

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Customer Service and Support

The technical support from Sophos is good. They usually respond on time, and the support technicians are experienced. I've had around four or five big cases over seven years, and they provided effective assistance.

Mohamad Charara

Head of IT at a consultancy with 201-500 employees

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“Our experience with customer service is excellent. We are supported by the guys who resell Sophos XG, and their technical team is well-trained and knowledgeable..”

SiyatHulbale

Global IT Manager at Express KItchen

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“Customer support is generally good. There may be delays with standard support due to inexperienced first-level support. Overall, I would rate it seven out of ten..”

Mohd Fadhil

Security Engineer at Mavisco Resources Sdn Bhd

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“I cannot rate the technical support of Sophos on a scale from one to ten because I am a salesman and have no practical skill with the technical support of Sophos. I cannot compare it, and it feels nonsensical..”

Karel Klumpner

Business development director at COMGUARD a.s.

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“The technical support from Sophos XG is excellent. When my customers raise a ticket, a customer representative calls them immediately to address their queries. I rate customer service nine out of ten..”

Ajit Icake

Sales Representative at AVNS

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“The quality of support varies. The team handling application control is very good, but we have had bad experiences with the VPN support team. It all depends on the specific team you are dealing with..”

Jeremiah Ngure

Technical Services Lead at Telenet Solutions

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Other Advice

“Sophos XG has sufficiently improved the security of our network. We found the solution's user interface very user-friendly for our daily operations.

Overall, I rate the solution an eight out of ten..”

Stelios Georgiou

Information Technology Specialist at stelios@biolandenergy.com

[Read full review](#) 

“Sophos Firewall also includes a VPN feature with types of VPN setup that allows me to easily facilitate remote work. My advice to others looking into using Sophos Firewall is that I recommend it as it is easy to use, easy to deploy, and the licensing is not overly complicated, making it reliable. Sophos Firewall is very reliable, very user-friendly, and easy to use. I give this product a rating of 10 out of 10..”

Ashutosh Jha

Project engineer at IT Solution india private limited

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I am currently using Sophos XGS. I have a Sophos firewall and endpoint antivirus. I am using the XG and [XGS](#) series, specifically the [XGS](#) 3300. I am not working with the real-time threat mitigation functionality. Sophos XGS has enabled my processes to run smoothly and provides the main benefits of saving time, saving money, and streamlining processes. I would rate this product a 9 out of 10 overall.

Louis Iwhiwhu

Senior IT Specialist (SAP & Infrastructure) at a manufacturing company with 51-200 employees

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“My advice for others looking into using Sophos Firewall is to start simply from day one. With user concurrent sessions, we can achieve good security, which is very good in Sophos Firewall, and endpoint protection support is really good.

My additional thoughts are that Sophos Firewall policies are best suited for SMB and mid-sized networks, simple to moderately complex architectures, and high complexity multi-data center or automation-heavy environments, both delivering strong security..”

Nitin Yadav

Network & Security Engineer at Arrow PC Network Pvt.Ltd.

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“On a scale from one to ten, I can say that Sophos XG is a nine.

“I am not able to compare the impact of Sophos XG's Deep [Packet](#) Inspection on network security because I'm a salesman.

“I would rate this review an eight overall..”

Karel Klumpner

Business development director at COMGUARD a.s.

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“With Sophos XGS, there are no limitations on the number of users, and the setup is easy.

“I would recommend that those planning to use Sophos XGS find it easy to use and deploy, and it works well, but they may need another tool for better visibility.

“Sophos XGS helps to identify threats effectively, but it relies on the rules set in the IPS and IDS policies.

“On a scale of one to ten, I rate Sophos XGS an eight..”

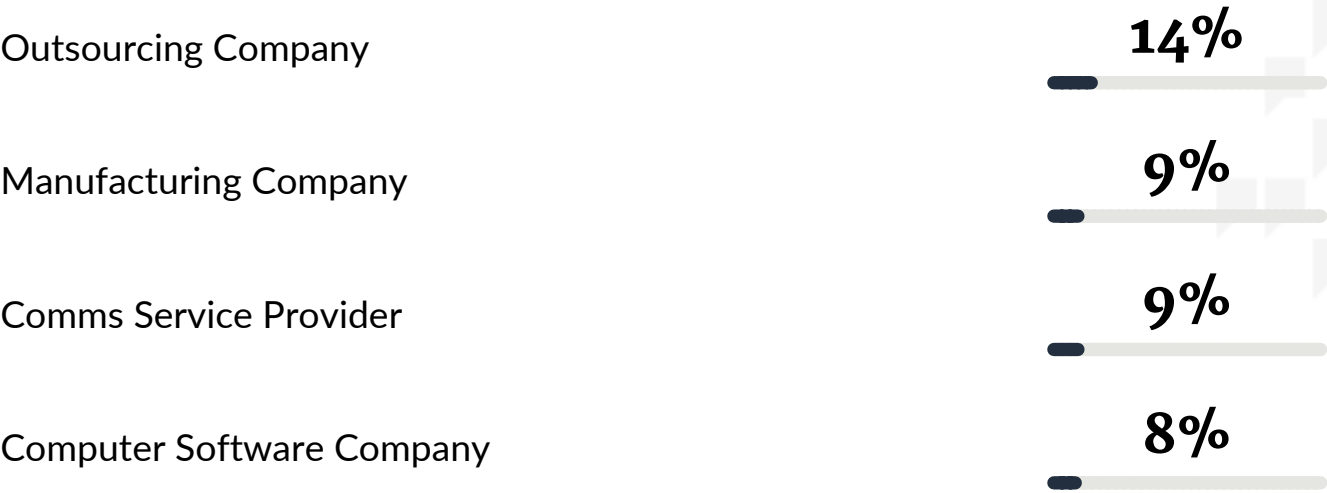
John Ntambi

Ag. Systems & Networks Head at UNBS

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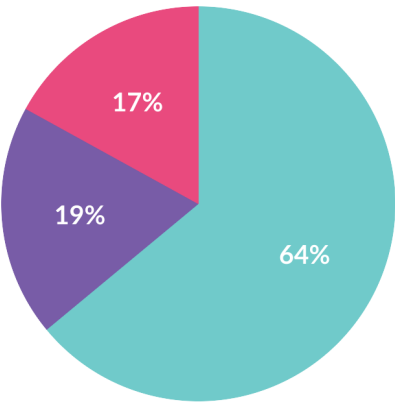
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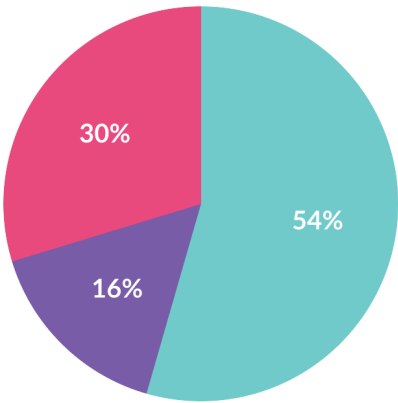


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

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