aws marketplace

ONLYOFFICE Docs Enterprise

Reviews, tips, and advice from real users








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Product Recap

ONLYOFFICE Docs Enterprise

ONLYOFFICE Docs Enterprise Recap

ONLYOFFICE Docs Enterprise provides a comprehensive and efficient office suite perfect for businesses seeking a seamless integration of tools for document management and collaboration.

Deployed across various industries, ONLYOFFICE Docs Enterprise meets demands with its robust capabilities, enhancing document processing and teamwork. It's tailored to support extensive collaboration, enabling real-time editing, efficient task management, and integration with integrated platforms. Users appreciate its ability to streamline document workflows, elevate productivity, and provide a consistent user experience across different devices.

What are the crucial features of ONLYOFFICE Docs Enterprise?

- Collaborative Editing: Facilitates simultaneous document editing by multiple users.
- Format Compatibility: Supports a wide range of document formats for versatile usage.
- Third-party Integration: Integrates easily with widely-used services like Nextcloud, OnlyOffice, and SharePoint.
- Document Encryption: Ensures secure data handling and compliance with privacy standards.
- Customizable Interface: Offers adaptable settings to fit specific organizational workflows.

What are the key benefits and ROI considerations?

- Increased Productivity: Reduces time spent on document management through enhanced tools.
- Cost Efficiency: Comprehensive features reduce the need for multiple software subscriptions.
- Security Compliance: Robust security features protect sensitive data.
- Improved Collaboration: Enhances team dynamics with real-time editing capabilities.

ONLYOFFICE Docs Enterprise is widely implemented in sectors such as healthcare, education, and finance, where accurate document processing and security are crucial. It supports industry-specific workflows by providing customized solutions that align with unique regulatory requirements and operational challenges.

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Valuable Features

Excerpts from real customer reviews on PeerSpot:

"Keeping control of the data and being able to collaborate and share with other people has been the most important feature that makes ONLYOFFICE Docs Enterprise worth it."



Arkajyoti Misra

Associate Director at Husk Power Systems

"ONLYOFFICE Docs Enterprise has positively impacted my organization by reducing the processing time, which it usually takes with other tools, by 20% to 40% through its real-time data fetching and collaboration, making it easier for my team as well."



Validated user

Security Researcher at a tech vendor with 10,001+ employees

"I see only advantages there; it has had a very positive impact on operations, with cost reduction, and the familiarity that users developed with this tool met our expectations."



Validated user

Analista de Infraestrutura de TI at a tech vendor with 11-50 employees

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What users had to say about valuable features:

“The most important feature for me is that we get to keep control of the data on our end. We can either use ONLYOFFICE Docs Enterprise's server or our own cloud where we can deploy things. This approach is quite cost-efficient and also scalable. Additionally, the ability to work from anywhere means people can collaborate from any location and on any kind of device through online documentation.

“Among the features of data control, cost efficiency, scalability, and device flexibility, the most important feature for my team was having security over the data that we have. We have a lot of proprietary processes and financial data and information on our documentations, as well as many things we need to share with the board and our shareholders. Keeping control of the data and being able to collaborate and share with other people has been the most important feature that makes ONLYOFFICE Docs Enterprise worth it.

“ONLYOFFICE Docs Enterprise also comes with many integrations, which we have not really tried extensively, but we know that there are integrations for different types of languages and other options. This is something we are looking forward to exploring in the future..”

Arkajyoti Misra
Associate Director at Husk Power Systems

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“The best features that ONLYOFFICE Docs Enterprise offers me and my team are the creation and editing of spreadsheets, documents, and presentations, which is fundamentally what any office currently needs.

Regarding features, I consider the cost issue a significant differentiator since we have a relatively very low cost compared to other solutions such as Microsoft 365, and we do not need to spend such a high amount as what Microsoft offers.

ONLYOFFICE Docs Enterprise has positively impacted my organization, certainly on the cost side, and the users' adaptation was also relatively smooth. We did not experience major impacts on operations, meaning we did not have significant problems with installation, and the adaptation of users and the training required to use the tool effectively were all handled well. These were really good points.

I can share concrete results, such as that the users' adaptation time was an excellent factor, and we achieved cost reduction with Microsoft 365 licenses as well, allowing us to work with spreadsheets, documents, and presentations locally on users' machines. I see only advantages there; it has had a very positive impact on operations, with cost reduction, and the familiarity that users developed with this tool met our expectations. .”

Validated user

Analista de Infraestrutura de TI at a tech vendor with 11-50 employees

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"The best features ONLYOFFICE Docs Enterprise offers are its self-hosted deployment and the fact that the data which I am working on never leaves my infrastructure. It features JWT-based authentication, supports TLS, and data in transit is also secure. These are the best features I appreciate the most about it because when I use some other tools rather than my on-premises application, these types of tools are very trustworthy.

"These security features in ONLYOFFICE Docs Enterprise impact my work significantly because when I deal with critical systems, I need a strong secure mechanism so that no other entity or attacker can attack the site and manipulate the data in between. Features such as JWT authentication, where I identify which user is trying to access the data or the document, directly help me verify whether the document is related to this particular user or not.

"Collaboration with ONLYOFFICE Docs Enterprise is real-time, allowing me to work on real-time data. When I work, multiple people can work on the same documents simultaneously. It operates in real-time where I can put real-time comments that are directly visible to the other users or other teammates. Version history is also a good feature where I can see the versions of the document.

"ONLYOFFICE Docs Enterprise has positively impacted my organization by reducing the processing time, which it usually takes with other tools, by 20% to 40% through its real-time data fetching and collaboration, making it easier for my team as well.."

Validated user

Security Researcher at a tech vendor with 10,001+ employees

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Other Solutions Considered

"Before choosing ONLYOFFICE Docs Enterprise, I evaluated other options, including Microsoft Office 365, WPS Office, and Google Docs, but we wanted a local solution.."

Validated user
Analista de Infraestrutura de TI at a tech vendor with 11-50 employees

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"Before choosing ONLYOFFICE Docs Enterprise, we looked at some of the free options available. I don't think there is anything which resembles ONLYOFFICE Docs Enterprise too much among the alternatives.."

Arkajyoti Misra
Associate Director at Husk Power Systems

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"We previously used Microsoft 365 in some departments, and other departments used it as well. We are also conducting some early-stage tests with WPS Office with licensing and have ONLYOFFICE Docs Enterprise deployed in other departments, assessing what will best meet our needs at the best possible cost.."

Validated user

Analista de Infraestrutura de TI at a tech vendor with 11-50 employees

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ROI

Real user quotes about their ROI:

"We have seen a return on investment with ONLYOFFICE Docs Enterprise. We have saved a lot of time, and I would say at least 30 percent of our time is saved on documentation.."

Arkajyoti Misra
Associate Director at Husk Power Systems

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"We have indeed obtained return on investment, having experienced a significant reduction compared to Microsoft Office 365 and even other solutions such as WPS Office, which also have somewhat high costs. With ONLYOFFICE Docs Enterprise, we were able to drastically reduce expenses, so I would say the only current costs we face are for training and the challenges related to compatibility with documents from Microsoft's Office suite. Overall, it is meeting our needs, and we are using it in some specific, strategic areas, generating results in cost reduction.."

Validated user
Analista de Infraestrutura de TI at a tech vendor with 11-50 employees

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Use Case

“ONLYOFFICE Docs Enterprise serves as my corporate platform for collaborative editing of documents, spreadsheets, and presentations. The solution is integrated into the internal storage environment and allows different teams to work on documents without depending on public cloud services. We also use it to replace part of Microsoft Office in departments that need collaboration on documents, enabling us to host these documents in our own infrastructure.

A quick and specific example of how collaborative editing has impacted the work of our teams is that it is a key feature since nowadays we have different employees in the departments, and it can happen that one employee starts developing an Excel spreadsheet in the finance department, while another member of the same team needs to access this spreadsheet to make edits, additions, and adjustments. This is essential nowadays. .”

Validated user

Analista de Infraestrutura de TI at a tech vendor with 11-50 employees

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"My main use case for ONLYOFFICE Docs Enterprise is to have a platform where people can collaborate on their documentation and something that we can secure for our own organization.

"A specific example of how my team collaborates using ONLYOFFICE Docs Enterprise involves documentation that we need to work on together. Our process team works with all business and functional units and then shares a lot of documentation which multiple stakeholders need to access and work on. Applications and documentations can be securely sent to each other, and browser-based editing is enabled. People can work on their mobile phones, their tablets, or other devices. The best aspect is that we get to keep control of the data.

"Many team members also use the desktop application, which mimics what Microsoft Office provides.."

Arkajyoti Misra
Associate Director at Husk Power Systems

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"My main use case for ONLYOFFICE Docs Enterprise involves integrating it with web applications for government or financial systems, which provides features like Word editing, Excel, and other office-like tools. This proves to be very handy for this purpose.

"For government applications, I utilized ONLYOFFICE Docs Enterprise more in enterprise-level applications. I integrated it within the web application by using its API JS files, or there are some integration options available. With SharePoint, you can do integration, and Jira and other tools also offer integration capabilities.

"I also utilized ONLYOFFICE Docs Enterprise with JWT-based authentication and JavaScript API where I connected the application by providing necessary settings. This proved to be very helpful for my workflow.."

Validated user

Security Researcher at a tech vendor with 10,001+ employees

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Other Advice

“My advice for others considering using ONLYOFFICE Docs Enterprise is that if the objective is truly cost reduction or if it is a new company that is starting out and does not want to spend a lot of resources, I believe it is a very good solution. I would rate this review as a seven out of ten..”

Validated user
Analista de Infraestrutura de TI at a tech vendor with 11-50 employees

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“Overall, I would rate ONLYOFFICE Docs Enterprise as a 10 out of 10. We don't see any flaw in it. We wanted particular functionality, and it gives us that. We wanted security of our documentations, and it gives us that. We wanted collaboration on the documentation, and it gives us that. We wanted good performance, especially with spreadsheets across the organization, and we are getting that.

“I chose 10 out of 10 because we wanted this tool to do specific things. It secures our documentation, which was essential for us. It enables collaboration on the documentation, which was necessary for our team. It provides good performance on spreadsheets and other applications, which our organization requires.

“ONLYOFFICE Docs Enterprise is deployed in our organization as a SaaS solution using ONLYOFFICE's own cloud platform.

“My advice to others looking into using ONLYOFFICE Docs Enterprise is that if you're looking for a place to secure your documentation and collaborate effectively, this is the product that you should be using..”

Arkajyoti Misra
Associate Director at Husk Power Systems

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"My advice for others looking into using ONLYOFFICE Docs Enterprise is that if a user or a team needs a tool that they can integrate into any kind of website or other types of tools, they should go for ONLYOFFICE Docs Enterprise because it is secure in nature. Its authentication mechanism is good and it is reliable; I have hardly faced any kind of downtime with it, so they can definitely use these types of tools.

"The main reason I rate ONLYOFFICE Docs Enterprise a nine specifically is that there is some room for the UI/UX part to be improved. All other features such as strong collaboration, enterprise integration, and self-hosting are amazing, so I have given a nine.

"The governance and security capabilities of ONLYOFFICE Docs Enterprise are very much secure because it operates on on-premises infrastructure. I can host it on my infrastructure, and when running this software, it is directly my responsibility how I will manage and deal with the data. ONLYOFFICE Docs Enterprise does not control my data or see or gather any type of data from my end, which is good.

"The accuracy and reliability of output in ONLYOFFICE Docs Enterprise are strong as it supports multiple AI providers and AI deployment, which is valuable for organizations when I am dealing with different types of clients. These are the requirements that are directly more impactful to the client, and when clients require these types of capabilities, I definitely use them. I rate ONLYOFFICE Docs Enterprise a nine out of ten.."

Validated user
Security Researcher at a tech vendor with 10,001+ employees

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Top Industries

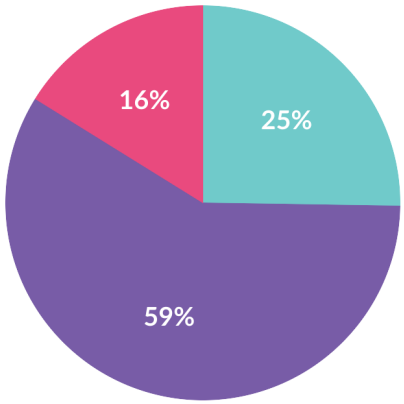
by visitors reading reviews

Construction Company	41%
Comms Service Provider	13%
Healthcare Company	6%
Insurance Company	6%

Company Size

by reviewers

by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

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PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944

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