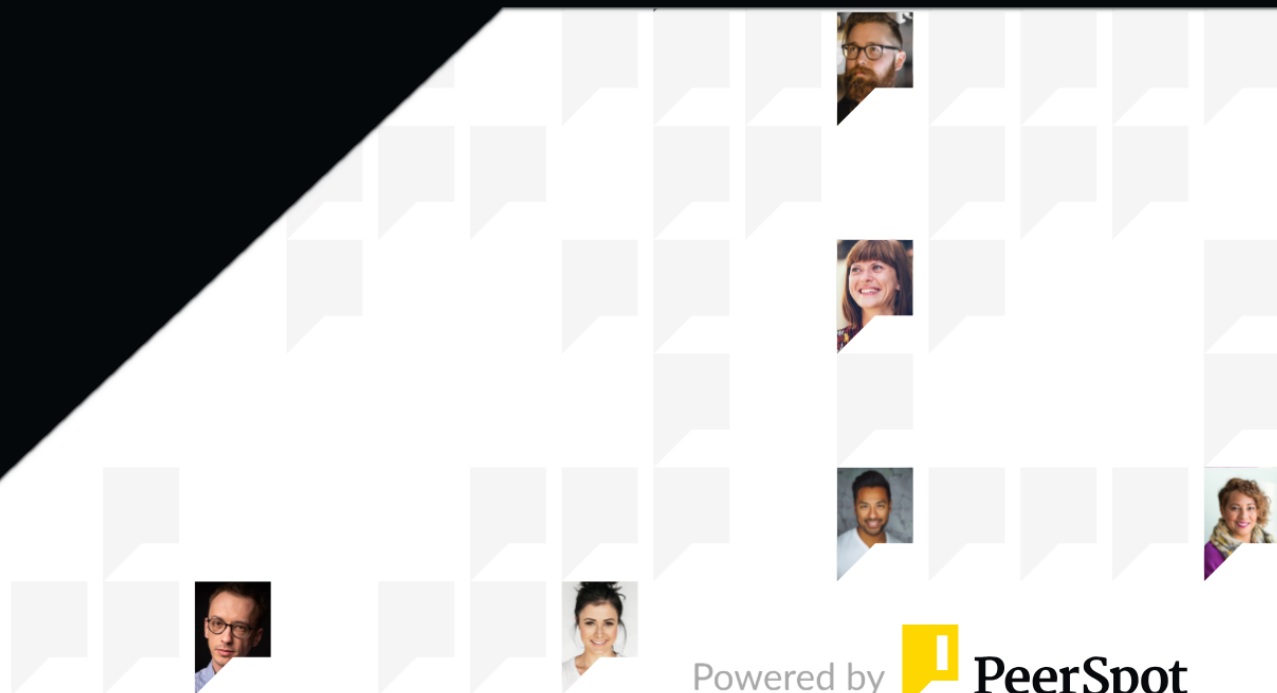


aws marketplace

Notion

Reviews, tips, and advice from real users



Powered by  PeerSpot

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Product Recap



Notion

Notion Recap

Notion offers a flexible workspace optimized for collaboration and content management, seamlessly integrating with third-party apps for enhanced productivity. Its intuitive features streamline workflow and organize diverse content types.

As a comprehensive digital workspace, Notion stands out with its collaboration tools and customizable databases. It offers seamless integrations, such as Slack, and the use of Notion AI for summaries. Its template options simplify setup, reducing dependency on other tools, and provide an intuitive interface for task and project management. Notion assists in data structuring and linking, enhancing productivity through AI-driven functionalities that improve teamwork and save time. However, users seek improved large dataset performance, offline access, and better interface design. Feedback suggests enhancements in collaboration tools, AI integration, pricing, and improvements to mobile app performance, documentation accuracy, and privacy settings.

What are Notion's key features?

- **Collaboration Tools:** Enhances team communication with real-time updates.
- **Customizable Databases:** Allows users to tailor data management to specific needs.
- **Seamless Integrations:** Connects effortlessly with apps like Slack for streamlined workflows.
- **Notion AI:** Provides AI-driven summaries and insights for efficiency.
- **Templates:** Simplifies setup processes and reduces reliance on multiple tools.

What benefits should users look for in reviews?

- **Productivity Enhancement:** Increases efficiency through intuitive organization and workflow management.
- **Time-Saving:** Automates tasks and summaries with AI functionalities.
- **Improved Collaboration:** Streamlines team efforts with enhanced communication tools.
- **Flexibility:** Adapts to a variety of content types and management structures.

Notion is widely utilized in industries for project and task management, serving roles in knowledge tracking and documentation. Companies employ Notion for creating roadmaps, collaborative boards, and organizing personal tasks. It supports managing client projects, internal documentation, and knowledge bases, playing a vital role in streamlining workflows, tracking work activities, and managing effective communication.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Notion is a great product, but I know it is very pricey.”



Rusira Sathnindu

Automation Engineer at a tech services company with 1-10 employees



“Overall, it has made our workflow more structured and efficient, especially for group projects.”



Verified user

student at a university with 5,001-10,000 employees



“I believe that whatever kind of product you want to build or whatever company you're running, there's a solution within Notion, and I appreciate the additional plugins that can be used to run those specific projects.”



WilliamCampbell

Head of Product at WERULE



“Notion has positively impacted my organization by helping us in a way that we don't have an internal website.”



Erick Canizalez

Project Manager, AI, Digital & Innovation at a marketing services firm with 11-50 employees



“The workflow I created with Notion definitely saved us time so that we could synthesize what we were working on and visualize it versus having a simple checklist or having to track something through chats or emails.”



Helen Hughes

Analyst at a renewables & environment company with 51-200 employees



“There has been an increase in productivity since I started using Notion.”



Nuria Gabas

Project Manager at a tech vendor with 10,001+ employees



“Notion has helped my team members track projects in a much better way.”



Niket Kedia

Senior Data Engineer at Publicis Sapient

What users had to say about valuable features:

“The best features Notion offers are the ability to organize content, highlight text, edit text, add screenshots, videos, and video links, which helps most.

I usually attach screenshots for bug reports and use video links for walkthroughs.

Notion helps us to organize content positively. We have the story and know that this is the Notion document where all the description is, and if we find any issue, we log that in the same Notion document. In that way, we can track and know that when this user story came, these are the issues we faced and we logged them in the same document.

Notion helps us to track 90% of issues. Initially, we report issues to the developer in Slack or channels, but sometimes they get missed or sometimes we miss them. Now when a ticket comes, there is a Notion document attached, so we know that this is the ticket. It will only get passed when all the reported issues in Notion are fixed, which is why it helps us greatly..”

Mohsan Majeed

Senior Software Quality Assurance Engineer

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“In my opinion, the best features Notion offers are its flexibility to interact with any particular page on the platform and to customize the page in an almost unlimited way with anything from formatting to inserting databases, diagrams, and more. On top of that, I'm a big fan of the Notion AI functionality now, which allows you to have almost any of the best or top LLM models like Claude or ChatGPT or Gemini to partner with you so that all of your insights that you gather from those conversations are being built upon knowledge that you already have and saved in logical places that you can take action on or refer back to them easily, as opposed to being caught in a silo like a ChatGPT conversation.

Notion has dramatically increased my organization because in the past, all the information that I had was organized in a scattered environment across Google Drive or ChatGPT conversations. Now that it's all in one place and using a logical structure such as projects and notes and tasks and databases, everything is in one place, which is massively important to my productivity..”

James Pazmentier

Founder at Nimble Draft

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“The best features of Notion are how easy it is to use. I can use a slash and there are multiple options available. I can embed Google Drive or integrate with Slack, and I can even create a personal website in it.

“Whenever we put documentation, such as some PDFs, datasets of hardware, or vendor documentation in Notion, we can embed it through Google Drive. Additionally, we can use Slack for allowing other employees to reach the Notion page easily.

“With Notion, we are able to find any kind of information more easily when someone puts it on Notion, such as guidance, organization charts, or departmental details, and it can be categorized. It allows for grouping users and sharing owner pages with external parties, and we can also use it internally for specific members only..”

Yosa Hasbianto

Cloud Delivery Engineer at Eranyacloud

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“So far, I haven't created a very heavy workflow in Notion, but I appreciate the way that everything is in sync. If I'm working on something in Notion, I feel that I'm on the same page with all of the things that I've created so far, including the data, the database, the memos, the notes, the task tracker, and the planning and organization. Everything is on the same page, and I can see all the data in one place and organize myself, enabling me to take informed decisions because I have all of the data right on the screen itself.

In my opinion, the best features Notion offers include its flexibility. I really appreciate how I can combine all of the features. The UI is very appealing. When I open Notion, the very first thing that appears on my screen is absolutely what I want or expect to see. This helps me remember the tasks that I am here to accomplish.

I think the template system in Notion is really helpful, as there are a lot of starting points for different kinds of projects. Additionally, being able to collaborate and share pages easily is also my favorite feature.

Notion positively impacts my organization by helping me stay organized. Having tasks and notes all in one place definitely saves me time. I don't have any very specific metrics because it's just a utility tool, but Notion definitely saves me a lot of time and helps me stay more organized. I feel more on top of things..”

Verified user

[Read full review](#) 

AI Engineer at a tech services company with 11-50 employees

“The best features of Notion are its flexible page system, databases for organizing structured data, templates for quick setup, and real-time collaboration. It stands out because it combines notes, tasks, and documentation in one platform.

“One additional thing I would highlight about Notion is its database feature, which is very powerful for organizing structured information like tasks, deadlines, and project tracking. The ability to link pages together makes it easy to build a connected workspace. For example, I can link meeting notes directly to project tasks or documentation. This helps keep everything organized and easy to navigate, especially for larger projects.

“Notion integrates fairly well with other tools we use, mainly through built-in integrations and third-party connectors. In our workflow, we connect it with tools such as Google Drive for file embedding, GitHub for linking project repositories, and calendar tools for scheduling. This helps keep all project-related information centralized in one space. We use integrations with Slack and similar communication tools to share updates from Notion pages, which improves visibility across the team..”

Verified user

student at a university with 5,001-10,000 employees

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“I consider the best features that Notion offers to be the variety of things you can do, especially with the databases, which I think are very useful for relating concepts in the workspace.

The databases specifically help me to better organize and visualize information within my projects. You can transform the databases into different views, having the same information in tables, in lists, and in boards, which is quite visual and helps to organize a project better.

I also value that you can share different Notion pages with different people and with different permissions, which is useful when one part of the team is focused on one part of the project or when clients only see the pages that are designated for them.

Notion positively impacts my organization by helping me to make my work easier, organize my day-to-day tasks, and differentiate the tasks for each project while assigning them to the corresponding team. I notice an increase in productivity since I started using Notion.

Teams manage to complete tasks faster, manage deadlines better, and have fewer unnecessary meetings thanks to Notion. Since it is an easy-to-use tool, it is easier for teams to use it and move forward more quickly with the pending work. .”

Nuria Gabas

Project Manager at a tech vendor with 10,001+ employees

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Other Solutions Considered

“Before choosing Notion, I now evaluate other options and I am trying Obsidian for management of my tasks, so it is interesting to see if this will handle it..”

Avi Cherny

Automation Engineer at a tech services company with 501-1,000 employees

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“Before choosing Notion, I didn't evaluate other options necessarily. I think it just came naturally. I started using Notion right before starting in this company. When I started in this company, I realized that a couple of persons were using it already, so it came naturally..”

Erick Canizalez

Project Manager, AI, Digital & Innovation at a marketing services firm with 11-50 employees

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“My previous solutions were all in work-based settings before using Notion.

I have used a variety of tools like Asana and monday.com in the past and found them to be limiting and ineffective, but I found the Notion solution to be the most sticky..”

James Pazmentier

Founder at Nimble Draft

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“Not actually before using Notion, but as I said, I used Notion in my previous company. Since joining this company, I suggested using Notion and we tried it as well, but then again because of the pricing, we actually did not go with it. I tried another platform called Appflowy, which is basically a self-hostable open-source clone of Notion. But that has a lot more bugs than Notion and did not have that many features, so we decided not to go with it. In my mind, Notion is good, but the pricing is the only thing that is keeping me from fully embracing it..”

Rusira Sathnindu

[Read full review](#) 

Automation Engineer at a tech services company with 1-10 employees

“We were using different tools such as Jira, tracked on Google Sheets, and used SharePoint locally. Those were not very effective.

I do not think the previous solutions were better because we were moving from one tool to another, and finally, we landed on Notion, which is better..”

Niket Kedia

[Read full review](#) 

Senior Data Engineer at Publicis Sapient

“The very first thing that drew me to Notion is that it was popular, so I wanted to have a look at what Notion is because I heard from a lot of people that they've been using Notion for everything. Previously, I have used Google Docs for saving data and making notes. Additionally, I have been using Trello. Moreover, I have used Monday because in my last company, we used to work on monday.com. Before Notion, I mostly used a mix of simple tools, such as Google Docs, Trello, or Monday. I switched to Notion because I liked having everything in one place and more flexibility..”

Verified user

AI Engineer at a tech services company with 11-50 employees

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ROI

Real user quotes about their ROI:

I am still working on finding a new job or working on new projects, so I am not sure if Notion has given me any ROI yet. Once something happens, I will provide feedback, but for now, it is still a work in progress.

Sidhant Sidharth

Data Analyst at Toluna

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“In my case, it's more like personal productivity, so I don't have formal metrics like money saved or fewer people needed. It just helps me stay organized..”

Verified user

AI Engineer at a tech services company with 11-50 employees

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“For my team members and the project, I am not sure about the monetary aspect, but time-wise, it is much better when we use Notion compared to other tools..”

Niket Kedia

Senior Data Engineer at Publicis Sapient

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“One biggest perk is that it saves time. We estimate that it has reduced the time spent on organizing notes, searching for information, and coordinating tasks by around twenty to thirty percent since everything is centralized in one workspace..”

Verified user

[Read full review](#) 

student at a university with 5,001-10,000 employees

“I have seen a return on investment with Notion; it probably cuts our time in half for post-meeting review. It is probably cost-effective by 80%. Notion is much more affordable than some of the other options..”

Helen Hughes

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Analyst at a renewables & environment company with 51-200 employees

“As for a return on investment, I can't tell because we use it internally. I think that the improvement for us is just a gain of time. I don't see this tool as a direct ROI source, at least not so far. I just started using it not so long ago, and I am supposed to be the lead of this project. I haven't gone further right now. Maybe that's something I could add in the future. I might need some coaching or training because I think that I can do much more than I actually do with the tool..”

Erick Canizalez

[Read full review](#) 

Project Manager, AI, Digital & Innovation at a marketing services firm with 11-50 employees

Use Case

“My main use of Notion is both personal and professional. Personally, I manage my daily life, and professionally I manage my projects.

In the professional sphere, I gather all the client information and the phases of each project in order to assign next steps to the participants of that specific project. .”

Nuria Gabas

Project Manager at a tech vendor with 10,001+ employees

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“My main use case for Notion is to use it as a knowledge base and organization platform for the variety of projects and the notes and insights for those projects and tasks for those projects.

An example of a project could be that I have a new product or service that I'm looking to spin up. I might conduct a variety of interviews as well as research that I would save in a series of notes within a project in Notion. Then based on those, I create a series of tasks ranging from reaching out to potential customers to implementing results.

I think of my use cases as projects that could take the form of spinning up new products or working with clients to solve a particular challenge..”

James Pazmentier

Founder at Nimble Draft

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“My main use case for Notion is planning and task tracking. Whenever I have a project in hand, I mention all of the things that I need to do along with a time date, following a waterfall model or something similar. Based on that, I just track how many things are left to do and what needs to be prioritized further.

Additionally, I sometimes use Notion personally for organization of data. When I use Notion for data organization, I'm typically organizing research notes because I have done research in the past and have multiple research papers in international journals. I have saved research files on it, but I have not used it for research extensively. It is mainly for personal data saving such as a few memos, notes, identities, and a few sensitive keys..”

Verified user

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AI Engineer at a tech services company with 11-50 employees

“I use Notion as a QA, so the details of my projects are on Notion. When a developer creates any feature, he writes all the details on Notion. By reading Notion, I understand what the feature is, how it works, and what I need to test.

For example, there is a feature for a dashboard card documented in Notion. It is mentioned that when a user has this permission, the card will be visible on the dashboard, and after that, this card shows these details. All the details which the card is showing are there, so with that help, I can understand what this card is related to and how I can test and what information it should show.

I handle collaboration between different teams or departments using Notion easily. When a developer works on something, I test those tickets and then add my comments in the same Notion document, which helps the developer understand the issue and know which ticket the issue is reproducible for..”

Mohsan Majeed

Senior Software Quality Assurance Engineer

[Read full review](#) 

“My main use case for Notion is organizing project documentation, managing tasks, and taking notes. I use it to keep track of assignments, project requirements, meeting notes, and development progress, all in one centralized workspace. It helps me stay organized and makes it easier to collaborate with teammates when working on group projects.

“Notion makes collaboration much easier by giving the entire team a shared workspace where everyone can access the same information in real-time. For group projects, we share pages for document requirements, track tasks, and store meeting notes while maintaining project timelines. Team members can edit pages simultaneously, leave comments, assign tasks, and keep project documentation up to date without relying on multiple tools.

“Besides project management and collaboration, I also use Notion as a personal knowledge base to organize study notes, learning resources, and important project documentation in one place..”

Verified user

student at a university with 5,001-10,000 employees

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“I use Notion for welcoming onboarding employees, tracking the backlog for our sprint, tracking firmware updates like my firewall, writing documentation, and documenting everything in my job.

“When using Notion for onboarding employees, I have checkboxes for new employees to read the SOP or guidance related to their department, such as what a software engineer needs to do for the first time. There are points to checkbox whether they can complete it or how much longer they have to finish within maybe 90 days. The new employees find it very helpful for the process so they are not confused when onboarding.

“Notion is very useful for onboarding and makes the process faster. Sharing and collaboration are also really helpful, especially when we are grooming something in the sprints or sprint plan. We can speed it up and not miss anything because it is very well documented. Many things in the process go three or four steps faster..”

Yosa Hasbianto

Cloud Delivery Engineer at Eranyacloud

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial implementation of Notion in my team is quite easy because I have been using Notion for two years now, and it was simpler at the beginning than it is now..”

Nuria Gabas

[Read full review](#) 

Project Manager at a tech vendor with 10,001+ employees

“My experience with pricing, setup cost, and licensing is that pricing is acceptable. We have four licenses because not the entire team uses it. It's acceptable for our needs..”

Erick Canizalez

[Read full review](#) 

Project Manager, AI, Digital & Innovation at a marketing services firm with 11-50 employees

I did not evaluate other options before choosing Notion because I was still new to this field. Someone suggested there are other solutions, but they told me I should go with Notion since they were already working on it and had experience with some other tools. They believed that Notion would be the best fit for me.

Sidhant Sidharth

[Read full review](#) 

Data Analyst at Toluna

“My experience with pricing, setup cost, and licensing is average. The pricing is a little bit expensive, not much, and the setup cost is acceptable, but the licensing costs can be reduced..”

Mohsan Majeed

[Read full review](#) 

Senior Software Quality Assurance Engineer

“I didn't do a big formal evaluation before choosing Notion because this was more like a personal productivity tool and a utility tool. I just heard about Notion from others and gave it a try. If anything, I was using Google Docs, Trello, or Monday, but I didn't compare them one-on-one directly on a bunch of tools..”

Verified user

[Read full review](#) 

AI Engineer at a tech services company with 11-50 employees

“Onboarding new users to Notion is fairly simple and mostly guided by templates and internal documentation. We usually start by giving new members access to pre-structured workspaces with templates for tasks, notes, and project pages. This helps them understand the layout quickly without needing them to build anything from scratch. We also share a short internal guide or walkthrough explaining how we organize databases, assign tasks, and use collaboration features such as comments and mentions. Most new users pick it up quickly through hands-on use since the interface is fairly intuitive once they start working on real projects..”

Verified user

[Read full review](#) 

student at a university with 5,001-10,000 employees

Customer Service and Support

“I won't be able to comment on the solution's technical support since I can gather the information I want from social groups. The technical support is not really there at all..”

Will Onyekponwane

Notion Project Manager at a marketing services firm with 1-10 employees

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“We contacted them a couple of times. The mobile application issue is a known issue. They are working on it, but it may take a few months to fix.

They are very responsive..”

Gaurab Patra

Co Founder at a tech consulting company with 11-50 employees

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Other Advice

“I would say to others looking into using Notion to start simple. Notion is really flexible, but you don't have to use every feature right away. Build out what you need step by step and check out templates, as they can make starting much easier. I would rate my overall experience with Notion an eight out of ten..”

Verified user

AI Engineer at a tech services company with 11-50 employees

[Read full review](#) 

“My advice to others looking into using Notion is that it is easy to understand and easy to use. Use it but manage your permissions to prevent unauthorized users from accessing things that are allowed; they may delete content and you may not be able to track that.

I would say it is a good tool and easy to use and easy to manage. I would rate this product a 7 out of 10..”

Mohsan Majeed

Senior Software Quality Assurance Engineer

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“I think Notion's AI capabilities are dependable.

“Notion is deployed in a hybrid cloud setup within my organization.

“I think others looking into using Notion should try it, and they will find it valuable because Notion is straightforward for documentation, organization, and

collaboration.

“I think Notion is already a very good and brilliant product, and I wish to keep using Notion forever. I would rate this product a ten out of ten..”

Yosa Hasbianto

Cloud Delivery Engineer at Eranyacloud

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“I would advise other people who are considering implementing Notion to start little by little with basic things and to use it frequently because the more you use it, the more you learn.

My company does not maintain any commercial relationship with Notion beyond being a customer.

I found this interview through LinkedIn, and everything was fine. Perhaps I would suggest showing the approximate time remaining or the number of questions remaining.

I would like you to share a short poem or haiku that sums up my review.

I gave this review an overall rating of 8. .”

Nuria Gabas

Project Manager at a tech vendor with 10,001+ employees

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“I use the customization and AI features in my workflow by crafting LinkedIn posts. I have a set of instructions that I create, and those instructions have things

like how to define my voice and how to write a high-quality LinkedIn post and how to create an image, and I save that all within a Notion note. From there, I use Notion to capture ideas that I could potentially write LinkedIn posts about, and then actually use those instructions to bring those ideas to life in a LinkedIn post.

I do feel more organized, which undoubtedly saves me time, either in accessing information or taking action on all of my projects. I have been using it consistently for years, so that's rare when I can find a tool that has that longevity and impact.

I would encourage new users to check out the templates, so you can go from zero to sixty that much faster. I would also recommend that you look at content providers or creators, such as Thomas Frank, to get more informed.

I'm a big fan of Notion and I'm constantly recommending it. I wish that it was easier to be a part of a partner program so that I could even recommend it on a professional front and get incentives for doing that. My overall rating for Notion is nine out of ten..”

James Pazmentier
 Founder at Nimble Draft

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“I use Notion templates mainly to quickly set up structured pages for things such as project plans, task tracking, and study notes. Instead of building everything from scratch, I start with a template and then customize it based on project needs. For real-time collaboration, my team uses shared pages where everyone can edit, comment, and update tasks simultaneously. This helps us stay aligned on progress, reduce duplication of work, and keep all project information in one up-to-date place.

“The AI capabilities in Notion are generally helpful, but from a governance and security perspective, they are more focused on basic enterprise controls rather than deeply advanced AI governance. From a security standpoint, it follows

standard practices such as workspace permissions, encryption, and access controls, which are suitable for typical personal and team use. This is sufficient for most student and small team scenarios. However, in terms of AI governance features and detailed auditability of AI outputs, strict policy controls, or advanced compliance-level oversight are still relatively limited compared to more enterprise-focused platforms. This means organizations handling highly sensitive data may need additional governance layers. Overall, it is secure and reliable for everyday collaboration, but AI governance features are still evolving and not as advanced as in some enterprise-grade systems.

“The AI capabilities in Notion are generally useful for productivity tasks but not always perfectly consistent in accuracy or depth. For simple use cases such as summarizing notes, rewriting text, or extracting key points, the output is usually quite accurate and reliable. It helps speed up everyday work and reduces manual effort. It works best as an assistive tool to enhance productivity, but important outputs still need human review for accuracy and completeness.

“In Notion, we manage user permissions mainly through workspace roles and page-level sharing settings. At the workspace level, users are assigned roles such as admin, member, or guest, depending on their responsibilities. This controls overall access and administrative capabilities. At the project level, we use page sharing to give specific team members access to relevant project pages only, so not everyone can view or edit everything. We also use view-only, comment-only, and full-edit permissions depending on the role. Overall, it works well for small to medium teams, but as the number of projects grows, managing permissions across many pages can become a bit time-consuming.

“Notion supports remote collaboration very effectively by providing a centralized, cloud-based workspace that everyone can access from anywhere. It helps remote teams stay aligned because all project documentation, notes, and task boards are always up-to-date in one shared space.

“We mainly track project progress using databases and board views using Kanban-style. Each task is added as an entry in a database with properties such as status, priority, deadline, and owner. We then filter and create views to see progress by stage, such as to-do, in-progress, and completed.

“Notion backup and data recovery are mainly handled at the platform level since it is a cloud-based SaaS tool. From our experience, data is automatically saved and synced in real-time, so there is very little risk of losing work during normal usage. You can also view version history on pages, which allows you to restore previous versions if something is accidentally changed or deleted. We have not had any major data loss incidents, but the version history feature has been useful for recovering earlier edits or fixing mistakes.

“Compliance support mainly comes from its enterprise-grade security and admin controls rather than highly specialized regulatory tooling. It provides features such as workspace permissions, audit logs, data encryption, and admin controls that help organizations manage access and maintain basic compliance standards.

“My advice is to start with a simple structure and build gradually. It is best to begin with basic pages for notes and tasks, then slowly introduce databases, templates, and more advanced features as you become comfortable. Trying to build a strong, complex system too early can feel overwhelming. I would also recommend keeping the workspace well-organized from the start. Clear naming, simple hierarchy, and consistent templates make a big difference as the project grows. Overall, once you set it up properly and stick to a structure, it becomes a very powerful tool for productivity and collaboration. I would rate this product a nine out of ten..”

Verified user

student at a university with 5,001-10,000 employees

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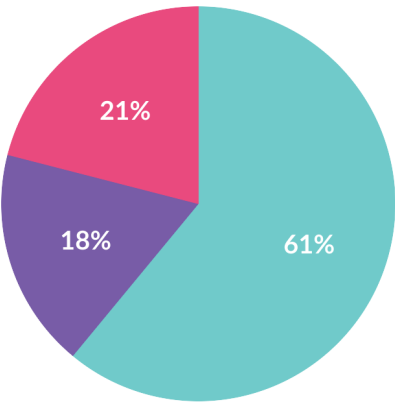
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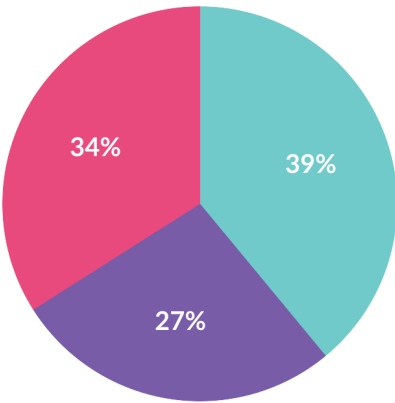


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PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944