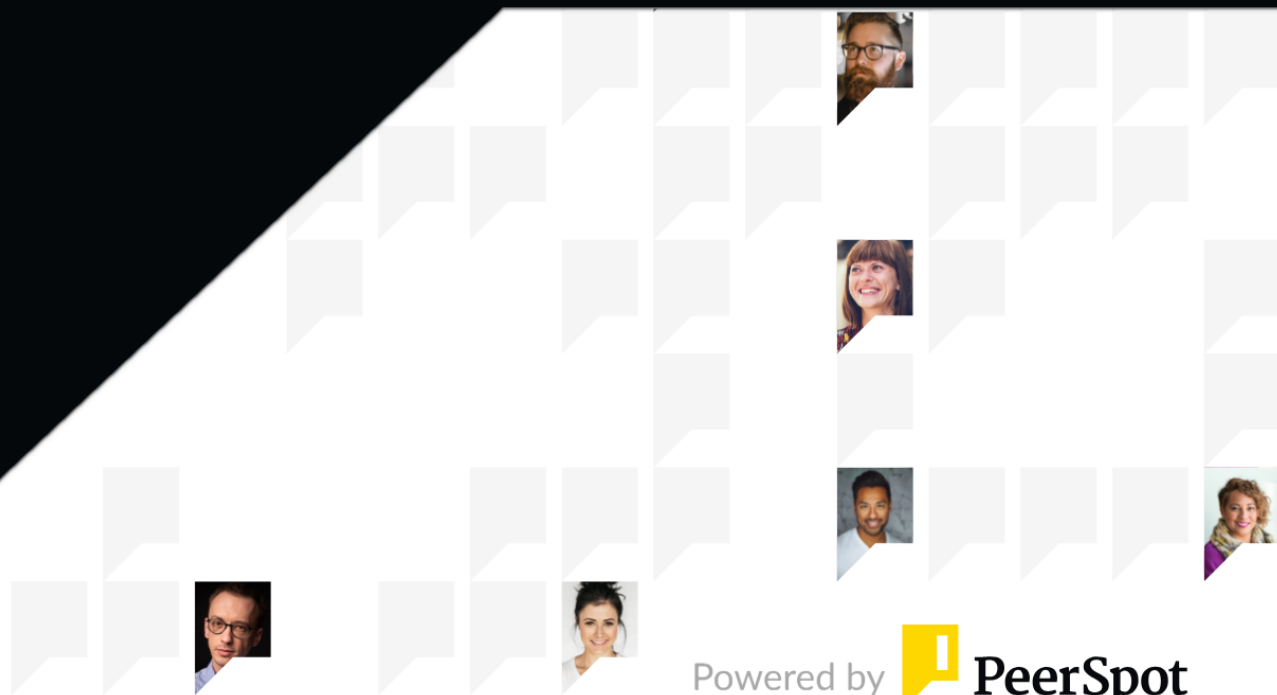


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BiZZdesign HoriZZon

# Reviews, tips, and advice from real users



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# Product Recap



BiZZdesign HoriZZon

# BiZZdesign HoriZZon Recap

BiZZdesign HoriZZon offers robust enterprise architecture modeling, seamless collaboration, and supports ArchiMate standards, benefiting organizations with efficient integration capabilities, intuitive features, and stakeholder accessibility.

BiZZdesign HoriZZon facilitates enterprise architecture through its strong modeling features in Enterprise Studio, providing collaborative dashboards and integration with systems like ServiceNow and SQL databases. Known for quick loading times and diagrammatic representation, it supports multiple modeling languages while maintaining an intuitive web interface. Despite its strengths, organizations find challenges with interface complexity, high costs, a steep learning curve, and scalability in large datasets.

## What are the key features of BiZZdesign HoriZZon?

- **Modeling in Enterprise Studio:** Enables comprehensive architecture and process modeling.
- **Collaborative Dashboards:** Promotes teamwork with shared perspectives.
- **ArchiMate Standards:** Ensures compliance and consistency in modeling frameworks.
- **Integration Options:** Seamlessly connects with ServiceNow and SQL databases.
- **Repository Management:** Centralizes data for efficient governance.

## What benefits and ROI should users expect?

- **Improved Decision Making:** Facilitates informed choices through clear architecture representation.
- **Process Optimization:** Streamlines operations leveraging capability mapping.
- **Accessibility for Stakeholders:** Simplifies architectural insights for all involved parties.
- **Enhanced Governance:** Supports enterprise-wide oversight and documentation management.

BiZZdesign HoriZZon serves industries focused on enterprise architecture, aiding in project governance and application portfolio management. Organizations in sectors like finance, manufacturing, and IT leverage it to align architectural elements with business goals, centralize architecture data, and optimize processes for better decision-making and oversight.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Overall, the solution is invaluable to our organization.”



**Validated user**

Sr Consultant BI Z Zdesign Center Of Excellence at a energy/utilities company with 10,001+ employees



“After that implementation, the way the architecture and inventory got streamlined, we did not need a really big architecture team, which helped the company overall save costs by repurposing the architects in different other departments where they were needed and helped streamline resourcing and save costs in enterprise architecture itself.”



**Muditasharma Sharma**

Director at Walltech Solutions Inc



“The positive impact that BiZZdesign HoriZZon has created for my organization is putting all the architecture details in one place and also providing the view according to the user type.”



**S. Suryaprabhakaran**

Software Architect – R&D at Barco

- ✓ “Everything being in one place really benefits me from an architectural perspective and also benefits the architectural, enterprise architecture team and the business.”



**Joanna Elizabeth Moore**

Administrative Officer at a healthcare company with 10,001+ employees

- ✓ “BiZZdesign HoriZZon has positively impacted my organization and my clients' organizations by providing a common language between architects, solution architects, infrastructure architects, and the entire corporation so that we can change and understand our actions collaboratively.”



**Claus Raae**

Partner and CEO at Raae-Consult ApS

- ✓ “All of the banks, and all of the agencies that are my clients, they are really happy with the design, from the results provided by it, and 100% they are relying on the results because they have been using it for years now.”



**Muhammad Muneeb Siddiqui**

Senior at a tech vendor with 10,001+ employees



“The main outcome is that we have centralized documentation instead of having information in emails or somewhere else, and it is easier for the whole organization to find information.”



**Validated user**

De Pratique Architecture De Domaine Leader at a financial services firm with 10,001+ employees

## What users had to say about valuable features:

In my opinion, the best feature that BiZZdesign HoriZZon currently offers is application rationalization.

Application rationalization, as a feature of BiZZdesign HoriZZon, helps me concretely in my activity because it is very easy to get through the tool and it gives me a synthetic view of the tools that are becoming obsolete.

“ BiZZdesign HoriZZon has a positive impact on my organization through the management of mappings, the management of application portfolios and the modeling of architectures via BPMN or ArchiMate, as well as impact analyses for change. .”

### Mohamed Charfi

Urbaniste Des Systèmes D'information at a transportation company with 10,001+ employees

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“The best features BiZZdesign HoriZZon offers are the ability to connect the business process application, integrations, and technologies within a single architecture repository. This is one of the most important things, as instead of viewing it at different layers and different areas, you get to view it all at once and also understand the important connections between those architectures.

“BiZZdesign HoriZZon has positively impacted our organization by providing a combination of dependency visibility, impact analysis, and stakeholder-friendly visualization, which differentiates it from maintaining architecture information in spreadsheets or static diagrams..”

**Deepak\_Rai**

Lead Integration Developer at a manufacturing company with 10,001+ employees

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“The best features that BiZZdesign HoriZZon offers mainly include the ability to drill down into the application, to put the metrics within a specific application, and to list the number of integrations or the integration touchpoints. I can put in who owns the application and have everything in a single place. It benefits me when I need to know who pays the bill for this application or what the annual cost of licenses is because I can access everything within a few seconds once I log into the application. Everything being in one place really benefits me from an architectural perspective and also benefits the architectural, enterprise architecture team and the business.

“I find ArchiMate to be a very good tool within BiZZdesign HoriZZon that helps us build end-to-end workflows and drill into the application. It is not just an application where you draw boxes and a few lines to data objects, but it also allows you to drill down and make sequence diagrams to show end-to-end workflows. I am able to have a single box on the screen, and when I click on it to say "Welcome to WHO," I have a list of my enterprise architecture, data architecture, and infrastructure architecture. I can click on and see my architectural principles and my business principles, allowing me to drill down through other features and understand everything about our architectural landscape and the applications required within that landscape from the front page..”

**Joanna Elizabeth Moore**

Administrative Officer at a healthcare company with 10,001+ employees

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“The heat map is one of the best features that BiZZdesign HoriZZon offers.

“It's really valuable because if I am driving an architecture for a big financial institution which has HR, which has IT, which has finance, accounting, wealth, treasury, et cetera, et cetera, capital markets. In that sense, the heat map highlights for me the applications and the business portfolios that are being catered by those applications in that specific domain. This really helps a lot in creating banking as a landscape or bank on a page.

“Having a master ERP, a capability management tool, a strategy management tool, or an enterprise architecture tool to highlight where the direction of the organization is as per TOGAF, implementing the ADM cycle, going from the vision to the stakeholder management and then going down distributing those opportunities into projects, and then doing a proper governance, is essential. BiZZdesign HoriZZon does all of the work that is required. Establishing the milestones and then achieving them is really helpful using BiZZdesign HoriZZon.

“Decision-making has absolutely improved. I have created a scoring table to have the KPIs being achieved that this application is scoring this much or not, what is the turnaround time, what is the efficiency rate, what is the ratio to the job fulfillment, et cetera, et cetera. It's helping me right now in doing that..”

**Muhammad Muneeb Siddiqui**

Senior at a tech vendor with 10,001+ employees

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“I used Enterprise Studio, which was installed client, and also the cloud portal, which was BiZZdesign HoriZZon version. It helped navigating through any issues that the cloud version had in slow responses while collaborating on the inventory rationalization and active solution design or seeking approval on the solution modeled while remaining in my own space with the peers, sharing privately my design with peers to get feedback on my solution and then seeking approval from senior enterprise architects on the solution architecture within BiZZdesign HoriZZon. This helped with the entire process of seeking approval, tech rationalization at the same time, solution designing and the architecture review of the existing solution architecture and new solution architecture all at the same time.

Two things which are very important are the Enterprise Studio installed client version and BiZZdesign HoriZZon, which is the cloud version, which enables two capabilities. The other capability is the support for ArchiMate, the ArchiMate language that I used in modeling my solution designs. Also important is the ability to work in my separate space and keep my designs in a private folder until it is ready to be shared. Then sharing the drafts with peers for peer review feedback and incorporating feedback in real time and getting approval on the design in real time.

Previous methods are typical spreadsheet-oriented wherein spreadsheets get locked and multiple people are not able to consolidate and whether it is there's always a lack of being able to be on the latest version in real time. That was one advantage. ArchiMate was supported because that was the common language we all used. All architects used it, so it was easy to comprehend designs and provide peer review feedback for other solution architects on their designs because ArchiMate being the common language of modeling helped us comprehend each other's designs easily. This helped with the support that BiZZdesign HoriZZon has for ArchiMate.

Being able to fix the layout and there is an auto layout feature, being able to color code the components and highlighting the components always helps with the pictorial view and then being able to present in architecture review boards in a

more comprehensive way. This helps with facilitation of the architecture design walkthroughs.

The major result was how the new development was not blocked waiting for the merger's tech rationalization completion. Architects across both legacy organizations were collaborating against one model instead of two conflicting ones. This helped getting on consensus sooner than later and getting a decision from management faster and being able to facilitate the entire inventory for the executive level faster..”

**Muditasharma Sharma**

Director at Walltech Solutions Inc

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“BiZZdesign HoriZZon is a fantastic tool for enterprise architecture and capability mapping that helps map capabilities by turning complex engineering data into clear design documents, which is very important for cross-functional alignment and onboarding teams so they can onboard faster and it acts as a single source of truth.

“It helps me collaborate with business stakeholders, as the architectural sign-offs are built on top of the design in BiZZdesign HoriZZon, articulating the structure in transparent and well-structured components. It explains every business use case flow and how it transfers workflows in technical data design, with the data flowing well, making those use cases well explained with the help of BiZZdesign HoriZZon.

“BiZZdesign HoriZZon offers a good learning curve for onboarding new team members, with features such as dynamic integration, automated data pipelines, and manual configuration, which are really helpful. It cuts down a lot of engineering rework, definitely improves system clarity, has a simplified UI for non-architectural users, and includes native AI features that assist with requirement mapping and text generation, making it a massive time-saver.

“The tool definitely improves clarity and cuts down engineering rework, and these benefits are transparent to non-architecture teams as well, meaning that you do not need to be technically architecturally strong to understand the documents generated by BiZZdesign HoriZZon, which is very important as it saves a lot of time.

“The major advantage of BiZZdesign HoriZZon in my organization is that it fosters collaboration, acting as a single source of truth that aligns cross-functional teams, allows us to ask questions, refine requirements, and modify underlying data pipelines when we are not meeting the enterprise policies or strategies. This modification is very easy to achieve. Occasionally, it may come across as technical, but being over-technical ensures we remain future-proof with technological advancements, including AI features and a simplified UI that is easier for non-technical stakeholders.

“BiZZdesign HoriZZon is a massive time-saver, offering automated requirements mapping and text generation, which are fantastic features. Over time, as we

receive new versions and updates, I expect more automated data pipelines and AI features that will further aid in transparency, saving time and costs in enterprise architecture tool implementations and designs, leading us to a new level of excellence..”

**Vikaskumar Kamble**

Architect - Products at EPAM

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# Other Solutions Considered

Before choosing BiZZdesign HoriZZon, we evaluated other options, including Ardoq, Abacus Systems, and a small Danish vendor, in a public procurement where we had five vendors submitting proposals. Ultimately, we chose BiZZdesign HoriZZon.

**Lasse Storgaard**

IT Architect at Sykehuspartner HF

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“I have previously used different solutions before BiZZdesign HoriZZon, which involved setups using LeanIX and even a native ArchiMate setup for our clients..”

**S. Suryaprabhakaran**

Software Architect – R&D at Barco

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“Prior to selecting BiZZdesign HoriZZon, we did send out an RFP to other competitors, but this tool was the one we had in mind due to its recommendations within the United Nations, following the process required..”

**Joanna Elizabeth Moore**

Administrative Officer at a healthcare company with 10,001+ employees

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“Before choosing BiZZdesign HoriZZon, we always evaluate multiple options and compare the tools based on customer requirements, presenting the pros and cons of each tool to our customers. Then, the clients make their choice based on their requirements..”

**S. Suryaprabhakaran**

Software Architect – R&D at Barco

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“As a consultant, I have used various solutions in the past, including Sparks, Visio, and ARIS from Software AG. My current need led me to adopt BiZZdesign HoriZZon after recommendations from within the United Nations, starting from scratch as we had nothing before..”

**Joanna Elizabeth Moore**

Administrative Officer at a healthcare company with 10,001+ employees

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“Microsoft Excel was the common tool that was being used. There was no other more sophisticated tool that was in use.

Previous methods are typical spreadsheet-oriented wherein spreadsheets get locked and multiple people are not able to consolidate and there is always a lack of being able to be on the latest version in real time..”

**Muditasharma Sharma**

Director at Walltech Solutions Inc

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# ROI

Real user quotes about their ROI:

“I think DSB has not saved specific time or money, but they have definitely improved the quality and their ability to make better decisions based on data within the repository..”

**Claus Raae**

Partner and CEO at Raae-Consult ApS

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I have seen measurable improvements and concrete benefits, with time and productivity gains resulting in time savings with a ratio of twenty to thirty percent and an ability to deploy quite quickly, since we found modules that already existed or applications that already existed and in that case, we gained in power.

**Mohamed Charfi**

Urbaniste Des Systèmes D'information at a transportation company with 10,001+ employees

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“While you cannot always quantify return on investment based on dollar values here, the manpower and man time saved are significant, and the efficiency which the organization is able to achieve after using BiZZdesign HoriZZon is great..”

**Deepak\_Rai**

[Read full review](#) 

Lead Integration Developer at a manufacturing company with 10,001+ employees

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“I see a return on investment because it prevents people from creating or building new applications; BiZZdesign HoriZZon facilitates workflows. If workflows and integrations are present, they save the organization money by demonstrating what is already available, thus reducing the need to create duplications..”

**Joanna Elizabeth Moore**

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Administrative Officer at a healthcare company with 10,001+ employees

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“I have noticed return on investment with BiZZdesign HoriZZon. We reduced costs by over 70% compared to a previous product. The data extraction, visualization, and analysis features have added significant value. Stakeholder engagement has greatly improved. I suspect we have halved our previous expenditure. Overall, the solution is invaluable to our organization..”

**Validated user**

[Read full review](#) 

Sr Consultant BI Z Zdesign Center Of Excellence at a energy/utilities company with 10,001+ employees

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“I have seen a return on investment from using BiZZdesign HoriZZon, knowing that for the transformation projects which I have been doing, the return on investment typically takes a three to four to five-year cycle.

“The ROI I've seen includes the time taken to create the reports or to understand the application being saved. That means we are able to get the required detail faster, specifically two to three times faster compared to the setup without BiZZdesign. It's obviously faster, which brings in financial benefits as well..”

**S. Suryaprabhakaran**

Software Architect – R&D at Barco

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# Use Case

“We usually go for ArchiMate, and using that language, we do the business process engineering. We also create a capability map and heat map there. We also do the application portfolio management there.

“The business process one is the most important one because in one of my last experiences, we had more than 700 business processes and we need to optimize them as time passes because they become obsolete. Highlighting the current flows, and then creating the target flows, and then having the discrepancies highlighted, and then the removal of those discrepancies by minimizing the hops of APIs is critical. In that sense, BiZZdesign HoriZZon really helped us a lot..”

**Muhammad Muneeb Siddiqui**

Senior at a tech vendor with 10,001+ employees

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My main use of BiZZdesign HoriZZon in my organization is for enterprise architecture and transformation management as an information systems urban planner.

As an example of how I use this tool as part of my missions as an information systems urban planner, I engage in transformation management, transformation modeling, and mapping in the context of changing a CRM tool, managing obsolescence, and moving to the cloud, particularly with Salesforce.

“ Regarding my use of BiZZdesign HoriZZon in this context, I would add that it facilitates strategic alignment with the portfolio and execution which is easy to use. .”

**Mohamed Charfi**

Urbaniste Des Systèmes D'information at a transportation company with 10,001+ employees

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“There was a merger that the client entered into, and following that merger, we inherited a large technology inventory from the acquired organization. The acquired inventory from the organization had a separate technology landscape, and the technology landscapes from both companies post-merger needed to become one. The challenge was to reconcile the inventory without freezing the ongoing architecture work.

The task at hand was to continue with the solution design and the architecture for ongoing projects and new projects while the collaboration and the inventory consolidation was happening. We used BiZZdesign HoriZZon's central repositories into a single source of truth. The architects needed to model new solutions. As an architect, I referenced the same shared reconciled inventory in BiZZdesign HoriZZon in real time and collaborated with other architects rather than working in spreadsheets or relying on tribal knowledge from legacy people from both companies to come back into my solution design and model with the latest version which was approved for the company's new company version of technology and was to be kept. This helped the inventory rationalization and active architecture design both happen in parallel instead of sequentially..”

**Muditasharma Sharma**

Director at Walltech Solutions Inc

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“As a consultant, my main use case for BiZZdesign HoriZZon involves working with clients to determine their needs. Either they have certain tools like Spark or ARIS and want to migrate into BiZZdesign, or they don't have any tools at their end and want to adopt new tools to maintain their architecture. BiZZdesign HoriZZon is where this process comes into the picture.

“A specific project where I used BiZZdesign HoriZZon involved a medical client who didn't have an architecture tool at their end. We went and tried to understand their infrastructure and their applications, and then we designed their application architecture, enterprise architecture, and brought their solutions into BiZZdesign.

“Normally, I use BiZZdesign HoriZZon by suggesting my clients go with TOGAF and ArchiMate standards. This gives the cross-modeling and knowledge graph, highlighting the strengths, cloud-native web access alongside local designs. BiZZdesign helps to do that flawless implementation within it. We adopt the standard and also implement that in BiZZdesign, which helps the clients with their transformation projects or with their cloud migrations..”

**S. Suryaprabhakaran**

Software Architect – R&D at Barco

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“My main use case for BiZZdesign HoriZZon is to architect most of our ERP integrations, which includes all the business-to-business connections, transformations, and automations included. This maps out the entire ERP architecture.

“Within our organization, BiZZdesign HoriZZon is particularly useful for creating a connected view of a large and complex technology landscape, as we operate across multiple business functions and use a combination of SAP and non-SAP applications, different integration platforms, APIs, and messaging systems. Without an architecture platform, this creates an information matrix that can easily become fragmented across spreadsheets, presentations, and technical documentations. BiZZdesign HoriZZon has helped us keep all of that in one place. For example, when assessing the future of SAP PO integrations, we need to understand how much more the number of interfaces can be in the future architecture. We need visibility into the business process supported by each integration, the source and the target applications, communication protocols, criticality, dependencies, ownership, and downstream impact. BiZZdesign HoriZZon helps connect these different architecture layers and allows us to relate business capabilities and processes to applications, integrations, and underlying technologies. This makes it easier to understand how a technical change could affect an actual business operation, such as procurement, finance, HR, manufacturing, or logistics.

“Another valuable use case is impact analysis, where before changing or retiring an application or middleware component, it is really important to assess what all systems it is actually affecting when you take it out. This reduces the risk of overlooking indirect dependencies, so we have used BiZZdesign HoriZZon to understand what all downstream systems will be impacted..”

**Deepak\_Rai**

Lead Integration Developer at a manufacturing company with 10,001+ employees

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“Our main use case for BiZZdesign HoriZZon is to maximize our architecture end-to-end. We have many approaches to make architectural drawings and to try and link these to our CMDB, and our architecture was a bit of a mess. So what we try to do here is to get rid of Draw.io, to get rid of creating in Excel and Word and Visio, and to try and put everything into one tool, to have our whole business capabilities shown in one place where I can click and I can open up and I can see the integrations, and I can see which applications are connected to each other. I can see what integrations are connected, what they are doing, who owns them, who's responsible, when the next update is available, etc. So for me, everything is in one place instead of being on SharePoint and in 100 different places.

“We have daily meetings within the business to understand how things are working; when we bring a new project out or have a new application, I need to document that application. I need to understand who is using it, who is owning it, who is responsible for any changes, and what the integrations within that application are. Here, I can draw a box, I can put a user, an endpoint within that box, I can put the data object; for example, an application like Workday has finance, procurement, and an HCM module. I can break down the specific domains and objects within that application and then help to build that application outwards. If someone logs in and doesn't know the application, they can make one click to open another screen or click on that integration, which tells them all the information about that integration. Everything is in one place, linked to our CMDB, which contains all information about who owns it, who is the business manager responsible for it, who is the support team, and everything is there, including when it should be end of life or when it needs an upgrade or how much it costs and how much the licenses are. Everything is in one place, making our life within the business a lot easier without having to go to multiple departments and worrying about people on vacation..”

**Joanna Elizabeth Moore**

Administrative Officer at a healthcare company with 10,001+ employees

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# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

My advice to those who are considering using BiZZdesign HoriZZon is to conduct a proof of concept to start with, so that it properly meets the expected needs.

## Mohamed Charfi

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Urbaniste Des Systèmes D'information at a transportation company with 10,001+ employees

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“The setup cost for BiZZdesign HoriZZon was relatively simple. The licensing model is straightforward and not expensive compared to other products on the market..”

## Validated user

[Read full review](#) 

Sr Consultant BI Z Zdesign Center Of Excellence at a energy/utilities company with 10,001+ employees

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“BiZZdesign has a lot of issues with deployment. It is web-based and can get a little complicated. It had to go through multiple streams such as Amazon and Virtual PC, which makes things pretty complex. .”

**Bora Perzic**

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Enterprise Architect EA Tooling (APM) at Acrostine

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“The initial setup of BiZZdesign HoriZZon was straightforward for me because when we got it, it was already set up. I wasn't involved in that portion, and all I had to do was get access and start to work on the tool itself. Once you start using it, you have to really know what you want to achieve, but it's quite a very good tool for business process and enterprise architecture..”

**Validated user**

[Read full review](#) 

Senior SAP Consultant at a tech vendor with 10,001+ employees

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“I would rate my experience with the initial setup an eight out of ten. The setup process is relatively smooth.

We've only worked with cloud deployments. I'd also rate the cloud setup experience an eight out of ten. We have instructions, user guides, and support details provided. In case something happens, we have contacts to reach out to. However, we haven't tried on-premises deployments.

The deployment time depends on the complexity of the project. For complex projects, it definitely takes a few weeks. There might be dependent tasks involved.

However, most deployments happen within minutes if there are no dependencies. If not, it takes a few hours, maybe three to four, based on any related tasks..”

**Venkat Raju Mallipudi**

Chief Technology Enterprise & Solution Architect at Coreium Technology Solutions LLC

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“If one is difficult and ten is easy to set up, I rate the product's initial setup phase as a ten out of ten.

The product's setup phase has been very easy.

The solution's setup phase has been very straightforward, and I didn't have any issues with it. The one thing is that in terms of the setup features, the tool integrates with a dataset called Technopedia, which is owned by a company called Flexera. It enables you to have a database of all the IT products that you can buy. I can say this application runs on this version of all Windows. The issue is that, apparently, every customer wants such an integration to be done, but it takes six to eight weeks to make it happen. It is puzzling to me why, in this day and age, you have to wait six weeks to turn on a switch. It should be simple. It is not that big of a deal as we managed it, and it is running fine now.

The solution can be deployed on a hybrid cloud model. The client-server part typically runs on our laptops. Although sometimes we also use the SaaS client, most of us use it on our laptops, along with the repository and the web host by BiZZdesign, but the client server part takes an hour.

It did not take time to deploy the tool. It was done in a day or something.

The deployment process is something that I distinguish between the client and the server. We don't deploy the server part. To deploy the client, we typically package it. There are various technologies you can use to push and use that automatically. We could use SCCM, but we don't just ask users to download it because we don't have admin rights on our laptops. We package it ourselves using the base product from BiZZdesign. We take BiZZdesign Enterprise Studio product, package it, and then deploy it to all of our desktops and laptops that need it.

On the client side, one person is typically involved in the deployment process to package the tool..”

**Validated user**[Read full review](#) 

Head of Solutions Architecture and Modelling at a energy/utilities company with 1,001-5,000 employees

# Customer Service and Support

The customer support has been very good, providing day-by-day feedback on both their support sites and directly with consultants assigned at various points.

**Lasse Storgaard**

IT Architect at Sykehuspartner HF

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“Customer service was really good. I was able to get in touch with the people very closely working on the product and its enhancements and was able to get support in real time and over one-on-one video meetings as well. That was really helpful..”

**Muditasharma Sharma**

Director at Walltech Solutions Inc

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“The customer support for BiZZdesign HoriZZon is good. We get the details we are looking for, and also the support team is helpful. I would rate the customer support of BiZZdesign HoriZZon an eight..”

**S. Suryaprabhakaran**

Software Architect – R&D at Barco

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“Customer support for BiZZdesign HoriZZon could be better. On a 1 to 5 scale, I would rate it a 3.5. There is room for improvement, and I understand the support challenge due to multiple products and some confusion..”

**Validated user**

[Read full review](#) 

Sr Consultant BI Z Zdesign Center Of Excellence at a energy/utilities company with 10,001+ employees

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“I find BiZZdesign's customer support to be very good as they normally answer questions on a daily basis, sometimes within hours.

“I would rate the customer support as an eight because they are doing a pretty good job..”

**Claus Raae**

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Partner and CEO at Raae-Consult ApS

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“Customer support has been great; issues we have encountered have typically been resolved within an hour, with responsive communications from the customer support team about fixes and workarounds.

“I would rate customer support a perfect ten out of ten since any issues that arise have been addressed quickly, and solutions or timelines for fixes are communicated effectively..”

**Joanna Elizabeth Moore**

Administrative Officer at a healthcare company with 10,001+ employees

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# Other Advice

The advice I would give to others looking into using BiZZdesign HoriZZon is first to clarify what they plan to use enterprise architecture for before purchasing a solution. They need to determine whether they will use classical enterprise architecture such as ArchiMate modeling, or adopt a data-driven perspective, or something else entirely. I would rate this product an overall 8.

**Lasse Storgaard**

IT Architect at Sykehuspartner HF

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“My advice for others looking into using BiZZdesign HoriZZon is to first sort out their requirements and what they really want in the enterprise architecture platform. I also suggest them to compare their toolset and ensure that BiZZdesign has an easy connection between those toolsets, as those integrations are very important to automate the process. If they are using some tool and we need to do a lot of manual work to bring in that data into BiZZdesign, then it becomes a time waste. I always recommend preparing with their requirements upfront.

“As I mentioned, if BiZZdesign can improve their AI capabilities and automate the tasks, it would be much better. I would give this product an overall rating of seven out of ten..”

**S. Suryaprabhakaran**

Software Architect – R&D at Barco

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“This is a very fundamental question in getting things up and running. All of the banks, and all of the agencies that are my clients, they are really happy with the design, from the results provided by it, and 100% they are relying on the results because they have been using it for years now. I know organizations that are relying totally on it. The cost that we spend on each application procurement, the cost that we spend on the workdays or the work breakdown for each application development at the custom cycle, the procurement of things, the capability model, the integration model, the application landscape, they are all very well used by the organization and the decision-makers.

“Most of them in Saudi and UAE have on-premises, but two of my clients, one is a bank and one is a tax agency, they are using the hybrid cloud model.

“They purchased BiZZdesign HoriZZon through a local agency called Jodain.

“I would be recommending using the [BPM](#) function. I would be recommending using the application portfolio function. I would be recommending that having been doing in the past, they should practice all of the use cases as per ArchiMate. I think they will be good to go. My overall rating for this product is 7 out of 10..”

**Muhammad Muneeb Siddiqui**

Senior at a tech vendor with 10,001+ employees

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“My advice for others considering using BiZZdesign HoriZZon is that it saves a lot of time, is user-friendly, has a simplified UI, and is an excellent tool for collaborating with business stakeholders and architectural teams, acting as a basis for obtaining sign-offs and allowing for modifications or refinements to designs, making design the backbone of technical architecture.

“Concerning BiZZdesign HoriZZon's AI capabilities, governance, and security, I believe that security is non-negotiable at the enterprise level, requiring safeguards against malware attacks and multi-factor authentication, with [IM](#) access measures effectively enforced at every data pipeline and integration point. We are actively

providing various options for this, which are immensely helpful for automated configurations, ensuring we can rely on it and remain foolproof against any type of technical audits, including regulatory security compliance.

“The issue of hallucination is significant when it comes to the accuracy and reliability of AI output. The input must be curated and align with enterprise standards. When we focus on improving correct input data, the model tends to provide accurate output. However, we cannot rely solely on AI without manual reviews or touchpoints on the design and output. I believe conducting multiple UATs or checks and using sample data will help us establish a threshold for acceptable results, and if we drop below that threshold, we can then address improvements to eliminate hallucinations. Regular evaluation of RAG pipelines should also be included as part of our routine.

“I have shared many areas of improvement as well as my thoughts and suggestions, so please work on those as it would really help elevate your tool to the next level. I have given this review a rating of nine out of ten..”

**Vikaskumar Kamble**

Architect - Products at EPAM

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“The real experience I have had and seeing the result of using it in a large team where a large scale enterprise architecture and merger is happening is a very unique experience I have had with BiZZdesign HoriZZon and it stands out for me.

This entire tool, the way it is designed, being able to provide peer review feedback on the solution architecture, being able to record the owner of applications, being able to record the custom fields that we can create as admins of BiZZdesign HoriZZon to allow for capturing more holistic information about the inventory. For example, application owners, application portfolio, application status and different types of owners, it is helpful in finding out who to reach out to when we have any question about the application in the inventory. Recording the rightful

owners in all the respects, whether it is application owner or the solution architect that is responsible for that app or has the context and the projects that the tech has been used in. That mapping is key to connect to the people who will be able to answer any question related to that tech.

After that implementation, the way the architecture and inventory got streamlined, we did not need a really big architecture team. That helped the company overall save costs by repurposing the architects in different other departments where they were needed. That helped team streamline the resourcing and overall helped company save costs in enterprise architecture itself.

I would say start with organizing your inventory and set your objectives clearly on what you want out of the tool. For example, consolidating inventory or documenting inventory is where you can begin with and then proceed on to allowing one model, either BPMN or ArchiMate to be the common language to be spoken and standardize that process of documentation before you jump in to diagramming and asking architects to start modeling using one language.

I find this tool indeed very helpful. The experience I had was also attributed to the clarity that the architecture leadership had at my previous client. A lot of it also goes to management and the enterprise architecture executive leadership that had a clear objective in mind prior to provisioning the tool. I would rate this product and my overall experience with it as a nine out of ten..”

**Muditasharma Sharma**

Director at Walltech Solutions Inc

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“BiZZdesign HoriZZon is deployed as a SaaS solution in the public cloud, and while there are users with the downloaded version on their machines, it is not the old-fashioned data center type. I sign in via a data center located in Frankfurt, but whether it is public or private, I am not sure.

“BiZZdesign HoriZZon is predominantly hosted on [AWS](#), and we log in to it as a SaaS service on [AWS](#), which is also based in Frankfurt.

“We did not purchase BiZZdesign HoriZZon through the [AWS Marketplace](#); instead, we bought it through the UN Marketplace. Other people within the UN were using it, and we received preferential rates by utilizing a tool already proven within the United Nations.

“We build all regulatory and compliance principles within BiZZdesign HoriZZon. We have pages for regulations and compliance, listing compliance within and linking each regulation to the application. Everything is linked to understand what can be done or how the application complies. In Europe, we adhere to GDPR regulations, which help us mask sensitive data within the organization, and for audits, everything is displayed and described within BiZZdesign HoriZZon, aiding users in understanding their limitations for specific applications or integrations.

“Collaboration between different teams is limited within our organization because we have a limited user base, with around 20 main applications and each application owner having access to BiZZdesign HoriZZon to create their own architectural models. While collaboration exists between core applications, challenges arise when people leave or retire since applications may not be handed over appropriately.

“BiZZdesign HoriZZon helps us really understand existing IT systems; most have been replaced or integrated into the new landscape. It provides better visibility on what applications are owned by specific business units, which is especially beneficial during audits. The tool allows users to search for applications and confirm their existence, ensuring clarity on what is being used.

“We utilize ArchiMate for [BPM](#), allowing business owners to build end-to-end workflows, which aids our support teams in recognizing blockages in different business processes and integrations. It has substantially aided us from a support perspective by limiting downtime, where previously everything was documented and less accessible.

“BiZZdesign HoriZZon allows us to align IT and business strategy effectively. It helps us understand what applications are out there and what functionality they

have, so if someone wants to bring in a new application or requirement, they can search and find that the data already exists or can be integrated, saving both time and resources.

“We do not use BiZZdesign HoriZZon for change management; we have specific tools for that. From a versioning perspective, we are able to list the versions of applications, but it is typically not for change management, although it keeps our architectural modeling up to date with the latest architectural drawings.

“I think it makes life easier within the organization; everything is in one place, allowing people to have read-only access to understand certain integrations or parts of the business. They can go in and see if an integration or application is available, which makes life a lot easier. People do not have to create a new application or separate integrations; they can pick something out of the catalog and utilize something already there by understanding who the owner of that integration or application is.

“It is difficult to distinguish metrics here, but I would say there have been a lot of cost savings involved by using the tool to better identify what we have within our architectural landscape. In the past, someone would say they need a small application that can do this and they need an integration, and they would put an RFP out, leading to high costs. Now they can go in up front and see the integration with the data is there and the application can do what they need. This saves a lot of money for the future and is very important from an organizational perspective.

“I see BiZZdesign HoriZZon as a good tool for the future and a market leader among other tools. Many architectural tools have failed to keep up with updates, but BiZZdesign continues to demonstrate how things should be progressing; I find it highly scalable and recommend it.

“I would give BiZZdesign HoriZZon a nine out of ten..”

**Joanna Elizabeth Moore**

Administrative Officer at a healthcare company with 10,001+ employees

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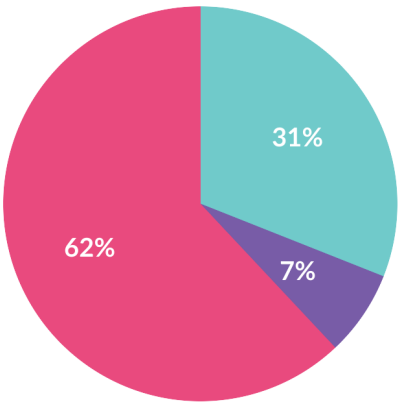
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by visitors reading reviews

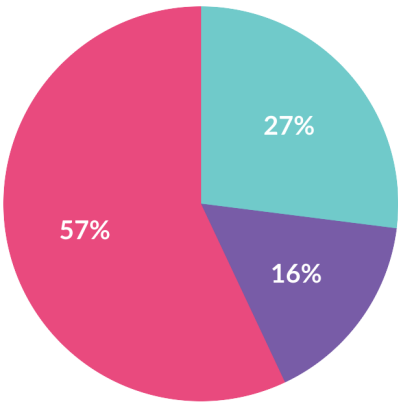


# Company Size

by reviewers



by visitors reading reviews



Large Enterprise      Midsized Enterprise      Small Business

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244 5th Avenue, Suite R-230 • New York, NY 10001

[reports@peerspot.com](mailto:reports@peerspot.com)

+1 646.328.1944