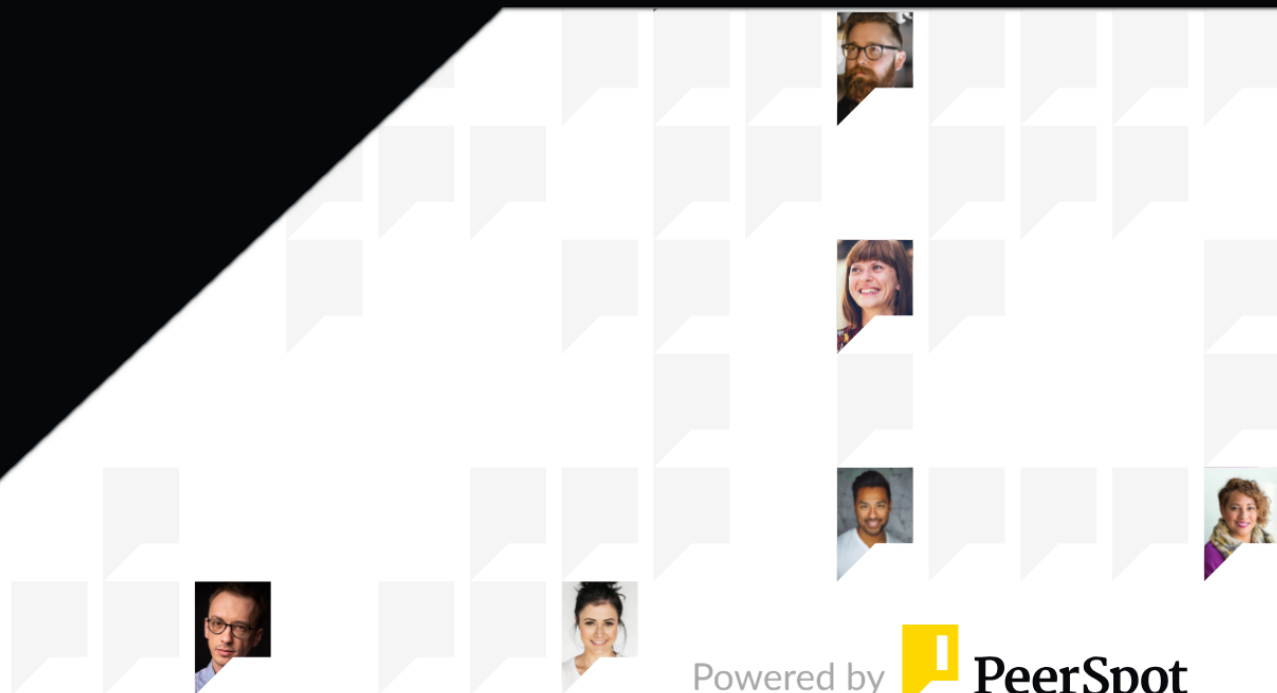




Trellix Endpoint Security Platform

Reviews, tips, and advice from real users



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Product Recap



Trellix Endpoint Security Platform

Trellix Endpoint Security Platform

Recap

Trellix Endpoint Security Platform offers essential features like centralized management, threat prevention, and encryption, facilitating seamless scaling and integration with other systems while prioritizing user security.

This comprehensive platform focuses on endpoint protection, antivirus capabilities, and malware defense. It enhances cybersecurity with data loss prevention, advanced threat detection, and AI-driven features for reliable protection without impacting performance. Central management and advanced reporting streamline integration and ease of use. Flexible policy deployment through the management console and its robust security measures, such as DLP and device control, further increase protection. Challenges include high CPU and memory usage affecting performance, a complex interface, and lengthy deployment. Third-party integration and Windows Hello support need improvement. Additional concerns involve improved threat detection and faster technical support responses.

What are the key features of Trellix Endpoint Security Platform?

- **Centralized Management:** Allows seamless integration and scaling with consistent control across environments.
- **Threat Prevention:** Provides comprehensive antivirus and malware protection to secure systems.
- **Encryption:** Ensures data security with robust encryption techniques.
- **Advanced Reporting:** Facilitates detailed insights and analysis for better decision-making.
- **AI-Driven Detection:** Offers reliable threat detection without impacting system performance.

What benefits should users look for in reviews?

- **Comprehensive Protection:** Offers extensive security measures for protecting digital environments.
- **Ease of Integration:** Simplifies the process of incorporating into current systems and processes.
- **Flexible Policy Deployment:** Supports adaptable policy management to meet diverse requirements.
- **Scalability:** Enables growth while maintaining efficiency and security.
- **Robust Security Features:** Provides advanced security measures like DLP and device control.

Trellix Endpoint Security Platform is widely implemented in industries such as banking and government for securing mobile and desktop devices. Its capabilities cover network security, device control, and remote access protection, catering to diverse environments by offering robust cybersecurity management against advanced threats.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “One of the best features of Trellix Endpoint Security Platform is its endpoint security, and I have been using it for the last four and a half to five years, so I can say this is one of the best EDR endpoint security solutions I have ever seen.”



AmitKumar22

Product Manager at Frontier Business systems

- ✓ “Daily, we had a thousand attempts of data leakage, and we could prevent many situations.”



Tacio Veiga

Sr Investigation Specialist at Ifood

- ✓ “Trellix Endpoint Security Platform has positively impacted our organization with strong protection against malware and ransomware, greatly improving our ability to detect and block threats in real time, and features like ATP and Exploit Prevention help reduce malware and zero-day attacks.”



Abhimanyu Das

Senior Cybersecurity Engineer at Kyndryl



“It is awesome working with Trellix Endpoint Security Platform every time and every day; it makes work seamless, faster, and saves time.”



Oodukoya Adokoya Manon

IT Infrastructure Engineer



“The timeline monitoring specifically helps me in my day-to-day work because it definitely makes the investigation faster for us.”



Verified user

Associate Cybersecurity Analyst at a tech vendor with 10,001+ employees



“The features of Trellix Endpoint Security Platform have greatly improved my day-to-day work; I no longer lose sleep over potential data breaches or ransomware attacks as the solution gives me peace of mind, allowing my users to work from various locations with less concern about security.”



Aritro Bhattacharjee

Product Specialist at Frontier Business Systems



“Trellix Endpoint Security Platform has positively impacted my organization by allowing us to deploy group security policies for multiple endpoints in a matter of a couple of minutes.”



Verified user

Biomedical Equipment Technician at a healthcare company with 10,001+ employees

What users had to say about valuable features:

“The best features Trellix Endpoint Security Platform offers allow for quick access to the specific features via the user interface. Quick access to features helps me in my daily work because having it allows me to complete my job quickly, though I don't use a particular feature most often. In just about two or three clicks, I can deploy the group security policies, making it a unique and helpful feature. Trellix Endpoint Security Platform has positively impacted my organization by allowing us to deploy group security policies for multiple endpoints in a matter of a couple of minutes..”

Verified user

Biomedical Equipment Technician at a healthcare company with 10,001+ employees

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“One of the best features of Trellix Endpoint Security Platform is its endpoint security, and I have been using it for the last four and a half to five years, so I can say this is one of the best EDR endpoint security solutions I have ever seen.

“The features that make Trellix Endpoint Security Platform stand out for me are ease of use and analytics, which I really appreciate the most.

“Trellix Endpoint Security Platform positively impacts my organization, ensuring we are compliant with SOC 2, HIPAA, and all other compliance requirements, so there are no issues with that..”

AmitKumar22

Product Manager at Frontier Business systems

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“I think the best feature Trellix Endpoint Security Platform offers is its integration, particularly with our M365 emails, in addition to the ability to implement other types of DLP. The endpoints help with visibility and provide a better understanding of what we see from a threat perspective, which is an important feature to highlight.

Based on my previous experience, Trellix Endpoint Security Platform positively impacted my previous organization by improving our security posture, where its interoperability with other tools meant better visibility, allowing us to identify potential problems before they develop into larger issues. I would say that better visibility helped my previous organization significantly, as it saved time by enabling us to know exactly where the problem is and delve into it efficiently..”

Verified user

[Read full review](#) 

Cyber Security Expert at a tech vendor with 51-200 employees

“The best features Trellix Endpoint Security Platform offers would be the timeline monitoring and the detailed parsing of the metafields, which were accurate when we wanted to know what time it had occurred, what the file name was, and what the hash value was. The parsing is good.

“The timeline monitoring specifically helps me in my day-to-day work because it definitely makes the investigation faster for us. We get to see and open up the timeline of the users and the endpoints, and we get to see what they have done, how they have done it, and if a certain file or the certain IOC has occurred before in the history.

“Trellix Endpoint Security Platform has not really impacted my organization positively. Some of the features that it had did not work quite well, for which we had to switch again. Trellix definitely came with its down points, as it had issues with the patches and the update rollouts, and some of the features did not work..”

Verified user

[Read full review](#) 

Associate Cybersecurity Analyst at a tech vendor with 10,001+ employees

“Trellix Endpoint Security Platform's best features include functions regarding endpoint DLP, which was beneficial because we had many functions covered, such as Bluetooth and removable devices. It also covered many other environments like cloud, emails, and other applications on the web. Trellix Endpoint Security Platform positively impacted my organization because it was a good application that we used extensively. I believe it remained at my last company for more than seven or eight years, and this was valuable because we could create many personalized DLP rules and prevent several problems that could have resulted in fines or fees from companies or the government regarding LGPD.

“Daily, we had a thousand attempts of data leakage, and we could prevent many situations. While I do not have any specific number now since I no longer work at the company, I truly believe it was a very good application..”

Tacio Veiga

Sr Investigation Specialist at Ifood

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“The best feature of Trellix Endpoint Security Platform, in my opinion, is the AI-driven behavioral analysis because it enables real-time protection without relying solely on predefined signatures, effectively addressing sophisticated threats that try to bypass traditional systems.

“The Data Loss Prevention feature, which is one of the key highlights of Trellix Endpoint Security Platform, is crucial because it helps us stop zero-day threats and ensures that our endpoints are protected even if we unintentionally click on harmful content.

“The features of Trellix Endpoint Security Platform have greatly improved my day-to-day work; I no longer lose sleep over potential data breaches or ransomware attacks as the solution gives me peace of mind, allowing my users to work from various locations with less concern about security.

“A feature I believe is often overlooked is the lightweight agent of Trellix Endpoint Security Platform, which doesn't burden system resources, allowing older machines to run smoothly while still providing robust security measures.

“Trellix Endpoint Security Platform has positively impacted my organization by improving productivity because we can focus on our work rather than security concerns; the platform manages our threats effectively, allowing us to devote more time to our actual productivity..”

Aritro Bhattacharjee

Product Specialist at Frontier Business Systems

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Other Solutions Considered

I have also worked with products from other vendors such as Sophos and Trend Micro. I prefer Trellix for its customization capabilities, which are significant when compared to these other products.

Abdullah Al Hadi

Information Security Engineer at Nhq Distribution Ltd

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“My advice for others looking into using Trellix Endpoint Security Platform is to consider other options and only resort to this option if there are no better alternatives available..”

Verified user

Cyber Security Expert at a tech vendor with 51-200 employees

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“We did not evaluate other options before choosing Trellix Endpoint Security Platform because we had a very good relationship with the Trellix account manager..”

AmitKumar22

Product Manager at Frontier Business systems

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“I previously used Microsoft before switching to Trellix Endpoint Security Platform, as the client wanted the switch, although I still see advantages that Microsoft has over Trellix Endpoint Security Platform..”

Verified user

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Cyber Security Expert at a tech vendor with 51-200 employees

“I did not previously use a different solution, but after this, we switched to a different solution. I cannot reveal the name because of the NDA, but we had to switch because of the issues that I mentioned before..”

Verified user

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Associate Cybersecurity Analyst at a tech vendor with 10,001+ employees

“Before choosing Trellix Endpoint Security Platform, we had evaluated other options like Palo Alto, CrowdStrike, and Defender, and based on the pricing factor, I think we went for Trellix..”

Verified user

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Associate Cybersecurity Analyst at a tech vendor with 10,001+ employees

ROI

Real user quotes about their ROI:

AI would be needed, especially because of the data protection part. There are two parts: one is the encryption which is standard and no AI is needed, but the data protection part could benefit from AI to detect new types of data and protect it.

VenkatKrishnan

VP - Cyber Security at Olam International

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“I don't have specific numbers regarding the return on investment at this time, but Trellix Endpoint Security Platform has certainly been beneficial for us..”

Aritro Bhattacharjee

Product Specialist at Frontier Business Systems

[Read full review](#) 

“I have seen a return on investment with Trellix Endpoint Security Platform, especially with fewer employees on management because I have only one employee managing 4,000 to 5,000 endpoints, which also saves our time and resource costs..”

AmitKumar22

Product Manager at Frontier Business systems

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“I have seen a return on investment. I believe the cost was approximately eight million per year, and in this situation, we avoided fees of approximately fifty million per year because of the situations that were prevented by blockages, so in this case, it really paid for itself..”

Tacio Veiga

Sr Investigation Specialist at Ifood

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“I have seen a return on investment with Trellix Endpoint Security Platform because we had Trellix for two years continuously and the deal was renewed, so I believe they definitely saw the profit..”

Verified user

Associate Cybersecurity Analyst at a tech vendor with 10,001+ employees

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“I have not necessarily seen a return on investment with Trellix Endpoint Security Platform. These sort of metrics would have been very useful probably ten or fifteen years ago. Now, it is simply a matter of needing a solution that does its job correctly and saves the IT team time to get on with other work..”

Verified user

Account Manager at a tech vendor with 201-500 employees

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Use Case

“My main use case for Trellix Endpoint Security Platform is securing endpoints, specifically computer workstations. I use Trellix Endpoint Security Platform to deploy group security policies, which is a typical task for securing those endpoints or workstations..”

Verified user

Biomedical Equipment Technician at a healthcare company with 10,001+ employees

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“My main use case for Trellix Endpoint Security Platform is to protect the endpoints for different clients. For instance, we had an organization with staff members in different locations, so by putting the endpoint agent on the different endpoints, we ensured protection. Trellix Endpoint Security Platform works closely together to allow us to perform analytics with our threat intelligence, which is a key aspect of our main use case..”

Verified user

Cyber Security Expert at a tech vendor with 51-200 employees

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“I am using Trellix Endpoint Security Platform for endpoint security, AV scanning, device USB locking, device scanning, and comprehensive security solutions.

“Mostly for patching purposes and device scanning, Trellix Endpoint Security Platform helps me with all security scanning activities I perform in my daily work.

“I am using Trellix Endpoint Security Platform to secure my endpoint, and this covers all my use cases..”

AmitKumar22

Product Manager at Frontier Business systems

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“My main use case for Trellix Endpoint Security Platform is SOC monitoring for the whole endpoint plus network monitoring of the client systems.

“A specific example of how I use Trellix Endpoint Security Platform for endpoint or network monitoring in my daily work is that we had alerts set up through rules via the SOC, and whenever something went wrong, it gave a flag via those rules that we set up on the SIEM. Via the SIEM platforms, we would get an alert for a malicious IP address or a quarantine mail or some file that is on someone's system which is malicious with a malicious hash value, and we used to investigate those..”

Verified user

Associate Cybersecurity Analyst at a tech vendor with 10,001+ employees

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“My main use case for Trellix Endpoint Security Platform is when we are working behind the firewall in the office, where everything is protected, and I don't have to worry about users accessing potentially malicious websites. However, when we bring devices back home to work and we aren't always connected to a VPN, we may unknowingly click on malicious links or download harmful content, which is where Trellix Endpoint Security Platform comes into play by warning users about risky sites and blocking unwanted downloads.

“One specific example where Trellix Endpoint Security Platform protected our organization occurred when many users received anonymous emails prompting them to click on suspicious links for surveys or rewards; the AI-driven platform successfully intervened on several occasions, blocking connections that could have allowed hackers access to our network..”

Aritro Bhattacharjee

Product Specialist at Frontier Business Systems

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“My main use case for Trellix Endpoint Security Platform was the DLP functions, and I was responsible for implementing the rules and analyzing situations and conducting investigations regarding data loss.

“I can provide a specific example of how I used the DLP functions for an investigation. I received many alerts daily, and we could identify numerous situations regarding data leakage. In these situations, we could take actions to address them. Additionally, we could implement many blockages on the network and on computers to prevent data leakage.

“We experienced a situation where Outlook was updated to the latest version, and we could not see some documents passing through this application because we had to wait a long time for an update from Trellix. This was a negative experience with Trellix, but in general, it was a very good application and it worked very well..”

Tacio Veiga

Sr Investigation Specialist at Ifood

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“It was very easy to integrate Trellix Endpoint Security Platform with our other security tools and IT systems; I didn't encounter any complexities during the process..”

Aritro Bhattacharjee

Product Specialist at Frontier Business Systems

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The deployment is possible with Trellix Endpoint Security, but there are issues if the bandwidth is low, causing partial product installations. In such cases, manual installations are necessary to complete the process. Another downside is the absence of clear explanations for why certain installations fail.

Abdullah Al Hadi

Information Security Engineer at Nhq Distribution Ltd

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“I did not evaluate other options before choosing Trellix Endpoint Security Platform, as the decision was based on being a reseller for Trellix Endpoint Security Platform, which influenced the bulk of the decision..”

Verified user

[Read full review](#) 

Cyber Security Expert at a tech vendor with 51-200 employees

“I joined when Trellix Endpoint Security Platform was already set up, so I do not know much about the pricing, setup cost, and licensing. I was a new admin and it was seamless for me. I found it easy to understand the workflow, which is brilliant..”

Oodukoya Adokoya Manon

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IT Infrastructure Engineer

“The initial setup of Trellix Endpoint Security is somewhat complex compared to other newer antivirus solutions such as ProStriq and TrendMicro, and I would rate it a five out of ten..”

Sampath Acharya

[Read full review](#) 

Technical Associate at Valuepoint Systems

“Trellix Endpoint Security (ENS) is not challenging to set up and is easier to implement compared to Trend Micro. I would rate the setup about a nine out of ten.

“It takes approximately two to three days to deploy Trellix Endpoint Security (ENS) since we just need to provide the consoles, deploy the agent and their policies, and verify that the agents are functioning..”

KarthiS

Technical Associate at VSecure Networks

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Customer Service and Support

“The customer support for Trellix Endpoint Security Platform is very good. I would rate the customer support of Trellix Endpoint Security Platform an eight..”

Verified user

Account Manager at a tech vendor with 201-500 employees

[Read full review](#) 

“The customer support is the worst part of Trellix Endpoint Security Platform. They do not support, they do not reply on time, and they take a lot of time when they have a ticket open..”

Verified user

Associate Cybersecurity Analyst at a tech vendor with 10,001+ employees

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“The customer support for Trellix Endpoint Security Platform has been good. We did not experience many problems regarding this, and during the time we had more issues, I specifically attended a convention in Las Vegas, where we could tell the CIO of the company about these problems and we were listened to..”

Tacio Veiga

Sr Investigation Specialist at Ifood

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“I am satisfied with the customer support for Trellix Endpoint Security Platform; they have provided the assistance I needed.

“I would rate customer support an eight on a scale of one to ten..”

Aritro Bhattacharjee

Product Specialist at Frontier Business Systems

[Read full review](#) 

“The customer support for Trellix Endpoint Security Platform is responsive and helpful.

“We have not faced any issues, so we have not raised any cases, but from what I have experienced, customer support should be good..”

AmitKumar22

Product Manager at Frontier Business systems

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“There was one time I had to wait because it was a different time zone. I was in Nigeria back then and the support was in India, so we had to wait to get in touch. However, it was fantastic. The support representative did a great job, so I commend the customer service team.

“There was a time we were trying to get ISO certification and we were looking for examples to share with the ISO team. We actually used Trellix Endpoint Security Platform to display everything. The compliance section shows you how many systems helped with the compliance of the laptop and how regular the detection has been. It shows all that on the dashboard, which was very impressive. When the ISO examiner saw it, they were impressed by the compliance demonstration. That was one of the reasons that led to our certification. Any time we do the purging to drill down and take out old systems that have not communicated and bring in new ones, it is seamless. I just pull the template, install the agent, and I am good to go. Within a few minutes, I can see it on the dashboard. It captures everything on the system, including the person's name, the username, who logged in, and who logged on to the system next. It saves time because I do not need to search manually or open an Excel sheet for that. We save time doing the inventory in Excel. Whenever we need new inventory, I just export from the Trellix Endpoint Security Platform dashboard straight to my laptop, which is much better than manually inputting..”

Oodukoya Adokoya Manon

IT Infrastructure Engineer

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Other Advice

“I wish I had used more the network DLP, which we did have at the last company I worked at, but we could not use the network DLP specifically because of an architecture problem. My advice to others looking into using Trellix Endpoint Security Platform is that you can use it with the assurance that it will work well. I give this review a rating of eight out of ten..”

Tacio Veiga

Sr Investigation Specialist at Ifood

[Read full review](#) 

“I would tell others looking into using Trellix Endpoint Security Platform to go ahead and use the platform. I give Trellix Endpoint Security Platform a perfect score because it has a simple user interface and simple application. I rate Trellix Endpoint Security Platform a 10 out of 10..”

Verified user

Biomedical Equipment Technician at a healthcare company with 10,001+ employees

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“My advice to others looking into using Trellix Endpoint Security Platform is if you are looking for a cost factor, then you can go for it, but know that it will come with its limitations in the UI, customer support, and the scalability. I would rate Trellix Endpoint Security Platform overall as a six out of ten because Trellix has more issues being a legacy SIEM compared to other SIEMs in the market which are its competitors. Being someone who has worked on multiple SIEM platforms and environments, I know the differences..”

Verified user

Associate Cybersecurity Analyst at a tech vendor with 10,001+ employees

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“It is a bit tricky to discuss how Trellix Endpoint Security Platform has impacted my organization positively, as I used Trellix Endpoint Security Platform in previous positions, not in my current position. I would rate Trellix Endpoint Security Platform at a seven out of ten. I chose a seven out of ten because while one can use it once overcoming the lack of documentation, having hands-on training from someone experienced is very beneficial. The main reason I have not given it a higher rating is that the troubleshooting process can be hectic, and without someone providing assistance, it can be tricky to transition from novice to proficient..”

Verified user

Cyber Security Expert at a tech vendor with 51-200 employees

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“Compared to CrowdStrike, I think Trellix Endpoint Security Platform covers everything, so I don't think anything needs to be added immediately. One of my friends is also using CrowdStrike, and I was comparing it with CrowdStrike as well,

so even in Trellix Endpoint Security Platform, everything is covered.

“My advice to others looking into using Trellix Endpoint Security Platform is that they should go ahead with Trellix Endpoint Security Platform, request a demo, conduct a POC, and see how it works for their organization.

“I think Trellix Endpoint Security Platform needs to expand its sales team in India as they have very few sales team members to capture the market.

“I have given this product a rating of 10..”

AmitKumar22

Product Manager at Frontier Business systems

[Read full review](#) 

“Trellix Endpoint Security Platform handles updates and patches very smoothly and automatically without any challenges that I have to address.

“At this point in time, I haven't faced any challenges with policy management or setting up rules within Trellix Endpoint Security Platform.

“Trellix Endpoint Security Platform handles threat detection and response fast enough for my needs, as everything is managed automatically without waiting.

“I am unable to comment specifically on compliance requirements, but I am certain that Trellix Endpoint Security Platform helps meet our regulations and standards effectively.

“Trellix Endpoint Security Platform is the most user-friendly endpoint platform available on the market today for both admins and end-users.

“My advice to others looking into using Trellix Endpoint Security Platform is to go for it; you will not regret the decision. I have rated this product nine out of ten..”

Aritro Bhattacharjee

Product Specialist at Frontier Business Systems

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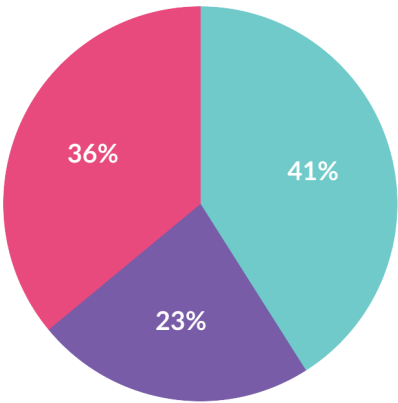
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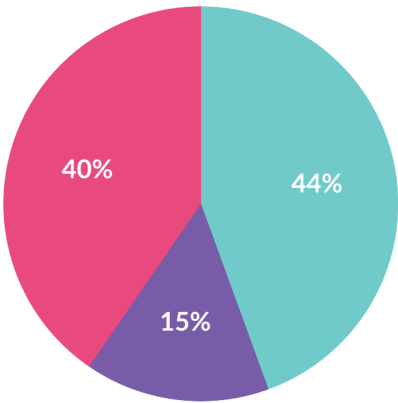


Company Size

by reviewers



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Large Enterprise Midsize Enterprise Small Business

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