



Neo4j AuraDB

Reviews, tips, and advice from real users



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Product Recap



Neo4j AuraDB

Neo4j AuraDB Recap

Neo4j AuraDB offers a flexible data model with extensive language integration and seamless multi-cloud accessibility. Known for scalability and performance, it supports efficient graph-based data handling across diverse applications.

Neo4j AuraDB is recognized for its comprehensive graph database capabilities, providing scalability, speed, and integration with multiple programming languages and tools. Its dedicated query language and AWS Cloud hosting enhance reliability and performance. While improvements in stability and GUI are necessary, its ability to handle graph data effectively aids in AI-driven projects and relationship-centric modeling. Researchers utilize it for cipher language studies and scalable databases, tackling diverse industry challenges.

What are the key features of Neo4j AuraDB?

- **Flexible Data Model:** Adapts to varied workloads and requirements.
- **Broad Language Integration:** Supports multiple programming languages for development versatility.
- **Multi-cloud Availability:** Provides seamless deployment across different cloud platforms.
- **Graph-based Data Handling:** Efficiently manages complex data relationships.
- **NeoDash Support:** Facilitates quick application development with comprehensive tools.
- **Dedicated Query Language:** Optimized for performance and reliability for graph queries.

What benefits should users consider when evaluating Neo4j AuraDB?

- **Scalability:** Suitable for both small and large-scale graph database projects.
- **Performance:** High-speed data processing for efficient application performance.
- **Reliability:** AWS Cloud hosting ensures consistent uptime and security.
- **AI Integration:** Provides contextual insights beneficial for data-driven initiatives.
- **Development Versatility:** Supports a range of programming languages for diverse development needs.

Neo4j AuraDB is employed in industries like oil and gas, where companies address water optimization and construct knowledge graphs. It excels in relationship-centric modeling, handling structured and unstructured data for comprehensive insights, proving essential for graph-based reasoning in diverse applications.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Neo4j helped us decrease our development time and also the storage level, which was very much helpful.”



Rajveer Mathur

Senior AI ML Engineer at Brillio Technologies



“The stability and reliability of Neo4j AuraDB have been very good, as it is a managed service with a 99.95% SLA, so the stability is impressive and I have not faced any outages when the product stopped working abruptly during my tenure of one and a half years.”



Satish Annavar

Dev Ops Engineer/Aws Cloud Engineer at Improvised Technologies Pvt. Ltd.



“Neo4j AuraDB has impacted my organization positively by improving query performance.”



MANOJCHOUDHARY

MANAGER IT at Axis Bank

- ✓ “Overall, Neo4j AuraDB has increased our deployment speed, improved system stability, and lowered operational costs, making our entire database stack more efficient and scalable.”



Qazi Ahmad

Student at a comms service provider with 501-1,000 employees

- ✓ “Neo4j AuraDB has impacted my organization positively as it was extremely useful to prototype the knowledge graphs for this digital twin platform.”



Pauline Bernat

Data Science and Modelling Expert at a consultancy with 11-50 employees

- ✓ “The speed of recommendation really increased after we converted the first graph we had to a Neo4j AuraDB graph, as the response time reduced from about 5 to 10 seconds to about 1 to 5 seconds in most cases.”



Ali Nasser

AI engineer at Iryss

- ✓ “The best features Neo4j AuraDB offers are that it is easy to quickly build a solution with their tooling.”



Jeff Dalglish

Founder at data2

What users had to say about valuable features:

“From a DevOps perspective, the features and capabilities of Neo4j AuraDB that I have found most valuable include the straightforward provisioning of the AuraDB instance. I used Terraform automated setup, and it required minimal code with a module provided to make it quick and efficient. Additionally, we explored the startup credit program and secured \$16,000 in credits, which significantly reduced our initial cost.

“Regarding scalability, Neo4j AuraDB offers different instance sizes, and we can scale after initial setup. For example, if we already set up an instance with 2GB RAM and 4 core CPU, we can scale it in the future if we require more resources. There is also a feature that allows us to pause the instance when we are not using it, making it cost-effective when it is running..”

Satish Annavar

Dev Ops Engineer/Aws Cloud Engineer at Improvised Technologies Pvt. Ltd.

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“Building the graph easily is the best thing that Neo4j AuraDB offers. Also, navigating the graph and navigating from one node to another was very helpful. The GUI of Neo4j AuraDB and how I can look at the schema of the graph was a very helpful feature.

“In the interface of Neo4j AuraDB, I can watch the schema of my graph, in which I can choose some nodes and the GUI draws these nodes, so I can see the graph with my eyes and do some edits to it or use it as it is.

“The speed of recommendation really increased after we converted the first graph we had to a Neo4j AuraDB graph. We had the speed initially at about 5 to 10 seconds. Now we have the speed from 1 to 5 seconds. The response time of navigating Neo4j AuraDB graph reduced from 5 to 10 seconds in some cases to 1 to 5 seconds in most of the cases..”

Ali Nasser

AI engineer at Iryss

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“The standout features of Neo4j AuraDB that I find most helpful for my enterprises are speed and security. Neo4j AuraDB offers graph database as a service that is fully managed and completely automated. Neo4j AuraDB is the fastest way to build graph applications in the cloud.

“The feature that I rely on most day-to-day is related to SQL. Whenever running milestones in my organization, the query complexity does not degrade performance.

“Neo4j AuraDB is very fast with lightning speed and scale. It is secure with enterprise-class security for sensitive data. Neo4j AuraDB has encrypted data everywhere, and all network traffic is protected with transport layer security, which is called TLS.

“Neo4j AuraDB has impacted my organization positively by improving query performance. We are using SQL, and Neo4j AuraDB is a graph database that can create larger tables in a second with indexes, which means that joining the same number of entities requires more compute power. In Neo4j, data relationships are first-class entities.

“I want to share that Neo4j AuraDB offers unmatched speed and security. The next blog in this series will examine how reliable Neo4j AuraDB enterprise is, as well as how it boosts developer productivity. These are two more reasons companies can benefit from adopting this zero-admin, always-on database..”

MANOJCHOUDHARY

MANAGER IT at Axis Bank

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“In my opinion, the best features of Neo4j AuraDB are its fully managed environment, the Cypher query language, and the visualization tools. The managed setup saves considerable DevOps time since we do not have to worry about clustering, backups, and patching. Cypher is very intuitive for working with complex relationships, making it easy to express graph traversals that could be complicated in SQL. The visualization tools are also excellent for debugging and understanding data relationships.

“Additionally, Neo4j AuraDB's seamless integration with AWS and its ability to scale automatically make it ideal for production workloads without manual infrastructure management. The fully managed environment is the feature that has made the biggest difference for our team. Before using Neo4j AuraDB, we spent considerable time maintaining clustering and backups and managing updates manually. With Neo4j AuraDB, all of that is automated, allowing us to focus entirely on the deployment and optimization of our graph instead of worrying about infrastructure. It has also improved reliability; we no longer have to deal with downtime for patching or scaling issues. The managed setup ensures consistent performance during automatic traffic spikes, especially during recommendation queries.

“I would also mention that the managed environment gives us peace of mind with automatic backups and security updates, ensuring our data is always protected and compliant without extra effort from our side. The performance consistency across environments from development to production has also been reliable. Overall, it has allowed us to focus on delivering new features instead of maintaining infrastructure..”

Qazi Ahmad

Student at a comms service provider with 501-1,000 employees

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“The best features Neo4j AuraDB offers include being fairly easy to use once you are familiar with Cypher, which I was not when I started. For me, the most useful feature is the rapidity with which I can extract shortest paths and relationships between nodes. I have used it with very long Cypher queries, and I find that quite confusing. My preferred method is to gather bigger datasets with shorter Cypher queries and then narrow it down.

“The rapid extraction of shortest paths and relationships is a key feature, and it is particularly useful because Neo4j AuraDB currently acts as the data repository behind a digital twin platform for the static data, not for the live data or the dynamic state of the rivers, but really for the static features that form the modeling structure. It is convenient to quickly access the skeleton of the model whenever a user wants to run something live.

“Neo4j AuraDB has impacted my organization positively as it was extremely useful to prototype the knowledge graphs for this digital twin platform. Because I work in different organizations within a consortium for a European project, I needed to create a minimum viable product to demonstrate to partners before integration to the digital twin platform that this approach could work. I used Neo4j AuraDB to benefit from the free access for sharing with partners outside my organization and for sharing the basic knowledge graph that I wanted to implement into the digital twin platform. This gave them access to the data, and it helped a few partners extract the data they needed and learn about Cypher at both small and large scales. I created a manual at some point with a few go-to Cypher queries to extract the data they needed. There was one small caveat in that I needed to reactivate it every seven days, which was not particularly convenient. It was good for prototyping and confirming that this was what we wanted. It was beneficial because people user tested the knowledge graph, told me what they could find, what they could not find, and what relationship was ambiguous so I could improve the overall taxonomy or the overall ontology underlying the knowledge graph before we moved into using a Neo4j instance on a virtual machine that could be linked to the digital twin platform..”

Pauline Bernat

Data Science and Modelling Expert at a consultancy with 11-50 employees

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“The best features Neo4j AuraDB offers, the best feature which stands out is the exploration and the UI which comes up. We can drag and drop, we can see what things are there, what nodes are connected to whom in a visual way. It is more understandable to people who are from the business side and non-technical side, who are not able to understand the query itself. We were able to explain things to them with the UI itself. This is one of the features. The second thing is the visualization of the graph, which is really helpful to make others understand what was happening and to backtrack things. The generative AI feature to create the Cypher query languages is valuable because CypherQL is not something which everybody is well-versed with. With the generative AI part to it, it was really helpful that we explain what we want, and it creates an easier level of query languages which goes there. Those features are valuable in day-to-day life because whenever we have a review with the tech team or our client, those graphs, when things get to backtracking of the solution, are very much helpful with the visualization, understanding them, understanding the problem, and how things went in. Debugging was very helpful.

“In day-to-day life, the testing team found the generative AI query formation very helpful because then anybody can become an expert on the Cypher query language, which was embedded into the AuraDB interface. That was very helpful, and nobody has to go anywhere else to query or give intricate security details there to generate a query onto other platforms rather than in here itself. We can give what we want, and this used to generate our query languages. We were very much so secured that the data resides there and only we are asking questions.

“Regarding the features of Neo4j AuraDB, another point I would like to add is that they offer a free tier. Even before we start off with client billing and everything, we were able to explore those things. We were able to understand that the documentation is really helpful in these places. They also provide us with some sample data so that we can play around with the graph architecture and understand how things are working around in the free tier. That is very much important. These were a few features that we like. The agent is a very new feature I am trying to explore, but not on this use case. However, the agent is something which I can see can be helpful for more business type of use cases where we add what we want..”

Other Solutions Considered

“I did not use a different solution previously. Until now, I never had to deal with relationship databases. It was always very static, so that was my first time dealing with a knowledge graph..”

Pauline Bernat

Data Science and Modelling Expert at a consultancy with 11-50 employees

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“Before Neo4j AuraDB, I used a different solution by self-hosting Neo4j in our managed clusters. I decided to switch from the previous solution because it was a tedious task to manage. It was very resource-intensive and the startup was challenging, so we moved to managed Neo4j AuraDB..”

Satish Annavar

Dev Ops Engineer/Aws Cloud Engineer at Improvised Technologies Pvt. Ltd.

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“We were using a solution that was built on my company. Neo4j AuraDB solution was built on a data structure in which we build a graph by a data structure graph and we use all things in this graph. This was built in my company locally, so it does not have all the required features and is different from Neo4j AuraDB..”

Ali Nasser

AI engineer at Iryss

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“Before choosing Neo4j AuraDB, I do not think I evaluated other options. I do not recall looking into anything else. Neo4j AuraDB came as a quick way to share the data. What I started doing actually was building my own Neo4j on my desktop application. Neo4j AuraDB came as a way to share it with external partners..”

Pauline Bernat

Data Science and Modelling Expert at a consultancy with 11-50 employees

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“As a consultant, my decision to use Neo4j AuraDB comes from personal experience and client demand. Initially, I started using Neo4j when graph databases gained traction, which worked well for me. Clients began asking for it because Neo4j has a strong reputation and brand. Neo4j is an easy choice when presenting options to clients due to its established credibility..”

Erle Pereira

Founder & Creator at RRADD Strategy

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ROI

Real user quotes about their ROI:

“I have not seen a return on investment because for us it was not about money since it was really a research-funded project. All I can say is that this offered a way for a few partners to access data and to eventually create a platform that is meant to be accessible by a greater pool of stakeholders..”

Pauline Bernat

Data Science and Modelling Expert at a consultancy with 11-50 employees

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Use Case

“My usual use case for Neo4j AuraDB is as a graph database tool to model relationships between components in our BOM system. This allows us to efficiently query complex relationships, which is especially important for our AI and features that we integrated in our BOM system..”

Satish Annavar

Dev Ops Engineer/Aws Cloud Engineer at Improvised Technologies Pvt. Ltd.

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“My main use case for Neo4j AuraDB is generating reports. I do not have any problem with Neo4j AuraDB. Whenever I am generating reports using Power BI, it is very helpful for me.

“Currently, I do not have any issue with my main use case for Neo4j AuraDB and how I am integrating it with my workflow. It is very helpful for me and for my organization as well. Thank you so much..”

MANOJCHOUDHARY

MANAGER IT at Axis Bank

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“My main use case for Neo4j AuraDB is to create a knowledge graph with data that represents a waterway network and infrastructure. I get the data from sources such as URIs or OpenStreetMap and create a knowledge graph that allows me to connect waterway sections together and link infrastructures such as bridges, locks, and terminals to these sections. I also have a knowledge graph to represent vessels, barges, and other vessels that navigate these waterways. Each vessel can be represented as individual components that form the vessel, whether it is the hull, the propulsion system, the energy system more generally, the cargo type, the route, and the itinerary that the vessel will take can also be represented in a knowledge graph..”

Pauline Bernat

Data Science and Modelling Expert at a consultancy with 11-50 employees

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“My main use case for Neo4j AuraDB is building recommendation and dependency mapping systems. For example, one of the projects involves using the model to establish relationships between users and products to generate personalized recommendations in real time. In another project, I am mapping dependencies between microservices and APIs to identify potential bottlenecks or failure points. Neo4j AuraDB's graph structures and queries make it easier to manage complex relationships compared to other databases.

“I have been using Neo4j AuraDB for about two years. I first started with Neo4j as a community edition for local prototyping, then moved to Neo4j AuraDB for production workloads because of the fully managed setup and seamless integration with AWS. Over that time, I have used it mainly for building recommendation systems and dependency mapping features, where graph queries significantly improved performance compared to other relational models..”

Qazi Ahmad

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Student at a comms service provider with 501-1,000 employees

“I used Neo4j AuraDB for building a graph in which I listed properties and the properties of these properties, such as the bedrooms, bathrooms, and whether it is a new or old home. I also made nodes for people who own these properties and used this information.

“Neo4j AuraDB helped us in building the recommendation system for our project in which we have nodes of people and nodes of properties and use easy links between those properties and people, enabling us to recommend specific properties to specific people dependent on their preferences.

“We set the recommendation system as if a user likes properties with two bedrooms and one bathroom. We make a Cypher query that filters properties he liked with two bedrooms and one bathroom. Then we look for another recommendation for him such as properties with three bedrooms or one bathroom or three bedrooms and three bathrooms.

“In this project, approximately 1,000 users use it daily now for recommendations, in which they enter the system and we generate a Cypher query for them and display properties from the project depending on this..”

Ali Nasser

AI engineer at Iryss

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“My main use case for Neo4j AuraDB is solving problems with the documentation adhering to what we have on the chatbot for problem solving. These documentations are of Microsoft Surface Laptop, and there are multiple problems over there, but they are all interconnected. This interconnection of documents or rather sites of problem can be done in a more sufficient way. In the conventional RAG way, it was problematic because there was no connection between two problems. However, with Neo4j AuraDB, a problem is connected. There are hyperlinks in one documentation which leads to another documentation. This is where Neo4j AuraDB, which has the graph capabilities to connect two segments or two documentations, was very beneficial.

“Neo4j AuraDB helped me tackle those interconnected documentation challenges by making things much faster. Each of the nodes I define in the graph is one documentation. The connections, these relationships were simpler when it comes to graph architecture because, for example, one problem would be blue screen. The solution to it would be restarting your laptop or if your device hardware is damaged. All these two connections were given to two other nodes. We have a map out of it. The number of nodes decreased at a very huge level when it comes to the conventional way. With Neo4j AuraDB, documentation and adding things were very easy because the UI is very exploratively helpful.

“Regarding my use case with Neo4j AuraDB, something I want to add is that if we go the conventional way, there were a lot of conventions because the first problem which the customer comes in and adds to the chatbot could be anything. Then the next problem would be L2 level. Then, anything coming in interaction could be L3 level. In the conventional way, it was going very redundant. There was no connection to it. However, in Neo4j AuraDB, it was a graph, so the number of documentation and the number of storage was very much decreased at a very huge level. The connections were very logical. Backtracking of things was very much helpful because we were able to see that in level three, when the customer went for an answer like restarting your laptop, then why they came down to this ladder of graph or nodes from L2 and then L1. This was helping us to backtrack the solution and maybe debug things. This was where a few of the challenges we faced from the conventional and helped us to push our things to Neo4j AuraDB..”

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“We don't have to install Neo4j AuraDB. The solution provides a server, and we can use an online server to create the database. You may not have to install it on the local system or server. You can also have direct online access..”

SandeepKhanna

PHD Scholar at Indian Institute of Technology, Jodhpur

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“The initial setup is neither easy nor difficult. I've created both the on-premise app (downloaded directly from the website) and the AuraDB cloud version. The cloud version is simpler. I needed a short video clip on the website to install the on-premise Neo4j on my system.

The Cypher tutorial that comes with the on-premise Neo4j installation is thorough. .”

Oludayo Abiodun Adeoye

Full Stack Engineer at Freelance

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“I participated in the initial setup of Neo4j AuraDB. The process for me involved requirements like credentials. We needed to generate our credentials as a user, and we had a specific Neo4j module in Terraform created by Neo4j. We used that module, updated our values based on our requirements, enabled the necessary features, and disabled those we were not using, such as analytics. We triggered the provisioning using Terraform commands like init and apply, created the instance, and monitored the instance creation using the Neo4j Aura console. I found the initial setup process of Neo4j AuraDB very straightforward..”

Satish Annavar

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Dev Ops Engineer/Aws Cloud Engineer at Improvised Technologies Pvt. Ltd.

“When it comes to installation, setup, and deployment of Neo4j AuraDB, it's straightforward.

Since AuraDB is cloud-based, you don't have to deal with manual installation or server management. You download the desktop application, connect to it, and you're ready.

I come from an open-source background and often use Docker instances, but with AuraDB, the process is straightforward. Developers can start with a free instance that handles up to 200,000 or 400,000 data points, sufficient for smaller projects. Upgrading is simple and affordable as they gain confidence and the business needs to grow. Overall, the setup is user-friendly and efficient..”

Erle Pereira

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Founder & Creator at RRADD Strategy

“The deployment is just a standard way—it's like any other database. There's no difference in the way AuraDB does things.

AuraDB can be hosted or is available in the major cloud services. So, the deployment procedure remains pretty standard compared to the other existing databases out there. There's no difference as such.

We use the public cloud, so that's where the deployment is being worked out.

The deployment time depends, again, on the project and the circumstances. But, the initial learning, it might take two to three months to pick it up. And working on a project, again, maybe another three, four months. And in terms of deployment, another one, two months to it. But, again, it's purely dependent on the project and the circumstances.

From what I have seen, there's no real maintenance or anything extra to it. It's just that since it's a new technology, or rather, not many people might be aware of it, it's just the awareness needs to be there, but there's no additional maintenance as such..”

Aryan Tiwari

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Data Scientist - L1 at a consultancy with 51-200 employees

Customer Service and Support

“My experience with customer support has been positive. I think it's really good; I appreciate the company, they have nice people, and they seem professional..”

Jeff Dalglish

Founder at data2

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“As of now, I have not reached out to them as such because everything has been fairly clear to me. But I'm fairly sure that the technical support is good..”

Aryan Tiwari

Data Scientist - L1 at a consultancy with 51-200 employees

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“I have communicated with the technical support of Neo4j AuraDB very rarely. Based on my limited experience, the impression of the technical support is that they were seeking solutions. While they were not able to guarantee the addition of multiple instances soon, they mentioned they are planning to add that feature. However, they did not provide any specific timeline for implementation..”

Satish Annavar

Dev Ops Engineer/Aws Cloud Engineer at Improvised Technologies Pvt. Ltd.

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“They are very helpful.

“I will rate the customer support a 10 as they helped us in most of the cases. I think that our calls take too long now as I was expecting this call to continue from 5 to 10 minutes, but now we have about 15 minutes..”

Ali Nasser

AI engineer at Iryss

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Other Advice

“If you have a graph that you need to build, you can use Neo4j AuraDB directly and not navigate any other solution as this solution has all required things. I rate this product a 9 overall..”

Ali Nasser

AI engineer at Iryss

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“I would recommend playing with the databases locally first.

“I am grateful for the free tier, as it gave me an opportunity to share early projects with others without any incurred costs. I suggest adding a progression bar for the interview so the interviewee knows how long or how far they are in this process. I understand it is not necessarily obvious because it depends on the question asked, but there were some reactive questions, which is always good, but it would be nice to see a bar to know how far one is in the interview process. My overall rating for Neo4j AuraDB is eight out of ten..”

Pauline Bernat

Data Science and Modelling Expert at a consultancy with 11-50 employees

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“My advice for others considering Neo4j is to clearly identify where their data model truly benefits from graph relationships. If your application involves complex connections such as recommendations, dependencies, or network analysis, Neo4j AuraDB is an excellent choice. Take advantage of the managed

services to save DevOps time while also monitoring your node and relationship counts to keep cost predictions in check. I also recommend investing time in learning Cypher properly; it is intuitive once you become accustomed to it and makes querying relationships very powerful. Finally, use the visualization tools early in deployment; they are great for understanding your data structure and debugging relationships. I would rate this product a nine out of ten..”

Qazi Ahmad

Student at a comms service provider with 501-1,000 employees

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“Neo4j Aura is a technically strong and capable managed graph database, and it has been valuable for research and production use. However, this incident revealed a serious gap between technical capability and operational governance. A production database service was suspended without prior notice, and a platform-side marketplace transition effectively forced migration. The responsibility and risk of emergency migration were placed almost entirely on the user, and only a one-hour window was provided to safeguard existing data. I am not opposed to migration or platform evolution. What I strongly advise is that such changes be handled with clear advance communication, explicit explanations of irreversible actions, and migration timelines that are realistic and safe..”

Validated user

Associate Researcher at a university with 10,001+ employees

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“What advice would I give to others looking into using Neo4j AuraDB? First, please know how your data reacts, how your data is interconnected, and how your data moves around the other data in itself. What is the subset and the superset of each other? How can you manage your data? If you have this level of information, then

this is the go-to-market solution for you. Second, if you are currently using conventional databases or other systems, you need to understand how graphs work. You have to work to comprehend this concept, and then come to this solution; it would be very helpful because this solution has some documentation and a learning curve. Do your homework before coming to this stage of work.

“If you know your data and the connection between your data has meaning and you see that those meanings can be helpful in understanding your data, this is a perfect solution..”

Rajveer Mathur

Senior AI ML Engineer at Brillio Technologies

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“As per my knowledge and opinion, whenever I am using Neo4j AuraDB, there are no changes required by my current organization. If your organization wants to change something technical, you can. However, in my experience, there is no issue with Neo4j AuraDB.

“The advice I would give to others looking into using Neo4j AuraDB is that it is cost-effective and lightning fast. It is also secure.

“I have additional thoughts about Neo4j AuraDB before we wrap up. It is a very good platform for database security, fast speed, and for everything I am using. It is a good platform.

“I gave this product a rating of ten out of ten..”

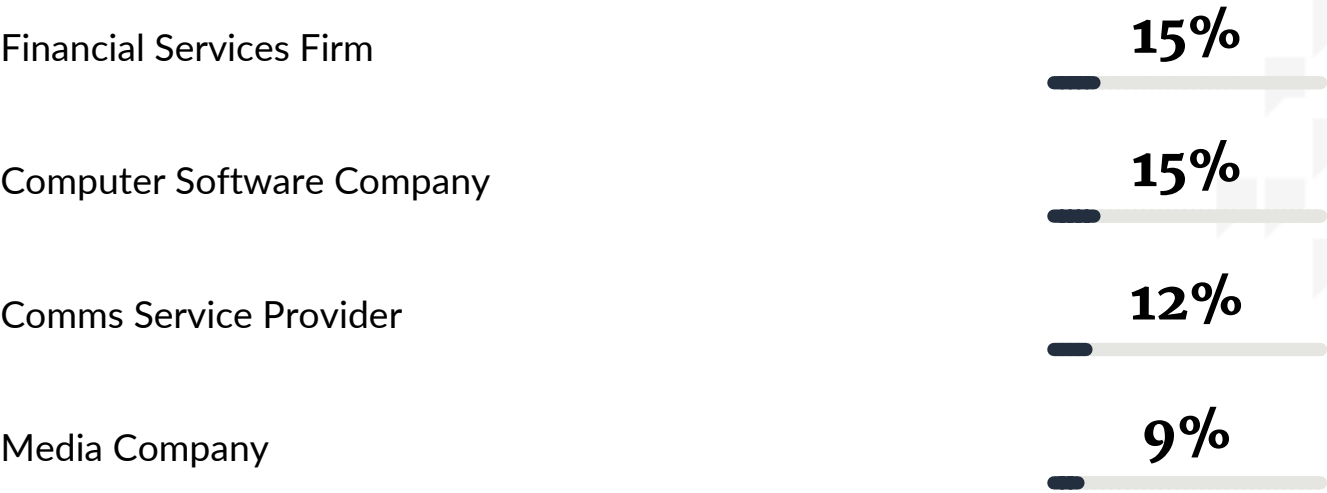
MANOJCHOUDHARY

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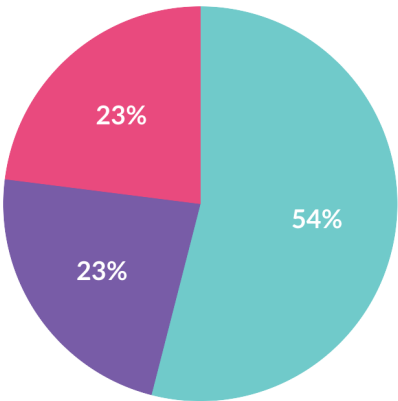
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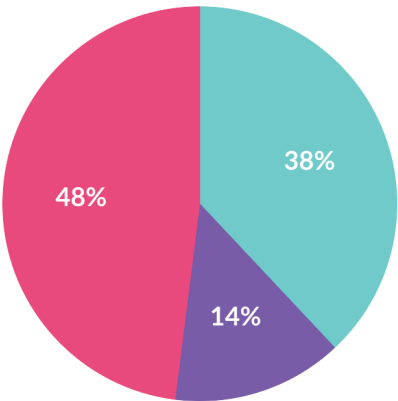


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Large Enterprise Midsize Enterprise Small Business

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+1 646.328.1944