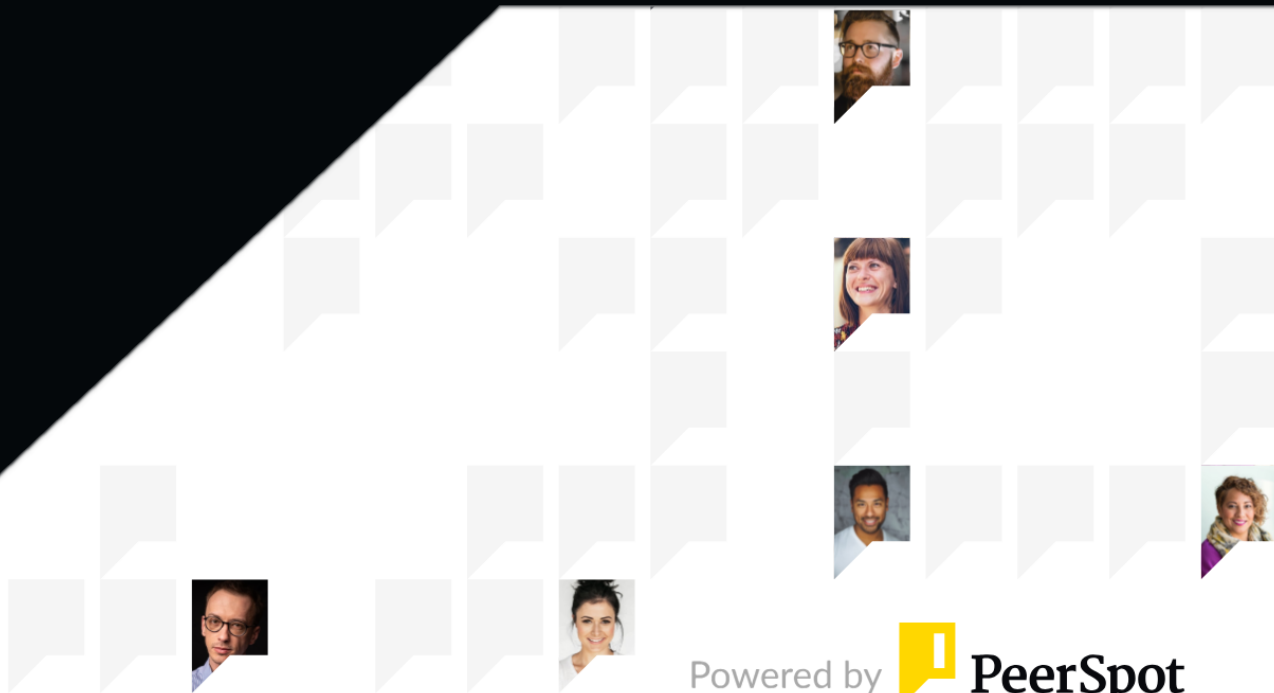


aws marketplace

Komodor

Reviews, tips, and advice from real users



Powered by  PeerSpot

Contents

Product Recap..... 3 - 4

Valuable Features..... 5 - 11

Other Solutions Considered..... 12 - 14

ROI..... 15 - 16

Use Case..... 17 - 21

Setup..... 22 - 25

Customer Service and Support..... 26 - 27

Other Advice..... 28 - 34

Trends..... 35 - 36

About PeerSpot..... 37 - 38

Product Recap



Komodor

Komodor Recap

Komodor offers enhanced visibility and centralized event timelines for Kubernetes environments, enabling efficient debugging and proactive management across multiple clusters.

Komodor provides a comprehensive platform for troubleshooting and monitoring Kubernetes deployments. It aids in root cause identification, deployment notifications, and tracking historical changes while maintaining real-time metrics and retained logs. The platform supports efficient CI/CD pipeline management and visualizes application workloads, ensuring developer productivity without requiring deep Kubernetes knowledge. Seamless onboarding and Cloud AI integration offer accurate problem diagnosis, enhancing workflow visualization and service operations insights.

What are Komodor's key features?

- **Enhanced Visibility:** Centralized view of Kubernetes events for easier tracking.
- **Efficient Debugging:** Quickly identify root causes to reduce downtime.
- **Real-Time Metrics:** Monitor deployments continuously for proactive management.
- **Cloud AI:** Accurate problem diagnosis using advanced algorithms.
- **Multi-Cluster Support:** Manage and monitor applications across clusters with ease.

What benefits and ROI should users expect?

- **Increased Productivity:** Reduces time spent on issue investigation.
- **Seamless Onboarding:** Supports new developers with minimal Kubernetes expertise.
- **Proactive Monitoring:** Ensures application stability with integrations like Pager Duty.
- **Centralized Access:** Simplifies developer interaction with Kubernetes environments.

In industries adopting Komodor, it facilitates robust management of Kubernetes environments, enhancing troubleshooting efficiency and deployment monitoring. Organizations benefit from proactive issue identification, CI/CD pipeline management, and centralized access that empowers developers to interact with Kubernetes without extensive platform exposure. The tool's ability to support multi-cluster setups is crucial for maintaining operational stability across cloud platforms.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Overall, Komodor is a very good platform for managing Kubernetes-related infrastructure, and as of now, my experience with Komodor is very positive.”



Verified user

Technical Solutions Engineer at a leisure / travel company with 501-1,000 employees



“For example, instead of spending thirty to sixty minutes jumping between logs and different commands, I can usually define the root cause within a minute by using Komodor timeline.”



Avi Cherny

Automation Engineer at a tech services company with 501-1,000 employees



“For example, if I were taking half an hour to solve an issue, it is now done in ten minutes, so I think fifty to sixty percent of the time has been reduced.”



Harsh Goenka

Cloud Architect at a outsourcing company with 51-200 employees



“The most valuable aspect is the speed with which I can narrow down what's going on. Usually, I look at the overview of events and then the timeline of an event and the status of the logs to quickly check what's happening or what has happened.”



Jacek Kisynski

Senior Staff Software Developer at Visier



“Komodor's multi-cluster centralized event timeline is the most valuable feature.”



Landon Orr

Principal SRE at Cowbell Cyber



“The event timeline has been super helpful, enabling us to overlay node events in the same timeline as deployment events... That helps an engineer very quickly troubleshoot without having to do too much digging.”



Verified user

Senior SRE at a computer software company with 501-1,000 employees



“The more time we use Komodor the more we save. Currently, we have seen around a ten percent return on investment.”



Mark Davydov

Director of Development Operations at Workiz Inc.

What users had to say about valuable features:

“Komodor's multi-cluster centralized event timeline is the most valuable feature. With it, I can have a single pane of glass view of all my clusters at once, and see a timeline of all events..”

Landon Orr

Principal SRE at Cowbell Cyber

[Read full review](#) 

“The best features Komodor offers include change intelligence, root cause analysis, and a unified timeline, which provides a unified view of deployments, rollbacks, configuration changes, and cluster events and alerts while monitoring Kubernetes health. These are the features that stand out to me the most.

“Komodor has positively impacted my organization by reducing MTTR, mean time to resolve, and mean time to resolution, because it helps me know what resources were changed, and after those changes, if certain things are failing. I am able to resolve issues quickly using Komodor..”

Harsh Goenka

Cloud Architect at a outsourcing company with 51-200 employees

[Read full review](#) 

The best features Komodor offers include visibility, the ability to see your services, and control your pods.

Visibility and the ability to see services and control pods helped our workflow significantly by allowing me to debug quickly. For example, we use it for debugging. I used to jump between logs and do things manually, and that took time. That is how we worked in my previous position. But in this company, we use Komodor, and I see everything in one timeline. I immediately understand what changed, and it takes me straight to the root cause.

“The investigation is reduced thanks to Komodor, which makes it more clear to understand the whole picture. Otherwise, I would need to curl every request to check if it is alive or just run ps to understand if it is alive. But with Komodor, I see everything in one timeline.

“The real impact in terms of time savings is in debugging. For example, instead of spending thirty to sixty minutes jumping between logs and different commands, I can usually define the root cause within a minute by using Komodor timeline. We can easily see what has changed between deploys, allowing us to pinpoint the root cause directly and removing the guesswork so I can focus on the actual issue. .”

Avi Cherny

Automation Engineer at a tech services company with 501-1,000 employees

[Read full review](#) 

“This is the main task that we use Komodor for, and one additional benefit is that it is also helpful for platform and site reliability engineers to check how many clusters are up and running and how many clusters are accepting the workloads from the users.

One of the best features that Komodor offers is Cloud AI, which debugs all the logs and gives the exact root cause for the issue. From there, we know we do not need an engineer who is an expert in Kubernetes to debug the issue.

Cloud AI has definitely helped my team by saving time, not in a single instance but in multiple cases where we have used Cloud AI for debugging issues in the Kubernetes pods.

Komodor has positively impacted our organization. Since adopting it, all the issues we faced while managing Rancher are gone, and we are seeing 100% availability for Komodor.

100% availability with Komodor means there have been improvements in uptime and productivity. For instance, when application teams want to deploy their applications, if Rancher is not up or running, the deployments usually fail at the deployment stage. In the case of Komodor, there have been no such cases reported after adopting it. We saw 100% uptime most of the time, except for some issues with AWS outages..”

Verified user

[Read full review](#) 

Technical Solutions Engineer at a leisure / travel company with 501-1,000 employees

“The most valuable aspect is the speed with which I can narrow down what's going on. Usually, I look at the overview of events and then the timeline of an event and the status of the logs to quickly check what's happening or what has happened. There is also a new feature of metrics so that we can see if we did not provision enough resources, and that's why there were issues. Overall, what is valuable are the troubleshooting workflows.

The metrics are a real-time feature, and I look at them to see how the node is doing and whether it is using all the assigned CPU and memory.

The part I like the most about historical data, and what I use most, is the timeline. You can see everything on the time axis and make sense out of it. With a job event, pod event, or node, you have everything lined up rather than querying the Kubernetes cluster by hand or looking at many different logs. That's the main historical feature.

It's a little hard for me to assess how easy or difficult it is to learn Kubernetes using Komodor because I learned it without Komodor. But I can tell from my colleagues who have very little understanding of Kubernetes but who work on the underlying network setup. They were able to troubleshoot with Komodor without an understanding of Kubernetes. They were able to troubleshoot lower-level network issues. So it's definitely way easier than without Komodor, but I'm not sure if it's actually easy.

Onboarding new developers to Kubernetes using Komodor is fairly quick. Once they have a general concept of clusters, nodes, pods, and jobs and understand the process that is actually running on Kubernetes, it's fairly easy. They can find their way around the product and find the information they're looking for..”

Jacek Kisynski

Senior Staff Software Developer at Visier

[Read full review](#) 

“The event timeline has been super helpful, enabling us to overlay node events in the same timeline as deployment events. For example, if your deployment goes down for some unknown reason, the event timeline overlays if there was a node that may have had disk pressure or some other issue. That helps an engineer very quickly troubleshoot without having to do too much digging.

Komodor also recently put in an investigation or triaging window. When we first started using it, you really had to dig to find out why things failed, or you had to set up availability monitors to give you some of that information. But now, straight from the event timeline, you can click on a little red icon that indicates that something failed and it gives you a best-effort summary of what it thinks failed, just by looking at the different statuses. They try to trickle the most important things up to the top, while still allowing you to scroll down and dig deeper. That's a very nice feature.

There is also the ability to show differences between deployments. We annotate all of our deployments with some of the Komodor labeling schemes: specifically, the Git repository and Git hash. That way, you can click on any deployment in Komodor and it shows a quick summary of what changed. Sometimes there is only a change in the application code because the base image didn't change. Sometimes, neither one has changed and it's just the deployment descriptor. But we had one problem not too long ago where the engineers and our support team spent a couple of hours troubleshooting. Komodor highlighted a change in the base image, which ended up being a breaking change.

Being able to quickly see those changes is very helpful. That's a valuable feature and shows that having historical information like that is super important.

Another useful feature is the logging. You lose pod logs in the Kubernetes dashboard or if you are using kubectl on the command line. You can't see logs of pods that have been deleted, but Komodor retains them for a small amount of time. If you do a deployment and it gets rolled back and the pods are gone, Komodor still grabs some of that, and you can use that for troubleshooting. That is also a nice feature. .”

Other Solutions Considered

In this company, we did not evaluate any other solutions besides Komodor; I came in and it was already in use. In my previous company, we used Coralogix, which is similar but different.

Avi Cherny

Automation Engineer at a tech services company with 501-1,000 employees

[Read full review](#) 

“We did a scour of the internet for open-source solutions around the whole landscape of Kubernetes tooling. But we never really found anything else that was compelling..”

Verified user

Senior SRE at a computer software company with 501-1,000 employees

[Read full review](#) 

“The better visibility was the main reason we switched to Komodor. Being able to visualize changes to deployments on a timeline is something that our previous solutions did not provide at all. That historical aspect of Komodor is helpful. We never had a tool that could help with a node event and a deployment going down..”

Verified user

Senior SRE at a computer software company with 501-1,000 employees

[Read full review](#) 

“We did look at other options, but we're happy with Komodor. Other options pop up, but Komodor's pricing works well for our use case. It's fair, and we appreciate it. A lot of other vendors price their solutions in a way that would cost us disproportionately more money than they should. Komodor's pricing is reasonable in the way they calculate usage and value..”

Jacek Kisynski

Senior Staff Software Developer at Visier

[Read full review](#) 

“I would advise others to use Komodor if they do not have solutions like Prometheus, Grafana, Datadog, or New Relic and are looking for a solution based on Kubernetes. I think Komodor would be a good option..”

Harsh Goenka

Cloud Architect at a outsourcing company with 51-200 employees

[Read full review](#) 

“We used a combination of different tools, including Prometheus, Datadog, Sologic, and Grafana. We also used manual Kubernetes commands and cube ETL commands. Komodor combined five or six observability tools into one, which was a big selling point for us. It replaced our need for a separate tool for logs, metrics, and alerts. We still use our manual Kubernetes commands and cube ETL commands, but we can use Komodor for 95 percent of our work..”

Landon Orr

Principal SRE at Cowbell Cyber

[Read full review](#) 

ROI

Real user quotes about their ROI:

“We haven't calculated ROI explicitly, but it's definitely worth it.

Realizing the benefits happened fairly fast. It took days and weeks. We had a test deployment, and the benefits were pretty obvious. We had quick access to the tale of the logs of crash pods, et cetera. The value comes pretty fast once you deploy it.

We're not done with our onboarding. We plan to embed it more into our processes, to have it embedded with PagerDuty, et cetera. There are some benefits we have yet to cash in on..”

Jacek Kisynski

Senior Staff Software Developer at Visier

[Read full review](#) 

“The return on investment is excellent. The biggest factor in the ROI is the reduction in developer hours. We are replacing Datadog with Komodor, which is cheaper and offers similar functionality, but with some additional features. This will save us money in terms of the cost of the subscription, as well as the time that developers spend troubleshooting issues. In addition, Komodor's self-service capabilities will free up our operations team to focus on other tasks. Based on our estimates, we will save enough time in the first month to cover the cost of the subscription. As a result, we expect to see a positive ROI within the first year of using Komodor..”

Landon Orr

Principal SRE at Cowbell Cyber

[Read full review](#) 

Use Case

“We use Komodor for two prominent use cases. The first is from an operational standpoint. It is our number one troubleshooting tool for our operations teams. The second is developer enablement. We use Komodor to allow developers to interact with their Kubernetes clusters, get alerts, and see what is going on without giving them direct access to Kubernetes. It is very helpful..”

Landon Orr

Principal SRE at Cowbell Cyber

[Read full review](#) 

“We didn't have a very good story for our product engineers to help them visualize their application, post-deployment after migrating from Singularity to Kubernetes. Singularity has a nice user interface where they could see the deployments and scale, balance, restart, et cetera. When we moved to Kubernetes, things were more hidden. All we had was the Kubernetes Dashboard, which is verbose and clunky. We were looking for something to help our engineers visualize their deployments and troubleshoot them..”

Verified user

Senior SRE at a computer software company with 501-1,000 employees

[Read full review](#) 

“My main use case for Komodor is that it is a tool deployed in Kubernetes, and it helps me check deployments, roll out configuration changes, Kubernetes events, logs, health metrics, and it helps me detect or diagnose crash loop backoff, image pull backoff, OOM, failed containers, failed deployment, and networking issues. Komodor is my primary resource for Kubernetes-related issues.

“Recently, there was an application running crash loop backoff, and using Komodor, I was able to solve it really early, which took less time to resolve that issue. Komodor helped me resolve that crash loop backoff issue quickly..”

Harsh Goenka

Cloud Architect at a outsourcing company with 51-200 employees

[Read full review](#) 

“My main use case for Komodor is visualizing the workloads that we deploy onto the Kubernetes infrastructure across all three major clouds using Azure, EKS, AKS, and Google Cloud. We use Komodor to ensure application teams and other teams can visualize their applications running on the Kubernetes infrastructure.

A specific example of how my team uses Komodor to visualize those workloads is that there are application teams who do not have access to Kubernetes jump hosts, so they use Komodor for accessing their applications from the Komodor UI. They use Komodor on a day-to-day basis to check if their workloads are running properly or if there are any issues. If the workloads are not running and are experiencing issues, they use Cloud AI integrated in Komodor for debugging the logs..”

Verified user

Technical Solutions Engineer at a leisure / travel company with 501-1,000 employees

[Read full review](#) 

“We are an HR analytics company, and we do a lot of data processing. Our customers send us their HR-related data, and we process it so that we can run analytics on it. We process it on Kubernetes clusters, and we use Komodor to monitor our clusters to ensure that the clusters are reliable, to troubleshoot them, and to optimize the setup to make it cost-efficient for us.

My usage of Komodor may be a bit unusual because I go into it to troubleshoot or monitor something. I usually go in with a specific goal of looking at something via Komodor, so I use the workflows more than the dashboards. Either I'm running some process and want to monitor it in Komodor, or there is an incident and I want to find out what's going on via Komodor. I also look at the dashboard, and I can see at times that something does not look quite right. That's useful.

We also use Komodor's integration with Pager Duty to proactively monitor our Kubernetes infrastructure. It is an important part of our overall Pager Duty monitoring..”

Jacek Kisynski

Senior Staff Software Developer at Visier

[Read full review](#) 

I use Komodor for troubleshooting the platform, focused on tracking logs and also things like crashes and configuration. We use it in our Kubernetes in the CI/CD pipeline.

After a new deployment, sometimes the pod crashes and fails, so we use Komodor to open it in the timeline and see the deployment, the config, and understand the config that was changed right before the failure. For example, once we deployed something and the pod crashed, we tried to understand why it crashed, and thanks to Komodor, we found out that the environment variable was missing. In conclusion, we use Komodor to trace a production issue in the deployment, and the timeline showed the configuration change that caused the pod crashes, allowing us to roll back immediately.

“Komodor also provides us the ability to see all the services we have, giving us a full picture of everything. It helps us understand why our CI/CD pipeline was not stable. Our cluster changed, we found new images version deployed, and that was a real bug. Thanks to Komodor, we found this flaky situation in our CI/CD and fixed it. .”

Avi Cherny

Automation Engineer at a tech services company with 501-1,000 employees

[Read full review](#) 

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup was straightforward and only took two minutes. The initial deployment required one person but for the full integration, we required three people..”

Mark Davydov

Director of Development Operations at Workiz Inc.

[Read full review](#) 

“Komodor's initial setup is straightforward. It is one of my favorite features of the product. All you need to do is install a Helm chart. That's it! There is no additional setup required. The deployment took 15 minutes..”

Landon Orr

Principal SRE at Cowbell Cyber

[Read full review](#) 

“The initial deployment was very straightforward and took a few hours. Two people were able to handle the deployment.

We installed it on our development cluster for testing, and then we assessed the functionality from there. Once we determined that we wanted to move ahead, we deployed it to all our clusters.

Maintenance wise, we need to update the solution from time to time..”

Carsten Skov

[Read full review](#) 

DevOps Engineer at a retailer with 1,001-5,000 employees

“The deployment is very simple. It lines up on Kubernetes. And even though we have a special way of deploying our products securely, it's not an issue. The deployment is quite trivial. It was mostly done by one person.

We tested everything outside of production and gave access to a group of people for evaluation. It was pretty fast. It's so easy to implement that, other than the testing we had to do to make sure it didn't destabilize our system, there wasn't all that much to do.

We have about a dozen users. Anyone from the team that directly works with Kubernetes can have access.

In terms of maintenance, Komodor releases updates to their client. They recently heard feedback that updates were happening too often, so they slowed down the frequency at which they ask you to update. And sometimes there are new features you need to configure, but that's a good thing..”

Jacek Kisynski

Senior Staff Software Developer at Visier

[Read full review](#) 

“The initial setup was very straightforward and painless. It was all done in-house. It was just a Kubernetes deployment, a Helm chart, and it was very quick. It was just me involved on our side, our SSO support, and there was somebody involved on the Komodor side. There were other people involved in the proof of concept, giving input and feedback.

There is no maintenance, other than that I have to redeploy the Helm chart whenever there's an update. Because there are updates so frequently, I do that about every month or so.

During the proof of concept, I did a lot of things, such as annotating from our deployment tool and correlating the deployment to changes in Git, which was a super big deal. During that time, the solution wasn't live for any of the users, so we couldn't have seen any value at that point.

But pretty much right when we went live and presented it to the users, they were happy immediately. And every time we've shown it for troubleshooting in our support channels, and we show a screenshot, people always say, "Wow. What tool is that and how do I get into it?" It has been nothing but a delight for all of our engineers from day one..”

Verified user[Read full review](#) 

Senior SRE at a computer software company with 501-1,000 employees

Customer Service and Support

“There is a shared Slack channel, so I would call that support. And there is a Help feature in the app itself. Their support is very responsive and they get back to us right away. I've never had anybody as responsive as they are..”

Verified user

[Read full review](#) 

Senior SRE at a computer software company with 501-1,000 employees

“Komodor is very responsive to our company's feedback and what we would like to see.

Their support is very responsive and friendly. Our relationship with anyone from Komodor is very good and enjoyable..”

Jacek Kisynski

[Read full review](#) 

Senior Staff Software Developer at Visier

“I work directly with Komodor's product team. We meet every other week. If we need support, we have a shared Slack channel where I can ping them whenever we have an issue. Issues are almost always resolved within 24 hours, if not within hours.

The only issue I've had with technical support is their availability during certain times. They are based in Israel, so for our West Coast team, it can take until the next day to receive a response, depending on the overlap between our working hours. Therefore, the only real issue is their time zone availability..”

Landon Orr

Principal SRE at Cowbell Cyber

[Read full review](#) 

Other Advice

“I would like to add that there are other features in Komodor as well. Whatever application teams need, all the features in Komodor are available for visualizing the Kubernetes environment, so not just one feature but everything is helpful for application teams.

My advice for others looking into using Komodor is that if their main intention is for 100% availability for their application teams, Komodor is completely suitable for their needs.

Overall, Komodor is a very good platform for managing Kubernetes-related infrastructure, and as of now, my experience with Komodor is very positive. I would rate this review a nine out of ten..”

Verified user

Technical Solutions Engineer at a leisure / travel company with 501-1,000 employees

[Read full review](#) 

My advice for others looking into using Komodor is that it helps you quickly find a root cause in [Kubernetes](#) without guesswork. That is my belief regarding its effectiveness.

If you have many services, frequent deployments, and constant changes, Komodor will be a great solution for understanding the root cause when something goes wrong. You can see all the changes in a timeline, figure out the crashes, reduce the time investment in understanding problems, and minimize the need to jump between different log tools. I would rate this product an eight out of ten. Therefore, I recommend choosing Komodor. .”

Avi Cherny

Automation Engineer at a tech services company with 501-1,000 employees

[Read full review](#) 

“Komodor helped me solve issues faster because it has a unified dashboard and a centralized troubleshooting platform. Using that platform, I was able to detect the issue and solve it.

“I rely mostly on root cause analysis in my daily workflow because when something bad goes into production, I should know why the pod is crashing or why there is an outage or what is killing my container. Root cause analysis is something I rely on most.

“For example, if I were taking half an hour to solve an issue, it is now done in ten minutes, so I think fifty to sixty percent of the time has been reduced.

“I think Komodor adheres to policies and is really secure, and its capabilities help me analyze things without using my data to read something. I am using AI to detect issues.

“I would rate Komodor an eight overall..”

Harsh Goenka

Cloud Architect at a outsourcing company with 51-200 employees

[Read full review](#) 

“If someone wanted to build a container solution in-house or leverage open source tools, it would cost them a lot of money. Maybe some of the biggest software companies in the world can afford that, and it's worth it for them, but for a company like ours—and we are not a small company—it still makes sense to buy rather than build on our own.

My advice is that Komodor is just easy. It's worth trying, and there is a very low cost to trying it. You shouldn't shy away from giving it a try and showing it to developers and anybody who is interested in knowing about both the underlying cluster as well as the applications that run on top of it.

You should have an understanding of how much time you spend troubleshooting and how many people actually have access to Kubernetes. Is it a closed environment that is a black box for developers? Analyze and be aware of the problems you actually have and how things could look better, in terms of usage of Kubernetes, in the ideal world. Komodor will help you get there.

Everything is easier in Komodor than using Kubernetes on its own. I can see the changes in the solution and how the product is getting easier to use, even over the relatively short period that we have been customers. I can see improvement and that it's getting more and more user-friendly.

In terms of the effect of Komodor on our longer-term strategy for digital transformation or cloud migrations, it is a bit early to tell. We haven't made any decisions yet about moving more of our computation onto Kubernetes, but Komodor definitely makes it easier. The argument that Kubernetes is difficult to understand isn't as strong. It removes barriers, but so far, it has nothing to do with Komodor or Kubernetes. We just haven't had an opportunity to make those changes. We haven't discussed it. But I'm quite confident that it would help us favor Kubernetes.

I give Komodor a strong eight out of 10. It's growing. I know it will go higher. .”

Jacek Kisynski
Senior Staff Software Developer at Visier

[Read full review](#) 

“I give Komodor a nine out of ten.

If someone is comparing Komodor to open source tools, my biggest point to them would be that open source tools can work well, but they will have to maintain multiple different tools from multiple different vendors to get the features that they get with Komodor in a single solution. So, it is up to them how many tools they want to manage. We made the decision to move from a large stack of open source tools to a single one because it really helped with our ease of management. We no longer have to manage so many different services. Komodor is self-service. A lot of those other tools we bring in-house require a lot of work to scale and upgrade, but Komodor we don't worry about it. The solution is dead simple, and I've never had to do any kind of maintenance with it. It just works.

I have used Komodor in two organizations. In my first company, it took five to six months for Komodor to be fully adopted by developers. This was because Komodor was a new product, and the company was still working on it. In my most recent organization, Komodor was adopted within less than a quarter. This was due to a number of factors, including the fact that Komodor was now a more mature product, and the company had a strong focus on developer productivity. A big part of Komodor's success in my most recent organization was its self-service capabilities. This meant that developers could easily get started with Komodor without having to rely on IT support. If we had really sat down and implemented Komodor and evangelized it, we would have seen a return within the first three months.

The maintenance is simple. We update the Helm chart once a quarter, which takes five minutes. Komodor is deployed across all of our locations.

First, take inventory of the observability that their current existing products, both open source and vendor, provide. Then, try Komodor, which is incredibly easy to try out, and see what it replaces. I would also suggest involving their developers in the evaluation process. When we evaluated Komodor, we treated it as an operations observability tool, not a developer-enabling tool. However, it has since morphed into being a developer-first and observability-second tool because it is so helpful. Therefore, make sure that both operations and developers are involved in

the trial..”

Landon Orr
Principal SRE at Cowbell Cyber

[Read full review](#) 

“We have a whole bunch of steps just to onboard somebody into Kubernetes, and Komodor has nothing to do with that process. Even after an engineer has deployed Kubernetes, they still haven't really learned anything about Kubernetes, but Komodor allows them some visibility into things without having to know too much about their deployment and their logging.

However, the learning curve for Komodor is super low. We just tell people, "Go here," and their reaction is "Wow." And if somebody asks a question on one of our support channels, our support engineers will use Komodor to find something, send a screenshot and a link, and people will say, "Wow. What tool is that? That's really neat." We generally don't have to teach anyone at all to use Komodor. We did a presentation or two when we first went live with it, but we have had a ton of new users since then, and we never get questions on how to use the tool. Everybody is very happy with it.

Regarding the Komodor Helm Dashboard feature, that used to be a whole separate service and we were not interested in investing our time and energy into deploying it. They have since integrated it into Komodor and it is very helpful, but don't know how much our users use it. Our product engineers aren't necessarily aware of the Helm layer. They don't really know that their deployment is actually six or seven different Kubernetes resources. They don't really see things that way or know all the different pieces of the puzzle. Some of them do, but not all of them, and they're not required to know that.

Helm is important from the support side, for myself and other support engineers. But the only time, even on the support side, that we need to know anything about Helm is when we need to uninstall something. If we don't want to delete the deployment resource, we need to do Helm uninstall.

The Helm dashboard is interesting, but it doesn't really solve anything for us. And that's by design. We want things to be as simple as possible for them. We don't want them to have to know what all these things are.

My advice would be don't overthink it. It was so easy to onboard. It's definitely

worth it in the long run.

I was heavily involved at the beginning, getting us onboarded with Komodor, but the great thing about it, and this speaks volumes about the organization and the product they have made, is that it does a great job running itself, and the users are very happy with it..”

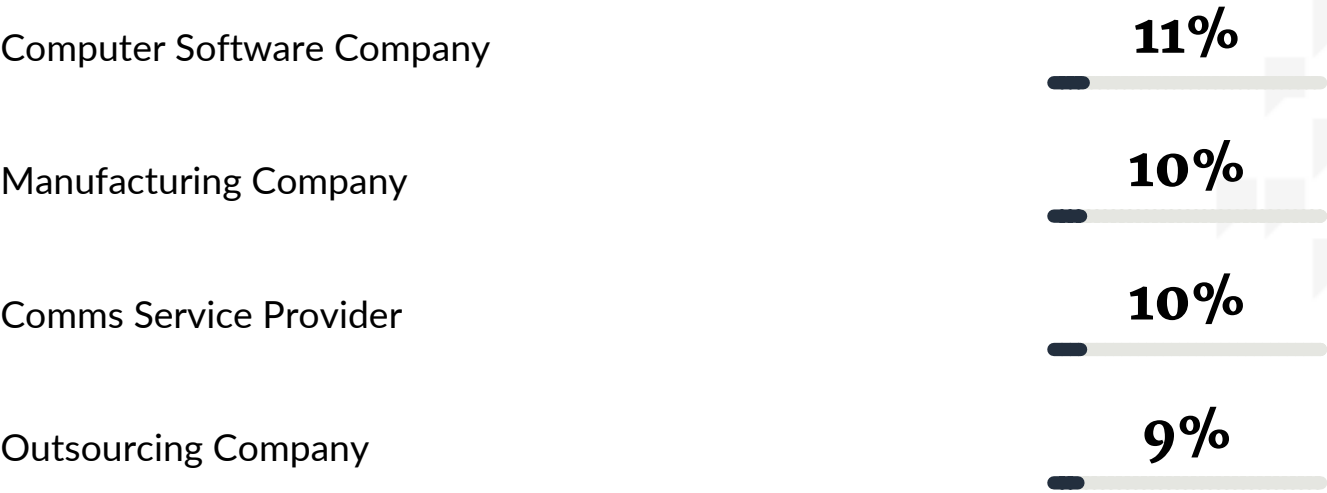
Verified user

Senior SRE at a computer software company with 501-1,000 employees

[Read full review](#) 

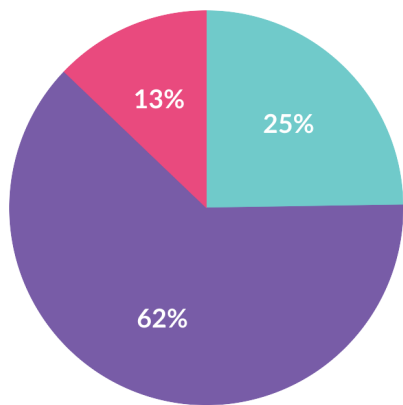
Top Industries

by visitors reading reviews

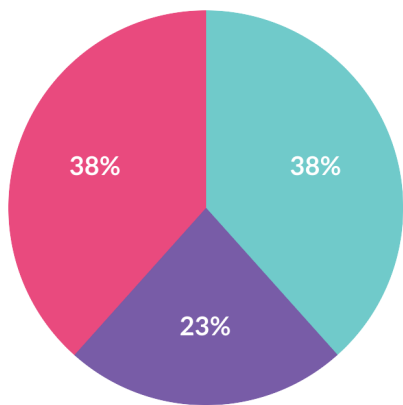


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsized Enterprise Small Business

About this buyer's guide

Thanks for downloading this PeerSpot report.

The summaries, overviews and recaps in this report are all based on real user feedback and reviews collected by PeerSpot's team. Every reviewer on PeerSpot has been authenticated with our triple authentication process. This is done to ensure that every review provided is an unbiased review from a real user.

Get a custom version of this report... Personalized for you!

Please note that this is a generic report based on reviews and opinions from the collective PeerSpot community. We offer a [customized report](#) of solutions recommended for you based on:

- Your industry
- Company size
- Which solutions you're already considering

The customized report will include recommendations for you based on what other people like you are using and researching.

Answer a few questions in our short wizard to get your customized report.

[Get your personalized report here](#)

About PeerSpot

PeerSpot is the leading review site for cloud, AI, and business software. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

Visit PeerSpot: www.peerspot.com

PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944