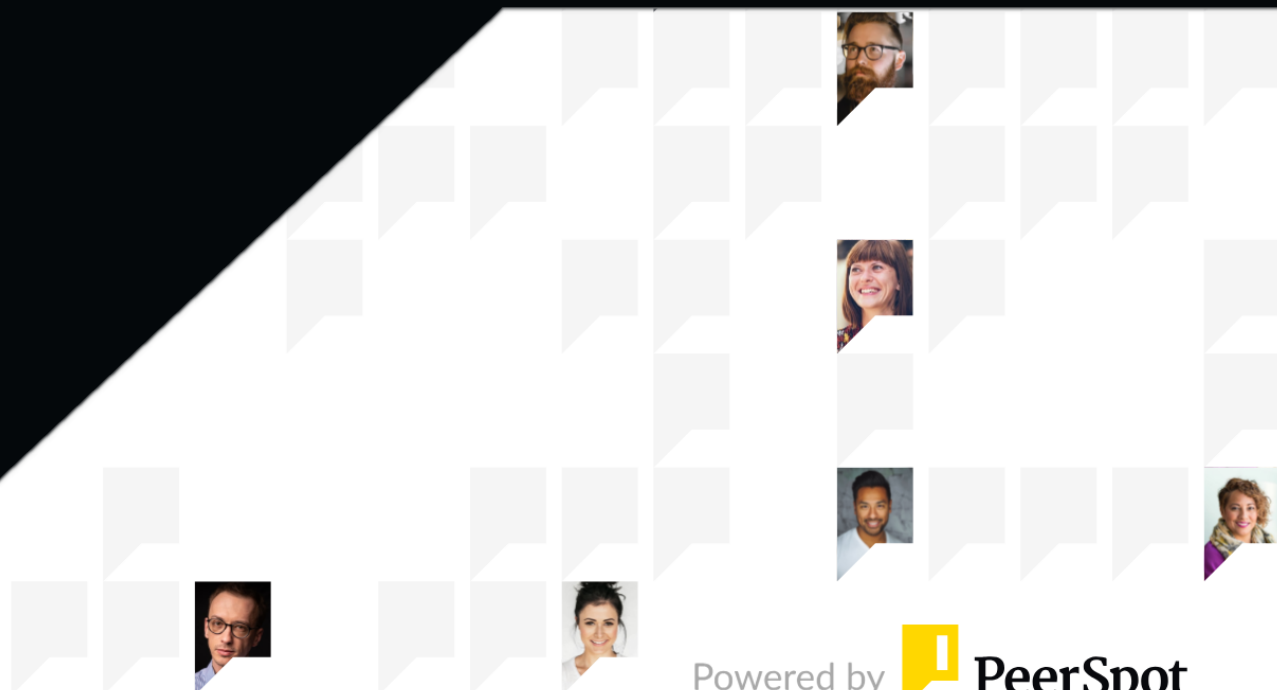




Safeguard by One Identity

**Reviews, tips, and
advice from real users**



Powered by  **PeerSpot**

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Product Recap



Safeguard by One Identity

Safeguard by One Identity Recap

One Identity Safeguard manages and monitors privileged access, enhancing security with features like automatic session recording, real-time monitoring, and credential rotation. It integrates seamlessly, supports compliance with audit trails, and improves operational efficiency across organizations. This robust platform significantly bolsters security protocols while controlling sensitive operations.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“With One Identity Safeguard, we have seen clear, measurable improvements across security, operations, and compliance.”



Mahesh Malve

Senior Business Development Associate at DigitalTrack Solutions ind pvt ltd



“Overall, it has helped us save time, improve security, and reduce manual effort across the team.”



Varun Mehra

collaboration support engineer at a retailer with 11-50 employees



“The integration of One Identity Safeguard has had a clear positive impact on both security and operational efficiency, with earlier estimates showing thirty to forty percent fewer password-related tickets and fifty percent faster audit preparation, along with reducing risk and eliminating shared credentials.”



Prithviraj kallurkar

Business Development Executive at Digitaltrack

- ✓ “Overall, I have had a positive experience with Safeguard by One Identity, as the biggest benefit for us is strong control over privileged access, along with session monitoring and auditing capabilities, which has helped improve security and streamline privileged account management.”



Puru Solanki (ITIL. CISM , CCSP)

IT Head at Citadel Global

- ✓ “Since using One Identity Safeguard, we have more control over who accesses what, especially regarding vendors, and we have seen billing actually go down because we now know how long vendors have been on the server and how long they have worked on it.”



Sindre Toft

Senior Information Technology Consultant at Helse Nord IKT

- ✓ “Overall, my experience with One Identity Safeguard has been very positive, as it is a reliable and secure privilege access management solution that effectively protects sensitive accounts and provides full visibility into administrator activity, with minor improvements needed in terms of UI and reporting enhancements.”



Prathamesh Pawar

Sr.Technical Support Executive at DigitalTrack Solution Private Limited



“One Identity Safeguard brings access control, auditing, and credential management together in a single solution, making day-to-day administration more efficient.”



PravinPatil

Senior Engineer at Pantomath Group

What users had to say about valuable features:

“The best features Safeguard by One Identity offers include privileged access, privileged password management, session monitoring and recording, alerting feature, password vaulting, session recording, and automated access workflow.

“The automated access workflow saves time, makes the process automated, and reduces risk and defects for my team day-to-day..”

Verified user

Senior Engineer at a insurance company with 1,001-5,000 employees

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“Safeguard by One Identity offers simple web GUI, easy onboarding and management, and less complex architecture as its best features.

“The web GUI and easy onboarding help my team because even less trained people can easily navigate it, and trained individuals can start using the tool easily without requiring any development or additional skills; it is easy to navigate and work on.

“Safeguard by One Identity has positively impacted my organization, as in the past, we were using TPAM, the older product from the same vendor of the Fab solution, but this is a new version, a new generation tool which supports most of the new version products and new protocols, and it works well..”

Adishesu Konathala

Cyber Security Idam Specialist at a comms service provider with 10,001+ employees

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“The features I find most useful in Safeguard by One Identity are privileged account management, session monitoring and recording, and rules for access control. I also appreciate the ability to manage privileged credentials, centralize and provide control, time-limited access, and auditing and reporting for compliance, as well as the capacity to provide better visibility into access and the actions performed.

The session monitoring and recording feature gives my team better visibility into when administrators access critical systems. If there is any unusual activity or error, we can review the session to understand exactly what happened. It also helps with audits because we have a clear record of privileged activity. In daily operations, it provides us with more control and confidence when managing sensitive systems.

One thing I would highlight is that Safeguard by One Identity is not just about managing privileged passwords. The session monitoring, access control, and auditing features are equally valuable..”

Puru Solanki (ITIL, CISM , CCSP)

IT Head at Citadel Global

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“In my experience, the best features offered by Safeguard by One Identity are quite basic for a PAM product, though there are certainly aspects that can be improved. For example, making RDP application integration a more integral part of the product would help, as it currently requires fairly heavy customizations done externally to Safeguard. Overall, all the basic functionalities are there.

The main positive aspect of Safeguard by One Identity is that privileged account management is delegated to SPP, making it much more difficult for credential thefts to succeed. If they did occur, SPP would neutralize all the efforts made to retrieve the passwords within a day since passwords are rotated daily, for example. Moreover, undesired access is reduced to a minimum because it would be reported immediately, allowing for the reconstruction of events thanks to the recordings made by SPS.

Safeguard by One Identity has had a positive impact on my organization and my clients' projects, as several customers ended up satisfied after implementation and continued to use the product. There have never been any complaints, which indicates that the customer's needs were effectively addressed..”

Verified user

Security Consultant at a financial services firm with 5,001-10,000 employees

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“The best features Safeguard by One Identity offers are centralized identity management, secure authentication, easy access control, and better visibility into user access. It also helps simplify the process of managing access across multiple applications while improving overall security.

“I rely most on the secure authentication and access management features of Safeguard by One Identity because it makes it easy to manage user access across different applications while maintaining consistent security controls.

“Overall, the features are straightforward and useful for managing identity and access with Safeguard by One Identity. I appreciate having centralized control over authentication and user access that reduces manual effort and makes day-to-day access management easier for my organization.

“Safeguard by One Identity has positively impacted my organization by improving overall access management, making authentication more consistent, and reducing the manual efforts involved in managing user access. It also gives us better control and visibility, which helps us support a more secure and efficient working environment.

“We have seen improvements mainly in day-to-day efficiency with Safeguard by One Identity. Access-related tasks take less manual effort, users can get appropriate access more consistently, and there are fewer issues caused by inconsistent authentication or access settings..”

MayankGarg

Senior Engineer

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“The features I find most valuable are the password vaulting and the auto-rotation features like password security complexities and the OWASP Top 10 vulnerabilities. It is suggested to rotate the password into certain time frames which are recommended by the security team, and this has been performed by using this application. We have been monitoring session monitoring via the SIEM tool. These logs have been forwarded there. MFA integration is also available, which has been helped by One Identity. We have managed OneLogin and One Identity implementations into our organization, and these real-time privilege alerts and vault alerts are being monitored. These are quite valuable things for us.

“The features I liked the most about Safeguard by One Identity are the password vaulting and the automatic password rotation feature. MFA integration with the OneLogin platform was seamless as the organization is the same for them. Detailed audit logs are also available while clearing our audits. While troubleshooting, we need those audit logs, which have been forwarded over the SIEM, with reports sent to the admin team to get those reviewed if there are any certain changes made by the team which are not known to them.

“Privileged users and systems are getting protected by using these solutions, and all privileged users access this portal with their credentials quite easily. It has been eliminating their overhead to manage this manually or access manually. Admin overhead gets reduced due to it, and the overall efforts are reduced.

“There were no negatives observed. All observations were positives like the self-service access granted to users. Users can request privileged access to the portal, reducing dependencies on administration for every request. Built-in approval workflows are also available, so all these efforts have been reduced from manual ones..”

Harshal Pachpande

Security Operation Consultant at SecurView

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Other Solutions Considered

We did not use a dedicated privileged access management solution before Safeguard by One Identity. We mainly relied on manual password management and built-in administrative controls.

Sonusingh Singh

Customer Support Engineer at Arrow PC Network Pvt Ltd

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“Before choosing Safeguard by One Identity, I had used CyberArk, which I must say is a bit more complete and more user-oriented, especially concerning support..”

Verified user

Security Consultant at a financial services firm with 5,001-10,000 employees

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“Before choosing Safeguard by One Identity, I evaluated other options such as CyberArk and BeyondTrust, but Safeguard by One Identity clearly stands out among them..”

Verified user

Senior Engineer at a insurance company with 1,001-5,000 employees

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“Before selecting Safeguard by One Identity, we typically evaluate CyberArk or Delinea as the main solutions to consider. This was the first PAM solution used by these customers, as it was the first option and the initial solution..”

Verified user

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Security Consultant at a financial services firm with 5,001-10,000 employees

“We were using a different access management solution before switching to Safeguard by One Identity. We decided to switch because we needed stronger centralized control, better session monitoring, and more robust privileged account management. Safeguard by One Identity also offers better visibility into historical activity and fits our security requirements more closely, so we felt it was a better solution overall for our environment..”

Puru Solanki (ITIL, CISM , CCSP)

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IT Head at Citadel Global

“We evaluated a few PAM solutions before selecting Safeguard by One Identity. The main options we considered were CyberArk and BeyondTrust. We compared them based on privileged access management, session control, integration capabilities, and overall cost. Safeguard by One Identity offers a good balance of features and fits well in our existing environment, which was the main reason we chose it..”

Puru Solanki (ITIL, CISM , CCSP)

IT Head at Citadel Global

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ROI

Real user quotes about their ROI:

“I see a good return on investment with Safeguard by One Identity. Overall, it has reduced the manual work and manpower required, which saves us time and money..”

MayankGarg

Senior Engineer

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“I have seen a return on investment as it saved approximately 25% of the manual effort that was required before and also saved about 15 to 20% of the cost of implementation..”

Verified user

Senior Engineer at a insurance company with 1,001-5,000 employees

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We have seen a positive return on investment from Safeguard by One Identity, mainly through improved security and operational efficiency. We do not track exact financial metrics, but administrators spend less time managing privileged passwords and preparing for audits because password rotation, session logging, and access control are automated.

Sonusingh Singh

Customer Support Engineer at Arrow PC Network Pvt Ltd

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“I do not know if a return on investment has been obtained with Safeguard by One Identity, as I only deal with implementation. I imagine customers have seen improvements in security, but I am unaware of cost savings..”

Verified user

Security Consultant at a financial services firm with 5,001-10,000 employees

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“We have seen a positive return on investment, mainly through time savings and improved efficiency rather than reducing headcount. Safeguard by One Identity has reduced the amount of manual work involved in managing privileged accounts, access approvals, and audit reviews. For example, tasks that previously took several hours of manual coordination can now be handled much faster through centralized control and automation. I don't have specific financial saving figures, but it has reduced administrative efforts and provided strong security control offering good value for us..”

Puru Solanki (ITIL, CISM , CCSP)

IT Head at Citadel Global

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“I have seen a positive return on investment from One Identity Safeguard, mainly through time savings and improved operational efficiency rather than reduced headcount. Before implementing One Identity Safeguard, collecting privileged access records for security reviews and audits was a manual process that often took several hours. With centralized audit logs and session recording, I have reduced the effort by approximately thirty to forty percent, and in many cases, I can gather the required evidence in about an hour. I also spend less time managing shared administrator passwords and investigating privileged activities because everything is centrally recorded and searchable. While I have not reduced staff, I have been able to spend more time on proactive security work instead of administrative tasks..”

Shrikant Patil

Cyber Security Analyst at Essen Vision Software

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Use Case

“I have been using Safeguard by One Identity for a couple of years now. My main use case for Safeguard by One Identity is managing and securing privileged access across the organization, which includes password vaulting, session management, and controlling access to critical systems.

“A specific example of how I use it day-to-day involves session monitoring, recording, audits, and password rotation, as all those things help manage and secure access..”

Verified user

Senior Engineer at a insurance company with 1,001-5,000 employees

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“My main use case for Safeguard by One Identity is privileged identity access management, session monitoring, and password management.

“In my day-to-day work, we onboard the most powerful accounts and privileged accounts across the applications, platforms, and network elements into the PAM system, which is Safeguard by One Identity, and it has the inbuilt capability that supports session management, password management, and analytics..”

Adishesu Konathala

Cyber Security Idam Specialist at a comms service provider with 10,001+ employees

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“My main use case for Safeguard by One Identity is securing and managing user identities and access across the application with a focus on improving authentication, enforcing access control, and reducing identity-related security risk.

“I want to share one example of how I use Safeguard by One Identity in my daily work. When an employee needs access to multiple business applications, Safeguard helps manage and secure their logins so they can access the tools they need while keeping authentication and access controls consistent.

“It also helps simplify access management by giving my team better visibility into user access and making authentication more consistent. This reduces manual effort while keeping sensitive applications and accounts protected..”

MayankGarg

Senior Engineer

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“My main use case for Safeguard by One Identity is to manage a secure privileged account and access a critical system. It helps us to control who can access sensitive resources and monitor privileged sessions, and also reduce the risk of unauthorized access. We mainly improve the security that maintains better control over privileged access across our environment.

A typical example of how I use Safeguard by One Identity to manage privileged accounts or access critical systems is when an administrator needs access to a critical server or application. Instead of giving them permanent privileged credentials, I can use Safeguard to control and manage the access. The user gets the required access for a specific period and the activity can be monitored and recorded. This gives us better control over privileged accounts and also provides an audit trail if we need to review the activity later.

Another important use case I have is managing access from different administrators and making sure that it has only the level of privilege necessary through actual need. Safeguard by One Identity helps us to centralize privileged account management and monitor our activity to maintain proper control over sensitive systems. This is especially useful for compliance and auditing, as we can have a clear record for privileged access and activities..”

Puru Solanki (ITIL, CISM , CCSP)

IT Head at Citadel Global

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“My main use case for Safeguard by One Identity involves the management of domain privileged accounts, therefore integrations with Active Directory, specifically for applying these to Windows and Linux servers, where RDP and SSH sessions are monitored, along with password management via the SPP module of Safeguard. Recordings are carried out through SPS, and so far it has never happened that we had to implement restrictive policies that customized the standard connection policy.

In addition, we have also implemented SPS with the SIEM for sending reports and monitoring functionalities, as well as security alerts and notifications. We have also implemented access via OAuth 2.0 for SPP access and, on some occasions, have implemented web applications through the insertion of an RDP application on a server.

A specific example of a project where Safeguard by One Identity played a central role is when there was no management of privileged accounts and access occurred without monitoring, resulting in direct access to critical systems. The customer requested the implementation of Safeguard by One Identity to resolve this situation, so we implemented both modules, SPP and SPS, importing the entire pool of privileged accounts needing maintenance, which included password management.

We also included all the most critical targets requiring SPS to record all activities performed on the machine. We added all the users needing access to these targets with these accounts and configured the various entitlements, allowing for much cleaner and more controlled governance of privileged accounts.

So far, all cases have been fairly simple and have been fully covered. There was one instance where a customer needed to integrate the SIEM not via the standard connection provided by One Identity but requested integration via APIs, which are not yet currently available. On the other hand, we encountered some critical situations regarding web applications, which were handled by customizing the script using AutoIt. It would be beneficial if One Identity implemented web application management more similarly to how CyberArk does..”

“I have been working with Safeguard by One Identity platform for the last one year, which is the PAM solution. We are using it as a Privileged Access Management solution as a point of security, as the first point of security towards managing PAM and PIM. We use it for securely managing privileged credentials, controlling administration access, and monitoring privileged sessions. We also monitor the vaults for compliance of the logs, which have been forwarded to our SIEM platform for further security controls and monitoring.

“We use it for our privileged sessions, which has been acting as a centralized password vaulting and automated credential rotation platform. The automated credential rotation feature is the best feature I have used, and I have never seen it in different products as of now.

“The onboarding was seamless. We have onboarded approximately 500 to 1000 users to the PIM. Certain users have certain accesses that need to be limited over specific time frames and as per their administrative requirements. This has been managed through that platform, and we have not observed any kind of issues.

“Secure Remote Access feature is for our hybrid and remote employees, safeguarding our environment from external threat actors and preventing attackers from trying to access our network by using this Remote Access Privileged Access feature.

“The integration was quite easy. We have FortiGate and FortiClient VPN in place, and it has been a seamless integration with this platform, enabling us to get access to the Remote Access feature over OneLogin. We are now managing and getting access to our critical systems by using the jump host available with this feature.

“This integration has improved our enhanced security. It has been acting as a centralized vault which reduces our risk of credential theft, misuse of credentials, and prevents compromised hosts and privileged accesses to our critical hosts through this integration.

“I would rate this at eight..”

Harshal Pachpande

Security Operation Consultant at SecurView

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

Safeguard by One Identity's deployment took about two to three weeks, with most time spent on planning, integration with Active Directory, configuring privileged accounts and policies, and testing and validating access before moving into production.

Sonusingh Singh

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Customer Support Engineer at Arrow PC Network Pvt Ltd

“The deployment of the solution took about eight weeks. The deployment was a smooth process with a short learning curve for our privileged users. Very small to moderate training was required to start using the solution as a short walkthrough and quick documentation check was enough to understand and begin using it..”

Verified user

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Senior Engineer at a insurance company with 1,001-5,000 employees

“The deployment of Safeguard by One Identity took around two to three weeks in our environment.

The deployment was not very disruptive for privileged users. There were some initial adjustments because they had to follow new access and approval processes, but the impact was minimal. In fact, having controlled access and a clear approval process made privileged access more secure without significantly affecting our day-to-day work..”

Puru Solanki (ITIL, CISM , CCSP)

IT Head at Citadel Global

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“The setup was quite simple and easy for us, and getting help from the support team, which has been quite helpful for us in implementing this feature.

“Regarding the setup, it was quite easy and intuitive for us to get to know how we can onboard it. All the SOPs and the documentations are available on their portal, so it was easy..”

Harshal Pachpande

Security Operation Consultant at SecurView

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“The deployment of the solution took three to four weeks.

“The deployment did not disrupt my privileged users.

“A little bit of training was required to start using Safeguard by One Identity, and we provided training to all our employees for approximately seven to ten days..”

MayankGarg

Senior Engineer

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“I implemented Safeguard by One Identity in both ways. There are customers who wanted an on-demand solution, which we integrated without any issues, and then there are customers who preferred on-premise installations, where we downloaded the required ISOs, installed them on virtual machines, configured the appliances, and set up the clusters independently.

Generally, it takes about five to six months to achieve full operability with all systems active, though this timeframe is mainly due to delays on the customer side.

In terms of the deployment's effect on privileged users, the transition was quite smooth. No one complained about the change, as the management process did not change much. Instead of going directly through SSH and RDP clients, they simply had to use the interface with the connection package already prepared.

The amount of training needed to start using Safeguard by One Identity amounts to a couple of weeks for both those who manage it and end users..”

Verified user

Security Consultant at a financial services firm with 5,001-10,000 employees

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Customer Service and Support

Our experience with customer support has been positive, with the support team being responsive when we needed assistance with configuration and troubleshooting, and their technical guidance being generally helpful.

Sonusingh Singh

Customer Support Engineer at Arrow PC Network Pvt Ltd

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“The customer support for Safeguard by One Identity is quite positive, offering good documentation and reliable response times with consistent support. I would rate the customer support an eight on a scale of one to ten..”

Verified user

Senior Engineer at a insurance company with 1,001-5,000 employees

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“The customer support for One Identity Safeguard is very good, providing timely responses based on the SLA, with high-priority tickets receiving responses within an hour. I would rate the customer support around eight..”

Hemanth Baroorker

Iam Lead at a insurance company with 10,001+ employees

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“Customer support has been good overall. The support team is responsive, valuable, knowledgeable, and especially helpful in configuration and troubleshooting. For example, resolving complex issues can take longer if there are ongoing cases, but overall, it has been a positive experience with our support team..”

Puru Solanki (ITIL, CISM , CCSP)

IT Head at Citadel Global

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“Unfortunately, my experience with Safeguard by One Identity's customer support is not very positive. They tend to respond slowly, generally do not find solutions effectively, and it is challenging to request calls that could resolve issues more quickly. From this perspective, support could improve significantly. Customer support is not very active, not very fast, nor efficient, which indicates they should work on enhancing efficiency..”

Verified user

Security Consultant at a financial services firm with 5,001-10,000 employees

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“The setup was quite simple and easy for us, with help from the support team, which has been quite helpful for us in implementing this feature.

“The vendor support was with us during the implementation phase. They helped us with the initial implementation and all of the documentations.

“For end users, we have rolled out SOPs on how to manage and access the tools which are in the environment and critical servers. The SOPs have been built for that. For management, training sessions have been introduced by this vendor like OneLogin.

“The team was there to support us in terms of integrations..”

Harshal Pachpande

Security Operation Consultant at SecurView

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Other Advice

“My advice for others looking into using Safeguard by One Identity is to have a planned plan before implementation, identify what your systems are and the privileged accounts, and prioritize those needs, along with getting all the approvals for session policies, password rotation, approval workflows, and session monitoring.

“I would rate this review a nine on a scale of one to ten..”

Verified user

Senior Engineer at a insurance company with 1,001-5,000 employees

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“I would advise others looking into using Safeguard by One Identity to consider it if they are looking for a budget-friendly option, easy installation, and quick setup; however, if companies require many custom solutions and support for legacy environments, it might not be a good fit, and they may need to explore other options. If any environment is trying to work with newer tools or AI-specific protections, this tool is probably not evolved to that level, so I believe you need to assess your requirements first. I would rate this product a 7.5 out of 10..”

Adishesu Konathala

Cyber Security Idam Specialist at a comms service provider with 10,001+ employees

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“Safeguard by One Identity has had a positive impact on my organization and my clients' projects, as several customers ended up satisfied after implementation

and continued to use the product. There have never been any complaints, which indicates that the customer's needs were effectively addressed.

My advice to others considering using Safeguard by One Identity is that if you are looking for a product that handles the basics at a fairly low price, then it is appropriate for your needs. However, if you are looking for a product that allows for a lot of customization, perhaps it is not the most suitable choice. I would rate this product a seven out of ten..”

Verified user

Security Consultant at a financial services firm with 5,001-10,000 employees

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“Regarding the usability and functionality, the UI is quite intuitive and simple to handle for new users. Whenever new users are getting access to it, with the help of the documentations which are cleaner in format and easy to access, all of the things are in place with the help of the initial dashboards. We get to know what all of the functionalities are there.

“While considering Safeguard by One Identity, customers can do the POCs if they want to, but however, in terms of feature-wise, it is a good product to have. It has all of the features required for a PAM solution. I rate this solution at eight out of ten..”

Harshal Pachpande

Security Operation Consultant at SecurView

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“I always suggest to all IT teams that Safeguard by One Identity is a very good product for managing access management and authentication that simplifies day-

to-day access.

“[Governance](#) and security are important considerations for the AI capabilities of Safeguard by One Identity. I would also expect clear access controls, transparency around how AI is used, and appropriate data protection and auditability to ensure the best AI-driven actions remain secure and manageable.

“The AI outputs of Safeguard by One Identity have been generally accurate and reliable for the tasks we use them for. They provide useful results quickly and help reduce manual efforts, although I still review important output before using them for critical decisions.

“I give this product a rating of ten out of ten..”

MayankGarg
Senior Engineer

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“I would recommend Safeguard by One Identity to organizations that need stronger control and visibility for privileged access. My advice would be to clearly identify previous account and access requirements before deploying and to plan the integration properly. Initially configuring it can take some time, but once set up, it significantly improves security, monitoring, and compliance. I would also recommend spending some time training administrators so they can fully utilize the platform.

We use the cloud assistant feature. It provides an extra layer of security for critical privileged passwords and helps us maintain better control over access. At the same time, the approval process remains straightforward and does not add significant delays to day-to-day operations. Overall, it gives us better security without complicating the access process unnecessarily.

We have integrated Safeguard by One Identity with various parts of our business,

mainly our identity and access management infrastructure. This helps us centralize privileged access and apply the same security controls across different systems. We also use it for our cloud and server environments.

The integration with our identity and access management provider and cloud server environments was relatively straightforward overall. There was some initial configuration and testing required, especially around connecting with our identity management and cloud environments. Once the integration was set up, day-to-day management became much easier. The documentation and support were helpful during the setup, although some of the more advanced configurations took a little extra effort.

From a security perspective, I think the AI capabilities need a strong control over access, data handling, and monitoring. In my experience, I am comfortable using AI as support for security operations, but I would still prefer to keep human review for important privileged access decisions. Overall, I would say the governance and security approach is good, provided AI security is properly configured and monitored.

I would say the AI output is generally accurate and useful for supporting security operations. It can help identify patterns and provide useful insights, but I still validate results before making important security or privileged decisions. I regard AI as a useful support tool rather than something to rely on completely without human review.

Overall, I have had a positive experience with Safeguard by One Identity. The biggest benefit for us is strong control over privileged access, along with session monitoring and auditing capabilities. It has helped improve security and streamline privileged account management. There are still areas that could improve, such as the user interface and advanced configurations, but I find the overall solution relevant and effective. I would rate this review a 9 out of 10..”

Puru Solanki (ITIL, CISM , CCSP)
IT Head at Citadel Global

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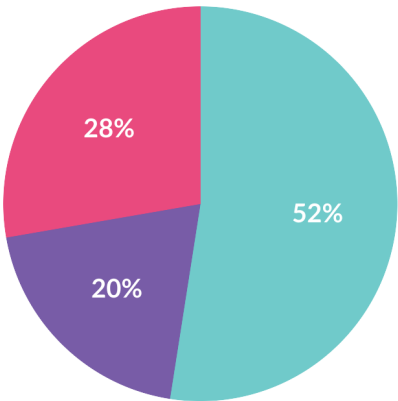
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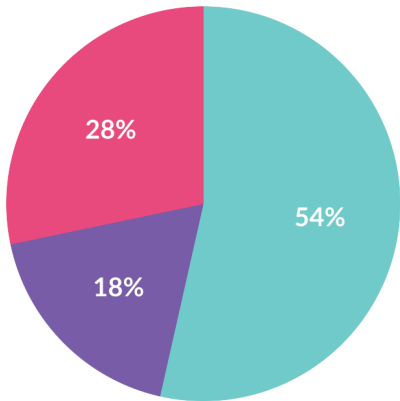


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Large Enterprise Midsize Enterprise Small Business

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244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944